

Question 1. Do you have a working knowledge of the ATMOEA award conditions? If so,
Answer : (a) What is meant by a spread shift.
(a) When a shift exceeds 10 hours from beginning to end.

(b) What is meant by a call forward or a call back for duty?
Answer : (b) When 1½ hours separates the ordinary shift and the extra duty.

Question 2. Rule 10 in the booklet Rules Governing Employees, requires that motormen and conductors shall not enter hotels or consume intoxicating liquor whilst on duty; What action would you take if an incident of this nature came to your notice?

Answer : If I saw an employee enter an hotel I would follow him to see if he had consumed any liquor, if so, I would suspend him from duty until an enquiry was held. If I received a report that an employee on duty had entered an hotel I would interview the employee as soon as possible and if he exhibited any signs of having consumed alcohol I would suspend him until an enquiry was held, but if he showed no sign of having consumed alcohol I would ask him the reason for entering an hotel and inform him that the matter would be reported to the Manager.

Question 3. What are the first two considerations of a traffic employee.

Answer : (a) The safety of the public; (b) The Commission's interests.

Question 4. Can you prepare at Tramways Traffic Roster? If so, how do you finally balance the Roster to ensure economy of man hours?

Answer : By making each of the working weeks to as close to 40 hours as possible and to ensure that make up time and overtime are kept to a minimum.

Question 5. How would you reraill a derailed tram?

Answer : I would firstly try to drive it back on; if this was not possible, I would use angle irons and plates and an earth wire if necessary.

Question 6. In the event of an obstruction on the tram line which could not be ~~cleared~~^{MOVED} for a considerable time, what action would you take?

Answer : I would keep the service running by operating a shuttle service each side of the obstruction.

Question 7. If you received a complaint from an irate passenger, what would you do?

Answer : I would pay strict attention to the nature of the complaint and leave the passenger comforted and confident that full enquiries would be made and any necessary action taken.

Question 8. What would you do, if when checking a tram, a passenger handed to you what appeared to be an irregular check ticket?

Answer : Firstly I would make sure that the ticket presented was one issued by the conductor for the current trip, if so, I would take the name and address of the passenger confiscate the ticket and endorse it with the time and my initials, confiscate the conductors block of tickets from which the ticket should normally have been issued, take charge of the conductors tripway bill and immediately report the incident to the Superintendent or Manager.