

# **City of Ringwood**

CSO

# **1993** Community Guide

### **Handy Telephone Numbers**

000

11 440

#### **Emergency** Numbers

#### EMERGENCY

(Police, Fire, Ambulance) Alcohol and Drug DIRECT line 416 1818 (Counselling, information and referral service)

#### AMBULANCE (24 HOURS)

Council After Hou	rs: 871 0222
(Emergency)	018 378 658
Dental Emergency	341 0222
Environment	628 5777
Protection Author	ity
(Pollution Compla	ints)

#### FIRE 11 441

Gas and Fuel	652 5111

#### HOSPITALS

– BOX HILL – MAROONDAH	000	3333 3333
Life Line	662	1000
Melbourne Water	615	6099
Personal Emergencies (24 Hour Telephone General Counselling and Referral Service)	Crisi	
Poisons Information	345	5678
POLICE		
- EMERGENCY	1	1 444
- RINGWOOD	870	6377
SEC (Ringwood) (Power Failure)	13	1797
State Emergency Service	684	6651
State Emergency Service (After Hours)	696	6111

13 1797

882 8111

1100

Street Lights (SEC)

Traffic Signals Faults

Telecom

(Vic Roads)

## **Civic Centre**

The Civic Centre is located in Braeside Avenue, Ringwood, just near the Maroondah Highway (Melways Ref. Page 50 A7).

### **Office Hours**

Monday: 8.30 a.m. to 8.00 p.m. [5.00 p.m. late December (21st & 28th) and all January] Tuesday - Friday: 8.30 a.m. to 5.00 p.m. **CIVIC CENTRE:** 871 0222 (Switchboard)

FAX NUMBER: 879 3534 **POSTAL ADDRESS:** PO Box 156, Ringwood 3134

#### **AUSDOC NUMBER:** DX 38068 Ringwood

**Civic Centre** 

department.

**Direct Dialling** 

Council's Direct Dialling

Should the extension be

switchboard on 871 0222.

to redial through our

Telephone System is now in

connect callers directly to the

engaged, please do not hesitate

operation. The system will

#### COUNCIL'S DIRECT DIALLING SYSTEM - PLEASE USE THE PREFIX 871 0 (AND INSERT THE RELEVANT EXTENSION NUMBER. **PROVIDED BELOW):**

#### Α

Abandoned Vehicles	
Accommodation - Aged	
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Accounts Payable	
Adult Day Care	206,260
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Information correct at time of printing.

Front Cover Photo: Poppet Head, Ringwood Lake. Back Cover Photo: Opening of North Ringwood Child Care Centre.

## **Message from the Mayor**

As the first Mayor of a new generation, I am often asked, "Where is Ringwood heading?".

### Vision

My vision for Council is for a body that places public interest ahead of personal interest; for a city that makes brave and courageous decisions and is aggressive and enterprising in implementing these decisions. An unconventional, forward-thinking approach may often help us to advance as a community, throwing away any temptation to sometimes use inwardly looking, navel-gazing approaches of old. This vision is both simple and achievable.

### **The Challenge**

Council's task is to empower each resident to take control of their City's future. This means everyone has a responsibility to communicate with their elected representatives, and likewise, each councillor has a obligation to seek out the needs and views of their community, and then act accordingly. The result of this partnership, put simply, is that we pass a better Ringwood onto the next generation.

#### Direction

Over the last five years our community services have continued to grow, and we have also reduced Ringwood's debt by almost half (46%). Your City is on target to be debt-free, in real terms, in five years. Our staff are first-rate, and they will continue to deliver first-rate services. They approach their community role with vigour.

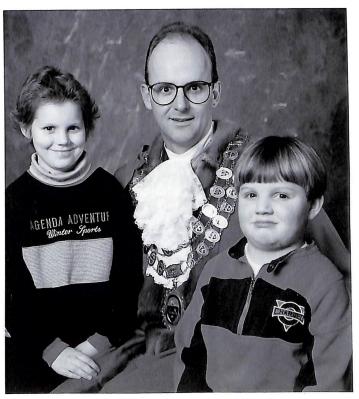
### **The Future**

Put simply, the future for Ringwood is in your hands! Be active members of a progressive community. Meet the challenge we have before us, share my vision, and help your Council realise this City's potential.

Please share our desire to hand a better Ringwood over to our children, and to their children.

**GREG ADKINS IP** Mayor





## **Councillors**

Local government is essentially government of a local area by the people in it. Your Councillors are residents, just like you, and like you they care about their community and what happens to it.

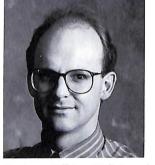
Councillors are elected by their fellow ratepayers for a period of three years, after which they must be re-elected if they wish to continue as a Councillor. Their role is often a demanding one. As the decision making body of the municipality, they are required to digest a large amount of information before attending Council and Committee meetings where issues are

discussed and finally resolved. Councillors also attend public meetings, briefings, site inspections and many official functions such as Citizenship Ceremonies and civic openings.

The position of Councillor is not a full time job and unlike State and Federal Parliamentarians, they do not receive a salary; only a limited allowance for outof-pocket expenses is provided.

As your representatives, Councillors welcome your comments and would be pleased to hear from you.

#### East Ward



Cr Greg Adkins JP (Mayor) 9 Kalinda Rd (PO Box 763) Ringwood 879 1850 Retires 1993



Cr Chris McRae 83 Mt Dandenong Road Ringwood 879 1117 Retires 1994



Cr Margaret Cheevers 3 Vista Court East Ringwood 870 4784 Retires 1995





Cr Robin Gardini OAM 24 Mullum Road Ringwood 870 1126

South Ward



Cr Leo Dineen 1/39 Mt Dandenong Rd Ringwood 870 0306 Retires 1993



Ringwood 879 4814 Retires 1994



Cr Neil MacDonald 3 Reserve Road Ringwood 870 8467 Retires 1995



Cr Max Williams 86 Maidstone Street Ringwood 870 0358 Retires 1995

### **Council/Committee Cycle**

Council Meetings are held every four weeks and it is at these meetings that the decisions are made on various issues affecting the municipality.

As it is not always possible to discuss matters in great depth at Council Meetings, there are committees which deal with different areas of Council business, and meet in the weeks preceding the Council Meeting.

Most Council and Committee Meetings are open to the public; however, confidential matters will be heard in private.

The Committees and their jurisdiction are:

**Physical Resources Committee** Staff, Building and Planning Chairperson: Cr Ann Fraser

#### **Community Services Committee**

Finance, Health, Legislative, Traffic, Lighting and Properties. Chairperson: Cr Neil MacDonald

**Policy and Resources Committee** All policy issues and matters of major municipal significance. Chairperson: Cr Greg Adkins

Unless a Committee has delegated power, it can only make recommendations to the full Council Meetings. The recommendations may be adopted, amended or totally rejected.

All Council and Committee Meetings are held on a Monday evening (unless it is a Public Holiday). The Council/Committee cycle, over a four week period, is -

#### FIRST WEEK

- 7.00 p.m. Physical Resources
- 7.00 p.m. Community Services
- 8.00 p.m. Policy and Resources Committee

#### SECOND WEEK

7.00 p.m. Policy and Resources Committee THIRD WEEK

7.00 p.m. Policy and Resources Committee

7.45 p.m. Council Meeting

FOURTH WEEK

Special Meetings, etc. (As Required)

#### **Council Representatives 1992/93**

Councillors, in addition to their normal Council duties, also actively participate in community organisations. Here is a small cross-section of organisations and Council associated activities:

**Aquatic Centre Management Committee** 

- Crs Adkins, McRae and Williams **Convention Centre Sub-Committee** – Crs Cheevers, Gardini and Fraser East Central Weights & Measures Union - Cr MacDonald Eastern Regional Libraries - Cr Cheevers Friends of the Park Planning Committee for McAlpin **Reserve and Monterey Park** – Cr Gardini, MacDonald and Phillips

Knaith Road Child Care Centre Management Committee - Cr McRae

21 Heatherbrae Avenue

Cr Ann Fraser

Ringwood

870 4203

Retires 1994

### **Council and Committee Meeting Dates For 1993**

Australia Day Holiday	Monday	1st February
Policy & Resources	Monday	8th February
Council	Monday	15th February
Committees (3)	Monday	22nd February
Policy & Resources	Monday	1st March
Public Holiday (Labour Day)	Monday	8th March
Council	Monday	15th March
Committees (3)	Monday	29th March
Policy & Resources	Monday	5th April
Public Holiday (Easter)	Monday	12th April
Council (School Holidays)	Monday	19th April
Committees (3)	Monday	26th April
Policy & Resources	Monday Monday	3rd May
Council	Monday	10th May
Committees (3)	Monday Monday	24th May 31st May
Policy & Resources	Monday	31st May
Council	Monday	7th June
Public Holiday	14	4 4 1 7
(Queen's Birthday)	Monday	14th June
Committees (3)	Monday	21st June
Policy & Resources	Monday	28th June
Council (School Holidays)	Monday	5th July
Committees (3)		
(School Holidays)	Monday	19th July
Policy & Resources	Monday	26th July
Council	Monday	2nd August
Council Elections	Saturday	7th August
Statutory Meeting	Wednesday	11th August
Committees (3)	Monday	16th August
Policy & Resources	Monday	23rd August
Council	Monday	30th August
Committees (3)	Monday	6th September
Policy & Resources	Monday	13th September
Council (School Holidays)	Monday	20th September
Committees (3)	Monday	4th October
Policy & Resources	Monday	11th October
Council	Monday	18th October
	Monday	25th October
Committees (3) Public Holiday	Tuesday	2nd November
Public Holiday Policy & Resources	Monday	8th November
Policy & Resources Council	Monday	15th November
		29th November
Committees (3)	Monday Monday	6th December
Policy & Resources Council	Monday Monday	13th December
Council	monuay	

Maroondah Secondary College Council - Cr Cheevers Melbourne Water Regional Advisory Board - Cr Dineen Narre Warren Landfill Gas Corporation Board - Cr Williams

H E Parker Netball Committee of Management - Cr Fraser Police Community Consultative Committee – Cr Fraser **Recycling Committee** 

- Crs Adkins, MacDonald and Phillips Ringwood Community Garden Co-operative - Cr Phillips **Ringwood Extended Family Service** – Cr Williams **Ringwood Festival Organising Committee** - Crs Gardini and McRae **Ringwood Historical Research Group** 

- Crs Dineen and Phillips

## **Council Elections**

Council elections are held annually in each of the three Wards of the municipality. These are North, South and East Wards. Boundaries for these are marked on the map in this Community Guide and the street index also identifies streets by Wards. Polling is held between 8:00 a.m. and 6:00 p.m. on the first Saturday of August.

### Voting is compulsory

If you are 18 years or over and appear on

(i) the State Legislative Assembly Electoral Roll (i.e. Victorian State Elections); or

(ii) the Municipal Voters Roll,

then it is **compulsory** for you to vote.

#### **Councillors**

Ringwood Councillors are elected for a three year term and retire on a rotation basis. An election is held annually in every Ward unless only one person nominates and is elected unopposed. Once their term ends, Councillors are eligible for re-election.

Service as a Councillor is voluntary and any person interested in standing for election to represent the people of the City of Ringwood in local government is invited to seek information from current Councillors or the Director Corporate Services.

Councillors are not paid for their service to the community, receiving only a limited allowance towards defraying personal expenses they incur.

#### **Absentee Voting**

Residents who are unable to vote on Election Day may lodge a Postal Vote or vote in person at the City Offices prior to Election Day. For those unable to attend the Civic Centre, an Application Form must be first obtained and returned to the Civic Centre prior to the Ballot Paper being posted to them.

#### **Polling Places**

On Election Day, there will be three polling places in each Ward. A list of these will arrive in your letterbox and will be published in the local newspaper just prior to Election Day. Alternatively, details of polling places can be obtained from the Civic Centre.

#### Enquiries

Voting queries, or any other election queries, should be directed to the Administration Department – telephone on 871 0243.

Residents are encouraged to seek advice on voting entitlements to avoid incurring a penalty for failure to vote at an election. Enquiries regarding change of address OR enrolling for Federal and State elections should be directed to:

#### Aston

31 Macauley Place, BAYSWATER VIC 3153 Tel. No: 720 8671

#### Deakin

1st Floor - 20 Melbourne Street RINGWOOD VIC 3134 Tel. No: 870 8294

#### **Members of Parliament**

#### **Federal Parliament**

Division of Aston: Mr Peter Nugent MP Unit 7, 426 Burwood Highway WANTIRNA SOUTH VIC 3152 Tel No: 887 3890 Fax No: 887 3893

Division of Deakin: Mr Ken Aldred MP 542 Maroondah Highway MITCHAM VIC 3132 Tel No: 873 1855

#### State Legislative Council (Upper House)

Province of Nunawading: The Hon George Cox 69 Railway Road BLACKBURN VIC 3130 (PO Box 280) Tel No: 877 5482

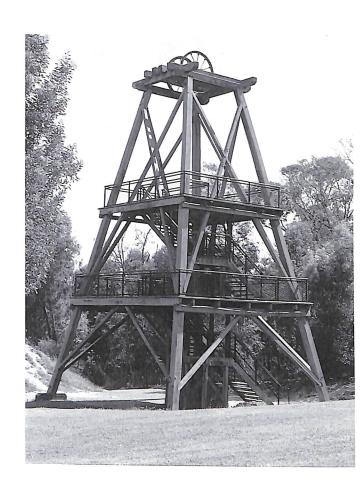
Province of Silvan The Hon Rosemary Varty MLC Suite 2, 1st Floor 29 Ringwood Street RINGWOOD VIC 3134 Tel No: 870 2841

#### State Legislative Assembly (Lower House)

District of Warrandyte Mr Phillip Honeywood MP Member for Warrandyte 44 New Street RINGWOOD VIC 3134 Tel No: 870 7396 Fax: 870 9518

District of Bayswater Mr Gordon Ashley MP Member for Bayswater PO Box 149 RINGWOOD EAST VIC 3135 Tel No: 879 4329

## **History of Ringwood**



### **Mining in Ringwood**

Ringwood on and off over the years between 1862 and 1936 had several antimony mines operating. These were a major industry for Ringwood.

At the rear of the Ringwood Lake is a replica of a poppet head which was used at the Ringwood antimony mine located at the present Civic Centre site in Mines Road, Ringwood East.

Antimony was used for medicinal purposes, for making pewter, pigments for paint, smokeless

powder for ammunition and for anti-friction metal for bearings for vulcanised rubber. It was used most extensively as an alloy with lead to which it imparted the necessary stiffness and hardness.

There were several antimony mines in Ringwood. The major one, at the present Civic Centre site, operated between 1869 and 1892. More than 3,500 tons of ore were produced during that period and this represents roughly 15% of Victoria's antimony production for that period. In 1920 the mine was re-opened, but the company was unable to locate any payable ore



and, as a result, work ceased in 1921. The mine was again probed for ore in 1934 with the same result and the shaft of the mine was sealed in 1936 in the interest of public safety.

The poppet head was used for transporting men and ore up and down the main shaft of the mine. Cables ran from the cages over the top of the gin wheel at the very apex of the poppet head and into the machinery room. The cables were operated by a steam engine which was run by wood. The tons of wood which were burned in the furnaces of the engine resulted in the area being denuded of trees and wood having to be transported from ever increasing distances. Costs of operating the mine therefore increased and eventually outweighed the return from selling the ore.

Men employed at the mine erected rough paling huts in the area of the mine site. An example of a miners cottage from that era is also displayed at the rear of the Ringwood Lake.

Funding for the construction of the poppet head was received under Victoria's 150th Anniversary Celebration Program (1984-1985). Many special problems were posed by the size of the project and one of them was obtaining red stringy bark of such lengths which could be used in constructing the replica.

The Council would like to place on record its appreciation of the Ringwood Historical Research Group in providing accurate historical data on the poppet head, and to Margot Hitchcock for providing technical data on the construction of poppet heads at other locations.

Today, on the forecourt of the Civic Centre are four rocks taken from the mine. The large one (being vertical) has nine drill holes down one side where charges were laid. Effects of the resulting blast can be seen around the drill holes.



## **Chief Executive's Report**

The downturn in the economy and the need for Australia to become much more competitive means that all businesses, including government have been challenged by the reform agenda.

As with any organisation with 350 staff and an annual turnover well in excess of \$25 million, the importance of improved efficiency is paramount. The ongoing demand for higher and higher levels of service and the need to expand services to enhance the quality of life of our residents and visitors has been a major force in the organisation's performance reviews.

The City has been a leader in reform for some years. The generally accepted standard of operational efficiency in local government administrative costs per head of population sees Ringwood in the lowest 10% of Victorian Councils. Coupled with the major debt reduction policy adopted in 1990 and the emphasis on asset maintenance and refurbishment, Ringwood can be judged as a leader in microeconomic reform in Victoria.

To further enhance the quality of our services, a number of important initiatives are in place or are being pursued:

- A consultative committee, comprising management, staff and union representatives was established to assist with the introduction of the new award and to pursue productivity improvements,
- A staff development scheme was created and introduced to provide the opportunity for every member of staff to review the way in which they do their job, and to contribute to implovement to achieve higher service levels and productivity,
- Service 92, a program in which staff and management will establish the levels of service required by customers for each activity commenced,
- Training and development of staff to take personal responsibility for ensuring that the needs of their customers are met was emphasised and will be reinforced in the future, and
- A new PC -based computer system was introduced, which during 1993 will become the basis for improving response times and enhancing communication with customers and clients.

These reforms don't come easily in an organisation which has so many specialist areas and at times has seemed overwhelming. It will take a number of years before the full benefits are achieved.

My thanks go, not only to the management, but to each member of staff who has contributed so positively to the improvement from which we all benefit. It is their contribution and commitment to our corporate values which makes the organisation so successful.



These corporate values are:

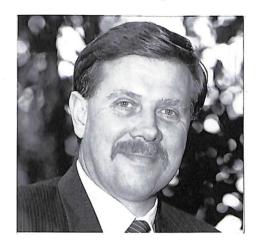
- we exist to provide strong, democratic government - serving our citizens is our top priority,
- we will develop strong teams responsible for providing high quality services to meet our clients' needs,
- we will develop an open, trusting environment, in which we can commit ourselves to the organisation's values,
- we value our people and will provide development opportunities, and
- we will work with commitment and integrity and be accountable for our actions.

I sincerely appreciate the support given by the councillors and look forward to ensuring that, wherever possible, we aspire to the highest standards of service.

#### **IOHN PAECH** CHIEF EXECUTIVE

## **The Management Team**

The City of Ringwood is managed through John Paech, the Chief Executive, who is responsible to the Council for the operation of the City.



**John Paech** Chief Executive

The Chief Executive is responsible for the operations of the whole organisation. In addition, strategic planning, organisational development, human resources management, community liaison and economic development also come within his portfolio.

The Directors who are responsible for a number of operational departments, together with the Chief Executive, make up the Management Executive.



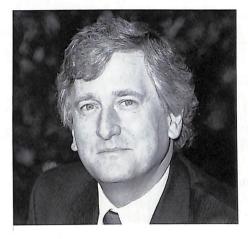
Graham Hayden

Director Technical Services

The Technical Services Division is responsible for recreation facilities such as the golf course, Aquatic Centre and parks and gardens.

It also involves building control and town planning administration as well as engineering design and investigation and traffic management. Civil works such as streets, footpaths, drains and maintenance of facilities are also included in the Division.





#### **Bill Black**

Director Corporate Services The Corporate Services Division provides a wide range of services inside and outside the organisation.

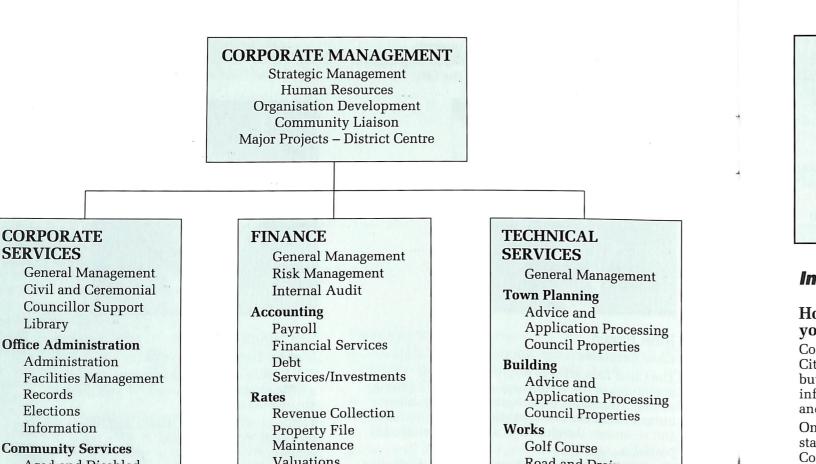
Traffic control, public health and library services are major responsibilities. A wide range of community services, as well as the ceremonial and administrative functions of Council, are also within the Corporate Services Division.



#### Gordon McCulloch Director Finance

The Finance Division encompasses the management of the Convention Centre as a major focus as well as a range of organisation-support functions. Overview of the Council's finances including debtors, creditors, rates, valuations and our internal audit function are included here. The Division also has responsibility for risk management and computer services.

### **City of Ringwood – Functional Responsibilities**



Aged and Disabled Services Youth Services Family and Children's Services

#### Health

Inspection and Surveillance Infectious Disease Control Vermin and Pest Control Health Education

**Traffic and Local Laws** Animal Control Parking Control School Crossing Supervision Inspection and Surveillance

Valuations

**Convention Centre** Theatre **Functions Operations** Marketing

**Information Systems** 

Operation

Development

Education

Road and Drainage Maintenance **Depot Operations** Road Construction Sanitation Services Workshop Operation

Parks and Gardens Major Reserves **Reserve** Development Nurserv Street Beautification Tree Care **Facilities Maintenance** 

**Aquatic Centre** Operations/Overheads

Programs Marketing

**Design and Investigation** Investigation Advice & Information Design/Graphics Waste Management Traffic Management Traffic Planning

## **Community Liaison**

#### Information to the Community

#### How to find out about your Council's activities

Community liaison takes many forms in the City of Ringwood. This Community Guide is but one example of ways in which the Council informs the community of its services, facilities and role in the community.

On a weekly basis, the Mayor and senior Council staff meet with the local media to inform them of Council news, events and matters of interest to ratepayers. They in turn write articles in the local newspapers: Ringwood Mail, Ringwood Post and the Local Paper, which are distributed throughout the municipality. Issues of a broader nature are relayed to the metropolitan newspapers.

Local newspapers also contain statutory advertisements. Statutory advertisements detail information that the Council is required to advertise widely. At times Council invites community response (eg. the Eastland Proposal). At other times advertisements give wide coverage to important Council functions (eg. elections), or inform the public that information is available for viewing at the Civic Centre (eg. the District Centre Urban Design Study).

Every Monday, the City of Ringwood has a radio program on the local radio station ECB-FM (98.1 Mhz). This program is another forum for dissemination of information to the community. Guest speakers discuss local issues, interviews are held with members of Council and staff, and Council news is broadcast to the listeners. This is a useful way to inform the general community and, in particular, people who are not able to read newspapers.

Community participation in local government is encouraged by the City of Ringwood. There is an open invitation for members of the community to observe Council and most Committee meetings. Minutes of meetings are available at the Civic Centre and library. Councillors are available to discuss community issues - the names and addresses of all



councillors are printed in this Community Guide. Pamphlets and information bulletins are available at the Civic Centre and at many other Council facilities, offering up-to-date information on services and activities of Council.

Welcome Kits are given to every new ratepayer in the Municipality. The Welcome Kits include information on Council services, a Community Guide, the latest edition of the City of Ringwood News, and useful application forms to assist new residents to make full use of Council facilities.

The City of Ringwood News is produced each quarter and is distributed to every property in the City of Ringwood. This newsletter is another way in which the Council informs the public of what is happening in Ringwood and often requests community response to assist in forward planning in our municipality. Community liaison is an integral part of the working partnership the Council has with the community it serves.

#### Australian Citizenship

Each year, about 200 residents of the City of Ringwood decide to become Australian Citizens. Any person who is not an Australian Citizen, who is eighteen years or over, and has lived in Australia as a permanent resident for at least two years, may apply to the Department of Municipal, Ethnic and Community Affairs. The nearest office is at 43 Prospect Street, Box Hill - Telephone 895 3737. Once approval is given and the Certificate has been printed, Council holds a Citizenship Ceremony where the Mayor asks candidates to make an Oath or Affirmation of Allegiance as the final step in officially becoming Australian Citizens.

Ringwood Council is involved in the process of conferring Citizenship by holding Ceremonies through the year. A large Citizenship Ceremony is held each year to coincide with Australia Day (26th January), and smaller Ceremonies are held every second month.

> For more information, contact the Ringwood Civic Centre on 871 0222.

## **Council Expenditure for 1992/93**

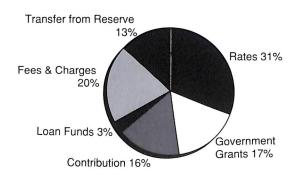
CORPORATE MANAGEMENT	\$969,720
Corporate Management	\$443,300
Human Resources	\$154,720
Economic Development	\$371,700
CORPORATE SERVICES	\$5,375,748
Corporate Services	\$145,665
Civic & Ceremonial	\$195,350
Library	\$782,573
Office Administration	\$940,380
Aged & Disabled	\$1,207,070
Youth Services	\$96,930
Family & Children's Services	\$899,130
Community Development	\$203,900
Recreation	\$86,900
Health	\$282,000
Traffic & Local Laws	\$535,850
FINANCIAL SERVICES	\$12,960,392
General Management	\$117,365
Risk Management	\$247,170
Financial Management	*\$10,925,323
Rates	\$218,934
Convention Centre	\$964,800
Information Systems	\$486,800
*Includes Loan Repayments \$1,877,930 *Transfers to Reserve Funds \$6,881,816	
(includes \$4,050,000 contribution associated	ł
with development of District Centre)	
TECHNICAL SERVICES	\$17,746,982
General Management	\$548,280
Town Planning	\$169,400
Building	\$6,197,521
Golf Course	\$1,006,600
Road & Drainage Maintenance	\$1,374,150
Depot	\$184,700
Construction	\$2,210,292
Sanitation Services	\$486,800
Workshop	\$667,920
Parks & Gardens	\$1,775,685
Aquatic Centre	\$1,085,784

**Design & Investigation** 

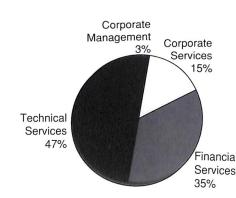
The production of the 1992/93 Budget as in previous years was a very difficult task. Council endeavoured to keep rate increases to a minimum whilst maintaining its current level of service. Council eventually adopted a rate increase of 1.95%. As noted elsewhere in this report, rates on individual properties vary considerably due to the four yearly property revaluation. Overall, Council revenue from Rates will only be increased by \$224,000. The significant increase in the levels of income and expenditure is largely attributable to proposed works associated with the development of the District Centre. Funding for major works is to be provided by Council, State Government and Developers. COUNCIL INCOME 1992/93 \$37,052,842 **Government Grants** \$6,145,103 Fees and Charges \$7,379,660

#### Contributions \$5,933,018 Loan Funds (New loan borrowing 92/93 \$171,600) \$941,757 Transfer from Reserve \$4,954,304 Rates \$11,699,000

#### COUNCIL INCOME 1992/1993



#### COUNCIL EXPENDITURE 1992/1993



## **Rates and Valuations**

In the City of Ringwood the Site (or land) Value is used as the basis for calculating the rates.

Government legislation requires that Municipal valuations are updated every four years using a common date fixed by the Minister for Local Government in consultation with the Valuer General. A general revaluation of the metropolitan area has recently been completed with the prescribed date of 30th June 1990 as the basis for the valuation. All rate and valuation notices issued as from 1st October 1992 reflect these new valuations; however due to the downturn in the property market Council's valuations may be higher than the current market value of your property.

Each year during the weeks prior to September, Council holds additional meetings for preparation of its budget for the following year; the rate in the dollar is then set.

For the 1992/93 year a rate of 1.0698 cents for every dollar of Site Valuation (minimum amount payable of \$388.00) plus a garbage charge of \$33.00 per tenement has been declared.

#### **Payment Of Rates**

Rates may be paid in a lump sum by 10th April 1993, or by four instalments:-

- 31st December 1992
- 28th February 1993
- 31st May 1993
- 31st August 1993

Council has determined that all payments received after the above final payment dates will be subject to interest charges of 12% p.a. calculated from the date the rate was declared to date of payment.

Ratepayers unable to make payment or who are in financial difficulties should contact the Rate Office.

### **State Deficit Levy**

Residents will be aware from the daily press of the levy imposed by the State Government (not Council) on all rateable properties in Victoria. At the time of going to print, complete details on the levy are not available, however it is known that:-

- The levy is \$100.
- It is applicable to all rateable properties.

  - A notice for the levy will be issued separately in order to avoid confusion.

\$2,039,850

### **Unemployed Ratepayers**

Upon application, ratepayers in receipt of the Job Search Allowance or New Start Allowance can make payments at any time without the imposition of interest. Contact the Rate Office for further details.

### **Pensioner Rate Assistance Scheme**

All eligible pensioners may claim a rebate on their Council rates, to a maximum of \$135.00. To claim this rebate you must be able to produce

documentary evidence to support your claim, e.g. a current transport concession card. Please contact the Rates Office at the Civic Centre if you think you are eligible for a rebate. The staff will assist you in making your claim. In all cases, the address of the property on which the rebate is claimed must be the same as that shown on the concession card or other documentary evidence of eligibility.

Once you have claimed a rebate and you are still eligible, you will automatically receive the rebate each year. If your circumstances change and you are no longer eligible for the rebate, you should notify the Rate Office. Failure to do so could make you liable for a penalty.

### **Property**

The Rate Office maintains the property file for approximately 17,000 properties in the City. Records are updated daily from documentation received from Agents, Solicitors and Ratepayers. Information contained in the property file includes title particulars, ownership both past and present, valuation information and details of improvements.

> For further enquiries contact the Rate Office on 871 0344.

A rebate will be available to ratepayers currently receiving a rebate off their rates.

COUNCIL IS THE **COLLECTION AUTHORITY ONLY** 

### **Community Services**

The Community Services Department provides an extensive range of services to meet the needs of residents. The provision of advice, referral and programs is targeted at increasing the quality of life in Ringwood. Community Services include aged and disabled, family and children and youth services and activities as well as community development and recreation programs and services.

#### Aged, Disabled and Home Care Services

The City of Ringwood provides a range of Home Care services that are designed to enhance the quality of life and maximise independence.

Services are provided on a needs basis. Clients are assessed to determine the most appropriate service or range of services to meet their specific circumstances. Council staff work closely with other service providers such as health professionals and voluntary agencies, to ensure a co-ordinated approach to service delivery.

You are invited to make enquiries regarding the services listed below, or to seek advice on any issue concerning aged persons, or younger persons with a disability on 871 0322.

Some of the services provided by Council include:-

- General Home Care
- Specific Home Care • Library service for frail aged • Meals-on-Wheels
- Shopping bus for frail aged Home Maintenance

For additional information and contact numbers. see "Community Directory" at the back of this book.



#### **Senior Citizens Centres**

Ringwood has three very viable centres which provide a wide range of activities. Lunchtime meals are available at East Ringwood and Ringwood Centres and are ordered the previous day.

Hairdresser and Podiatrist services are available at the centres. The North Ringwood Centre is also the venue for the University of the Third Age, which offers a wide variety of stimulating classes each morning.

For further information contact:	
Ringwood Senior Citizens Centre	870-1884
<b>Ringwood East Senior Citizens Centre</b>	870-0289
<b>Ringwood North Senior Citizens Centre</b>	879-2677

#### Podiatry (Chiropody)

Podiatry services are available on a sessional basis to all Ringwood elderly who hold a Health Benefits Card. These services are available at each Senior Citizens Centre.

**Telephone Numbers as above. Please contact** between 1 p.m.- 3 p.m. to book an appointment.



#### **Sport For The Disabled**

The Development Officer for the Aged and Disabled can provide information to disabled people on a variety of issues. A directory of services catering for the disabled can also be obtained from Council offices. Topics include access, equipment, support, advocacy and self help groups, education, employment and training as well as sport and recreation services in Ringwood and the Outer East.

Sporting opportunities include individual and group activities. Ringwood Football Club is the home of the "Ringwood Blues", a football team for intellectually disabled males and females. The team plays in the Football Integration Development Association League and training is conducted by senior players on Tuesday evenings at Jubilee Park. New players are welcome.

The region is also developing programs to assist people with physical disabilities to access sport. Information and individual support can be provided to those wishing to access mainstream sporting clubs in the Eastern Suburbs.

For further information or a copy of the Directory phone 871 0206.

#### **Youth Services**

The Youth Services section aims to enhance the social and personal well being of all young people in the City of Ringwood. Referral counselling, support and resources are available to young people. parents and also community groups involved in vouth projects.

Brochures and information cards are available from the Youth Worker. For all Youth Services enquiries please contact the Youth Worker on 871-0281.

#### **Teenage Holiday Activities**

A variety of recreational activities are held each school holidays for young people 12 to 16 years of



age. This program is designed to provide young people with an opportunity to participate in low cost, supervised activities which they would not normally have access to.

#### **Ringwood Youth Committee**

The Ringwood Youth Committee is a group of people representing Secondary Colleges in the municipality. It provides an opportunity for young people to take an active role in the development, implementation and evaluation of youth programs in the City of Ringwood.

#### **Camping Equipment Pool**

A range of camping equipment and protective clothing is available for hire to community groups, schools and the general public. A list of all available items can be obtained from Council offices. Bond and hire charges will apply.

#### **Parenting Puzzle**

The Parenting Puzzle is a series of information sessions run over five consecutive weeks, for parents and adolescents. This course take place twice a year. The aim of the course is for parents to gain an understanding of issues that effect young people in relation to our local community and to look at possible alternative ways to address situations.

#### **Ringwood Good Neighbourhood Program**

Good Neighbourhood is a community based project that has been established to develop youth programs that have a crime prevention focus.

A committee comprising local residents, young people, youth services providers and Councillors, is responsible for the co-ordination of these programs.

#### "On the Edge"

"On the Edge" is a program that targets young people at risk of offending or in need of personal growth and self awareness.

The project involves recreational based activities aimed at young people who may benefit from a physical challenge. Emphasis is placed on concepts of teamwork and communication skills, encouraging a responsible and positive attitude from participants.

### Family and Children's Services

Council recognises that our community's future rests with today's children. Our services and the policies behind them are based on this belief. Council provides various programs to help families with children from birth, through pre-school years, school days and holidays and into young adulthood. Through Family Day Care Schemes, Child Care Centres, After-School Care and Holiday Programs, Council supports families by providing a range of options to parents in quality child care.

#### Family Day Care

Family Day Care is a Child Care program sponsored and supervised by the City of Ringwood and available to families who reside or work in the municipality.

Up to four pre-school children are cared for in each selected private home, allowing them to be involved in the day to day activities of a family. The caregiver has an understanding of child development and is experienced in providing for the needs of a small group of children of varying ages.

Care may be full time or part-time, on a regular or emergency basis, or provided for older children before and after school. Fees are adjusted according to income.

Contact:- Family Day Care Co-ordinator 871-0254.

#### **Child Care Centres**

Council sponsors two day care centres for children living within the municipality or children of parents who work in Ringwood. Fees are subsidised according to income.

**Knaith Road Child Care Centre** 

Contact: Judy Byrne - 870 6966 North Ringwood Child Care Centre Contact: Joanne Payne - 879 2875



#### After School Care and **Activities**

After School Care Programs are available to all families with children attending primary schools in Ringwood. Children may be transported by mini-bus from some schools to the programs. Care programs are also conducted at some schools on curriculum days and early finish days. Fee relief is available at all programs.

Council organises an After-School Care Program at Ringwood East Primary School, Everard Road, Ringwood, every school day from 3.30 - 6.00 p.m. during term time.

Children are involved in a broad range of activities under the care and supervision of experienced staff. **Contact: Community Support Officer** 

on 871 0287.

#### **Holiday Care Programs**

Care programs are organised by Council every school holiday period. Exciting activities are undertaken by children of primary school age. Children have the opportunity to enjoy a wide variety of activities with care and supervision from 8.00 a.m. - 6.00 p.m. Enrolments are necessary at the Council Offices before the holiday starts.

#### Maternal and Child Health Service

This free service is provided by four nurses qualified in General, Midwifery and Maternal and Child Health who manage four Centres in the Municipality.

The health and well-being of all children is of enormous importance for the future of our society. The service supports families by listening, comforting, interpreting and assisting them to cope with problems. Also by providing relevant information regarding disabilities and developmental delays and assisting with Early Intervention Services when required. Immunisation programs, hearing and vision checks are arranged for each child and, if necessary, referrals to specialists and other community health and support services are made.

The nurses monitor the physical, emotional, nutritional and social needs of children from birth to six years and supply parents with information on the new born child, post-natal depression, breast and formulae feeding, and local support groups.

The Centres also have an educational role. Parents can learn individually and in groups about a wide range of child-related concerns such as infant and toddler feeding, child behaviour and temperament, and special concerns such as night waking, toilet training, sibling rivalry, discipline, aggression, food faddism and meal-time battles.



New mothers already living in Ringwood are contacted by the Maternal and Child Health nurses soon after coming home from hospital. If you have moved into the area, we invite you to visit and enrol at the Maternal and Child Health Centre nearest to you.

#### Maternal and Child Health Centres

Heathmont: Viviani Crescent	Nurse Vikki Tonissen	870-6480
<b>Ringwood:</b> Miles Avenue	Nurse Ann Scott	870-4777
<b>Ringwood East :</b> Laurence Grove		870-6479
<b>Ringwood North:</b> Oban Road	Robyn Jones	876-3307

#### **Community Development**

#### **Community Support Officer**

Council Community Support Officer is available to provide a wide range of information and assistance to individuals and groups in the City.

The Community Support Officer encourages residents to participate in community affairs and works with residents on projects to meet community needs.

Contact: Community Support Officer on 871 0287.

#### **Holiday Activity Programs**

Holiday Activity Programs are organised at the Ringwood Library and North Ringwood Community House.

**Contact the Community Support Officer** on 871 0287.

## **Protecting the Environment**

#### **Domestic Garbage Collection**

The City offers a comprehensive collection system on a weekly basis:

#### What We Will Collect

- Unlimited number of 86 litre bins for household refuse
- Unlimited number of 45 litre bins for garden refuse
- Tree and shrub prunings up to 1.5 metres in length securely tied with string.
- Comprehensive indestructible waste collection (Clean up rubbish such as old tins/tinware, scrap metal, other metal products and the like, broken or discarded household furniture and equipment such as refrigerators, stoves, washing machines, appliances, fittings, tools and equipment, mowers, garden tools, pot plant containers and the like, and timber not exceeding 1.5 metres in length).

The collected waste is transported to the Berwick Regional Refuse Disposal Site.

A separate garbage and recycling charge is being included in the rates charged to properties. This reflects the increasing cost of refuse collection, disposal and recycling for the community.

#### What We Will Not Collect

- 1. The garbage service covers households only and does not include industrial or business premises. No waste from these premises will be collected.
- 2. Builders' rubbish as a result of demolition or erection of a building will not be collected by this service.
- 3. Plastic bags of rubbish will not be collected unless placed in a bin, as injury can result from unseen sharp objects in flimsy bags.
- 4. Large containers will not be emptied. You must observe the maximum bin sizes - 86 litres for household waste and 45 litres for garden waste.
- 5. All car parts including engine blocks, bodies and axles.
- 6. Waste oil of any kind.
- 7. Dangerous chemicals.

As highlighted in the October '92 edition of the Ringwood News, this waste collection system is under review by Council. A new waste collection system based on mobile bins may be commenced during 1993. You will receive further advice on the progress of Council's review.

#### **Recycling/Waste Minimisation**

A door-to-door weekly collection and recycling service is provided for glass, aluminium cans and PET plastic soft drink bottles. In addition, waste paper is separately collected on a monthly basis.

#### **Bottle Bags**

As part of the recycling effort you can obtain a bottle bag from the Council, if you don't already have one, into which you can place all glass bottles, plastic (PET) soft drink bottles, glass jars and aluminium cans. This bag is then placed beside your garbage



bins on collection day. Bottles are not collected on public holidays.

#### Paper Recycling

The City has recommenced the collection and recycling of newspapers, wastepaper and cardboard on a monthly basis. The collection zones and dates for each zone are listed below. This initiative is already collecting substantial amounts of paper which is recycled into useful paper based products, and reduces the amount of waste disposed of at the landfill site.

#### **Community Collection Locations**

Recyclable articles may be left at nominated Community and Scout Centres. This provides a valuable source of income for these groups. Take your articles to the following locations:

#### **Glass Only**

1st Ringwood Scouts - Bedford Road (Bedford Park) 2nd Ringwood Scouts - Heathmont Road (HE Parker Reserve) 3rd Ringwood Scouts - Knaith Road (Reserve) 7th Ringwood Scouts - B J Hubbard Reserve 1st Heathmont Scouts - Barrow Drive **Glass**, Paper and Aluminium Cans

Maroondah Social Health Centre - 12 Grey Street, East Ringwood 4th Ringwood Scouts - Mines Road, Ringwood

#### **Aluminium Cans Only**

Ringwood Apex (Cash in a Can) - East end of building at Ringwood Square every Saturday morning.

#### **Compost Bins**

To assist waste minimisation Council has introduced a compost bin scheme which enables compost bins to be obtained from Council at subsidised prices.

Four different types of compost bins, ranging in price from \$23 to \$80 and varying in size from 200 litres to 500 litres, are available. Two of the four types are made of recycled plastic, which has the added advantage of providing a use for plastic products which would otherwise be disposed of in the weekly refuse collection.

The bins, which are on display at the Civic Centre, may be purchased from the Parks and Gardens Depot located in Greenwood Avenue, Ringwood between 10.00 a.m. and 3.00 p.m. weekdays.

Incinerators & burning in the open Please refer to section on Local Laws for details. Waste Minimisation

Recycling of waste materials contributes towards the aim of Council's waste minimisation strategy. The broad principles of waste minimisation are:-

**REDUCE** the amount of garbage that needs to be disposed to land fill.

**RE-USE** as much waste materials as possible. **RECYCLE** waste material.

**RECOVER** energy and other resources from the waste stream.

Contact: Design and Investigation Department, Civic Centre - Telephone No 871 0388.

## **Protecting our Community**

#### 1992/3 Paper and Cardboard **Collection Servi**

Sponsored by A.P.M. Please help to make thi service a success by putting your papers out for collection each mon

- Once monthly kerbside paper/cardboard collection service.
- Collection day coincid with garbage collection day.
- To prevent litter, tie bundles or weigh down with a brick.
- Wet paper okay.
- Collections will be made on the date show or the following day.
- ENOUIRIES: 059-6891 (after 5.00 p.m) Place on nature strip

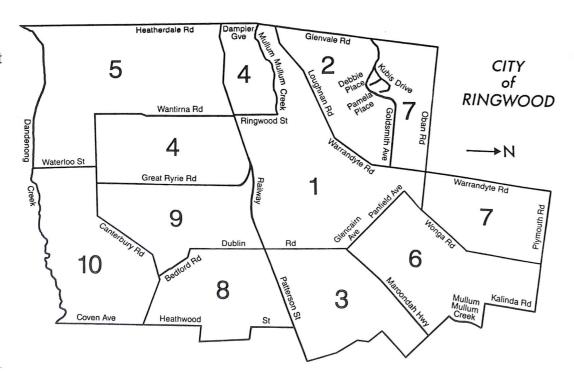
#### **Items for Collection**

• Newspapers

by 7.00 a.m.

- Phone Books
- Magazines
- Envelopes
- Flattened Cardboard
- What not to leave out
- No Milk Cartons
- Waxed Cardboard
- Plastic Bags

Constant of the California	-	to map to de	and shall be a				-		
AREA 1	Mon.	AREA 3 V	Ved.	AREA 5	Fri.	AREA 7 T	ues.	AREA 9 Th	urs.
January	18	January	20	January	22	January	26	January	28
February	15	February	17	February	19	February	23	February	25
March	15	March	17	March	19	March	23	March	25
April (Tues	s) 13	April	14	April	16	April	20	April	22
May	10	May	12	May	14	May	18	May	20
June	21	June	22	June	25	June	29	July	1
July	19	July	21	July	23	July	27	July	29
August	16	August	18	August	20	August	24	August	26
September	13	September	15	September	17	September	21	September	23
October	11	October	13	October	15	October	19	October	21
November	8	November	10	November	12	November	16	November	18
December	6	December	8	December	10	December	14	December	17
AREA 2 T	ues.	AREA 4 Th	urs.	AREA 6 M	Aon.	AREA 8 V	Ved.	AREA 10	Fri.
January	19	January	21	Jan. (Tues.)	26	January	27	January	29
February	16	February	18	February	22	February	24	February	26
March	16	March	18	March	22	March	24	March	26
April	13	April	15	April	19	April	21	April	23
May	11	May	13	May	17	May	19	May	21
June	22	June	24	June	28	June	30	July	2
July	20	July	22	July	26	July	28	July	30
August	17	August	19	August	23	August	25	August	27
September	14	September	16	September	20	September	22	September	
October	12	October	14	October	18	October	20	October	22
November	9	November	11	November	15	November	17	November	19
December	7	December	9	December	13	December	15	December	17



#### Local Laws

Local Laws covering a wide range of areas are introduced by Council to ensure the safety of individuals and generally improve the environment in which we live.

Council's Local Laws Officers enforce the various Local Laws, Road Traffic Regulations and other regulations throughout the City.

#### **Dog Control**

At all times when a dog is outside the property of its owner it must be under effective control. If the dog enters onto someone else's property while out on a walk with its owner or wanders off, it is no longer regarded as being under effective control. When in a shopping centre, railway station, school or within 30 metres of a children's playground or barbeque and picnic facility area the dog must be on a leash.

The penalty for a dog wandering at large during the day is \$100 and at night \$200.

All dogs are required to be contained to their premises by adequate fencing or other secure method.

Dogs picked up by the Ranger are conveyed to Council's pound at 381 Maroondah Highway. Release fees to reclaim a dog is \$35 plus \$6 per day. These fees are reviewed each year in October.

#### **Dog Registration**

All dogs over 6 months of age must be registered. Dog registrations expire annually on 10th April and the sole responsibility for registration is with the owner. Registration/renewal notices are sent around January each year to the owners of previously registered dogs.

Fees for the 1993/94 season are:

Unsterilised \$45 Sterilised \$15 Qualified pensioner concession of 50% applies to both these fees.

#### FAILURE TO REGISTER YOUR DOG CAN **RESULT IN A \$200 ON THE SPOT FINE.** Any queries can be directed to the Ranger's Office on 8710230.

**Incinerators & Burning In The Open** Incinerators may be lit on:

Tuesday, Thursday or Saturday between 10.00 am and 1.00 pm only. Burning is prohibited at all other times and on proclaimed total fire ban days and smog alert days.

You cannot at any time burn rubber, plastic, food waste, chemicals, grass clippings or any offensive material or cause a nuisance.

A permit is required to burn in the open. Permit applications are available from Reception at the Civic Centre, Braeside Avenue, Ringwood. This permit has strict conditions and burning is generally allowed during the same times as incinerators.

Heavy penalties and on the spot fines can be incurred for breaches of the Local Law.

Further information can be obtained from the Local Laws Office on 871 0333.



#### **Fire Hazards**

Every year during November/December, Council's Proper Officer checks vacant blocks of land throughout the municipality to ascertain if they are a fire hazard. The owners of those properties considered a danger are issued with a "Notice to Comply". Owners may request Council to clear the property for a set fee or arrange clearance themselves. Where the notice to comply is ignored, the owner may incur a penalty of \$200 plus the cost of clearance.

#### The Proper Officer can be contacted on 871 0220. **Parking Restrictions**

Traffic Officers enforce the parking restrictions which are in place to provide equitable parking for all, and reduce the danger caused by cars parked in a clearway. The green signed time limit areas prevent monopolisation of valuable parking spaces by commuters or employers and employees.

Major changes to the car parking areas around Eastland during the next eighteen months will cause some inconvenience and all motorists will need to adjust to the changed conditions.

Other areas that receive special attention by the Traffic Officers are disabled parking bays, and ensuring the safety of children at school crossings.

#### **Overhanging Branches**

Residents are responsible for keeping foliage over footpaths and roads trimmed back to the property line to a height of 3 metres above the footpath level. Foliage overhanging from one property to another is a private matter for discussion between neighbours.

#### Advertising Boards / 'A' Frames

Council has recently introduced regulations covering the displaying of advertising signs in a public area.

The main requirements are:

Maximum size of sign 1m x 600mm.

One sign only per property (two if frontage greater than 10 metres) when open for business. Public liability insurance of at least \$2,000,000. Supply to Local Laws Office particulars of name and address, and address of business and copy of

Certificate of Currency.

#### **Possum Traps**

Possum traps are available for hire from the Council Depot at 381 Maroondah Highway. The cost is \$2 plus a \$10 refundable deposit following the return of the trap in good order. There is generally a waiting list for cages.

Bookings can be made by phoning the Pound Keeper on 8710265.

#### Street Numbering

It is a legal requirement that all properties have a street number clearly displayed. The clear display of a street number can save valuable time in emergency situations for ambulance and police and greatly assist other service providers.

## **Town Planning**

#### Local Law No. 7

Council recently introduced the Environmental Amenity Local Law No. 7 which is designed to regulate the following:

- smoke emission from chimneys
- the use of recreational vehicles, particularly recreational vehicles which are not used on appropriate land or reserves or which emit excessive noise or air pollution
- fire hazards
- dangerous and unsightly land
- advertising and bill posting
- camping and temporary dwellings
- circuses, carnivals and festivals
- animals, including animal numbers and the keeping and control of animals
- disposal of waste
- council swimming centre and golf course
- sale of food and preparation of food for sale
- construction works and siting requirements
- shopping trolleys and abandoned vehicles
- disposal of waste including domestic, trade and transportation of waste
- overhanging trees and trees, plants and fences obstructing vision

A copy of Local Law No. 7 can be viewed, or purchased, at Reception at the Civic Centre, Braeside Avenue, Ringwood.

Further information concerning any parking, animal or local law matters can be obtained by phoning the Local Laws Office on 871-0333.

#### "Be Wise – Be Immunised"

#### New days and morning times for Infant Immunisation Sessions

Following a review of customer needs, Council's free Immunisation Program for infants has been altered from the first and third Monday afternoons to the first and third Thursday mornings each month.

Parents have welcomed the introduction of morning sessions. Main benefits of the earlier times include cooler conditions during the summer period and infants' afternoon sleep is not disturbed by an injection. Parents who are generally busier during afternoons will now be free to pick up older children from schools instead of trying to accomplish that task and attend an immunisation session at the same time.

The Evening Sessions for teenagers and adults are held between 6.15pm and 7.00pm on the first Tuesday in March, May, July, September and in November it's the second due to the Cup Day holiday.

#### Preventative Health Care Services Telephone 871 0366

#### **Pediculosis (Head Lice)**

Free hair inspections, eradication advice and treatment lotion available at the Civic Centre, Mondays 8.30am. - 10.00am; & 5.00pm. - 8.00pm. Tuesday - Friday 8.30am. -10.00am. Persons unable to attend at these times may ring for an appointment.

#### Pest Control

**EUROPEAN WASPS** – One of the most persistent and aggressive pests in the eastern suburbs - several hundred nests are reported each year. Council has financed the release of 2050 parasitic wasps into different areas of the municipality as part of a long term biological control program against European wasps. The parasitic wasps are harmless to humans and do not affect native wasps or bees.

Residents can treat most nests with Baygon Dust obtainable from supermarkets and hardware stores or check details of discount registered pest control services from the Health Department.

**RODENTS** – Free bait is available to residents to control rats and mice.

#### **Inspection & Surveillance**

Inspections are made of food shops, delivery vehicles, cafes, restaurants, motels, hotels, factories, hairdressers, beauty parlours, acupuncturists, electrolysis and earpiercing establishments to ensure proprietors and staff adopt appropriate procedures to prevent contamination and spread of diseases. Environmental pollution is investigated and action taken to prevent recurrence.

#### 1993 Immunisation Program

**INFANTS – MORNING SESSIONS** FIRST THURSDAY OF THE MONTH Ringwood Central LUTHERAN GOOD SHEPHERD CHURCH HALL Cnr. Wantirna & City Roads (Melways 49G10) 9.40 to 9.55am MMR 9.55 to 10.00am Hepatitis B (Paed) 10.00am Triple Antigen, Sabin & C.D.T. SESSION ENDS AT 10.15AM CHRISTIAN LIFE CENTRE HALL **Ringwood North** 222 Oban Road (Melways 49G2) 10.45 to 10.55am MMR 10.55 to 11.00am Hepatitis B (Paed) 11.00am. Triple Antigen, Sabin & C.D.T SESSION ENDS AT 11.15am THIRD THURSDAY OF THE MONTH Heathmont HEATHMONT UNITING CHURCH HALL (Melways 50B11) 89 Canterbury Road 9.40 to 9.55am MMR 9.55 to 10.00am Hepatitis B (Paed) 10.00am Triple Antigen, Sabin & C.D.T. SESSION ENDS 10.15am ST. STEPHENS UNITING CHURCH HALL Ringwood East 28 Freeman Street (Melways 50C7) 10.45 to 10.55am MMR 10.55 to 11.00am Hepatitis B (Paed) 11.00am Triple Antigen, Sabin & C.D.T. SESSION ENDS AT 11.15am

#### ADULTS & CHILDREN – EVENING SESSIONS FIRST TUESDAY OF EACH SECOND MONTH, MARCH TO NOVEMBER Ringwood Central

Ringwood Senior Citizens Club, Greenwood Avenue, Ringwood (Opposite Primary School) (Melways 49H9) 6.15-6.30pm MMR 6.30-7.00pm Triple Antigen, Sabin & C.D.T., (Paediatric only) Hepatitis B, A.D.T. Tetanus, Rubella & Sabin

• March 2 • May 4 • July 6 • September 7 • \*November 9 \*NOTE:

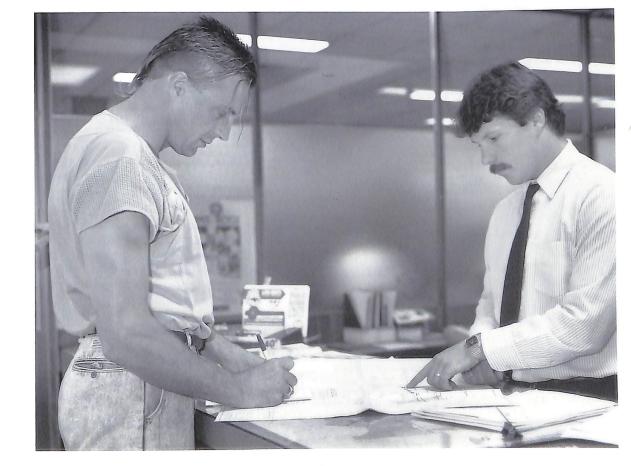
November Session on the 9th due to Cup Day Holiday on the 2nd

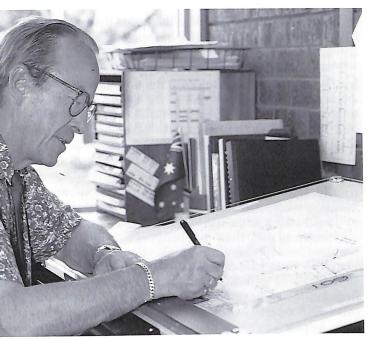
Council's Town Planning Department has various functions which include preparing and administering land-use planning controls, processing subdivision and second-hand dealers' licence applications and providing advice to Council in respect to liquor licence applications and applications for gaming machines.

Land use planning is concerned with the use and development of land within the municipality. The regulation or control over certain land uses and developments is essential to avoid the inevitable conflicts that would occur if everyone did as they pleased, especially in heavily populated areas.



Within Ringwood a planning permit is required for many uses and developments. A planning permit is different to a building permit and in many cases both a planning permit and a building permit will be required. A building permit relates to structural matters whilst a planning permit is more concerned with the suitability of a use or development for a particular piece of land.





To assist people to make a planning permit application, Council has a number of guidelines for different types of development including medical consulting rooms, signage, dual occupancy and unit or flat developments.

Should you have any questions in respect to town planning, subdivisions or second-hand dealers' licences, please contact Council's Town Planning Department on 871 0311.

### **Design and Investigation**

### Building

In Victoria, during 1991/92, 38 people died as a result of fire. More than 90% of those deaths resulted from the effects of smoke inhalation that were associated with fires in residential buildings.

In 1991 the Victorian Building Regulations were amended to require self contained smoke alarms to be installed in all domestic buildings where building work is being carried out. The objective of this regulation is to provide a self contained smoke alarm in as many dwellings as possible, to wake the sleeping occupants in the event of fire.

Briefly, what this means is that even if minor building works, such as re-stumping of a dwelling or construction of a carport attached to a dwelling, are contemplated, then the Building Regulations require that self contained smoke alarms be installed. In most dwellings, provision of one or two alarms will satisfy the requirements of the Regulations and at a cost of less than \$20 each,

this is not a high price to pay for the safety afforded by these devices. Next year in Victoria statistics estimate that approximately 25 children will die from drowning. Most of these

children will be under the age of 3 years and many will drown in backyard swimming pools. Many more deaths will be prevented by the provision of properly constructed and maintained pool fences. The Victorian Building Regulations require that all new pools constructed be provided with safety fencing to prevent access by young children. Unfortunately, the Regulations do not require the provision of fencing around all existing pools, however, this does not remove the need for all pool owners to ensure that pools are maintained in a safe manner.

Pool fences and smoke alarms can only be effective in saving lives if they are maintained in proper working condition.

For further information regarding smoke alarms, pool fences and any other matters related to Building Regulations or associated with building, contact the staff in Council's Building Department.

They are available between 8:30 am and 8:00 pm on Monday, and 8:30 am and 5:00 pm Tuesday to Friday. Telephone them on 871 0355 or call at the Civic Centre.

Design and Investigation is the first point of contact for many people seeking information. The Department provides information on most engineering related matters and these include:-

> • Road design and construction Drainage
>  Traffic issues

- Street lighting Waste collection
  - Bike paths Recycling • Utility Services

The office holds the records for the construction of all of the streets and drains within Ringwood, as well as much property related information.

The Department also works closely with property developers in the area of provision of drainage, roads and other engineering related features.

Information on the Strategic Bike Plan can be obtained from staff within the Design and Investigation office. Enquiries: 870 0258

#### Traffic Management

Ringwood is no longer simply an outer suburb with the country on one side and the city on the other. Gone are the days when the principal thrust of Council's activities was the subdivision of broad acre land for housing and development and so too are the days when the main roads offered essentially the only route into town. It is time to think of cars and trucks and urban living.

The municipality is now fully developed and the metropolitan area is now so large that one has to drive through many other suburbs before reaching the countryside. This outward development of the metropolitan area has had significant impact on the character of traffic using Ringwood streets. There are now lots of not only through traffic but also local traffic.

The number of main roads in the area is virtually unchanged and so their capacity to carry more regional type traffic is being severely tested. Drivers are increasingly trying to find an alternative way through to their destination by using streets which were principally designed to provide for residential access only.

Add to this an increasing use of residential roads by young drivers wishing to test out and increase their driving skills, the extra traffic generated by those who have a need to drive their children to and from both primary schools and secondary colleges and the very few but highly visible arrogant and thoughtless drivers who speed through residential areas regardless of their own or other people's safety, and you will see that traffic patterns in a residential area can be quite complex.

Recognising these problems, Council has, over the years, encouraged the formation of local area committees set up to identify traffic problems in specific residential areas. The Loughnan Hill Traffic





Management Scheme has been particularly active over the last twelve months. Such committees have been able to not only identify the problems but, with the assistance of Council's staff, have been able to identify the severity of the problem and come up with solutions which they can recommend to Council for implementation. Council would like to thank all those people who have been involved in this process and who have assisted Council in making decisions which are best for the community as a whole.

Council gets most of its information on road accidents from Vic Roads, the state's road authority. This information is compiled from the records of the police when they attend the more serious accidents throughout Victoria. So far as Ringwood is concerned, this information is only relevant to the more serious and less prevalent accidents occurring within the municipality. The bulk of accidents which occur, particularly in residential areas, are comparatively minor in nature. Council has no way of knowing of the occurrence of these accidents other than by people who are good enough to either ring or write to Council letting us know of these minor accidents. Again, Council would like to thank those who take the trouble to report these accidents and would encourage more people to do so. Some of the Neighbourhood Watch organisations have been particularly helpful in this regard.

The principal thrust of any traffic management program must be the improvement to road safety. The state road authority and your Council provide a road network of reasonable standard. It does not guarantee that use of that network will be accident free. That is the responsibility of each and every member of our community. Council will continue to encourage the attainment of road safety throughout its municipality.

**Enquiries:** 

Contact the Traffic Department on 871 0293.

## Works

#### Depot

The depot is responsible for all road and drain maintenance as well as sanitary services such as litter collection, kerb and channel sweeping and public toilet cleaning.

The depot has a staff of 38 people who report to the superintendent.

The major projects this year are:

(a) Wonga Road, Oban Road to bend	\$500,000
(b) Eastfield Road/Railway Avenue Intersection	\$25,000
(c) James Street Reconstruction	\$130,000
(d) Pitt Street Reconstruction	\$350,000
(e) Local Area Traffic Management	\$80,000
(f) Tania Court Outfall Drainage	\$35,000
(g) Road Resurfacing - Asphalt and Reseal	\$250,000

One of the most successful projects this year has been resource sharing with neighbouring municipalities, which has permitted the sharing of labour and machinery to increase productivity and therefore, reduce costs. Projects undertaken have been the City of Croydon repairing footpaths within Ringwood and the City of Ringwood line marker being used for two days per week by the City of Doncaster and Templestowe.

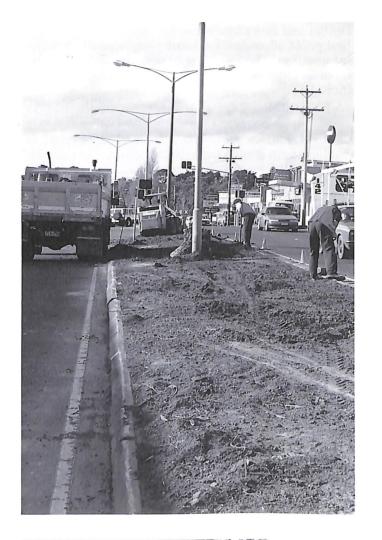
#### Workshop

The workshop is situated at the Maroondah Highway depot opposite Mines Road and is staffed by the superintendent and three mechanics. The staff are required to have a wide range of mechanical expertise to be able to service some 220 plant items ranging from large front end loaders and trucks to specialised glass cutting machines and small hand tools.

A major part of the service is the purchase of all equipment. The annual budget of \$574,000 is to allow for new machines which is offset by \$245,000 trade-in of existing equipment. This service requires a broad knowledge of all types of equipment to ensure that the most appropriate item is purchased for all departments.

The workshop is justifiably proud of its performance and, in a recent review of their work practices and policy, a consultant proved that they were more than competitive with private workshops, both in regard to breadth of services and true cost of repairs.

For further information please telephone 8710266.

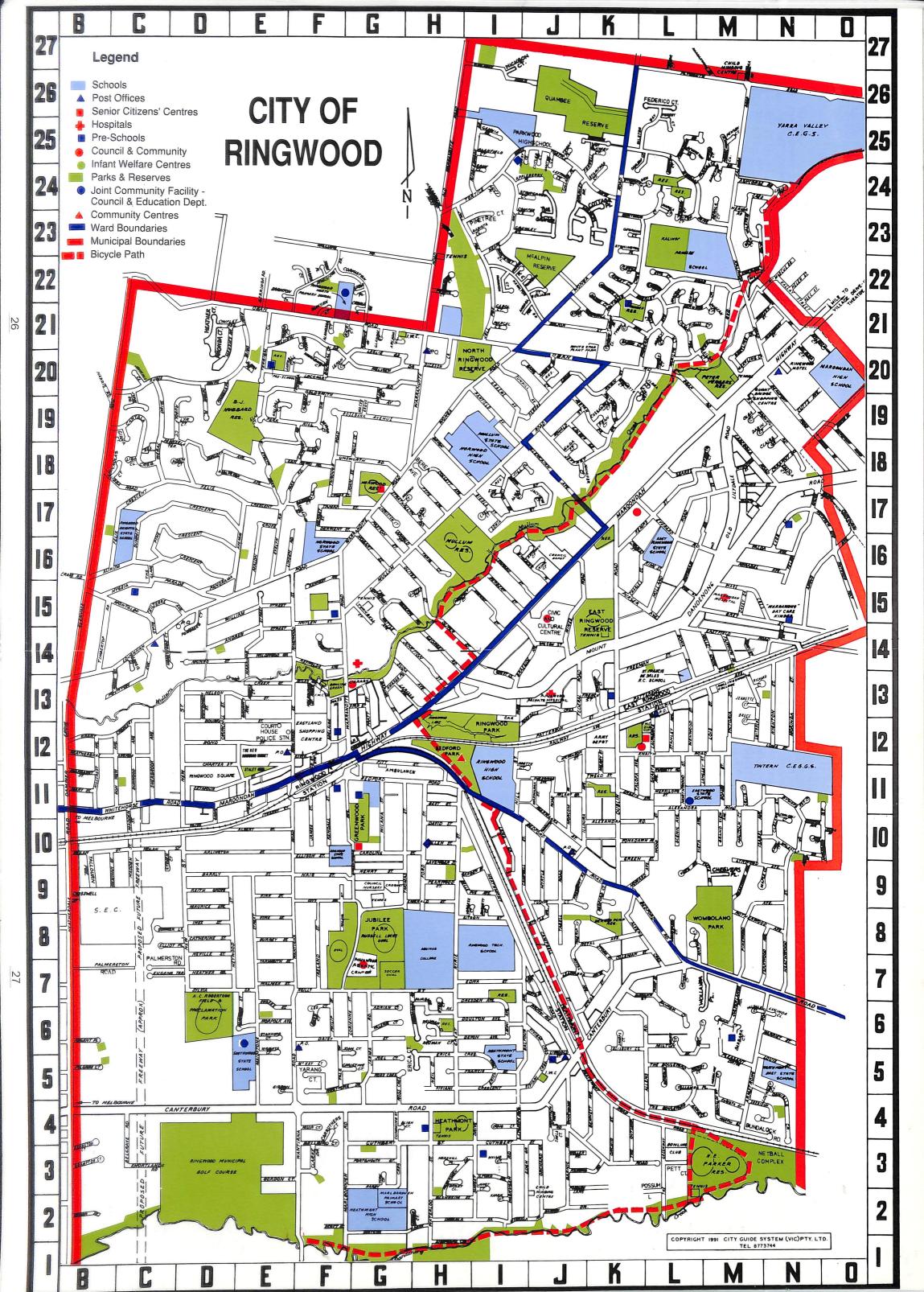




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Beenington Cit.(E)ME25Collent and str(S)K6,E6Into, Into,															
Bedford Rd(S)KsCone Cl(N)1116Folgs Ch(E)1120Files Ch(E)1120Files Ch(E)Files Ch(E)Files Ch(E)Files Ch(S)Files Ch(S)Files Ch(S)Files Ch(E)Files ChEech			M25												
Bechloid Rd(E)(F) <td></td>															
Bega cht(E)M2.3Connier Crit(N)124,124Frainces St(S)Fib <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>															
Beighter Ru(b)(c) <td></td>															
Berlohd Cht(5)F4Cottage FCe(N)K24Fredefico Cht(E)LBSIndividual Ave(E)K9,L9,L10Leoni Ave(S)I6Bellevue Ave(S)I9Coven Ave(S)N6Freeman St(E)L14,K14Howard Ave(E)K9,L9,L10Leoni Ave(S)I6Benjamin Crt(N)J22Craig Crt(S)I4Freeman St(S)J9,L9Howship Crt(E) K13, K14Leslie Gve(N)G21Bennet Ave(S)K4,K5Crawley Gve(N)I23,J23French St(E)K13Hugh St(E)K20Lester Ave(E)O10Bently Lane(E)F12Creek St(N)E14Frodsham Rd(E)L25Hunter St(E)N22Lexton Crt(N)J24Berala Crt(E)M24Crescent Lane(E)G12Furnell Way(N)K25Hygeia Pde(N)B16,C16Lilian Pde(E)L21Bera Ave(N)H18Cross St(N)F18Fyfe Ave(N)H17,H18Lilydale RdLilydale RdBest St(S)H11Cumming St(S)G4GGIan Ave(E)M18Csee Old Lilydale Rd)Best St(S)H11Cumming St(S)G4GEan Ave(E)M18Lind Chego (M)Lind Ave(E)										Homebush Cr	t (E)	L.8			
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Benjamin Cit(N)(N)(S)(A)(N) </td <td></td> <td>Leslie Gve</td> <td></td> <td></td>													Leslie Gve		
Bennier rive       (b)       R4,R5       Chawley Gve       (R)       125,725       Fricher of the o															
Berala Crt       (E)       M24       Crescent Lane       (E)       G12       Furnell Way       (N)       K25       Hygeia Pde       (N)       B16,C16       Lilian Pde       (E)       L21         Berea Ave       (N)       H18       Cross St       (N)       F18       Fyfe Ave       (N)       H17,H18       Lillis Crt       (E)       M11         Berkley Rd       (E)       L22       Culverlands Rd (S)       M6,M7       I       Lillydale Rd         Best St       (S)       H11       Cumming St       (S)       G4       G       Ian Ave       (E)       M18       (See Old Lilydale Rd)											(E	N22	Lexton Crt	(N	
Berea Ave       (N)       H18       Cross St       (N)       F18       Fyfe Ave       (N)       H17,H18       Lillis Crt       (E)       M11         Berkley Rd       (E)       L22       Culverlands Rd (S)       M6,M7       I       Lillydale Rd         Best St       (S)       H11       Cumming St       (S)       G4       G       Ian Ave       (E)       M18       (See Old Lilydale Rd)										Hygeia Pde	(N	) B16,C16			
Berkley Rd     (E)     L22     Culverlands Rd (S)     M6,M7     I     Lilydale Rd       Best St     (S)     H11     Cumming St     (S)     G4     G     Ian Ave     (E)     M18     (See Old Lilydale Rd)														(E	) M11
Best St (S) H11 Cumming St (S) G4 G Ian Ave (E) M18 (See Old Lilydale Rd)	Berkley Rd	(E)		Culverlands Rd	(S)	M6,M7					1-			11-	
Beverley Crt (S) L5 Cuthbert St (S) G4,H4,14 Gabriella Crt (N) F18 Illord Kd (S) 13 Linda Dve (N) 117,118				Cumming St	(S)			()."	Pac						
	Beverley Crt	(S)	L5	Cuthbert St	(S)	G4,H4,I4	Gabriella Crt	(IN	j F18	mora Ka	(5	) 13	Linda Dve	(1)	) 117,118

et Index-Electoral Wards



### **Ringwood Golf Course**

		Ward	d Map Ref.		Ward	Map Ref.		Ward	Map Ref.		Ward	Map Ref.		Nard	Map Ref.
Ti	nden Rd	(N)	-	Muir Crt	(S)	F4	Prospect Crt	(N)	H15	Surrey St	(S)	E8			L12,L13
	ris Crt	(E)	N24	Muller Crt	(S)	J3	Pump St	(S)	L7	Sussex St	(S)	E7			C19,C20
	isa Cl	(N)	C18	Mullum Mullu		)5	Purser Ave		K16,L15	Suzanne Crt	(N)	F17	Westmore Dve		F5,F6
	sgoold St	(S)	J6		N)/(E)	G16	1 01361 1106	(ப)	К10,Ш10	Swain Crt	(S)	M6	Wilana St		G10,G11
	ster Crt		H15,H16		(E)	L25	Q			Sylvia Gve	(S)	D7,E7	Wildwood Gve		E14
	ockhart Rd	(N)	F20	Munro St	(N)	D14	Quamby Rd	(N)	I27	byina dio	(0)	27,27	Wilhelmina Crt		021
	ocksley Cl	(S)	N5	Murray Pce	(S)	E11	Quanto y nu	(11)	127	Т					D15,E15
	ois St		M12,M13	Myrtle Ave		J8,J9,J10	R			Tagell Rd	(S)	J8, J9		(E)	J14
	oma St	(E)	M12,M13	WIYIIIC TIVE	(0)	,0,,0,,10	Radiata Cl	(N)	I23	Tait St	(N)	F18		(N)	J16,I16
	orienne St	(S)	G6	Ν			Rahnston Crt	(S)	B4	Talofa Ave	(E)	L11,L12	0	(E)	K20
	ughnan Rd	(N)	C14	Naroo Crt	(N)	E21	Railway Ave	(E)	G12,L13	Tamar St		F17,G17		(S)	M7
	ouis St	(S)	N5	Neil St	(S)	H5	Railway Pce	(S)	F11	Tania Crt	(N)	H16			) H19,I19
	ourie Crt	(N)	C14	Nelson St		D13,E13	Rawson Crt	(E)	M8	Terrara Pce	(N)	E20,F20			L10,L11
	wen Ave	(S)	I4	Nerida Rd	(E)	M24	Regina St	(S)	F8, F9	Terrigal Cl	(N)	E21	Woodchurch Cl		M25
Lu	icinda Cl	(S)	N6	Nestan Dve		K19,K20	Reilly St	(S)	F7,H7	Thanet Crt	(S)	E11	Woodlands Rd	(S)	H6,H7
Lu	icy Pce	(N)	I24	Neville St	(S)	D8	Reserve Rd	(N)	G15,H15	The Boulevar	d (S)	L5	Woodside Ave		F14
Ly	'n Crt	(N)	D19	New St (1	N)/(S)	D8,D10	Reumah Crt	(S)	H6	The Centrewa	ay (N)	G16	WoorabindaCl	(N)	F21
Ly	nwood Ave	(E)	M10	Newman St	(S)	B9,B10	Reynolds Ave	(N)	F14	The Glade	(N)	C16	Wrights Crt	(S)	E6
				Nicholas Crt	(E)	B18	Rex Crt	(E)	N11,011	The Grange	(N)	J23	Wyndarra Crt	(E)	K25
Μ				Nicholson St	(E)	J12	Rhonda Crt	(N)	D21	The Greenwa		L2,L3	Wyrunga St	(E)	M18
M	cKay Crt	(S)	F5	Nickson Crt	(N)	I27	Richard Crt	(E)	N13	The Outlook	(S)	K3,K4			
M	cMahon Crt	(N)	I22	Nigel Crt	(E)	J22,K22	Ricki Crt	(N)	F21	Thomas St	(S)	G9, G10	Y		
Ma	acey Gve	(N)	G20	Nina Crt	(N)	J16	Ringwood St	(N)	E14	Through Rd	(N)			(S)	M5,L5
	adden St	(S)	C10	Norfolk Ave	(N)	E6	Ripley Crt	(E)	K22	Timbertop Ro		B14,B15		(S)	B9,B10
Ma	aggs St	(E)	N21,N22	Norman Crt		G18,H18	Robinson St	(E)	N21	Tinworth Pce		J22		(S)	F5
	aidstone St	(S)	E5			L11,L12	Rollington Dve		K19	Tooronga Rd	(E)	J10,J11		(S)	E8
	ajor St	(E)	J21,J22	Notlen St	(N)	F15	Ronald St	(E)	J19	Tortice Dve	(N)	I24,I25	York Crt	(S)	G3
	alcolm Crt	(E)	M10				Rosebank Ave		F19	Towerhill Dv		L21			
	anuela Tce	(N)	C19	0			Rosedale Cres	(E)	J13	Treetop Crt	(S)	J8,K8			
	aple Crt	(E)	N9	Oakleaf Crt	(E)	L25	Ross Cres	(S)	G5	Triton Crt	(E)	L24			
	arcell Crt	(N)	I21			E22,J21	Rotherwood Av		M9	Tudor Crt	(S)	J9			
	arcas Rd		N22, N23	Odette Crt	(E) (E)	J12	Royal Ave	(S)	K7 D19,D20	Tugan Pce	(N) (E)	J25 K21			
	argaret St arica Cl	(N) (E)	B23 L24	Oke St		L15 M17	Rudolf Crt Rupert St	(N) (N)	I19,D20 I15	Tunbury Ave Turnbull Crt	(E) (N)	G15			
	arilyn Cres	(E) (E)	L24 L21	Old Lilydale Ro Old Warrandyte		10117	Russett Rd	(E)	L12	Turnbury Ave		K22			
	arket St	(E) (N)	E12		(N)	H24	Ruthven Way	(E) (E)	015	Tweed St		K11,K12			
	arkhill Pce	(IV) (S)	H3	Olga Crt	(E)	N19	Ruthvon way	(ப)	010	Tyson Crt	(E)	K21			
	arlborough Ro		F2	Olive Gve	(S)	D11	S			1 90000 000	()				
	aroondah H'v					H15,H16	Salisbury Crt	(S)	K6	U					
		-	D11,E11	Orchard Gve	(S)	J3	Sang Crt	(N)	J20	Unsworth Rd	(N)	F18,G18			
Ma	artin St	(S)	M4	Orchid St	(S)	K3,K4	San Remo Rd	(N)	E18,F18	Upton Crt	(E)	M25			
Ma	arwarra St	(E)	J10				Scenic Ave	(E)	L10,L11	-					
Ma	ary St	(N)	B11	Р			Scott St	(S)	F2	V					
Ma	aurice Ave	(S)	D9	Palmerston Rd	(S)	B8, C9	Seares Dve	(E)	L18,M18	Valda Ave	(E)	N16			
Ma	aurine Crt	(N)	H22	Pamela Pce	(N)	D20	Seymour St	(N)	D11	Valdale Crt	(S)	M6,N6			
		(N)	F13	Panfield Ave	(N)	I19,I20	Sharps Crt	(S)	K6	Vale St	(S)	F5,F6			
	elview Dve	(N)	E21	Panorama Ave		D16,E17	Shasta Ave		K11,L11	Valerie Crt	(S)	G6			
	enzies Cres	(N)	D21			E18,F18	Sherbrook Ave	. ,	C12	Valkyrie Cres		M23			
	errilong St	(E)	L11	0	(E)	M25	Sheridan Crt	(S)	M4, N4	Vasey Concou		017			
	erry St	(E)	K12	Parkhaven Dve		H3	Sherwood Ave	. ,	J11	Velma Gve		N16,018			
	ersey St	(N)	F17			E19,F19	Shibor Dve	(S)	B2	Vergess Crt	(S)	I19			
	chael Pce	(N)	I23,J23		(E)	K25	Short St	(E)	M14	Victoria St		M12,M13			
IVII	iddlebrook I		IOF	Patterson St		J12,K13	Shortlands Rd Simla Crt		C3	Vine St	(S) (E)	E9 M9,			
N/S	les Ave	(N) (N)	I25 F13, F14		(N) (N)	G19 G17	Simla Crt Simpsons Crt	(S)	J4 H1	Vista Ave		M9, M10,M11			
	iller Gve	(IN) (E)	M14		(IN) (S)	H9	Smithdene Av		N12	Vista Crt	(E)	M10,M11 M9			
	ilne Pce	(E) (N)	H21		(N)	D15	Sonia St	(N)	J17,J18	Viviani Cres		H5,J5,I5			
	ilton St	(S)	L5	Pensby Crt	(E)	M25	Stamford Crt	(N)	K25	Vonadawn A		., .			
	ines Rd	(E)	J15,K16	Pett Crt	(S)	L3	Stanhope Crt	(S)	E6	, on a data in the	(_)				
	rabel Ave	(E)	M16	Philip St	(S)	F6,F7	Stanley Ave	(E)	L12,L13	W					
	olan St		B10,C10	Pilgrim Crt	(S)	B5	Station St	(S)	F11	Wainui Ave	(S)	J7			
	ont Crt	(S)	M6	Pine Cres		C17,D17	Steven Crt	(S)	C10	Walhalla Dve		N10,010			
	ontalbo Rd	(N)	B15	Pinetree Cl	(N)	I24	Stoda St	(S)	K7,K8	Wallis Crt	(S)	I3			
	ontanus Crt	(E)	K24	Pinewood Ave		M8	Stonington Pce		K23	Walmer St	(S)	E7			
		(N)	I23	Pitt St	(S)	G12	Strathallyn Rd		G18	Wantirna Rd		F3,F4,E5			
	ontgomery St		D23	Pleasant Dve	(S)	M5	Stringybark Cr		J24	Ware Cres		M15,N15			
	orcom Ave	(E)	J11	the second se	(E)	L27	Suda Ave		B14,H14	Warrandyte F					
Mo	orinda St	(E)	N12		(S)	G3	Summer Lane	(S)	C8,D8	Washusen Ro	l (S)	I2,I3			
Mo	ountain View			Possum Lane	(S)	J3,K3	Summit Cres	(N)	C17	Waterloo St	(S)	H2,H3			
10 A 10		(S)	J4	Powrie Crt	(N)	H22	Sunbeam Ave		L16,M17	Waters Gve	(S)	G2,H2			
Mt	Dandenong					B13,C13	Sunhill Ave	(N)	J20,I20	Wattle Ave	(N)	G15			
		(E)	K15	Pratt St	(N)	G13	Sunset Dve	(S)	I3,I4	Wendy Crt	(S)	L5,M5			

After an extremely wet winter, the Ringwood Golf Course is blossoming to prepare for another busy summer golfing season.

The 18 hole course, situated off Canterbury Road, is one of Melbourne's most popular public courses. To assist with these hard economic times, mid-week green fee concessions have been broadened this year from Junior and Pensioner fees to include Senior Card holders and also Students.

To complement the course, a Golf Driving Range is under construction on proposed freeway land adjacent to the 13th fairway. Access is via Belgrave Road and it should be opened in December 1992. The range is privately owned and has no affiliation with Council, however, management of both venues will have close co-operation to maximise the service to the public.





The Pro-Am golf tournament will be held on Wednesday February 10, 1993. This event is organised by the Ringwood Golf Club with assistance from Council. Some 200 professional and amateur players enjoy this most successful event. Whilst the course is closed to the public during the tournament hit-off time, many people flock to the 1st tee after the official play has finished, around 3.00 p.m., so that they can experience a golf course prepared to championship condition.

#### **Bookings: Ringwood Golf Course** Pro Shop - 870 7496 Location: Melways Ref. 63 F1

We look forward to welcoming you to the Ringwood Golf Course.



### **The Ringwood Aquatic Centre**

The Ringwood Aquatic Centre continues to play a very important role in our community by providing a variety of Aquatic based activities. Some 451,715 patrons used the centre during the last twelve months, despite the effects of a very poor summer and the financial difficulties being experienced in the current economic climate.

The Centre continues to cater for a diverse range of aquatic recreational and social needs within our community, and provides opportunities for both the able and disabled to enjoy the aquatic environment.

### **New Activities**

New activities such as Free Coaching, Early Bird Aerobics and Beach Volleyball have been added to our extensive list of successful activities. The purchase and provision of the fabulous Aqua Run has proved to be a great hit with the children. This "obstacle course" is used at the weekends and during the school holiday programs.

The Free Coaching takes place Monday to Friday between 6:15 am and 7:15 am each morning. This free service is provided for those of the general public who need help with their swimming and includes advice on training methods and stroke correction.

This service is soon to be extended to included Secondary schools within our catchment area. The aim is to improve their swimming performance for inter-school and inter-house competitions.

Early Bird Aqua Aerobics are held on Tuesday and Thursday mornings between 7:00 a.m. and

7:45 a.m. These sessions are not only for aerobic enthusiasts, but for those who need a change from normal lap swimming.

The Aquatic Centre's school holiday programs provide games and activities to entertain children and teenagers between the ages of 7-13 years. Over 900 children take part during each holiday period in the two 3 hour sessions. Bookings are essential for these programs. Beach Volleyball is soon to be started. This popular beach game which originated in the U.S.A. is a fast, new and exciting sport and is played by all ages. Schools, organisations and other Aquatic Centres will be invited to submit teams for tournaments over the coming summer months.





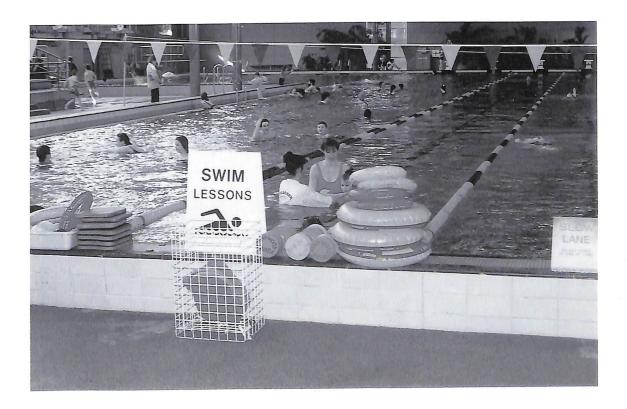
### **Increased Swim Lessons**

Our "Learn to Swim" classes continue to be very popular and have seen an increase of over 2,000 extra swim lessons being provided. This increase has been in the area of water familiarisation for children one to five years of age and in adult sessions.

#### **Concession Books**

Concession ticket holders have increased by over 10,000 users, and additional changes in this area for the 1992/3 season have seen bigger concessions being offered for regular users and the introduction of a book containing a smaller number of tickets. These changes are being introduced for the benefit of adult and junior patrons.

Enquiries: Contact Ringwood Aquatic Centre Telephone: 870 0519



#### **Other Activities**

The highlights of the year will be the Winter State Diving Championships and the Aussie Interclub swimming meet. In both cases these competitions attract competitors from all over Victoria and large numbers of spectators.

Extra diving sessions have been arranged to cater for the increased demand, which has been due to the exposure diving received during the Olympic Games. A Ringwood Olympic diver practices and coaches at the Centre.

Residents of Ringwood and its surrounding areas continue to make use of the Ringwood Aquatic Centre. The Centre provides service and facilities through its programs, and is a great place for families to come to. The atmosphere of the Centre and the pool surrounds create an environment that is just great, whether it's to relax or to be more active by taking part in any of its varied programs.

### **The Ringwood Convention Centre**

The Ringwood Convention Centre is a valuable community resource, often used by community groups. The complex, which has recently been completely refurbished to modernise and update its facilities, is located on 11 acres of sweeping lawns and native Australian gardens with the beautiful Blue Dandenongs as a perfect backdrop for wedding ceremonies, receptions or that special occasion.

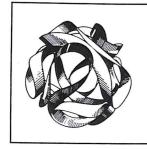
The Convention Centre has three beautiful function rooms and the modern Karralika Theatre. The Centre's design makes it extremely versatile with function rooms being able to cater for 50 to 770 people. The Centre is extremely flexible in its usage, being adaptable to hirers' requirements. It is run to a very high standard and is one of only a few Council-owned Centres which provides all its own in-house catering and services. Access is at ground level, making it suitable for large exhibitions. The Centre is fully carpeted and air conditioned, providing moveable dance floors and staging, with a rustic external gazebo. The carpark caters for 400 cars.

It is a popular choice for wedding receptions with in excess of 60 couples per year taking advantage of the facilities, service and beautiful grounds.

Many thousands of people attend a vast array of functions such as conventions, debutante balls, school functions, meetings (including political and government meetings), dinner dances, sports nights, presentations, product launches, quests, pageants, fund raising functions, trade displays, school science exhibitions, antique and garden shows, 21st birthdays, anniversaries and retirement dinners.

Some of the regular patrons of the Convention Centre are:

- United Dairy Farmers of Victoria
- Ringwood Chamber of Commerce and Industry
- Gas and Fuel Corporation
- Toyota
- Ford
- Nissan
- Commonwealth Bank
- Safeway Stores
- Tintern Girls Grammar School
- The Gideons Australia



Ringwood Convention t r e n





#### **Theatre Facilities**

The Karralika Theatre is one of the most modern and well equipped outside central Melbourne. It seats 433 patrons and aims to provide first class entertainment and facilities for the client's use at the most economical charges. The Theatre is air conditioned, carpeted, and has tiered seating, complete theatrical sound and lighting facilities, 16mm film projectors, facilities for live radio and television broadcasts, full dressing room facilities and showers, together with full recording facilities. We also have the Karralika Bar for the convenience of the clients and, of course, a fully stocked kiosk is available at all performances.

Much of the Theatre's use is by professional and amateur companies, together with local community groups such as theatre companies, schools, ballet and callisthenics groups, the local arts councils and local musicians. In the school holidays in particular, it stages programs to cater for children and attract them to the theatre.

Location: Mines Road, Ringwood East 3135 (Melways Ref.: 50 A7)

Some of the regular performers at the Theatre are :

- Ringwood Ballet Society
- Starz Performing Arts
- Mountain District Choral Society
- Ringwood Band
- Luther College
- Warrandyte Primary School
- The Fabulous Nobody's Theatre Company.

The Centre provides access for disabled patrons. We take pride in our first class cuisine and the personalised service provided by our professional staff which will guarantee both the success and full enjoyment of your special function.

Members of the community are more than welcome to come and view the facilities.

## Enquiries: 870 2888

## **Ringwood Library**

Ringwood Library is situated at 28 Warrandyte Road, Ringwood and is open on weekdays from 11:00 a.m. to 9:00 p.m. and from 10:00 a.m. to 5:00 p.m. on Saturdays. Also, all the branches of Eastern Regional Libraries are open to Ringwood Library members.

#### Reading

Novels of all types are available for your leisure reading as well as books on all subjects. Some of the most popular are about parenting, travel, gardening, local history, do-it-yourself, health, sports of all kinds, famous people, craft and lots more.

#### Listening

If you prefer to listen, try a "book on tape" or a music cassette from our range of Beethoven to Farnham, jazz or children's nursery rhymes and stories.

#### **Information Service**

Librarians are always available to assist you to find facts and figures and help with information of all kinds.

### **Opening up the world of books**

**Storytime sessions** with stories, rhymes and activities for children aged 3-5 years are held on Mondays from 1:30 p.m. - 2:30 p.m. and repeated on Tuesdays from 11:00 a.m. - 12:00 noon.

**Fun Club activities**, including stories games and crafts, is on Wednesday afternoons from 4:00 p.m. - 5:00 p.m. for primary school children.

**Discuss** . . . become acquainted with new authors and make new friends at a book discussion group. The group meets on the first Wednesday of the month at 1:30 p.m.

**Book talks** . . . library staff talk about new books they have read. Borrow one of these or one of the many new books on display. Talks are held every 3 months and are advertised beforehand in the local papers.

## Libraries are not just for sighted people

The Kurzweil Personal Reader is a desktop reading system with electronic scanner which can convert virtually any typeset or typewritten material into high quality synthesised speech. Text can be stored on audio-cassette or communicated to other computer devices for storage, word processing and Braille conversion. Just ring the library to book a time to use the Reader.

### **Family Tree**

If you are tracing your family tree, use the Births, Deaths and Marriages records for Victoria and N.S.W. on microfiche at the library. Genealogist Faye Guthrie visits the library once a month on Saturday afternoons to give advice to those having difficulty with their research. Bookings for the microfiche and sessions with Faye can be made by calling the library.

#### **Becoming a member**

Join up soon! Ring 870 0177 / 870 0377 or simply visit the library.

## **Ringwood Recreation**



#### **Ringwood Festival**

The Ringwood Festival is an annual event which is being held in March this year. The Festival is when Ringwood gets together to have fun, be entertained and participate in new activities.

#### 1993 EVENTS

- Community Displays 15th-20th March
- Family Fun Day 21st March
- Theatre Entertainment 27th & 28th March

A wide range of displays conducted by community Groups will once again be exhibited at local shopping centres.

Ringwood comes alive on Family Fun Day with free rides for children at Ringwood Lake, clowns, pony rides, face-painting, and plenty of food and fun. A succession of talented performers will entertain you in the Soundshell.

This year, the craft market and an art and craft show will be a major part of the festival.

Free festival buses will be running on Family Fun Day so don't get caught in the traffic! You can catch a free bus at Ringwood Lake and go down to the parade and shopping centres.

For more information regarding the Ringwood Festival, contact the Community Services Department - 871 0222.

#### **Highland Carnival**

On 28th March 1993, the 27th Annual Highland Carnival will be held at Jubilee Park, Ringwood. Even if you haven't any links to Scotland you will enjoy this day. There are rides for the children, all types of stalls, and you may even trace your family name. There will be plenty of entertainment and activity with a number of championships being held on the day:

- Victorian Pipe Bands Championship;
- Victorian Scottish Heavy Games Championship;
- Victorian Axemen's Championship; and
   Australian and Commonwealth Highland Dancing Championship.

So come along and enjoy the spectacle!

### **Ringwood Fun Run**

On Sunday 21st March 1993, the second Ringwood Fun Run will take place. A 5.5 kilometre and an 11 kilometre run along Mullum Mullum Creek will begin at the Norwood Oval at 8:30 a.m.

Young and not-so-young alike will enjoy this pleasant run (or walk) along the tree-lined bike track of Mullum Mullum Creek. Entry forms are available from the Council and the Eastland Fitness Centre.

### **Ringwood Lake Craft Market**

On the 3rd Sunday of the month from October until April, over 60 stalls of community based craft and plants will be at the Ringwood Lake from 9:00 a.m. to 3:00 p.m.

All are welcome to come and enjoy a sausage sizzle with the Ringwood Youth Committee and browse amongst the market stalls for that "special purchase". Come for lunch and stay all day.

• February 21st

- March 21st (Ringwood Festival)
- April 18th

### **Parks for the People**

On the same days as the craft markets, you can enjoy free musical concerts at the Ringwood Lake from 12:00 noon to 3:00 p.m. Local jazz bands and easylistening music will entertain you while you picnic near the Soundshell and enjoy the natural surroundings of the lake.

Parks for the People aims at providing free family fun on the 3rd Sunday of the month from October to April.



## **Parks and Reserves**

Ringwood Council is proud of their parks which offer all ages unique opportunities to enjoy either a few quiet tranquil moments wandering amongst the tall graceful eucalypts found growing in many of our parks, or join in something a little more active. With the wide range of sports available in the parks, your choice is as good as your imagination.

The staff are proud of their parks and maintain over 200 hectares of playing fields, playgrounds, parks, bush reserves and open grass lands.

parks, bush reserves and open grass lands. An exciting new park is being developed this year. The design of the new park at McAlpine Reserve in Wonga Road has been jointly developed by the Friends of the Parks Committee and the Ringwood Parks Department. The park will include 2 kilometres of sealed walking paths, arboretum planting of Australian native trees and many other tree species from various parts of the world. There will be a fern and palm fringed pond with electric BBQ's and a children's

a children's playground overlooking the area. Start of construction is anticipated in early 1993.



## **Parks and Reserves – Public Facilities**



A selection of parks and reserves that you may be interested in visiting. Map references refer to the map in the centre pages of this guide	5	blet	1c Tr	act all Diat	nond evice	Trac	t inity	House	a A A	Con	IF FUT	nitur	e 8.11	20.6	quip	nent	le Ha	hing	2001	values Other
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Bedford Park Map Ref H-12									•		•			•					•	Bush Reserve
Chesney Drive Map Ref M-22													•						•	
Dandenong Creek Reserve Map Ref M-3				•															•	Bush Reserve
East Ringwood Reserve Map Ref K-15						•			•	•	•	•	•			2	•	•		
Greenwood Park Reserve Map Ref G-11					•	•				•	•	10	•					•	1	
HE Parker Reserve Map Ref M-3				•		•		•		•	•	•	•				•	•	•	
Heathmont Reserve Map Ref H-4		•				•				•	•	•	•				•	•		
Herman Pump Reserve Map Ref K-8													•						•	Bush Reserve
Jubilee Park Map Ref G-8			•			•			•	•	•	•	•		•	•	•	•	•	Croquet
Jull Parade Reserve Map Ref H-22									•				•						•	
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Manson Reserve Map Ref H-1						•			•	•	•	•			•					Bush Reserve
McAlpin Reserve Map Ref J-23																				New Park Developmen
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Monterey Park Map Ref J-24												14	-						•	Bush Reserve
Mullum Mullum Creek Reserve Map Ref K-19				•					•										•	
Mullum Reserve Map Ref H-17						•			•	•	•	•	•							
North Ringwood Reserve Map Ref H-21						•			•	•	•	•	•	•				•		
Norwood Reserve Map Ref G-18											•									
Notlen Street Reserve Map Ref F-15									•		•		•	•						
Peter Verger's Reserve Map Ref M-20						•				•	•						•	•		
Proclamation Park Map Ref D-7	•	•				•			•	•	•	•	•							
Quambee Reserve Map Ref J-26						•			•	•	•	•					•			Pony Club
Ringwood Lake Reserve Map Ref H-13			•	•			•		•		•		•					•	•	
Ringwood Market Map Ref E-12			•		-		•		•		•		•					•		
Wombalano Park Reserve Map Ref M-8							•				•		•					•	•	Bush Reserve

#### Index

Accommodation Aged and Disabled Services (refer also Self Help) Children's Services (refer also Family Services & Self Help) Churches **Council Facilities** Education Family Services (refer also Children's

Services & Self Help

**Government Departments** Health Services (refer also Self Help) Interpreters Legal Local Organisations Post Offices Recreation Self Help Groups Transport

Youth Services

Any queries relating to the following entries can be made to: **Council's Community Support** Officer on 871 0287

The Ringwood Croydon Advisory Service on 870 3233 or 725 7920

#### Accommodation

#### ACCOMMODATION

Maroondah

Accommodation Services 312 Mt Dandenong Road, Croydon - 725 2188 Ring for an appointment. Emergency housing and information on a range of housing services. Provides interest-free loans for bonds and rent in advance on rental accommodation for lowincome people.

#### AGED ACCOMMODATION

Ring Council's Community Services Officer for the Aged, to discuss particular concerns. Staff involved in caring for Aged and Disabled are available to attend to both specific and broad concerns relating to these areas - 871 0222

#### **OPTIONS FOR** COMMUNITY LIVING

16-18 Crovdon Road. Crovdon - 725 9811 A community based organisation managing and maintaining accommodation for people with an intellectual disability. **Outreach Program & Community** Living Support Service providing direct support and skills training to people living at home, in private board and housing cooperatives.

#### EMERGENCY HOUSING

For Women and Children, contact Women's Refuge Referral Service - 329 8433

For Youth, contact Youth Accommodation Services 729 2022

For Families, contact Maroondah Accommodation Services for centre information and referral and non-interest loans for private rental (when funds are available) -725 2188

#### **OUTER EAST REGIONAL** HOUSING COUNCIL

312 Mt Dandenong Road, Croydon - 725 9288 Housing research, policy and advocacy, general housing advice, auspice community housing groups

#### **OUTER EAST TENANTS INFORMATION SERVICE** 312 Mt Dandenong Road, Croydon - 725 9152

Free advice on tenancy issues. Monday, Tuesday, Thursday, Friday: 9.30 a.m. - 4.30 p.m.

#### DEPARTMENT OF PLANNING AND HOUSING

25 Ringwood Street, Ringwood - 871 5199 Provides the following services: General housing information and advice; Public housing applications; Wait turn applications; Maintenance: Priority housing; Bond assistance (private rental); Movable Units (Granny Flat Applications); Rent Collections (8.15 a.m. - 4.30 p.m.)

#### **TENANTS**

For bond assistance contact:

- Department of Planning & Housing - 871 5199
- Maroondah Accommodation Service - 725 2188 For information and advice on
- tenancy problems contact:
- Outer East Tenants
- Information Service 725 9152 • Tenants' Union: (Monday -
- Friday: 9.30 a.m. 1.00 p.m.) - 417 1911

For information on supplementary rent assistance contact:

• Department of Social Security - 264 6888

#### HOUSING **INFORMATION CENTRE**

Shop 22, Myer Arcade, 250 Elizabeth Street, Melbourne - 663 1141

Provides free advice and guidance to people building or buying a house or flat

#### MULLUM PLACE

Provides short term accommodation for homeless young people. Contact Youth Worker - 879 2675 Calls for accommodation can be directed through the Wesley **Community Contact Centre** - 879 5344.

## **Community Directory**

#### WESLEY COMMUNITY **CONTACT CENTRE**

143 Maroondah Highway, Ringwood - 879 5344 Mon. to Fri. 10.00 a.m.-7.00 p.m., Saturday 9.00 a.m.-1.00 p.m. Public Hols 9.00 a.m.-5.00 p.m. Short term crisis accommodation, housing for medium term accommodation, material aid and information, support and referral. Require volunteers.

#### Aged and **Disabled Services**

(Refer Also Self Help) A directory of Aged and Disabled Services is available from Council offices.

#### **AGEING - VICTORIAN COUNCIL ON THE AGEING**

4th Floor, 126 Wellington Parade, East Melbourne - 416 0822 Provides information for the elderly and their families as well as counselling services.

#### CITIZEN ADVOCACY

2 Mount View Street, Croydon, 3136 - 725 4435 PO Box 790, Croydon, 3136 Citizen Advocacy is a community based organisation which works to promote the rights and protect the interests of people with disabilities on the assumption that all people have the right to be included in the life of our communities.

#### DEAFNESS

H.E.A.R. Service 101 Wellington Parade South, East Melbourne 3002 - 650 3981 Conducts hearing tests and courses on deafness management.

#### DISABLED AND DISADVANTAGED WORKERS' CO-OPERATIVE

Derek Davies - 876 2918 Registered Office: 87 Wonga Rd, Ringwood. Retail Outlet: Market at Burnt Bridge Shopping Centre 1st Sunday every month.

#### **DO CARE**

A friendly visiting scheme for elderly lonely people. Do Care matches volunteers with socially isolated people over 60 years of age - 720 2155 or Wesley Central Mission throughout Melbourne - 662 2044 HEARING AID SERVICE

Australian Hearing Services, Hearing Centre, 399 Lonsdale Street, Melbourne - 604 4260 or 2nd Floor, Whitehorse Plaza, Box Hill - 890 0606 People who hold a Pensioner Health Card may receive free hearing aids. Annual service fee \$25 for batteries, repairs and maintenance of the aid.

#### **INDEPENDENT LIVING CENTRE:**

52 Thistlewaite Street, South Melbourne - 690 9177 The Centre has a display of aids for the disabled and an information service which provides details about cost and availability of appliances. Visits by appointment only.

#### INTELLECTUAL DISABILITY SERVICES

**Outer Eastern Office** 46 New Street, Ringwood - 871 4444 A government service providing advice and assistance to intellectually handicapped people, regardless of age.

#### MONKAMI

Accommodation , Adult training and support services for the intellectually disabled. Administration: Cnr Dorset and Lincoln Roads, Crovdon - 725 8677 Adult Training & Support Service: 725 6652 Accommodation Support Service: 723 7751 Retail outlet: Olinda Creek House & Garden Centre - 207 Main Street, Lilydale - 735 3611 & 735 3247

### NADAVOC INDUSTRIES

1-19 Colombo Street, Mitcham - 873 1111 A sheltered workshop for disabled people.

#### REGIONAL DISABILITY COUNCIL

PO Box 705, Croydon. Chairperson: Peter Best - 761 0028 Regional Association of people with disabilities, advocates and service providers. Group lobbies for services and provides information and referral. 39

Meetings at Maroondah Social Health Centre: 75 Patterson Street, East Ringwood. 9.30 a.m., second Tuesday of the month. Interested persons welcome.

#### **RED CROSS** TRANSPORT SERVICE

The Ringwood East Transport Unit transports people who are unable to use public transport to medical appointments at hospitals. One to two weeks notice and a doctor's referral are needed. Monday to Friday: 9.00 a.m. - 12.00 noon and 1.00 p.m. - 4.00 p.m. - 870 5717

#### SPORTS FEDERATION FOUNDATION

Sports integration project for people with a physical disability. Worker assists with integration into mainstream sporting clubs. Contact: Eastern Suburbs Project Officer - Lisa Kelsey, 870 0206.

#### DISABLED PERSONS' FACILITIES

**Off Street Parking:** Reserved off street parking spaces for disabled motorists are located at the following Shopping Centres:

Eastland: Lower Level; at 2 separate locations outside Lower Mall, enter from Ringwood Street. Upper Level; at 2 separate locations near the Commonwealth Bank enter from Ringwood Street Safeway, (Warrandyte Road store), adjacent to store entrance and on Rooftop carpark.

North Ringwood: Behind shops; enter from Dickson Crescent or Oban Road Burnt Bridge Shopping Centre; enter from Beaufort Road Ringwood Market; enter from Bond Street or Market Street Ringwood Square Shopping Centre; enter from Seymour Street or New Street Heathmont; enter from Canterbury Road.

**Telecom Business Office:** Telecom has a range of aids available to assist disabled people with using a telephone. Initial enquiries: 56-60 Rutland Road, Box Hill - 895 7211

### **Council Directory**

#### **Toilets:**

Public toilets which include special facilities for the disabled are located -

- in Myer Eastland on 2nd Level adjoining the hairdressing salon (one male and one female toilet for disabled).
- at Ringwood Lake, Ringwood Library, Wombalano Park and Ringwood Convention Centre.
- Ringwood Market opposite disabled parking bay.
- Ringwood Square Shopping Centre - near Advisory Service

#### DAY ACTIVITY CENTRES FOR AGED AND DISABLED

#### "Penumbra"

268 Canterbury Road, Heathmont. Map Ref H4 - 729 7269

"Penumbra" is a day centre for disabled people in the outer eastern suburbs, which offers crafts, social and recreational activities.

Tuesday: 10.00 a.m. - 12.00 noon Wednesday: 10.00 a.m. - 3.00 p.m. Thursday: 10.00 a.m. - 3.00 p.m.

#### **East Ringwood Caring Centre**

Holy Trinity Church - Patterson Street, East Ringwood. Operates second and fourth Thursday of each month. Activities, lunch and socialisation for Aged and Disabled. Transport can be arranged. Contact: Mrs Sylvia Simpson - 870 1944

#### **Friendly Circle**

A more active group of retired folk who meet at 13 Bedford Road, Ringwood, on Wednesday afternoon. Contact: Mrs B Hooper - 870 7559

### **Greenwood Day Care Centre**

Uniting Church, Cnr Greenwood Street and Station Street, Ringwood. **Operates Mondays and Thursdays** 10.30 a.m. to 2.30 p.m. Activities, socialising, gentle exercise program all incorporated with high quality loving care. For frail elderly. Transport can be arranged. Contact: Deaconess Gwen Shanks

- 879 3859

#### Heathmont Drop In Centre Uniting Church, 81 Canterbury Road, Heathmont. Operates

Mondays. Contact persons Mrs Lois Hunkin - 870 7281 Rev Catford - 729 4452 Activities, cards, guest speakers. Hospitality assured. Transport can be arranged.

#### Salvation Army

- "Companion Club" An informal group of elderly who meet Fridays 10.30 a.m. Contact Norma Purcell - 879 2368.

#### SENIOR CITIZENS' CENTRES Ringwood Senior Citizens' Centre: Clubrooms in Greenwood

Avenue, Ringwood - 870 1884

### **Ringwood East**

Senior Citizens' Centre: Clubrooms in Laurence Grove, Ringwood East - 870 0289

#### North Ringwood Senior Citizens' Centre: Clubrooms at Norwood Reserve, Warrandyte Road, North Ringwood - 879 2677

Third Age Ringwood Inc. (University of the Third Age): Contact the Co-ordinator on 879 2677 Monday to Friday, 9.00 a.m. to noon. There are no examinations. gradings, degrees or diplomas, just a friendly and relaxed way of learning. There are nearly 50 different courses available. Courses are as varied as languages, sketching,

#### DAY CENTRES FOR THE FRAIL AGED

Maroondah Social & Community Health Centre 75 Patterson Street, East Ringwood - 879 3933 Contact person - Madeline Parker (Chief Occupational Therapist).

photography to travel groups.

**Donwood Day Care** 1-5 Mt Dandenong Road, Croydon 3136 - 879 7367 Contact Co-ordinator - Jan McDonald

### Manvantana Day Care For

**Dementia Sufferers** Manvantana Hospital, 46 Warrandyte Road, Ringwood - 870 9611 Contact Pat Woodard or Jill Russell. Day Centre operates evenings 4.00 p.m. - 8.00 p.m.

#### COUNCIL'S AGED AND DISABLED SERVICES

For information, advice and support on issues concerning aged and disability services, contact Council on 871 0322

#### Home Maintenance

Assistance for aged persons, and younger persons with a disability, to maintain their home environment in a good state of repair. Also the installation of disability aids such as grab rails and ramps. Contact - Assistant Home Care

Supervisor on 871 0280.

#### **General Home Help**

A practical support service available to the aged, younger disabled persons and families in crisis to assist in maintaining a clean home environment. Contact: Home Help Supervisor at Ringwood Civic Centre - 871 0291

#### Meals on Wheels

Meals are home delivered to persons who are not able to cook for themselves. Contact Meals on Wheels Supervisor - 870 6757

#### **Specific Services**

This is a child/adult minding service designed to provide relief for the prime carer of a disabled person through the support of caring staff. Contact Home Help Supervisor - 871 0291

**Fortnightly Shopping Bus:** A bus service for aged people has been arranged by Ringwood Council. The service operates alternate Wednesdays and transports people from their homes to Eastland where they are left to do shopping and later returned home. Contact Council's Officer for the Aged and Disabled - 871 0322

## **Community Directory**

#### Library Bus:

This is a free service for frail elderly residents - 871 0206 Volunteer drivers transport people to and from the library, where they exchange books and enjoy morning tea which is prepared by the Red Cross. Contact Council's Officer for the Aged and Disabled - 871 0322

#### **Podiatry**

A subsidised podiatry service is available to Ringwood's Senior Citizens who have a health benefits card.

Appointments may be made by phoning the centres.

- Ringwood Senior Citizens Centre, Greenwood Avenue, Ringwood - 870 1884
- Ringwood East Senior Citizens Centre, Laurence Grove, Ringwood East - 870 0289
- North Ringwood Senior Citizens Centre, Norwood Reserve, Warrandyte Road, Ringwood - 879 2677

### **Children's Services**

(Refer also Family Services & Self Help)

A directory of Children's Services is available from Council offices.

#### AFTER SCHOOL PROGRAM

An activities program sponsored by Council provides care and recreation for school age children weekdays 3.30 p.m. - 6.00 p.m. during school terms at:

• East Ringwood Primary School. After school care programs are also held at:

- Kalinda Primary School
- Ringwood Primary School
- Heathmont Primary School
- Eastwood Primary School
- Holy Spirit School

All families in Ringwood have access to After School Care. Some children are picked up in Community Buses and taken to schools to participate in the Programs. Fees vary according to means. Further information is available from the **Community Support Officer** - 871 0222

#### CHILD CARE

**Child Care Centres** centres is available from the Civic Centre - 871 0222

Enquiries should be directed to the Co-ordinator - Judy Byrne - 870 6966

**Ringwood North Child Care Centre** Norwood Reserve, Warrandyte Road Co-ordinator - Jo-Anne Payne - 879 2875

North Ringwood **Community House** 120 Oban Road, North Ringwood - 876 3421

Occasional care available **Ringwood Community Child** 

### Minding

- 870 6294 A non-profit community organisation providing full time, part time occasional and emergency child care. Map Ref: G20

#### EARLY INTERVENTION TEAM

Provides a therapy and consultative service for children under the age of six years who have development disabilities. The service is provided on a home and centre base. Contact the Team Leader- 871 4444

### Irabina Early **Intervention Program**

193 Bayswater Road, Bayswater - 729 9909, 720 1118 Provides short term intensive programs for children with autism.

2 Greenwood Avenue, Ringwood - 870 2335 Centre based program for children with a disability.

### FAMILY DAY CARE SERVICE

Provides care in selected private homes under Council supervision. Care is available for pre-school children on a full-time, part-time or emergency basis and for older children before and after school. Contact Family Day Care Co-ordinator - 871 0254

A list of commercially operated

#### Knaith Road Child Care Centre

40 Warrandyte Road, Ringwood

**Biala Early Intervention Program** 

#### INTERCHANGE

A regional community scheme which provides support and relief for families with disabled children. Contact Co-ordinator: 729 5422 Outer Eastern Office: 658 Mountain Highway, Bayswater

#### **KIDS HELP LINE**

A new 24 hour counselling service for children with any kind of problem. The service is toll free: 008 073 008

#### MATERNAL AND CHILD HEALTH CENTRES

Heathmont:	
Viviani Crescent	
Nurse Vikki Tonissen	870-6480
Ringwood:	
Miles Avenue	
Nurse Ann Scott	870-4777
Ringwood East:	
Laurence Grove	870-6479
Ringwood North:	
Oban Road	
No 1 Robyn Jones	876-3307
No 2	876-4413

#### NURSING MOTHERS' ASSOCIATION

5 Glendale Street, Nunawading - 877 5011 Provides information, counselling and literature on breast feeding -878 3304 (24 Hrs) Local groups meet regularly in Ringwood and Heathmont: Kathy Leitch - 870 1057 Kathy Ward - 874 7270

#### PLAYGROUPS

There are many groups in Ringwood -

**Central Ringwood Community Centre** Bedford Park, Bedford Road, Ringwood - 870 2602 Playgroups for three-year-olds kindy style (7 sessions per week), Family playgroups for parents and children (2-3 sessions per week).

**Ringwood North Playgroup Inc.** Sessions held at Scout Hall, North Ringwood Reserve. Enrolment Officer - Debbie Bridger 725 4420 or contact Playgroup Association

346 Albert Street, Berwick - 388 1599

#### PLAYGROUNDS

Please refer to the Recreation section of this directory for a comprehensive list of playgrounds in the municipality.

#### **TOY LIBRARY Maroondah**

Every Friday 10.00 a.m. - 12.00 noon except School Holidays at Scout Hall, Hubbard Reserve, Evelyn Road, Ringwood. Carol Hopping - 876 2927. Warrandyte: contact

Shelley Reynolds - 844 2874.

#### TWINS

Australian Multiple Births Association, Nunawading Branch Inc. The Nunawading Branch provides support and information to families living in the areas of Nunawading, Box Hill, Doncaster/Templestowe and Ringwood. Victorian State Contact: Monica Rankin 796 3696 Local Contact: Sue Marrion - 841 8191

#### VICSPCAN

Victorian Society for the Prevention of Child Abuse and Neglect PO Box 525, Ringwood, 3134 - Tel No 870 6261 - Fax (03) 879 6148 Executive Director: Neerosh Mudaly

### **Churches**

#### ANGLICAN CHURCH OF **AUSTRALIA**

- Christ Church:-207 Canterbury Rd, Heathmont - Father Martyn Hope - 870 7119
- Holy Trinity:-49 Patterson Street, Ringwood East - Father Michael Godfrey - 870 1000
- St. Pauls:-40 Warrandyte Road, Ringwood - 870 6074 Father Douglas Edmonds - 870 2093

#### ASSEMBLY OF GOD

Cnr. Mullum Road & Jeffrey Drive, North Ringwood

- Pastor Trevor Woodhouse - 870 0588

#### BAPTIST

- Cuthbert Street, Heathmont Rev Kitchen - 729 5748
- Ringwood Christian Family Centre - Church - 879 3429 44 Dublin Road, **Ringwood East** Pastor J McNeice - Home - 725 2400
- Ringwood Baptist: Rev D Jamieson - 725 2231

#### **CALVARY BAPTIST CHURCH**

12-14 Armstrong Road, Heathmont - 729 8481 Contact Ernie Veszely - 728 5778

#### CHRISTIAN BRETHREN - GOSPEL CHAPEL

1 Tamar Street, Ringwood - John Crouch - 870 0102 Pastor Wraight - 876 4071

#### CHRISTIAN LIFE CENTRE

222 Oban Road, North Ringwood - 876 1811

CHRISTIAN SCIENCE

26 Station Street, Ringwood - 870 6807

#### **CHURCH OF CHRIST**

13 Bedford Road, Ringwood - 870 8169

#### LUTHERAN CHURCH

Cnr. City and Wantirna Road, Ringwood - 870 7054

#### **PRESBYTERIAN CHURCH**

6 Waterloo Street, Heathmont - 870 6161

#### **ROMAN CATHOLIC CHURCH**

- 120 Oban Road, **Ringwood North** - 876 3077
  - 14 Bedford Road, Ringwood - 870 6056
  - Cnr Bona and Patterson Streets, Ringwood East - 870 4820

#### SALVATION ARMY

51 Wantirna Road, Ringwood Office: 870 0720 Welfare: 879 2894 Officer: 870 6552

SEVENTH-DAY ADVENTIST CHURCH 28 Mullum Road, Ringwood

#### **UNITING CHURCH IN AUSTRALIA**

- Greenwood Avenue, Ringwood - Rev Arthur Poole - 870 6033
- 81 Canterbury Road, Heathmont
- Rev Rob Catford 729 4452 • Dickson Crescent, North
- Ringwood Rev Jenny Burnes - 870 9913
- 28 Freeman Street, East Ringwood - 870 2017

#### **Council Facilities**

#### CHARITY CARAVAN

The City of Ringwood has two caravans which are available to local community groups for fund raising purposes. Contact Civic Centre - 871 0222

#### **ENVIRONMENT**

Complaints about pollution of the environment should be directed to Council's Local Laws Officers - 871 0222 **Environment Protection Authority** (All hours) 628 5777

#### **GOLF COURSE**

Ringwood's Public Golf Course is located in Canterbury Road, Ringwood. Barbeque facilities are open to public. Map Ref: D3 - 870 7496

#### SWIMMING POOL **RINGWOOD AQUATIC CENTRE**

Jubilee Park, Reilly Street, Ringwood - Map Ref: G8 - 870 0519 See earlier article for more information and two free entry vouchers at the back of this Community Guide.

#### Education

#### **COMMUNITY HOUSES**

#### **Central Ringwood Community Centre**

Bedford Park, Bedford Road, Ringwood - 870 2602 Park located at back of Ringwood Secondary College, Map Ref. H12 Provides a range of adult education and hobby courses, support groups, child care, playgroups for pre-school children and their families

## **Community Directory**

### North Ringwood

**Community House** 120 Oban Road - Phone 876 3421 Co-ordinators: Jo and Helen The North Ringwood Community House is a warm, friendly place where people can come together to learn, talk, share, meet others and to enjoy themselves.

#### HOME TUTOR SCHEME

Learn to speak English in your own home. Volunteer tutors teach English to migrants - Outer Eastern Area 658 Mountain Highway, Bayswater (in Family Planning Clinic opposite Safeway) Tuesday to Friday: 9.30 a.m. to 1.30 p.m. Contact: 720 5944

#### THIRD AGE RINGWOOD INC. **(UNIVERSITY OF** THE THIRD AGE)

Contact the Co-ordinator on 879 2677 Monday to Friday, 9.00 a.m. to noon. There are no examinations, gradings, degrees or diplomas, just a friendly and relaxed way of learning. There are nearly 50 different courses available. Courses are as varied as languages, sketching, photography to travel groups.

#### PRE-SCHOOLS

Enrolments - enquiries about the Central Enrolment system should be directed to Mrs Heather Fraser - 879 4359

The Pre-School Adviser handles general enquiries about Pre-Schools and child development. She can be contacted at Health and Community Services Victoria.

For map references please see the City of Ringwood locality map enclosed.

- Ellie V Pullin Pre-School Centre, Tortice Drive, **Ringwood North** Map Ref: I24 - 876 4251
- Greenwood Park Pre-School Centre, Greenwood Avenue, Ringwood Map Ref: G11 - 870 8881
- Heathmont Baptist Pre-School Centre, 78 Cuthbert Street, Heathmont Map Ref: I4- 729 5003
- Kalinda Primary School, Kalinda Road, Ringwood Map Ref: M23 - 876 3289

• Heathmont Pre-School Centre, 41 Viviani Crescent,

Map Ref: J5 - 870 5581 Heathmont East Pre-School Centre, Pleasant Drive,

Heathmont

Heathmont

Ringwood

Ringwood

• St. Andrews

Map Ref: M6 - 729 4762 Maroondah Pre-School Centre, 16 Evon Avenue, **Ringwood East** Map Ref: N17 - 870 2874

• Norwood Pre-School Centre, Notlen Park, Warrandyte Road,

Map Ref: F15- 870 4360 • Oban Pre-School Centre, 6a Holyrood Crescent, North Ringwood Map Ref: K22- 876 3540

• Pinemont Pre-School Centre, 27 Hygeia Parade, Ringwood

Map Ref: C16 - 870 3582

 Ringwood North Pre-School Centre, 70 Lockhart Road,

North Ringwood

Map Ref: E20 - 870 5418 • Ringwood Uniting Church

**Pre-School Centre**,

2 Greenwood Avenue,

Map Ref: F11 - 870 1707

**Pre-School Centre**, 6 Waterloo Street, Heathmont Map Ref: H4 - 729 5030 Warrawong Day Care Kindergarten, Grey Street, Ringwood East Map Ref: N15 - 870 6020

PRIMARY SCHOOLS

• Eastwood Primary School, Alexander Road, **Ringwood East** Map Ref: L11 - 870 6103 • Heathmont Primary School, Frances Street, Heathmont Map Ref: I5 - 870 6098 Heathmont East **Primary School**, Louis Street, Heathmont Map Ref: N5 - 729 5439 • Holy Spirit Parish School, 120 Oban Road, North Ringwood Map Ref: H21 - 876 1103 Marlborough Primary School,

• Mullum Primary School, Panfield Avenue, North Ringwood Map Ref: I19 - 870 2120

• Norwood Primary School, Warrandyte Road, Ringwood Map Ref: F16 - 870 8535 - 879 4015

- Our Lady of Perpetual Help School, Wilana Street, Ringwood Map Ref: G11 - 870 7227
- Ringwood Primary School, Greenwood Avenue, Ringwood Map Ref: F10 - 870 6047
- Ringwood East Primary School, Everard Road, **Ringwood East** Map Ref: L17 - 870 6781
- Ringwood Heights **Primary School**, Aurum Crescent, Ringwood Map Ref: C17 - 870 3050
- Ringwood North **Primary School** Oban Road, North Ringwood Map Ref: F22 - 876 3250
- Southwood Primary School, Maidstone Street, Ringwood Map Ref: E6 - 870 4106
- St Francis De Sales School, Bona Street, Ringwood East Map Ref: L14 - 870 7801
- Yarra Valley Anglican School, Junior School, Kalinda Road, Ringwood Map Ref: N25 - 876 1366
- Tintern Church of England Girls Grammar Junior School, 90 Alexandra Road, **Ringwood East** Map Ref: N12 - 879 4466

#### SECONDARY SCHOOLS

- Aquinas College, Thomas Street, Ringwood Map Ref: H8 - 870 3122
- Eastern Secondary College, Heathmont Road, Heathmont Map Ref: I8 - 870 4555
- Heathmont Secondary College, Waters Grove, Heathmont Map Ref: G2 - 879 3111
- Maroondah Secondary College. Brentnall Road, Croydon Map Ref: O20 - 870 4551
- Norwood Secondary College. Byron Street, Ringwood Map Ref: H18 - 870 5399
- Parkwood Secondary College. Tortice Drive, North Ringwood Map Ref: I25 - 876 1633

- Ringwood Secondary College, Bedford Road, Ringwood Map Ref: I11 - 870 2002
- Tintern Church of England Girls' Grammar School, 90 Alexandra Road, **Ringwood East** Map Ref: N11 - 879 4466
- Yarra Valley Anglican School, Kalinda Road, Ringwood Map Ref: N25 - 876 1366

#### SPECIAL SCHOOLS AND **REMEDIAL CENTRES**

- Heatherwood School, Cnr Witt Street and Maroondah Highway, Mitcham - 874 4928
- Croydon Special Development School, Dixon Avenue, Croydon - 725 4933
- "Irabina" Special Development School, 193 Bayswater Road, Bayswater - 720 1118
- Yarra Valley Special Education Community Centre, Kalinda Road, Ringwood - 876 3241

#### **TAFE COLLEGES - ADVANCED** AND FURTHER EDUCATION

Outer East College of Technical and Further Education - 881 8888 Providing certificate, advanced certificate, associate diplomas and apprenticeship courses, and also off campus (correspondence) courses. Business, hobby and personal development short courses available each term. The College has campuses in Wantirna, Croydon, Lilydale, Ferntree Gully and Healesville.

#### **Family Services**

(Refer Also Children's Services & Self Help)

#### **CARE FORCE**

22 Croydon Road, Croydon - 725 1622 Monday to Friday: 9.00 a.m. - 5.00 p.m. Provides a variety of programs to strengthen family life; prevent family breakdown and the institutional care of children.

#### **CATHOLIC FAMILY** WELFARE BUREAU

459A Whitehorse Road, Mitcham (Cnr Albert Street) - 873 4344 An agency open to all, which provides general, marriage and

family counselling to assist people experiencing personal difficulties. Also counselling for children and adolescents.

#### FAMILY PLANNING SERVICES **Government sponsored**

Bayswater 658 Mountain Hwy, Bayswater For appointments during times listed - 729 1337

Monday 2.00 p.m. - 7.30 p.m. Wednesday 12.30 p.m. - 6.00 p.m. Natural family planning Thursday 9.00 a.m. - 2.30 p.m. Nunawading - Family Planning Clinic, 7 Wood Street - 878 9635 For appointments during times listed – Monday, Tuesday and Thursday: 6.00 p.m. - 8.30 p.m. Friday 9.00 a.m. - 11.30 a.m.

#### FAMILY WELFARE

See Careforce, Catholic Family Welfare Bureau, or Maroondah Social and Community Health Centre

#### FINANCIAL COUNSELLING

**Outer East Financial Counselling** Service - 894 1966 A free service covering Ringwood, Croydon and Nunawading residents, and people working in the area, is based at Reach Out For Kids (R.O.K.)., Silver Grove, Nunawading Monday to Friday: 9.00 a.m. - 5.00 p.m. Ring for an appointment

#### FINANCIAL RELIEF - EMERGENCY

Contact Ringwood Croydon Advisory Service for referral to appropriate sources - 870 3233 or Croydon 725 7920

#### FOSTER CARE

Contact Care Force, Foster Care, 22 Croydon Road, Croydon - 725 1622: For emergency, respite, preadoptive, short and long term foster care of children 0 -16 years. For foster care and other accommodation for teenagers approximately 14-18 years contact S.H.A.C. (Supportive Housing Accommodation) 13 Holland Rd, Blackburn South - 894 3360

#### LONE PARENTS

See Parents Without Partners For information about childcare, holiday programs, social and support groups, contact Council's Community Support Officer - 871 0222 or Ringwood Croydon Advisory Service - 870 3233 (Croydon 725 7920)

#### MARRIAGE COUNSELLING

Anglican Marriage Guidance - 658 Mountain Highway. Bayswater - 720 5944 **Catholic Family Welfare Bureau** 459A Whitehorse Road, Mitcham (cnr. Albert Street) - 873 4344 **Maroondah Social** & Community Health Centre 75 Patterson Street, East Ringwood - 879 3933 Marriage Guidance Council

10 Civic Square, Croydon - 725 9964

#### MERCY HOSPITAL FOR WOMEN

Clarendon Street, East Melbourne - 270 2222

300 bed public hospital specialising in women's health. Services include obstetrics, gynaecology, infertility, psychiatry (treatment of postnatal depression), treatment of gynaecological cancer and neonatal intensive care. Child-minding and interpreting services available, 24-hour emergency department.

#### **OUTER EAST RESPITE CARE** WORKING GROUP

C/- Health & Community Services Victoria, 46 New Street, Ringwood 3134 - Tel No. 871 4444 - Fax 871 4499 Respite care services are those that provide a break for people caring for a child, adolescent or adult with a disability or who is dependent for some reason. There are a number of ways in which this service is provided:

- Respite Care Services in your own home
- Centre Based Day Time **Respite** Care
- Respite Care Services in Another Family's Home
- Respite Care in **Residential Units**

## **Community Directory**

#### **PARENTS ANONYMOUS**

For parents who are having difficulties with their children and fear they have abused or may abuse them - 654 4654 (Crisis Line) 7.00 a.m. - 12.00 midnight, one to one counselling

#### PARENTS WITHOUT PARTNERS

A self-help organisation for lone parents and their children - 836 3211 Welfare - 830 5597

#### WOMEN'S HEALTH

Outer Eastern Women's Health Service 116A Mt Dandenong Road, Ringwood East - 879 2199 Information and referral in the range of women's health, including the areas of emotional/social health.

#### STARTING OUT

A service for young women who are pregnant or parents. 5 Pitt Street, Ringwood - 879 2173

#### Government **Departments**

#### **HEALTH & COMMUNITY** SERVICES VICTORIA

- Regional Management Unit

46 New Street, Ringwood - 871 4444

Programs accommodated within these premises are:

- Regional Directorate • Resource Management Unit
- Specialist Child
- and Family Services • Regional Planning Unit

Aged & Disability Services Unit 39 Ringwood Street, Ringwood - 870 9077

Human Resource Management Team 39 Ringwood Street, Ringwood -870 9077

Intellectual Disability Services Unit 39 Ringwood Street, Ringwood - 870 9077

Community Supervision Unit 25 Ringwood Street, Ringwood - 871 4444

#### EMPLOYMENT

Commonwealth Employment Service (C.E.S.), "Job Centre", 88 Maroondah Highway, Ringwood - 871 1888

Career Reference Centre, cnr Elizabeth and La Trobe Streets, Melbourne - 663 8466 **EQUAL OPPORTUNITY -**OFFICE OF THE **COMMISSIONER FOR** 

4th Floor, 356 Collins Street, Melbourne - 602 3338 Office Hours: 9.00 a.m.-5.00 p.m. Monday to Friday The Equal Opportunity Commissioner's Office investigates and conciliates complaints of unfair treatment because of a person's race or ethnic back-ground, sex, marital status (including de facto), parental status, pregnancy, impairment, or political or religious belief in the areas of employment, education, the provision of goods and services, accommodation, and clubs and sport. Sexual harassment cases are also handled by the Commissioner's Office.

MINISTRY OF **CONSUMER AFFAIRS** 

88 Maroondah Highway, Ringwood - 879 5677

#### PENSIONS

(Ringwood) 41 Ringwood Street - 264 6888

#### SOCIAL SECURITY, **Commonwealth Department**

41 Ringwood Street, Ringwood Map Ref: F12 - 264 6888 Provides information about and processes all Social Security pensions, benefits and allowance payments for local residents. Limited social work service is available.

#### **Health Services**

(Refer Also Self Help)

#### AUDIOLOGY SERVICES

Audiological Society of Australia, Unit 5, 10 Morrison Place, East Melbourne, provides information about diagnostic hearing assessment, rehabilitative services, counselling relating to hearing and hearing conservation programs.

#### DENTAL CLINIC (MAROONDAH HOSPITAL)

124 Mt Dandenong Road, Ringwood East - 871 3391

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See Social Security Department

#### DENTISTS AND DOCTORS

A current listing is kept by Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920

#### HEARING AID SERVICE

Australian Hearing Services, 399 Lonsdale Street, Melbourne -604 4260 or Whitehorse Plaza. Box Hill - 890 0606 People who hold a Pensioner Health Card may receive free hearing aids. Annual service fee of \$25.00 for batteries, repairs and maintenance of the aid.

#### HOSPITALS

**Box Hill and District Hospital** Nelson Road, Box Hill - 895 3333 Manvantara Hospital 46 Warrandvte Rd. Ringwood - 870 9611 Maroondah Hospital Mt Dandenong Rd, Ringwood East - 879 3333 **Ringwood Private Hospital** 36 Mt Dandenong Road, Ringwood East - 870 3322 For a list of Hospital Auxiliaries contact Ringwood Crovdon Advisory Service -870 3233 or Croydon 725 7920, or the Civic Centre - 871 0222

#### MAROONDAH SOCIAL AND COMMUNITY HEALTH CENTRE

73-77 Patterson St, Ringwood East - 879 3933

A centre which provides counselling and therapy for a wide range of personal, social and family problems. Also provides health education programs and self help programs. These include: Arthritis Sufferers & Parkinson's Disease Association: Group meetings each fourth Thursday of the month.

#### MENTAL HEALTH

• Boronia Community Mental Health Services for adults, 1-3 Erica Avenue, Boronia - 762 2200. For children, adolescent and family services, 8 Grey Street, Ringwood East - 870 9788. Provides counselling and support services. Monday to Friday 9.00 a.m. - 5.00 p.m. Appointments must be made.

 Association of Relatives and Friends of the Emotionally and Mentally Ill(ARAFEMI) Victoria.

A statewide self-help Association which provides support for families and friends of the emotionally and mentally ill, and those suffering Depression or Bi Polar Disorder - 615 Camberwell Road, Camberwell - 889 3733, 809 1341 or 889 1777 A.H.

- Crest Project, 40 Bond Street, Ringwood - 879 2557 Community based residential project designed to provide accommodation and/or support to people with psychiatric disabilities.
- Maroondah Hospital - Child, Adolescent and Family Psychiatry Service, 8 Grey Street, East Ringwood - 870 9788 Individual and family counselling - 9-5 Monday to Friday.

#### NURSING

Royal District Nursing Service 2 Scoresby Road, Bayswater - 729 1666 Home visiting service by fully qualified nurses for ill or disabled people of all ages.

#### **OPTOMETRIC SERVICES**

Victorian College of Optometry Clinic - 349 7400 Appointments - 349 7455. Provides glasses and contact lenses. Eve examinations available free for pensioners with Pensioner Health Benefits Card. An appointment is necessary.

Royal Victorian Eye & Ear Hospital, 32 Gisborne Street, East Melbourne - 665 9666 Free service for pensioners with Pensioner Health Benefits Card. 8-10 months waiting list for glasses. Emergency treatment available.

#### **PSYCHIATRIC SERVICES**

See Mental Health

#### Interpreters

#### **MIGRANTS**

A current listing of services (e.g. language classes) is kept by the Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920

#### **TELEPHONE**

**INTERPRETER SERVICE** Tel No 416 9999 Ringwood Croydon Advisory Service has names of interpreters available locally -

870 3233 or Croydon 725 7920.

#### Legal

#### **CONSUMERS CREDIT** LEGAL SERVICE

4th Floor, 636 Bourke Street, Melbourne, 3000 - 670 5088 Free advice on credit - 9.00 a.m. to 5.00 p.m. Monday - Friday

#### CONSUMER RESOURCE AND ADVOCACY CENTRE - OUTER EAST

5/7 Chandler Road, Boronia - 761 0288 This Centre has been established to deal with a variety of consumer related problems and issues. It provides: Consumer Credit Advocacy Programme 9.00 a.m. - 3.30 p.m. Monday to Friday

#### **CORRECTIONS**

Court Advisory Service for adult offenders and supervision of community based orders, parolees and people released on early release schemes. Service centres are now located at Boronia, Box Hill and Lilydale.

#### COURTHOUSE

Bourke Street, Ringwood - Map Ref: E13 - 870 6594 Advice may be received from the Clerk of Courts on any weekday between 9.30 a.m. and 4.00 p.m. by appointment.

#### DISPUTES AND MEDIATION

Disputes Settlement Centre Outer East Inc Level 1, Capital City Blvd, Knox District Centre, Wantirna South 3152 (Next to

Knox Civic Centre and opposite Bayswater Bulk) - 887 2255 Trained mediators will help anyone with an on-going relationship (with the exception of family disputes) find a satisfactory solution to their disagreements.

#### **JUSTICES OF THE PEACE**

For a more up-to-date list of Justices of the Peace during 1992 please contact the Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920. Here are a number of Justices of the Peace in the Ringwood area. Please phone and make an appointment.

#### **Ringwood:**

Mrs Norma Corr - 876 2084 (A.H.) Mr Malcolm MacGibbon - 870 4417 (A.H.) Evenings only Mr Jack Scott - 879 1053 (A.H.) Cr Greg Adkins - 879 1850 (A.H.)

#### Heathmont:

Mr Gerald Ashman - 729 4629(A.H.) Mr Gerald Smart - 870 4351 (A.H.)

#### **Legal Service**

Legal Aid Commission of Victoria 19 Ringwood Street, Ringwood - 879 5500

#### Nunawading and Eastern **Suburbs Community**

Legal Service

26 Blackburn Road, Blackburn - 877 5777

Staffed by paid and voluntary solicitors - Appointments necessary

#### **Outer Eastern Community** Legal Service

Brice Avenue, Mooroolbark - 726 5488

Solicitors are rostered to give free advice and make referrals where needed. No appointment is necessary. Operates on Wednesday evenings 6.00 p.m. - 7.00 p.m. at the Community Centre

#### MARRIAGE CELEBRANTS

A current listing is kept by Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920

## **Community Directory**

#### Local Organisations

#### ARTS AND CRAFTS GROUP

A current listing is kept at: Civic Centre - 871 0222 Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920

#### CHAMBER OF COMMERCE

PO Box 62, Ringwood, 3134

#### COMMUNITY AID ABROAD, **RINGWOOD & DISTRICT GROUP**

Contact: Mr Ray Hibbs, Secretary - 870 2186

#### COMMUNITY SUPPORT OFFICER

Council's Community Support Officer, is available to provide a wide range of information and assistance to individuals and groups in the City. She encourages residents to participate in community affairs and works with residents on projects to meet evolving needs. The Community Support Officer may be contacted at the Civic Centre.

#### DOG OBEDIENCE CLUB

Croydon & District Obedience Club – Silcock Reserve, William Road, Croydon Melways Ref: 51 A1 Contact: Anne Gilbert - 725 4909 or Martin Vengust - 842 3930

#### **ECB-FM - Eastern Community** Broadcasters - 98.1Mhz.

Radio ECB-FM is the local community broadcaster for Melbourne's Outer East, run entirely by volunteers. It regularly airs local community information, interviews with local groups and community based organisations, and news from the City of Ringwood.

#### GARDEN -**RINGWOOD COMMUNITY** GARDENING CO-OPERATIVE

Located at the corner of Belgrave and Canterbury Roads. Garden plots are available for individuals and families to lease. Contact: Mr Trevor Walker (A.H. 874 4782) or P Dacey (870 7692)

#### HALLS FOR HIRE

A listing is available from the Civic Centre - 871 0222 or Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920

#### HISTORICAL RESEARCH GROUP, RINGWOOD

Enquiries: Please contact the Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920

#### HOBBY CLUBS

A current listing is kept at the Ringwood Croydon Advisory Service - 870 3233 (Croydon 725 7920), and by the Civic Centre - 871 0222

#### LEGACY

Assist families of deceased servicemen in a variety of ways. Contact Melbourne Legacy - 663 3564 or Yarra Valley Legacy Group, Mr Edward Pawley - 879 4516

#### MUSICAL GROUPS

Ringwood Croydon Advisory Service and at the Civic Centre: 870 3233 or 871 0222

#### **OPPORTUNITY SHOPS**

- Baptist Bargain Centre - 870 2954
- Christian Brethren Family Care Op Shop 116 Railway Avenue, Ringwood East - 879 2323
- HICH Op Shop 138 Canterbury Road, Heathmont 720 6757
- 879 1856 • St Vincent de Paul
- Ringwood 870 9124 • "Thrifty Things" 83 Bedford Road, Ringwood East - 879 3933
- **Collection Service** • Vermont Lions Club **Treasure Shoppe** 42 Railway Avenue, Ringwood East - 870 7768

A current listing is kept at the

54 Wantirna Road, Ringwood Collection service available

• Maroondah Hospital Op Shop 4 Murray Place, Ringwood Cnr Olive and New Street,

Run by Maroondah Social Health Centre,

#### **RED CROSS**

Administration Office -Melbourne - 619 9999 There are several units involved in the following activities:

- First Aid Training
- Homebound Book Delivery Service
- Library Service within Maroondah Hospital
- Hospital Visiting
- Assisting with Blood Bank, Immunisations
- Disaster Relief
- Fundraising
- Transport

Contacts: Ringwood: Mrs Norma Biddlecombe - 870 1640 North Ringwood: Mrs Maureen Richardson - 876 3518 East Ringwood: Mrs Marnie Conn - 870 7017 Heathmont: Miss A Mackie - 729 4496 Loans of home nursing equipment - 870 7017.

#### RETIREMENT

Early Planning for Retirement Association Ringwood Branch Contact: Mrs June Puckey, P O Box 567, Ringwood 3134 - 879 5272

#### **RETURNED SERVICES LEAGUE**

16 Station Street, Ringwood - Map Ref: F11 - 870 6604

#### **REVERSE GARBAGE TRUCK**

Aldinga Hatchery, 22 Sherbrook Avenue, Ringwood - 879 1264 Non profit resource centre. Collects and redistributes industrial waste as art and craft material. Materials are available to schools. kindergartens and general public. Clean scrap material wanted. Pick up arranged. Tuesday & Wednesday: 10.00 a.m. to 5.00 p.m. Thursday & Friday: 2.00 p.m. to 5.00 p.m.

#### **RINGWOOD CROYDON** ADVISORY SERVICE

For general information, referrals to appropriate help if needed and a listening ear, contact: Ringwood Office in Ringwood Square Shopping Centre

Monday to Friday: 9.30 a.m. to 4.00 p.m. Saturday: 10.00 a.m. to 12.00 noon - 870 3233 Croydon Office: 214 Mt Dandenong Road, Croydon - 725 7920 Monday to Friday: 9.30 a.m. - 4.00 p.m. (THIS SERVICE IS FREE AND CONFIDENTIAL)

#### **RINGWOOD RATEPAYERS AND RESIDENTS ASSOCIATION**

A community forum for discussion of local issues. Contact the Secretary on 873 2415

#### **RINGWOOD ROTARACT CLUB**

Social and community activities for people aged between 18 and 30 years of age. PO Box 319, Ringwood 3134. Contact Edith - 879 4882

#### **RINGWOOD TOASTMASTERS PUBLIC SPEAKING** AND TRAINING

PO Box 63, Ringwood, 3134 - Phone 870 1841

#### **SCOUTS**

A current listing is kept at the Civic Centre and by Ringwood Croydon Advisory Service: Civic Centre: 871 0222 Ringwood Croydon Advisory Service: 870 3233

or Croydon 725 7920

#### SERVICE CLUBS

A comprehensive current listing is kept at the Ringwood Croydon Advisory Service on 870 3233 or Croydon 725 7920 and by the Civic Centre on 871 0222.

#### THEATRE GROUPS

A comprehensive current listing is kept at the Ringwood Croydon Advisory Service on 870 3233 or Croydon 725 7920 and by the Civic Centre on 871 0222.

#### VOLUNTEERING

Eastern Volunteer Resource Centre Miles Avenue - Map Ref: F13 - 870 7822

Eastern Volunteer Resource Centre is a non-profit community service organisation. A register is maintained of community

projects and individuals seeking volunteer help. People who are seeking voluntary involvement are invited to contact the Co-ordinator, Ms Anita Hinton, between 10.00 a.m. to 2.00 p.m. Mondays, Tuesdays, Wednesdays and Fridays and Thursdays, 10.00am to 1.00pm.

#### **Post Offices**

BEDFORD 93 Bedford Road Map Ref: J9 - 870 3798

BURNT BRIDGE 434 Maroondah Highway Map Ref: N20 - 870 5363

HEATHMONT 153 Canterbury Road Map Ref: J6 - 870 6192 HEATHWOOD

139 Wantirna Road Map Ref: F6 - 870 6763

RINGWOOD 15 Ringwood Street Map Ref: E12 - 870 6900 RINGWOOD EAST 50 Railway Avenue Map Ref: L13 - 870 6196

RINGWOOD NORTH 188 Warrandyte Road Map Ref: H21 - 876 2412

#### Recreation

#### LITTLE ATHLETICS

A current listing of the several Little Athletics Groups is kept at the Civic Centre on 871 0222 and by Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920

#### **BICYCLE USER GROUP,** RINGWOOD

Aims at improving local cycling conditions and promotes cycling. Contact Rosemary Smith on 720 7067.

#### MUSIC CLUBS

A current listing of music groups and clubs is kept at the Civic Centre - 871 0222 and by the Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920

#### **PARKS & FACILITIES**

A selection of parks and reserves showing the types of facilities is provided in this Community Guide.

#### PLAYGROUNDS

Listed below are playgrounds with play equipment throughout the municipality:

#### East Ringwood:

A.B. Long Reserve, Dublin Road, East Ringwood (Mel Ref 50 B9) Bronhill Road, East Ringwood (Mel Ref 50 D4) Dublin Road/Maroondah Highway Corner, East Ringwood (Mel Ref 50 B5) East Ringwood Reserve. Mt Dandenong Road, East Ringwood (Mel Ref. 50 B7) Freeman Street, East Ringwood (Mel Ref 50 B7) Hender Street, East Ringwood (Mel Ref 50 E9) Holland Road, East Ringwood (Mel Ref 50 C6) Knaith Road Reserve, East Ringwood (Mel Ref 50 B8) Smithdene Avenue, East Ringwood (Mel Ref 50 D8) Walhalla Drive, East Ringwood (Mel Ref 50 D10) Wombolano Park, East Ringwood (Mel Ref 50 C10)

#### Heathmont:

Apex Park, Great Ryrie Street, Heathmont (Mel Ref 49 J12) Campbell Street (near Heathmont Railway Station), Heathmont (Mel Ref 50 A12) Cuthbert Street, Heathmont (Mel Ref 63 H2) Danielle Crescent, Heathmont (Mel Ref 64 D2) Dirkala Avenue, Heathmont (Mel Ref 63 K3) Dresden Avenue, Heathmont (Mel Ref 49 K12) H.E. Parker Reserve, via Heathmont Road, Heathmont (Mel Ref 64 C2) Heathmont Reserve, Cuthbert Street, Heathmont (Mel Ref 63 J1) Jarma Road, Heathmont (Mel Ref 63 H1) Pump Street, Heathmont (Mel Ref 50 B11) Viviani Crescent, Heathmont (Mel Ref 50 A12) Waterloo Street, Heathmont (Mel Ref 63 J1)

## **Community Directory**

#### Ringwood:

Ambrie Avenue, Ringwood (Mel Ref 50 A3) B.I. Hubbard Reserve, Evelvn Road, Ringwood (Mel Ref 49 G3) Bonview Avenue, Ringwood (Mel Ref 49 E9) Byron Street, Ringwood (Mel Ref 49 K5) Gabriella Court, Ringwood (Mel Ref 49 G5) Gilda Court, Ringwood (Mel Ref 50 A4) Greenwood Avenue, Ringwood (Mel Ref 49 H9) Hygeia Parade, Ringwood (Mel Ref 49 E6) Jubilee Park (below croquet courts), Reilly Street, Ringwood (Mel Ref 49 H11) Kitson Street, Ringwood (Mel Ref 49 K10) Lavender Street/Pearwood Street, Ringwood (Mel Ref 49 J10) Linda Drive, Ringwood (Mel Ref 49 K5) Lockhart Road, Ringwood (Mel Ref 49 G3) Maidstone Street, Ringwood (Mel Ref 49 G12) Mullum Reserve, Mullum Mullum Road, Ringwood (Mel Ref 49 K5) Munro Street, Ringwood (Mel Ref 49 F7) Notlen Street, Ringwood (Mel Ref 49 H6) Panorama Avenue, Ringwood (Mel Ref 49 G5) Proclamation Park, Sylvia Grove, Ringwood (Mel Ref 49 F12) Reynolds Avenue, Ringwood (Mel Ref 49 H7) Ringwood Lake Reserve, Cnr Maroondah Highway/Mt Dandenong Road, Ringwood (Mel Ref 49 K8) Staley Gardens, Seymour Street, Ringwood (Mel Ref 49 G8) Tamar Street, Ringwood (Mel Ref 49 H5) Turnbull Court, Ringwood (Mel Ref 49 H6) Werac Drive, Ringwood (Mel Ref 49 E4)

#### North Ringwood:

Chesney Drive, Ringwood North (Mel Ref 50 D2) Highland Boulevard, North Ringwood (Mel Ref 50 G3) Jull Parade, Ringwood North (Mel Ref 49 K2)

Mundara Drive, Ringwood North (Mel Ref 50 C1) North Ringwood Reserve, Oban/Wonga Roads, North Ringwood (Mel Ref 49 K3) Ricki Court, Ringwood North (Mel Ref 49 J3) Towerhill Drive, North Ringwood (Mel Ref 50 B2)

#### SCOUTS

A current listing is kept at the Civic Centre - 871 0222 and by the Ringwood Croydon Advisory Service - 870 3233 or Croydon 725 7920

#### SPORTING CLUBS

A current listing is kept at the Ringwood Croydon Advisory Service - 870 3233 (Croydon 725 7920) and by the Civic Centre - 871 0222

#### SWIMMING - RINGWOOD AOUATIC CENTRE

Jubilee Park, Reilly St, Ringwood - Map Ref: G 7 - 870 0519 More information on the Aquatic Centre can be found in this Guide. (Also refer to this Community Guide for TWO FREE ENTRY PASSES to the Aquatic Centre)

#### THIRD AGE RINGWOOD INC. (University of the Third Age)

Contact the Co-ordinator on 879 2677 Monday to Friday, 9.00 a.m. to noon. There are no examinations, gradings, degrees or diplomas, just a friendly and relaxed way of learning. There are nearly 50 different courses available. Courses are as varied as languages, sketching, photography to travel groups.

### VICTORIAN FOLK MUSIC CLUB

Australian traditional music. dance, song and recitation. Contact Elma Gardner - 497 1628

### **Self Help Groups**

ALCOHOLISM

- 429 1833 ADDREC
  - Boronia Thursday: 8.00 p.m.
- Wednesday: 8.00 p.m.

• Alcoholism Anonymous

Unit 3, 10 Floriston Rd,

- Personal Development Group

- Parent - Friends Group Monday: 3.00 p.m. - Family Action Community Team 24-Hour Telephone Answering Service

• Al-Anon Assists relatives of problem drinkers Office hours - 10.00 a.m. to 2.30 p.m. - 650 3368

- Addcare c/- Yarra Valley Family Support, 46 Castella Street Lilydale - 735 4188 - 9.00 a.m. - 5.00 p.m. Education and counselling about alcohol and drugs.
- Maroondah Alcoholic **Recovery Project** 86 Brice Ave, Mooroolbark -727 2463 Runs community residential treatment centres for men and women

#### **ARTHRITIS FOUNDATION OF VICTORIA**

- Yarra Boulevard, Kew PO Box 195, Kew - 853 2555
- The Nunawading/Ringwood Group meets at the Maroondah Social Health Centre, Patterson Street, East Ringwood - 879 3933

#### **"BIALA" RINGWOOD**

2 Greenwood Avenue, Ringwood - 870 2335 Parents Support Group Monday, Wednesday, Thursday 9.30 a.m. to 3.00 p.m. A playgroup-type program for pre-school children with disabilities and special needs, providing parent relief. Early intervention program has commenced on Tuesdays and Fridays. Referral needed.

#### **BLIND**

Contact: Association for the Blind - 822 1111 Victoria Royal Victorian Institute for the Blind - 529 3544 Also at Ringwood Library is a collection of audio books on cassette tapes, and a selection of large print books.

#### **COUNCIL SERVICES**

A "Disabled Persons Directory of Services in Ringwood and the

"Outer East" is available from the Community Services Department. The directory includes information specific to the disability as well as general information including advocacy, equipment, education, employment and training and recreation services. Contact Development Officer for Aged and Disabled on 871 0206.

#### C.O.S.H.

155 Lygon St, Brunswick - 388 1777 - 10.00 a.m. - 4.00 p.m. Tues - Fri. Postal Address: P O Box 159. **Brunswick East** 

For information and current contacts for a wide range of self-help groups, ring Collective of Self-Help Groups, Ross House, 247-251 Flinders Lane. Melbourne

#### **CROHNS & COLITIS ASSOC.**

PO Box 201, Mooroolbark, 3138 Self Help Association, Australia Wide - 726 9008 or 870 2292

#### DRIVING TRAINING

Metropolitan Traffic Education Centre, Colchester Road, Kilsyth A community project providing driver education on an off road driver complex Pre and Post licence drivers. Charles Gorman - 725 4758

#### DRUGS

For information about drug and alcohol use and abuse contact:

- The Alcohol and Drug Foundation - 690 6000
- Buoyancy Foundation of Victoria - 429 3322
- D.U.P.A. (Drug Users and Parents' Aid) - 10 Small Street, Hampton - 598 5366
- Corner House 4 Mountview Street, Croydon - 723 2206

#### **GAMBLERS ANONYMOUS**

PO Box 369, Richmond, 3121 Meetings Monday 8.00 p.m. St Francis Catholic Church, Whitehorse Road, Box Hill Rob - after 6.00 p.m. - 802 9627 Barry - 306 7044

#### GROW

519 Station Street, Box Hill, Monday - Friday 10.00 a.m. - 3.00 p.m. - 898 8525 A Mental Health self-help and support organisation

#### LITERACY

Free and confidential help is available from trained tutors for adults wishing to improved their reading and writing skills. For further information contact: Outer Eastern Literacy Program -Marion Kennard: (059) 68 8267 or 762 4211 Maroondah Literacy Group -Eileen Toohill - 879 6421 Central Ringwood Community Centre - 870 2602

#### OUTER EAST HEAD INJURY FAMILY SUPPORT GROUP

Offers support to the families of people who have Acquired Brain Damage. The Group meets monthly, providing a chance to discuss problems, and share ideas and techniques for dealing with them. Information on head injury and on services is available. Community education is also a function of the group. Contacts: Barbara Stephens - 762 5606 Aileen Hewart - 877 4991 Pat Gotlib - 870 8210

#### SERVICE CLUBS

A comprehensive current listing is kept at the Ringwood Croydon Advisory Service - 870 3233 (Croydon 725 7920) and by the Civic Centre 871 0222

#### **UNEMPLOYMENT**

#### D.O.M.E.

"Don't Overlook Mature Expertise" - 882 4488 405 Camberwell Rd, Camberwell A lobby and support group for unemployment people over 40. Force 50 - 720 6506 3 Station Street, Bayswater Community based self help group for mature aged unemployed people in outer east area. **Ringwood Youth Services** Skillshare - 870 2401 Level 1, 235 Maroondah Highway, Ringwood, Map Ref: G12 Provides support and a variety of services for young unemployed people. These services include financial, legal, accommodation assistance and referral. Also run employment related programs. For example - Employment Skills Programs, Life Skill Activities, Recreation Activities, etc.

#### WOMEN'S ELECTORAL LOBBY (WEL)

WEL is a feminist non-party political lobby group working to eliminate all discrimination against women in legislation. 328 Flinders Street, Melbourne 3000 - Tel: 614 1128

#### Transport

For information on bus, train, and tram routes and timetables contact:

#### TRANSPORT INFORMATION **CENTRE - 610 5265**

Monday to Saturday: 7.30 a.m. - 8.30 p.m. Sundays 9.15 a.m. - 8.30 p.m. Rail - Ringwood Railway Service - 610 5265

#### **Youth Services**

#### YOUTH ACCOMMODATION **PROJECT (MAROONDAH)**

Provides short term accommodation for homeless young people. Secretary: Mr Fred Stern - 879 2675 Calls for accommodation must be directed to the regional service

#### YOUTH EMERGENCY ACCOMMODATION SERVICE

Steve Watts. 214 Mt Dandenong Rd, Croydon - 723 7661

#### WESLEY CONTACT CENTRE

143 Maroondah Highway. Ringwood - 879 5344 Provides direct support and referral to assist homeless youth in this region.

#### **YOUTH CLUBS**

A current listing is kept at the Ringwood Croydon Advisory Service on 870 3233 (Croydon 725 7920) and also by the Civic Centre on 871 0222.

#### **YOUTH SERVICES**

Council's Youth Worker is available to assist local young people in a variety of ways. The Youth Worker can be contacted at the Civic Centre. Refer to Community Services section of this booklet for more information on Youth Services or telephone 871 0281.

## **Community Information Data Bank**

### The following information will assist in keeping Council's records up to date. Your assistance is appreciated. (Please print).

NAME OF ORGANISATION: Activity: Venue:
ADDRESS FOR CORRESPONDENCE:
P.O. Box
Main Telephone Number for contact:
CURRENT PRESIDENT:
Address:
Telephone:
CURRENT SECRETARY:
Address:
Telephone:
DATE OF ANNUAL GENERAL MEETING:
Number of members in your group
Days and times of group meetings:

Please complete form and return to the City of Ringwood, P.O. Box 156, Ringwood, 3134 If you have any queries regarding community groups/sporting clubs, please contact the Civic Centre on 871 0222.

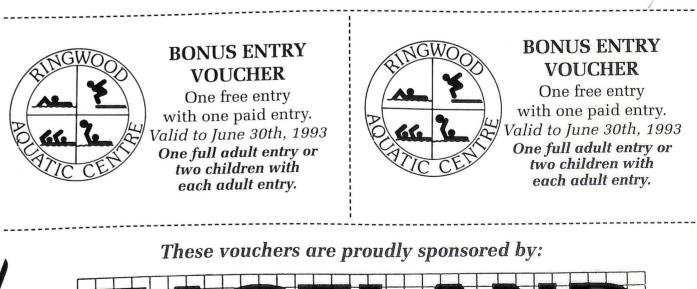
## **AQUATIC CENTRE – FREE ENTRY VOUCHERS**



with one paid entry. Valid to June 30th, 1993 One full adult entry or two children with each adult entry.



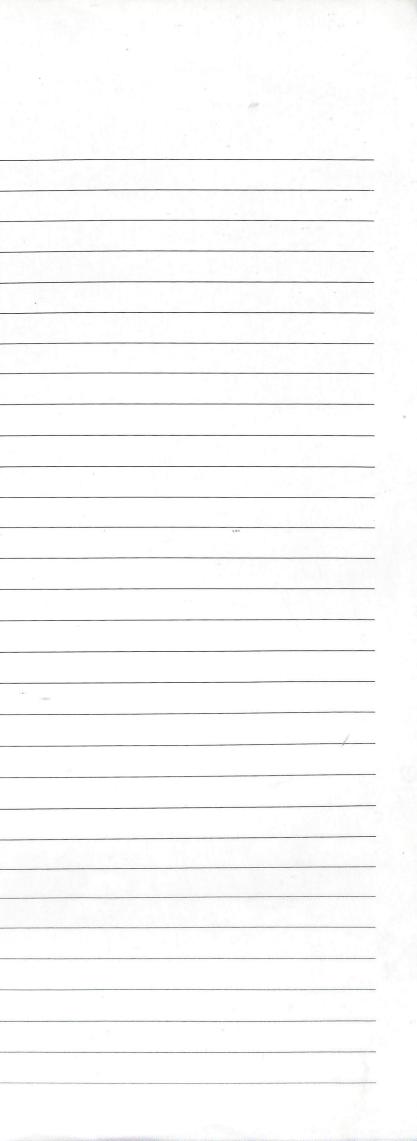
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# Further information regarding your organisation

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**Notes** 







**ANZ BANK** – Bankers to your Council and proud supporters of the Ringwood community.

Directory of Branches in the Ringwood area:

91 Maroondah Hwy Ringwood	Ph: 871 9500
141 Maroondah Hwy Ringwood	Ph: 879 5322
161 Maroondah Hwy Ringwood	Ph: 879 2311
190 Warrandyte Rd Ringwood Nth	Ph: 879 9399
129 Canterbury Rd Heathmont	Ph: 879 4766