



Australian Post Office

Telephone (before 16th May, 1971)
 Bendigo 3 0681
 (Area Code 0542)
 (after 16th May, 1971)
 Bendigo 43 0681
 (Area Code 054)

District Telephone Office,
 A.M.P. Building,
 50-52 Mitchell Street,
 BENDIGO. VIC. 3550.

May, 1971

Dear Subscriber,

As you will recall from earlier advice, it was planned to introduce to the Bendigo Telephone Network, a 6 figure numbering scheme, as a necessary step towards the provision of Nation-Wide Subscriber Trunk Dialling. The finalisation of this large undertaking is now imminent and will be completed as a two stage project as indicated hereunder :-

STAGE 1 - Introduction of 6 Figure Telephone Numbers on 16th May, 1971.

AT 8 a.m. ON THE 16th MAY, 1971, THE NEW 6 FIGURE TELEPHONE NUMBER SCHEME WILL BECOME OPERATIVE.

Your new telephone number is listed under the Bendigo Entry in the V.4 Telephone Directory delivered with this letter and you might also note that your new number is printed on the enclosed self adhesive sticker (label) which should be attached to your telephone dial at the time stated above and in the manner recommended. It is important that you consult the new Telephone Directory as from the 16th May, for all telephone numbers and particularly dialling instructions at the beginning of the Bendigo exchange entry.

Enclosed is a copy of a brochure "SOME SPECIAL FEATURES OF YOUR TELEPHONE SYSTEM". This is furnished in order that you may be fully aware of the many features which are included in the modern communication system provided for your use and to help ensure that you receive a high quality service.

At the time the 6 figure numbering scheme is introduced, the Subscriber Trunk Dialling Area Code for calls to subscribers in the Bendigo Telephone Network will be changed from 0542 to 054 and therefore you might please advise your regular callers of this important change. The area code should be included before your telephone number on letterheads and other advertising material.

STAGE 2 - Introduction of National Subscriber Trunk Dialling - 30th May, 1971.

AT 8 a.m. ON THE 30th MAY, 1971, NATION-WIDE SUBSCRIBER TRUNK DIALLING SERVICE WILL BECOME OPERATIVE.

The existing Subscriber Trunk Dialling service to Melbourne will continue as a point to point service after the 16th May but on the 30th May, this service will be extended to include nation-wide Subscriber Trunk Dialling access.

Therefore, as from that date you will be able to dial your own trunk line call to many Victorian and Interstate centres directly. Please consult Pages 5 to 11 of the new Telephone Directory for S.T.D. Area Codes.

The operators at the Bendigo Manual Assistance Centre will be available at all times to connect trunk line calls, particularly of course, calls to those centres which are not accessible by S.T.D. As shown in the dialling instructions for your exchange, operator connected calls are obtainable by dialling 011. To assist you to fully understand the Subscriber Trunk Dialling service, a copy of "COMING SOON - SUBSCRIBER TRUNK DIALLING" brochure is enclosed. Prior to the introduction, a representative from this office will contact you to answer any queries you may have.

The following is a summary of the introduction of new facilities and a few reminders which will materially assist in ensuring that you gain the greatest benefit from the facilities provided for your use :-

NEW FACILITIES:

SIX FIGURE NUMBERING SCHEME 8 a.m. 16th MAY, 1971

NATION-WIDE SUBSCRIBER TRUNK DIALLING 8 a.m. 30th MAY, 1971

REMEMBER:

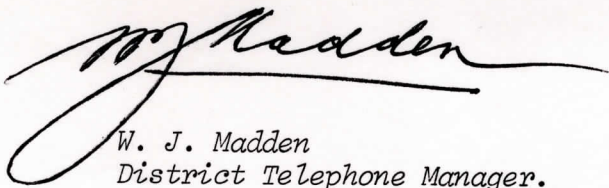
Place the adhesive dial sticker (label) which bears your new number, on the dial of your telephone as soon as possible after 8 a.m. on the 16th May, 1971.

DO NOT USE THE 1971 TELEPHONE DIRECTORY FOR THE BENDIGO NETWORK 6 FIGURE NUMBERING SCHEME UNTIL 8 a.m. on 16th MAY, 1971.

DO NOT ATTEMPT TO USE NATIONAL S.T.D. UNTIL 8 a.m. on 30th MAY, 1971.

In the meantime any further information you require may be obtained by dialling 013.

Yours faithfully,


W. J. Madden
District Telephone Manager.

O.H.M.S.

TELE-
COMMUNICATIONS
DIVISION



AUSTRALIAN
POST OFFICE

If undelivered within 7 days

return to:

District Telephone Manager

BENDIGO 43 4036

1

MRS. Z.M. LUMMIS
266 MCKENZIE STREET
GOLDEN SQUARE. 3555.



**COMING
SOON!**



S

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T

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D

ialling



Further Information inside this Folder.

**S.T.D. is
gradually
extending
throughout
the Nation**

**Soon your
exchange
will be
provided
with this
facility.**



Issued with the compliments of the
AUSTRALIAN POST OFFICE

These points are important when making a call



1. Check the number before dialling — don't rely on memory.
2. Do **not** lift the receiver until you are ready to start dialling.
3. Listen and **wait for dial tone**.
4. Complete dialling without interruption.
5. After dialling, **wait a few seconds** for a tone to indicate the progress of your call.
6. If you hear **busy** tone at any time, replace the receiver and **try again** later.
7. If your telephone or switchboard has a "hold" button or key, make sure you use it correctly on both incoming and outgoing calls; otherwise, cut-offs may occur.
8. If you are a switchboard operator, answer promptly and do not leave callers unattended for lengthy periods.

AUSTRALIAN POST OFFICE

TELECOMMUNICATIONS DIVISION



Some special features of your telephone system

Modern telephone exchanges have many features designed to ensure that subscribers receive a high quality service. The connecting equipment in these exchanges works rapidly and is shared by all users. To ensure its most effective use by all subscribers, a number of **automatic disconnection** devices have been installed.

Callers may be disconnected if:—

1. Dialling is not completed within 45 seconds.
2. The pause between digits dialled exceeds 4 seconds.
3. The called number does not answer within 90 seconds.

These times are generally ample. However, if you are disconnected for any of these reasons you will receive **busy** tone, and will have to start your call again.