

City of Ringwood



1989

COMMUNITY INFORMATION GUIDE

Contents

COUNCIL SERVICES

After School Activities Programme.....	29	Garbage.....	34 & 35
Aged Services.....	31, 32 & 33	Golf Course.....	24
Aquatic Centre.....	20 & 21	Home Handyman Services.....	31
Budget.....	14	Home Help.....	31
Building Information.....	16	Incinerators.....	26
By-Laws.....	26	Knaith Road Child Care Centre.....	29
Chief Executive's Message.....	9	Library.....	23
Children's Services.....	29	Maternal and Child Health.....	28
Civic Centre.....	4	Mayoral Message.....	3
Committees of Council.....	5	Meals on Wheels.....	31
Common Questions.....	36	Members of Parliament.....	62
Community Plan.....	10 & 11	Parks and Gardens.....	18
Council Meeting Dates.....	4	Rates.....	25
Council Representatives.....	8	Residential Development Provisions.....	12 & 13
Councillors.....	6 & 7	Ringwood Bypass Road.....	13
Dogs.....	26	Ringwood Convention Centre and Performing Arts Centre.....	22
Dual Occupancy.....	12	Ringwood District Centre.....	14
Emergency Telephone Numbers.....	63	Staff.....	10
Family Day Care.....	29	Town Planning.....	17
Fire Hazards.....	27	Works Depot.....	30
		Youth Outreach Worker.....	33

LOCAL COMMUNITY SERVICES

Accommodation.....	37	Legal.....	49
Alcoholism.....	37	Literacy.....	50
Birthright.....	38	Lone Parents.....	50
Blind.....	38	Marriage Celebrants.....	50
Care Force.....	39	Maroondah Social Health Centre.....	51
Catholic Family Welfare Bureau.....	39	Neighbourhood Mediation Centre - Outer East.....	51
Central Ringwood Community Centre.....	39	North Ringwood Community House.....	52
Childbirth and Parenting Association.....	39 & 40	Nursing.....	52
Churches.....	40 & 41	Optometric Services.....	52
Community Services Victoria.....	42	Playgroups.....	53
Day Centres and Drop In Centres.....	43	Podiatry.....	53
Do Care.....	43	Pre-Schools.....	54
Drugs.....	43	Red Cross.....	55
Elderly Day Care.....	44	Retirement.....	55
Emergency Housing.....	45	Ringwood Croydon Advisory Service.....	55
Family Planning Services.....	45	Schools.....	56 & 57
Financial Counselling.....	46	Senior Citizens' Centres.....	58
Hearing Aid Service.....	47	Transport.....	59
Hospitals.....	47	Twins.....	59
Housing.....	48	Unemployment.....	60
Information.....	48	Volunteering.....	60
		Youth Accommodation Project (Maroondah).....	60
		Youth Emergency Accommodation Services.....	60

Mayoral Message



As in past years, the 1989 Community Guide provides an easy reference for a wide range of Council and Community services. This year's Guide lists numerous services and organisations which help to enrich the life of the residents of the City of Ringwood.

Council, as the third tier of Government, is charged with significant responsibilities to provide good government to its area.

Council's vision for the City is "Ringwood - the services you need in a quality environment". All the activities of Council are directed toward achieving this vision. I invite members of the Ringwood community to embrace and to share this vision. In this way the quality of life we all strive for will be enhanced.

My theme during the Mayoral year is "people and their needs". This emphasises the role the Council can play in assessing and meeting community needs. As Mayor, I am available and willing to discuss the needs of the residents with them.

During 1989, Council will be involved in major decisions on the future of the Ringwood shopping and business centres as the needs of the region and the local community are planned for the future. In developing plans and strategies, Council will continue to pursue solutions to the existing traffic problems through the centre.

The day to day operations of the Council rely very heavily on the interest and concern of the community and I invite you to contact the Council on any issue at any time.

In closing, on behalf of my wife Verna and the members of the Council, I extend to you and your family, best wishes for health and happiness in 1989.

COUNCILLOR ROBIN GARDINI J.P.
Mayor



Civic Centre

The Civic Centre is located in Braeside Avenue, Ringwood just near the Maroondah Highway (Map Reference L8).

Public Office Hours - (except Public Holidays, January and late December*)
Monday* - 8.30 a.m. to 8.00 p.m.
Tuesday to Friday - 8.30 a.m. to 4.30 p.m.

Building Department - Monday - 8.30 a.m. to 12.00 noon
- 5.00 p.m. to 8.00 p.m.
Tuesday to Friday - 8.30 a.m. to 12.00 noon

Telephone Enquiries are received on 870 4311.

Fax No. 879 3534

Postal Address: Post Office Box 156, Ringwood

AUSDOX: DX 38068, Ringwood

* Please note that for the last Monday in December, the Civic Centre will only be open until 4.30 p.m. and in January, the Civic Centre will only be open until 4.30 p.m. Monday to Friday.

Council Meeting Dates

Council, comprising the nine elected representatives (Councillors) form the decision making body of the municipality. At a Council Meeting, consideration is given to numerous items and a decision is reached on each of them. These items may take the form of requests for financial assistance, application for planning permits or simply an invitation being extended to Councillors to attend a community event.

Council Meetings commence at 7.45 p.m. and are held on Monday. The meetings are open to the public and will be held on the following dates throughout the year:

February	13th
March..... (Tuesday)	14th
April	10th
May	8th
June	5th
July.....	3rd
	31st
August	28th
September	15th
October	23rd
November.....	20th
December	18th

Committees of Council

The four Committees deal with matters in greater depth than is possible in a Council Meeting. They examine the different aspects of Council business and then make recommendations to the full Council Meetings. The recommendations from these committees may be adopted, amended or totally rejected. The four Committees, their respective areas of jurisdiction and the Councillors appointed to them, are:-

- I. **Physical Resources Committee** Staff, Parks and Recreation, Buildings and Planning

Councillors: B. Milton (Chairman)
F.J. Corr
L. Dineen
M. Nardella
L. Rosewarne
- II. **Community Services Committee:** Finance, Health and Welfare, Legislative, Traffic & Lighting and Properties

Councillors: A. Fraser (Chairman)
J.R. Caffyn
R. Gardini
W.R. Wilkins
- III. **Policy and Resources Committee** All important matters which may have wider ramifications than previous committees

Councillors: R. Gardini (Chairman)
All other 8 Councillors
- IV. **Human Services Committee** All items pertaining to Children's Services, Domiciliary Care and Community Support Services.

Councillors: R. Gardini (Chairman)
All other 8 Councillors

The Committee Cycle over a month is:

- FIRST WEEK - Policy and Resources Committee
- SECOND WEEK - Physical Resources Committee
Community Services Committee
Human Services Committee
- THIRD WEEK - Council Meeting
- FOURTH WEEK - Clear of regular meetings

Councillors

The municipality is divided into THREE WARDS – NORTH, SOUTH and EAST. Three Councillors represent each ward and the boundaries of the wards are depicted on the map of the municipality.

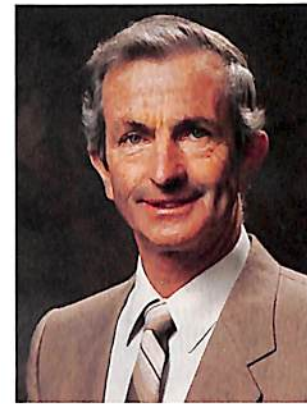
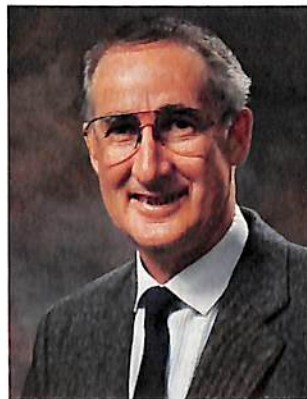


NORTH WARD

L to R:
Robin Gardini
Ann Fraser
Betty Milton

SOUTH WARD

L to R:
John Caffyn
Leo Dineen
Michael Nardella



EAST WARD

L to R:
Bill Wilkins
Frank Corr
Lillian Rosewarne

NORTH WARD

Cr. R. Gardini
4 Aurum Crescent, Ringwood 3134
Cr. A. Fraser
21 Heatherbrae Avenue, Ringwood 3134
Cr. B. Milton
3 Graeme Avenue, North Ringwood 3134

SOUTH WARD

Cr. J.R. Caffyn
14 Bellbird Court, Ringwood 3134
Cr. F.L. Dineen
14 Allens Road, Heathmont 3135
Cr. M. Nardella
177 Bedford Road, Heathmont 3135

EAST WARD

Cr. W.R. Wilkins
64 Dublin Road, Ringwood East 3135
Cr. J.F. Corr
89-91 Wonga Road, North Ringwood 3134
Cr. L.M. Rosewarne
3 Bellbird Court, Ringwood 3134

	Telephone	Retires
Cr. R. Gardini 4 Aurum Crescent, Ringwood 3134	879 3874	1989
Cr. A. Fraser 21 Heatherbrae Avenue, Ringwood 3134	870 4203	1990
Cr. B. Milton 3 Graeme Avenue, North Ringwood 3134	870 4531	1991
Cr. J.R. Caffyn 14 Bellbird Court, Ringwood 3134	870 5846	1989
Cr. F.L. Dineen 14 Allens Road, Heathmont 3135	729 0564	1990
Cr. M. Nardella 177 Bedford Road, Heathmont 3135	870 4852	1991
Cr. W.R. Wilkins 64 Dublin Road, Ringwood East 3135	870 2016	1989
Cr. J.F. Corr 89-91 Wonga Road, North Ringwood 3134	876 2084	1990
Cr. L.M. Rosewarne 3 Bellbird Court, Ringwood 3134	870 3390	1991

Council Representatives 1988/89

Councillors in addition to their normal Council duties also actively participate in community organisations. A small cross section of organisations and Council associated activities:-

Aquatic Centre Sub-Committee

Crs. Caffyn, Corr, Milton and Rosewarne

Blue Light Disco Committee

Crs. Fraser and Wilkins

City of Ringwood Band

Cr. Gardini

Frail Aged Committee of "Lionsbrae"

Crs. Wilkins and Corr

North Ringwood Community Centre

Cr. Fraser

Parkwood High School Council

Cr. Fraser

Ringwood Community Garden Co-Operative

Cr. Dineen

Ringwood High School Council

Cr. Wilkins

Ringwood Youth Management Committee

Cr. Wilkins

Youth Accommodation Project (Maroondah)

Cr. Caffyn

Bicentennial Committee

Cr. Nardella

Central Ringwood Community Centre

Cr. Milton

Eastern Volunteer Resource Centre Inc.

Cr. Milton

A.G. Lavis Pavilion Management Committee

Cr. Dineen

Outer Eastern Municipalities Association

Cr. Rosewarne

Ringwood Chamber of Commerce

Cr. Nardella (Substitute - Cr. Caffyn)

Ringwood Festival Organising Committee

Cr. Gardini

Ringwood Historical Research Group

Cr. Corr

Senior Citizens Co-Ordination Committee

Crs. Dineen, Gardini and Rosewarne

From the Chief Executive

Challenging Future Ahead

During the preparation of Council's Community Plan some years ago, the matter of traffic was identified as a major concern. There was little doubt that in terms of Council responsibilities, it is probably the issue which troubles residents most.

During 1989, it is expected that the State Government will announce its plans for the extension of the Eastern Freeway as an arterial road from Doncaster to Ringwood. Alone, this will substantially increase the traffic congestion in the shopping centre. Council has argued very strongly that the bypass proposed along the Mullum Creek Valley is the most appropriate option for reducing existing and future congestion along Maroondah Highway.

The bypass and arterial road to Doncaster are seen as vital to the success of Ringwood as a Regional Centre and to enhance the quality of life for its residents.

The State Government's planning strategy for managing retail and commercial development throughout Melbourne has provided a great opportunity for Ringwood residents. The policy translates into facilities which will serve a regional population approaching 400,000 available in our local area. Council, in managing the development of the area, is taking steps to limit the adverse impact of these major facilities on Ringwood whilst recognising the regional responsibilities it has under the State Government policy.

Already, Council has adopted a District Centre Structure Plan. This plan identifies strategic concepts and sets objectives for:-

- traffic circulation
- carparking
- pedestrianisation and open space
- community and leisure facilities
- commercial development
- urban design

Areas within the District Centre have been identified as strategically appropriate for specific uses such as:-

- offices
- entertainment
- specialty shops

Areas have also been set aside to conserve existing residential uses.

Council has adopted broad strategic objectives for each use to guide development of a detailed planning scheme amendment.

The amendment is expected to be available for public comment during the early part of 1989. Council will welcome submissions on its proposals at that time.

Council's vision, Ringwood - The Services you Need in a Quality Environment, is at the forefront of traffic and District Centre Planning. The blending of substantial retail and commercial facilities into a quality environment without causing adverse impacts, creates a real challenge for the Council and its community.

John Paech,
Chief Executive

Council Staff

The directions of Council are carried out by the Council staff. Under Council's Corporate Management Structure five officers are responsible for the co-ordination of all activities.



L-R: Bill Black - Director of Administration; John Paech - Chief Executive; Brian Catterall - Town Clerk; Neil Arbutnot - Director of Technical Services; and Gordon McCulloch - Director of Finance

The Ringwood Community Plan

The Ringwood Community Plan is the result of a process undertaken jointly by Council and community representatives in 1985/86. It is a blueprint for the development of Ringwood to the Year 2000. The plan sets out the directions in which to go and the steps that are necessary to provide residents with the services and environment they need and want. The Mayor of the day summed up Council's moves at the time. "Ringwood is a good place to live, and the challenge facing all of us to preserve the things that make it good without losing touch with the society around us"

The Community Plan is helping us to do this. It provides Council with a solid framework around which to plan services, facilities and programmes, within the constraints of the resources available to fund them. The nature of the process, planning step by step over time, emphasises steady growth rather than spectacular leaps (with the danger of equally spectacular falls).

We have moved on approximately 20 months since the Community Plan was first adopted. There are few people today who are unaware that government spending reductions at federal and state levels have cut into local government finances while the economic constraints have hardened. Now more than ever Council needs to look carefully at all its activities and services and be sure its priorities are right. With the Plan as a guide, we are in a better position to make the right choices.

The original planning process had recommended that each year of the Plan should be reviewed to keep it on target, see what had and hadn't been accomplished and make allowances for changed circumstances.

In the first review of the Plan Council called together the original five project teams, augmented by some new members. The teams looked at the achievements of the first year against what was set down and replanned for a fourth year in the light of this.

The 1988 to 1990 Plan reflects the financial circumstances of the times. New or pending government legislation and changes in policy and funding guidelines at that level, have meant some rethinking and adjustments to the time scales for achieving major objectives.

Guiding Principles

When Council developed the plan it did so with some guiding principles in mind which run through each of its five programmes. These principles or philosophies bear stating here, because it is Council's commitment to these which will help Ringwood to become and remain the quality environment which we all want.

This can only be done well if we all work in partnership. Council, all levels of government and the community. Council is committed to this approach and will do whatever is in its power to involve and communicate with residents.

Measures taken will be equitable and fair to all. In strained times there is always pressure for people who use services to pay a greater share of the cost. Whatever level of cost is set will vary from service to service but will not be such as to discourage people from taking advantage of what is offered or needed. Residents' voices count because this is a democratic partnership. Wherever possible or appropriate, opportunities will be provided so that residents' views can be considered.

A very successful and productive relationship exists between Council, the Ringwood community and business and other groups. We hope that the operation of processes such as that which saw the Community Plan develop will build on this relationship. Ringwood can only improve by it.

Dual Occupancy

In November 1985 the State Government introduced the concept of dual occupancy to apply across the State. Simply stated this allows construction of a second house on a block of land (where all the guidelines are met) without a special permit. Literally two houses where only one was allowed previously.

Ringwood's policy is to advertise to adjoining property owners all dual occupancy applications which need a Planning Permit and to place a notice on the site. If any objections are received these are considered by Council when the time comes to determine whether a permit should be issued. Ringwood ranks fourth out of all metropolitan Councils in the total number of dual occupancy dwellings approved in the period January 1986 to March 1988.

Council recently took a sample of both dual occupiers and their neighbours to see how acceptable dual occupancy developments are in Ringwood. Properties looked at included both those which did and didn't need a Planning Permit. The results are being analysed at present and will form the basis of any future policies in this area. We want to make sure that dual occupancy development meets our high planning standards and are what residents want.

If you would like more information on dual occupancy development, please contact the Town Planning Department. Copies of the guidelines are available.

Residential Development Provisions

In the latter part of 1987 the State Government released the draft Residential Development Provisions for Victoria for public comment. Where we live, the size of the block of land, the type of house we can build and where it must be placed on the block of land are some of the many concerns at present strictly governed by existing building and other regulations. The Government framed the draft Residential Development Provisions to provide greater diversity of housing and to reduce its cost.

In the Government's view the present housing standards and density controls no longer meet the needs of a changing population with smaller households. Nor do they make the best use of the existing urban development and available services. Under the draft Provisions the Government wanted to reduce the size of residential blocks of land, which would potentially allow much greater development than was the norm in Ringwood.

Council was one of many municipalities throughout the State which objected strongly to these proposals. We were concerned that the proposals were to be adopted across the State without recognising geographic regions and environmentally sensitive areas.

After reviewing the many submissions received, the Minister has now modified a number of the proposals contained in the draft document and introduced them as guidelines for a two year trial period. Councils now have the opportunity to choose whether or not to adopt all or part of the guidelines and those areas within the residential zones of their municipality where the guidelines may be used. After the two year trial period a review will take place on the operation of the guidelines, to assess whether or not to include the Provisions in planning schemes.

The areas of most interest to Ringwood residents will be those which control the subdivision of land and the placement of buildings on that land. We want to make sure that where the new Residential Development Provisions apply to development in Ringwood, they are appropriate for the area. The rights of neighbouring residents and others who are affected by any development must also be looked after and you may be sure that opportunity will be given for comment wherever the new Residential Development Provisions are to be followed.

If you would like more information on anything to do with Residential Development Provisions, please contact Mr Neil Arbuthnot, Council's Director of Technical Services.

Ringwood Bypass

The daily traffic flow on the Maroondah Highway through Ringwood is almost synonymous with frustration, delay and congestion. Our environment suffers and our local streets become clogged with cars trying to beat the congestion on the highway. Council, both Government and the Opposition, and the community support the construction of the Ringwood Bypass road, to take through traffic and its problems away from our city.

Earlier in the year the Ministry for Planning and Environment established an independent panel to hear submissions and make recommendations on the amendments to the Planning Scheme and the Environmental Effects Statement that concern the Bypass. In the course of the hearings the panel inspected the proposed route of the Bypass (along Mullum Creek). In its own submission to the panel hearing the City of Ringwood strongly supported the construction of the Bypass along the Road Construction Authority's recommended route i.e. along the Mullum Creek.

The panel is expected to make its recommendations to the Ministry of Planning and Environment early in December 1988. Although the construction of the Bypass is a project in its own right, its planning and placement affects traffic control and development generally of the district centre.

If you would like more information about the Bypass, please telephone Ringwood's Director of Technical Services, Mr Neil Arbuthnot.

Ringwood District Centre

The district centre is important for Ringwood's future development. It will improve existing opportunities in many areas. An entertainment precinct, office development with increased employment, and shopping facilities which residents are accustomed to finding in larger centres like Box Hill, Doncaster and Chadstone, are just some of these.

Because of its importance, Council has taken great pains to consult with and inform its community at every opportunity.

We have reached the stage now of detailed planning for each of the precincts that the district centre is to include. These will be incorporated in an amendment to the Ringwood Planning Scheme, which will be placed on public exhibition early in 1989, for further comment from the community.

In the interim, the District Centre Working Group, which includes representatives of the Ministry for Planning and Environment, the Ministry for Transport and the City of Ringwood, is continuing with its work on the district centre. An important part of this work is a detailed traffic study. This started in October 1988 and the group expects the final report to be presented to Council in February 1989.

This study is looking at the present traffic volume and what is expected in the future. It will put forward a number of possible ways development could proceed, to help Council to decide on which is the best for the district centre and for Ringwood.

If you would like more information about the district centre please ring Ringwood's Director of Technical Services, Mr Neil Arbuthnot.

Budget

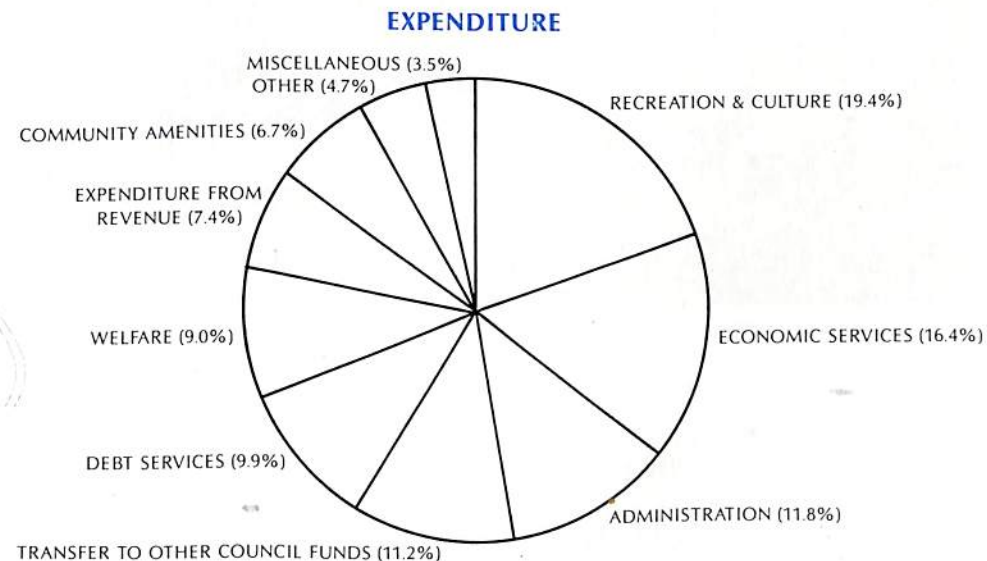
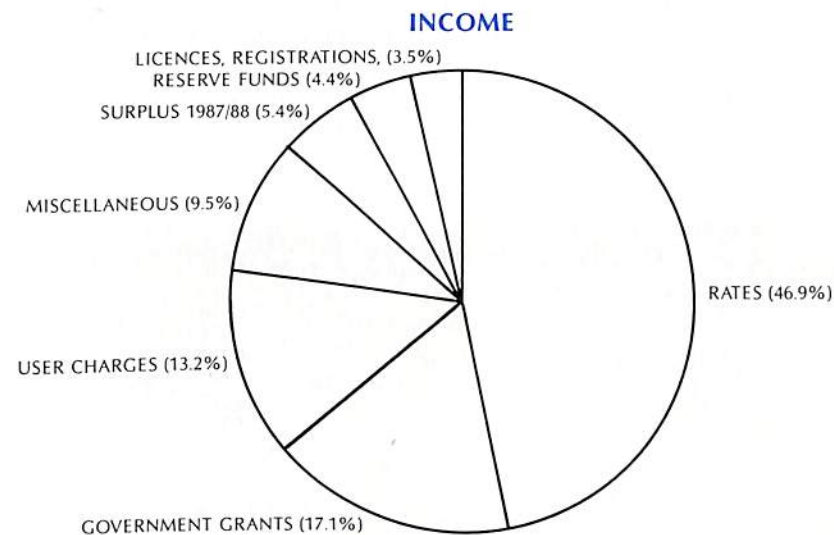
The budget for 1988/89 is a most responsible approach to meet the demands of our City.

Just over \$20 million will be spent for the new financial year, but this 21.5% increase in expenditure has been achieved with an increase of only 9.2% in rate income. Council has placed a large amount of funds in reserves. These reserves are rather like savings which are used when we need to replace an item. For instance, when a Council vehicle needs to be replaced there is money within a reserve to do this. By always keeping enough money aside for this purpose, large fluctuations in your rates can be avoided.

Major works are financed in much the same way that most individuals buy their homes i.e. through a loan. Council is close to needing to use only 20% of its rate revenue to pay back these loans. This is accepted in local government circles as an ideal rule of thumb for settled municipalities like Ringwood where the rate base is no longer growing.

The new work which Council has financed in this budget includes such projects as the extensions of Local Area Traffic Management Schemes (\$58,000), Manson Reserve Pavilion (\$271,000), and an extension at Lionsbrae (\$150,000). Many smaller but still important projects will also be covered and of course, all our existing amenities and programmes will also be maintained.

The pie charts below help to illustrate Council's expenditure and revenue in specific areas.



Building Control

Victoria's comprehensive Uniform Building Regulations govern what is and isn't allowed when it comes to building standards, type of structure, their location within the boundaries of your land and many other associated concerns.

These controls are not made lightly and look after the health and comfort of all. All buildings, demolition work, additions and alterations, outbuildings, swimming pools and front boundary fences must be approved by Council's Building Surveyors Department. In fact, the wide range of projects which need approval makes an enquiry with the Department a sensible precaution before starting work on any building or other structure.

A visit to the Building Department before committing yourself to a particular design will provide you with all the necessary information regarding what is permissible on your property and will save you valuable time in getting plans approved and work underway.



Building Staff Rob Barber and Chris Robertson inspecting a frame

Council staff make a number of inspections during the course of the building construction and on completion to make sure that the work is up to standard. It is important to note however, that you or your agent are responsible for making certain that the work being done is in accordance with your contract and meets the required standard.

If you have any queries, the Building Department is open to the public between 8.30 a.m. and 12 noon Monday to Friday and from 5.00 p.m. to 9.00 p.m. every Monday evening.

Town Planning

To most people the term 'urban environment' conjures up a picture of houses, shops, offices and other buildings, highways and traffic. Town planning is about the use and development of all land and the buildings on it so that our urban environment is as far as possible a pleasant one and does not override the benefits given by the natural environment. The planning schemes and statutes control what can be built and where and attempt to balance the total environment so that you do not live cheek by jowl with factories, privacy between neighbours is maintained and open space provided for communities to breathe.

The Melbourne Metropolitan Strategy Plan, the City of Ringwood Planning Scheme and Council guidelines provide the guidelines for town planning in Ringwood. Council's Town Planning Department is responsible for ensuring that development takes place in accordance with these roles.

The Planning Department provides advice and recommendations to Council on a wide range of planning related matters. These include re-zoning, development applications, new planning legislation, development of planning policies and Planning Scheme amendments.

Our Planning Officers are much in demand by the community for the information and advice they can provide on any number of planning matters. During 1987/88 enquiries averaged 200 per week on such topics as lodging objections for appeals, land use zoning, development application requirements and interpreting the Planning Scheme.



Rob Becker and Phil Turner inspecting progress on a development site.

Parks and Gardens

Ringwood is only a small city but it contains over 102 Council provided and maintained parks, gardens and playgrounds.

Council recognises that our lovely tree filled environment and spacious parks are a major asset to our city. In this coming year it will spend over one million dollars throughout the parks system to preserve and enhance our public open spaces so that they are even better for all to enjoy.

Whether your taste is in active or passive pursuits there is something for everyone in the many opportunities offered. Fishing, horse-riding, basketball, football, soccer, cricket, athletics, golfing, netball, jogging, skateboarding, exercising, bike riding or just plain lazing about enjoying a barbecue or picnic with your family are just some of these.

One of the highlights of the last year was the establishment of the Kalinda Urban Forest Park in North Ringwood. The four hectare site was given to the people of Ringwood by the State Government and the project was funded jointly by the Council, the MMBW and the Local Government Department.

Health and Environmental Services

The Council's Public Health Service is primarily involved in making sure that our community's health and wellbeing is maintained at a high standard.

Health Surveyors routinely inspect all premises which handle, manufacture, prepare and sell food for human consumption.

From the small corner store to large food manufacturers, all food premises are checked for cleanliness, labelling of foods, storage and protection of food, control of temperatures, pest controls, personal hygiene of the food handlers, refuse storage and anything else which affects the food we eat. To make certain of this, Health Department officers regularly buy and analyse samples of various foods. If any prohibited additives and ingredients are found, legal action results. All your food related complaints, whether a suspected food poisoning, food containing foreign objects or adulterated foods are thoroughly investigated by our health surveyors.

Another of their responsibilities is the prevention of communicable or infectious diseases and the organisation of immunisation sessions to combat these.

It is crucial that children are immunised for their own and the community's health so that killer or disabling diseases are wiped out.

Immunisation is available against Whooping Cough, Diphtheria, Tetanus, Poliomyelitis, Measles and Mumps and Rubella (German Measles). Sessions are held twice a month in the afternoons and an evening session is held once every two (2) months. Dates and times for the immunisation sessions are available from the Health Department at the Council on 870 4311.

And, did you realise that Council Health Surveyors also regularly inspect hairdressers, acupuncturists, chiropodists, ear-piercing establishments and beauty salons to ensure that correct sterilisation and hygiene standards are maintained, again for your protection.



Health Surveyor Ingrid Makowski conducting an oils test



Health Surveyor Violet Togias conducting a food sampling test

Ringwood Aquatic Centre



Toddlers learning to swim

The excellent facilities and extensive range of activities being conducted at the Aquatic Centre has ensured the continuation of the high level of patronage at the Centre. Attendance figures reached 560,000 in this second year of its operation.

Set in the midst of beautiful Jubilee Park, this indoor, full Olympic sized and heated swimming and diving complex is arguably the best pool in Melbourne. It is the only one of its size which uses ozone instead of chlorine for water treatment.

Activities offered include both strenuous and more relaxed pursuits. Recreational and fitness swimming, swimming lessons, school classes and Vicswim Learn to Swim programmes, water aerobics, Fabulous Fifties groups and Bronze Medallion classes are just some of the opportunities offered. Water polo, diving, scuba diving, triathlon, diving and synchronised swimming clubs and groups regularly train and use the Aquatic Centre facilities and welcome enquiries from interested people. And of course, after that work out, there is the opportunity to relax in the Centre's sauna and spa.

In May 1988, Council conducted a User Preference Survey at the Aquatic Centre to find out what its patrons did and didn't like. The survey also gave the respondents the opportunity to tell Council what sort of improvements, if any, they would like to see in its future development.

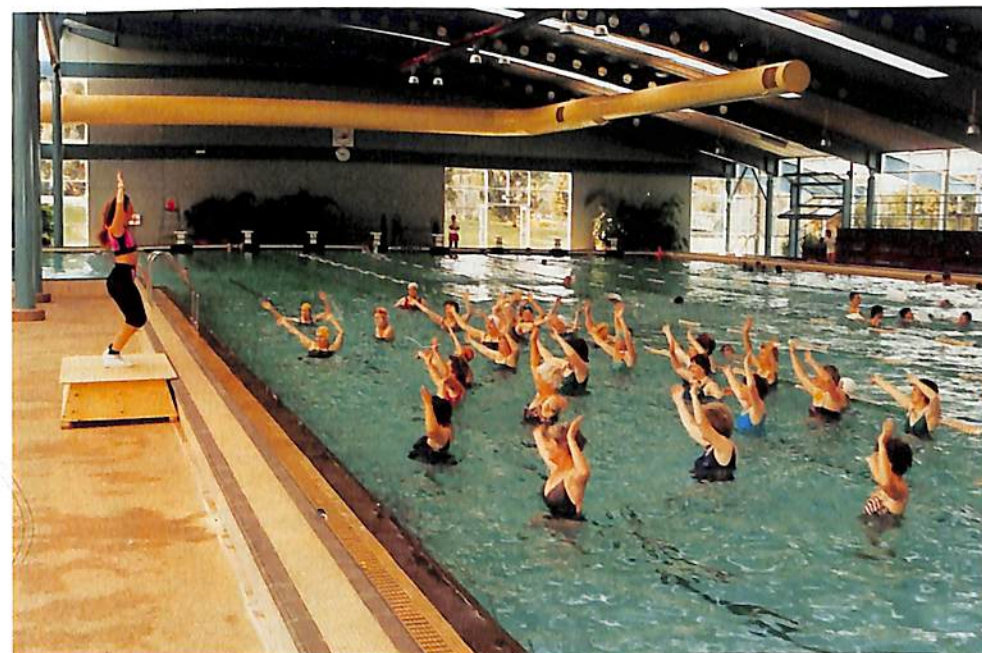
The level of satisfaction with the Centre was extremely high with all but a handful of the respondents rating it as good to excellent.

Recent improvements to the entrance foyer and the installation of automatic doors has increased and stabilised internal air temperatures and greatly improved patrons' comfort. Future work on the agenda to make the Centre even better includes the provision of seats in the foyer and retiling the external toddlers pool.

The Ringwood Aquatic Centre has in the past two years been chosen as the venue for major swimming or diving competitions, due to its excellent facilities. Continuing this trend, the Centre will host the Victorian Amateur Diving Association's State Diving Championship in February/March 1989.

So whether you want to take a little gentle exercise and relax in the spa, join a group of other like minded people in an aquatic sport, or come to watch your children learning to swim or enjoy the water with them remember the Ringwood Aquatic Centre is **your** pool, funded and maintained by your Council. Come along and use it. Opening hours are long - from 6.00 a.m. to 9.00 p.m. weekdays, 8.00 a.m. to 9.00 p.m. Saturday, Sunday and public holidays.

Usage fees vary depending on the user and the reason for coming to the pool. A full list of fees and charges is available from the Aquatic Centre. Or telephone them on 870 0510 or 879 5319 during pool opening hours.



Fabulous Fifties - moving to the beat

The Ringwood Convention and Performing Arts Centre

Ringwood can be justly proud of its Convention Centre, built and provided by Council for your use and convenience. Since being established in 1980 it has become a regular venue for many local groups of people, as well as attracting groups from outside Ringwood's boundary. The Centre stands next to the Civic Centre, surrounded by seven acres of beautiful lawns and bushland.

The building comprises function rooms and the Karralika Theatre. The Centre's design makes it extremely versatile in its usage. The three main function rooms are able to be organised to cater from 50 people to 750 people. The Centre is run to a very high standard and is one of only a few Council owned Centres which provides all its own in-house catering and services.

It is a popular choice for wedding receptions with over 60 couples per year taking advantage of the facilities and catering service and the beautiful grounds. Many thousands of other people attend a vast array of meetings including conventions, debutante balls, school functions, Council meetings, political and government meetings, dinner dances, sports nights, presentations, product launches, quests, pageants, fund raising functions, trade displays, antique and garden shows, 21st birthdays, anniversaries and retirement dinners.



All prepared for a good time

The Karralika Theatre is one of the most modern and well equipped outside central Melbourne. It seats 433 people and aims to provide first class entertainment and facilities for the company's use at the most economical charges. We now have in use the Karralika Bar for the convenience of the clients and of course a fully stocked kiosk is available at all performances. Much of the theatre's use is by local community groups such as theatre companies, schools, ballet and callisthenic groups, the local arts councils and local musicians. In the school holidays in particular it puts on programmes to cater for children and attract them to theatre.

So please remember that this Centre was built for the use of the local community. If you have an individual need or are a part of a group or club who has a reason to hold functions, please contact us and discuss your requirements. The Centre is staffed by professional people who would be more than happy to help you or just to show you around. Please contact the Centre management on 870 2888, or just call in.

Ringwood Library

Anyone can join the library and membership is free, just complete an application form, produce identification of name and address and you're a member!

All members of the Ringwood Library may also borrow from any branch of Eastern Regional Libraries. Branches are located at Croydon, Knox, Boronia, Ferntree Gully, Sherbrooke and Healesville. Mobile libraries operate in Healesville, Knox, Sherbrooke and Upper Yarra.

Location:

28 Warrandyte Road, Ringwood
Telephone: 870 0177 or 870 0377

Open:

Monday – Friday: 11.00 a.m. – 9.00 p.m.
Saturday: 10.00 a.m. – 5.00 p.m.

You can borrow books, magazines, cassettes, jigsaw puzzles and videos. Special books and cassettes are available for print handicapped people.

Services:

- readers' advisory service
- regular storytime and holiday activities for children
- book delivery service for people who cannot visit the library
- information on community activities, organisations and adult education classes
- information nights
- booklists

Facilities:

- photocopying
- study area
- display areas for local groups
- typewriter
- community noticeboards

It's all FREE! Want to know more? The staff at the library will be happy to help you.

Golf Course

Ringwood's golf course situated in Canterbury Road opposite the Cadbury's factory, is enjoying the current popularity of the sport. In recent years attendances have been increasing to a record 104,500 games last year. This makes the course one of the most popular in the metropolitan area.

The curator, Mark Schmutter, and his team continue to set high standards in turf maintenance. Their efforts to improve the firmness and speed of the greens have brought very satisfactory results.

The course professional is Peter Harvey. He is responsible for the sale of all green fee tickets, golf equipment and bookings for weekend play. Peter has a full range of golfing equipment in the pro-shop and is available to give golf lessons. You can contact him on 870 7496.

The course is the home of the Ringwood Golf Club which has a maximum membership of 250 senior players. Separate hit off times are allotted to the Club on Saturday mornings. In February 1989 the Club will once again organise the ProAm Tournament which has proved so popular in previous years.

So, if you are interested in a few rounds come along to the course. You will find the green fees very reasonable. These and all other enquiries should be directed to the golf course, telephone 870 7496.



Working on that putting stroke

Your Rates

Your rates are assessed each year. In Ringwood the amount you pay is based on the value of your land regardless of the building on it. This amount, multiplied by the rate in the dollar, is what you pay. This year the rate is 1.5295 cents in the dollar and the minimum you can pay has been set at \$325.00.

Council is required by the State Government to revalue all land in the city every four years. This year is the first year of the current cycle with the figure based on the market value at 30th June 1986. You may not agree with the value now put on your land. If you wish to object, the reverse side of your rate notice tells you how to go about this.

Rates are due for payment on the 10th December each year. If you chose to pay the whole amount as a lump sum, you have until the 10th April to pay. If you chose to pay by instalments, one quarter of the whole amount is due by the 31st December and the next three quarters in turn by the 28th February 1989, 31st May 1989 and 31st August 1989.

The Local Government Act requires penalty interest to be paid on all rate payments received after the due date. As a ratepayer, the onus is on you to make sure that your payments reach Council on or before the due date.

Rates can now be paid at any bank in Australia. A bank lodgement form is attached to the rate notice for this purpose. The ANZ Bank will accept these payments free of any transfer fee. Other banks may charge a fee for this service.

Pensioner Rate Assistance Scheme

All eligible pensioners may claim a rebate of up to 50% on their rates, to a maximum amount of \$135.00.

To claim this rebate you must be able to produce documentary evidence, for example, a current concession card, to support your claim. Please contact the Rates Office at the Civic Centre if you think you are eligible for a rebate. The staff there can tell you the evidence you need and help you to claim.

In all cases the address of the property for which the rebate is claimed must be the same as that as shown on the concession card or other documentary evidence of eligibility.

If you received the rebate for the year ending 30th September and are still eligible you will automatically receive it off this year's rates. If your circumstances change so that you are no longer eligible for the rebate, please notify us. If you don't and still claim, you could be liable for a penalty.

Deferment of Rates

Council has the authority to defer the rates for people whose circumstances make it impossible for them to make the payment when it is due. This means that any unpaid amount will remain a charge on the property until improved circumstances allow repayment. Interest is payable on these charges.

If you are unable for any reason to pay your rates by the due date, please contact the Rate Collector. Early notification could save you embarrassment and additional expenses of penalties and legal costs.

Rules to Protect You

Mention the words 'Council By-laws' or spot one of the By-laws Officers on patrol and many residents automatically think of parking fines, complaints or restrictions of various kinds.

Just take a minute to think of some of the benefits which we often take for granted but which are protected by these local rules.

Dog Control is a good example. Council By-laws require all dogs over the age of 6 months to be registered with the Council by the 10th April each year. It is important that the dogs are registered and wearing their registration disk, so if they stray and are picked up by the ranger they can be quickly identified and returned to you. Dog owners must keep their pets on their property and not let them run freely in the street. This is important so that they do not become a nuisance or a danger to others. On the spot fines apply to dog owners who let their pets wander outside their homes. These are as follows:

- dog wandering at large in the daytime \$100
- dog wandering at large in the night-time \$200
- failure to register a dog \$200
- at large in a shopping centre, an additional \$50

Registration fees are as follows:

- unsterilised dogs \$20
- sterilised dogs \$10
- a 50% reduction applies for dogs owned by pensioners holding a pensioner concession card.

Council also has a By-law which limits to two dogs the number which can be kept without a permit on your property. Please call Harold Slaughter, Council's Ranger, on 870 4311 if you have any animal related questions or problems.

Incinerators, Barbecues and Fires in the open are another important example where Council By-laws protect our environment. This By-law is a fairly tough one. It was introduced to meet the growing community concerns regarding pollution of the atmosphere and the general nuisance caused by uncontrolled burning.

It details the type of incinerator construction allowed, restricts burning on the ground without a permit, prohibits burning on three days of the week, and bans burning on declared smog alert days and, naturally, total fire ban days.

Specifically this means burning is:

- Prohibited on Fridays, Sundays and Mondays.
- PERMITTED ON TUESDAYS, WEDNESDAYS, THURSDAYS AND SATURDAYS BETWEEN 10.00 A.M. AND 3.00 P.M. ONLY.
- Prohibited on smog alert and total fire ban days.
- Prohibited where the material gives off an offensive smell or smoke and ash.

Penalties are severe for people who disregard these restrictions - anything up to a fine of \$1,000.

Please check with the By-laws Officers if you are unsure.

Other local rules protect our personal safety. Although Council issues fire hazard clearance notices and rigidly enforces them, it encourages owners to keep their properties in a hazard free state at all times. Common sense and respect for the environment and your neighbours safety dictates this course of action. But if you have any problems, Councils Proper Officer, Graeme Hargreaves, can supply further details on 870 4311. Residents must also keep the streets and pathways passing their properties clear of bushes and tree foliage to a height of 3 metres above the ground. Otherwise pedestrians, particularly those who are elderly or visually impaired, are in danger from branches around their head and face.

All of us are aware of George Lowry and Dale Stagard, **Council's Traffic Officers**, who are constantly on patrol throughout the municipality. Receiving a parking ticket is an unpleasant experience but one which gives teeth to the parking rules made for the safety of all. Blocking clearways and dangerous and illegal parking near schools for example are bad driving practices which put other motorists and children at risk.

No one can miss the **School Crossing Supervisors**. Affectionately known as the lollipop people, they carry out a most important role within the Community in helping children to cross the streets with safety on their way to and from school. Motorists at school crossings **must stop** when the supervisor and/or the children are on the crossing. They may not carry on through the crossing until everyone is off the road and onto the footpath. The crossing supervisors report offending motorists. This leads to prosecution in court and the possibility that the motorist's licence may be cancelled.



School Crossing Supervisor - an important safety measure

Maternal and Child Health Service

This free health service is provided by qualified triple certificated nurses at Ringwood's four Maternal and Child Health Centres (formally called Infant Welfare Centres) and through home visits.

The health and well being of all children is of enormous importance for the future of society. The service helps to set parents on the right road, provide an early warning system for possible health problems and takes some of the anxiety out of coping with a new baby.

The nurses monitor children's growth and development up to six years of age and give residents information and advice on the health of both mothers and children. Immunization programmes, hearing and vision checks are arranged for each child, and, if necessary, referrals to specialists and other community health and support services.

The Centres also have an educational role. Parents can learn individually and in groups about a wide range of child related concerns such as infant and toddler feeding, child behaviour and temperament, and how they can best deal with special concerns such as night waking, toilet training, sibling rivalry, discipline, aggression, food faddism and meal time battles.

New mothers already living in Ringwood are contacted by the Maternal and Child Health nurses soon after coming home from hospital. If you have moved into the area we invite you to visit and enrol at the Maternal and Child Health Centre nearest to you. Their addresses are located within the large Community Services section at the rear of the Guide on page 51.



Wendy Jones attending to a child while the mother assists

Services for Children

The health and well being of all families in the Ringwood community are Council's concern. We recognise that our community's future rests with today's children. Our services and the policies behind them are based on this belief. Council provides various programmes to help families with children from the cradle, through preschool years, school days and holidays and into young adulthood. Through family day care schemes, child care centres, after school care and holiday programmes, Council supports families in looking after their children and gives parents options in their choice of quality care.

For those who are not sure of the differences in care, family day care is a service where children are cared for in selected private homes under Council's supervision. The home environment and the limited numbers (four preschoolers including the care givers own), combine to provide a set up which parallels the child's own family. This service caters for working parents providing regular care, part time, emergency care and care before and after school.

A Federal Government subsidy is available to reduce the cost of care for those of limited income. Council's Family Day Care Co-ordinator, Christine Nealy, can give you more information. Just telephone her on 870 4311.

The Knaith Road Child Care Centre in Ringwood East provides full day care for 35 preschool children from 7.00 a.m. to 6.00 p.m. each weekday. The staff team is headed by the Co-ordinator, Jenny Johnston, and a number of other trained staff. Fees at the Centre vary according to your income. If you have any enquiries, please telephone the Centre on 870 6966.



Family Day Care - care for children in a home environment

Works Depot

The Council headquarters for its works staff is situated at 381 Maroondah Highway opposite Mines Road. It contains the dog pound, workshop, equipment and materials store, and office amenities for the 45 employees who carry out both maintenance and construction work for Council's roads and buildings. As the city is now almost fully developed, the depot's role has changed with more emphasis being placed on maintenance work than new construction. Included in the works staffs' numerous maintenance duties are:

- Asphalt patching, footpath and kerb and channel replacement and line marking of roads and footpaths
- Cleaning of pits and drains and removing tree roots from drains
- Clearing Council litter bins and cleaning public conveniences
- Repairs and painting of Council buildings
- Keeping all plant and equipment from the smallest chainsaw to the largest earthmoving machinery in good working order

Road works scheduled for 1988/89 include:

- Major repairs and strengthening to Wantirna Road between Canterbury Road and Haig Street
- Resurfacing of the Canterbury Road/Wantirna Road intersection
- Reconstruction of Great Ryrie Street between Kitson Street and Bedford Road



Drainage works in Wantirna Road

Services and Opportunities for Older Adults

Council and the community together provide a comprehensive range of services for our older adults and other residents who, through age, disability or illness, have difficulty managing at home. For large numbers of frail elderly residents, the help and stimulation provided by Council, community groups, church organisations and volunteers, means that life is richer and that dignity and independence are maintained.

Council's Domiciliary Care Co-Ordinator is Jenny Kappely. Please call her on 870 4311 if you have any queries. She will be happy to talk to you.

Home Help

This is available for the frail and disabled to help them to continue to live independently at home. Home help may also be provided to families when the mother is incapacitated or following a confinement. Meal preparation, shopping, laundry and day-to-day cleaning can be done. The cost is based on a simple means test. Telephone Jan Giles on 870 4311 with your queries.

Meals On Wheels

Ringwood's Meals On Wheels service delivers home-style meals to people who are unable to cook for themselves due to illness or age. Our meals, which are cooked and packaged in a Nunawading Regional Meals On Wheels kitchen, are served on Monday to Friday. Recipients need a doctor's referral for home delivered meals.

Older adults who want to, can eat in one of our Meals On Wheels dining rooms, located in the Ringwood and Ringwood East Senior Citizens Clubs. Reservations for the dining rooms must be made in advance by phoning 870 6757 after 9.30 a.m. Monday to Friday. We are able to cater for special diets, diabetics, low fat etc., in addition to our regular menu.

Meals are delivered by volunteers, using their own cars, who are reimbursed with a 5 litre petrol voucher every time they drive. Rostering is on a weekly, fortnightly or four weekly basis. If you would like an opportunity to be a volunteer and so help in your community, please call the supervisor Wendy Plant, on 870 6757 between 9.30 a.m. and 2.30 p.m.

Home Handyman Service

This is a home maintenance and odd job service for pensioners. Jobs undertaken include window cleaning, cleaning of spouting, repair of fly wire screens on windows and doors, minor repairs and fitting of handrails.

For further information of this service just ring Jan Giles between 8.30 a.m. and 5.00 p.m. Monday to Friday - 870 4311.

Library Services for our Senior Citizens

The aim of this service is to bring the older adults out of their homes and at the same time make it possible for them to enjoy the excellent library service in Ringwood. Volunteer drivers call for their passengers at their homes between 10.30 a.m. and 11.00 a.m. and take them to the library. Normal type, large print and talking books are there for them to select from. The Red Cross ladies prepare tea and coffee and sandwiches for them to enjoy as they catch up on the news with their fellow passengers.

These outings take place every second Friday and if you are interested or would like more information, please telephone Maree Jeffs between 8.30 a.m. and 5.00 p.m. Monday to Friday 870 4311.

Shopping Bus

Another well used volunteer service is the Wednesday shopping bus. Drivers collect their elderly and disabled passengers from their homes, take them to Eastland to do their shopping and take them home again later. Maree Jeffs can also give you information about this service. Just call her on the number above.

Aged Accommodation

You can ring Council's Community Services Officer for the Aged, Maree Jeffs on 870 4311 to discuss the particular concern. Maree will also be happy to discuss nursing homes, hostels and special accommodation houses with you.

The Weekly Centre Mission

The Weekly Centre Mission organises this friendly visiting service for elderly housebound people throughout Melbourne. For further information please telephone the Mission on 662 2044.



Telecross service provided by Red Cross in operation

Telecross

The Red Cross has recently established this service for frail elderly people. Daily phone calls can be arranged to check on their safety and increase their feeling of security. The service is free. The Red Cross can give you further information, please telephone 729 8431 or 870 6993.

University of Third Age

Abbreviated to U3A, this large group of retired people meet for daily classes on all kinds of topics. Whatever your interests it is well worth investigating. The venue is the Senior Citizens' Centre in North Ringwood. For further information please ring 879 2677.

"Fabulous Fifties"

The Ringwood Aquatic Centre provides the venue for this entertaining and healthy group activity for older adults. The group meets on Tuesday mornings to enjoy the exercise. Tea and coffee are provided. For further information please contact the Aquatic Centre on 870 0519.

Monitors and Alarms

There is a wide variety of these on the market. If you would like more information about these safety devices please call Maree Jeffs, Council Officer for the Aged, on 870 4311.

Youth Outreach Programme

This important Council programme puts a Youth Outreach worker into the community to help young people and to put them in touch with services and opportunities which exist for them.

Council's Youth Outreach worker, Craig Dodson, makes contact with young people at schools, clubs and other places in Ringwood where they meet. Craig tries to make young people aware of the opportunities that exist within the community, so that they may make the most of these resources. He is also available to provide support through basic counselling and/or direct referral to more appropriate agencies if necessary.

Craig is there for all young people. Many have specific needs i.e. they may be unemployed or without shelter or looking for information for a good way to spend their leisure time. He is also available just to have a chat over a cup of coffee or to talk about the possibility of organising a camp or other activity. In other words, for good as well as bad times.

Craig can be contacted at 227-229 Maroondah Highway above All Tools and by telephoning 879 2585. If he is not there, an answering machine will take messages so that he can return your call as soon as possible.

Garbage

Ringwood's comprehensive household garbage collection service has had a very successful first year. The proliferation of waste materials in today's packaged consumer societies is a constant and expensive problem for all councils. Ringwood's approach has been to provide an extended service on the one hand to help residents get rid of the normal accumulation of rubbish and on the other to encourage them to recycle and conserve valuable resources. There are few restrictions on the type of rubbish which the service will collect and also few rules governing the package of the rubbish. Where these are made there are sound safety or other reasons to be considered.

The garbage service operates as a weekly collection. If you are unsure about the collection day in your street, Shirley Somers at the Civic Centre on Ext. 261 will be able to tell you.

WHAT WE WILL COLLECT

Household Garbage:

Household garbage includes animal and vegetable food wastes, packaging materials, plastic containers, tins and broken china and glass, cold ashes wrapped in newspaper and other household waste.

This **must** be placed in a bin of up to 86 litres capacity. There are no restrictions on the number of bins each household can put out.

Garden Waste:

Garden waste includes grass cutting, seeds, leaves and plant matter, small pruned branches but **not** hot ashes.

This **must** be placed in a bin of up to 45 litres in capacity. As with the household garbage there are no restrictions on the number of bins each household can put out.

Larger trees and shrub prunings must be trimmed to no more than 1.5 metres in length and securely tied in bundles capable of being handled by one person. Please place these neatly next to your garbage bins.

Indestructible Rubbish:

Indestructible rubbish includes items which an ordinary household might accumulate and discard over time. Some examples might be old tins, scrap metal, broken furniture and household appliances, garden tools and equipment.

To ensure the safety of children, you **must** make sure that all locks on refrigerators or other cabinets are destroyed or are no longer in working order.

Please place any rubbish in this category neatly next to your garbage bins at the usual weekly collection time.

WHAT WE WILL NOT COLLECT

1. The garbage service covers households only and does not include industrial or business premises. No waste from these premises will be collected.
2. Builders' rubbish as a result of the demolition or erection of a building will not be collected by this service.
3. Plastic bags of rubbish **will not** be collected unless these are placed in a bin as injury can result from unseen sharp objects in flimsy bags.
4. Large containers will not be emptied. You must observe the maximum bin sizes - 86 litres for household waste and 45 litres for garden waste.
5. All car parts including engine blocks, bodies and axles.
6. Waste oil of any kind.
7. Dangerous chemicals.

ARTICLES FOR RECYCLING

A door to door collection service is provided for glass and for waste paper.

Glass:

Glass bottles and jars including beer, wine and soft drink bottles are collected on a weekly basis on your collection day. Place the bottles neatly inside your garbage bins, preferably in a bottle bag, but **not** in cardboard boxes. If you haven't got a bottle bag Trans Waste can arrange one for you. Just telephone on 873 5977

Waste Paper:

The Salvation Army collects newspapers, magazines, phone books, flattened cardboard, etc. for your nature strip each month on the dates set out on their information cards. Papers must be bundled and securely tied but **not** in plastic bags or cardboard boxes. If you're unsure of the collection day for your street ring the Salvation Army on 419 7833.

In addition to Council's services, recyclable articles may be left at Community and Scout Collection Centres. This provides a valuable source of income for these groups. Take your articles to the following locations:

Glass Only

- 1st Ringwood Scouts, Bedford Park, Bedford Road, Ringwood
- 2nd Ringwood Scouts, H.E. Parker Reserve, Heathmont Road, Heathmont
- 3rd Ringwood Scouts, Knaith Road Reserve, East Ringwood
- 7th Ringwood Scouts, B.J. Hubbard Reserve, Evelyn Road, Ringwood
- 1st Heathmont Scouts, Barrow Drive, Heathmont

Glass and Paper

- 4th Ringwood Scouts, Mines Road, East Ringwood

Glass, Paper and Aluminium Cans

- Maroondah Social Health Centre, 12 Grey Street, East Ringwood

Aluminium Cans Only

- Ringwood Apex "Cash-in-a-Can" - East end of building at Ringwood Square every Saturday morning.
-

Some Commonly Asked Questions

Question:

"Where is the nearest tip?"

Answer:

City of Nunawading tip along the Burwood Highway opposite Morack Road, Melways map reference 62K8.

Question:

"When is the tip open?"

Answer:

8.00 a.m. to 3.00 p.m., seven days a week (closed Good Friday and Christmas Day).

Question:

"What week is waste paper collected from my area?"

Answer:

The Salvation Army collects waste paper throughout the area once a month. Telephone Shirley Somers on Ext. 261 for the date in your street. If you have any problems with papers not being collected, please call the Salvation Army direct on 417 5103.

Question:

"Where can I hire a hall in Ringwood?"

Answer:

We keep a list of available halls in Ringwood at the Civic Centre. Please see the receptionist.

Question:

"Where can I find a J.P. or Commissioner for Affidavits and Declarations?"

Answer:

We keep a list at the Civic Centre. Please see the receptionist. The Ringwood Croydon Advisory Service also has a list. Just telephone them on 870 3233.

Question:

"Where can I find a contact number for a local club or organisation?"

Answer:

We keep a list at the Civic Centre. Please see the receptionist. This is also available at Ringwood Croydon Advisory Service. Telephone 870 3233.

Question:

"How can I hire a baby safety restraint?"

Answer:

Application forms are available from all Maternal & Child Health Centres. Details about the collection and return of the restraints are stated on the form.

Question:

"How do I become an Australian citizen?"

Answer:

Application forms for Australian citizenship are only obtainable from the Department of Immigration and Ethnic Affairs, telephone number 662 2011.

Question:

"How can I have bees or wasps removed from my property?"

Answer:

We keep a list of Apiarists at the Civic Centre. Please see the receptionist. The removal of European Wasps is covered in the Community Guide page. Note Council does not provide this service unless the insects are on Council property.

Community Services

ACCOMMODATION (See also Housing and Emergency Housing Headings)

Maroondah Accommodation Services
312 Mt. Dandenong Road, Croydon 870 2188

Ring for an appointment.

Emergency housing and information on a range of housing services.

Provides interest-free loans for bonds and rent in advance on rental accommodation for low income people.

AGED ACCOMMODATION

There is a variety of facilities locally to serve the needs of elderly and frail persons. Information can be obtained from Ringwood Croydon Advisory Service 870 3233

OR ring Council's Community Services Officer for the Aged, Maree Jeffs, to discuss particular concerns. 870 4311

AGEING

Victorian Council on the Ageing
1st Floor, 449 Swanston Street, Melbourne 663 6199

Provides information for the elderly and their families as well as counselling services and insurances.

ALCOHOLISM

A.A. Alcoholics Anonymous 429 1833

"ADDREC" 36 Pine Crescent, Boronia
2.00 a.m. to 4.00 p.m. Monday 762 4200

10.00 a.m. to 4.00 p.m. Tuesday to Friday

11.00 a.m. Wednesday - Personal Development Group

8.00 p.m. Wednesday - Parent - Friends Group

24 hour telephone crisis service

Al-Anon
Assists relatives of problem drinkers 10.00 a.m. to 4.00 p.m. 650 3368

Addcare
1030 Whitehorse Road, Box Hill 898 9511

Monday to Friday 9.00 a.m. to 5.00 p.m.

After hours counselling available.

Information, referral and counselling, drug and alcohol services.

Maroondah Alcoholic Recovery Project
433 Mt. Dandenong Road, Kilsyth 725 5333

Runs halfway houses for men and women

ARTHRITIS FOUNDATION OF VICTORIA

Yarra Boulevard, Kew 862 2555
The Nunawading/Ringwood Group meets at the Maroondah
Social Health Centre on every third Thursday of each month. 879 3933

ARTS AND CRAFTS GROUPS

A current listing is kept at the Civic Centre 870 4311
and by the Ringwood Croydon Advisory Service 870 3233

AUDIOLOGY CLINIC

22 Grey Street, Ringwood East 879 5495
Part of Maroondah Hospital's services. Open to all ages.

"BIALA" RINGWOOD

2A Greenwood Avenue, Ringwood 870 2335
Parents Support Group Monday, Wednesday,
Thursday 9.30 a.m. to 3.00 p.m.
A playgroup-type program for pre-school children with
disabilities and special needs, providing parent support.
Early intervention program on Tuesdays and Fridays.
Referral needed.
Contacts - Mrs. Marjorie Oates 879 1494
- Mrs. Jean James 725 4352
- Mrs. Dot Aird 870 1280

BIRTHRIGHT

177 Lonsdale Street, Dandenong 794 7871
Trained volunteer counsellors, co-ordinated by a social worker,
offer personal counselling to lone parents and their children.
Office open Monday to Thursday 8.30 a.m. to 5.30 p.m.
A Lone Parent Crisis and Advisory Telephone Line operates from
8 p.m. to midnight (Monday to Friday) 877 7958

BLIND

Refer to - Maroondah Centre for Visually Handicapped, 729 7269
or contact - Association for the Blind, 822 8701
- Royal Victorian Institute for the Blind, 529 3544
Also at Ringwood Library is a collection of audio books on
cassette tapes, and a selection of large print books.

CARE FORCE

22 Croydon Road, Croydon 725 1622
Monday to Friday 9.00 a.m. to 5.00 p.m.
Provides a variety of programs to strengthen family life;
prevent family breakdown and the institutional care of children.

CATHOLIC FAMILY WELFARE BUREAU

459A Whitehorse Road, Mitcham. (Cnr. Albert Street) 873 4344
An agency open to all, which provides free general, marriage
and family counselling to assist people experiencing personal
difficulties. Also counselling for children and adolescents,
"Big Brother", and "Big Sister".

CENTRAL RINGWOOD COMMUNITY CENTRE

13 Bedford Road and 18 Pitt Street, Ringwood 870 2602
Provides a friendly place to call in. A range of adult classes
and play groups for pre-school children.
Friendly Circle Group for over 50's - Wednesday afternoon.
Map Ref: P7.

CHAMBER OF COMMERCE AND INDUSTRY

P.O. Box 62, Ringwood, 3134.

CHARITY CARAVAN

The City of Ringwood has two caravans which are available to
local community groups for fund raising purposes. 870 4311
Contact Civic Centre.

CHILDBIRTH AND PARENTING ASSOCIATION

49 Taylors Road, Croydon. 725 4832
Correspondence to P.O. Box 219, Mooroolbark, 3138 725 3485
Provides classes, support groups and literature.
Electric breast pump for hire.

CHILDREN'S SERVICES

Child Care Centres
A list of all local centres is available from the
Civic Centre 870 4311

Ringwood Community Child Minding

40 Warrandyte Road, Ringwood 870 6294

A non-profit community organisation providing full time, part time, occasional and emergency child care.
Map Ref: N6.

Other Services are listed on page 29**CHIROPODY**

(See "Podiatry")

CHURCHES**Anglican Church of Australia:-**

- ★ 207 Canterbury Road, Heathmont 870 7119
- ★ 49 Patterson Street, Ringwood East 870 1000
- ★ 40 Warrandyte Road, Ringwood 870 6074
870 2093

Assembly of God:-

Cnr. Mullum Road & Jeffrey Drive, North Ringwood 870 0588

Baptist:-

- ★ Cuthbert Street, Heathmont
Rev. Wright 729 5102
Rev. Dr. Geoff Blackburn 882 5434
- ★ 44 Dublin Road, Ringwood East. Church 879 3429
Pastor J. McNeice Home 725 2400
- ★ Ringwood Baptist 725 2231
Rev. D. Jamieson

Christian Brethren - Gospel Chapels:-1 Tamar Street, Ringwood 870 0102
12-14 Armstrong Road, Heathmont 729 7912**Christian Life Centre:-**

222 Oban Road, North Ringwood 876 1811

Christian Science:-

26 Station Street, Ringwood 870 6807

Church of Christ:-

13 Bedford Road, Ringwood 870 8169

Lutheran Church:-Cnr. City and Wantirna Road, Ringwood 870 7054

Presbyterian Church:-

6 Waterloo Street, Heathmont 870 6161

Roman Catholic Church:-

- ★ 120 Oban Road, Ringwood North 876 3717
876 3077
- ★ 14 Bedford Road, Ringwood 870 6056
- ★ Cnr. Bona and Patterson Streets, Ringwood East 870 7277
870 4820

Salvation Army:-51 Wantirna Road, Ringwood Office 870 0720
Welfare 879 2894
Officer 870 6552**Seventh-Day Adventist Church:-**

28 Mullum Mullum Road, Ringwood.

Uniting Church in Australia:-

- ★ Greenwood Avenue, Ringwood 870 6033
- ★ 81 Canterbury Road, Heathmont 729 4452
729 7047
- ★ Dickson Crescent, North Ringwood 870 9913
- ★ 28 Freeman Street, East Ringwood 870 2017

COMMUNITY AID ABROAD, RINGWOOD & DISTRICT GROUP

Contact: Mr. Ray Hibbs, Secretary. A.H. 870 2186

COMMUNITY CENTRES

See entries under Central Ringwood Community Centre
and North Ringwood Community House

COMMUNITY SERVICES OFFICER

Council's Community Services Officer, Ms. Margaret Yandell is available to provide a wide range of information and assistance to individuals and groups in the City. She encourages residents to participate in community affairs and works with residents on projects to meet evolving needs. Margaret may be contacted at the Civic Centre 870 4311

COMMUNITY SERVICES VICTORIA

62 Charter Street, Ringwood - Map Ref: P7 879 3311
The State Government Department which oversees Family and Children's services including Maternal and Child Health Centres; also Child Protective Services Unit; welfare service to Wards of the State and Grants to relieve financial distress.
Regional Planning and Consultancy Unit 870 0054
44 New Street, Ringwood

CONSUMER CREDIT LEGAL SERVICE

4th Floor, 636 Bourke Street, Melbourne. 670 5088
Free advice on credit, finance and contracts.
10.00 a.m. to 5.00 p.m. Monday - Friday.

CONSUMER RESOURCE AND ADVOCACY CENTRE - OUTER EAST

214 Mt. Dandenong Road, Croydon.
This Centre has been established to deal with a variety of consumer related problems and issues. It provides:-

Consumer Credit Advocacy Program 723 4469
1.00 p.m. - 5.00 p.m. Monday to Friday

Consumer Affairs Project (Information and Advice) 723 3631
1.00 p.m. - 5.00 p.m. Wednesday and Thursday

Consumer Buying Advisory Service 723 4650
9.00 a.m. - 12.30 p.m. Monday to Friday

CORRECTIONS

Ringwood Community Corrections Centre 879 2626
51 Seymour Street, Ringwood.
Provides Court Advisory Service for adult offenders and supervision of parolees and community based orders.

COURTHOUSE

Bourke Street, Ringwood. - Map Ref: O5 870 6594
Advice may be received from the Clerk of Courts on any weekday between 9.30 a.m. and 4.00 p.m. by appointment.

CREDIT UNIONS

Croydon Community Credit Union 879 2201
11 Civic Place, Ringwood
Whitehorse Savings & Loans Co-operative Ltd. 898 5693
Local Agency: Gails Florist Shop, 1/95 Bedford Road, East Ringwood 879 2646
Savings, loans, financial counselling, taxation advice, consultancy on wills.

DAY CENTRES AND DROP-IN PROGRAMS

For elderly or housebound people, young mothers, or anyone. 870 3233
Contact Ringwood Croydon Advisory Service.

DEAFNESS

See H.E.A.R. Service at Maroondah Social Health Centre. 879 3933
Also Audiology Clinic at Maroondah Hospital 879 5495

DENTAL

Maroondah Hospital Dental Clinic 870 2767
124 Mt. Dandenong Road, Ringwood East
Provides free examination and treatment for adults who hold pension and health care cards and their dependent children.

Maroondah School Dental Service 879 6176
124 Mt. Dandenong Road, Ringwood East
Provides free examination and treatment for primary school age children subject to eligibility.

DENTISTS AND DOCTORS

A current listing is kept by Ringwood Croydon Advisory Service 870 3233

DO CARE

Is a one-to-one volunteer visiting program for socially isolated 662 2044
lonely people over 60 years of age organised by Wesley Central Mission throughout Melbourne.

DISTRICT NURSING

(See "Nursing")

DRIVING TRAINING

Maroondah Driver Training Centre, Colchester Road, Kilsyth. 725 4758
A community project providing off-road driver training courses.

DRUGS

For information about drug and alcohol use and abuse contact:
The Alcohol and Drug Foundation 690 6000
Buoyancy Foundation of Victoria 429 3322
D.U.P.A. (Drug Users and Parents' Aid) 598 5366

ELDERLY DAY CARE

A number of Elderly Day Care Centres are available within Ringwood. These are -

- Central Ringwood Community Centre** 13 Bedford Road, Ringwood
Contact Pam or Pauline 870 2602
Elderly folk meet Wednesday mornings. Varied activities.
Transport can be arranged.
- Friendly Circle** A more active group of retired folk who meet
at above address on Wednesday afternoon. 870 7559
Contact Bidy Hooper
- Greenwood Day Care Centre** Uniting Church, Cnr. Greenwood Avenue
and Station Street, Ringwood
Operates Mondays and Thursdays 10.30 a.m. to 2.30 p.m.
Contact Deaconess Gwen Shanks 877 1938
Activities, socializing, gentle exercise program all
incorporated with high quality loving care. For frail elderly.
Transport can be arranged.
- Heathmont Drop In Centre** Uniting Church, 81 Canterbury Road,
Heathmont. Operates Mondays. 729 4372
Contact persons: Mrs. G. Smith 729 4452
Rev. Rowland
Activities, cards, guest speakers. Hospitality assured.
Transport can be arranged.
- Maroondah Social Health Centre** 77 Patterson Street, East Ringwood 879 3933
Have activities and socializing for elderly, one day weekly.
Transport can be arranged.
- "Penumbra"** 729 7269
268 Canberbury Road, Heathmont - Map Ref T7
A day centre for handicapped people in the outer eastern
suburbs, which offers crafts, social and recreational activities.
Monday 10.00 a.m. - 1.30 p.m.,
Tuesday, Wednesday & Thursday 10.00 a.m. - 12.00 noon
and 1.00 p.m. - 3.00 p.m.
- Salvation Army** 870 6552
Cnr. Wantirna and City Roads, Ringwood 870 0720
Social Group for elderly on Friday mornings.
- North Ringwood Community Centre** 120 Oban Road. 876 3421
Co-Ordinators Jo and Kathy
Small group of elderly folk meet each Tuesday
11.30 a.m. to 2.30 p.m. for varied activities.
All activities on other days are open to any age group.

EMERGENCY FINANCIAL RELIEF

Contact Ringwood Croydon Advisory Service for referral to
appropriate sources. 870 3233

EMERGENCY HOUSING

For Women and Children, contact Women's Refuge Referral Service 329 8433
For Youth, contact Youth Accommodation Services 729 2022
For Families, contact Maroondah Accommodation Services 725 2188

EMPLOYMENT

Commonwealth Employment Service (C.E.S.) "Job Centre" 871 1888
1st Floor, 20 Melbourne Street, Ringwood - Map Ref: P5
Career Reference Centre, Cnr. Elizabeth & La Trobe Sts., Melbourne. 617 7200
Vocational Orientation Centre, 131 Latrobe St., Melbourne 663 5800

ENVIRONMENT

Complaints about pollution of the environment should be directed
to Council's By-laws Officers. 870 4311
Environment Protection Authority (All hours) 628 5777

EQUAL OPPORTUNITY - OFFICE OF THE COMMISSIONER FOR

4th Floor, 356 Collins Street, Melbourne 602 3222

FAMILY PLANNING SERVICES

Government sponsored
Bayswater - 658 Mountain Highway, Bayswater
For appointments during times listed:- 729 1337
Monday 1.30 p.m. - 7.00 p.m., Wednesday 12.30 p.m. - 6.00 p.m.
Natural family planning - Thursday 9.00 a.m. - 3.00 p.m.

Nunawading - Infant Welfare Centre, 7 Wood Street 878 9635
For appointment during times listed:-
Monday, Tuesday and Thursday 6.00 p.m. - 8.30 p.m.
Friday 9.00 a.m. - 12.00 noon.

Wantirna South - Infant Welfare Centre, 3 Coleman Road
For appointment during times listed:- 221 8259
Tuesday 2.30 p.m. - 5.00 p.m.

(Church sponsored)
Pregnancy Action Centre, 5 Greenwood Avenue, Ringwood 870 7044
Monday to Friday 9.30 a.m. - 3.00 p.m.
Monday Evenings 6.00 p.m. - 8.00 p.m. Wednesday 9.30 a.m. - 8.00 p.m.
Saturday 10.00 a.m. - 12.00 noon.
Free Pregnancy Testing - Post Abortive Counselling
Pregnancy support and counselling - medical referral
Mothers Support Group

FAMILY WELFARE

See Careforce, Catholic Family Welfare Bureau, or Maroondah Social Health Centre.

FINANCIAL COUNSELLING

ROK Financial Counselling Service 894 1966
A free service covering Ringwood, Croydon and Nunawading residents, and people working in the area, based at R.O.K., Reach Out for Kids Foundation, Silver Grove, Nunawading. Monday to Friday 9.30 a.m. – 5.00 p.m. Ring for an appointment.

FOSTER CARE

For emergency, respite, pre-adoption, short and long term foster care of children 0-18 years.
Contact Careforce Foster Care, 22 Croydon Road, Croydon 725 1622
For foster care and other accommodation for teenagers approximately 14-18 years contact S.H.A.C. (Supporting Housing Accommodation) 878 4622
27 Holland Road, Blackburn South

GAMBLERS ANONYMOUS

P.O. Box 369, Richmond, 3121.
Meetings Monday 8.00 p.m. St. Francis Catholic Church, Whitehorse Road, Box Hill 232 9627

GARDEN, RINGWOOD COMMUNITY GARDENING CO-OPERATIVE

Located at the corner of Belgrave and Canterbury Roads.
Garden plots are available for individuals and families to lease.
Contact: Mr. Phil Dacy or A.H. 870 7692
Mr. Trevor Walker A.H. 874 4782

GROW

A Mental Health self-help and support organisation.
519 Station Street, Box Hill 898 8525
Monday – Friday 10.00 a.m. – 3.00 p.m.

HALLS FOR HIRE

A listing is available from the Civic Centre 870 4311

HEALTH

For Baby Health Centres see Maternal & Child Health Centres.
See also Maroondah Social Health Centre. 879 3933

HEALTH COMPLAINTS

221 Drummond Street, Carlton 662 3147
The Health Services Commissioner is an independent mechanism available for the investigation and conciliation of complaints

H.E.A.R.

A hearing education and rehabilitation service for adults 879 3933
provided at the Maroondah Social Health Centre.
Screening tests arranged.
For General Enquiries contact: Harry Briggs 870 5625

HEARING AID SERVICE

National Acoustic Laboratories, Hearing Centre
399 Lonsdale Street, Melbourne 604 4260
or Whitehorse Plaza, Box Hill 890 0606
People who hold a Pensioner Health Card may receive free hearing aids, batteries, repairs and maintenance of the aid.

HISTORICAL RESEARCH GROUP, RINGWOOD

President: Mrs. E. Pullin M.B.E., 20 Mullum Road, Ringwood 870 4394
Secretary: Mr J. Lindsay, Unit 1/24 Greenwood Avenue, Ringwood 870 8463

HOBBY CLUBS

A current listing is kept at the Ringwood Croydon Advisory Service and by the 870 3233
Civic Centre 870 4311

HOME CARE (DOMICILIARY SERVICE)

For information see page 31 of the Guide.

HOME TUTOR SCHEME

Learn to speak English at home with a volunteer tutor.
Outer Eastern Area
Contact: Mrs. Sue Smith 220 8222
Community Resource Centre (Located rear Knox Civic Centre)
511 Burwood Highway, Knoxfield, 3180
Wednesday, Thursday, Friday 9.30 a.m. to 1.30 p.m.

HOSPITALS

Box Hill and District Hospital, Nelson Road, Box Hill 895 3333
Manvantara Hospital, 46 Warrandyte Road, Ringwood 870 9611
Maroondah Hospital, Mt. Dandenong Road, Ringwood East 879 3333
Ringwood Private Hospital, 36 Mt. Dandenong Road, Ringwood East 870 3322
For a list of Hospital Auxiliaries contact
Ringwood Croydon Advisory Service 870 3233
or the Civic Centre 870 4311

HOUSING

Maroondah Accommodation Services, 312 Mt. Dandenong Road, Croydon. Ring for an appointment. 725 2188

Ministry of Housing, 19 Ringwood Street, Ringwood 879 5433
Provides the following services:-
General housing information and advice; Public housing applications; Wait turn applications; Maintenance; Priority housing; Bond and Relocation Assistance (private rental); Movable Units (Granny Flat Applications); Rent Collections (Fridays Only 8.30 a.m. - 3.30 p.m.)

Outer East Private Board Service
312 Mt Dandenong Road, Croydon 725 3467
Monday to Friday 9.00 a.m. to 5.00 p.m.
Provides opportunity to assist in matching people who are seeking accommodation and those offering room.

Outer East Regional Housing Council
Involved in housing research, policy development and advocacy.
312 Mt. Dandenong Road, Croydon 725 4288

Outer East Tenants Information Service
312 Mt. Dandenong Road, Croydon 725 9152
Monday - Thursday 9.30 a.m. - 4.30 p.m.

Co-operative Housing Society - Ringwood
Contact Secretary: 21 Ringwood Street, Ringwood 870 6311

Ringwood/Croydon Rental Housing Co-operative
312 Mt. Dandenong Road, Croydon 725 4231

Victorian Housing Advisory Service
Shop 22, Myer Arcade, 250 Elizabeth Street, Melbourne 663 1141
Provides free advice and guidance to people building or buying a house or flat.

INFANT WELFARE CENTRES

See information under Maternal and Child Health Centre heading.

INFORMATION

For information on all sorts of services and facilities, contact Ringwood Croydon Advisory Service 870 3233
Monday - Friday 9.30 a.m. - 4.00 p.m.
Saturdays 10.00 a.m. - 12.00 noon
at Ringwood Square Shopping Centre, Seymour Street, Ringwood.

INTELLECTUAL DISABILITY SERVICES, OFFICE OF

39 Ringwood Street, Ringwood 870 9077
A government service providing advice and assistance to intellectually handicapped people, regardless of age.

INTERCHANGE OUTER EAST INCORPORATED

A regional community scheme which provides support and relief for families with disabled children.
Contact the Co-Ordinator 729 5422
Outer Eastern Office - 658 Mountain Highway, Bayswater, 3135 720 5499

INTERPRETERS

Telephone Interpreter Service 662 3000
Ringwood Croydon Advisory Service has names of interpreters available locally. 870 3233

JUSTICES OF THE PEACE AND COMMISSIONERS FOR TAKING AFFIDAVITS

A current listing of Justices of the Peace and Commissioners is kept at the Ringwood Croydon Advisory Service. 870 3233

KINDERGARTENS

See Pre-Schools

LEGAL

Legal Aid Commission of Victoria - 19 Ringwood Street, Ringwood 879 5500
Nunawading and Eastern Suburbs Community Legal Service
26 Blackburn Road, Blackburn 877 5777
Staffed by paid and voluntary solicitors. Appointments necessary.

LEGACY

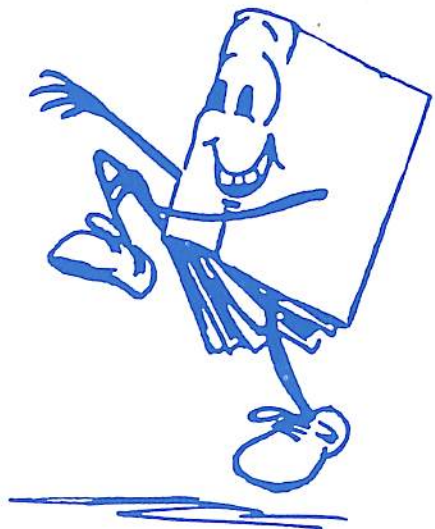
Assists families of deceased servicemen in a variety of ways.
Contact: Melbourne Legacy or 663 3564
Yarra Valley Legacy Group, Legatee H. R. Hagan 723 1958

LIBRARY

Ringwood Library, 28 Warrandyte Road – Map Ref: O6 870 0177
Has information and activities as well as books, puzzles and tapes. 870 0377

Housebound Library Book Service

For those elderly and infirm who are unable to leave their homes, Red Cross volunteers provide a home library service. 616 9804



LITERACY

Maroondah Literacy Group

Contact: Daphne Smith at Ringwood Library or 870 0177
Robiny Stricker, Central Ringwood Community Centre 870 2606
Free and confidential help is available from trained tutors for adults wishing to improve their reading and writing skills.

LITTLE ATHLETICS

A current listing is kept at the Civic Centre 870 4311
and by Ringwood Croydon Advisory Service 870 3233

LONE PARENTS

See information under Birthright, Parents Without Partners.
For information about child care, holiday programs, social and support groups, contact Council's Community Services Officer 870 4311
or Ringwood Croydon Advisory Service. 870 3233

MARRIAGE CELEBRANTS

A current listing is kept by Ringwood Croydon Advisory Service. 870 3233

MARRIAGE COUNSELLING

Catholic Family Welfare Bureau, 459A Whitehorse Road, Mitcham 873 4344
(cnr. Albert Street)

Maroondah Social Health Centre, 75 Patterson Street, 879 3933
East Ringwood

Marriage Guidance Council, 10 Civic Square, Croydon 861 5354

MAROONDAH SOCIAL HEALTH CENTRE

73-77 Patterson Street, Ringwood East 879 3933

A centre which provides counselling and therapy for a wide range of personal, social and family problems. Also provides health education programs and self help programs. These include –
Arthritis Sufferers & Parkinsons Disease Association:
Group meetings each fourth Tuesday of the month.

MATERNAL & CHILD HEALTH CENTRES

Heathmont Viviana Crescent – Nurse Wendy Jones 870 6480

Ringwood Miles Avenue – No. 1 Nurse Anne Fiedler 870 6478

– No. 2 Nurse Robyn Jones 870 4777

Ringwood East Laurence Grove – Nurse Anne Fiedler 870 6479

Ringwood North Oban Road – No. 1 Nurse Pam Stilling 876 3307

– No. 2 Nurse Wendy Jones 876 4413

MENTAL HEALTH

Outer Eastern Mental Health Service, 1-3 Erica Avenue, Boronia 762 2200

Provides counselling and support services.

Monday to Friday 9.00 a.m. – 5.00 p.m.

Evening appointments may be available.

MIGRANTS

Department of Immigration 873 3347

1-5 Station Street, Mitcham 873 4474

Information, settlement and social work services 874 7269

Adult Migrant Education Centre 874 8867

Provides day and evening language teaching 874 8411

MUSICAL GROUPS

A current listing is kept at the Ringwood Croydon 870 3233
Advisory Service and by the 870 4311
Civic Centre

NEIGHBOURHOOD MEDIATION CENTRE – Outer East

6 Bedford Road, Ringwood 879 1144

Skilled mediators are available to assist neighbours and 879 1744
others to settle their differences in a fair, acceptable
and lasting way. Free and confidential.

NORTH RINGWOOD COMMUNITY HOUSE

120 Oban Road, North Ringwood – Map Ref: G7 876 3421
Provides a range of adult classes and children's activity programs during holiday periods.

NURSING

Royal District Nursing Service 2A Scoresby Road, Bayswater 729 1666
Home visiting service by fully qualified nurses who provide general and rehabilitation nursing care.
Home nursing service, assessments and care.
A fee will be charged for services.
7 Days a week – 8.00 a.m. – 9.00 p.m.

NURSING MOTHERS ASSOCIATION

5 Glendale Street, Nunawading 877 5011
For information, counselling and literature on breast feeding. 878 3304
Local groups meet regularly in Ringwood and Heathmont. (24 hours)

OPPORTUNITY SHOPS

Baptist Bargain Centre
Shop 2, 54 Wantirna Road, Ringwood. Collection Service. 870 2954

Christian Brethren Family Care Op Shop
116 Railway Avenue, Ringwood East 879 2323

Church of England Op Shop
107 Canturbury Road, Heathmont

Maroondah Hospital Op Shop
4 Murray Place, Ringwood 879 1856

St. Vincent de Paul
Cnr. Olive and New Streets, Ringwood 870 9124

"Thrifty Things", 79 Bedford Road, Ringwood East 879 3933
Run by Maroondah Social Health Centre, Collection service.

Vermont Lions Club Treasure Shoppe
42 Railway Avenue, Ringwood East. Collection service. 870 7768

OPTOMETRIC SERVICES

Victorian College of Optometry Clinic: 347 0233
Provides glasses and contact lenses. Eye examinations available free for pensioners with Pensioner Health Benefits Card.
An appointment is necessary.

Royal Victorian Eye & Ear Hospital: 665 9666
32 Gisborne Street, East Melbourne
Free service for pensioners with a Pensioner Health Benefits card.
8-10 months waiting list for glasses. Emergency treatment available.

ORGANISATIONS

A comprehensive current listing of local organisations is available for perusal at the Ringwood Croydon Advisory Service 870 3233
and at the Civic Centre 870 4311

PARENTS ANONYMOUS

For parents who are having difficulties with their children 654 4654
and fear they have or may abuse them. (crisis line)
Office open 10.00 a.m. – 4.00 p.m. 654 4300
7.00 a.m. – 12.00 midnight, one to one counselling.
Discussion group Monday 12.00 noon – 2.00 p.m.

PARENTS WITHOUT PARTNERS

A self-help organisation for lone parents and their children. 836 3211

PENSIONS

See Social Security Dept. 871 2888

See Elderly Day Care

PLAYGROUPS

For information on local playgroups contact:
Victorian Playgroup Association, 329 6464
Monday to Friday 9.30 a.m. – 3.00 p.m.
or Regional contact person Kay Plowman. 288 4062
Council's Community Services Officer, Margaret Yandell also
has local contacts for playgroups. 870 4311

PODIATRY

This subsidised service is available to all residents who are in receipt of the aged pension and carry a Pensioner Health Care Card.

Chiropody services operate at the following centres.
An appointment is necessary.

– Ringwood Senior Citizens Centre
Greenwood Avenue, Ringwood. 870 1884

– Ringwood East Senior Citizens Centre
Laurence Grove, Ringwood East. 870 0289

– North Ringwood Senior Citizens Centre
Norwood Reserve, Warrandyte Road, Ringwood. 879 2677

PRE-SCHOOLS

Enrolments – enquiries about the Central Enrolment system should be directed to Mrs. Jan Hobday 879 4359

The Pre-School Advisor handles general enquiries about pre-schools and child development. She can be contacted at the Civic Centre on Tuesday mornings. 870 4311

Ellie V. Pullin Pre-School Centre
30 Tortice Drive, North Ringwood Map Ref: O6 876 4251

Greenwood Park Pre-School Centre
Greenwood Avenue, Ringwood. Map Ref: Q6 870 8881

Heathmont Baptist Pre-School Centre
78 Cuthbert Street, Heathmont Map Ref: W8 729 5003

Heathmont Pre-School Centre
41 Viviana Crescent, Heathmont Map Ref: V10 870 5581

Heathmont East Pre-School Centre
Pleasant Drive, Heathmont Map Ref: U13 729 4762

Maroondah Pre-School Centre
16 Evon Avenue, Ringwood East Map Ref: K14 870 2874

Norwood Pre-School Centre
Notlen Park, Warrandyte Road, Ringwood Map Ref: L7 870 4360

Oban Pre-School Centre
Holyrood Crescent, North Ringwood Map Ref: F11 876 3540

Pinemont Pre-School Centre
Hygeia Parade, Ringwood Map Ref: M2 870 3582

Ringwood East Pre-School Centre
Dublin Road, East Ringwood Map Ref: Q10 870 4291

Ringwood North Pre-School Centre
Lockhart Road, North Ringwood Map Ref: H5 870 5418

Ringwood Uniting Church Pre-School Centre
2 Greenwood Avenue, Ringwood Map Ref: Q6 870 1707

St. Andrews Pre-School Centre
Waterloo Street, Heathmont Map Ref: W8 729 5030

Warrawong Day Care Kindergarten
Grey Street, Ringwood East Map Ref: M14 870 6020

PSYCHIATRIC SERVICES

See Mental Health.

RED CROSS

There are several local units involved in the following activities:

First Aid Training, Homebound Book Delivery Service
Library Service within Maroondah Hospital, Hospital visiting
Assisting with Blood Bank, Immunizations, Disaster Relief, Fundraising, Transport
Contacts: Ringwood Mrs. D. Wallaker 879 3298
North Ringwood Mrs. Maureen Richardson 876 3518
East Ringwood Mrs. Marnie Conn 870 7017
Heathmont Miss A. Mackie 729 4496
Red Cross Shop, Melbourne Street, Ringwood 879 2793
Loans of Home Nursing equipment. 870 7017

RED CROSS TRANSPORT SERVICE

The Ringwood East Transport Unit transports people who are 870 5717
unable to use public transport to medical appointments at
hospitals. One to two weeks notice and a doctor's referral
are needed. Monday to Friday: 9.00 a.m. – 12.00 noon
and 1.00 p.m. – 4.00 p.m.

RETIREMENT

Early Planning for Retirement Association Ringwood Branch
Contact Mrs. Phyl McLean 870 8372

RETURNED SERVICES LEAGUE

16 Station Street, Ringwood Map Ref: Q9 870 6604

REVERSE GARBAGE TRUCK

Aldinga Hatchery, 22 Sherbrook Avenue, Ringwood 879 1264
Non profit resource centre. Collects and redistributes
industrial waste as art and craft material. Materials
are available to schools, kindergartens and general public.
Clean scrap material wanted. Pick up arranged.
Tuesday & Wednesday 10.00 a.m. to 5.00 p.m.
Thursday & Friday 2.00 p.m. to 5.00 p.m.

RINGWOOD CROYDON ADVISORY SERVICE

For general information, referrals to appropriate help if 870 3233
needed and a listening ear, contact Ringwood Office in
Ringwood Square Shopping Centre,
Monday to Friday 9.30 a.m. to 4.00 p.m.
Saturday 10.00 a.m. to 12.00 noon.
Croydon Office: 214 Mt. Dandenong Road, Croydon 725 7920
Monday to Friday 9.30 a.m. – 4.00 p.m.
THIS SERVICE IS FREE AND CONFIDENTIAL

RINGWOOD COMMUNITY DEVELOPMENT COMMITTEE

Aims to improve and co-ordinate services for the people of Ringwood.
Advises the regional body on some grants from the State Government.

Contacts: Cr. Lillian Rosewarne 870 3390
Council's Community Services Officer, Mararet Yandell. 870 4311

SCHOOLS

Primary Schools

Eastwood Primary School Alexander Road, Ringwood East	Map Ref: Q13	870 6103
Heathmont Primary School Frances Street, Heathmont	Map Ref: U9	870 6098
Heathmont East Primary School Louis Street, Heathmont	Map Ref: V14	729 5439
Holy Spirit Parish School 120 Oban Road, North Ringwood	Map Ref: F6	876 1103
Kalinda Primary School Kalinda Road, Ringwood	Map Ref: E12	876 3289
Marlborough Primary School Hardy Crescent, Heathmont	Map Ref: X7	870 3468
Mullum Primary School Panfield Avenue, North Ringwood	Map Ref: J9	870 2120
Norwood Primary School Warrandyte Road, Ringwood	Map Ref: L6	870 8535
Our Lady of Perpetual Help School Wilana Street, Ringwood	Map Ref: P7	870 7227
Ringwood Primary School Greenwood Avenue, Ringwood	Map Ref: R6	870 6047
Ringwood East Primary School Everard Road, Ringwood East	Map Ref: L11	870 6781
Ringwood Heights Primary School Aurum Crescent, Ringwood	Map Ref: L2	870 3050
Ringwood North Primary School Oban Road, North Ringwood	Map Ref: F6	876 3250
Southwood Primary School Maidstone Street, Ringwood	Map Ref: V4	870 4106
St. Francis De Sales School Bona Street, Ringwood East	Map Ref: O12	870 7801

Secondary Schools

Aquinas College Thomas Street, Ringwood	Map Ref: R7	870 3122
Heathmont High School Waters Grove, Heathmont	Map Ref: X7	879 3111
Maroondah High School Brentnall Road, Croydon	Map Ref: H15	870 4551
Norwood High School Byron Street, Ringwood	Map Ref: J8	870 5399
Parkwood High School Tortice Drive, North Ringwood	Map Ref: C9	876 1633
Ringwood High School Bedford Road, Ringwood	Map Ref: P9	870 6802
Ringwood Technical School Heathmont Road, Heathmont	Map Ref: S9	870 4555
Tintern Church of England Girls' Grammar School Victoria Street, Ringwood East	Map Ref: P14	879 4466
Yarra Valley Anglican School Kalinda Road, Ringwood	Map Ref: B14	876 1366

Special Schools and Remedial Centres

★ Heatherwood School Cnr. Witt Street and Maroondah Highway, Mitcham		874 4928
★ Croydon Special Developmental School Dixon Avenue, Croydon		725 4933
★ "Irabina" Autistic Childrens Association Eastern Centre 193 Bayswater Road, Bayswater		720 1118
★ Yarra Valley Special Education Community Centre Kalinda Road, Ringwood		876 3241

SCOUTS

A current listing is kept at the Civic Centre and by
Ringwood Croydon Advisory Service 870 4311
870 3233

SELF HELP GROUPS

For information and current contacts for a wide range of
self-help groups, ring Collective of Self-Help Groups 650 1455
Ross House, 247-251 Flinders Lane, Melbourne
For local information, contact
Ringwood Croydon Advisory Service 870 3233

SENIOR CITIZENS' CENTRES

- Ringwood Senior Citizens' Centre**
Clubrooms in Greenwood Avenue, Ringwood 870 1884
- Ringwood East Senior Citizens' Centre**
Clubrooms in Laurence Grove, Ringwood East 870 0289
- North Ringwood Senior Citizens' Centre**
Clubrooms at Norwood Reserve, Warrandyte Road 879 2677

SERVICE CLUBS

- A comprehensive current listing is kept at the Ringwood Croydon Advisory Service and by the Civic Centre 870 3233
870 4311

SOCIAL SECURITY, COMMONWEALTH DEPARTMENT OF

- 25 Ringwood Street, Ringwood - Map Ref: P5 871 2888
Provides information about, and processes all Social Security pensions, benefits and allowance payments for local residents. Limited social work service is available.

SPORTING CLUBS

- A current listing is kept at the Ringwood Croydon Advisory Service and by the Civic Centre 870 3233
870 4311

SWIMMING POOL - RINGWOOD AQUATIC CENTRE

- Jubilee Park, Reilly Street, Ringwood - Map Ref: T7 870 0519



TELECOM AUSTRALIA

- Provides information on all of Telecom's services.
Initial enquiries to be made to - 895 7211

TENANTS

- For Bond and Relocation Assistance contact:
- Ministry of Housing 879 5433
- Maroondah Accommodation Service 725 2188
- For information and advice on tenancy problems contact:
- Outer East Tenants Information Service 725 9152
- Tenants Union Monday - Friday 9.30 a.m. - 1.00 p.m. 419 7774
- For information on Supplementary Rent Assistance contact:
- Department of Social Security 871 2888

THEATRE GROUPS

- A current listing is kept at the Ringwood Croydon Advisory Service and by the Civic Centre 870 3233
870 4311

TRANSPORT

- For information on bus, train and tram routes and timetables contact:
Transport Information Centre 617 0900
Monday to Saturday 7.30 a.m. - 8.30 p.m.
Sundays 9.15 a.m. - 8.30 p.m.
- Rail - Ringwood Railway Station 610 5265
- Taxis - Regal Taxi Service 810 0222

TOY LIBRARY

- Every Friday 10.00 a.m. - 12.00 noon except School Holidays at North Ringwood Community House. 876 3421

TWINS

- Australian Multiple Birth Association, Nunawading Branch**
P.O. Box 348, Nunawading, 3131.
Provides information, equipment and support for multiple birth families.
Contact Information Officer: Debbie Alexander 842 9293

UNEMPLOYMENT

Ringwood/Croydon Skill Share
227-229 Maroondah Highway Ringwood
(Above All Tools) - Map Ref: P7. 870 2401
Provides free employment assistance to unemployed people,
particularly youth; training in woodwork/cabinet making,
industrial screen printing, typing, word processing, basic
office and computer skills. Life skills program, job search,
resume writing, over 40's Support Group, general support.
Open Monday to Friday 9.00 a.m. - 5.00 p.m.
Contact: Robert Menzies.

VOLUNTEERING

Eastern Volunteer Resource Centre
St. Pauls Parish House, Warrandyte Road - Map Ref: O7 870 7822
Eastern Volunteer Resource Centre is a non-profit community
service organisation. A register is maintained of community
projects and individuals seeking volunteer help. People who
are seeking voluntary involvement are invited to contact the
Co-ordinator, Elizabeth Harding, (except Wednesday)
between 10.00 a.m. and 2.00 p.m. on weekdays.

YOUTH ACCOMMODATION PROJECT (MAROONDAH)

Provides short term accommodation for homeless young people.
P.O. Box 80, Ringwood. Secretary Mr. David Jamieson 870 1016
Calls for accommodation must be directed to the
regional service.

YOUTH EMERGENCY ACCOMMODATION SERVICE

(Outer Eastern Region) Co-ordinator: Ms. Nan Morris 729 2022
A referral service which aims to assist homeless youth in
this region.
"Stopover" (24 hours) 347 0822

YOUTH OUTREACH WORKER

Council's Youth Outreach Worker, Craig Dodgson, is available
to assist local young people in a variety of ways.
Craig can be contacted at 227-229 Maroondah Highway - 879 2585
upstairs above Alltools.

YOUTH CLUBS

A current listing is kept at the Ringwood Croydon Advisory 870 3233
and also by the Civic Centre 870 4311

The Competitive Bank with The Personal Touch

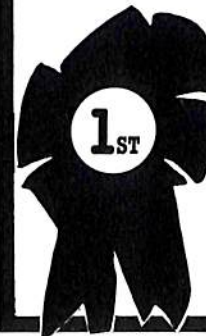


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Investment & Retirement
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A Directory of Branches

BAYSWATER 745 Mountain Highway. Tel. 871 9506
BELGRAVE 579 Main Street. Tel. 754 2821
BORONIA *234 Dorset Road. Tel. 762 2455
CROYDON *111 Main Street. Tel. 725 2355
CROYDON MARKET Kent Ave. Tel. 871 9501
FERNTREE GULLY 115 Station Street. Tel. 758 1566
HEATHMONT 129 Canterbury Road. Tel. 871 9502
LILYDALE *234 Main Street. Tel. 735 1400
MITCHAM 540 Whitehorse Road. Tel. 871 9504
MOOROOLBARK Cnr Brice Ave & Station St. Tel. 726 7688
RINGWOOD *161 Maroondah Highway. Tel. 871 9505
RINGWOOD AREA 91 Maroondah Highway. Tel. 871 9500
RINGWOOD NORTH 190 Warrandyte Road. Tel. 871 9503
STUDFIELD 229 Stud Road, Wantirna Sth. Tel. 221 1570
UPPER FERNTREE GULLY 228 Burwood Hwy. Tel. 758 2444



Members of Parliament

FEDERAL PARLIAMENT

Division of Aston:

Mr. John Saunderson, M.P.
Suite 10 – 1st Floor,
322 Mountain Highway,
WANTIRNA 3152
Telephone: 720 3233

Division of Casey:

Mr. Bob Halverson, O.B.E., M.P.
Suite 107 Shopping Centre,
CHIRNSIDE PARK 3116
Telephone: 726 9077

Division of Streeeton:

Mr. Tony Lamb, M.P.
22 Main Street,
CROYDON 3136
Telephone: 725 3422

STATE LEGISLATIVE COUNCIL (UPPER HOUSE)

Province of Nunawading:

The Hon. George Cox, M.L.C.,
69 Railway Road,
BLACKBURN 3130
P.O. Box 499
Telephone: 877 5482

The Hon. Rosemary Varty, M.L.C.,
Suite 2 – 1st Floor,
29 Ringwood Street,
RINGWOOD 3134
Telephone: 870 2841

STATE LEGISLATIVE ASSEMBLY (LOWER HOUSE)

District of Mitcham:

Mr. John Harrowfield, M.L.A.
6 Station Street,
MITCHAM 3132
Telephone: 878 4113

District of Ringwood:

Mrs. Kay Setches, M.L.A.,
Shop 12 Railway Place,
RINGWOOD 3134
Telephone: 870 7396

Australian Electoral Commission

Enquiries regarding change of address OR enrolling for Federal and State elections should be directed to:-

Aston
31 Macauley Place,
BAYSWATER 3153
Telephone: 729 8713

Casey
1st Floor – 20 Melbourne Street,
RINGWOOD 3134
Telephone: 870 8294

Streeeton
24B Hewish Road,
CROYDON 3136
Telephone: 723 4181

Emergency Telephone Numbers

Emergency (Police, Fire, Ambulance).....	000
Ambulance (24 hours).....	11440
Council.....	870 4311
(After hours).....	870 6636
Fire.....	11441
Police.....	11444
Ringwood Police.....	870 6377
Alcohol and Drug DIRECT line – 24 hours – seven days..... (counselling, information and referral service)	614 1999
Poisons Information.....	345 5678
Dental Emergency.....	341 0222
Maroondah Hospital.....	879 3333
Box Hill Hospital.....	895 3333
Life Line.....	662 1000
Personal Emergencies (24 hour Telephone Crisis, General Counselling and Referral Service).....	347 6466
Water.....	615 6099
Gas.....	652 5111
S.E.C. (Ringwood) 24 Hours.....	870 2022
Environment Protection Authority (Pollution Complaints).....	651 4444
Doctor (please fill in).....	

COVER PHOTOGRAPHS – KEY

Front Cover: Top Left – Fern Gallery at Ringwood Lake
Top Right – Poppett Head at rear of Lake
Bottom Centre – Athletics Track

Back Cover: Clockwise from Top –
Highland Carnival; Wombolano Park; Ringwood Festival;
Miners Cottage at rear of Lake; Bike Path;
Water Cascade at rear of Lake.