

CVA Volunteers

From: Justin Croft
Sent: Friday, 21 June 2024 10:13 AM
To: CVA Volunteers
Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

Hi Kerry,

Attribution is Stoke City Archives.

Copyright: Paul Comolera, Flagstaff Hill Maritime Museum and Village, Minton is a registered trademark of Fiskars UK Limited

justin

Justin Croft | Flagstaff Hill Maritime Museum Collections Curator | Village Activations
Warrnambool City Council - Flagstaff Hill | Warrnambool Victoria 3280 (P.O.Box 198)
☎ +61 355594600 | 📠 +61 499420619 | ✉ JCroft@warrnambool.vic.gov.au | 🌐 www.flagstaffhill.com

We value accountability, collaboration, respectfulness, progressiveness and wellbeing.

Council acknowledges the Traditional Owners and Custodians of the lands on which we live and work and pays respects to Elders past, present and emerging.

The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without the written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.

From: CVA Volunteers <cvavolunteers@warrnambool.vic.gov.au>
Sent: Wednesday, 19 June 2024 2:54 PM
To: Justin Croft <jcroft@warrnambool.vic.gov.au>
Subject: FW: 913E: Peacock image for use Flagstaff Hill Maritime Museum

Hi Justin,

Can you please detail the correct Attribution for the photograph?

That's a long conversation below, just to pay for the image!

Thank you,
. Kerry

CVA Volunteers | CVA Volunteer | Visitor Economy
Warrnambool City Council - Flagstaff Hill | 89 Merri Street Warrnambool Victoria 3280 (P.O.Box 198)
☎ +61 355594800 | ✉ cvavolunteers@warrnambool.vic.gov.au | 🌐 www.flagstaffhill.com

We value accountability, collaboration, respectfulness, progressiveness and wellbeing.

Council acknowledges the Traditional Owners and Custodians of the lands on which we live and work and pays respects to Elders past, present and emerging.

The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without the written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.

From: Justin Croft <JCroft@warrnambool.vic.gov.au>
Sent: Thursday, 13 June 2024 9:19 AM
To: CVA Volunteers <cvavolunteers@warrnambool.vic.gov.au>
Subject: FW: 913E: Peacock image for use Flagstaff Hill Maritime Museum

Justin Croft | Flagstaff Hill Maritime Museum Collections Curator | Village Activations
Warrnambool City Council - Flagstaff Hill | Warrnambool Victoria 3280 (P.O.Box 198)
☎ +61 355594600 | 📠 +61 499420619 | ✉ JCroft@warrnambool.vic.gov.au | 🌐 www.flagstaffhill.com

We value accountability, collaboration, respectfulness, progressiveness and wellbeing.
Council acknowledges the Traditional Owners and Custodians of the lands on which we live and work and pays respects to Elders past, present and emerging.

The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without the written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.

From: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>
Sent: Friday, 7 June 2024 1:04 AM
To: Justin Croft <JCroft@warrnambool.vic.gov.au>
Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

Warning: This email originated from outside of Warrnambool City Council. Do not follow guidance, click links, or open attachments unless you recognise the sender and know the content is safe.

Hi Justin

Apologies for missing this. Please find the image attached.

Best wishes,

Meriel

From: Justin Croft <JCroft@warrnambool.vic.gov.au>
Sent: 06 June 2024 05:28
To: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>
Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

This message was received from outside the council

STOP. Were you expecting this email? Does it look genuine?

THINK. Before you CLICK on links or OPEN any attachments

Hi Meriel,

I hope you are well.

We have not received the image of the peacock that I requested the license for?

Can you send it through when you get a chance.

Warm regards,
Justin

Justin Croft | Flagstaff Hill Maritime Museum Collections Curator | Village Activations
Warrnambool City Council - Flagstaff Hill | Warrnambool Victoria 3280 (P.O.Box 198)
☎ +61 355594600 | 📞 +61 499420619 | ✉ JCroft@warrnambool.vic.gov.au | 🌐 www.flagstaffhill.com

We value accountability, collaboration, respectfulness, progressiveness and wellbeing.
Council acknowledges the Traditional Owners and Custodians of the lands on which we live and work and pays respects to Elders past, present and emerging.



The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without the written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.

From: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>
Sent: Thursday, 21 March 2024 10:56 PM
To: Justin Croft <JCroft@warrnambool.vic.gov.au>
Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

Warning: This email originated from outside of Warrnambool City Council. Do not follow guidance, click links, or open attachments unless you recognise the sender and know the content is safe.

Hi Justin

I'm glad to hear the payment finally went through and am sorry there were so many issues with the system.

We don't normally issue tax receipts, so I'm not sure if this will be possible, but my colleague has forwarded your request to our finance department to see if they can help.

Best wishes,

Meriel

From: Justin Croft <JCroft@warrnambool.vic.gov.au>
Sent: 20 March 2024 22:47
To: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>
Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

This message was received from outside the council

STOP. Were you expecting this email? Does it look genuine?

THINK. Before you CLICK on links or OPEN any attachments

Hi Meriel,

The system finally worked for me.

I have attached a screenshot of the payment confirmation.

Would I be able to organise a tax receipt please?, as Council Accounts will ask for one.

Warm regards,

Justin

Justin Croft | Flagstaff Hill Maritime Museum Collections Curator | Village Activations

Warrnambool City Council - Flagstaff Hill | Warrnambool Victoria 3280 (P.O.Box 198)

📞 +61 355594600 | 📱 +61 499420619 | ✉️ JCroft@warrnambool.vic.gov.au | 🌐 www.flagstaffhill.com

We value accountability, collaboration, respectfulness, progressiveness and wellbeing.

Council acknowledges the Traditional Owners and Custodians of the lands on which we live and work and pays respects to Elders past, present and emerging.



The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without the written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.

From: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>

Sent: Monday, 18 March 2024 7:51 PM

To: Justin Croft <JCroft@warrnambool.vic.gov.au>

Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

Warning: This email originated from outside of Warrnambool City Council. Do not follow guidance, click links, or open attachments unless you recognise the sender and know the content is safe.

Hi Justin

I'm sorry it's still not working for you. It's working fine our end, so it's difficult to advise what the problem might be. Have you tried using a different internet browser, or using a non-work computer in case your organisation is blocking some of the features of the portal?

Alternatively, we do accept cheques if you are able to send us a cheque instead.

Best wishes,

Meriel

Meriel Lees | Archivist

Stoke-on-Trent City Archives

Libraries and Archives | Strategy and Resources

Potteries Museum and Art Gallery, Bethesda Street, Hanley, Stoke-on-Trent ST1 3DW

Email: meriel.lees@stoke.gov.uk

City Council website: www.stoke.gov.uk

Archive Website: www.staffordshire.gov.uk/archives
Online Catalogue: www.archives.staffordshire.gov.uk
Facebook: <http://www.facebook.com/StaffordshireArchivesandHeritage>
Twitter: <http://www.twitter.com/@ArchandHeritage>

Stoke-on-Trent City Archives is moving to the Potteries Museum and Art Gallery.

To facilitate our move the Reading Room is temporarily closed.

We are continuing to run a remote service and aim to reply to all enquiries within 5 working days.

Tel: 01782 238420

Email: stoke.archives@stoke.gov.uk

For further information about the move please see: www.stokearchivesismoving.uk



From: Justin Croft <JCroft@warrnambool.vic.gov.au>
Sent: 16 March 2024 03:16
To: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>
Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

This message was received from outside the council

STOP. Were you expecting this email? Does it look genuine?

THINK. Before you CLICK on links or OPEN any attachments

Hi Meriel,

It is still not working with anything I type into payment portal.

Thanks,

Justin

Justin Croft | Flagstaff Hill Maritime Museum Collections Curator | Village Activations
Warrnambool City Council - Flagstaff Hill | Warrnambool Victoria 3280 (P.O.Box 198)
 +61 355594600 | +61 499420619 | JCroft@warrnambool.vic.gov.au | www.flagstaffhill.com

We value accountability, collaboration, respectfulness, progressiveness and wellbeing.
Council acknowledges the Traditional Owners and Custodians of the lands on which we live and work and pays respects to Elders past, present and emerging.



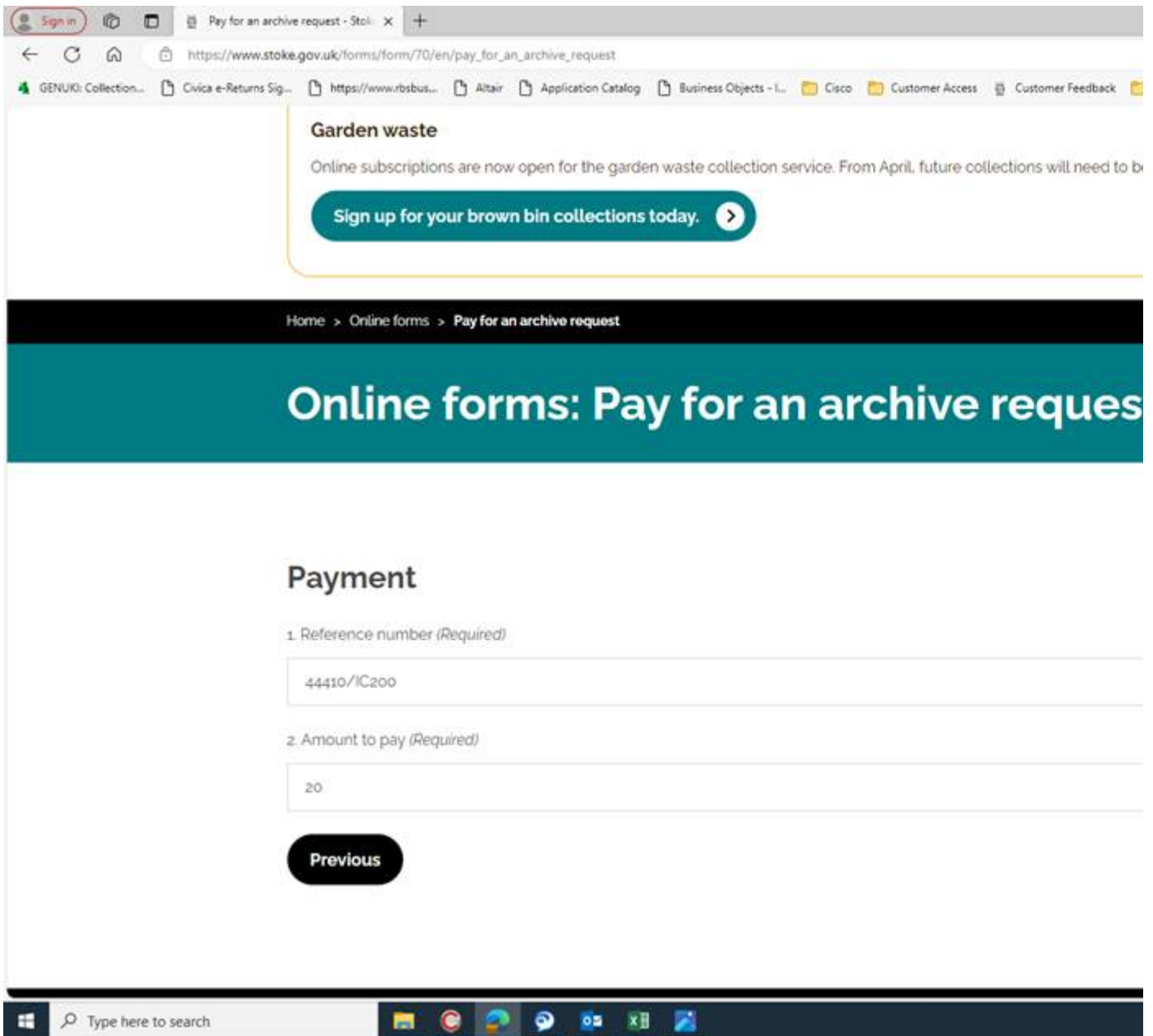
The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without the written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.

From: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>
Sent: Friday, 15 March 2024 8:09 PM
To: Justin Croft <JCroft@warrnambool.vic.gov.au>
Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

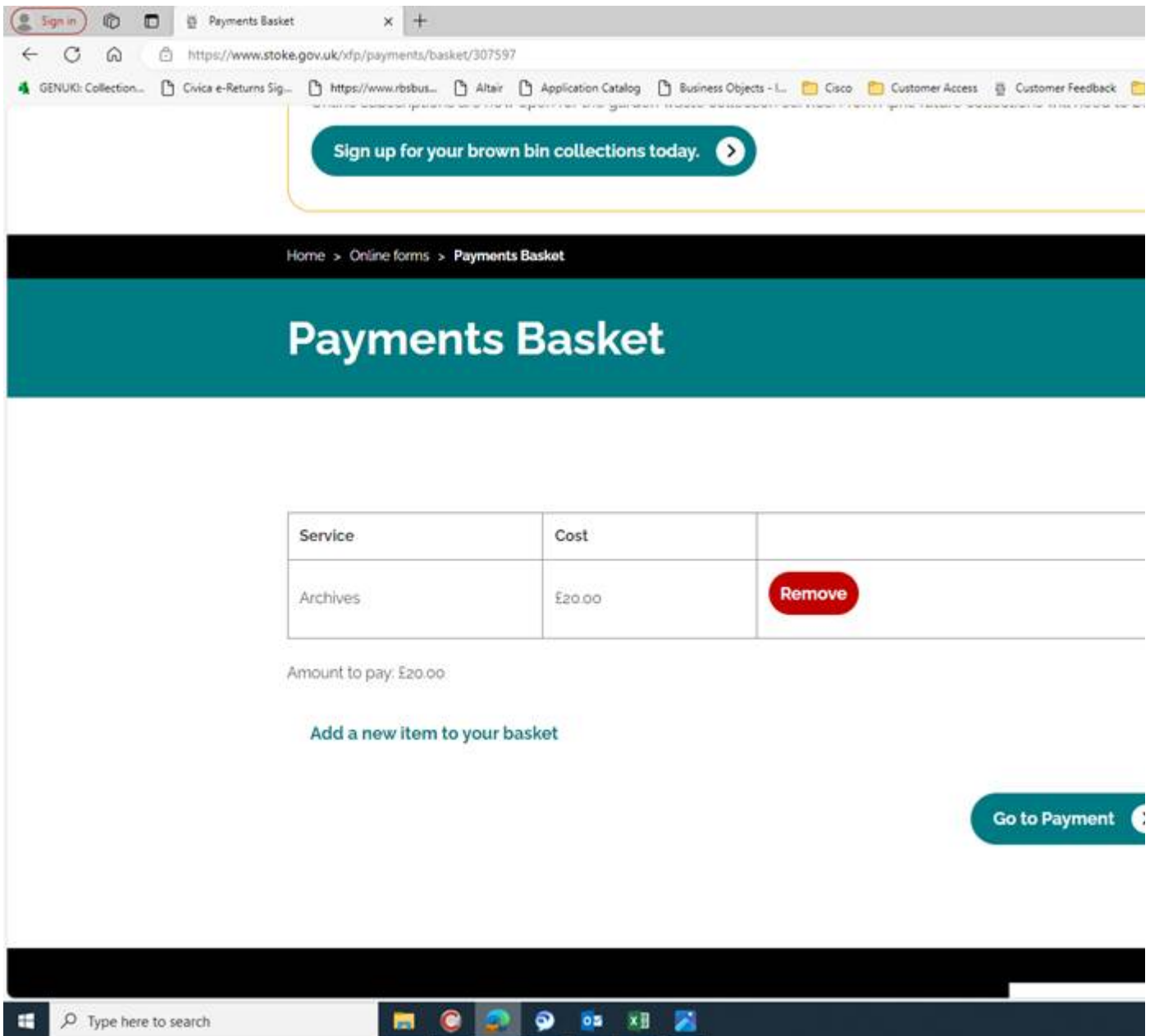
Warning: This email originated from outside of Warrnambool City Council. Do not follow guidance, click links, or open attachments unless you recognise the sender and know the content is safe.

Hi Justin

Many thanks for returning the completed licence. I'm very sorry the payment system doesn't seem to be working properly. I wonder if it was just down temporarily as it seems to be ok now. This is what the first screen should look like:



If I then go onto 'Next', it takes me to the payments basket and I can go straight to the 'Go to payment' button without any problems.



Could you try again for me please and see if it's working again now? Sorry for the inconvenience.

Many thanks

Meriel

Meriel Lees | Archivist

Stoke-on-Trent City Archives
Libraries and Archives | Strategy and Resources
Potteries Museum and Art Gallery, Bethesda Street, Hanley, Stoke-on-Trent ST1 3DW
Email: meriel.lees@stoke.gov.uk

City Council website: www.stoke.gov.uk
Archive Website: www.staffordshire.gov.uk/archives
Online Catalogue: www.archives.staffordshire.gov.uk
Facebook: <http://www.facebook.com/StaffordshireArchivesandHeritage>
Twitter: <http://www.twitter.com/@ArchandHeritage>

Stoke-on-Trent City Archives is moving to the Potteries Museum and Art Gallery.

To facilitate our move the Reading Room is temporarily closed.

We are continuing to run a remote service and aim to reply to all enquiries within 5 working days.

Tel: 01782 238420
Email: stoke.archives@stoke.gov.uk

For further information about the move please see: www.stokearchivesismoving.uk



From: Justin Croft <JCroft@warrnambool.vic.gov.au>
Sent: 14 March 2024 22:58
To: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>
Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

This message was received from outside the council

STOP. Were you expecting this email? Does it look genuine?

THINK. Before you CLICK on links or OPEN any attachments

Hi Meriel,

The payment system does not work. It keeps saying in invalid using the code, I've tried putting my last and first name next to the code as well and it is still invalid (see screenshot). Please let me know what is going wrong. I have attached the completed licence form.

Warm regards,
Justin

Justin Croft | Flagstaff Hill Maritime Museum Collections Curator | Village Activations
Warrnambool City Council - Flagstaff Hill | Warrnambool Victoria 3280 (P.O.Box 198)
 +61 355594600 | +61 499420619 | JCroft@warrnambool.vic.gov.au | www.flagstaffhill.com

We value accountability, collaboration, respectfulness, progressiveness and wellbeing.
Council acknowledges the Traditional Owners and Custodians of the lands on which we live and work and pays respects to Elders past, present and emerging.



The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without the written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we

can ensure such a mistake does not occur in the future.

From: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>

Sent: Thursday, 14 March 2024 11:33 PM

To: Ericson Hedström, Åsa <asa.ericsonhedstrom@fiskars.com>; Justin Croft <JCroft@warrnambool.vic.gov.au>

Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

Warning: This email originated from outside of Warrnambool City Council. Do not follow guidance, click links, or open attachments unless you recognise the sender and know the content is safe.

Dear both

Åsa, many thanks for letting me know you have given consent.

Justin, if you'd like to go ahead with using the photograph in your article, please fill out and return the attached licence. The reproduction fee for this would be £20, and you can pay this on the link below:

[Payments - Stoke on Trent - Staffordshire County Council](#)

The code you will need to use is 44410/IC200. If you could either send me a screenshot of the payment confirmation page or let me know the receipt number given on the final screen, that would be very helpful please, as we don't get an automatic notification from our finance department when a payment has been made.

Best wishes,

Meriel

Meriel Lees | Archivist

Stoke-on-Trent City Archives

Libraries and Archives | Strategy and Resources

Potteries Museum and Art Gallery, Bethesda Street, Hanley, Stoke-on-Trent ST1 3DW

Email: meriel.lees@stoke.gov.uk

City Council website: www.stoke.gov.uk

Archive Website: www.staffordshire.gov.uk/archives

Online Catalogue: www.archives.staffordshire.gov.uk

Facebook: <http://www.facebook.com/StaffordshireArchivesandHeritage>

Twitter: <http://www.twitter.com/@ArchandHeritage>

Stoke-on-Trent City Archives is moving to the Potteries Museum and Art Gallery.

To facilitate our move the Reading Room is temporarily closed.

We are continuing to run a remote service and aim to reply to all enquiries within 5 working days.

Tel: 01782 238420

Email: stoke.archives@stoke.gov.uk

For further information about the move please see: www.stokearchivesismoving.uk



From: Ericson Hedström, Åsa <asa.ericsonhedstrom@fiskars.com>
Sent: 13 March 2024 16:20
To: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>; Justin Croft <JCroft@warrnambool.vic.gov.au>
Subject: RE: 913E: Peacock image for use Flagstaff Hill Maritime Museum

This message was received from outside the council

STOP. Were you expecting this email? Does it look genuine?

THINK. Before you CLICK on links or OPEN any attachments

I have just given the consent.

BR,
Åsa

From: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>
Sent: Friday, January 19, 2024 2:55 PM
To: Justin Croft <JCroft@warrnambool.vic.gov.au>
Cc: Ericson Hedström, Åsa <asa.ericsonhedstrom@fiskars.com>
Subject: 913E: Peacock image for use Flagstaff Hill Maritime Museum

Dear Justin

Thank you for your enquiry. It's lovely to hear you are writing a history of the Minton 'Loch Ard' peacock. The photograph of the peacock prior to glazing comes from SD 1705/MS1619.

To use the photograph in your article, you will need to seek permission from the copyright holders. Stoke-on-Trent City Archives has physical custody of the Minton Archive and a wide-ranging licence of the Intellectual Property Rights in order to help people research, display and enjoy the archive. However the IPR in the collection as a whole and in the trade names of the company (Minton, Doulton etc) were retained by WWRD United Kingdom Ltd., the former owners of the archive. WWRD is now owned by Fiskars.

You should therefore contact Åsa Hedström (asa.ericsonhedstrom@fiskars.com), part of the legal team of Fiskars plc, for the permission you require. I have copied Åsa into this message to reply to you direct.

Assuming Fiskars are happy for you to use the image, you would need to forward this permission to us and we would issue you with a licence and charge a small reproduction fee. You can view a list of our fees and charges on the link below:

[List of fees and charges - Staffordshire County Council](#)

Alternatively, you'd be very welcome to simply link to the blog post on the Minton Archive website about the peacock if this is easier for you.

Best wishes,

Meriel

Meriel Lees | Archivist

Stoke-on-Trent City Archives
Libraries and Archives | Strategy and Resources
Potteries Museum and Art Gallery, Bethesda Street, Hanley, Stoke-on-Trent ST1 3DW
Email: meriel.lees@stoke.gov.uk

City Council website: www.stoke.gov.uk
Archive Website: www.staffordshire.gov.uk/archives
Online Catalogue: www.archives.staffordshire.gov.uk
Facebook: <http://www.facebook.com/StaffordshireArchivesandHeritage>
Twitter: <http://www.twitter.com/@ArchandHeritage>

Stoke-on-Trent City Archives is moving to the Potteries Museum and Art Gallery.

To facilitate our move the Reading Room is temporarily closed.

We are continuing to run a remote service and aim to reply to all enquiries within 5 working days.

Tel: 01782 238420

Email: stoke.archives@stoke.gov.uk

For further information about the move please see: www.stokearchivesismoving.uk



From: Justin Croft <JCroft@warrnambool.vic.gov.au>
Sent: 19 January 2024 05:43
To: Stoke-on-Trent Archives <Stoke-on-Trent.Archives@stoke.gov.uk>
Subject: Re: Peacock image for use Flagstaff Hill Maritime Museum

This message was received from outside the council

STOP. Were you expecting this email? Does it look genuine?

THINK. Before you CLICK on links or OPEN any attachments

Hello,

My name is Justin Croft and I'm the Collections Manager/Curator at the Flagstaff hill Maritime Museum in Warrnambool Australia, where the Minton 'Loch Ard' peacock is one of our most significant collection items. Our public catalogue record: <https://victoriancollections.net.au/items/4f72a48997f83e030860241d>

I'm writing a VC story which will appear online about the whole history of this peacock. In one of the blog posts on your website is stock book photograph of a Minton peacock prior to glazing,

<https://www.themintonarchive.org.uk/the-cruel-sea/>

Would you approve me to use this image with acknowledgment of the Minton Archive, so readers can understand how the peacock was created.

Please let me know and if you have any questions please get in touch.

Kind regards,

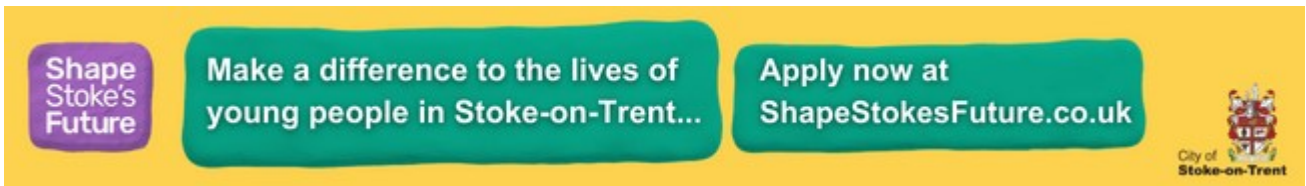
Justin

Justin Croft | Flagstaff Hill Maritime Museum Collections Curator | Village Activations
Warrnambool City Council - Flagstaff Hill | Warrnambool Victoria 3280 (P.O.Box 198)
☎ +61 355594600 | 📞 +61 499420619 | ✉ JCroft@warrnambool.vic.gov.au | 🌐 www.flagstaffhill.com

We value accountability, collaboration, respectfulness, progressiveness and wellbeing.
Council acknowledges the Traditional Owners and Custodians of the lands on which we live and work and pays respects to Elders past, present and emerging.



The content of this email is confidential and intended for the recipient specified in message only. It is strictly forbidden to share any part of this message with any third party, without the written consent of the sender. If you received this message by mistake, please reply to this message and follow with its deletion, so that we can ensure such a mistake does not occur in the future.



This message and any attachments are intended for the sole use of the addressee and may contain information which is privileged, confidential or classified up to OFFICIAL-SENSITIVE and it must be handled accordingly. Unless you are the named addressee (or authorised to receive it for the addressee) you may not copy or use this email or disclose it to anyone else. If you have received this transmission in error please notify the sender immediately.
The views and opinions given may not reflect those of the City Council. Unless this message states it, nothing in its contents should be taken as an offer or acceptance, forming any contractual obligations.
We accept no liability for any damages, loss or costs resulting from any reliance placed on the contents of this message.
All email traffic, whether sent via public or private networks, is subject to appropriate recording and monitoring in accordance with relevant legislation. We monitor and store email messages and in some cases we are required by law to disclose details of them.
Although we have taken every reasonable anti-virus measure, we give no warranty that this e-mail, or any attachment, is virus free and we recommend that you scan any attachments for malware and check any links before opening.
To find out more about how we use your personal data visit stoke.gov.uk/dataprotection.