

- Question 1. What are the first ~~two~~ considerations of a Tramways Traffic Employee?
- Answer (i) The safety of the public; (ii) The Commission's interests.  
(iii) The safety of fellow workers
- Question 2. What safety precaution would you take if a tram became derailed with all wheels off the track?
- Answer Pull down the pole and secure the rope.
- Question 3. If you were called to the scene of an accident where a passenger had been knocked down by a tram and was obviously seriously injured, what action would you take?
- Answer I would make the passenger as comfortable as possible without moving him, also I would attempt to stop any flow of blood and as soon as possible, have a doctor and ambulance summoned to the scene.
- Question 4. How would you attempt to re-rail a de-railed tram?
- Answer Firstly by trying to drive the tram back on to the rails and if necessary use angle irons, plates and an earth wire.
- Question 5. What would you do if when checking a tram, a passenger handed to you what appeared to be an irregular check ticket?
- Answer Firstly I would make sure that the ticket presented was one issued by the conductor for the current trip, if so I would take the name and address of the passenger, confiscate the ticket and endorse it with the time and my initials, confiscate the conductor's block of tickets from which the ticket should normally have been issued, take charge of the conductor's trip way-bill and immediately report the incident to the Tramways Superintendent or Manager.
- Question 6. Rule 10 in the booklet "Rules governing employees and a further instruction", recently issued, forbids in part a traffic employee from exhibiting signs of having taken alcohol on duty, entering an hotel whilst on duty or in uniform. If an incident of this nature came to your notice, what action would you take?
- Answer If the employee was exhibiting signs of having taken alcohol, I would suspend him from duty pending an inquiry, if not, I would ascertain the reason the employee entered the hotel; in both cases a full report would be made to the Superintendent or Manager.
- Question 7. If you considered the honesty of a conductor was suspect, what would you do?
- Answer Advise the Superintendent or Manager and plan surprise checks of his tram.
- Question 8. If you received a complaint from an irate passenger, what action would you take?
- Answer I would pay strict attention to the nature of the complaint and leave the passenger confident that full enquiries would be made and any necessary action be taken.
- Question 9. In the event of an obstruction blocking the tram line which could not be moved for a considerable time, what action would you take?
- Answer I would keep the trams running by operating a service each side of the obstruction.