

**City of
Ringwood**
1988
**COMMUNITY
INFORMATION
GUIDE**

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Mayoral Message



I welcome this opportunity to contribute to the 1988 Ringwood Community Guide. This booklet is designed to raise community awareness of the facilities and services made available to the people of Ringwood by Council. The community guide provides the information necessary to enable you to tap the resources appropriate to your needs, so keep it handy.

The 200th anniversary of European settlement of our country will be celebrated throughout 1988 and it should prove to be an exciting and enjoyable time for all Australians. A number of events are planned for Ringwood, but in my opinion the most significant will be the November launch of the long awaited update of Ringwood's history — Ringwood, A Place of Eagles.

The next 12 months will present Council and the Ringwood community with many opportunities and challenges. Currently three major initiatives are in train, each capable of proceeding in its own right and each with the potential to greatly enhance Ringwood.

- ★ Upgrading Eastland will have many benefits for Ringwood and you should be aware Council has included in the conditions of the town planning permit, substantial traffic management requirements to overcome any access, parking or amenity problems before they occur.
- ★ You will be invited to comment on a **concept** for the future development of the Ringwood District Centre. This is an exciting concept Council has produced in partnership with the Ministry of Planning and Environment and the Ministry of Transport. I urge you to have your say when the opportunity is presented.
- ★ The Environmental Effects statement associated with the Ringwood Bypass concept will be open for public comment for four months from the 25th November. The Council anticipates the Government's decision on the concept by mid 1988. We must maintain the momentum necessary to bring about the earliest possible provision of the Bypass. It will serve well into the 21st century, but right now it is crucial to the immediate future of Ringwood.

This year I hope to improve communication between Council and yourselves. Real communication is a 2 way exercise so obviously I cannot accomplish anything without your co-operation. I ask that you make contact with Council at any time you have an interest or concern relative to Council activities. Understanding is only achieved when we are accurately informed.

Finally, Lorraine and I extend to you and your families our best wishes for health and happiness in 1988.

COUNCILLOR JOHN CAFFYN J.P.
Mayor

Civic Centre

The Civic Centre is located in Braeside Avenue, Ringwood just near the Maroondah Highway (Map Reference L8). The postal address is P.O. Box 156, Ringwood 3134.

Public Office Hours — (except Public Holidays; January and late December*)
Monday* — 8.30 a.m. to 8.00 p.m.
Tuesday to Friday — 8.30 a.m. to 4.30 p.m.

Building Department— Monday — 8.30 a.m. to 12.00 noon
— 5.00 p.m. to 8.00 p.m.
Tuesday to Friday — 8.30 a.m. to 12.00 noon

Telephone Enquiries are received on 870 4311.

Fax No. 879 3534

* Please note that for the last Monday in December, the Civic Centre will only be open until 4.30 p.m. and in January, the Civic Centre will only be open until 4.30 p.m. Monday to Friday.

Council Meeting Dates

Council, comprising the nine elected representatives (Councillors) form the decision making body of the municipality. At a Council Meeting, consideration is given to numerous items and a decision is reached on each of them. These items may take the form of requests for financial assistance, application for planning permits, or simply an invitation being extended to Councillors to attend a community event.

1987 will see the continuation of the four weekly Council meeting cycle. The cycle has been seen as having constructive benefits to both Councillors and Council staff. Less meetings has enabled new and challenging work to be tackled, in addition to, being able to spend more time keeping in touch with community needs.

Council Meetings commence at 7.45 p.m. and are held on Monday. The meetings are open to the public and will be held on the following dates throughout the year:

February	8th
March	7th
April	11th
May	9th
June	6th
July	4th
August	1st
	29th
September	26th
October	24th
November	21st
December	19th

Committees of Council

Council has four Standing Committees which have certain areas that each solely considers. The Committees deal with matters in greater depth than is possible in a Council Meeting. They examine the different aspects of Council business and then make recommendations to the full Council Meetings. The recommendations from these committees may be adopted, amended, or totally rejected. The four Committees, their respective areas of jurisdiction and the Councillors appointed to them are:

- | | |
|--|--|
| I. Physical Resources Committee | Staffs, Parks and Recreation, Buildings and Planning |
| Councillors: | G. Knight (Chairman)
F.J. Corr
L. Dineen
B. Milton
L. Rosewarne |
| II. Community Service Committee | Finance, Health and Welfare, Legislative, Traffic & Lighting, and Properties |
| Councillors: | R. Gardini (Chairman)
J.R. Caffyn
A. Fraser
W.R. Wilkins |
| III. Policy and Resources Committee | All important matters which may have wider ramifications than previous committees |
| Councillors: | J.R. Caffyn (Chairman)
All other 8 Councillors |
| IV. Human Services Committee | All items pertaining to Children's Services, Domiciliary Care and Community Support Services |
| Councillors: | J.R. Caffyn (Chairman)
All other 8 Councillors |

The Committee Cycle over a month is:

FIRST WEEK	— Policy and Resources Committee
SECOND WEEK	— Physical Resources Committee Community Services Committee Human Services Committee
THIRD WEEK	— Council Meeting
FOURTH WEEK	— Clear of regular meetings

Councillors

The municipality is divided into THREE WARDS — NORTH, EAST and SOUTH. Three Councillors represent each ward and the boundaries of the wards are depicted on the map of the municipality.



NORTH WARD

L to R:
Betty Milton
Robin Gardini
Ann Fraser

EAST WARD

L to R:
Lillian Rosewarne
Bill Wilkins
Frank Corr



SOUTH WARD

L to R:
Gavan Knight John Caffyn Leo Dineen

DETAILS OF COUNCILLORS

NORTH WARD	Telephone	Retires
Cr. Betty Milton 3 Graeme Avenue, North Ringwood 3134	870 4531	1988
Cr. Robin Gardini 4 Aurum Crescent, Ringwood 3134	879 3874	1989
Cr. Ann Fraser 21 Heatherbrae Avenue, Ringwood 3134	870 4203	1990
EAST WARD		
Cr. Lillian M. Rosewarne 3 Bellbird Court, Ringwood 3134	870 3390	1988
Cr. W.R. (Bill) Wilkins 64 Dublin Road, Ringwood East 3135	870 2016	1989
Cr. Frank J. Corr 89-91 Wonga Road, North Ringwood 3134	876 2084	1990
SOUTH WARD		
Cr. Gavan Knight 2 Ellison Street, Ringwood 3134	No phone	1988
Cr. John R. Caffyn 14 Bellbird Court, Ringwood 3134	870 5846	1989
Cr. Leo Dineen 14 Allens Road, Heathmont 3135	729 0564	1990

Council Representatives 1987/88

Aquatic Centre Sub-Committee

Crs. Caffyn, Corr, Milton and Rosewarne

Bicentennial Committee

Cr. Knight

Blue Light Disco Committee

Crs. Knight and Wilkins

Central Ringwood Community Centre

Cr. Caffyn

City of Ringwood Band

Cr. Gardini

Eastern Volunteer Resource Centre Inc.

Cr. Milton

Frail Aged Committee of "Lionsbrae"

Crs. Wilkins and Corr

A.G. Lavis Pavilion Management Committee

Cr. Dineen

Maroondah Social Health Centre

Cr. Milton

North Ringwood Community Centre

Cr. Fraser

Outer Eastern Municipalities Association

Cr. Rosewarne

Parkwood High School Council

Cr. Fraser

Ringwood Community Garden Co-operative

Cr. Dineen

Ringwood Festival Organising Committee

Cr. Gardini

Ringwood Historical Research Group

Cr. Corr

Ringwood Red Cross

Cr. Caffyn

Ringwood Youth Management Committee

Cr. Wilkins

Senior Citizens Co-ordination Committee

Crs. Dineen, Gardini and Rosewarne

Ringwood High School Council

Cr. Wilkins

This is just a small cross section of organisations Council has representatives on.

Members of Parliament

MEMBERS OF FEDERAL PARLIAMENT

Division of Casey:

Mr. R.G. Halverson, O.B.E., M.P.
Suite 107 Shopping Centre,
CHIRNSIDE PARK
Telephone: 726 9077

Australian Electoral Commission,
1st Floor — 20 Melbourne Street,
RINGWOOD 3134
Telephone: 870 8294

Division of Aston:

Mr. John Saunderson, M.P.
Suite 10 — 1st Floor,
322 Mountain Highway,
BAYSWATER 3153
Telephone: 720 3233

Australian Electoral Commission,
31 Macauley Place,
BAYSWATER 3153
Telephone: 729 8713

Division of Streeton:

Mr. A.H. Lamb, M.P.
Shop 20 — Mooroolbark Terrace,
Brice Avenue,
MOOROOLBARK 3138
Telephone: 726 0855

Australian Electoral Commission,
24B Hewish Road,
CROYDON 3136
Telephone: 723 4181

MEMBERS OF STATE LEGISLATIVE COUNCIL (UPPER HOUSE)

Province of Nunawading:

The Hon L.A. McArthur, M.L.C.
69 Railway Road,
BLACKBURN 3130
P.O. Box 499
Telephone: 877 5482

The Hon. R. Varty, M.L.C.
Suite 2 — 1st Floor,
29 Ringwood Street,
RINGWOOD 3134
Telephone: 870 2841

MEMBERS OF STATE LEGISLATIVE ASSEMBLY (LOWER HOUSE)

District of Ringwood:

Mrs. Kay Setches, M.L.A.
Shop 12 Railway Place,
RINGWOOD 3134
Telephone: 870 7396

District of Mitcham:

Mr. John Harrowfield, M.L.A.
6 Station Street,
NUNAWADING 3131
Telephone: 878 4113

From the Chief Executive

Has Local Government a Future

Federal and State Members of Parliament, together with Councillors, all regularly acknowledge that Local Government is the level of Government closest to the people.

Responsible Ministers, including Prime Ministers and Victorian State Premiers, over time have all declared their intention to make Local Government a full partner in our government structure covering our State.



One can be forgiven for questioning whether actions over recent years have matched these ideals. Certainly there has been a readiness for State and Federal Governments to pass to Local Government new and increasing responsibility, but without the financial commitment by these arms of Government to maintain their initial financial support — support originally offered to Local Government to encourage it to move into these new areas because of their "closeness to the people".

Local Government continues to press for constitutional recognition of Local Government as one element of tangible evidence by the State and Federal Government that Local Government is a real partner in Government.

The community expects changes in Acts of Parliament that affect their quality of life and lifestyle, like the Local Government Act, Building Controls, Planning Controls, and Subdivisional Controls, to reflect their input through their Local Council.

Local Government is heavily dependent on its hundreds of voluntary community groups to provide the quality and range of services to meet the increasing and diverse needs of its community.

There is a challenge of Councillors and Council staff to match the dedication, commitment, competence and enthusiasm of these voluntary groups in complementing and facilitating their contribution to the quality of community life.

One of the many priorities facing your Council this year will be to further develop a community awareness of the role and function of Local Government, together with a strengthening of its inter Government relations through its State and Federal Members of Parliament.

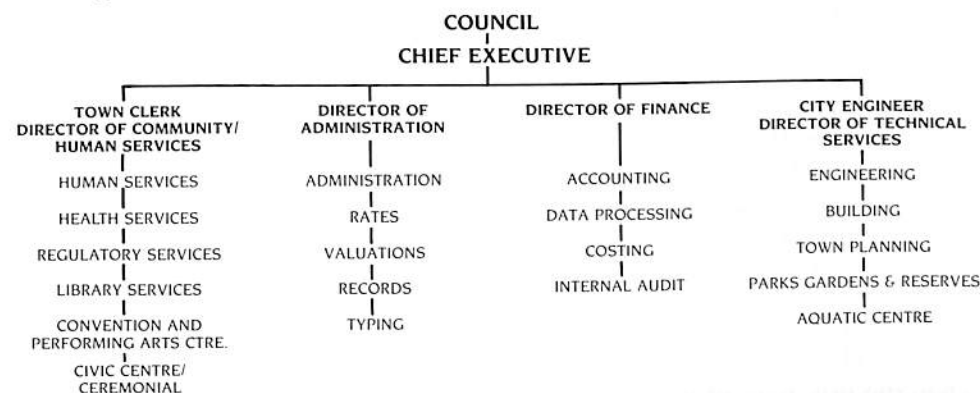
Alan C. Robertson
Chief Executive

RINGWOOD — THE SERVICES YOU NEED IN A QUALITY ENVIRONMENT

New Corporate Management Structure

On the retirement of Brian Gilpin after 26 years loyal and dedicated service, the last 21 years as Deputy City Engineer, the Council took the opportunity to review its Corporate Management Structure.

The outcome of the review was the separation of the functions of Chief Executive and City Engineer, and the adoption of a flatter management structure with more clearly defined responsibilities. The structure, effective from 10th August 1987, is as illustrated:



L-R: Gordon McCulloch — Director of Finance; Alan Robertson — Chief Executive; Neil Arbuthnot — City Engineer/Director of Technical Services; Bill Black — Director of Administration; Brian Catterall — Town Clerk/Director of Community & Human Services.

Ringwood District Centre Structure Plan

At the time of writing these notes (September 1987), the three authorities forming the Working Party to prepare a Structure Plan to guide the development of the Ringwood District Centre to the year 2001 have received the consultant's report and recommendations.

The objective is that, following the release of the consultant's report for community comment, for the Council, the Ministry of Planning & Environment, and the Ministry of Transport, to jointly resolve an appropriate strategy, both for the content and the procedure, for finalising the Structure Plan by March/April 1988.

By the time you receive the Community Guide, a summary brochure will have been distributed to all property owners and occupiers within the City, and there will have been a public display of the consultant's recommendations for the main elements of the Structure Plan.

Like the Ringwood Community Plan, the Council sees the Structure Plan as a very important policy document in guiding the Council and other relevant authorities' decision making. The Council appreciates the complexity of the fundamental issues raised by the Structure Plan and recognizes the importance of ample opportunity for public involvement to ensure that the issues are fully understood.

When the principles of the Structure Plan have been resolved, changes to the Metropolitan Planning Scheme will be necessary, and as a part of that process there is the further opportunity for community involvement.

Ringwood Bypass Road

It is anticipated that at the time of the release of this Guide the Environment Impact Effects Statement relating to the proposed Ringwood Bypass will be on public exhibition for comment.

As a result of the exhibition of possible options for the bypass displayed at Eastland in March/April this year, the Munro Street, or 'northern' option for the section west of Ringwood Street, was adopted as the preferred solution.

Concurrent with the exhibition of the Environment Effects Statement will be proposed amendments to the Metropolitan Planning Scheme to cover the route of the proposed road.

With the resolution of the Environment Effects Statement and the Planning Scheme Amendments, the Council will continue to press for the early construction of the bypass road. The Council acknowledges the very positive support of the concept by the State Government, and its inclusion in the Government's Metropolitan Arterial Road Strategy for the next 10 years, released in April 1987.

Completion of the Primary Arterial Road Network in Ringwood

On Friday 8th May, 1987, a low key ceremony was held in Warrandyte Road, associated with the completion of the replacement of the old high level, narrow road bridge with the triple cell culvert in the Mullum Creek, at a cost of \$750,000, to mark the completion of the primary arterial road network within the City.

The "celebration" was performed jointly by the Minister for Transport, the Hon. Tom Roper MP, and the Mayor of the day, Cr. Lillian Rosewarne JP, with the cutting of the ribbon across Warrandyte Road at the site of the culvert.

Over the last four decades the Council, in conjunction with the former Country Roads Board, and the more recent Road Construction Authority, has completed the design and construction of Canterbury road, Maroondah Highway, Mt. Dandenong Road, and Warrandyte Road, to their final traffic capacity.

It is of interest to note that in 1946 Canterbury Road was only carrying 70 vehicles a day, and today carries 31,000 vehicles a day, and similarly Maroondah Highway was only slightly in excess of 2,000 vehicles a day and is now currently in excess of 55,000 vehicles a day.

One of the purposes of the ceremony was to impress on the Minister for Transport, that the only solution to Ringwood's road capacity problems was the provision of new road capacity, involving ultimately the extension of the Eastern Arterial Road from Doncaster to Ringwood, and at least in the short term, the construction of the Ringwood Bypass.



The Minister for Transport, the Hon Tom Roper MP, and the Mayor of the day, Cr Lillian Rosewarne J.P.

Ringwood Aquatic Centre

It is anticipated that the attendance during the first year of operation of the new Aquatic Centre will be in the vicinity of 560,000 patrons. This attendance means that for approximately the same annual operating cost, four times as many people have been able to use the pool as used to occur before the pool was enclosed.

The community has responded very positively to the very difficult decisions that the Council had to make, including the provision of diving facilities and changing the water treatment from conventional chlorination to ozonation.

Ringwood was the first suburban municipality in Australia to host the National Winter Diving Championships.

During this year there are a number of matters still requiring attention for the benefit of patrons, including the low temperatures in the entrance foyer.



A competitor at the National Winter Diving Championships.

The charges for the 1987/88 season (effective from 1st October 1987) are as follows:

Adults	\$ 1.50
Children	\$ 0.90
Spectators and Pensioners	\$ 0.70
Schools	\$ 0.60
Locker	\$ 0.80 + \$1.20 deposit

Concession Tickets — Book of 100	\$ 60.00
— Book of 50	\$ 30.00
Spa and Sauna	\$ 3.00
Pensioners Concession for Spa, Sauna or Combination	\$ 2.00
Combination Spa and Sauna	\$ 3.50
Fab 50's	\$ 3.50
Swimming Lessons	\$ 4.50
Carnivals — Day Time	\$150.00 per hour
— Night Time	\$200.00 per hour

Hours of opening:

Monday to Friday	6.00 a.m. — 9.00 p.m.
Saturday, Sunday and Public Holidays*	8.00 a.m. — 9.00 p.m.
*Christmas Day and Good Friday	Closed

Enquiries ring 870 0519



An external view of the Aquatic Centre.

Ringwood Community Plan

Over the last 12 months many of the proposals included in Year One of the Community Plan have been progressively implemented. Each member of the Management Executive is responsible for one element of the program.

Chief Executive	MANAGEMENT
Town Clerk/Director of Community/Human Services	HUMAN SERVICES
City Engineer/Director of Technical Services	ENVIRONMENT
Director of Administration	RECREATION
Director of Finance	TRANSPORT

The re-formed Program teams, including community representatives, have reviewed the priorities for the first three years of the program, and are developing a suggested Year Four. Input to this process has been made by individuals, community groups, the staff, and Councillors.

The Community Plan has proved to be an invaluable management tool in the Council's decision making process, particularly with mounting pressures for Local Government to accept new responsibilities, including attempts by the Federal and State Governments to shed some of their responsibilities.

Future Leaders

As a new initiative, the Mayor of the day, Cr. Lillian Rosewarne, hosted a luncheon of representatives from each of the secondary schools within the city. The young people attending had already displayed leadership potential because of office they already held within their school's structure.

The opportunity was taken to briefly introduce to them the role and function of Local Government, and to acknowledge that not only would they be entitled to vote at Local Government elections over the next few years, but amongst them it was almost certain there would be future leaders within community groups, and maybe those who would be interested in being either a Councillor or an Officer within Local Government.

As an outcome of this function, the Council was surprised to learn how little time is given in our education system to the contribution that Local Government makes to our daily lives and, in consultation with the secondary schools during 1988, we will be exploring opportunities for an even wider exposure of secondary school students in Ringwood to the Council's activities.

Australian Bicentennial

Australians in 1988 will be celebrating the Bicentennial. The highlight of the year will be the production of a revised edition of the Ringwood history — "Ringwood: A Place of Many Eagles". November 1988 has been the date set aside for the launch of the history.

In Ringwood, a community committee has been co-ordinating the activities and celebrations for the big year for almost two years.

Residents are invited to contact Peter Tully on 870 4311 for details of the year.

Council Finances

Council budget for 1987/88 provides for expenditure totalling \$16,268,538.

Revenue

Funding for this budget comes from the following sources:

Rate Revenue	8,402,540	51.7%
User Charges/Other Income	4,526,885	27.8%
Government Grants	2,583,652	15.9%
Transfer from Other Funds, Reserves	393,275	2.4%
Operating Surplus from 1986/87	362,186	2.2%
	<u>16,268,538</u>	

Additional sources of income have been obtained via a Loan Programme totalling \$501,000.

Expenditure

Funds are being expended in the following way:

Recreation and Culture	21.2%
Economic Services	15.9%
Administration	13.2%
Debt Servicing	11.8%
Other — Law & Order, Education, Health, Housing Miscellaneous	8.6%
Welfare (Human Services)	8.9%
Community Amenities	7.2%
Transferred to Reserves	7.6%
Capital Expenditure	5.6%

It is proposed to raise \$8,402,540 by way of rate revenue or 51.7% of the total budget. A general rate of 2.5760 cents in the dollar will be levied which represents an increase of 10.52% over the previous financial year. It was not an easy task for Council to set the rates at the levels proposed due to the severe financial restraints imposed on Council. Several items needed to be taken into consideration such as: new garbage service — approximately 22% increase on the previous year; investment interest — approximately \$100,000 less will be earned due to a reduction to overall interest rates and the payment of the Grants Commission allocation on a quarterly basis rather than in a lump sum; increases in net cost of servicing the Human Services operation of Council — approximately \$140,000; debt servicing costs — need to find an additional \$135,000 over and above the level for last financial year.

Council, as a small part of its work's programme has the following listed for the financial year: Main Roads Maintenance — Canterbury Road, Mt Dandenong Road and Warrandyte Road; Ringwood Street — widening of existing pavement from Loughnan Road to Reynolds Avenue; widening of existing pavement in Old Lilydale Road; and re-construction of Great Ryrie Street from Bedford Road to Kitson Street.

Rates — New Rate Collection Service

Council continually attempts to increase the service to its ratepayers and as a result, municipal rates may now be paid through any bank in Australia. The new rate collection service facility has been introduced in conjunction with the ANZ Bank.

As from October 1987 municipal rates may be paid at any bank throughout Australia. It is however, preferable that payments be made to a branch of the ANZ Bank as (unlike other banks) the ratepayer will not be charged a transfer fee. With this new system, the ratepayer is given the option of paying their municipal rates by post, direct to the Civic Centre or via a bank.

The benefits of this type of collection agency service are numerous, such as: ease of convenience — elderly people will find it much easier to pay their annual or quarterly rate payments; choice by rate payers who pay rates by bankcard or other credit cards (this facility to apply when paying at bank branches only); less banking required by Council; instant use by Council of monies received therefore increasing the ability to make investments; less queuing or crowding at the Civic Centre when rates are due.

Council believes that the cost incurred in the operation of such a system are more than offset by the service provided to its ratepayers.

It should be noted that at this stage only municipal rates may be paid by this scheme. Ratepayers therefore would not be able to pay dog registration fees at branches of the bank and all such fees will have to be paid at the Civic Centres or via the mail. Following a check of other municipalities that carry out a similar rate collection service, the restraints of not being able to pay other fees have not created a problem for ratepayers. It has also been suggested that the system should incorporate the payment of all other accounts — i.e. home help, family day care, sundry debtors and so forth but at this stage, it is considered inappropriate and uneconomical.

It is hoped that the rate collection service will be fully utilised and found to be convenient and beneficial by all.

Rates

Municipal rates are assessed annually and are based on the Site Valuation of the property. This valuation, when multiplied by the rate in the \$, determines the amount of rates payable.

Each year Council fixes the rate in the \$ to be charged also what the minimum amount of rates to be paid.

When paying rates the full amount is required to be paid by 10th April; alternatively should payment be by 4 equal instalments then due dates are:

First instalment by 31st December

Second instalment by 28th February (29th February for 1988)

Third instalment by 31st May

Fourth instalment by 31st August

Rate payments received after the above dates will attract interest penalties at the rate of 17.25% per annum from the date the rate was originally due, to the date of payment. The onus is on the ratepayer to ensure that payments are forwarded in sufficient time to reach the Civic Centre by the above due dates.

Early Payment of Rates Incentive Scheme

An early payment of rates incentive scheme will again operate in Ringwood for the 1987/88 financial year.

All residents who pay their rates in FULL by Thursday, 10th December or their first rate instalment by Monday, 23rd November, 1987 will be eligible to win a series of prizes. The major prize is seven nights for two people staying at the Olympus Resort, Surfers Paradise. Included in the prize are all airfares, transfer and accommodation costs which has been donated by ANZ Travel.

Second Prize will be a family pass for one year for use of the Ringwood Aquatic Centre or twelve months free use of the Ringwood Golf Course.

Benefits to Council from this scheme will be the increase in revenue, early within the new financial year, which will decrease the amount of overdraft and allow for increases in short term investments.

Deferment of Rates

The Council may, upon the application of any person who is liable for the payment of any such rate and who, in the opinion of Council, is in necessitous circumstances, defer the payment of the rate and the interest for such time as the Council thinks fit. The amount unpaid and the interest thereon shall remain a charge on the property. Application forms available on request from the Rate Collector.

Pensioner Rate Assistance Scheme

Ratepayers in receipt of a pension and who are holders of a Pensioner Concession Card are eligible for a rate remission of up to one half (50%) with a maximum of \$135.00 off Municipal General Rates and \$67.50 off Municipal Sanitary Charges (where applicable) on the ratepayer's sole or principal place of residence which is used exclusively for residential purposes. Ratepayers who have received a rebate for the year ending 30th September, 1987 and who are still eligible will automatically have the rebate deducted from their rate notice. Persons who have recently become eligible can complete the required application form at the Rate Office. Applicants are requested to produce their Council rate notice and their concession card when making application.

Youth Outreach Worker

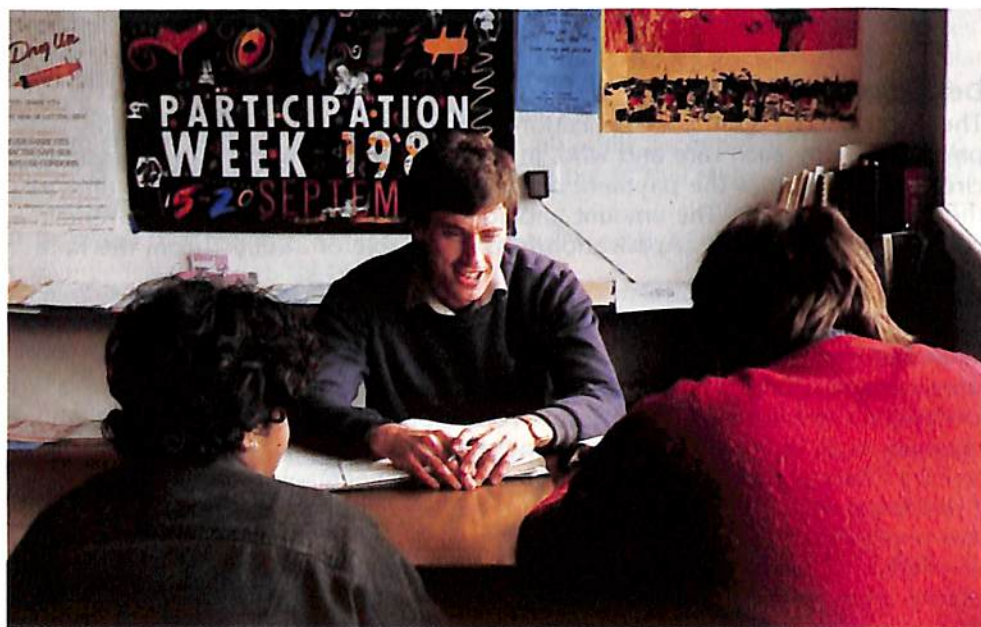
Council's Youth Outreach Worker, Craig Dodgson, is available to assist young people in regard to a variety of issues.

Although Craig is based at 227-229 Maroondah Highway, above Alltools and adjacent to the C.Y.S.S. office, Craig operates on the "Outreach" model. That is, he makes contact with young people in those areas within Ringwood that they tend to congregate in and around.

Craig attempts to make young people aware of the services that exist within the community so that they may make the most of these resources. Craig is also available to provide support through basic counselling and/or direct referral to other more appropriate agencies should there be a need for such action.

Craig's service is available to all young people to take advantage of. All young people have needs — whether they be unemployed, without shelter, looking for information or seeking positive leisure pursuits. It is important to stress that it is necessary for young people to see the good times as well as the bad ones. In this regard, Craig is available for a chat over a cup of coffee, or to discuss the possibility of organising a camp/activity.

Contact with Craig can be made by phoning 879 2585 and should he be unavailable, an answering machine will take messages so that he can return calls as soon as possible.



Craig at work with two young adults.

Aged Services

Ringwood community provides a wide range of services and support networks which greatly enhance the lives of many of our senior residents. For large numbers of frail elderly folk, the help and stimulation provided by Council community groups, church organizations and volunteers means that life is richer and that dignity and independence are maintained.

Apart from the listed home services which Council makes available, there are numerous avenues of interest offered by community centres, church-run drop in and day care centres, all of which provide warm companionship and varied activities. Most groups can arrange transport if necessary.

Many folk avail themselves of the shopping bus service to Eastland each alternate week and the trips to the library, which include a light luncheon, are eagerly awaited each fortnight.

The generosity of volunteers never fails to impress. Their services encompass a vast area of need and without them our community would be very much the poorer. There are people who drive and help on the community bus, visit the sick and lonely, staff the community centres and work tirelessly for Red Cross. Do Care, which provides visitors for the isolated and lonely and Red Cross, which helps staff Telecross, a telephone link up with elderly folk living alone, are heavily dependent upon volunteers.

A service which is gaining popularity among the elderly and frail is the personal alarm system. There is a wide range available, mostly of the type which is connected through Telecom and triggered by an unobtrusive push button disc worn around the neck. Further information can be obtained from the Community Services Officer for Aged on 870 4311.



An illustration of volunteers at work — Transporting elderly via the Council bus.

Childrens' Services

Family Day Care is a service where children are cared for in selected private homes under Council supervision. The home environment and the limited numbers (four pre-schoolers, including the caregiver's own) combine to provide a set-up which parallels the child's own family.

This service caters for working parents providing regular care, part-time, emergency care and care before and after school.

A Federal government subsidy is available to reduce the cost of care for those with limited incomes. Enquiries to Family Day Care Co-ordinator, Christine Nealy on 870 4311.



Family Day Care: L-R: David; Alison; Tracy and Sue Poulidakis.

The Knaith Road Child Care Centre in Ringwood East provides full day care for 35 pre-school children, from 7.00 a.m. to 6.00 p.m. each week day. The staff team is headed by the Co-ordinator Jane Rawnsley — and includes a variety of trained staff.

Funded under a Commonwealth/State agreement, the Centre is managed by a community-based committee made up of parent users, interested residents and Council representatives. General meetings are held quarterly on the first Thursday of March, June, September and December and are open to all interested people.

Fees at the Centre vary according to income.

Enquiries to the Co-ordinator, Jane Rawnsley, on 870 6966.



Play at Knaith Road Child Care Centre.

An After School Activities Programme runs at the Church of Christ Hall, 13 Bedford Road, Ringwood. This program aims to provide supervised Care and recreational activities for school age children between the hours of 3.30 and 6.00 p.m. each weekday afternoon during school term.

Fees vary according to family income.

Initial enquiries should be made to the Civic Centre on 870 4311.



Barbra Wilson assisting with carpentry exercise.

Domiciliary Care

Meals on Wheels

Ringwood's Meals on Wheels service delivers home-style three course meals to persons who are unable to cook for themselves due to illness or age. Our meals, which are cooked and packaged in the Nunawading Regional Meals on Wheels kitchen, are served on Monday to Friday. Recipients need a doctor's referral for home delivered meals.

Senior Citizens who desire to, can eat in one of our Meals on Wheels dining rooms located in the Ringwood and Ringwood East Senior Citizens Clubs. Reservations for the dining rooms must be made in advance by phoning 870 6757 after 9.30 a.m. Monday to Friday. We are able to cater for special diets, diabetic, low fat, etc. In addition to our regular menu.

Meals are delivered by volunteers, using their own cars, who are reimbursed with a 5 litre petrol voucher everytime they drive. Rostering is on a weekly, fortnightly or every four week basis. If you would like an opportunity to be a volunteer and so help in your community, please call the Supervisor, Mrs. Wendy Plant, on 870 6757 between 9.30 a.m. and 2.30 p.m.



Pam Cooper providing a meal to Mr Herring.

Home Handyman Service

This is a home maintenance/odd job service for pensioners. Jobs undertaken include: window cleaning; cleaning of spouting; repair of fly wire screens on windows and doors; minor repairs and fitting of handrails.

For further information for the above services ring Mrs. Carol Holdsworth between 8.30 a.m. and 5.00 p.m. Monday to Friday — 870 4311.

Library Service for our Senior Citizens

The aim of this service is to bring the elderly out of their homes, and at the same time enabling them to enjoy the excellent library service.

The elderly and infirm are called for at their homes between 10.30 a.m. and 11.00 a.m. by volunteer drivers and taken to the library, where they select their books from large print books as well as the normal print and also talking books. They then have tea/coffee and sandwiches, prepared by the Red Cross ladies, catch up on the news of the other elderly and are driven home around 12.15 p.m. — 1.00 p.m.

These outings take place every second Friday. Anyone wishing to join this group is very welcome.

For further information please telephone Mrs. Jenny Kappely between 8.30 a.m. and 5.00 p.m. Monday to Friday — 870 4311.



Elderly enjoying the library. Red Cross provide volunteers to assist in serving of meals plus tea and coffee.

Home Help

Council provides home help during sickness or emergency and enables elderly residents to remain in their homes for as long as possible.

Home Help is also provided to families when the mother is incapacitated or following a confinement.

Home Help can provide meal preparations, laundry, ironing, shopping and day to day cleaning.

The cost is based on a simple means test.

The help is also available to parents of mentally handicapped children and adults. The staff are fully trained in the care of these children and adults and are available daily, evenings and weekends.

Employment Opportunities in Ringwood

Although the City of Ringwood is primarily a residential municipality, there are increasing local employment opportunities.

Over recent years the opening of the New Ringwood Market and Ringwood Square resulted in 830 new jobs. With the proposed upgrading and expansion of Eastland, it is anticipated this will create an additional 640 jobs.

Cadbury Schweppes is the City's biggest single 'industrial' employer, currently employing in the order of 600 people.

One of the key strategies of the District Centre Structure Plan is the creation of an office centre which progressively will provide hundreds of employment opportunities.



Cherry Ripes being packaged at Cadbury Schweppes.

1988 IMUNISATION PROGRAM

★ INFANTS ★

AFTERNOON SESSIONS

*FIRST MONDAY OF THE MONTH

RINGWOOD — CENTRAL

SALVATION ARMY HALL,
Corner Wantirna & City Roads,
(enter via City Road) Ringwood.

2.00 p.m. Triple Antigen & Sabin

2.15 p.m. C.D.T., Measles & Mumps

*THIRD MONDAY OF THE MONTH

RINGWOOD EAST

HOLY TRINITY HALL,
Patterson Street,
Ringwood East.

2.00 p.m. Triple Antigen & Sabin

2.15 p.m. C.D.T., Measles & Mumps

RINGWOOD NORTH

CHRISTIAN LIFE CENTRE HALL,
222 Oban Road, Ringwood North.

3.00 p.m. Triple Antigen & Sabin

3.15 p.m. C.D.T., Measles & Mumps

HEATHMONT UNITING CHURCH,

89 Canterbury Road,
Heathmont

3.00 p.m. Triple Antigen & Sabin

3.15 p.m. C.D.T., Measles & Mumps

January	4th	July	4th
February	1st	August	1st
March	7th	September	5th
April	11th	October	3rd
May	2nd	November	7th
June	6th	December	5th

January	18th	July	18th
February	15th	August	15th
March	21st	September	19th
April	18th	October	17th
May	16th	November	21st
June	20th	December	19th

*NOTE: April Session on the 11th
due to Easter.

★ ADULTS ★

EVENING SESSIONS

*FIRST TUESDAY OF EACH SECOND MONTH,
MARCH TO NOVEMBER

Ringwood Senior Citizens Club,
Greenwood Avenue, Ringwood.
(Opposite Primary School)

6.15 p.m. Triple Antigen, C.D.T.,
Measles & Mumps, Sabin

6.30 p.m. Tetanus, Rubella, A.D.T.,
Sabin

March 1st, May 3rd, July 5th, September 6th, *November 8th.

*NOTE: November Session on the 8th due to Cup Day Holiday.

How to Deal with European Wasps

Description:

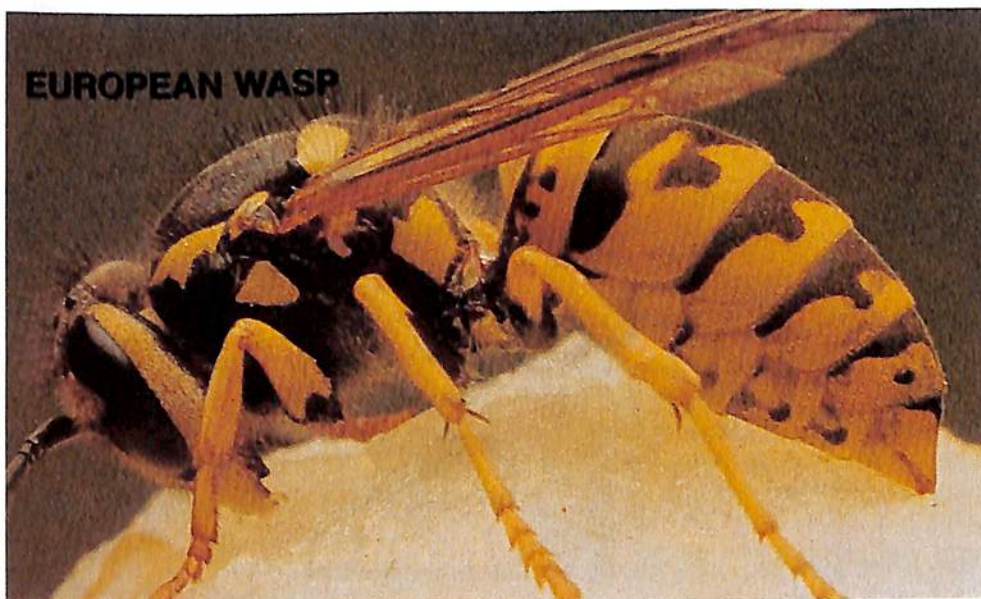
European wasps are about the same size as bees but have conspicuous lemon – yellow legs and banded markings on a black body. Bees are more hairy and a brownish colour.

Precautions:

Wasps can become aggressive and attack when disturbed, stinging repeatedly. Children in particular, should be warned about their habits and the dangers of disturbing nests. Food and drink consumed outdoors during summer must always be scanned first for wasps — never drink out of an open can — it may contain a live wasp which could sting the mouth or throat.

Nests:

Nests can usually be identified by the constant stream of wasps flying to and from one particular location and landing close to the entrance of the nest site. Rounded community nests, the size of a football or larger, are generally underground or hidden out of sight, sometimes in wall and roof cavities. The outer covering of the nest looks like grey cardboard.



A European Wasp.

Control of Wasps:

Generally, most householders can eradicate wasps on their own property provided sensible precautions are taken. Suitable, inexpensive products such as Baygon Dust are readily obtainable at supermarkets and hardware stores. Occasional wasps entering a building can be killed with a knockdown insect spray.

Nest treatment should only be done in the evenings, after dark when most of the wasps are resting. Never disturb wasps or nests during daylight. The operator should wear protective clothing and use a torch with a red light, not white. A torch covered with red cellophane type paper will do. Use the insecticide as per instructions on the container.

Council does not provide an eradication service on private property. However, persons allergic to wasp stings or unable to obtain access to nests can telephone the Health Department on 870 4311 for details of discounted eradication rates charged by pest control firms. Council does attend to reports of wasps nests found on Council land such as parks and street nature strips.

Elderly Persons Units

In June this year the then Federal Minister for Housing, Mr. Stewart West, in conjunction with the then Mayor, Cr. Lillian Rosewarne, officially opened the two groups of elderly persons units, erected on land donated by the Council. There are 6 units on Maroondah Highway, near Juliana Court, and 5 units in Wilana Street, backing onto Greenwood Park.

The Council will be responsible for the maintenance of the landscaping and, in return for this and making the land available, the Council will have the opportunity of nominating to the Ministry of Housing the tenants to occupy the units. Eligible tenants must satisfy criteria set down by the Ministry of Housing. Enquiries can be made to either the Ministry of Housing or the Council.

Building — General Information

Building Approval is required for all buildings, additions, alterations, out-buildings, swimming pools, demolitions and fences where they abut upon a street. Dividing fences are a civil matter between the adjoining property owners.

The set back from the side boundaries for dwellings, is governed by the height of the walls and there is a minimum set back of 7.6 metres from the front boundary.

A new dwelling has a minimum of five inspections by the Building Department during the course of its erection.

It is required that footpath levels be obtained from the City Engineer's Department prior to buildings being commenced to determine that proper access to the property can be obtained.

Ringwood Library

Anyone can join the library and membership is free, just complete an application form, produce identification of name and address and you're a member!

All members of the Ringwood Library may also borrow from any branch of Eastern Regional Libraries. Branches are located at Croydon, Knox, Boronia, Ferntree Gully, Sherbrooke and Healesville. Mobile libraries operate in Healesville, Knox, Sherbrooke and Upper Yarra.

Location:

28 Warrandyte Road, Ringwood
Telephone: 870 0177 or 870 0377

Open:

Monday – Friday: 11.00 a.m. – 9.00 p.m.
Saturday: 10.00 a.m. – 5.00 p.m.

You can borrow books, magazines, cassettes, jigsaw puzzles and videos. Special books and cassettes are available for print handicapped people.



Using the catalogue to assist with user's enquiries.

Services:

- readers' advisory service
- regular storytime and holiday activities for children
- book delivery service for people who cannot visit the library
- information on community activities, organisations and adult education classes
- information nights
- booklists

Facilities:

- photocopying
- study area
- display areas for local groups
- typewriter
- community noticeboards

It's all FREE! Want to know more? The staff at the library will be happy to help you.

By-Laws/Traffic Regulations

Caravans/Mobile Homes

Permanent habitation of a caravan or mobile home is only allowed once a permit has been obtained from Council. Twelve months is the MAXIMUM period allowed under a permit and such permit will NOT be renewed.

Further details may be obtained from Council's Health Department.

Dogs

All dogs (aged six months or over) must be registered with the Council by 10th April each year, or upon reaching the age of six months.

Fees:

Unsterilized:	\$20.00
Sterilized	\$10.00
50% reduction for dogs owned by Pensioners holding Pensioner Concession Card.	

"On the spot" fines that may be incurred include:

Dog wandering at large outside owners premises (day time)	\$100.00
Dog wandering at large outside owners premises (night time)	\$200.00
Failure to register	\$200.00
At large in shopping centre an additional	\$50.00

Council also has a By-Law which limits the number of dogs which can be kept. Further details available from Council's Ranger, Harold Slaughter, on 870 4311.

Fire Hazards

It is your responsibility to keep your property free from fire hazards. Council issues clearance notices in accordance with Section 695 of the Local Government Act and rigidly enforces them. Further details can be obtained from Council's Property Officer, Graeme Hargreaves — 870 4311.

Foliage Overhanging Footpaths

Owners or occupiers of properties are required under the provisions of Section 559 of the Local Government Act 1958, to keep all streets and footways clear of all foliage up to a height of 3 metres above the pavement surface.

Traffic

Council's Traffic Officers George Lowrie and David Enderby are frequently seen throughout the municipality enforcing the clearways along the Maroondah Highway, and the parking restrictions applicable to shopping centres. Their primary function is to ensure free vehicle flow and access throughout the municipality and continual turnover of vehicles in car parks.

Incinerators

Council in 1984 passed a By-law to govern the use of fires in the open, incinerators and barbeques. This was done to meet the growing community demand that the use of incinerators should be prohibited on at least two days a week.

The By-law implemented is a fairly tough one. It details the type of material from which an incinerator may be constructed; prohibits the usage of incinerators on three days per week; provides tight restrictions upon burning material on the ground in addition to requiring such burning to obtain a permit; permits the use of gas and electric barbeques at all times provided they are located at a sufficient distance away from property boundaries; and totally prohibits the use of incinerators on days declared to be high air pollution potential by the Environment Protection Authority.

In respect of incinerator usage the By-law makes the following provisions:

- i) Usage of incinerators prohibited on Fridays, Sundays and Mondays.
- ii) Usage of incinerators restricted to between the hours of 10.00 a.m. and 3.00 p.m. on Tuesdays, Wednesdays, Thursdays and Saturdays.
- iii) Usage of incinerators prohibited on days declared to be high air pollution potential as forecast by the Environment Protection Authority.
- iv) Residents are prohibited from burning waste such as leaves, rubber, chemical, fabric and paint within an incinerator as these matters produce an exceptionally offensive odour.

Any person found contravening the provisions of the By-law may be liable to a penalty of up to \$1,000 (one thousand dollars).

Any resident wishing to find out further information concerning the By-law should contact the By-laws and Traffic Department on 870 4311.

In summary, burning off is **PROHIBITED** on —
Fridays
Sundays
Mondays

Burning off is only allowed on Tuesday, Wednesday, Thursday and Saturday, between 10.00 a.m. and 3.00 p.m.

Ringwood Convention and Performing Arts Centre

A very versatile venue.

Weddings and Receptions, Conventions and Seminars, Meetings and Concerts, Sports Nights and Social Club activities, Product Launches. Whatever the occasion, plan it around our function rooms or theatre.

The Convention Centre enjoys an enviable reputation for its handling of wedding receptions and provides wonderful surroundings for these special occasions. This is backed up by excellent food and service, and a great deal of attention to personal details.

The Karralika Theatre, like the convention area, continues to increase its bookings yearly, both with the support of local community organizations and the large commercial company with many varied presentations being displayed.

It is a credit to the Centre and its staff that many of the theatre and convention functions are of a repeat or regular nature. Few centres can claim to handle commercial tractors to fine antique jewellery.

For enquiries or bookings please contact your Convention Centre staff on 870 2888 or just call in and we will be more than happy to show you our facilities.



Function area set up for dinner.

Ringwood Municipal Golf Course

With the completion of the new Pro Shop at the golf course, not only is there the opportunity for the Golf Professional Peter Harvery to display his wares, but there is provision for improved facilities for patrons of the course.

The current charges at the course are:

Junior and Pensioner Concession

Midweek	9 holes	\$2.50
	18 holes	\$3.50
Weekend	18 holes only	\$6.00

Adults

Midweek	9 holes	\$3.50
	18 holes	\$6.00
Weekend	18 holes only	\$6.00

Bookings at weekends and on public holidays may be made by contacting the Golf Professional on 870 7496 or at the course. Payment for the booking time can be made up to one week in advance.



A view of the new Pro Shop and the practice putting area.

Residential Waste Collection Service

As from the 1st October, 1987 Council has offered a further extension to the range of waste and recyclable material to be collected each week from the front of the premises of residents on the regular collection day.

The new service includes the following matter —

★ Household Garbage

The contents of any number of approved containers of up to 86 litres each in capacity will be collected from each household.

Household garbage includes animal and vegetable food wastes, bones, plastic/paper/cardboard, packaging, plastic containers, tins, and broken crockery/glassware/cold ashes wrapped in newspaper and any other household refuse or wastes.

Plastic bags of rubbish unless placed in approved containers WILL NOT be collected.

★ Garden Waste

The contents of any number of approved containers of up to 45 litres each in capacity will be collected from each household.

"Garden Waste" includes yard/garden sweepings, grass cuttings, weeds, leaves, smaller garden prunings and plant matter, but DOES NOT include hot ashes.

Tree and/or shrub prunings up to 1.5 metres in length will be collected when neatly placed adjacent to your garbage bin(s) and securely tied in bundles capable of being handled by one person.

★ Indestructible Rubbish

Indestructible rubbish as defined below will be collected any week when neatly placed adjacent to your garbage bins.

"Indestructible rubbish" includes normal household accumulation such as:

- (i) Old tins/tinware, scrap metal, other metal products and the like.
- (ii) Broken or discarded household furniture and equipment such as refrigerators, stoves, washing machines, appliances, fittings, tools and equipment, mowers, garden tools, pot plant containers and the like.

NOTE: REFRIGERATOR LOCKS MUST BE RENDERED UNWORKABLE IN ORDER TO ENSURE THE SAFETY OF CHILDREN.

★ Items Not To Be Collected

- (i) Waste from industrial or business premises.
- (ii) Builder's rubbish resulting from the erection or demolition of buildings.
- (iii) Household waste unless contained in a bin of capacity up to 86 litres.
- (iv) Garden refuse unless contained in a bin of capacity up to 45 litres.
- (v) Any waste contained in plastic bag unless in a bin.
- (vi) All car parts including engine blocks, axles and bodies.
- (vii) Waste oil of any kind.
- (viii) Dangerous chemicals.

Premises to be serviced include the sites of all tenements but do not include premises used for the purpose of industry or business.

★ Recycling Service

- (i) Bottles — glass bottles and jars including beer bottles, stubbies, wine bottles, soft drink bottles will be collected on a weekly basis when neatly placed beside your garbage bin(s) but not in cardboard boxes.
- (ii) Waste paper — arrangements have been made with the Salvation Army to collect newspapers, magazines, phone books, flattened cardboard etc., from your nature strip on dates set out on the Salvation Army information cards. Papers must be bundled and securely tied but not in plastic bags or cardboard boxes.

IMPORTANT NOTE

ALL BINS AND MATERIALS FOR COLLECTION MUST BE LEFT OUT BEFORE 6.00 a.m. ON YOUR COLLECTION DAY.

Community Services

ACCOMMODATION

Maroondah Accommodation Services
312 Mt. Dandenong Road, Croydon 725 2188

Emergency housing and information on a range of housing services.
Provides interest-free loans for bonds and rent in advance
on rental accommodation for low income people.

AGED ACCOMMODATION

There is a variety of facilities locally to serve the
needs of elderly and frail persons. Information can be
obtained from Ringwood Croydon Advisory Service 870 3233
OR ring Council's Community Services Officer for the Aged,
Maree Jeffs, to discuss particular concerns. 870 4311

AGEING

Victorian Council on the Ageing
1st Floor, 449 Swanston Street, Melbourne 663 6199

Provides information for the elderly and their families
as well as counselling services.

ALCOHOLISM

A.A. Alcoholics Anonymous 429 1833

For contacts in Ringwood

"ADDREC" 36 Pine Crescent, Boronia

2.00 a.m. to 4.00 p.m. Monday 762 4200

10.00 a.m. to 4.00 p.m. Tuesday to Friday

11.00 a.m. Wednesday — Personal Development Group

8.00 p.m. Wednesday — Parent — Friends Group

24 hour telephone crisis service

Al-Anon

Assists relatives of problem drinkers 10.00 a.m. to 4.00 p.m. 650 3368

Addcare

1030 Whitehorse Road, Box Hill

Monday to Friday 9.00 a.m. to 5.00 p.m. 898 9511

Evening appointments available for counselling:

also education about alcohol and drugs.

Maroondah Alcoholics Recovery Project 725 5333

433 Mt. Dandenong Road, Kilsyth

Runs halfway houses for men and women

ARTHRITIS FOUNDATION OF VICTORIA

Yarra Boulevard, Kew

The Nunawading/Ringwood Group meets at the Maroondah 862 2555

Social Health Centre.

ARTS AND CRAFTS GROUPS

A current listing is kept at the Civic Centre 870 4311

and by the Ringwood Croydon Advisory Service 870 3233

"BIALA" RINGWOOD

2A Greenwood Avenue, Ringwood 870 2335

Parents Support Group Monday, Wednesday,

Thursday 9.30 a.m. to 3.00 p.m.

A playgroup-type program for pre-school children with
disabilities and special needs, providing parent relief.

Early intervention program has commenced on Tuesdays and Fridays.

Referral needed.

Contacts — Mrs. Margorie Oates

— Mrs. Verna Schaefer

879 1494

870 2467

BIRTHRIGHT

177 Lonsdale Street, Dandenong 794 7871
Trained volunteer counsellors, co-ordinated by a social worker,
offer personal counselling to lone parents and their children.
Office open Monday to Thursday 8.30 a.m. to 5.30 p.m.
A Lone Parent Crisis and Advisory Telephone Line operates from
8.00 p.m. to midnight (Monday to Friday) 877 7958

BLIND

Refer to – Maroondah Centre for Visually Handicapped, 729 7269
or contact – Association for the Blind, 20 8701
– Royal Victorian Institute for the Blind, 529 3544
Also at Ringwood Library is a collection of audio books on
cassette tapes, and a selection of large print books.

BONDS: MAROONDAH BOND SCHEME

Now part of Maroondah Accommodation Services 725 2188
(see Accommodation heading).

CARE FORCE

22 Croydon Road, Croydon 725 1622
Monday to Friday 9.00 a.m. to 5.00 p.m.
Provides a variety of programs to strengthen family life;
prevent family breakdown and the institutional care of children.

CATHOLIC FAMILY WELFARE BUREAU

459A Whitehorse Road, Mitcham (Cnr. Albert Street). 873 4344
An agency open to all, which provides free general, marriage
and family counselling to assist people experiencing personal
difficulties. Also counselling for children and adolescents,
"Big Brother" and "Big Sister".

CENTRAL RINGWOOD COMMUNITY CENTRE

18 Pitt Street, Ringwood 870 2602
Provides a friendly place to call in. A range of adult classes,
and play groups for pre-school children.
Friendly Circle Group for over 50's – Wednesday afternoon.
Map Ref: P7.

CHAMBER OF COMMERCE AND INDUSTRY

P.O. Box 62, Ringwood, 3134.

CHARITY CARAVAN

The City of Ringwood has two caravans which are available to
local community groups for fund raising purposes.
Contact Civic Centre. 870 4311

CHILDBIRTH AND PARENTING ASSOCIATION

49 Taylors Road, Croydon. 725 4832
Provides classes, support groups and literature. 725 3485
Bassinette restraints and electric breast pump for hire.
(Correspondence to P.O. Box 219, Mooroolbark, 3138)

CHILDREN'S SERVICES

Family Day Care Service provides minding in carefully
selected private homes under Council supervision.
Available full time, part time or for relief care of pre-school
children; also before and after school care of school age children.
Contact Co-ordinator Mrs. Christine Nealy 870 4311

After School Program An activities program sponsored by
Council provides care and recreation for school age children
weekdays 3.30 p.m. – 6.00 p.m. during school terms at Central
Ringwood Community Centre, 13 Bedford Road, Ringwood.
Fees vary according to means.

Contact Council's Community Services Officer 870 4311
or Program Supervisor, Mrs. Terry McDougall at the Centre 870 2602

Child Care Centres

A list of commercially operated centres is available from the
Civic Centre 870 4311

Knaith Road Child Care Centre

Enquiries should be directed to the Director,
Jane Rawnsley. 870 6966

Ringwood Community Child Minding

40 Warrandyte Road, Ringwood 870 6294
A non-profit community organisation providing full time,
part time, occasional and emergency child care.
Map Ref: N6.

CHIROPODY

Chiropody services operate at the following centres.
An appointment is necessary.

- Ringwood Senior Citizens Centre
Greenwood Avenue, Ringwood. 870 1884
 - Ringwood East Senior Citizens Centre
Laurence Grove, Ringwood East. 870 0289
 - North Ringwood Senior Citizens Centre
Norwood Reserve, Warrandyte Road, Ringwood. 879 2677
-

CHURCHES

Anglican Church of Australia:

- ★ 207 Canterbury Road, Heathmont 870 7119
- ★ 49 Patterson Street, Ringwood East 870 1000
- ★ 40 Warrandyte Road, Ringwood 870 6074
870 2093

Assembly of God:

Cnr. Mullum Road & Jeffrey Drive, North Ringwood 870 0588

Baptist:

- ★ Cuthbert Street, Heathmont
Rev. Wright 729 5102
Rev. Dr. Geoff Blackburn 882 5434
- ★ 44 Dublin Road, Ringwood East. Church 879 3429
Pastor J. McNeice Home 725 2400
- ★ Ringwood Baptist
Rev. D. Jamieson 725 2231

Christian Brethren — Gospel Chapels:

- 1 Tamar Street, Ringwood 870 0102
- 12-14 Armstrong Road, Heathmont 729 7912

Christian Life Centre:

222 Oban Road, North Ringwood 876 1811

Christian Science:

26 Station Street, Ringwood 870 6807

Church of Christ:

13 Bedford Road, Ringwood 870 8169

Lutheran Church:

Cnr. City and Wantirna Road, Ringwood 870 7054

Presbyterian Church:

6 Waterloo Street, Heathmont 870 6161

Roman Catholic Church:

- ★ 120 Oban Road, Ringwood North 876 3717
876 3077

★ 14 Bedford Road, Ringwood 870 6056

★ Cnr. Bona and Patterson Streets, Ringwood East 870 7277
870 4820

Salvation Army:

51 Wantirna Road, Ringwood
Office: 870 0720
Welfare: 879 2894
Officer: 870 6552

Seventh-Day Adventist Church:

28 Mullum Road, Ringwood

Uniting Church in Australia:

- ★ Greenwood Avenue, Ringwood 870 6033
- ★ 81 Canterbury Road, Heathmont 729 4452
729 7047
- ★ Dickson Crescent, North Ringwood 870 9913
- ★ 28 Freeman Street, East Ringwood 870 2017

COMMUNITY AID ABROAD, RINGWOOD & DISTRICT GROUP

Contact: Mr. Ray Hibbs, Secretary. A.H. 870 2186

COMMUNITY CENTRES

See entries under Central Ringwood Community Centre
and North Ringwood Community House

COMMUNITY SERVICES OFFICER

Council's Community Services Officer, Mrs. Nell Lewis is 870 4311
available to provide a wide range of information and assistance
to individuals and groups in the City. She encourages residents
to participate in community affairs and works with residents on
projects to meet evolving needs. Nell may be contacted at
the Civic Centre.

COMMUNITY SERVICES VICTORIA

62 Charter Street, Ringwood — Map Ref: P7 879 3311

The State Government Department which provides welfare
services to statutory clients including youth probationers
and parolees and wards of the State.

Grants to relieve financial distress; assistance with school
attendance problems. Training of people to act as
Honorary Probation Officers.

CONSUMERS CREDIT LEGAL SERVICE

Free advice on credit, debts and bankruptcy problems. 662 3588
10.00 a.m. to 5.00 p.m. Monday — Friday
7.30 p.m. to 8.30 p.m. Wednesdays. By appointment only.

CORRECTIONS

Ringwood Community Corrections Centre 879 2626

51 Seymour Street, Ringwood.

Provides Court Advisory Service for adult offenders and
supervision of community based orders, parolees and people
released on early release schemes.

COURTHOUSE

Bourke Street, Ringwood. Map Ref: 05
Advice may be received from the Clerk of Courts on any weekday 870 6594
between 9.30 a.m. and 4.00 p.m. by appointment.

CREDIT UNIONS

Croydon Community Credit Union 879 2201
11 Civic Place, Ringwood.

Whitehorse Savings & Loans Co-operative Ltd. 898 5693

Local Agency: Gails Florist Shop, 1/95 Bedford Road, East Ringwood 879 2646

Savings, loans, financial counselling, taxation advice, will consultancy.

DAY CENTRES AND DROP-IN PROGRAMS

For elderly or housebound people, young mothers, or anyone. Contact Ringwood Croydon Advisory Service. 870 3233

DAY HOSPITALS

Contact Jenny Kappely, Council's Domiciliary Care Co-ordinator to discuss requirements 870 4311

DEAFNESS

See H.E.A.R. Service at Maroondah Social Health Centre. 879 3933

DENTAL CLINIC (Maroondah Hospital)

124 Mt. Dandenong Road, Ringwood East 879 2767

DENTISTS AND DOCTORS

A current listing is kept by Ringwood Croydon Advisory Service 870 3233

DISABLED PERSONS' FACILITIES

Wednesday Shopping Bus:

A bus service for aged people has been arranged by Ringwood Council. The service operates every Wednesday and collects people from their homes, passengers are driven to Eastland and later returned home.

Contact Council's Community Services Officer for the Aged, Maree Jeffs. 870 4311

Independent Living Centre:

52 Thistlewaite Street, South Melbourne 690 9177

The Centre has a display of aids for the disabled and an information service which provides details about cost and availability of appliances. No fee. Visits by appointment only.

Parking:

Reserved parking spaces for disabled motorists are located at Eastland, outside Lower Mall, between Myers and Woolworths, two at lower level near the north-east corner of the building, and two at the upper level near the Commonwealth Bank.

Rooftop carpark above Safeway corner Warrandyte Road and Maroondah Highway.

North Ringwood, in service road behind shops (enter from Oban Road)
Burnt Bridge Shopping Centre, Maroondah Highway, in service lane.
Ringwood Market (enter from Bond Street).
Ringwood Square Shopping Centre (enter from Seymour Street, adjacent to front entrance).

Telecom Business Office:

Telecom has a range of aids available to assist disabled people with using a telephone.
Initial enquiries 895 7211

Toilets:

Public toilets which include special facilities for the disabled are located —

in Myer Eastland on 2nd Level adjoining the hairdressing salon (one male and one female toilet for disabled).

at Ringwood Lake, Ringwood Library, Wombolano Park and Ringwood Convention Centre.

Ringwood Market — opposite disabled parking bay.

Ringwood Square Shopping Centre — near Advisory Service.

Disabled and Disadvantaged Workers Co-operative:

Chairman: Mr. John Meriesch General Enquiries 876 2918

Provides arranged work for independent disabled or disadvantaged people.

Registered Office: 1 Alkira Court, North Bayswater.

Retail Outlet: Market at Burnt Bridge Shopping Centre
1st Sunday every month.

DO CARE

A friendly visiting scheme for elderly house bound people organised by Wesley Central Mission throughout Melbourne. 662 2044

DOMICILIARY CARE CO-ORDINATOR

Council's Domiciliary Care Co-ordinator, Jenny Kappely, is available to advise on a wide range of matters dealing with domiciliary and aged care. Jenny may be contacted at the Civic Centre. 870 4311

DRIVER TRAINING

Maroondah Driver Training Centre, Colchester Road, Kilsyth. 725 4758
A community project providing off-road driver training courses.

DRUGS

For information about drug and alcohol use and abuse contact:

The Alcohol and Drug Foundation 690 6000
Buoyancy Foundation of Victoria 429 3322
D.U.P.A. (Drug Users and Parents' Aid) 598 5366

ELDERLY DAY CARE

A number of Elderly Day Care Centres are available within Ringwood.
These are —

Central Ringwood Community Centre 13 Bedford Road, Ringwood
Contact Pam or Pauline 870 2602
Elderly folk meet Wednesday mornings. Varied activities.
Transport can be arranged.

Friendly Circle A more active group of retired folk who meet
at above address on Wednesday afternoon. Food free.
Contact Biddy Hope

Greenwood Day Care Centre Uniting Church, Cnr. Greenwood Street
and Station Street, Ringwood.
Operates Mondays and Thursdays 10.30 a.m. to 2.30 p.m.
Contact Deaconess Gwen Shanks 877 1938
Activities, socializing, gentle exercise program all
incorporated with high quality loving care. For frail elderly.
Transport can be arranged.

Heathmont Drop In Centre Uniting Church, 81 Canterbury Road,
Heathmont. Operates Mondays.
Contact persons: Mrs. G. Smith 729 4372
Rev. Rowland 729 4452
Activities, cards, guest speakers. Hospitality assured.
Transport can be arranged.

Maroondah Social Health Centre 77 Patterson Street, East Ringwood 879 3933
Have activities and socializing for elderly, one day weekly.
Transport can be arranged.

New Visions is a newly established day care centre for
the disabled, aimed at promoting maximum independence
and developing skills and interests. Soon to be operating
four days per week.
Venue: Uniting Church, Station Street, Ringwood.
Contact person: Pam Spencer 870 9532

North Ringwood Community Centre 120 Oban Road.
Co-ordinators Jo and Kathy 876 3421
Small group of elderly folk meet each Tuesday
11.30 a.m. to 2.30 p.m. for varied activities. All
activities on other days are open to any age group.

R.V.I.B. Social Centre Red Cross Hall, Knaith Road, East Ringwood.
First and third Wednesday each month. 10.00 a.m. to 3.00 p.m.
Social and supportive drop in centre for visually impaired.
Transport can be arranged. 529 3544

EMERGENCY FINANCIAL RELIEF

Contact Ringwood Croydon Advisory Service for referral to
appropriate sources. 870 3233

EMERGENCY HOUSING

For Women and Children, contact Women's Refuge Referral Service 329 8433
For Youth, contact Youth Accommodation Services 729 2022
For Families, contact Maroondah Accommodation Services 725 2188
Information and Referral, Bonds and Re-location

EMPLOYMENT

Commonwealth Employment Service (C.E.S.) "Job Centre" 871 1888
20 Melbourne Street, Ringwood. Map Ref: P5
Career Reference Centre, Cnr. Elizabeth & LaTrobe Sts., Melbourne. 617 7200

ENVIRONMENT

Complaints about pollution of the environment should be directed
to Council's By-laws Officers. 870 4311
Environment Protection Authority (All hours) Business 628 5777
A.H. 648 1033

EQUAL OPPORTUNITY — OFFICE OF THE COMMISSIONER FOR

9th Floor, 356 Collins Street, Melbourne 602 3222

F.A.C.S. (Now Community Support & Development Grants)
F.A.C.S. is the Family and Community Service Program of State 879 3311
Government. Through grants to community groups, F.A.C.S.
supports services to strengthen families and encourage people
to take an active role in community affairs.
In Ringwood the local work of the F.A.C.S. program is done by
the Ringwood Community Development Committee (for detail refer
to the heading in this listing).

FAMILY PLANNING SERVICES

Government sponsored
Bayswater — 658 Mountain Highway, Bayswater
For appointments during times listed: 729 1337
Monday 1.30 p.m. — 7.30 p.m., Wednesday 12.30 p.m. — 6.30 p.m.
Natural family planning — Thursday 9.00 a.m. — 3.00 p.m.
Nunawading — Infant Welfare Centre, 7 Wood Street
For appointment during times listed: 878 9635
Monday, Tuesday and Thursday 6.00 p.m. — 8.30 p.m.
Friday 9.00 a.m. — 12.00 noon
Wantirna South — Infant Welfare Centre, 3 Coleman Road,
For appointment during times listed: 221 8259
Tuesday 2.30 p.m. — 5.00 p.m.

(Church sponsored)
 Pregnancy Action Centre, 16 Warrandyte Road, Ringwood 870 7044
 Monday to Friday 9.30 a.m. – 3.00 p.m.
 Monday and Wednesday Evenings 6.00 p.m. – 8.00 p.m.
 Saturday 10.00 a.m. to 12.00 noon
 Free Pregnancy Testing – Post Abortive Counselling
 Pregnancy support and counselling – medical referral
 Mothers Support Group

FAMILY WELFARE

See Careforce, Catholic Family Welfare Bureau or
 Maroondah Social Health Centre.

FINANCIAL COUNSELLING

Outer East Financial Counselling Service 877 1970
 A free service covering Ringwood, Croydon and Nunawading
 residents and people working in the area, based at R.O.K.,
 Silver Grove, Nunawading
 Monday to Friday 9.30 a.m. – 4.30 p.m.

FOSTER CARE

For emergency, respite, pre-adopt, short and long term foster
 care of children 0-16 years.
 Contact Careforce Foster Care, 22 Croydon Road, Croydon 725 1622
 For foster care and other accommodation for teenagers approximately
 14-18 years contact S.H.A.C. (Supportive Housing Accommodation) 878 4622
 27 Holland Road, Blackburn South

GAMBLERS ANONYMOUS

P.O. Box 369, Richmond, 3121.
 Meetings Monday 8.00 p.m. St. Francis Catholic Church, 232 9627
 Whitehorse Road, Box Hill.

GARDEN: RINGWOOD COMMUNITY GARDENING CO-OPERATIVE

Located at the corner of Belgrave and Canterbury Roads.
 Garden plots are available for individuals and families to lease.
 Contact: Mr. Frank Wright A.H. 870 2961
 Mr. Trevor Walker A.H. 874 4782

GOLF COURSE

Ringwood's Public Golf Course is located in Canterbury Road, 870 7496
 Ringwood. Barbeque facilities are open to public. Map Ref: U3

GROW

A Mental Health self-help and support organisation 898 8525
 519 Station Street, Box Hill, Monday – Friday 10.00 a.m. – 3.00 p.m.

HALLS FOR HIRE

A listing is available from the Civic Centre 870 4311

HEALTH

For Baby Health Centres see Infant Welfare Centres
 See also Maroondah Social Health Centre.

H.E.A.R.

A hearing education and rehabilitation service for adults
 provided at the Maroondah Social Health Centre. 879 3933
 Screening tests arranged.

HEARING AID SERVICE

National Acoustic Laboratories, Hearing Centre
 399 Lonsdale Street, Melbourne 604 4260
 or Whitehorse Plaza, Box Hill 890 0606
 People who hold a Pensioner Health Card may receive free
 hearing aids, batteries, repairs and maintenance of the aid.

HEATHMONT DROP-IN CENTRE

81 Canterbury Road, Heathmont.
 Contact: Mrs. Smith 729 4372
 All sorts of activities for the elderly – Mondays.

HISTORICAL RESEARCH GROUP, RINGWOOD

President: Mrs. E. Pullin M.B.E., 20 Mullum Road, Ringwood 870 4394
 Secretary: Mr. J. Lindsay, Unit 1/24 Greenwood Avenue, Ringwood 870 8463

HOBBY CLUBS

A current listing is kept at: The Ringwood Croydon
 Advisory Service and by the 870 3233
 Civic Centre 870 4311

HOME CARE (DOMICILIARY SERVICE)

Handyman Service:
 Contact: Home Help Supervisor, Carole Holdsworth at
 Ringwood Civic Centre 870 4311
 Primarily a home maintenance/odd jobs service for pensioners.
 Cleaning of windows, spoutings and minor repairs are carried
 out (but not gardening).

Home Help Service:

Contact: Home Help Supervisor, Carole Holdsworth at
 Ringwood Civic Centre 870 4311
 Provides assistance for aged frail and/or disabled to retain
 them in their own homes for as long as possible.

Meals on Wheels:

Contact Meals on Wheels Supervisor 870 6757

HOME TUTOR SCHEME

Learn to speak English in your own home. Volunteer tutors teach English to migrants.

Outer Eastern Area

Contact: Mrs. Sue Smith

220 8222

Community Resource Centre (located rear Knox Civic Centre)

511 Burwood Highway, Knoxfield, 3180.

Wednesday, Thursday, Friday 9.30 a.m. to 1.30 p.m.

HOSPITALS

Box Hill and District Hospital, Nelson Road, Box Hill

895 3333

Marvantara Hospital, 46 Warrandyte road, Ringwood

870 9611

Maroondah Hospital, Mt. Dandenong Road, Ringwood East

879 3333

Ringwood Private Hospital, 36 Mt. Dandenong Road, Ringwood East

870 3322

For a list of Hospital Auxiliaries contact Ringwood Croydon

Advisory Service.

870 3233

or the Civic Centre

870 4311

HOUSING

Maroondah Accommodation Services, 312 Mt. Dandenong Road, Croydon

725 2188

Ministry of Housing, 19 Ringwood Street, Ringwood

879 5433

Outer East Regional Housing Council —

Contact Housing Officer, 312 Mt. Dandenong Road, Croydon

725 9288

Outer East Tenants Information Service

312 Mt. Dandenong Road, Croydon

Contact Housing Worker Monday and Tuesday 9.00 a.m. to 5.00 p.m.

725 9152

Co-operative Housing Society — Ringwood

Secretary: Mr. A. Collins, 21 Ringwood Street, Ringwood

870 6311

INFANT WELFARE CENTRES

See information under Maternal and Child Health Centre heading.

INFORMATION

For information on all sorts of services and facilities, contact

Ringwood Croydon Advisory Service

870 3233

Monday — Friday 9.30 a.m. — 3.00 p.m.

Saturdays 10.00 a.m. — 12.00 noon

at Ringwood Square Shopping Centre, Seymour Street, Ringwood

INTELLECTUAL DISABILITY SERVICES

39 Ringwood Street, Ringwood

870 9077

A government service providing advice and assistance to intellectually handicapped people, regardless of age.

INTERCHANGE

A regional community scheme which provides support and relief for families with disabled children.

Contact the Co-ordinator

729 5422

Outer Eastern Office — 18A Bayswater Shopping Village, High Street, Bayswater.

INTERPRETERS

Telephone Interpreter Service

662 3000

Ringwood Croydon Advisory Service has names of interpreters available locally.

870 3233

JUSTICES OF THE PEACE AND COMMISSIONERS FOR TAKING AFFIDAVITS

A current listing of Justices of the Peace and Commissioners is kept at the Ringwood Croydon Advisory Service.

870 3233

KINDERGARTENS

See Pre-Schools

LEGAL

Legal Aid Commission of Victoria: 19 Ringwood Street, Ringwood

879 5500

Nunawading and Eastern Suburbs Community Legal Service

877 5777

26 Blackburn Road, Blackburn.

Staffed by paid and voluntary solicitors. Appointments necessary.

Outer Eastern Community Legal Service — operates on Wednesday

evenings 6.00 p.m. — 7.00 p.m. at the Community Centre

Brice Avenue, Mooroolbark. Solicitors are rostered to give free

advice and make referrals where needed. No appointment is necessary.

LEGACY

Assists families of deceased servicemen in a variety of ways.

Contact: Melbourne Legacy

663 3564

of Yarra Valley Legacy Group, Mr. J. Hanlon

870 2951

LIBRARY

Ringwood Library, 28 Warrandyte Road. Map Ref: O6

870 0177

Has community information and activities as well as books

870 0377

LITERACY

Free and confidential help is available from trained tutors

for adults wishing to improve their reading and writing skills.

For further information contact:

Outer Eastern Literacy Program — Marion Kennard

762 4514

Maroondah Literacy Group — Daphne Smith at Ringwood Library
or Central Ringwood Community
Centre

870 0177

870 2602

LITTLE ATHLETICS

A current listing of the several Little Athletics Groups is kept at the Civic Centre and by Ringwood Croydon Advisory Service

870 4311
870 3233

LONE PARENTS

See Birthright, Parents Without Partners
For information about child care, holiday programs, social and support groups, contact Council's Community Services Officer or Ringwood Croydon Advisory Service.

870 4311
870 3233

MARRIAGE CELEBRANTS

A current listing is kept by Ringwood Croydon Advisory Service.

870 3233

MARRIAGE COUNSELLING

Catholic Family Welfare Bureau, 459A Whitehorse Road, Mitcham
(Cnr. Albert Steet)
Maroondah Social Health Centre, 75 Patterson Street,
East Ringwood
Marriage Guidance Council, 10 Civic Square, Croydon

873 4344
879 3933
861 8512

MAROONDAH CENTRE FOR THE VISUALLY HANDICAPPED

"Penumbra" 268 Canterbury Road, Heathmont. Map Ref: T7 729 7
"Penumbra" is a day centre for visually handicapped people in the outer eastern suburbs, which offers crafts, social and recreational activities. Monday 10.00 a.m. – 1.30 p.m., Tuesday, Wednesday & Thursday 10.00 a.m. – 12.00 noon and 1.00 p.m. – 3.00 p.m.

729 7269

MAROONDAH SOCIAL HEALTH CENTRE

73-77 Patterson Street, Ringwood East 879 3933
A centre which provides counselling and therapy for a wide range of personal, social and family problems. Also provides health education programs and self help programs. These include —
Arthritis Sufferers & Parkinsons Disease Association: Group meetings each fourth Thursday of the month.

879 3933

MATERNAL & CHILD HEALTH CENTRES

Heathmont:	Viviani Crescent — Nurse Wendy Jones	870 6480
Ringwood:	Miles Avenue — No.1 Nurse Anne Fiedler	870 6478
	— No.2 Nurse Robyn Jones	870 4777
Ringwood East:	Laurence Grove — Nurse Anne Fiedler	870 6479
Ringwood North:	Oban Road — No.1 Nurse Pam Stilling	876 3307
	— No.2 Nurse Wendy Jones	876 4413

870 6480
870 6478
870 4777
870 6479
876 3307
876 4413

MENTAL HEALTH

Outer Eastern Mental Health Service, 1-3 Erica Avenue, Boronia
Provides counselling and support services.
Monday to Friday 9.00 a.m. – 5.00 p.m.
Evening appointments may be available.

762 2200

MIGRANTS

A current listing of services (e.g. language classes) is kept by the Ringwood Croydon Advisory Service

870 3233

MONKAMI

Cnr. Dorset and Lincoln Roads, Croydon
This complex includes a day training centre, an activity therapy centre and residential accommodation for the intellectually disabled.
Retail outlet — Olinda House & Garden Centre,
207 Main Street, Lilydale.

725 8677

735 3247
735 3611

MUSICAL GROUPS

A current listing is kept at: The Ringwood Croydon
Advisory Service and by the
Civic Centre

870 3233
870 4311

NADAVOC INDUSTRIES

1-19 Colombo Street, Mitcham
A sheltered workshop for disabled people.

873 1111

NEWS

Ringwood Audio News.
A weekly cassette of news and articles from the local press for persons who cannot read newspapers due to sight impairment or other physical difficulties. Contact through Maroondah Social Health Centre.

879 3933

NEW VISIONS

Uniting Church, Station Street, Ringwood.
Please ring Pat Gotlib, President

Anne Barber, Secretary
A centre which provides a warm, caring atmosphere which will enable the person with a disability to function as responsibly and independently as possible.

870 7573
870 3642

NORTH RINGWOOD COMMUNITY HOUSE

120 Oban Road, North Ringwood. Map Ref: G7

876 3421

Provides a range of adult classes and children's programs during holiday periods.

NURSING

Royal District Nursing Service

2 Scoresby Road, Bayswater

729 1666

Home visiting service by fully qualified nurses for ill or disabled people of all ages.

NURSING MOTHERS ASSOCIATION

5 Glendale Street, Nunawading.

877 5011

Provides information, counselling and literature on breast feeding

878 3304

Local groups meet regularly in Ringwood and Heathmont

(24 hours)

OPPORTUNITY SHOPS**Baptist Bargain Centre**

61 Bond Street, Ringwood. Collection service available

870 2954

Christian Brethren Family Care Op Shop

116 Railway Avenue, Ringwood East

879 2323

Church of England Op Shop

107 Canterbury Road, Heathmont

Maroondah Hospital Op Shop

4 Murray Place, Ringwood

879 1856

St. Vincent de Paul

Cnr. Olive and New Street, Ringwood

870 9124

"Thrifty Things", 79 Bedford Road, Ringwood East

879 3933

Run by Maroondah Social Health Centre, Collection Service

Vermont Lions Club Treasure Shoppe

42 Railway Avenue, Ringwood East

870 7768

Collection service.

OPTOMETRIC SERVICES

Victorian College of Optometry Clinic:

347 0233

Provides glasses and contact lens. Eye examinations available free for pensioners with Pensioner Health Benefits Card.

An appointment is necessary.

Royal Victorian Eye & Ear Hospital:

665 9666

32 Gisborne Street, East Melbourne

Free service for pensioners with a Pensioner Health Benefits card.

8-10 months waiting list for glasses. Emergency treatment available.

ORGANISATIONS

A comprehensive current listing of local organisations is available for perusal at the Ringwood Croydon Advisory Service and at the Civic Centre.

870 3233

870 4311

PARENTS ANONYMOUS

For parents who are having difficulties with their children and fear they have or may abuse them.

654 4654

Office open 10.00 a.m. – 4.00 p.m.

(crisis line)

654 4300

7.00 a.m. – 12.00 midnight, one to one counselling

Discussion group Monday 12.00 noon – 2.00 p.m.

PARENTS WITHOUT PARTNERS

A self-help organisation for lone parents and their children.

PENSIONS

See Social Security Dept.

871 2888

PLAYGROUPS

For information for local playgroups contact:

Victorian Playgroup Association

329 6277

or 329 6464

See also Central Ringwood Community Centre and

870 2602

North Ringwood Playgroup Inc.

876 3421

POST OFFICES

Bedford, 93 Bedford Road

Map Ref: Q10

870 3798

Burnt Bridge, 434 Maroondah Highway

Map Ref: H14

870 5363

Heathmont, 165 Canterbury Road

Map Ref: V9

870 6192

Heathwood, 139 Wantirna Road

Map Ref: V5

870 6763

Ringwood, 15 Ringwood Street

Map Ref: P5

870 6900

Ringwood East, 50 Railway Avenue

Map Ref: Q10

870 6196

Ringwood Heights, 93 Loughnan Road

Map Ref: M3

870 1679

Ringwood North, 188 Warrandyte Road

Map Ref: G7

876 2412

PRE-SCHOOLS

Enrolments — enquiries about the Central Enrolment system should be directed to Mrs. Jan Hobday

879 4359

The Pre-school Advisor, handles general enquiries about pre-schools and child development. She can be contacted at the Civic Centre on Tuesday mornings.

870 4311

Ellie V. Pullin Pre-School Centre

14 Adelaide Street, Ringwood.

Map Ref: O6

879 2243

Greenwood Park Pre-School Centre Greenwood Avenue, Ringwood.	Map Ref: Q6	870 8881
Heathmont Baptist Pre-School Centre 78 Cuthbert Street, Heathmont	Map Ref: W8	729 5003
Heathmont Pre-School Centre 41 Viviani Crescent, Heathmont	Map Ref: V10	870 5581
Heathmont East Pre-School Centre Pleasant Drive, Heathmont	Map Ref: U13	729 4762
Maroondah Pre-School Centre 16 Evon Avenue, Ringwood East	Map Ref: K14	870 2874
Norwood Pre-School Centre Notlen Park, Warrandyte Road, Ringwood	Map Ref: L7	870 4360
Oban Pre-School Centre Holyrood Crescent, North Ringwood	Map Ref: F11	876 3540
Pinemont Pre-School Centre Hygeia Parade, Ringwood	Map Ref: M2	870 3582
Ringwood East Pre-School Centre Dublin Road, East Ringwood	Map Ref: Q10	870 4291
Ringwood North Pre-School Centre Lockhart Road, North Ringwood	Map Ref: H5	870 5418
Ringwood Uniting Church Pre-School Centre 2 Greenwood Avenue, Ringwood	Map Ref: Q6	870 1707
St. Andrews Pre-School Centre Waterloo Street, Heathmont	Map Ref: W8	729 5030
Warrawong Day Care Kindergarten Grey Street, Ringwood East	Map Ref: M14	870 6020

PSYCHIATRIC SERVICES

See Mental Health.

RED CROSS

There are several local units involved in the following activities:

- First Aid Training
- Homebound Book Delivery Service
- Library Service within Maroondah Hospital
- Hospital visiting
- Assisting with Blood Bank, Immunizations
- Disaster Relief
- Fundraising
- Transport

Contacts — Ringwood	Mrs. Dot Whitehead	870 5405
North Ringwood	Mrs. Maureen Richardson	876 3518
East Ringwood	Mrs. Marnie Conn	870 7017
Heathmont	Miss A. Mackie	729 4496
Red Cross Shop, Melbourne Street, Ringwood		879 2793
Loans of Home Nursing equipment		870 7017

RED CROSS TRANSPORT SERVICE

The Ringwood East Transport Unit transports people who are unable to use public transport to medical appointments at hospitals. One to two weeks notice and a doctor's referral are needed. Monday to Friday: 9.00 a.m. – 12 noon and 1.00 p.m. – 4.00 p.m. 870 5717

RETIREMENT

Early Planning for Retirement Association Ringwood Branch
Contact Mrs. Phyl McLean 870 8372

RETURNED SERVICES LEAGUE

16 Station Street, Ringwood Map Ref: Q9 870 6604

REVERSE GARBAGE TRUCK

Aldinga Hatchery, 22 Sherbrook Avenue, Ringwood 879 1264
Non profit resource centre. Collects and redistributes industrial waste as art and craft material. Materials are available to schools, kindergartens and general public. Clean scrap material wanted. Pick up arranged. Tuesday & Wednesday 10.00 a.m. to 5.00 p.m. Thursday & Friday 2.00 p.m. to 5.00 p.m.

RINGWOOD CROYDON ADVISORY SERVICE

For general information, referrals to appropriate help if needed and listening ear, contact Ringwood Office in Ringwood Square Shopping Centre, Monday to Friday 9.30 a.m. to 3.00 p.m. Saturday 10.00 a.m. to 12.00 noon 870 3233
Croydon Office: 214 Mt. Dandenong Road, Croydon 725 7920
Monday to Friday 9.30 a.m. – 4.00 p.m.
(THIS SERVICE IS FREE AND CONFIDENTIAL)

RINGWOOD COMMUNITY DEVELOPMENT COMMITTEE

Aims to improve and co-ordinate services for the people of Ringwood. Advises the regional body on F.A.C.S. and other grants from State Government. Contacts:
Cr. Lillian Rosewarne 870 3390
Mrs. Margaret McCleave 870 6574
Council's Community Services Officer 870 4311

SCHOOLS

Primary Schools:

Eastwood Primary School Alexander Road, Ringwood East	Map Ref: Q13	870 6103
Heathmont Primary School Frances Street, Heathmont	Map Ref: U9	870 6098
Heathmont East Primary School Louis Street, Heathmont	Map Ref: V14	729 5439
Holy Spirit Parish School 120 Oban Road, North Ringwood	Map Ref: F6	876 1103
Kalinda Primary School Kalinda Road, Ringwood	Map Ref: E12	876 3289
Marlborough Primary School Hardy Crescent, Heathmont	Map Ref: X7	870 3468
Mullum Primary School Panfield Avenue, North Ringwood	Map Ref: J9	870 2120
Norwood Primary School Warrandyte Road, Ringwood	Map Ref: L6	870 8535
Our Lady of Perpetual Help School Wilana Street, Ringwood	Map Ref: P7	870 7227
Ringwood Primary School Greenwood Avenue, Ringwood	Map Ref: R6	870 6047
Ringwood East Primary School Everard Road, Ringwood East	Map Ref: L11	870 6781
Ringwood Heights Primary School Aurum Crescent, Ringwood	Map Ref: L2	870 3050
Ringwood North Primary School Oban Road, North Ringwood	Map Ref: F6	876 3250
Southwood Primary School Maidstone Street, Ringwood	Map Ref: V4	870 4106
St. Francis De Sales School Bona Street, Ringwood East	Map Ref: O12	870 7801

Secondary Schools

Aquinas College Thomas Street, Ringwood	Map Ref: R7	870 3122
Heathmont High School Waters Grove, Heathmont	Map Ref: X7	879 3111
Maroondah High School Brentnall Road, Croydon	Map Ref: H15	870 4551
Norwood High School Byron Street, Ringwood	Map Ref: J8	870 5399

Parkwood High School Tortice Drive, North Ringwood	Map Ref: C9	876 1633
Ringwood High School Bedford Road, Ringwood	Map Ref: P9	870 6802
Ringwood Technical School Heathmont Road, Heathmont	Map Ref: S9	870 4555
Tintern Church of England Girl's Grammar School Victoria Street, Ringwood East	Map Ref: P14	879 4466
Yarra Valley Anglican School Kalinda Road, Ringwood	Map Ref: B14	876 1366

Special Schools and Remedial Centres

★ Heatherwood School Cnr. Witt Street and Maroondah Highway, Mitcham	874 4928
★ Croydon Special Developmental School Dixon Avenue, Croydon	725 4933
★ "Irabina" Autistic Childrens Association Eastern Centre 193 Bayswater Road, Bayswater	720 1118
★ Ringwood Special Education Centre Greenwood Avenue, Ringwood	879 3334
★ Yarra Valley Special Education Community Centre Kalinda Road, Ringwood	876 3241

SCOUTS

A current listing is kept at the Civic Centre and by Ringwood Croydon Advisory Service	870 4311 870 3233
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SELF HELP GROUPS

For information and current contacts for a wide range of self-help groups, ring Collective of Self-Help Groups Ross House, 247-251 Flinders Lane, Melbourne	...
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SENIOR CITIZENS' CENTRES

Ringwood Senior Citizens' Centre Clubrooms in Greenwood Avenue, Ringwood	870 1884
Ringwood East Senior Citizens' Centre Clubrooms in Laurence Grove, Ringwood East	870 0289
North Ringwood Senior Citizens' Centre Clubrooms at Norwood Reserve, Warrandyte Road	879 2677

SERVICE CLUBS

A comprehensive current listing is kept at the Ringwood Croydon Advisory Service and by the Civic Centre	870 3233 870 4311
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SOCIAL SECURITY, COMMONWEALTH DEPARTMENT OF

25 Ringwood Street, Ringwood. Map Ref: P5 871 2888
Provides information about, and processes all
Social Security pensions, benefits and allowance
payments for local residents. Limited social work
service is available.

SPORTING CLUBS

A current listing is kept at the Ringwood Croydon
Advisory Service and by the 870 3233
Civic Centre 870 4311

SWIMMING POOL — RINGWOOD AQUATIC CENTRE

Jubilee Park, Reilly Street, Ringwood. Map Ref: T7 870 0519

TELECOM AUSTRALIA

Provides information on all of Telecom's services
Initial enquiries to be made to — 895 7211

TENANTS UNION

Provides legal and other advice on tenancy problems 419 7774
Monday — Friday 9.30 a.m. — 1.00 p.m.
Monday — Wednesday 7.30 p.m. — 9.30 p.m.

THEATRE GROUPS

A current listing is kept at the Ringwood
Croydon Advisory Service and by the 870 3233
Civic Centre 870 4311

TRANSPORT

For information on bus, train, and tram routes
and timetables contact:
Transport Information Centre 617 0900
Monday to Saturday 7.30 a.m. — 8.30 p.m.
Sundays 9.15 a.m. — 8.30 p.m.
Rail — Ringwood Railway Station 619 5265
Taxis — Regal Taxi Service 810 0222

TOY LIBRARY

Every Friday 10.00 a.m. — 12.00 noon except School Holidays
at North Ringwood Community House. 876 3421

TWINS

Twin Care Resources 725 1566

UNEMPLOYMENT

D.O.M.E. — "Don't Overlook mature Expertise" 882 4488
Old Camberwell Town Hall, 370 Camberwell Road, Camberwell
A lobby and support group for unemployed people over 40.

Ringwood Youth Services (C.Y.S.S.) 870 2401
227-229 Maroondah Highway, Ringwood (above All Tools). Map Ref: P7
Provides support and a variety of services for young unemployed
people. These services include financial, legal, accommodation
assistance and referral. Also run employment related programs.

For Example — Employment Skills Programs
— Life Skill Activities
— Recreation Activities

Open normal business hours except Tuesday 9.00 a.m. to 1.00 p.m.

VOLUNTEERING**Eastern Volunteer Resource Centre**

St. Pauls Parish House, Warrandyte Road. Map Ref: O7 870 7822
Eastern Volunteer Resource Centre is a non-profit community
service organisation. A register is maintained of community
projects and individuals seeking volunteer help. People who
are seeking voluntary involvement are invited to contact the
Co-ordinator, Ms. Val Newman, between 10.00 a.m. and 2.00 p.m.

YOUTH ACCOMMODATION PROJECT (MAROONDAH)

Provides short term accommodation for homeless young people.
P.O. Box 80, Ringwood, Secretary Mr. David Jamieson 870 1016
Calls for accommodation must be directed to the regional service.

YOUTH EMERGENCY ACCOMMODATION SERVICE

(Outer Eastern Region) Co-ordinator: Ms. Nan Morris 729 2022
A referral service which aims to assist homeless youth in
this region.
"Stopover" (24 hours) 347 0822

YOUTH OUTREACH WORKER

Council's Youth Outreach Worker, Craig Dodgson, is available
to assist local young people in a variety of ways. Craig can
be contacted at 227-229 Maroondah Highway — upstairs above
All tools. 879 2585

YOUTH CLUBS

A current listing is kept at the Ringwood Croydon Advisory
Service and also by the Civic Centre 870 3233
870 4311

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A Directory of Branches

BAYSWATER 745 Mountain Highway. Tel. 871 9506
BELGRAVE 579 Main Street. Tel. 754 2821
BORONIA *234 Dorset Road. Tel. 762 2455
CROYDON *111 Main Street. Tel. 725 2355
CROYDON MARKET Kent Ave. Tel. 871 9501
FERNTREE GULLY 115 Station Street. Tel. 758 1566
HEATHMONT 129 Canterbury Road. Tel. 871 9502
LILYDALE *234 Main Street. Tel. 735 1400
MITCHAM 540 Whitehorse Road. Tel. 871 9504
MOOROOLBARK Cnr Brice Ave & Station St. Tel. 726 7688
RINGWOOD *161 Maroondah Highway. Tel. 871 9505
RINGWOOD AREA 91 Maroondah Highway. Tel. 871 9500
RINGWOOD NORTH 190 Warrandyte Road. Tel. 871 9503
STUDFIELD 229 Stud Road, Wantirna Sth. Tel. 221 1570
UPPER FERNTREE GULLY 228 Burwood Hwy. Tel. 758 2444



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Response Slip

This is your opportunity to communicate to your Council. Simply cut along the dotted line and return the slip to The Chief Executive, City of Ringwood, Braeside Avenue (P.O. Box 156) Ringwood 3134.

Council would like to hear of any suggestions on matters relating to Local Government in Ringwood.

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

Emergency Telephone Numbers

Emergency (Police, Fire, Ambulance)	000
Ambulance (24 hours).....	11440
Council (a recorded message is available to enable residents to leave messages so that matters may be attended to the next day)	870 4311
After hours to be used in an emergency only	870 6636
Fire	11441
Police.....	11444
Ringwood Police	870 6377
Alcohol and Drug DIRECT line	614 1999
(counselling, information and referral service)	
Poisons Information.....	345 5678
Dental Emergency	347 0222
Maroondah Hospital.....	879 3333
Box Hill Hospital	895 3333
Life Line.....	662 1000
Personal Emergencies (24 hour Telephone Crisis, General Counselling and Referral Service)	347 6466
Water.....	614 3841
Gas	652 5111
S.E.C. (Ringwood) 24 Hours.....	870 2022
Environment Protection Authority (Pollution Complaints).....	651 4444
Doctor (Please fill in).....	

FRONT COVER

Floral displays at the Clock Tower and a scene at the Council nursery.

BACK COVER

Activities at the Ringwood Festival, held at the Ringwood Lake in April each year.