

Maroondah focus

Your Community Newsletter

11419 NWD 02-03-02 Box 6

August
2003



Top marks to Maroondah's Family Day Care



Women in Business Luncheon with guest speaker Christine Nixon



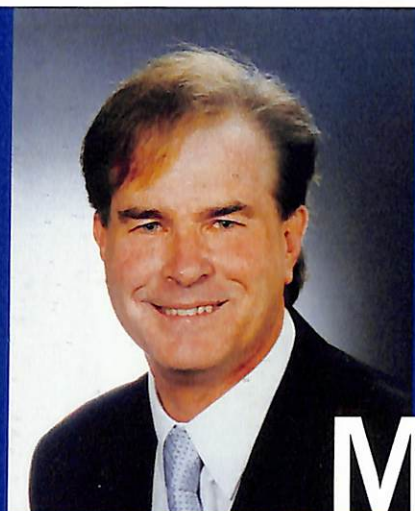
Maroondah's own Grand Prix September 21

Maroondah's

Business Week

October 8 to 17

on page 7



Mayor's Message

by Les Willmott

Welcome to the winter edition of Focus.

Winter is a busy time for Maroondah. Our *Winter ArtsFest* offered a host of arts and entertainment throughout July. This was also the time for the annual Bone Marrow Christmas in July dinner. As patron of the Bone Marrow Donor Institute, this is one of the main fundraisers for the year and I am pleased to report that around \$7,000 was raised at a very enjoyable evening. Keep an eye out for next year's BMDI Christmas in July Dinner and come along — you will be most welcome.

Another winter highlight was the Karralyka Centre's *Youth Encouragement Awards*. These are awarded to recognise and encourage young performance groups and are a tremendous boost to their development.

The neighbourhood *Not So Fast* campaign has been a great success — and timely as winter weather makes the roads slippery and unsafe. *Slow down in our neighbourhood streets* is the key message and from preliminary reports the traffic advisory speed trailer has helped to alert motorists to check their speed and slow down.

The fire at Wyreena was an unfortunate blow, but thanks to the quick thinking of Eastern FM Radio Station volunteer, Hugh Budge, and passer-by, Royce Jensen, the blaze was contained. Work has already begun to restore the building and community radio will soon be happily ensconced again at Wyreena within a matter of weeks.

In the coming weeks, you will see considerable activity by community groups and Council staff as they prepare entries in the annual *City Pride Awards*. Maroondah has been very successful in the past and our enthusiasm continues this year. Business Week is on again in October with a program of workshops, events and numerous opportunities for networking.

We had a visit from Prime Minister John Howard in regard to the Federal funding for the freeway, Premier Steve Bracks was in Maroondah to announce funding for Maroondah Hospital, Minister for Planning Mary Delahunty visited and presented a cheque for the Transit Cities Project and we are preparing for a visit by Mr John Landy, Governor of Victoria.

Winter in Maroondah has been anything but quiet.

Council



NO TOLLS

The Prime Minister visited Maroondah recently and continues to pledge \$445million in Federal funding towards the Mitcham-Frankston Freeway on a no tolls basis.



There is strong ongoing interest from all levels of media in the No Tolls campaign.



Council Scores in Customer Satisfaction

The residents of Maroondah gave Maroondah City Council a 'thumbs-up' in the results of the annual 2003 Community Satisfaction Survey coordinated by the State Government through an independent researcher.

Councillor Neil Rose said, "The results of the survey showed that Council had consistently achieved high levels of community satisfaction, both in overall terms and across individual service areas."

The survey demonstrated an increase in the community's level of satisfaction to 70 per cent, compared to last year's 69 per cent. Council is holding steady in the satisfaction rating for overall performance in key service areas and responsibilities compared to last year.

"This annual survey is a great yard stick for all Councils, and gives us vital feedback on the community's perception of our work. After all, local government is all about representing and serving our local community and how they feel about what we are doing is very important," Cr Rose said.

- advocating for our community



CAMPAIGN — a voice for the community

At Maroondah advocacy is viewed as a key community service and a very real responsibility. It is one of the most important and powerful services that can be offered by any Council. Maroondah City Council's advocacy is grounded in a belief that a community must have a voice. Of paramount importance is for that voice to be strictly non-politically aligned and this is central to our current No Tolls campaign.

Mayor Cr Les Willmott explains, "Advocacy is a challenging responsibility as the issues that are significant enough to impel Council to act for its community are often the outcomes of Federal or State Government decisions. Your Council believes that it should advocate on your behalf when the community response is significant, without fear or favour, regardless of the level of government or the Minister at the centre of the issue. It is always about the issue and not the politics. We accept that assertions about a political agenda will be made as a defence but we also know that this is a very firm indication that our advocacy is having an impact."

Council's current No Tolls advocacy campaign is a voice for the Maroondah community with strong positive response and support gaining momentum and numbers. Recently the Ringwood and Croydon Chambers of Commerce have joined to put a voice to the business perspective and effect of tolls.

Cr Willmott continues, "The impact of tolls will be enormous and we want to be part of finding a better solution. There is a very real threat that our streets will

become rat runs with traffic avoiding the tollway. Also of concern is the impact on our local business and industry as tolls increase the cost of doing business, causing businesses to consider their options, which may mean relocating or leaving Maroondah altogether."

"Maroondah will stand firm and continue to bring the No Tolls message to the decision makers for as long as it takes. We do not accept that Tolls are the best way forward, nor do we accept that it boils down to a 'No Toll No Freeway' argument."

"Maroondah City Council mounted a significant campaign for having the freeway declared a Road of National importance and helped to secure \$445m in Federal funding — we do not wish to have that funding lost to us," said Cr Willmott.

You can make sure your voice is heard by adding your name to the No Tolls Register via the Maroondah website or at Customer Service Centres.



The flags fly the message — No Tolls for the Mitcham-Frankston Freeway — Maroondah City Council want to have dialogue on a better way forward.

The R&M McGivern Art Prize

The R&M McGivern Art Prize was awarded for the first time at a ceremony at Maroondah Federation Estate in July.

Councillor Maureen Naylor said, "The McGivern Art Prize is the biggest prize in Victoria and is worth \$10,000. This prestigious award aims to promote artistic excellence in watercolour, oil and acrylic painting."

"The winning artwork will remain the property of the City of Maroondah for the benefit, education and enjoyment of residents and visitors."

Martin King was the recipient of the main prize for his artwork *First Rain II*. Other winners were Anne McMaster, Julia Powles, Cassandra Laing and Ruth Jackson — who all produced amazing pieces.

"We received well over 200 entries from artists all over Australia. It was an excellent response for the inaugural prize, and will really encourage art in Maroondah," said Cr Naylor.

The R&M McGivern Art Prize was provided by the estate of the late Ms Muriel McGivern, who was a Maroondah historian and artist. It will be held every three years.



"Muriel McGivern went to school at the Ringwood Primary School, which is now our Maroondah Federation Estate, and Gallery One is named after her."

"It is a lovely link as the inaugural R & M McGivern Art Prize winner, Martin King, was born not far from here and his Grandmother's ashes are scattered here. It is obviously a very special place," Cr Maureen Naylor said.

The Budget for 2003–2004

When Council comes to prepare its annual budget, it takes into account legislative requirements and accounting standards and specifically, Council's Long Term Financial Strategy and Corporate Plan.

Council's Long Term Financial Strategy is based on balancing the current needs of the community with Maroondah's long term financial health.

The strategy aligns revenue growth with operating costs and growing levels of expenditure with asset renewal. This year it is based on no new borrowings and maintaining manageable levels of cash and investments.

Maroondah's Corporate Plan identifies strategies in partnership with the community, creating a blueprint for Council to plan its budget and service delivery, ensuring the community's vision becomes a reality.

As with any business, corporation or household, Council needs to take into account increases in costs for services and goods and cover any budget impacts that may arise throughout the coming year.

Budget impacts this year

An additional \$1.26million has been taken into account to cover the following major externally imposed costs:

- Additional public liability insurance premiums \$185,000
- Increased waste and recycling costs (additional disposal costs due to a delay in the establishment of a green waste recycling facility in Lilydale) \$405,000
- Additional fire levy payable to the Municipal Fire and Emergency Services Board \$119,000
- Additional Home & Community Care (HACC) services (increased level of service) \$82,000
- Asset and property revaluation costs (a requirement of the State Government for more frequent revaluations) \$186,000
- The first instalment of Maroondah City Council's contribution to the unfunded superannuation liability (this liability is due to the superannuation scheme investment shortfall and is not controlled by Council) \$220,000
- Increased cost of involvement in the Eastern Regional Library Corporation \$66,000

Capital works highlights

- Road works, road asset enhancement and drainage \$3,328,600
- Buildings, facilities and commercial centres \$1,258,100
- Reserves, parks and waterways \$390,000
- Leisure facilities (including Dorset Golf) \$1,013,200

New initiatives and enhancement programs

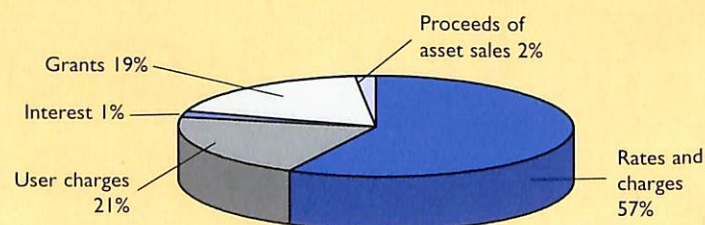
Alongside maintaining Council's service levels and confining cost increases, a number of new initiatives are included for 2003–2004.

Some of which are:	Cost of program:	Cost to Council:
Environmental initiatives	\$15,000	\$15,000
Integrated transport strategy	\$15,000	\$0
Additional immunisation sessions	\$45,000	\$5,000
Hazardous tree removal	\$15,000	\$15,000
Additional parking enforcement (Additional patrols at Maroondah Hospital)	\$10,000	\$5,000
Library books	\$19,000	\$19,000

Sources of income

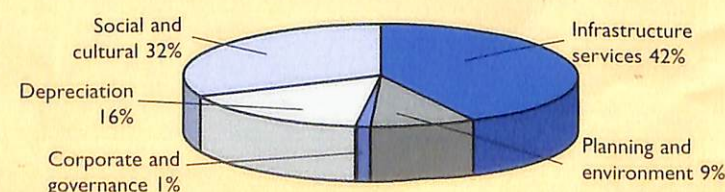
In the City of Maroondah, rates and charges comprise 57 per cent of the revenue available to Council. The balance of income generally comes from funding from both State and Federal Governments, user charges and interest from investments.

Income from user charges is budgeted to increase by 10.6 per cent (by \$1.25million) and interest earnings by 12.9 per cent to \$800,000. Income from the Victorian Grants Commission (VGC) is expected to rise to \$4.36million, based on provisional advice received.



Expenditure plan

A major portion of the budget provides everyday services and facilities for the community. Despite the impact of cost shifting by both State and Federal Governments, Council has continued to provide quality services (maternal and child health, aged and youth services, recreation and cultural services), premium facilities (indoor and outdoor recreation facilities, parks and reserves, libraries, galleries and community houses), and sound infrastructure (roads and footpaths, drainage facilities, street lighting and tree planting).



Setting the "blueprint" for life in Maroondah

After extensive public consultation, a series of workshops and reviews, and a public forum, the Maroondah Corporate Plan 2003–2006 was adopted at a special Council meeting in June.

Each year, Council produces the Corporate Plan to set clear directions and goals for the City's future. The plan is developed within the parameters set by Maroondah 2025: A Community Planning Together and the strategic directions set by Council.

The plan represents the "blueprint" for Council to work alongside the community it serves. It details the strategies that will be adopted over the next three years and outlines Council's commitment to working in partnership with the community to foster quality, sustainable lifestyles for the people of Maroondah.

The plan is part of Council's integrated planning system that aims to maintain strong links between the Corporate Plan, Service Delivery Plans and individual work plans. There are also clear links between the Corporate Plan and other Maroondah documents such as the Municipal Strategic Statement and the Maroondah Health, Safety and Wellbeing Plan.

Community input into the Corporate Plan was an integral part of its development to ensure the goals and objectives it outlined are relevant and responsive to community needs and aspirations. Invitations to be part of developing the plan were sent to more than 300 community groups and individuals, as well as a general invitation through local media. Copies of the Draft Plan were made available at Council's customer services offices, libraries and the major Maroondah Leisure facilities. Copies were also available on the Council website.

A public forum was also held which explored future directions for the City and its community. A wide range of people attended, representing a diversity of interests in the community, such as transport, business and environmental issues.

Council has taken all this community input into account in the development of the plan and the result is a document structured around six community themes covering all aspects of life in the City of Maroondah.

The themes are:

- community
- transport
- leisure & culture
- natural environment
- urban design & development
- economic development & employment

This year's plan also contains a section on governance and corporate support in response to the community's interest in knowing that Council has sustainable governance, finance and management plans.

Council's municipal vision is that Maroondah will be a vibrant city. It will have an active community, a strong local economy and a diverse cultural life in a prosperous and sustainable environment. The Corporate Plan sets the framework for delivering on this vision and for Council to be accountable to the community it serves.

Copies of the Corporate Plan will be available on request by contacting Council's Service Centre on 1300 88 22 33, or by downloading from our website at: www.maroondah.vic.gov.au.

Family Day Care

Maroondah City Council's Family Day Care Service has achieved full accreditation in the National Childcare Accreditation Council quality assurance process.

Councillor Joe Cossari said, "The process gave staff and careproviders a great sense of teamwork as they worked together towards a common goal. Completing the accreditation process allowed us to also recognise the level of skill of our careproviders and to acknowledge their contribution to the service."

The team was assessed on a wide range of quality elements covering aspects including health, hygiene, safety and wellbeing; nutrition; program development and delivery; interactions between staff, families and careproviders; and the administration and management of the service.

Council has 37 Family Day Care careproviders, representing a range of different ages, cultures and backgrounds. Together they provide care for 320 children, representing support for 240 Maroondah families.

"The accreditation process has provided concrete evidence of what we already believed — Council's family day care provides exceptional service to parents in our community," Cr Cossari said.



Croydon Pool update

The consultation process for a Croydon aquatic facility is now underway — with the emphasis on being the widest consultation possible and involving the broadest cross section of the community.

A series of meetings, focus groups and consultation with key stakeholder groups, including residents, schools, sporting clubs, community groups, senior citizens groups and pool users will continue until November. Council is working hard to get the broadest feedback possible to make sure all views are represented in the final recommendations.

Council is committed to deliver a cost effective and maintainable facility that meets the needs of all user groups in the municipality.

Written submissions to the consultation process are welcome to ensure input and feedback is received from as many people as possible, at all levels of involvement and interest.

Submissions can be sent to Helen Croxford, Manager Leisure, Culture and Youth at Maroondah City Council.

Around the Wards

Peter Gurr — Arrabri

The Dandenong Creek bicycle and walking path trail will soon have two new Trail Safety Signs and construction has begun on the first stage of the Bayswater North Strategic Industrial Estate. This will bring with it increased employment opportunities for Maroondah which is great news.

My work with Arrabri Community House; Leisure, Culture and Youth Panel; the Maroondah Tourism and Heritage Board and the Eastern Regional Libraries Board is continuing this year and I look forward to being involved with local groups in the coming months on many exciting projects.

One such project is the Automotive Project, which seeks to build interest in careers in that industry.



The culmination will be the Grand Prix on September 21. It's been a great success and helps our young people as well as the community by supporting industry.

Joe Cossari — Loughnan's Hill

The freeway toll is a continuing concern, as it will impact seriously on our ward. I am voicing my opposition and concerns at every opportunity.

Loughnans Hill has a first with a new style of residential serviced apartments in the municipality. Located in Warrandyte Road opposite Eastland they will provide short-term accommodation.

At McAlpin Reserve five large pine trees have been removed, there has been a Boardwalk installed and refurbishment work on the bore pump, which feeds the ponds, has been completed.



Jo-anne Taylor — Mullum

I am enjoying my role as a Councillor and I'm always pleased to attend community events and meet with individuals. It is very interesting to see first hand the hard work of many groups come to fruition. Recently I attended the Burnt Bridge Tennis Club for the Turning on of the Lights ceremony to officially launch their new lighting.

I am also pleased to report the installation of historic and flora interpretive signage on the Mullum Mullum Cultural and Heritage Trail, and the playgrounds at Ambrie Avenue Reserve and Ainslie Park have been enjoyed by families since their upgrade in December.

And I am also looking forward to a special celebration honouring



I am enjoying my term as your Councillor and have met with many of you over the past months. I strongly believe that personal contact is very much a part of the role of an elected representative and would especially like to thank those who have offered their support to me.

Paul Denham — Clocktower

It has been a busy quarter and I have enjoyed the contact with Clocktower constituents. It's good to get feedback and talk through issues.

We had a wonderful family event at the 'Know Your Parks' evening at the AFB Long Reserve. 500 indigenous shrubs and trees were planted, there was a great sausage sizzle and the children enjoyed the animal farm and jumping castle. It was reminiscent of a big family picnic.

Our ward also saw the upgrading of the playground at Jubilee Park and the installation of the much needed traffic lights in Great Ryrie Street. The lights are a tremendous safety improvement.

Federation Estate was centre stage for the Winter Arts Festival launch and is becoming a popular venue for special occasions — it's a real asset for Maroondah and our community.



Les Willmott JP — Wyreena Mayor

Happily, work has commenced at Wyreena following the recent fire and our community radio station will be up and running again soon. It was a very unfortunate event and serves to remind us what a valuable community asset we have in Wyreena. It is somewhat of an icon in Maroondah.

The upgrade of Bonne View Playground has been warmly received, as has the new path in Barneong Reserve.

Also underway is a joint project with Yarra Ranges Council to replace the pedestrian bridge which spans Brushy Creek between Barneong Reserve and Esther Park in Yarra Ranges.

Serving as Mayor and Ward Councillor this year has been very rewarding, if somewhat hectic on occasions. I have appreciated the support of the Wyreena ward residents and have enjoyed seeing many of you at community events.

William Barak of the Yarra Tribe who was born at Brushy Creek around 1813 and died near the Brushy Creek area August 1903.



Maureen Naylor — Yarrunga

Recent works in Yarrunga have been very welcome. Quambee Reserve Oval has a new fence, there are new lights in the tennis club carpark and the football club will soon be building a shelter, with Council purchasing the materials for the job.

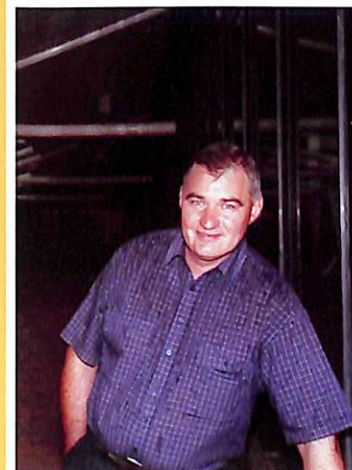
Creek restoration work has made a tremendous difference to Candlebark Walk, Warranwood and Brookfield Reserves. Weeds have been removed and new plantings are in place giving a real lift to these areas.

In the arts and tourism arena, the Maroondah Tourism and Heritage Board, which I am pleased to chair, welcomed a number of new members and has some wonderful projects on the drawing board. Maroondah is fast becoming

Neil Rose — Eastfield

In Eastfield Ward, the Tarralla Creek bicycle and walking path has been resealed and two new Trail Safety signs will be installed soon. The pathway is a well used recreational path and the recent works have made the surface safer for cycling and very pleasant.

The new 24-hour police station in Mt Dandenong Road will be opening soon. Council has worked closely with the Victoria Police to ensure that Croydon has a first class operational facility to service the needs of our community.



EV's continues to be a popular venue having recently hosted the Punkfest, where around 600 young people attended to hear live bands perform in a drug, alcohol and smoke free venue.

The consultation process for the Croydon aquatic facility has begun and Council's capital works budget contains preliminary funding for the project.



recognised for its support of tourism, arts and culture as the fabulous Ringwood Aria and successful One Act Play Festival ably demonstrate.

Maroondah Business Week 2003 is set to help build bigger and better business opportunities.

With a full program of seminars, workshops and networking events, this year's Maroondah Business Week, which runs from October 8 to 17 will be great for business in Maroondah and the eastern region.

The line-up of industry experts and business leaders will provide the most up-to-date and enlightening insights into the challenges faced by businesses today.

An initiative of the Maroondah Business Advisory Board and Maroondah City Council, Business Week is aimed at providing businesses with further opportunities to learn and grow their business, thereby providing employment opportunities and economic growth for the municipality.

Maroondah Business Week is an ideal opportunity for business to build new networks and develop business-to-business relationships.

Program of events All events will be held at the Karralyka Centre, Mines Road, Ringwood East.

Wednesday 8 October

Business Breakfast — from 7am.
Be inspired by great adventurer, Mr Peter Hillary, as he shares a wealth of stories from a lifetime of high adventure including twice climbing Mt Everest and reaching the South Pole overland.

Retail Seminar — from 6.30pm.
This session will advise on 'How to Increase Your Turnover.'

Thursday 9 October

Women in Business Luncheon — from 12pm.
Guest speaker: Christine Nixon, APM, Chief Commissioner of Police for Victoria

Proudly sponsored by Fuszion.
Business to Business Expo — from 6.30pm.
Presented by the Business Enterprise Centre, Maroondah Homebiz, Swinburne University and Maroondah City Council.
Further information: 9298 4278.

Friday 10 October

Maroondah Development Update — from 12pm.
Key speakers presenting on emerging investment and development opportunities within Maroondah.
Proudly sponsored by Maroondah City Council.

Monday 13 October

Marketing Seminar — from 6.30pm.
Guest speaker: Allen Dewhurst, from 'Opportunities Unlimited'
Proudly sponsored by The Maroondah Journal newspaper.

Tuesday 14 October

Internet for Business — from 6.30pm.
This session will provide a fresh perspective on this fascinating topic.
Proudly sponsored by Multimedia Victoria.
Getting to Know Your Chamber — from 6.30pm
Find out more about your local Chambers of Commerce at this major networking function.

Wednesday 15 October

Eastern Region Buy Green Expo — 12pm – 8.00pm.

Proudly sponsored by Eastern Regional Councils and Least Waste.
Further information: 9298 4360.

Running a Successful Home Based Business — from 6.30pm.

Guest speaker: Anthea Bibby, from 'Write it Rite'
Proudly sponsored by Victorian Government StreetLife Program and Maroondah Homebiz. Further information: 9298 4278.

Friday 17 October

Maroondah Business Dinner — from 6.30pm.
Presenting the Maroondah Business Excellence Awards and the Maroondah Urban Design Awards.
Special guest entertainer: Raymond Crowe. Proudly sponsored by Queensland Investment Corporation and Eastland Shopping Centre.

For further information or to register for any of the workshops/events, please telephone 9298 4320.

Recognising and rewarding local excellence

The Maroondah Business Week Dinner, to be held at the Karralyka Centre, Mines Road, Ringwood East on Friday October 17, promises to be a magical night with one of Australia's leading contemporary magicians, Raymond Crowe, performing.

The evening is proudly sponsored by Queensland Investment Corporation and Eastland Shopping Centre.

The Business Excellence Awards and the Maroondah Urban Design Awards will feature on the night. The Urban Design Awards acknowledge quality urban design within Maroondah. The Business Awards recognise business excellence in Maroondah, with nominations being accepted until September 30 in each of the following categories:

Category

Best Micro Business
Best Small – Medium Business
Best Large Business
Women in Business
Encouragement Award
Best Maroondah Business

Sponsors

Sarina Russo Job Access
Department of Innovation, Industry & Regional Development
Australian Automotive Air
The Maroondah Journal
Swinburne University of Technology
Remington Wright & Co.

For Dinner bookings please telephone 9298 4320.

Zooming in Maroondah

Get ready, set...GO to the **Maroondah Automotive Project Grand Prix** on Sunday September 21, it will be an exciting day out for all the family.

Councillor Peter Gurr said, "Teams of young people from local and neighbouring schools have spent the last eight months designing and constructing carts and vehicles and there are some amazing designs."

"The project aims to create a sense of 'excitement' among young people and their parents about the automotive field, so that they will

consider the many diverse career options in this industry," said Cr Gurr.

The Grand Prix is part of the **Maroondah Automotive Project**, an initiative of Maroondah City Council, funded by the Commonwealth Government, in

conjunction with the Eastern Industry Education Partnership (EIEP) and sponsored by Ringwood-based training and apprenticeships company, MEGT.

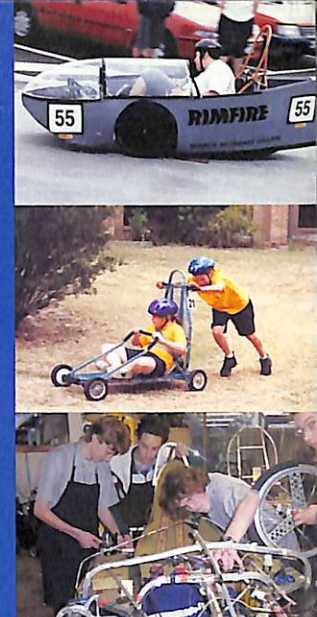
"Some of the objectives of the project are to increase the number of young people participating in work-experience, work-placements and apprenticeships in the automotive industry. We are also fortunate to have industry leaders to promote the sector to young people through briefings, industry tours and career seminars."

"We hope to encourage young people into careers in the automotive industry as there is a significant shortage of skilled workers in this field. This is a very important project for Maroondah as we have some very large automotive businesses here that employ many people within the community."

"Special acknowledgement is due to the wonderful industry sponsorship of MEGT, Holden, Patterson Cheney, Pick Pay n Go, Kenworth and Australian Automotive Air."

"So please come along and bring the family to support Maroondah's very own Grand Prix," said Cr Gurr.

The Maroondah MEGT Grand Prix will be held at METEC (Metropolitan Traffic Education Centre) in Kilsyth on Sunday September 21 from 8.00am to 6.00pm.



Interesting Design is Everywhere

Nominations are open for the Maroondah Urban Design Awards and everyone is welcome to make a nomination, not just businesses.

"The Awards aim to encourage high quality development, in landscape and residential or commercial building, by recognising and rewarding examples of good urban design," said Cr Denham.

The Maroondah Urban Design Awards are proudly sponsored by VicUrban (Urban Regional Land Corporation) and will be presented during Maroondah's Business Week.

"Council is keen for all members of the community to get involved in the awards and nominate a special place in Maroondah," said Cr Denham.

Categories

- Best Landscape Design
- Best Residential Design
- Best Non-Residential Design
- Judges' Choice

Sponsors

- Ringwood Chamber of Commerce
- Croydon Chamber of Commerce
- Maddocks Lawyers

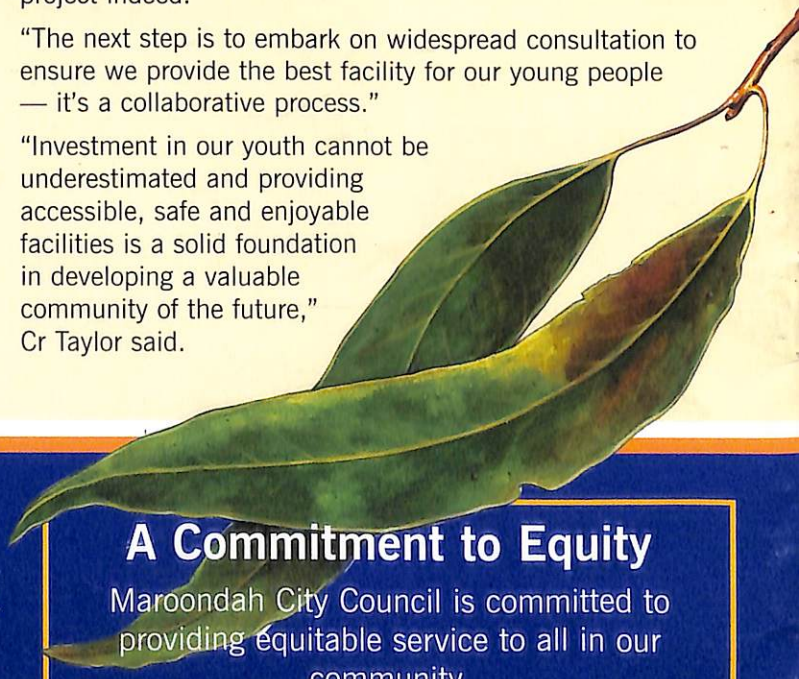
Forms are available from Council Service Centres or online at www.maroondah.vic.gov.au with nominations closing on Monday September 1, 2003.

Maroondah Youth Set To Get Skate Facility

Maroondah City Council has attracted \$50,000 under the State Government Community Facility Funding scheme for the development of a skate facility. The funding is to encourage access to leisure facilities at the local community level and Maroondah's proposal for the skate facility fitted well within that criteria, according to Cr Jo-anne Taylor who said "Council is delighted with this grant as Maroondah is committed to providing quality sports and leisure facilities for our young people and the development of a skate facility is a very exciting project indeed."

"The next step is to embark on widespread consultation to ensure we provide the best facility for our young people — it's a collaborative process."

"Investment in our youth cannot be underestimated and providing accessible, safe and enjoyable facilities is a solid foundation in developing a valuable community of the future," Cr Taylor said.



At your service . . .

Council's Service Centre staff are happy to assist you with any Council business. Contact Council on 1300 88 22 33 or visit one of our Service Centres:

- **City Offices Service Centre** Braeside Avenue, Ringwood
- **Main Street Service Centre** 50 Main Street, Croydon
- **Eastland Service Centre** Level 2, Eastland Shopping Centre, Ringwood
- **Civic Square Service Centre** Civic Square, Croydon

or visit Council online at: www.maroondah.vic.gov.au

A Commitment to Equity

Maroondah City Council is committed to providing equitable service to all in our community.

If you would like to receive this newsletter in a format more appropriate to the visually impaired, please contact us on 1300 88 22 33.