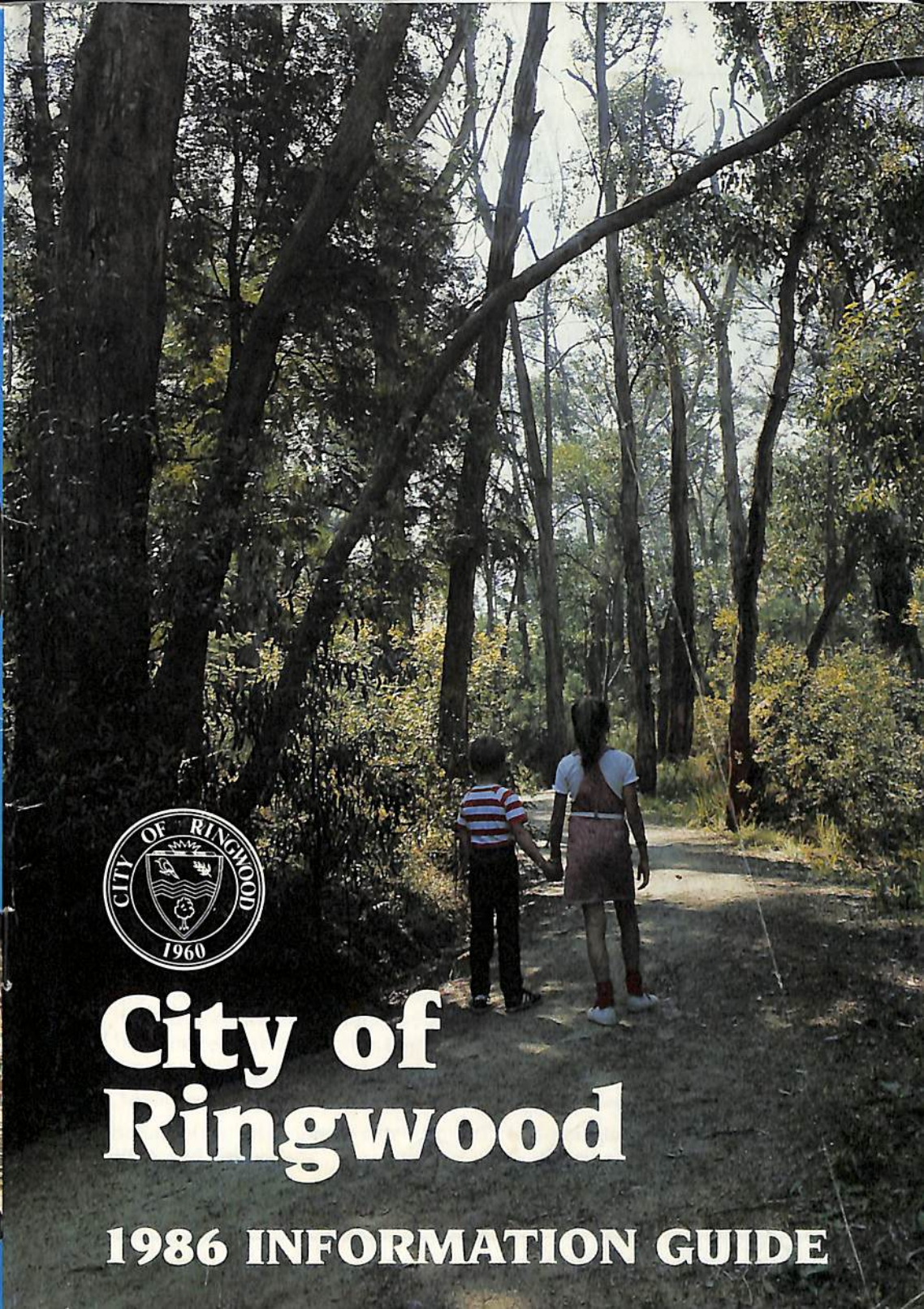


# City of Ringwood

**1986 INFORMATION GUIDE**





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## Mayoral Message

The booklet is produced each year for the benefit of the people of Ringwood, so that you will have a reference manual of our community. I ask you to keep it handy so that it will be available to you and others for the next twelve months. It is also an opportunity for the Mayor to tell you of some of the things that Council has done or is doing on your behalf.



The most exciting task currently being pursued is our Community Plan. The Community Plan is intended to provide guidelines for Ringwood up to the year 2000. Council recognises that the world around us is constantly changing and that we must have a clear vision of how we must attempt to control these changes in the City, if we are to retain those features that originally attracted us to Ringwood and continue to make Ringwood a nice place in which to live, work and enjoy life.

Another question of importance to us all is that of "restructure" of local government. Councils are under some pressure from the State Government to re-examine their operations and, in particular, to consider amalgamation, merging or altering boundaries to improve their efficiency.

The important final factor must be that of cost. If any of the proposed changes imposes significantly higher burden on the people of Ringwood, and especially if there is no tangible benefit to be seen, then quite rightly we should have the opportunity to change or reject the proposal.

The process for effecting the "restructure" is now taking shape and Ringwood Council, is seeking assurances that the wishes of the community and respective Councils will be taken into account when decisions are made by the Minister.

Our major local project, the Ringwood Aquatic Centre, is unfortunately running behind schedule and will not be available for use until well after Easter in 1986.

When completed this revitalised Centre will be a wonderful asset to Ringwood and we will be able to enjoy year-round swimming, secure in knowledge that the heated pool water is maintained pure by a special ozone system which will have none of the side effects of pools treated in other ways.

The years ahead will offer a challenge to this environment and it is my wish that together we will plan and work to keep the unique charm of Ringwood.

On behalf of the Mayoress I extend to you and your family every good wish for 1986 and beyond.

COUNCILLOR BILL WILKINS, Mayor.



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## Civic Centre

The Civic Centre is located in Braeside Avenue, Ringwood, just near the Maroondah Highway (Map Reference L8). The postal address is P.O. Box 156, Ringwood, 3134.

**Public Office Hours\*** — (except Public Holidays)  
Monday — 8.30 a.m. to 8.00 p.m.  
Tuesday to Friday — 8.30 a.m. to 4.30 p.m.

**Building Department** — Monday — 8.30 a.m. to 12.00 noon  
5.00 p.m. to 8.00 p.m.  
Tuesday to Friday — 8.30 a.m. to 12.00 noon

**Telephone Enquiries** are received on 870 4311.

\*Please note that in January the Civic Centre will only be open until 4.30 p.m. Monday to Friday.

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## Council Meeting Dates

Council, comprising the nine elected representatives (Councillors) form the decision making body of the municipality. At a Council Meeting, consideration is given to numerous items and a decision is reached on each of them. These items may take the form of requests for financial assistance, application for planning permits, or simply an invitation being extended to Councillors to attend a community event.

1986 will see the continuation of the four weekly Council meeting cycle, first adopted last year. The cycle has been seen as having constructive benefits to both Councillors and Council staff. Less meetings has enabled new and challenging work to be tackled, in addition to, being able to spend more time keeping in touch with community needs.

Council Meetings commence at 7.45 p.m. and are held on a Monday. The meetings are open to the public and will be held on the following dates throughout the year —

February	— 10th
March	— 11th
April	— 14th
May	— 5th
June	— 2nd and 30th
July	— 28th
August	— 25th
September	— 22nd
October	— 20th
November	— 17th
December	— 15th

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## Committees of Council

Council has four Standing Committees which have certain areas that each solely considers. The committees deal with matters in greater depth than is possible in a Council Meeting. They examine the different aspects of Council business and then make recommendations to the full Council Meetings. The recommendations from these committees may be adopted, amended, or totally rejected. The four committees, their respective areas of jurisdiction and the Councillors appointed to them, are:

- |   |   |
|---|---|
| <b>I Physical Resources Committee</b>     | Staff, Parks and Recreation, Buildings and Planning<br>L. Rosewarne (Chairman)<br>F. J. Corr<br>R. Gardini<br>P. Gotlib<br>B. Milton                    |
| Councillors:-                             |   |
| <b>II Community Services Committee</b>    | Finance, Health and Welfare, Legislative, Traffic & Lighting, and Properties<br>N. J. Hamilton (Chairman)<br>J. R. Caffyn<br>G. Knight<br>W. R. Wilkins |
| Councillors:-                             |   |
| <b>III Policy and Resources Committee</b> | All important matters which may have wider ramifications than previous committees.<br>W. R. Wilkins (Chairman)<br>All other 8 Councillors               |
| Councillors:-                             |   |
| <b>IV Human Services Committee</b>        | All items pertaining to Children's Services, Domiciliary Care and Community Support Services<br>W. R. Wilkins (Chairman)<br>All other 8 Councillors     |
| Councillors:-                             |   |

The Committee Cycle over a month is:-

- |             |  |
|-------------|--|
| FIRST WEEK  | — Policy and Resources Committee   |
| SECOND WEEK | — Physical Resources Committee<br>Community Services Committee<br>Human Services Committee |
| THIRD WEEK  | — Council Meeting  |
| FOURTH WEEK | — Clear of regular meetings  |



## Councillors

The municipality is divided into THREE WARDS — NORTH, EAST and SOUTH. Three Councillors represent each ward and the boundaries of the wards are depicted on the map of the municipality.



### NORTH WARD

L to R:- Robin Gardini,  
Neil Hamilton,  
Betty Milton.

### SOUTH WARD

L to R:- John Caffyn,  
Pat Gotlib,  
Gavan Knight.



### EAST WARD

L to R:- Bill Wilkins,  
Frank Corr,  
Lillian Rosewarne.

## DETAILS OF COUNCILLORS

### NORTH WARD

Cr. Robin Gardini, J.P.  
4 Aurum Crescent, Ringwood  
Cr. Neil J. Hamilton  
8 Park Road, Ringwood  
Cr. Betty Milton  
3 Graeme Avenue, North Ringwood

### TELEPHONE

879 3874

870 4154

870 4531

### RETIRES

1986

1987

1988

### SOUTH WARD

Cr. John R. Caffyn  
14 Bellbird Court, Ringwood  
Cr. Pat Gotlib  
34 Marlborough Road, Heathmont  
Cr. Gavan Knight  
2 Ellison Street, Ringwood

870 5846

870 7573

Bus. 870 1904  
870 9296

1986

1987

1988

### EAST WARD

Cr. W. R. (Bill) Wilkins, J.P.  
64 Dublin Road, Ringwood East  
Cr. Frank J. Corr,  
89-91 Wonga Road, North Ringwood  
Cr. Lillian M. Rosewarne  
3 Bellbird Court, Ringwood

870 2016

876 2084

870 3390

1986

1987

1988

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## Council Representatives 1985/86

### Chaplaincy Committee

Cr. Milton

### City of Ringwood Band

Cr. Gardini

### Community Youth Support Scheme

Crs. Caffyn, Gardini and Knight

### Cultural Centre Sub-Committee

Crs. Corr, Hamilton and Knight

### Dandenong Valley Authority

Cr. Corr

### Frail Aged Committee "Lionsbrae"

Crs. Wilkins and Corr

### Knaith Road Child Care Centre Steering Committee

Cr. Rosewarne

### Lionswood Village Committee

Cr. Caffyn

### Maroondah Social Health Centre

Cr. Gotlib

### Metropolitan Sectional Council of Municipal Association of Victoria

Cr. Hamilton (substitute Cr. Gotlib)

### Outer Eastern Municipalities Association

Cr. Hamilton, (substitute Cr. Gotlib)

### Publicity Sub-Committee

Crs. Hamilton, Rosewarne and Wilkins

### Regional Consultative Committee (F.A.C.S.) Programme

Cr. Rosewarne

### Regional Refuse Disposal Steering Committee

Cr. Caffyn

### Ringwood Arts Council

Cr. Milton

### Ringwood Red Cross

Mayor of the Day

### United Nations Association

Cr. Gotlib

This is just a small cross section of organisations Council has representatives on.

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## Members of Federal Parliament

### Division of Casey:

Mr. R.G. Halverson, O.B.E., M.P.  
Suite 107 Shopping Centre,  
CHIRNSIDE PARK, 3116.  
Telephone: 726 9077

### Division of Aston:

Mr. John Saunderson, M.P.  
Suite 10,  
1st Floor,  
322 Mountain Highway,  
BAYSWATER, 3153.  
Telephone: 720 3233

### Division of Streeton:

Mr. A.H. Lamb, M.P.  
Shop 20,  
Mooroolbark Terrace,  
Brice Avenue,  
MOOROOLBARK, 3138.  
Telephone: 726 0855

## MEMBERS OF STATE LEGISLATIVE COUNCIL (UPPER HOUSE)

### Province of Nunawading:

The Hon. L.A. McArthur, M.L.C.  
104 Glebe Street,  
FOREST HILL, 3131.  
Telephone: 877 5482  
The Hon. R. Varty, M.L.C.  
Temporary Office,  
Suite 9,  
8-12 Market Street Mall  
BOX HILL, 3128.  
Telephone: 898 6340

## MEMBERS OF STATE LEGISLATIVE ASSEMBLY (LOWER HOUSE)

### District of Ringwood:

Mrs. Kay Setches, M.L.A.  
Shop 12 Railway Place,  
RINGWOOD, 3134.  
Telephone: 870 7396

### District of Mitcham:

Mr. John Harrowfield, M.L.A.  
34 Station Street,  
NUNAWADING, 3131.  
Telephone: 878 4113

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## From the Chief Executive

### 1986 Local Government at the Crossroads

In his opening remarks at a recent international management conference the Mayor of Philadelphia said that the future of the United States depended on the way Local Government performs in the next decade.

As the level of Government closest to the people, the challenge could well be the same for Australia.

For Local Government in Victoria, its future is at the crossroads as the State government implements its policy to review the roles of Local Government, and the size that Local Governments should be to accept the new role it sees for Local Government. The review process has just commenced with the changed role yet to be spelled out.

Some key issues before Council in 1986 include:

- The proposal by the Eastland Centre for a major upgrade and extension to complement the existing commercial development, and to consolidate Ringwood as one of the 14 nominated District Centres for Metropolitan Melbourne.
- The importance of marketing to the community the services, facilities, and programs that the City provides so that their use can be maximised, and those with a particular need be aware of those that may be able to offer help.
- The Council is very conscious of the very significant contribution that voluntary community groups make to what Ringwood is, and will continue to look for the best way to support these groups, as well as encouraging others to become involved.
- Local area traffic management is an issue that has strongly surfaced over the last months, and the Council will be systematically addressing these problems. Probably a major reason for this type of problem is the congestion and the lack of capacity on Maroondah Highway through Ringwood. The Council is working very closely with neighbouring municipalities and the State Government in order to provide at least a by-pass road of Ringwood.

To provide the necessary back up to the Councillors as the Council's decision and policy makers, the Council's workforce is aiming to develop an organisation that responds to the challenges before the Council with a goal of leadership excellence in all its areas of responsibility.

ALAN C. ROBERTSON, **Chief Executive.**



## Management Executive

Corporate Management has been operating for just over two years. Its prime role is to ensure that Councillors and staff, act as a team to determine, achieve and review Council's objectives.

MANEX (Management Executive) comprises of five managers who collectively are responsible for programmes, issues and activities. They meet on a regular basis to discuss issues facing Council, matters associated with the general running of the City, in addition to sharing ideas, options and information.

There are five members of MANEX and each controls a number of functions. The Management Executive comprises:

Messrs Alan C Robertson	—	Chief Executive/City Engineer/General Manager Physical Resources
Brian Catterall	—	Town Clerk/General Manager Community Services
Bill Black	—	Deputy Town Clerk/Group Manager Administration
Brian Gilpin	—	Deputy City Engineer/Group Manager Technical Services
Gordon McCulloch	—	Group Manager Finance



L – R:- Brian Gilpin, Brian Catterall, Alan Robertson, Bill Black, Gordon McCulloch.



## Ringwood Community Plan

By now you will have at least received a copy of Bulletin No. 1, inviting you to participate with the Council in the development of a Community Plan for Ringwood. The Plan, when developed, will broadly provide for the direction that the Council services and programs should take over approximately the next fifteen years. It will include the setting of objectives and determining the means of achieving these objectives within the limits of identified constraints.

The initial Plan will provide a three year program of specific projects, and will subsequently be updated annually.

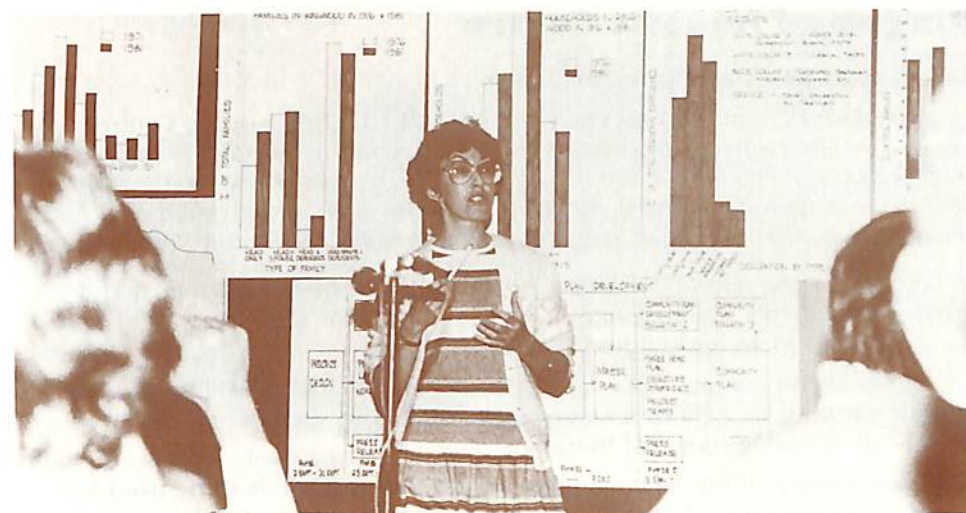
The Council sees the development of a Community Plan as an essential tool for it to organise its priorities in the provision of the services and programs for which it accepts responsibility. Some of the benefits that will accrue through the adoption of the Planning process include:

- A higher probability that the results produced by the Council will be those that the community needs.
- A higher probability that Council resources will be better used in both the short and long term.
- The opportunity for greater community input in the formulating of the Council's objectives.

The Council is committed to providing the fullest opportunity for community input, and five Project Teams which will include representatives from the community as well as Councillors and Council staff, will systematically analyse suggestions made by the community. The five Project Teams will cover the broad headings of Recreation, Human Services, Environment, Transport and Management.



A project team discussing an issue.



Basic Ringwood statistics being discussed.

The broad timetable for the development of the Plan is as follows:

### TIME COMMITMENT ON THE PART OF THE PROJECT TEAMS

Tuesday 1st October, 1985  
8.00-9.30 p.m.

**PROJECT LAUNCH WORKSHOP**  
To introduce the Planning Process and explain the role of the participants.

Thursday 17th October, 1985  
7.30-10.30 p.m.

**KEY ISSUES WORKSHOP**  
To identify the key issues facing Ringwood City to the year 2000.

Sunday 10th November, 1985  
10.00-4.00 p.m.

**GOAL AND PHILOSOPHY WORKSHOP**  
To develop goal and philosophy statements for the 5 programs.

Wednesday 27th November, 1985  
7.30-10.30 p.m.

**DRAFT MASTER PLAN REVIEW**  
To review the draft Master Plan developed from the Key Issues and Goal and Philosophy Workshops.

Wednesday 5th February, 1986  
7.30-9.00 p.m.  
(6.00-9.00 for Conveners)

**THREE YEAR PLAN PROCESS LAUNCH**  
To present the Master Plan as adopted by Council and to introduce this phase of the process to participants

6th February – 14th March 1986

Project Teams to meet as required to develop objectives and strategies for the Program areas for which they are responsible.

Wednesday 23rd April, 1986  
7.30-10.30 p.m.

**REVIEW DRAFT PLAN WORKSHOP**  
To finalise the Community Plan



## Ringwood Aquatic Centre

### Introduction and Description of Centre

Ringwood City Council is providing an INDOOR HEATED Aquatic Centre situated in Jubilee Park, Ringwood. The Centre comprises Main, Diving, Plunge and Spa pools, also Sauna and Kiosk facilities. The extensions to the Main pool, to include a diving pool, will give scope for a far wider range of aquatic activities, together with coaching and teaching to be conducted at the Centre.

In addition to the main pool, there is a separate three-step various depth toddler's pool; this shallow water area is available for teaching water familiarisation to young children.

The value of the warmer water and spa and sauna facilities will be of great benefit not only for general swimming activities, but also for senior citizens and those requiring remedial therapy.

A unique feature of the new complex will be that OZONE is to be used for water treatment instead of the usual chlorine. While ozone has been used extensively both in the United Kingdom and on the Continent, Ringwood's Centre will be the first public swimming centre in Australia to adopt this method. This new system will be a great improvement on the conditions that one normally associates with indoor pools, in that swimmers should not need to wear goggles. Teachers, instructors and spectators should find the atmosphere within the pool hall most pleasant.

The main pool is basically an 'L' shape with the major leg being 50 metres long by 22 metres, 8 lanes wide.

With the diving pool area added to the width of the major leg, the second leg becomes 33 metres long by 21 metres wide. Springboards — two by 3 metre and two by 1 metre, are provided in the deep end of this second leg. The wet deck design gives less surface turbulence and allows greater visibility of the surface by the supervisory staff, and its easier access also makes it suitable for use by the disabled.

Large folding doors give easy access to the existing 25 metre and toddler's outdoor pools plus extensive lawns for sunbathing and other recreational activities.

When this extensive upgrading of the Centre is complete Ringwood and the surrounding region will have a world standard aquatic facility.

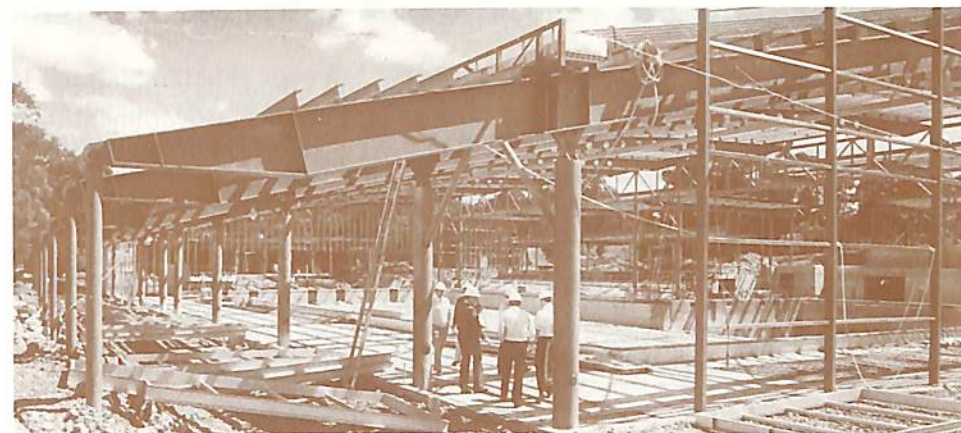
### Hours of Operation

Hours that the Centre will operate all year are:

6.00 a.m. to 9.00 p.m. Monday to Friday

8.00 a.m. to 9.00 p.m. Saturday to Sunday

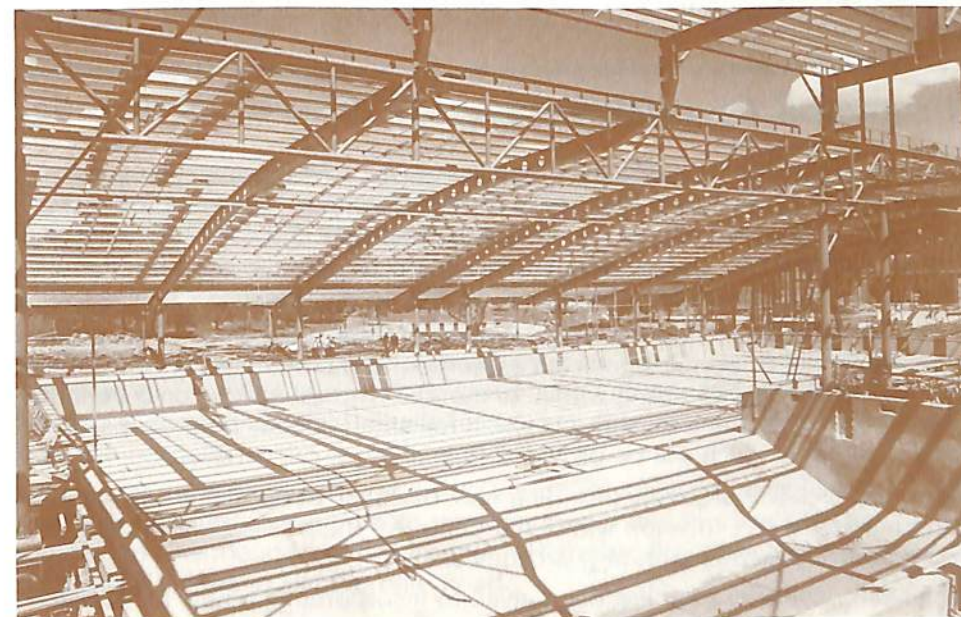
The Manager has the discretion to extend the hours of operation beyond 9.00 p.m. on any particular day.



Roof structure over main pool.

The Centre when open will charge the following fees for 1985/86:

	\$		\$
Adults	1.20	Pensioners	0.60
Juniors	0.70	Spectators	0.60
Schools	0.50	Spa	2.50 per half hour
Lockers	0.50	Sauna	2.50 per half hour
Carnivals	125.00/hour	Concession Booklets available.	



View of main pool and roof — diving pool in immediate foreground.



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## Amalgamations

At the time of preparing this report to the Ringwood Community, the State Government has, with renewed vigour, strongly put to Local Government that there is a need for a substantial reduction in the number of Municipalities in Victoria. Reasons advanced for this attitude are the suggestions that bigger Municipalities would be more cost effective, and would be better able to implement the Government's social justice program.

The Ringwood Council is seeking from the Government clarification as to what it sees as the changed role of Local Government in the future. When this information is available, Council will need to determine whether or not it is able to meet a changing role without the necessity of changing its Municipal boundaries.

The Council has already changed its management structure to meet the changes that have already occurred, and which it foresees as occurring. In general terms the Council would accept that there is a need to look at the broad issue of amalgamations across the State, and after the changing role of the Local Government has been identified, the Council considers that it is then essential for the criteria to be used in determining the new boundaries to be mutually agreed between the Government and, similarly, for agreement on the process that will be adopted in formulating the new boundaries.

The Council does not believe that it is appropriate that amalgamations be thrust on Local Government units, but rather that it occurs with full consultation, and with particular emphasis being given to the attitude of the communities involved.

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## Ringwood District Centre

Ringwood is one of 14 nominated District Centres for Metropolitan Melbourne. It is envisaged that within a District Centre there will be a major emphasis on commercial activity, including retailing, office, accommodation, and service facilities. Varying emphasis will also be given to the provision of Cultural facilities and higher density residential development.

Myer, Eastland, have indicated their intention to apply for an Amending Town Planning Permit to permit significant expansion to the existing Centre, with the objective of the work starting within 12 months. The extension could be in the order of 20,000 sq metres, with provision for an additional 1200 car parking spaces, some of which will be provided in multi-deck car parking.

Major changes will probably include a new Discount Department Store and Supermarket, the re-location within the Centre of the existing Woolworth Supermarket, together with new arcades of shops.

Preliminary consideration has been given to incorporating a new Ringwood Library as a part of the Centre.

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## Eastern Corridor Road Action Plan

At the time of publication the Mayors' Committee, formed by the Municipalities of Camberwell, Doncaster & Templestowe, Box Hill, Nunawading, and Ringwood, was awaiting the outcome of the recommendation developed by the Technical Group (Engineers of the Municipalities, with Senior Engineers from Ministry of Transport, Road Construction Authority, and Road Traffic Authority), to the Minister for Transport for the provision of extra road capacity for the Eastern Corridor between the Eastern Freeway at Doncaster Road and Maroondah Highway at Mt. Dandenong Road, Ringwood.

While the preferred solution accepted by the five Municipalities is for construction, of a 4 lane divided highway for the full length of the Corridor, following the Planning Scheme Reservation for this purpose, it is reluctantly accepted that the work may have to be staged because of limited funds available for the project.

For Ringwood, all five Municipalities support as a minimum provision the construction of a 4 lane arterial road from Mt. Dandenong Road and Maroondah Highway to Ringwood Street. The road would provide improved access to the Ringwood District Centre, as well as providing some relief to congestion on Maroondah Highway.

The Council will be pressing for the construction of this facility as a matter of extreme urgency.

---

## Local Area Traffic Management

Increasing numbers of traffic using residential streets has caused Council to recently adopt a systematic approach to traffic management. Its objective is to keep residential areas good places to live in.

While the solutions may appear to the effected residents in a particular street to be obvious it is important to look at the whole immediate area to ensure that solving one problem doesn't result only in moving the problem or creating a new one. The approach being used by the Council involves resident representatives joining in a working group with Officers and Councillors to draw up suggested controls initially for Council consideration before being put to all the residents in the area affected.

A local area traffic management group is currently well advanced in developing suggested solutions to the identified traffic problems in the Southwood area bounded by Maroondah Highway, Wantirna Road, Canterbury Road and Heatherdale Road.



## Council Finances

Council's budget for 1985/86 provides for expenditure totalling \$15,489,990. Funding for this budget comes from the following sources:

Rate Revenue	6,920,320
User Charges/Other Income	4,231,808
Government Grants	2,578,000
Loan Funds	1,298,700
Operating Surplus from 1984/85	461,162
	<u>\$15,489,990</u>

Council's Revenue sources can be shown as —

Rate Revenue	44.7%
User Charges/Other Income	27.2%
Government Grants	16.7%
Loan Funds	8.4%
Surplus 1984/85	3.0%

and being Expended in the following way —

Recreation and Culture	20.7%
Economic Services	19.3%
Capital Expenditure	15.2%
Administration	11.7%
Debt Servicing	10.6%
Welfare (Human Services)	7.3%
Community Amenities	5.9%
Transferred to Reserves	1.8%

**Other** — Law, Order, Education, Health, Housing, Miscellaneous 7.5%

Council's Swimming Centre Project (Ringwood Aquatic Centre) is still the major item on Council's Budget. The total cost of the project when it is open will be \$3,000,000. Funds have been set aside for this purpose and supplemented by loans over a number of years. Repayment of the loans is met from rate revenue over the period of the loan.

The cost of debt servicing for 1985/86 has been estimated at \$1,641,680 or 24.27% of the rates raised. Council's Grants Commission allocation for 1985/86 is \$902,000, an increase of exactly 10% over 1984/85. If this sum is added to the rate revenue for the year, the debt servicing ratio is reduced to 21.41%. Council considers this percentage to be acceptable bearing in mind the higher borrowing levels and interest rates in recent years.

## Rates

This year an early payment of rates incentive scheme will operate in Ringwood. All residents who have paid their rates IN FULL by 8.00 p.m. on Monday 16th December, 1985, will be eligible to win a free holiday for seven days for two at the Gold Coast. The successful resident will have their name drawn by the Mayor later at the Council meeting held on 16th December.

Cost to Council for the provision of the holiday will be nil. The holiday is organised by A.N.Z. Travel and the successful couple will fly Ansett Airlines. Benefit to Council will be the increase in revenue early in the new financial year, so decreasing the amount of overdraft and also permitting an increase in short term investments.

Rates in Ringwood are based on the site value of the property and for the 1985/86 financial year the general rate was set at 2.127 cents in the dollar of site value for the property. This means in percentage terms the rate will increase by 9.36%. As a guide to residents the average site valuation in Ringwood is \$18,000, in 1985/86 this will provide the rate of \$382.86 as compared to \$350.10 for 1984/85, an increase of just under \$33.00.

Rates are due and payable by 10th April, or, if paying by instalments — first instalment no later than 31st December, second instalment no later than 28th February, third instalment no later than 31st May, fourth instalment no later than 31st August.

Any payments received after the above dates will attract interest penalties of 17.25% per annum, calculated from 10th December, 1985.

### Deferment of Rates

The Council may, upon the application of any person who is liable for the payment of any such rate and who, in the opinion of Council, is in necessitous circumstances, defer the payment of the rate and the interest for such time as the Council thinks fit. The amount unpaid and the interest thereon shall remain a charge on the property. Application forms available on request from the Rate Collector.

### Pensioner Rate Assistance Scheme

Ratepayers in receipt of a pension and who are holders of a Pensioner Concession Card are eligible for a rate remission of up to one half (50%) with a maximum of \$135.00 off Municipal General Rates and \$67.50 off Municipal Sanitary Charges (where applicable) on the ratepayer's sole or principal place of residence which is used exclusively for residential purposes. Ratepayers who have received rebate for the year ending 30th September, 1985 and who are still eligible will automatically have the rebate deducted from their rate notice. Persons who have recently become eligible can complete the required application form at the Rate Office. Applicants are requested to produce their Council rate notice and their concession card when making application.



## Health

Council's Health Department promotes a highly successful PREVENTIVE HEALTH CARE program for the benefit of the public.

### Food Standards

Council's Health Surveyors are responsible for controlling standards in premises used for the sale, storage or manufacture of foods to ensure that these premises comply with regulation standards, are kept clean and food handling methods are hygienic.

Samples of food and drink are bought for analysis to check that products meet the required standards. Food labels are also examined.

### Inspection Services

As well as checking standards in food delivery vehicles, food shops, cafes, restaurants and factories, regular inspections are made of hairdressers, chiropodists, beauty parlours and ear piercing establishments.

Fire prevention, eating houses and accommodation standards in motels and boarding houses are inspected.

### Pediculosis (Head Lice)

Head lice are an ongoing problem in the municipality. To assist in controlling outbreaks of Pediculosis the Council's Health Department provides the following free services at the Civic Centre:

1. Heads examined on Mondays between 8.30a.m. and 10.00a.m. also 5.00p.m. and 8.00p.m. (except during January) and Tuesdays to Fridays between 8.30a.m. and 10.00a.m. Please ring for an appointment if you are unable to attend at the above times otherwise qualified staff may not be available.
2. Advice on eradication.
3. Foaming pediculicide available Mondays 8.30a.m. to 8.00p.m. (close at 4.30p.m. during January) and Tuesdays to Fridays 8.30a.m. to 4.30p.m. The treatment takes 10 minutes.

Metal nit combs are available for heavy egg infestations.

### Rats

Fortunately, as more and more areas of the Municipality become sewered the incidence of rats is decreasing. Council engages a rodent control contractor who regularly services trouble spots in streets and other public areas. Residents experiencing the nuisance of rats on private property may obtain rat bait free of charge on application to the Health Department.

## Immunisations — Health Care Programme 1986

### INFANTS

#### Ringwood — Central & North Ringwood

First Monday of the Month

#### Ringwood North Community Centre

122-126 Oban Road, North Ringwood

2.00p.m. Triple Antigen & Sabin

2.15p.m. C.D.T., Measles & Mumps

#### Scots Community Hall

Adelaide Street, Ringwood

3.00p.m. Triple Antigen & Sabin

3.15p.m. C.D.T., Measles & Mumps

January	6th	July	7th
February	3rd	August	4th
March	3rd	September	1st
April	7th	October	6th
May	5th	November	3rd
June	2nd	December	1st

#### Ringwood East & Heathmont

Third Monday of the Month

#### Holy Trinity Hall

Patterson Street, East Ringwood

2.00p.m. Triple Antigen & Sabin

2.15p.m. C.D.T., Measles & Mumps

#### Heathmont Uniting Church Hall

89 Canterbury Road, Heathmont

3.00p.m. Triple Antigen & Sabin

3.15p.m. C.D.T., Measles & Mumps

January	20th	July	21st
February	17th	August	18th
March	17th	September	15th
April	21st	October	20th
May	19th	November	17th
June	16th	December	15th

### ADULTS

#### Ringwood Central

First Thursday of each second month March to November

Scots Community Hall, Adelaide Street, Ringwood

6.15p.m. Triple Antigen, C.D.T., Measles and Mumps and Sabin

6.30p.m. Tetanus, A.D.T., Rubella and Sabin

March	6th	July	3rd
May	1st	September	4th
		November	6th



## Building — General Information

Building Approval is required for all buildings, additions, alterations, out-buildings, swimming pools, demolitions and fences where they abut upon a street. Dividing fences are a civil matter between the adjoining property owners.

The set back from the side boundaries for dwellings, is governed by the height of the walls and there is a minimum set back of 7.6 metres from the front boundary.

A new dwelling has a minimum of five inspections by the Building Department during the course of its erection.

It is required that footpath levels be obtained from the City Engineer's Department prior to buildings being commenced to determine that proper access to the property can be obtained.

Information regarding Regulations governing buildings can be obtained from the Building Surveyor's Office on 870 4311.

## Golf Course

The Ringwood Municipal Golf Course located off Canterbury Road continues to attract large numbers of golfers intent on enjoying themselves and improving their game. It continues to offer golfers a high quality public course at very competitive rates.

To cure that slice, straighten that hook or simply get the ball off the ground, Ringwood's professional, Peter Harvey, is available for tuition and may be contacted on 870 7496.

On weekends and Public Holidays arrangements may be made to book hitting off times at the Golf Course and this may be done by simply contacting the professional.

### FEES

	9 holes	18 holes
	\$	\$
<b>Adults</b>		
— Midweek	2.60	4.20
— Weekend	4.20	4.20
<b>Juniors</b>		
— Midweek	1.50	2.60
— Weekend	4.20	4.20
<b>Pensioners</b>		
— Midweek	1.50	2.60
— Weekend	4.20	4.20

## By-Laws/Traffic Regulations

### Caravans/Mobile Homes

Permanent habitation of a caravan or mobile home is only allowed once a permit has been obtained from Council. Twelve months is the MAXIMUM period allowed under a permit and such permit will NOT be renewed.

Further details may be obtained from Council's Health Department.

### Dogs

All dogs (aged six months or over) must be registered with the Council by 10 April each year, or upon reaching the age of six months.

#### Fees:

Unsterilized:	\$14.00
Sterilized	\$ 8.00
50% reduction for dogs owned by Pensioners holding Pensioner Concession Card.	

Residents are reminded that the owners of dogs found wandering at large (not under effective control by means of a chain, cord or leash) during the daytime, may be issued an "on the spot" fine of \$25.00.

Other "on the spot" fines that may be incurred include:

Dog wandering at large between sunset and sunrise	\$50.00
Failure to register	Twice the Registration Fee
German Shepherd Dog outside owner's premises and not muzzled or under effective control	\$50.00

Council also has a By-Law which limits the number of dogs which can be kept. Further details available from Council's Ranger, Harold Slaughter, on 870 4311.

### Fire Hazards

It is your responsibility to keep your property free from fire hazards. Council can arrange clearance at your cost. Further details can be obtained from Council's Proper Officer, Graeme Hargreaves — 870 4311.

### Foliage Overhanging Footpaths

Owners or occupiers of properties are required under the provisions of Section 559 of the Local Government Act 1958, to keep all streets and footways clear of all foliage up to a height of 3 metres above the pavement surface.

### Traffic

Council's two traffic officers are frequently seen throughout the municipality enforcing the clearways along the Maroondah Highway, and the parking restrictions applicable to shopping centres. Their primary function is to ensure free vehicle flow and access throughout the municipality.



## Ringwood Library

Anyone may join the library and membership is free. Just complete an application form, produce identification of name and address, and you're a member!

All members of the Ringwood Library may also borrow from any branch of Eastern Regional Libraries. Branches are located at Croydon, Knox, Boronia, Ferntree Gully, Sherbrooke, Healesville. Mobile libraries operate in Healesville, Knox, Sherbrooke and Upper Yarra.

### Location:

28 Warrandyte Road, Ringwood  
Telephone: 870 0177 or 870 0377

### Open:

Monday – Friday 11.00 a.m. – 9.00 p.m.  
Saturday 10.00 a.m. – 5.00 p.m.

You can borrow books, magazines, cassettes, jigsaw puzzles and videos. Special books and cassettes are available for print handicapped people.

The Library provides –

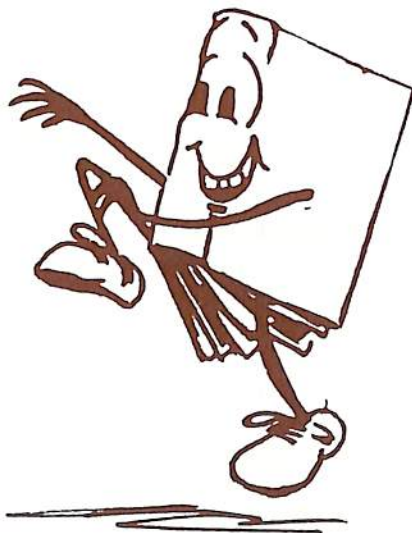
Service:

- readers advisory service
- regular storytime and holiday activities for children
- book delivery service for people who cannot visit the library
- information on community activities, organisations and adult education classes
- information nights
- booklists

Facilities:

- photocopying
- typewriter
- study area
- community noticeboards
- display areas for local groups

It's all FREE! Want to know more? The staff at the library will be happy to help you. Just ring 870 0177.



## Ringwood Cultural Centre

The Ringwood Cultural Centre has now established itself as an important venue for the many diversified functions and events it was designed to hold.

1986 shows even more usage of the Centre. The type of functions arranged for the Cultural Centre vary from major audio visual project launches for major companies, to first class concerts, dinner dances, presentations, meetings, seminars and wedding receptions.

The Cultural Centre enjoys an enviable reputation for its handling of wedding receptions and provides wonderful surroundings for these special occasions. This is backed up by excellent food and service, and a great deal of attention to personal details.

The Karralika Theatre, like the convention area, continues to increase its bookings yearly, both with the support of local community organisations and the large commercial companies with many varied presentations being displayed.

It is a credit to the Centre and its staff that many of the theatre and convention functions are of a repeat or regular nature. Few centres can claim to handle commercial tractors to fine antique jewellery.

For enquiries or bookings please contact your Cultural Centre staff on 870 2888 or just call in and we will be more than happy to show you our facilities.



Function Room set up for a dinner.



## Recycling of Waste

As part of the contract for collection of household waste, TransWaste Pty Ltd are required to operate a weekly collection of glass and paper for recycling purposes where those materials are placed on the nature strip beside the household rubbish bin.

There are also a number of recycling depots throughout the Municipality operated by various community groups. These are listed below —

Organisation	Location of Depot	Contact	Materials Received
Nth. Ringwood Community Centre	Oban Road opp. North Ringwood shops carpark (open Sat. Sun. Mon.)	G. Tunks 876 3776	Paper Cardboard
Maroondah Social Centre	12 Grey Street Ringwood East	R. Grove 870 6871	Paper, bottles drink cans (aluminium)
Salvation Army	Organised collection — 6 weekly basis	Jim King 221 9767	Paper
<b>SCOUT GROUPS</b>			
1st Ringwood	Bedford Park	K. Swain 874 5138	Bottles
2nd Ringwood	H.E. Parker Reserve	D. Dwyer 729 5923	Bottles
3rd Ringwood	Knaith Road Reserve	R. Shaw 879 1620	Bottles
4th Ringwood	Scout Hall, Mines Road	G. Edyvane 876 1984	Paper Bottles
6th Ringwood	North Ringwood Reserve	P. Hodgson 876 2442	Paper Bottles
7th Ringwood (Anytime)	B.J. Hubbard Reserve	I. Waterson 870 9915	Paper Bottles
1st Heathmont	Barrow Drive Heathmont	J. Mapstone 729 5685	Paper Bottles
2nd Heathmont	Heathmont Road near Station	G. Peterson 870 5761	Paper Bottles
Ringwood Apex 'Cash in a Can'	East end of building at Ringwood Square	8.30 am — 12 noon every Sat.	Aluminium Cans

## European Wasps

**Description:** European wasps are about the same size as bees but less hairy. They have very distinctive yellow and black markings on the body. These pests should not be confused with the smaller, harmless black and yellow hover flies.

**Nests:** Rounded nests football size or larger, grey in colour, are almost always found underground or hidden out of sight. Many nests are in cavity walls or roof spaces of buildings.

**Habits:** Unlike bees, wasps are able to sting repeatedly and can cause severe allergies in some people. An asthma-like condition is likely to develop. Medical advice should be sought in such a case. Food and drink attract wasps which are scavengers. Consequently they interfere with outdoor living. It is advisable to pour all drinks into a glass before drinking. Wasps may enter an opened container undetected and sting the mouth or throat when consumed causing severe swelling, agony and block the airway. The victim is liable to choke.

**First Aid:** In the event of a wasp-allergic person being stung the limb must be kept absolutely still until the person is delivered to medical care. The site of the sting must be firmly bound with a crepe bandage or similar article and the bandage continued up the limb as far as possible. The application of ice and water mixed in a plastic bag will ease the pain of any stings.

**Controls:** Council does not provide an eradication service on private property. Occasional wasps entering a building can be killed with a burst of insect spray containing pyrethrins, tetramethrin or bioallethrin. Nests can usually be found by the constant stream of wasps flying to and from one particular location. Never disturb wasps or nests during daylight. Insecticides should only be used while wearing protective clothing after dark. For further advice and information telephone 870 4311.



European Wasp (right) has distinctive lemon yellow markings on a black body compared to the more hairy and brownish bee (left).



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## International Years

The concept of having International Years was introduced in 1975. Council has contributed to each of these years in a variety of ways. International years are held on a biennial basis i.e. every second year.

### 1975 — International Womens Year

Council has no specific ongoing program but much occurred during 1975 to 1985 (which was declared by the United Nations as the decade for women)

### 1977 — No event was proclaimed for this year

### 1979 — International Year of the Child

Tiles laid at Ringwood Lake around the barbeques.

### 1981 — International Year of the Disabled

Stimulus to provide disabled parking persons areas, disabled persons bus, a mini market organised regularly by the Co-operative for Disabled Workers at the Burnt Bridge Shopping Centre.

### 1983 — Intended to be International Year of the Aged, however the United States opposed the concept due to the impact on their welfare budget. Nevertheless Senior Citizens Week was initiated and this still involves Senior Citizens Clubs and Council.

### 1985 — International Year of the Youth

This saw Council involved with Youth Consultations; and supported a Youth Festival in May.

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## Parks for People

Ringwood is very fortunate in having a wide range of parks, playgrounds, bush reserves and sporting facilities which have been developed to cater for the many different interests within the community.

Some of these are, fishing and picnics at the Ringwood Lake, bike riding or a leisurely stroll along the meandering paths of the Mullum Mullum and Dandenong Creek linear parks. Our bush area of Wombolano Park, B.J. Hubbard Reserve and Tortice Drive Reserve, offer peace and tranquility.

For the more active, a game of golf at the Golf Course or some competitive running at the Proclamation Park running track or even horse riding at Quambee Reserve equestrian centre. Jubilee Park can offer you district cricket, croquet, tennis or just a leisurely swim at the new indoor swimming centre. If all this hasn't satisfied your interest, what about a game of baseball at Proclamation Park, a kick of the footy or a hit with the bat on one of the many excellent playing ovals.

The parks are there for you and your family.

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## North Ringwood Senior Citizens Clubrooms

The North Ringwood Senior Citizens Centre is the third Senior Citizens Club to be built in the City of Ringwood, and is situated in the Northwood Reserve, Warrandyte Road, Ringwood.

The building of the centre was wholly funded by the council at a cost of \$420,000 approximately, for the building, furnishings, landscaping and car parking. It is anticipated that the government funding will become available at a later date.

The first sod on the project was turned in January, 1985 and was officially opened by the Mayor, Councillor Bill Wilkins, J.P. on 17th November, 1985.

The centre includes a kitchen with facilities for a meals on wheels dining room, and capable of catering for large functions. Other facilities include a craft room, billiard room, rest room, reading room/committee meeting room, hall, and provision for a podiatry service in the future.

The hall is suitable for both meetings and social get togethers, and is available for hire to community organisations, and for one off functions.

Naturally members of the Centre are thrilled in finally being able to use their own permanent clubrooms.



Members enjoying bowls at the centre.



## Children's Services

**Family Day Care** is a service where children are cared for in selected private homes under Council supervision. The home environment and the limited numbers (four pre-schoolers including the caregiver's own) combine to provide a set-up which parallels the child's own family.

This service caters for working parents and can provide regular part time care for parents to enjoy a break for their own recreation. The charge for this type of care is \$1.50 per child per hour. Emergency care and care before and after school can also be catered for.

A Federal Government subsidy is available to reduce the cost of care for those with limited incomes. Enquiries to the Family Day Care Co-ordinator, Christine Nealy, 870 4311.



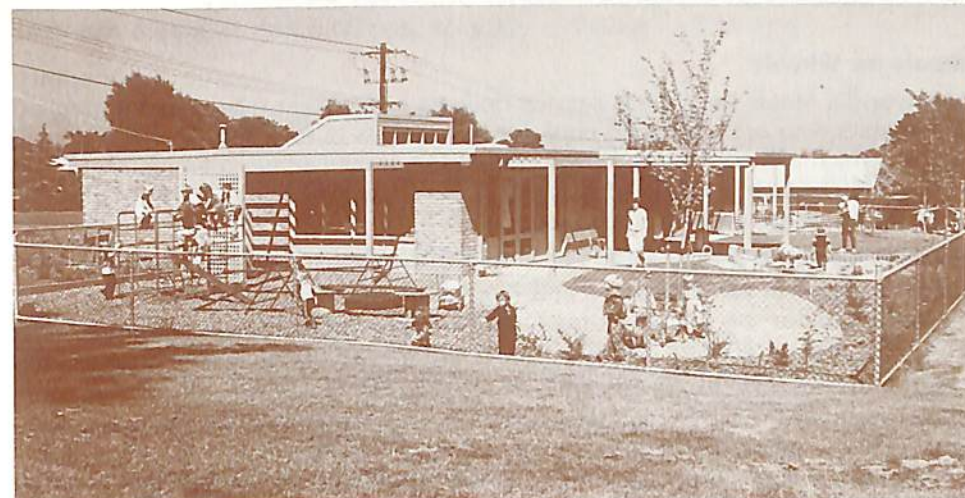
Care-Giver Elizabeth Sommerville with two of her own children plus two children being minded.

**The Knaith Road Child Care Centre** opened in July, 1985. This new Centre provides full day care for 35 pre-school children, from 7.00 a.m. to 6.00 p.m. each week day. The staff team is headed by the Co-ordinator Jane Rawnsley and includes mother craft nurses, child care workers and a kindergarten teacher.

Funded under a Commonwealth/State agreement, the Centre is managed by a community-based committee made up of parent users, interested residents and Council representatives. General meetings are held quarterly on the first Thursday of March, June, September and December and are open to all interested people.

Fees at the Centre vary according to income.

Enquiries to the Co-ordinator, Jane Rawnsley, on 870 6966.



Children at the Centre enjoying the playground.

**An After School Activities Programme** runs at Central Ringwood Community Centre, 13 Bedford Road, Ringwood. This program aims to provide supervised creative and recreational activities for school age children between the hours of 3.30 and 6.00 p.m. each weekday afternoon during school term.

Fees vary according to family income.

Enquiries can be made to the leaders at the Centre on 870 2602 during programme hours or to the Civic Centre on 870 4311.



Cricket and fun on the play equipment in adjacent park.



## Domiciliary Care

### Meals on Wheels

Ringwood's Meals on Wheels service delivers home-style three course meals to persons who are unable to cook for themselves due to illness or age. Our meals, which are cooked and packaged in the Nunawading Regional Meals on Wheels kitchen, are served Monday to Friday. Recipients need a doctor's referral for home delivered meals.

Senior Citizens who desire can eat in one of our Meals on Wheels dining rooms located in the Ringwood and Ringwood East Senior Citizens Clubs. Reservations for the dining rooms must be made in advance by phoning 870 6757 after 9.30 a.m. Monday to Friday. We are able to cater for special diets; diabetic, low fat, etc. in addition to our regular menu.

Meals are delivered by volunteers, using their own cars, who are reimbursed with a 5 litre petrol voucher every time they drive. Rostering is on a weekly, fortnightly or every four week basis. If you would like an opportunity to be a volunteer and so help in your community, please call the Supervisor, Mrs. Wendy Plant, on 870 6757 between 9.30 a.m. and 2.30 p.m. or the Domiciliary Care Co-ordinator Mrs. Pam Hawkins on 870 4311 between 2.30 p.m. and 5.00 p.m.



Volunteer Mrs Dorothy Goldberg delivering a meal to Miss Pump.

### Home Handyman Service

This is a home maintenance/odd job service for pensioners. Jobs undertaken include: window cleaning; cleaning of spoutings; repair of fly wire screens on windows and doors; minor repairs and fitting of handrails.

For further information for the above services ring Mrs. Pam Hawkins between 8.30 a.m. and 5.00 p.m. Monday to Friday — 870 4311.

### Home Help

Council provides home help during sickness or emergency and enables elderly residents to remain in their homes for as long as possible.

Home help is also provided to families when the Mother is incapacitated or following a confinement.

Home help can provide meal preparations, laundry, ironing, shopping and day to day cleaning.

The cost is based on a simple means test.

The help is also available to parents of mentally and handicapped children and adults. The staff are fully trained in the care of these children and adults and are available daily, evenings and weekends.

### Library Service for our Senior Citizens

The aim of this service is to bring the elderly out of their homes, and at the same time enabling them to enjoy the excellent library service.

The elderly and infirm are called for at their homes between 10.30 a.m. and 11.00 a.m., by volunteer drivers and taken to the library, where they select their books from large print books as well as the normal print and also talking books. They then have tea/coffee and sandwiches, prepared by the Red Cross ladies, catch up on the news of the other elderly and are driven home around 12.15 p.m. — 1.00 p.m.

These outings take place every second Friday. Anyone wishing to join this group is very welcome.

For further information please telephone Mrs. Pam Hawkins between 8.30 a.m. and 5.00 p.m. Monday to Friday — 870 4311.



Senior Citizens at the table viewing some books and being assisted by Pam Hawkins.



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## Incinerators

Council in 1984 passed a By-law to govern the use of fires in the open, incinerators and barbeques. This was done to meet the growing community demand that the use of incinerators should be prohibited on at least two days a week.

The By-law implemented is a fairly tough one. It details the type of material from which an incinerator may be constructed; prohibits the usage of incinerators on three days per week; provides tight restrictions upon burning material on the ground in addition to requiring such burning to obtain a permit; permits the use of gas and electric barbeques at all times provided they are located at a sufficient distance away from property boundaries; and totally prohibits the use of incinerators on days declared to be high air pollution potential by the Environment Protection Authority.

In respect on incinerator usage the By-law makes the following provisions:

- i) Usage of incinerators prohibited on Fridays, Sundays and Mondays.
- ii) Usage of incinerators restricted to between the hours of 10 a.m. and 3 p.m. on Tuesdays, Wednesdays, Thursdays and Saturdays.
- iii) Usage of incinerators prohibited on days declared to be high air pollution potential as forecast by the Environment Protection Authority.
- iv) Residents are prohibited from burning waste such as leaves, rubber, chemical, fabric and paint within an incinerator as these matters produce an exceptionally offensive odour.

Any person found contravening the provisions of the By-law may be liable to a penalty of up to \$1,000 (one thousand dollars).

Any resident wishing to find out further information concerning the By-law should contact the By-laws and Traffic Department on 870 4311.

In summary, burning off is PROHIBITED on —

Fridays  
Sundays  
Mondays

Burning off is only allowed on other days between 10 a.m. and 3 p.m.

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## Major Construction Work 85/86

### Poppet Head

A "Poppet Head" is presently under construction at the Ringwood Lake, adjacent to the Miners Cottage. It is to be an authentic replica of the poppet head which once stood at the head of the Antimony Mine which was sited where the Civic Centre now stands.

The 14.5m high timber structure is to be constructed from Victorian hardwood and Western Australian Jarrah. Forestry Commission approval was obtained to mill the long lengths of heavy section timber from Cann River area as this timber is now scarce in Victorian forests. The large "gin" wheels on top of the structure will eventually be linked to a machinery shed, which is proposed as a later stage. The wheels were obtained from Warranheip, Ballarat, where they were once used on a gold mine.

Estimated Cost \$40,000.

### Haig Street

Haig Street will be re-constructed so that the pavement conforms with modern standards. This work is to be financed from loan funds.

Estimated Cost \$140,000.

### Ringwood Street

Ringwood Street is to be widened between Loughnans Road and Nelson Street to provide a pavement width of 12.0m. This work will be done over a three year period.

Acquisitions of a 2.5m wide strip of land from the properties on the east side of Ringwood is in progress. Major Telecom service alterations are expected to commence late 1985. Funds from Road Construction Authority and Council revenue will permit re-construction work from Loughnan Road to Andrew Street plus associated drainage works.

Estimated Cost:- Stage 1: \$275,000.

### Warrandyte Road/Mullum Mullum Creek Culvert

The old bridge on Warrandyte Road over Mullum Mullum Creek between the library and St. Pauls Anglican Church, is due for demolition. It has served the area well. It was considered quite adequate when built in 1922, but now creates a severe bottle neck for traffic using Warrandyte Road. The creek, still actively eroding, is starting to expose the bridge's foundations, and although it is still quite safe it would be expensive to widen the bridge and strengthen its foundations.

When these factors were considered and because at least the first stage of a by-pass road around central Ringwood can be expected in the not too distant future, the decision was made to demolish the old bridge and replace it with a modern multi-cell culvert under an earth embankment, wide enough to accommodate the full width of Warrandyte Road.

The earth embankment will be sewn down with grasses and shrubs and should soon be a most attractive replacement for the bridge. The total project, which is estimated to cost \$710,000, will be completed by June, 1987. The works will be funded from Road Construction Main Road grants.

Estimated Cost (85/86 only) \$370,000.



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## Community Services

### ACCOMMODATION

Maroondah Accommodation Services 725 2188  
312 Mt. Dandenong Road, Croydon

Emergency housing and information on a range of housing services. Provides interest-free loans for bonds and rent in advance on rental accommodation for low income people.

### ALCOHOLISM

A.A. Alcoholics Anonymous 429 1833

For contracts in Ringwood

"ADDREC" 36 Pine Crescent, Boronia

9.00 a.m. to 5.00 p.m. Monday to Thursday 762 4200

9.00 p.m. to 8.00 p.m. Wednesday

9.00 p.m. to 2.00 p.m. Friday

Al-Anon

Assists relatives of alcoholics 10.00 a.m. to 4.00 p.m. 63 3368

Addcare

1030 Whitehorse Road, Box Hill 898 9511

Monday to Friday 9.00 a.m. to 5.00 p.m.

Evening appointments available for counselling:  
also education about alcohol and drugs.

Maroondah Alcoholic Recovery Project 725 5077

209 Mt. Dandenong Road, Croydon

Runs halfway houses for men and women

### ARTS AND CRAFTS GROUPS

A current listing is kept at the Civic Centre 870 4311  
and by the Ringwood Croydon Advisory Service 870 3233

### "BIALA" RINGWOOD

2 Greenwood Avenue, Ringwood 870 2335

Monday, Wednesday, Thursday 9.30 a.m. to 3.00 p.m.

A playgroup-type program for pre-school children with disabilities and special needs, providing parent relief. Early intervention program has commenced on Tuesdays and Fridays. Referral needed.

### BIRTHRIGHT

177 Lonsdale Street, Dandenong 794 7871

A support service for lone parent families using volunteer counsellors in local areas. Office open Monday and Wednesday.

### BLIND

Refer to Maroondah Centre for Visually Handicapped, or 729 7269  
contact Association for the Blind, Mr. Wally Barber, 20 8701  
Royal Victorian Institute for the Blind. 529 3544

Also at Ringwood Library is a collection of audio books on cassette tapes, and a selection of large print books.

### BONDS, MAROONDAH BOND SCHEME

Now part of Maroondah Accommodation Services (see page 36 725 2188  
Accommodation heading).

### CARE FORCE

22 Croydon Road, Croydon 723 0204

Monday to Friday 9.00 a.m. to 4.00 p.m.

Provides a variety of programs to strengthen family life;  
prevent family breakdown and the institutional care of children.

### CATHOLIC FAMILY WELFARE BUREAU

6 Bedford Road, Ringwood 879 1144

An agency open to all, which provides free general, marriage and family counselling to assist people experiencing personal difficulties. Also counselling for children and adolescents.  
Map Ref: P7.

### CENTRAL RINGWOOD COMMUNITY CENTRE

13 Bedford Road, Ringwood 870 2602

Provides a friendly place to call in. A range of adult classes, an after-school program and play groups for pre-school children. Friendly Circle Group for over 50's — Wednesday afternoon.  
Map Ref: P7.

### CHAMBER OF COMMERCE AND INDUSTRY

President: Mr. Vin Crowe, 8 Station Street, Ringwood 870 1133 B.H.  
P.O. Box 62, Ringwood.

### CHARITY CARAVAN

The City of Ringwood has two caravans which are available to local community groups for fund raising purposes. 870 4311  
Contact Civic Centre.

### CHILDBIRTH AND PARENTING ASSOCIATION

1st Floor, White House, Wyreana Community Centre, Hull Road, 725 4832  
Croydon. Provides classes, support groups and literature. 725 3485  
Bassinette restraint and electric breast pump for hire.  
(Correspondence to P.O. Box 219, Mooroolbark, 3138)



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## CHILDREN'S SERVICES

**Family Day Care Service** provides minding in carefully selected private homes under Council supervision. Available full time, part time or for relief care of pre-school children; also before and after school care of school age children. Contact Co-ordinator Mrs. Christine Nealy

870 4311

**After School Program** An activities program sponsored by Council provides care and recreation for school age children weekdays 3.30 p.m. – 6.00 p.m. during school terms at Central Ringwood Community Centre, 13 Bedford Road, Ringwood. Fees vary according to means.

Contact Program Supervisor, Mrs. Terry McDougall during programme hours

870 2602

### Child Care Centres

A list of commercially operated centres is available from the Civic Centre

870 4311

Council has been involved with the construction of a Child Care Centre in Knaith Road. Enquiries should be directed to the Co-ordinator Mrs Jane Rawnsley

870 6966

### Ringwood Community Child Minding

40 Warrandyte Road, Ringwood

870 6294

A non-profit community organisation providing full time, part time occasional and emergency child care.  
Map Ref: N6.

## CHILD PROTECTION UNIT

762 8288

Part of Department of Community Services. Able to intervene in situations of suspected child abuse or neglect.

## CHURCHES

### Anglican Church of Australia

- \* 207 Canterbury Road, Heathmont
- \* 49 Patterson Street, Ringwood East
- \* 40 Warrandyte Road, Ringwood

870 7119

870 1000

870 6074

### Assembly of God:-

Cnr. Mullum Road & Jeffrey Drive, North Ringwood

870 0588

### Baptist:-

- \* Cuthbert Street, Heathmont

Rev. Wright

729 5102

Rev. Monro

729 9885

Church office:

729 3008

- \* Dublin Road, Ringwood East.

870 6019

- \* Ringwood Baptist. Rev. D. Jamiesen

725 2231

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### Christian Brethren — Gospel Chapels:-

1 Tamar Street, Ringwood

870 2178

12-14 Armstrong Road, Heathmont

729 7912

### Christian Life Centre:-

222 Oban Road, North Ringwood

876 1811

### Christian Science:-

26 Station Street, Ringwood

870 6807

### Church of Christ:-

13 Bedford Road, Ringwood

870 8169

### Life Ministry Centre:-

331 Maroondah Highway, Ringwood

870 8082

### Lutheran Church:-

Cnr. City and Wantirna Road, Ringwood

870 7054

### Presbyterian Church:-

6 Waterloo Street, Heathmont

870 6161

### Reformed Church of Ringwood:-

6 Bond Street, Ringwood

876 2339

### Roman Catholic Church:-

- \* 120 Oban Road, Ringwood North

876 3717

876 3077

- \* 14 Bedford Road, Ringwood

870 6056

- \* Cnr. Bona and Patterson Streets, Ringwood East

870 7277

### Salvation Army:-

51 Wantirna Road, Ringwood

870 6552

### Seventh-Day Adventist Church:-

28 Mullum Mullum Road, Ringwood.

### Uniting Church in Australia:-

- \* Greenwood Avenue, Ringwood

870 6033

- \* 81 Canterbury Road, Heathmont

729 4452

- \* Dickson Crescent, North Ringwood

870 9913

- \* 28 Freeman Street, East Ringwood

870 2017

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## COMMUNITY AID ABROAD, RINGWOOD & DISTRICT GROUP

Contact: Mr. Pat Fulton, Secretary.

729 4474 A.H.

## COMMUNITY SERVICES OFFICER

Council's Community Services Officer, Ms. Margaret Yandell is available to provide a wide range of information and assistance to individuals and groups in the City. She encourages residents to participate in community affairs and works with residents on projects to meet evolving needs. Margaret may be contacted at the Civic Centre.

870 4311



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## COMMUNITY SERVICES DEPARTMENT

291a Maroondah Highway, Ringwood      Map Ref: P7      879 3311

The State Government Department which provides welfare services to statutory clients including youth probationers and parolees and wards of the State.

Grants to relieve financial distress; assistance with school attendance problems. Training of people to act as Honorary Probation Officers.

## CONSUMERS CREDIT LEGAL SERVICE

Free advice on credit, debts and bankruptcy problems.      662 3588

9.00 a.m. to 5.00 p.m. Monday – Friday

7.00 p.m. to 10.00 p.m. Wednesdays. By appointment only.

## CORRECTIONS

Eastern Region Office of Corrections      877 7755

31 Cottage Street, Blackburn.

Provides Court Advisory Service for adult offenders and supervision of adult probationers and parolees. Incorporates the Attendance Centre which provides an alternative to imprisonment for selected adult offenders in Eastern region. Also includes a Pre Release Program and a Community Service Order Scheme

## COURTHOUSE

Bourke Street, Ringwood.      Map Ref: O5  
Advice may be received from the Clerk of Courts on any weekday between 9.30 a.m. and 4.00 p.m. by appointment.      870 6594

## CREDIT UNIONS

Whitehorse Savings & Loans Co-operative Ltd.      898 5693

Local Agency: Gails Florist Shop, 1/95 Bedford Road, East Ringwood      879 2646

Savings, loans, financial counselling, taxation advice, will consultancy.

Mitcham Credit Union      874 8417

Local Agency: North Ringwood Newsagency, 182 Warrandyte Road, North Ringwood.

## DAY CENTRES AND DROP-IN PROGRAMS      870 3233

For elderly or housebound people, young mothers, or anyone. Contact Ringwood Croydon Advisory Service.

## DEAFNESS

See H.E.A.R. Service at Maroondah Social Health Centre.      879 3933

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## DENTAL CLINIC (MAROONDAH HOSPITAL)

124 Mt. Dandenong Road, Ringwood East      879 2767

## DENTISTS AND DOCTORS

A current listing is kept by Ringwood Croydon Advisory Service      870 3233

## DISABLED PERSONS' FACILITIES

Bus Service:

A bus service for disabled people has been arranged by Ringwood Council. The service operates every Wednesday and collects people from their homes, passengers are driven to Eastland and later returned home.

Contact Council's Community Services Officer.      870 4311

Parking:

Reserved parking spaces for disabled motorists are located at Eastland, outside Lower Mall, between Myers and Woolworths, two at lower level near the north-west corner of the building, and two at the upper level near the Commonwealth Bank. Rooftop carpark above Safeway corner Warrandyte Road and Maroondah Highway.

North Ringwood, in service road behind shops (enter from Oban Road)

Burnt Bridge Shopping Centre, Maroondah Highway, in service lane.

Ringwood Market (enter from Bond Street).

Ringwood Square Shopping Centre (enter from Seymour Street, adjacent to front entrance).

Toilets:

Public toilets which include special facilities for the disabled are located –

in Myer Eastland on 2nd Level adjoining the hairdressing salon (one male and one female toilet for disabled).

at Ringwood Lake, Ringwood Library, Wombolano Park and Ringwood Cultural Centre.

Ringwood Market – opposite disabled parking bay.

Ringwood Square Shopping Centre – near Advisory Service.

## Disabled and Disadvantaged Workers Co-operative

President: Mr. Derek Davies      876 2918

Provides arranged work for independent disabled or disadvantaged people.

Registered Office: 1 Alkira Court, North Bayswater.

Retail Outlet: Market at Burnt Bridge Shopping Centre every Sunday.

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**DO CARE**

A visiting scheme for elderly housebound people organised by Wesley Central Mission throughout Melbourne. 662 2044

**DRIVING TRAINING**

Maroondah Driver Training Centre, Colchester Road, Kilsyth. 725 4758  
A community project providing off-road driver training courses.

**DRUGS**

For information about drug and alcohol use and abuse contact:  
The Alcohol and Drug Foundation 690 6000  
Buoyancy Foundation of Victoria 429 3322  
D.U.P.A. (Drug Users Parents' Aid) 598 5366

**EMERGENCY FINANCIAL RELIEF**

Contact Ringwood Croydon Advisory Service for referral to appropriate sources. 870 3233

**EMERGENCY HOUSING**

For Women and Children, contact Women's Refuge Referral 329 8433  
For Youth, contact Youth Emergency Accommodation Services 729 2022  
For Families, contact Maroondah Accommodation Services 725 2188

**EMPLOYMENT**

Commonwealth Employment Service (C.E.S.) "Job Centre" 871 1888  
20 Melbourne Street, Ringwood. Map Ref: P5  
Career Reference Centre, 199 Flinders Lane, Melbourne 63 1815

**ENVIRONMENT**

Complaints about pollution of the environment should be directed to Council's By-laws Officers. 870 4311  
Environment Protection Authority (All hours) 651 4444

**EQUAL OPPORTUNITY BOARD**

10th Floor, 356 Collins Street, Melbourne 602 3222

**F.A.C.S.**

F.A.C.S. is the Family and Community Service Program of State Government. Through grants to community groups, F.A.C.S. supports services to strengthen families and encourage people to take an active role in community affairs. 879 3311  
In Ringwood the local work of the F.A.C.S. program is done by the Ringwood Community Development Committee (for detail refer page 52 of this listing).

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**FAMILY PLANNING SERVICES**

Government sponsored  
Bayswater — 11 High Street.  
For appointments during times listed:- 729 1337  
Monday 1.30 p.m. — 7.00 p.m., Wednesday 12.30 p.m. — 6.00 p.m.  
Natural family planning — Thursday 9.00 a.m. — 2.30 p.m.

Nunawading — Infant Welfare Centre, 7 Wood Street 878 0530  
For appointment during times listed:-  
Tuesday and Thursday 6.30 p.m. — 9.00 p.m.  
Friday 9.00 a.m. — 11.30 p.m.

Wantirna South — Infant Welfare Centre, Coleman Road and Tate Avenue. For appointment during times listed 221 8259  
Tuesday 3.30 p.m. — 6.00 p.m.

(Church sponsored)  
Pregnancy Action Centre, 16 Warrandyte Road, Ringwood 870 7044  
Monday to Friday 10.00 a.m. — 2.00 p.m.  
Monday and Wednesday Evenings 5.30 p.m. — 7.30 p.m.  
Saturday 10.00 a.m. to 2.00 p.m.  
Free Pregnancy Testing — Post Abortive Counselling  
Pregnancy support and counselling — medical referral  
Mothers Support Group

**FAMILY WELFARE**

See Careforce, Catholic Family Welfare Bureau, or Maroondah Social Health Centre.

**FINANCIAL COUNSELLING**

Outer East Financial Counselling Service 877 1970  
A free service covering Ringwood Croydon and Nunawading residents, based at R.O.K., Silver Grove, Nunawading  
Tuesday to Friday 9.30 a.m. — 5.00 p.m.

**FOSTER CARE**

For long term foster care (3 months — 2 years) of children under 14 years, contact Careforce Foster Care, 22 Croydon Road, Croydon  
For emergency foster care for children aged 0-14 years. Contact Kids-In-Care, 6 Bedford Road, Ringwood. 879 1344  
For foster care and other accommodation for teenagers approximately 14-18 years contact S.H.A.C. (Supportive Housing Accommodation) 878 4622  
27 Holland Road, Blackburn South



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### FRIENDLY VISITING SERVICE, NORTH RINGWOOD & DISTRICT

Volunteers regularly visit elderly and housebound residents.

For information contact Mrs. Carol Grace 876 2884  
or North Ringwood Community House 876 3421

### GAMBLERS ANONYMOUS

P.O. Box 369, Richmond, 3121.

Meetings Monday 8.00 p.m. St. Francis Catholic Church,  
Whitehorse Road, Box Hill. 232 9627

### GARDEN, RINGWOOD COMUNITY GARDENING CO-OPERATIVE

Located at the corner of Belgrave and Canterbury Roads.

Garden plots are available for individuals and families to lease.  
Contact Mr. Frank Wright 870 2961 A.H.  
or Mr. Phillip Dacy 874 3858 A.H.

### GOLF COURSE

Ringwood's Public Golf Course is located in Canterbury Road, 870 7496  
Ringwood. Barbeque facilities are open to public. Map Ref: U3

### GROW

A Mental Health self-help and support organisation 898 8525  
519 Station Street, Box Hill, Monday - Friday 10.00 a.m. - 3.00 p.m.

### HALLS FOR HIRE

A list is available from the Civic Centre 870 4311

### HEALTH

For Baby Health Centres see Infant Welfare Centres  
See also Maroondah Social Health Centre.

### H.E.A.R.

A hearing education and rehabilitation service for adults 879 3933  
provided at the Maroondah Social Health Centre.  
Screening tests arranged.

### HISTORICAL RESEARCH GROUP, RINGWOOD

President: Mrs. E. Pullin M.B.E., 20 Mullum Road, Ringwood 870 4394  
Secretary: Mr. J. Lindsay, Unit 1/24 Greenwood Avenue, Ringwood 870 8463

### HOBBY CLUBS

A current listing is kept at the Ringwood Croydon Advisory  
Service and by the 870 3233  
Civic Centre 870 4311

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### HOME TUTOR SCHEME

Learn to speak English in your own home.

Contact: Mrs. Sue Smith at Boronia Education Centre 762 4711  
Dorset Road, Boronia.  
Office Hours: Tuesday, Wednesday & Thursday 9.00 a.m. - 2.00 p.m.

### HOSPITALS

Box Hill and District Hospital, Nelson Road, Box Hill 895 3333  
Manvantara Hospital, 46 Warrandyte Road, Ringwood 870 9611  
Maroondah Hospital, Mt. Dandenong Road, Ringwood East 879 3333  
Ringwood Private Hospital, 36 Mt. Dandenong Road, Ringwood  
East 870 3322  
For a list of Hospital Auxiliaries contact Ringwood Croydon  
Advisory Service. 870 3233  
or the Civic Centre 870 4311

### HOUSING

Maroondah Accommodation Services, 312 Mt. Dandenong  
Road, Croydon 725 2188  
Ministry of Housing, 250 Elizabeth Street, Melbourne 669 1100  
Jordanville District Office, 607 Warrigal Road, Ashwood 568 7655  
Outer Eastern Regional Housing Council -  
Contact Housing Officer, 312 Mt. Dandenong Road, Croydon 725 9288  
Co-operative Housing Society, Ringwood 870 6311  
Secretary: Mr. A. Collins, 21 Ringwood Street, Ringwood  
Ringwood Rental Housing Co-op  
Secretary: Thelma Cawley, 3/38 Arlington Street, Ringwood 870 7232 A.H.  
or through Regional Housing Council.  
Contact Mr. G. Jose, 312 Mt Dandenong Road, Croydon 725 9288

### INFANT WELFARE CENTRES

Heathmont : Viviani Crescent - Margaret Coates 870 6480  
Ringwood : Miles Avenue - Moira Richardson 870 6478  
Robyn Jones 870 4777  
Ringwood East : Laurence Grove - Ann Fiedler 870 6479  
Ringwood North : Oban Road - Pam Stilling 876 3307

### INFORMATION

For information on all sorts of services and facilities, contact  
Ringwood Croydon Advisory Service 870 3233  
Monday - Friday 9.30 a.m. - 3.00 p.m.  
Saturdays 10.00 a.m. - 12.00 noon  
at Ringwood Square Shopping Centre, Seymour Street, Ringwood



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## INTERCHANGE

A regional community scheme which provides support and relief for families with disabled children.

Contact the Co-ordinator 729 5422  
Outer Eastern Office — 123 Canterbury Road, Heathmont.

## INTERPRETERS

Telephone Interpreter Service 662 3000  
Ringwood Croydon Advisory Service have names of interpreters available locally.

## KINDERGARTENS

See Pre-Schools.

## LEGAL

Legal Aid Commission of Victoria 607 0234  
Maroondah Legal Service — operates on Tuesday evenings 879 3933  
7.00 p.m. — 9.00 p.m. at Maroondah Social Health Centre.  
Solicitors are rostered to give free advice and make referrals when needed. Map Ref: M11

Nunawading and Eastern Suburbs Community Legal Service 877 5777  
26 Blackburn Road, Blackburn.  
Staffed by paid and voluntary solicitors. Appointments necessary.

Outer Eastern Community Legal Service — operates on Wednesday evenings 6.00 p.m. — 8.00 p.m. at the Senior Citizens' Clubrooms, Brice Avenue, Mooroolbark. Solicitors are rostered to give free advice and make referrals where needed. No appointment is necessary.

## LEGACY

Assists families of deceased servicemen in a variety of ways.  
Contact Melbourne Legacy 663 3564  
or Yarra Valley Legacy Group, Mr. J. Hanlon 870 2951

## LIBRARY

Ringwood Library, 28 Warrandyte Road, Map Ref: O6 870 0177  
Has community information and activities as well as books. 870 0377

## LITERACY

Free and confidential help is available from trained tutors for adults wishing to improve their reading and writing skills.

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For further information contact

Outer Eastern Literacy Program	— Gladys Aarons	736 1344
or Maroondah Literacy Group	— Daphne Smith at Ringwood Library	870 0177
	— Daphne Smith at home	722 1465
	— or Shirley Young	876 1562

## LITTLE ATHLETICS

A current listing of the several Little Athletics Groups is kept at the Civic Centre 870 4311  
and by Ringwood Croydon Advisory Service 870 3233

## LONE PARENTS

See Birthright, Parents Without Partners  
For information about child care, holiday programs, social and support groups, contact Council's Community Services Officer 870 4311  
or Ringwood Croydon Advisory Service. 870 3233

## MARRIAGE CELEBRANTS

A current list is kept by Ringwood Croydon Advisory Service. 870 3233

## MARRIAGE COUNSELLING

Catholic Family Welfare Bureau, 6 Bedford Road, Ringwood 879 1144  
Maroondah Social Health Centre, 75 Patterson Street, East Ringwood 879 3933  
Marriage Guidance Council, 10 Civic Square, Croydon 861 8512

## MAROONDAH CENTRE FOR THE VISUALLY HANDICAPPED

"Penumbra" 268 Canterbury Road, Heathmont. Map Ref: T7 729 7269  
"Penumbra" is a day centre for visually handicapped people in the outer eastern suburbs, which offers crafts, social and recreational activities. Monday 10.00 a.m. — 1.30 p.m., Tuesday, Wednesday & Thursday 10.00 a.m. — 12.00 noon and 1.00 p.m. — 3.00 p.m.

## MAROONDAH SOCIAL HEALTH CENTRE

73-77 Patterson Street, Ringwood East 879 3933  
A centre which provides counselling and therapy for a wide range of personal, social and family problems, also health education programs and self help groups. Map Ref: O11

## MENTAL HEALTH

Outer Eastern Mental Health Service, 1-3 Erica Avenue, Boronia 762 2200  
Provides counselling and support services.  
Monday to Friday 9.00 a.m. — 5.00 p.m.



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## MIGRANTS

A current listing of services (e.g. language classes) is kept by the Ringwood Croydon Advisory Service 870 3233

## MONKAMI

Cnr. Dorset and Lincoln Roads, Croydon 725 6652  
This complex includes a day training centre, an activity therapy centre and residential accommodation for the intellectually disabled.

## MUSICAL GROUPS

A current listing is kept at the Ringwood Croydon Advisory Service and by the Civic Centre 870 3233  
870 4311

## NADAVOC INDUSTRIES

1 Colombo Street, Mitcham 873 1111  
A sheltered workshop for mentally retarded people.

## NEWS

Ringwood Audio News. 879 3933  
A monthly cassette of news and articles from the local press for persons who cannot read newspapers due to sight impairment or other physical difficulties. Contact through Maroondah Social Health Centre.

## NORTH RINGWOOD COMMUNITY HOUSE

120 Oban Road, North Ringwood. Map Ref: G7 876 3421  
Provides a friendly place to drop in; a range of adult classes and play groups for pre-school children.

## NURSING MOTHERS ASSOCIATION

5 Glendale Street, Nunawading. 877 5011  
Provides information counselling and literature on breast feeding 873 3304  
Local groups meet regularly in Ringwood and Heathmont (24 hours)

## OFFICE OF INTELLECTUAL DISABILITY SERVICES

39 Ringwood Street, Ringwood 870 9077  
A government service providing advice and assistance to intellectually handicapped people, regardless of age.

## OPPORTUNITY SHOPS

**Baptist Bargain Centre** 870 2954  
61 Bond Street, Ringwood. Collection service available.

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**Christian Brethren Family Care Op Shop** 879 2323  
116 Railway Avenue, Ringwood East

**Church of England Op Shop**  
107 Canterbury Road, Heathmont 879 1856

**Maroondah Hospital Op Shop**  
4 Murray Place, Ringwood 870 9124

**St. Vincent de Paul**  
Cnr. Olive and New Street 879 3933

"Thrifty Things", 79 Bedford Road, Ringwood East 870 7768  
Run by Maroondah Social Health Centre. Collection service.

**Vermont Lions Club Treasure Shoppe**  
42 Railway Avenue, Ringwood East  
Collection service.

## ORGANISATIONS

A comprehensive current listing of local organisations is available for perusal at the Ringwood Croydon Advisory Service 870 3233  
and at the Civic Centre 870 4311

## PARENTS ANONYMOUS

For parents who are having difficulties with their children and fear they have or may abuse them. 654 4654  
Office open 10.00 a.m. - 4.00 p.m.  
7.00 a.m. - 12.00 midnight, one to one counselling  
Discussion group Monday 12.00 noon - 2.00 p.m.

## PARENTS WITHOUT PARTNERS

A self-help organisation for lone parents and their children. 836 3211

## PENSIONS

See Social Security Dept. 871 2888

## PLAYGROUPS

For current contacts for local playgroups contact:  
Victorian Playgroup Association. 329 6277  
See also Central Ringwood Community Centre and 870 2602  
North Ringwood Community House 876 3421

## POST OFFICES

Bedford, 93 Bedford Road Map Ref: Q10 870 3798  
Burnt Bridge, 434 Maroondah Highway Map Ref: H14 870 5363  
Heathmont, 165 Canterbury Road Map Ref: V9 870 6192  
Heathwood, 139 Wantirna Road Map Ref: V5 870 6763



Ringwood, 15 Ringwood Street	Map Ref: P5	870 6900
Ringwood East, 50 Railway Avenue	Map Ref: Q10	870 6196
Ringwood Heights, 93 Loughnan Road	Map Ref: M3	870 1679
Ringwood North, 188 Warrandyte Road	Map Ref: G7	870 2412

### PRE-SCHOOLS

Enrolments — enquiries about the Central Enrolment system should be directed to Mrs. Jan Hobday 879 4359

The Pre-school Advisor, handles general enquiries about pre-schools and child development. She can be contacted at the Civic Centre on Tuesday mornings. 870 4311

Ellie V. Pullin Pre-School Centre 870 2243

Adelaide Street, Ringwood Map Ref: O6

Greenwood Park Pre-School Centre 870 8881

Greenwood Avenue, Ringwood. Map Ref: Q6

Heathmont Baptist Pre-School Centre 729 5003

Cuthbert Street, Heathmont Map Ref: W8

Heathmont Pre-School Centre 870 5581

41 Viviani Crescent, Heathmont Map Ref: V10

Heathmont East Pre-School Centre 729 4762

Pleasant Drive, Heathmont Map Ref: U13

Maroondah Pre-School Centre 870 2874

16 Evon Avenue, Ringwood East Map Ref: K14

Norwood Pre-School Centre 870 4360

Warrandyte Road, Ringwood Map Ref: L7

Oban Pre-School Centre 876 3540

Holyrood Crescent, Ringwood Map Ref: F11

Pinemont Pre-School Centre 870 3582

Hygeia Parade, Ringwood Map Ref: M2

Ringwood East Pre-School Centre 870 4291

Dublin Road, East Ringwood Map Ref: Q10

Ringwood North Pre-School Centre 870 5418

Lockhart Road, North Ringwood Map Ref: H5

Ringwood Uniting Church Pre-School Centre 870 1707

Greenwood Avenue, Ringwood Map Ref: Q6

St. Andrews Pre-School Centre 729 5030

Waterloo Street, Heathmont Map Ref: W8

Warrawong Day Care Kindergarten 870 6020

Grey Street, Ringwood East Map Ref: M14

### PSYCHIATRIC SERVICES

See Mental Health.

### RED CROSS

There are several local units involved in the following activities:

First Aid Training

Homebound Book Delivery Service

Library Service within Maroondah Hospital

Hospital visiting

Assisting with Blood Bank, Immunizations

Disaster Relief

Fund raising

Transport

Contacts — Ringwood Mrs. Dot Whitehead 870 5405

North Ringwood Mrs. Maureen Richardson 876 3518

East Ringwood Mrs. Marnie Conn 870 7017

Heathmont Miss A. Mackie 729 4496

Red Cross Shop, Melbourne Street, Ringwood 879 2793

Loans of Home Nursing equipment 870 7017

### RED CROSS TRANSPORT SERVICE

The Ringwood East Transport Unit transports people who are 870 5717

unable to use public transport to medical appointments at hospitals. One to two weeks notice and a doctor's referral are needed. Monday to Friday: 9.00 a.m. — 12.00 noon and 1.00 p.m. — 4.30 p.m.

### RETIREMENT

Early Planning for Retirement Association Ringwood Branch

Contact Mrs. Phyl McLean 870 8372

### RETURNED SERVICES LEAGUE

16 Station Street, Ringwood Map Ref: Q9 870 6604

### REVERSE GARBAGE TRUCK

22 Sherbrook Avenue, Ringwood 879 1264

Non profit resource centre. Collects and redistributes industrial waste as art and craft material. Materials are available to schools, kindergartens, students, etc. Clean scrap material wanted. Pick up arranged.

### RINGWOOD CROYDON ADVISORY SERVICE

For general information, referrals to appropriate help if 870 3233

needed and a listening ear, contact Ringwood Office in

Ringwood Square Shopping Centre,

Monday to Friday 9.30 a.m. to 3.00 p.m.

Saturday 10.00 a.m. to 12.00 noon



Croydon Office: 214 Mt. Dandenong Road, Croydon 725 7920  
Monday to Friday 9.30 a.m. – 3.00 p.m.  
Saturday 10.00 a.m. – 12.00 noon  
(THIS SERVICE IS FREE AND CONFIDENTIAL)

### RINGWOOD COMMUNITY DEVELOPMENT COMMITTEE

Aims to improve and co-ordinate services for the people of Ringwood. Advises the regional body on F.A.C.S. and other grants from State Government. Contacts:-

Cr. Lillian Rosewarne 870 3390  
Mrs. Margaret McCleave 870 6574  
Council's Community Services Officer, Margaret Yandell 870 4311

### SCHOOLS

#### Primary Schools:

Eastwood Primary School	Map Ref: Q13	870 6103
Alexander Road, Ringwood East		
Heathmont Primary	Map Ref: U9	870 6098
Frances Street, Heathmont		
Heathmont East Primary School	Map Ref: V14	729 5439
Louis Street, Heathmont		
Holy Spirit Parish School	Map Ref: F6	876 1103
120 Oban Road, North Ringwood		
Kalinda Primary School	Map Ref: E12	876 3289
Kalinda Road, Ringwood		
Marlborough Primary School	Map Ref: X7	870 3468
Hardy Crescent, Heathmont		
Mullum Primary School	Map Ref: J9	870 2120
Panfield Avenue, North Ringwood		
Norwood Primary School	Map Ref: L6	870 8535
Warrandyte Road, Ringwood		
Our Lady of Perpetual Help School	Map Ref: P7	870 7227
Wilana Street, Ringwood		
Ringwood Primary School	Map Ref: R6	870 6047
Greenwood Avenue, Ringwood		
Ringwood East Primary School	Map Ref: L11	870 6781
Everard Road, Ringwood East		
Ringwood Heights Primary School	Map Ref: L2	870 3050
Aurum Crescent, Ringwood		
Ringwood North Primary School	Map Ref: F6	876 3250
Oban Road, North Ringwood		

Southwood Primary School	Map Ref: V4	870 4106
Maidstone Street, Ringwood		
St. Francis De Sales School	Map Ref: O12	870 7801
Bona Street, Ringwood East		

### Secondary Schools

Aquinas College	Map Ref: R7	870 3122
Thomas Street, Ringwood		
Aquinas Girls College	Map Ref: S8	870 9658
Ford Street, Ringwood		
Heathmont High School	Map Ref: X7	879 3111
Marlborough Road, Heathmont		
Maroondah High School	Map Ref: H15	870 4551
Off Maroondah Highway, Croydon		
Norwood High School	Map Ref: J8	870 5399
Byron Street, Ringwood		
Parkwood High School	Map Ref: C9	876 1633
Tortice Drive, North Ringwood		
Ringwood High School	Map Ref: P9	870 6802
Bedford Road, Ringwood		
Ringwood Technical School	Map Ref: S9	870 4555
Heathmont Road, Heathmont		
Tintern Church of England Girls' Grammar School	Map Ref: P14	879 4466
Victoria Street, Ringwood East		
Yarra Valley Anglican School	Map Ref: B14	876 1366
Kalinda Road, Ringwood		

### Special Schools and Remedial Centres

* Mitcham Special School		874 4928
Cnr. Witt Street and Maroondah Highway, Mitcham		
* Croydon Special Developmental School		725 4933
Dixon Avenue, Croydon		
* "Iribana" Autistic Childrens Association Eastern Centre		720 1118
193 Bayswater Road, Bayswater 3153.		
* Special Education Unit		870 5406
Greenwood Avenue, Ringwood		
* Yarra Valley Special Education Community Centre	Map Ref: B14	876 3241
Kalinda Road, Ringwood		



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## SELF HELP GROUPS

For information and current contacts for a wide range of self-help groups, ring Collective of Self-Help Groups  
12 Johnston Street, Collingwood 417 6266  
417 6435

## SENIOR CITIZENS' CENTRES

**Ringwood Senior Citizens' Centre** 870 1884

Clubrooms in Greenwood Avenue, Ringwood

**Ringwood East Senior Citizens' Centre** 870 0289

Clubrooms in Laurence Grove Ringwood East

**North Ringwood Senior Citizens' Centre** 879 2677

Clubrooms at Norwood Reserve, Warrandyte Road

## SERVICE CLUBS

A comprehensive current listing is kept at the Civic Centre 870 4311  
and by the Ringwood Croydon Advisory Service 870 3233

## SOCIAL SECURITY, COMMONWEALTH DEPARTMENT OF

25 Ringwood Street, Ringwood Map Ref: P5 871 2888

Provides information about, and process all Social Security pensions, benefits and allowance payments for local residents. Limited social work service is available.

## SPORTING CLUBS

A current listing is kept at the Ringwood Croydon Advisory Service and by the Civic Centre 870 3233  
870 4311

## SWIMMING POOL — RINGWOOD AQUATIC CENTRE

Jubilee Park, Reilly Street, Ringwood Map Ref: T7 870 0519

## TELECOM AUSTRALIA

16 Melbourne Street, Ringwood 879 1000  
Provides information on all of Telecom's services.

## TENANTS UNION

Provides legal and other advice on tenancy problems 419 7774

Monday — Friday 9.30 a.m. — 1.00 p.m.

Monday — Wednesday 7.30 p.m. — 9.30 p.m.

## THEATRE GROUPS

A current listing is kept at the Civic Centre 870 4311  
and by Ringwood Croydon Advisory Service 870 3233

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## TRANSPORT

For information on routes and timetables contact:  
Transport Information Centre 602 9011

Monday to Saturday 7.30 a.m. — 10.00 p.m.

Sundays 9.15 a.m. — 10.00 p.m.

Rail — Ringwood Railway Station 870 6039

Taxis — Regal Taxi Service 810 0222

## TOY LIBRARY

Every Friday 10.00 a.m. — 12.00 noon except School Holidays 876 3421  
at North Ringwood Community House.

## TWINS

A.M.B.A. Australia Multiple Births Association 878 1284

Nunawading Branch, Information Officer: Mrs. Jan Bermingham

Twin Care, 4/167 Whitehorse Road, Blackburn 878 9595

## UNEMPLOYMENT

D.O.M.E. — "Don't Overlook Mature Expertise" 82 4488

Old Camberwell Town Hall, 370 Camberwell Road, Camberwell 82 4391

A lobby and support group for unemployed people over 40.

Ringwood C.Y.S.S. — Community Youth Support Scheme 870 2401

227-229 Maroondah Highway, Ringwood Map Ref: P7

Located upstairs above "All Tools", offers support and guidance to young unemployed people.

## VOLUNTEERING

**Eastern Volunteer Resource Centre**

3 Suda Avenue, Ringwood Map Ref: O7 870 7822

Eastern Volunteer Resource Centre is a non-profit community service organisation. A register is maintained of community projects and individuals seeking volunteer help. People who are seeking voluntary involvement are invited to contact the Co-ordinator, Ms. Val Newman, between 10.00 a.m. and 2.00 p.m. on weekdays.

## YOUTH ACCOMMODATION PROJECT (MAROONDAH)

Provides short term accommodation for homeless young people. 870 1016  
P.O. Box 80, Ringwood, Secretary Mr. David Jamieson  
Calls for accommodation must be directed to the regional service (see below).

## YOUTH EMERGENCY ACCOMMODATION SERVICE

(Outer Eastern Region) Co-ordinator: Ms. Nan Morris 729 2022  
A referral service which aims to assist homeless youth in this region. "Stopover" (24 hours). 347 0636



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## YOUTH OUTREACH WORKER

Council's Youth Outreach Worker, Craig Dodgson, is available to assist local young people in a variety of ways. Craig can be contacted at 10 Adelaide Street, Ringwood.

879 2585

## YOUTH CLUBS

A current listing is kept at the Civic Centre and also by Ringwood Croydon Advisory Service.

870 4311

870 3233

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## Aged Service's Directory

### ACCOMMODATION

Family Relief/Respite Care

Lionsbrae — Cnr. Everard Road and Maroondah Highway, Ringwood. 870 7523

Olivet — 10 Rupert Street, Ringwood. 870 5479

Manvantara Hospital — 46 Warrandyte Road, Ringwood. 870 9611

Jasmine Lodge — 56 Mt. Dandenong Road, East Ringwood. 879 3702

L'Abri — 165 Wonga Road, North Ringwood. 876 2343

### Hostels & Units

Lionswood — Cnr. Wantirna Road and Kirk Street, Ringwood. 870 6708

Wilana — 25A Wilana Street, Ringwood. 870 5310

Olivet — 10 Rupert Street, Ringwood. 870 5479

### Nursing Homes

Amaroo — 294 Maroondah Highway, Ringwood. 879 3211

Eildon — 4 Bond Street, Ringwood. 870 7393

Olivet — 7 Rupert Street, Ringwood. 870 5479

### Special Accommodation Houses

L'Abri — 165 Wonga Road, North Ringwood. 876 2343

Canterbury House — 317 Canterbury Road, Ringwood. 879 3288

Carinya Hall — 27 The Greenway, Heathmont. 729 5213

Jasmine Lodge — 56 Mt. Dandenong Road, East Ringwood. 879 3702

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## AIDS & APPLIANCES

### Alarm Systems

TOC H Australia Emergency Alarm System

358 Lonsdale Street, Melbourne.

Between 10.00 a.m. and 4.00 p.m.

602 3314

Victorian Council on the Ageing

449 Swanston Street, Melbourne.

347 9199

— Can provide a comprehensive list of suitable commercial alarm systems.

### Hearing Services

Australian Association for Better Hearing

28 High Street, Windsor.

51 3499

— Provides general information about services for people with hearing disabilities.

Hear Services (Hearing Education & Adult Rehabilitation)

63 3981

101 Wellington Parade South, East Melbourne.

63 3982

63 1335

— Provides hearing tests, reading courses and counselling. Audiology clinics are conducted at Manvantara.

### Hearing Aid Service

National Acoustic Laboratories, Hearing Centre

662 2999

Commonwealth Government Centre,

Cnr. Spring & Latrobe Streets, Melbourne.

— People who hold a Pensioner Health Card may receive free hearing aids, batteries, repairs and maintenance of the aid.

### Optometric Services

Victorian College of Optometry Clinic

347 0233

— Provides glasses and contact lens. Eye examinations available free for pensioners with Pensioner Health Benefits Card. An appointment is necessary.

### Sight Services

Association for the Blind

7 Main Street, Brighton

598 8555

— Provides low vision aids, rehabilitation, recreation, nursing homes and a welfare service.

Braille and Talking Book Library

51 Commercial Road, South Yarra

267 6022

— A free lending library which operates by post and has books in braille, talking books, cassettes and large print books.

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## CONCESSIONS

### A.B.C. Concerts

- 10 Queen Street, Melbourne 60 0721
- Pensioner concessions are available for most A.B.C. Concerts. When visiting, please state pension number.

### Ambulance Service

- 64 Latrobe Street, Melbourne 665 4666
- Holders of a Pensioner Health Benefits Card are eligible for free transport within Victoria by ambulance including air ambulance.

### Car Registration

- Motor Registration Branch  
Lygon Street, Carlton 345 1722
- Aged, invalid and widowed pensioners holding a Victorian Transport Concession card are eligible for a concession on motor vehicle registration and third party insurance.

### Gas Accounts

- Customer Relations Department  
Gas and Fuel Corporation  
171 Flinders Street, Melbourne 652 5111
- Concessions on both usage and repairs to appliances may be available to beneficiaries of Department of Social Security Pensions.

### Hairdressing

- The Melbourne School of Hairdressing  
553 Latrobe Street, Melbourne 67 9501
- An apprentice trade school provides hairdressing services for both men and women. Pensioners with fringe benefit entitlement receive services for a small charge. An appointment must be made. However, many hairdressing salons tend to offer concessions early in the week.

### Metropolitan Board of Works Rates (M.M.B.W.)

- 625 Little Collins Street, Melbourne 62 0221

### Multi Purpose Taxi Program

- The Government of Victoria has introduced special funding for people with disabilities that deny them easy access to the public transport system. Under the program, disabled people travelling in either a conventional or a multi purpose taxi, pay only half the metered fare.

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## Municipal Rates

- City of Ringwood  
Braeside Avenue, Ringwood 870 4311
- Rates may be paid in either of two ways:-
    1. Payment in full by April 10.
    2. Payment by instalments.
  - Pensioners who possess a pension card may be entitled up to 50% rebate (to a maximum of \$135) on the rates charged.

## COUNSELLING SERVICES

### Do Care

- Wesley Central Mission  
148 Lonsdale Street, Melbourne 662 2044  
Area Co-ordinator — Chris Higgs
- Arranges regular visits to isolated elderly people by volunteers.

### Early Planning for Retirement Association

- Ringwood Group  
P.O. Box 567, Ringwood  
Norma Sutherland 725 8861

### Ringwood Croydon Advisory Service

- Target Square Shopping Centre  
Seymour Street, Ringwood 870 3233

### Victorian Council on the Ageing

- 449 Swanston Street, Melbourne 347 9199
- Provides information for the elderly and their families as well as counselling services.

## FINANCE

### Domiciliary Nursing Care Benefits

- If you are caring for an elderly person at home and are receiving the services of a visiting nurse, you may be eligible for the above benefit of \$42 per fortnight.

### Pensions and Benefits

- General enquiries and applications for aged pension, widows pensions, special benefits, etc. can be direct to the following Department of Security offices:-

Ringwood Region — Department of Social Security  
25 Ringwood Street, Ringwood  
Telephone: 879 1122

## GENERAL SERVICES

### Dental Service

- Dental Clinic  
124 Mt. Dandenong Road, Ringwood East 879 2767



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#### Disability Aids Directory

- This directory covers the full range of aids and appliances available at low cost. For further details contact Mount Eagle Rehabilitations, P.O. Box 84, Heidelberg. 459 3911

#### Eastern Regional Libraries

- Ringwood Library  
28 Warrandyte Road, Ringwood 870 0177
- Service is composed of the Cities of Ringwood, Croydon, Knox and the Shires of Sherbrooke, Healesville and Upper Yarra. Anyone who lives or works or is a ratepayer in any of these Cities and Shires is entitled to borrow books from any of the Branch Libraries (or mobile van) within this eastern region. Audio books or cassettes are available to handicapped people who are physically or visually disabled. These cassettes can be played on an ordinary cassette player.

#### Independent Living Centre

- 52 Thistlewaite Street, South Melbourne 699 3066
- The Centre has a display of aids for the disabled and an information service which provides details about cost and availability of appliances.

#### Red Cross Medical Loan Service

- Red Cross Store  
98 Kavanagh Street, South Melbourne 616 9911
- Free aids such as walking sticks and wheel chairs are available for three months. A medical certificate is required.

#### Royal Victorian Eye & Ear Hospital

- 32 Gisborne Street, East Melbourne 662 2000
- Free service for pensioners with a Pensioner Health Care Card. Long waiting list.

#### Telecom Business Office

- Croydon  
Hewmart Arcade, 3-5 Hewish Road, Croydon 724 2211
- Telecom has a range of aids available to assist disabled people with using a telephone.

#### Telephone — Rental Reduction

- Ringwood  
16 Melbourne Street, Ringwood
- A reduction of one third in the basic annual rental of a telephone is available to beneficiaries of most pensions and benefits. A claim must be made at your Telecom Business Office.

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#### HEALTH SERVICES

##### \* Chiropody

- Chiropody services operate at the following centres. An appointment is necessary.  
Ringwood Senior Citizens Centre 870 1884  
Greenwood Avenue, Ringwood  
Ringwood East Senior Citizens Centre 870 0289  
Laurence Grove, Ringwood East

##### \* Day Hospitals

- Day hospitals conduct specialised rehabilitation programmes for people with physical disabilities. Para-medical support is also available. A doctor's referral is usually required.  
Manvantara Hospital 870 9611  
46 Warrandyte Road, Ringwood

##### \* Doctors

- A comprehensive list of doctors is available from the Human Service Area of the Municipal Offices.

#### HOME CARE DOMICILIARY SERVICES

##### Handyman Service

- Ringwood Civic Centre  
Domiciliary Care Co-Ordinator 870 4311
- Primarily a home maintenance/odd job service for pensioners. Cleaning of windows, spoutings and minor repairs are carried out (but not gardening).

##### Home Help Service

- Ringwood Civic Centre  
Domiciliary Care Co-Ordinator 870 4311
- Provides assistance for aged frail and/or disabled to retain them in their own homes for as long as possible.

##### Meals on Wheels

- Mrs. Wendy Plant 870 6757  
or Pam Hawkins 870 4311

##### Royal District Nursing Service

- 2 Scoresby Road, Bayswater 729 1666
- Home visiting service by fully qualified nurses for ill or disabled people of all ages.

#### SUPPORT AND INFORMATION GROUPS

##### Anti Cancer Council

- 90 Jolimont Street, East Melbourne 652 2411
- Provides information and advice on services available.



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- Asthma Foundation**  
 2 Highfield Grove, Kew 861 5666  
 — Information booklets about various features of asthma; including exercise, allergy, medical treatment are available free.
- Diabetes Foundation**  
 Gilbert Court, 3rd Floor, 100 Collins Street, Melbourne 63 8793  
 — Provides support and advice for diabetics and their families.
- Epilepsy Foundation of Victoria**  
 818-822 Burke Road, Camberwell 82 8325  
 — Provides an information, advice and education programme for epileptics and their families.
- National Heart Foundation**  
 464 William Street, West Melbourne 329 8511  
 — Provides information and literature concerning health of the heart.
- Parkinsons Disease Association**  
 Maroondah Social Health Centre  
 75 Patterson Street, East Ringwood 879 3933  
 — Group meetings each fourth Thursday of the month. Provides emotional and social support to sufferers of Parkinson's Disease and their families. Also promote and fund research into the cause and treatment of disease.
- Rheumatism and Arthritis Association of Victoria**  
 Action House, Yarra Boulevard, Kew 862 2555  
 — The Nunawading group meets at Ringwood Library.

## TRANSPORT

- Transport Information Centre**  
 Victorian Government Travel Authority  
 500 Burke Street, Melbourne 602 0911  
 — Provides information on metropolitan country and interstate train, tram and bus services.
- Bus service**  
 Contact Council's Community Services Officer 870 4311  
 — A bus service for disabled people has been arranged by Ringwood Council. This service operates every Wednesday.
- Eastern Volunteers Resource Centre**  
 3 Suda Avenue, Ringwood 870 7822  
 — Offers a wide variety of volunteer services including provision of transport.
- Public Transport and Private Buses**  
 — Pensioners who receive a Transport Concession Fare Certificate may, on production of this card, obtain pensioners concession on trains, trams and buses in Victoria.
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## Emergency Telephone Numbers

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Emergency (Police, Fire, Ambulance)	000
Ambulance (24 hours)	662 2533
Council	870 4311
(After hours)	870 6636
Fire	11441
Police	11444
Ringwood Police	870 6377
	870 7137
Poisons Information	345 5678
Dental Emergency	347 4222
Maroondah Hospital	879 3333
Box Hill Hospital	890 0211
Life Line	662 1000
Personal Emergencies (24 hour Telephone Crisis, General Counselling and Referral Service)	329 5022
Water	61 3841
Gas	652 5111
S.E.C. (Ringwood) 24 Hours	870 2022
Environment Protection Authority (Pollution Complaints)	651 4444
Doctor (Please fill in)	_____

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## FRONT COVER:

Wombolano Park

## BACK COVER (LEFT TO RIGHT):

- \* Barbeque at Ringwood Lake
  - \* Housing Construction in Ringwood
  - \* Enclosing Swimming Centre
  - \* Water cascade at rear of Ringwood Lake
  - \* Croquet at Jubilee Park, Ringwood
  - \* Playground at Ringwood Lake
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