



Annual Report

2022-2023



**Vision
Australia**

Blindness. Low Vision. Opportunity.



Left:

Sidney and Seeing Eye Dog Quarry.

On the cover:

Vision Australia client Gemma and Vision Australia paediatric occupational therapist Alessandra Dimarco.



Vision Australia recognises Aboriginal and Torres Strait Islander peoples as the First Australians and the Traditional Owners of the Land on which we meet and work. We acknowledge the importance of maintaining their cultures, countries and their spiritual connection to the lands and waters, and pay our respects to Elders past, present and future. Vision Australia acknowledges and respects the genuine diversity and richness of Aboriginal and Torres Strait Islander cultures throughout Australia.

We acknowledge Holly McLennan-Brown, a proud Yorta Yorta woman and contemporary Aboriginal artist, for the use of her artwork.

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Message from the Chair and CEO

Over the past 12 months, Vision Australia has taken significant steps to ensure we're meeting both the immediate and future needs of Australia's blind and low vision community.

As the challenges of recent years have finally receded into the background, we have turned our attention to our continued push for business sustainability – ensuring our financial position is strong enough to navigate contemporary issues and that our service offering reflects the changing face of our client body.

Pleasingly, Vision Australia recorded an overall deficit of \$0.9m through FY2023, reflecting the whole of organisation approach we have taken to protecting our financial position. Our prudent investment strategy also continues to benefit the organisation, with net assets growing by \$12m.

Across our client services offerings the past year has also been a success. Of note is the more than 37,000 clients we have supported – a record mark for the organisation.

Significantly, we have also seen the launch of our Life Ready program after three years of development. Life Ready is a major overhaul of how we support children, young people, and their families through key stages of their life. We are confident Life Ready's approach and embedding the Expanded Core Curriculum skill-set will put children and young people in the best position possible in regard to future employment.

Supporting the launch of Life Ready has been the publication of our Big Visions children's books, which have taken our message of inclusion to new audiences in bookstores and classrooms across Australia.

We are also immensely proud of the continued success of our reinvigorated support for Aboriginal and Torres Strait Islander communities. Our service delivery model in partnership with Congress in Alice Springs continues to strengthen and has served as a blueprint for expansion. A new collaboration has been established with the

Lions Outback Vision team, giving us a fixed presence in Broome.

Our Reconciliation Action Plan (RAP) underpins this work, and it has been extremely pleasing to see the RAP continue to be embedded across the entire organisation as we work through the process with Reconciliation Australia.

While we have long been confident in the position Vision Australia holds in the not-for-profit sector, we are pleased others continue to recognise this as well. We are buoyed by AAMI renewing their partnership with Carols by Candlelight and excited by Zoetis joining us as a Seeing Eye Dogs corporate partner, while existing relationships with Petbarn and Royal Canin have strengthened. We have also established a partnership with Blind Low Vision NZ for our Vision Store to sell products directly to their client base, opening up a significant new market for us.

Lastly, we acknowledge the Vision Australia family that has combined to deliver for the blindness and low vision community of Australia. Thank you to our generous donors and corporate partners, the thousands of volunteers, our remarkable team of 850 employees, our Client Reference Group, who provide wise advice, and our Board, who generously give their time.

A message from Ron Hooton, Chief Executive

This year, we farewell Andrew Moffat, a director since 2011 and Chair since 2015. Andrew has navigated Vision Australia through the turbulent times of first the NDIS then COVID, while steadily building an excellent governance regime. I and my colleagues throughout the Vision Australia family acknowledge and thank Andrew for his dedication, remarkable leadership and skill over that time.



Andrew Moffat
Chair
Vision Australia



Ron Hooton
CEO
Vision Australia



Andrew Moffat, Chair (left) with Ron Hooton, CEO (right).

Our 2022-23 impact

Each year, we provide vital support to people who are blind or have low vision of all ages and circumstances. We provide these supports at home, in the workplace, at school and universities, and in the wider community.

Here's just some of what we have achieved in the past 12 months, all while working in partnership with the blind and low vision community.



37,341

total clients



236,707

hours of service delivered



17,473

hours of Telelink



18,030

hours of orientation and mobility training



1,832

children and young people clients



46,370

hours of recreation and community



27,916

hours of children and young people services



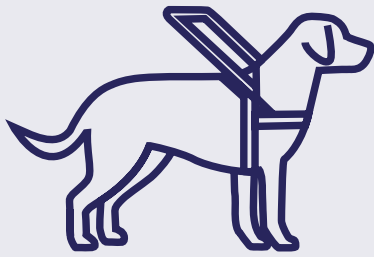
27,916

hours of assistive technology support



52,474

hours of occupational therapy support



44

handlers matched with
Seeing Eye Dogs

7 months

Seeing Eye Dog
waitlist time

224

puppies entered the
Seeing Eye Dogs program

30% increase in the
number of audio
books produced
compared to FY22



More than 1,650
volunteers contributed
thousands of hours
across all areas of Vision
Australia



Converted over **175,000** print
pages into accessible
formats for people
with a print disability
in FY23.



\$43.9m
in fundraising
income

Regular Giving -
\$10.9m – from over 30,000
supporters

**Petbarn Foundation Seeing Eye
Dogs Appeal** –
Record breaking \$1.3m

56,269

spectacles and optical aids funded
through the NSW Spectacles Program

16,224 clients accessed the subsidy
for the first time

6,308 clients identified as Aboriginal
or Torres Strait Islander



Our corporate responsibility

Vision Australia is committed to maintaining our reputation as Australia's leading provider of blind and low vision services. Below are some examples of our approach to Environment, Social and Governance (ESG) issues.

Environmental Fleet

Vision Australia's fleet is made up of hybrid vehicles, reducing our carbon emissions. As electric vehicle infrastructure becomes more accessible, we will work with our provider to understand how they may meet our fleet needs.

Telehealth

Around 15% of Vision Australia services were delivered by telehealth in the past 12 months. Not only does this make our services more accessible, it also helps reduce emissions by minimising travel for staff and clients.

Waste reduction

Across our retail operations we're taking significant steps to reduce waste. All packaging for our Quantum product lines is now recyclable, and we expect our Vision Store product line to soon follow.

Social Services for Indigenous people

Our Reconciliation Action Plan (RAP) underpins our commitment to supporting Aboriginal and Torres Strait Islander people. We are building a sustainable model of service delivery for these communities, including embedding staff in Alice Springs and Broome. Services for Indigenous communities are delivered in partnership with local organisations.

Our clients and mission

Delivering our mission requires understanding the needs of our clients. Central to this are our Client Insights department, who use qualitative and quantitative research to advise the wider organisation, and our Client Reference Group who provide direct feedback to the organisation.

Our workplace

We aim for 15% of our workforce to come from the blind and low vision community. We have lived experience across all levels of the organisation and support people who are blind or have low

vision to enter the workforce. We are committed to providing a workplace that promotes physical and psychological wellbeing and ensure our staff have the necessary training, policies and procedures to support this.

Modern slavery

We have a Modern Slavery policy and we aim to ensure procurement is free of influence or corruption.

Governance

Corporate oversight

Well established governance models underpin the Vision Australia Limited Board and Vision Australia Foundation Board, and associated sub-committees.

Vision Australia operates within its Constitution, with changes only possible by a vote of Vision Australia members.

Regulatory compliance

Vision Australia complies with all laws and regulations applicable to a charity registered with the Australian Charities and Not-for-profits Commission and a public company with deductible gift recipient status conferred by the Australian Taxation Office. Vision Australia is subject to a number of compulsory audits, such as an external financial audit by KPMG, and audits by funding and other government bodies.

Investment

The Vision Australia Trust Investment Policy guides our investment portfolio. The Vision Australia Foundation Board monitors ESG exposures of our portfolio using investment reporting by Sustainalytics.

Vision Australia Board and Leadership

Chair

Andrew Moffat

Board of Directors

Bill Jolley (Deputy Chair)

Associate Professor Julian Rait
OAM

Cameron Roles

Darren Fittler

Professor Linda Agnew

Professor Sharon Bentley

Stephen O'Brien

Sue Banks

Chief Executive Officer

Ron Hooton

Chief Financial Officer and Company Secretary

Justine Heath

Financial performance

The Vision Australia Group's activities during the 2023 financial year returned a reported deficit of \$889,000 (2022: \$2,025,000), which after adjusting for non-recurring items, provided an adjusted recurring deficit of \$2,006,000 (2022: \$2,487,000).

The underlying deficit reflects higher costs due to rising inflation rates and a loss from change in fair value of non-equity investments, partially offset by higher investment income, higher bequest and fundraising income, the gain from sale of property, plant and equipment and vacancies.

The reported deficit of \$889,000 (2022: \$2,025,000) includes one-off operating items including \$1,117,000 which is a net gain from sale of property, plant and equipment.

The prior year results included \$513,000 which was JobSaver funding received as a direct result of reduction in income from COVID-19.

The reported deficit does not include growth or decline in equity assets. In the 2023 financial year, the net assets of the Vision Australia Group entity increased by \$11,617,000 year on year, which comprise the current year deficit of \$889,000, realised gain on equity investments of \$2,284,000 and an increase in fair value of equity investments (or unrealised gain on equity investments) of \$10,222,000.

The cash position at the end of 30 June 2023 was \$19,140,000 (2022: \$25,540,000).

Summary of the 2023 financial year deficit	FY2023 \$'000	FY2022 \$'000
Adjusted recurring deficit	(2,006)	(2,487)
One-off operating items included in operating deficit	-	513
Adjust for non-operating items - Net gain/ (loss) on disposal of assets	1,117	(51)
Reported deficit for the year	(889)	(2,025)

Income and expenditure statement	FY2023 \$'000	FY2022 \$'000
Revenue	122,395	117,881
Purchase of materials, consumables and movement in inventories	(16,876)	(13,291)
Employee benefits expense	(70,957)	(71,514)
Depreciation and amortisation expense	(4,791)	(5,235)
Right-of-use assets depreciation expense	(2,074)	(2,176)
Interest expense on lease liability	(261)	(209)
Occupancy expense	(3,196)	(3,433)
Events and fundraising expense	(9,084)	(8,885)
Other expenses	(16,595)	(15,594)
Net gain/ (loss) on disposal of assets.....	1,117	(51)
Net realised loss on disposal of non-equity investments.....	(157)	-
Net change in fair value of non-equity investments measured at fair value through profit of loss	(410)	482
Deficit for the year	(889)	(2,025)

The following balance sheet has been extracted from the audited financial report.

Balance sheet as at 30 June 2023	FY2023 \$'000	FY2022 \$'000
Total current assets	33,069	37,556
Total non-current assets	261,079	247,717
Total assets	294,148	285,273
Total current liabilities	18,627	22,653
Total non-current liabilities	6,420	5,136
Total liabilities.....	25,047	27,789
Net assets	269,101	257,484
Equity		
Retained surplus	246,974	245,579
Reserves.....	22,127	11,905
Total equity	269,101	257,484

Life Ready takes off!

In June of this year, we launched our Life Ready program, a significant enhancement to how we support children and young people who are blind or have low vision and their families.

Life Ready is all about making sure that children and young people have the skills they need to build strong foundations to achieve meaningful participation in society, with a focus on life-long employment.

Unlike their peers, children who are blind or have low vision can't always learn by observing the world around them, so Life Ready helps overcome that.

Funded philanthropically, Life Ready is the result of several years of development, steered by our expert paediatric staff, with several children participating in pilot stages of the program's various components.

11-year-old Haya is an enthusiastic participant of our Life Ready program. She said Life Ready gave her a sense of belonging, freedom and a better understanding of her rights. "I have a group of people that don't judge me, where I can be myself," Haya said.

"I now believe I can choose the future I want, rather than being told what I can do. I now know I can stand up for myself and what I want."



Four principles of Life Ready

Life Ready has four fundamental principles:

- family-centred practice
- coaching approach
- here and now and the future
- Expanded Core Curriculum (ECC).

These four principles are now embedded across our one-to-one services, as well as our age-targeted programs that include LEAP, LEAP UP (Transition to Tertiary Program), Career Sampler, Parent Community, Felix Library, School Holiday Programs, Seeing Eye Dog youth program, and our Parent Mentoring Program.

We've also expanded our Certificates I – IV in Access Technology (Years 9 -12). Hosted online by TAFE and accessed anywhere throughout Australia, these certificates deliver a formal qualification in Access Technology that counts towards an ATAR.

Life Ready considers all aspects of a child's life and aims to empower our youngest clients to make independent, informed choices about their futures. It also aims to bring about generational change to redress the historically poor employment outcomes for people who are blind or have low vision.

Life Ready connects people aged zero to 25 and their families, with peers so they can form strong social bonds as they learn and grow together. A team of experts provide skilled and tailored coaching so our young clients achieve goals in nine internationally recognised life skills.

These include practical skills such as assistive technology, sensory efficiency, orientation and mobility, and independent living. They also include concepts such as career education, building social skills and understanding self-determination.

Summer likes to keep busy and that's been made easier since she was matched with Seeing Eye Dog Lassie in September 2022.

Lassie a small black Labrador, and makes Summer more confident.

"Lassie is amazing, and our bond is now very special," Summer said.

"I have the confidence now to do more things on my own than I was able to do previously."

Summer is currently attending Macquarie University, where she's studying a Bachelor of Information Technology majoring in Cyber Security.

Additionally, Summer is a talented singer and para-athlete competing in athletics, and blind and low-vision tennis.

"Getting around the uni campus can be daunting, especially in busy areas, but Lassie makes it much easier, and I feel less stress."



Our Life Ready Programs

LEAP

LEAP (Learn, Engage, Act, Perform) is an innovative employability and leadership program for young people aged 14-17 who want to develop new skills and confidence so they can achieve their personal and professional goals. This year, 13 young people graduated from our LEAP 2022 program, and in February, we began LEAP 2023 with 15 new participants.

At the end of the nine-month program, graduates have developed important skills in emotional intelligence, relationships, interactions, personal presentation, and technology. They also have a suite of resources including a personalised resume and cover letter that complement their new skills in job searching, networking, and job interviewing.

LEAP UP

LEAP UP raises awareness of the skills people need to undertake tertiary education. Completing a simulated tertiary experience, participants attend online lectures and tutorials, complete homework assignments, and use an online learning management system similar to those used in tertiary institutes. The program's topics include: navigating around campus and online learning platforms, undertaking self-advocacy and communication in the tertiary context, and planning and goal setting. In addition, participants receive invaluable advice from past and current tertiary students. During 2022 and 2023, 16 participants graduated from LEAP UP.

Parent Community

Created in 2021 and with over 200 parent members, it is now an established part of how we provide support and information to parents. During July and August 2022, we delivered a six-week Parent Mentoring Pilot program which 10 parents completed. As parents of children aged 7–14 who are blind or have low vision, they connected with other parents in a similar situation and heard from speakers who were either young adults, or parents of young adults, who are blind or have low vision.

We're delighted to report that all participants of the pilot said they would recommend the program to other parents of children who are blind or have low vision.



Our school holiday programs are a great opportunity to expose clients to new opportunities. In September, we were thrilled to take a group for a special visit to Microsoft in Brisbane.

Complete with guest speakers, a role-play scenario and a great deal of discussion, attendees came away with a sense of what career options are available to them.

"Big companies are happy with blind and low vision employees: I thought that was quite good to know," Ollie, 15 said.

Staying connected with older Australians

One of our significant achievements from this year was the launch of a new emotional wellbeing program for people aged 65 and over. Co-designed with our clients, the program aims to support improved life satisfaction, with clients receiving regular “check in” calls from our Wellbeing team.

Many people going through this transition experience a range of emotions and challenges. Check in and Chat offers them support and resources to help them navigate their journey with confidence and resilience.

We were delighted that 195 clients participated in the six-month pilot program in the first half of 2023, and with our new team of 12 Wellbeing Officers, we hope to reach our goal of over 1,500 clients joining the program in the next 12 months.

Check in and Chat is also available to carers who are supporting a family member adjusting to vision loss.



Jude is a great example of how our clients benefit from our wide range of services. After losing her vision in an accident, Jude came to Vision Australia for white cane training, but soon made the most of Telelink, braille training and assistive technology support.

“Being able to talk to people going through similar vision loss to me was really helpful in helping me get back out there,” Jude said.

“To be able to join my partner on his motorbike, use my white cane and skills I’ve acquired to get around, they’ve really opened up my world.”

Our mission is to help people who are blind or have low vision to live the life they choose, and for Alan that meant helping him pursue his hobby of fishing.

Thanks to Vision Australia's support, Alan (below, left) is now helping others enjoy what Victoria's outdoors have to offer as the first blind or low vision volunteer with Fish Care.

"With assistance from Vision Australia's assistive technology team, they were able to supply the tools I needed to complete each module of the training alone and independently Alan said.

"Without their help I'd never have been able to do that. I hadn't heard of Google classroom before all this. With these adaptations, it put me in a position where I could do something I couldn't otherwise."

Now Alan is qualified to help teach others about the importance of responsible fishing, and can even get people started on their own fishing adventures.

"I've taught people how to rig a rod, how to cast, safe fish handling and release techniques, bag limits, you name it, I've taught it!"



Building and maintaining careers

Supporting the blind and low vision community to join and remain in the workforce continues to be one of our key priorities.

While there are still challenges around finding employers willing to consider placements and employment for our clients, changes to how our Employment Services team support clients over the past 12 months have led to many positive outcomes.

Previously, our employment consultants provided ongoing support to clients who had been in employment for 52 weeks. Over the past year, we have changed to providing this support to clients after they have been employed for 26 weeks.

This means the number of clients receiving ongoing support has increased from 40 in FY22 to 111 in FY23. Significantly, the number of clients who reached the 52-week employment milestone increased from 35 to 50 over the last twelve months, demonstrating that this upgraded level of support makes a real difference.



Shashi is a great example of the life-changing impact of our Employment Services team. After being diagnosed with retinitis pigmentosa, Shashi was made redundant and spent seven years unemployed.

After being pointed towards, Vision Australia, Shashi worked with our employment consultants to re-skill herself and also came to understand how others have navigated similar journeys.

“Through hearing others’ stories, I came to know that I am not the only person in the world with this type of disability,” Shashi said.

Shashi has gone on to find full time work, continuing to receive support from Vision Australia in the workplace.

“I am proud of myself for what I have achieved. Life is full of challenges and it is important to never lose hope and give up.”

This year, we're delighted to report that 40 people exited our Employment Services program as independent workers who no longer need the program's support. This is nearly twice as many as the 21 who exited in FY22, indicating that the program has a significant impact on the employment outcomes of our clients.

This is a significant achievement for our team, who have faced increased difficulties in finding placement and employment opportunities for clients.

The past year was also the first time our Employment Services team were responsible for delivering the Skilling Queenslanders for Work program.

A Queensland State Government initiative, the program aims to assist disadvantaged Queenslanders to gain skills, qualifications, and experience that enable them to enter and stay in the workforce.

In FY23, we supported six participants through the program. Upon completion, all six gained a Cert I in Workplace Skills and for the first time all participants found work placements outside of Vision Australia.



Pictured here with Vision Australia Deputy Chair Bill Jolley (middle) and Graeme Craig, Vision Australia General Manager National Programs and Client Insights (right), Gabriel was the recipient of the 2022 Vision Australia Youth Award.

At just 22, Gabriel has given plenty back to the disability community, particularly through his advocacy work.

Ron Hooton, Vision Australia CEO, said Gabriel was well deserving of the award.

"Living with blindness or low vision doesn't mean people can't pursue their dreams or make a positive contribution to society," Ron said.

"Not only has Gabriel put himself on the path to achieving his goals, he's playing a significant role in improving conditions and opportunities for other young people who live with disability.

Our vision for the workplace

While the past 12 months have seen programs like Life Ready and Employment Services change the lives of clients across Australia, Vision Australia remains committed to tackling the systemic barriers people who are blind or have low vision face when it comes to finding and maintaining employment.

We took this goal to the Evans & Partners 'Making an Impact' Seminar in Melbourne in February and presented it to some of Australia's leading investors and philanthropists, with the hope of engaging them in this project.

"Today within Australia, approximately 50% of people who are blind or have low vision who want a job, don't have a job. That's a pretty shocking statistic when you look at the numbers of people who are unemployed in Australia today being around 3.5-4%," Ron Hooton, Vision Australia CEO, told those in attendance.

Three clients, Haya, Ollie and Caroline were able to share firsthand how Vision Australia services have helped enrich and enhance their lives.

Ranging in age from 12 to 28, the trio provided a great overview of the impact Vision Australia services have, from childhood onwards.

As the youngest, Haya spoke about support around building self-advocacy skills, while Ollie, in his late teens, highlighted support in independently navigating school and his workplace.

Now an adult, Caroline spoke about support to obtain suitable accessible technology to enable her to complete her office work.



Rear right are Vision Australia Children and Young People Senior Practitioner Natalie Kaine and Vision Australia Chair Andrew Moffat with (from left) Caroline, Melissa and son Ollie, and Haya and mother Nour, at the Evans & Partners event.

Creating a workforce of leaders

We are thrilled that 150 of our people leaders from across the organisation began McKinsey Academy's A2E Lead Program, giving them additional skills and capabilities to help them deliver our mission.

Using a blended learning model consisting of digital learning, virtual face-to-face sessions and a peer learning group, the six-month program improves participants' ability to discuss and apply important leadership principles.

Critical issues that participants have explored include: the challenges of leadership in the nonprofit sector, the rewards that come from using the right leadership tools and the importance of role modelling appropriate behaviours to create an environment where our people demonstrate effective and inspiring leadership every day.

This investment in leadership gives us a solid foundation for our future workforce.



Orthoptists like Sekinda Senan are the first point of contact for many of our clients. Sekinda takes this responsibility seriously and makes sure clients have a full understanding of what Vision Australia has to offer.

"I provide advice on a range of vision aids, lighting, contrast and technology solutions to help individuals make the most of their eyesight and regain or maintain their independence," Sekinda said.

"Everyone's goal is different. I always see their goals as my goals."

Sekinda also wears another hat at Vision Australia as one of our senior practitioners and plays an important role in assisting her colleagues navigate any challenges they may have in supporting clients.

Strengthening our clinical leadership

This year, Vision Australia introduced a Clinical Leadership Development Program (LDP) for clinical staff who want to grow and improve their leadership skills.

Developed in partnership with DeakinCo (Deakin University's corporate training arm), the program was specifically designed for clinical staff and their working environment, which often requires nuanced leadership skills and qualities, and aligns to our clinical governance framework.

As well as acquiring a Graduate Certificate in Management, successful participants gained a deeper understanding of career

development at Vision Australia, and the career advancement opportunities for potential and existing clinical staff.

Other benefits of the program include improved connections between clinical colleagues across Vision Australia and a broader understanding of Vision Australia and its strategic objectives.

Our first clinical LDP cohort celebrate their achievements.





Vision Australia was delighted to acknowledge Dorothy Hamilton for her nearly 40 years of dedication to the organisation and the blind and low vision community at the 2022 Vision Australia Annual General Meeting.

Now 95, Dorothy (pictured here with Vision Australia CEO Ron Hooton) is a braille music transcriber and one of most loyal staff members, having begun her career with Vision Australia in the 1980s.

As the first blind woman to obtain a music degree in the southern hemisphere, she introduced the use of refreshable braille and is one of the founders of the popular Braille Music Camps.

Working with Indigenous Australians

We are delighted to report that in February 2023, we delivered Vision Australia's Reflect Reconciliation Action Plan (RAP), and it has been endorsed by Reconciliation Australia. This process involved establishing many mutually beneficial relationships at national and regional levels, as well as building our knowledge about cultural sensitivities when delivering services to First Nations clients.

We are now well on the way to completing the next stage of our RAP journey, having already submitted the draft of our Innovate RAP to Reconciliation Australia for their endorsement.

One of the many pleasing results of implementing our Reflect RAP has been the depth of support the process has received, both internally and externally. Across all departments and levels of Vision Australia, there has been genuine support and engagement for the process.

Other highlights of our work this year include establishing and strengthening the mutually beneficial relationships with

several key partners including Congress, Indigenous Allied Health Australia (IAHA) and Holly McLennan-Brown, the Indigenous artist who designed our RAP artwork. Holly's work continues to attract increased recognition internally and externally. A significant grant from Roche Australia has enabled the development of culturally appropriate information resources for use by the team in Alice Springs to support our work in the local community.

Many of our teams are using Indigenous-owned businesses to supply catering and printing



Vision Australia Vision Rehabilitation Consultant Ellie Hudson (right) and Anmatyerre artist Curtis, who has created artworks to help us connect with the Alice Springs community.

services, and our regional teams have connected with numerous local First Nations organisations and are working to increase referral pathways.

We're also delighted to report that our Library Services has secured Kirli Saunders (Proud Gunai Woman and award-winning writer and artist) to author our new children's book featuring a low vision character.

The NSW Spectacles program has expanded referral pathways for the provision of discounted optical aides for First Nations peoples through George & Matilda Eyecare Maroubra, while in Broome, we have appointed a Vision Rehab Consultant to work with us for 12 months to improve the services we offer in that remote region of Australia.

Vision Australia is also proud to continue to support Shahnaz Rind, an Indigenous optometry student from Perth who we sponsored to attend last year's IAHA conference. She has visited Vision Australia several times to observe client appointments and we hope that she will complete her optometry placement with Vision Australia.

Vision Australia Radio supported the Call It Out anti-racism campaign, which is a national initiative to report racism and discrimination against First

Nations People. For six months, we broadcast a community service announcement supporting the campaign.

Our NAIDOC Week puppy naming initiative has been a great way to help build connections with Indigenous communities. For NAIDOC Week in July 2022, five Seeing Eye Dog pups were given names submitted by people from Aboriginal and Torres Strait Island communities.



Pictured above are Bula and Sissy, which mean close brother and close sister respectively to the Torres Strait Islander culture. Other names chosen included:

- **Mil:** Meaning eye in the Gamilaraay language from the people of southwest Queensland.
- **Galnya:** Meaning "beautiful, sweet and happiness" in the Yorta Yorta language from the people of Goulburn and Murray Rivers.
- **Buruma:** Meaning dog in the Gamilaraay language.

Big Visions brings new stories to life

Through the Vision Australia Library and a significant grant from The Elliott Family Trust, managed by Perpetual Trustees, this year we took the exciting step of launching our own series of children's books.

Published in partnership with Berbay Publishing, the Big Visions series celebrates the real-life stories of Australians from the blind and low vision community. Beautifully illustrated, they are Australia's first commercially available books that have both braille and conventional text and are sold through Vision Australia and major bookshops and retailers.

The first book of the series, *Surfing in the Dark*, tells the story of champion para-surfer Matt Formston, while *Cooking up a Storm* tells the story of blind chef Craig Shanahan. The third book in the series, *Dressed for Success*, is about blind fashion designer Nikki Hind and will be released later this year.

The books have been extremely well received by families, educators and the wider public, and are successfully challenging the stereotypes and stigmas that still surround living with blindness or low vision.

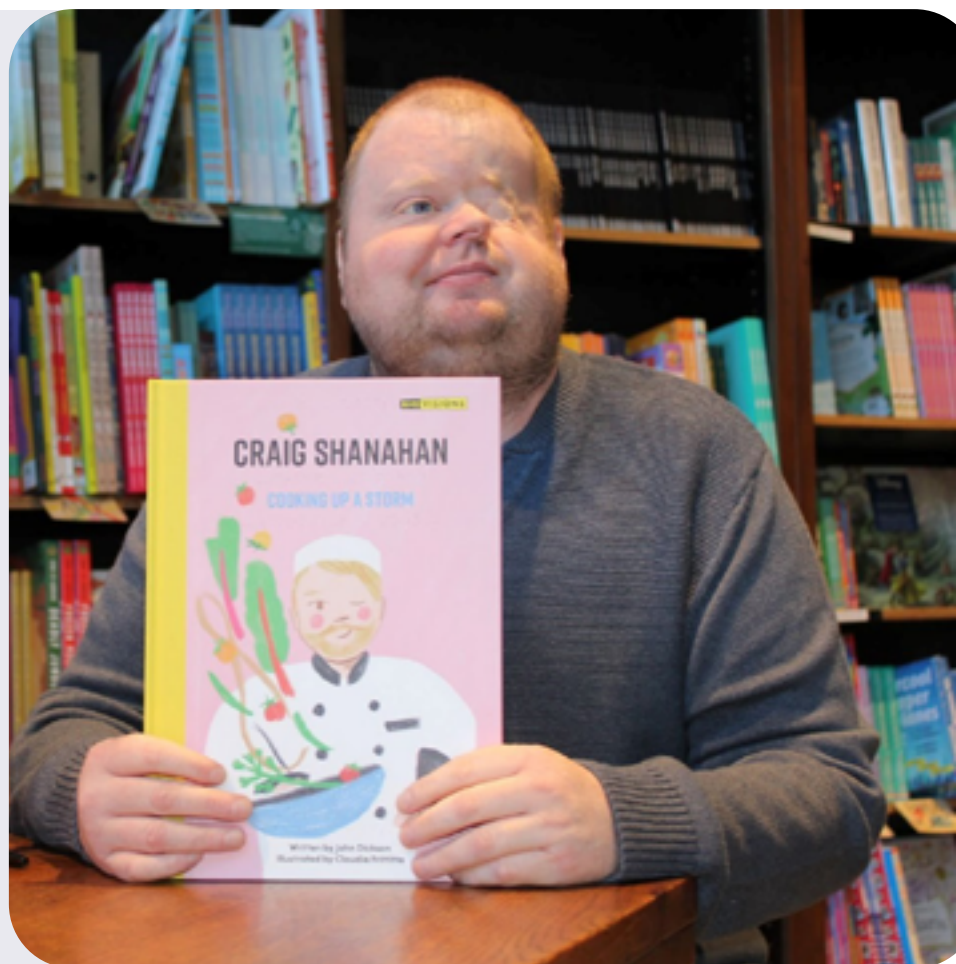
The Primary English Teachers Association Australia has created a teaching unit based on these books which is available to all schools in Australia, and Matt's story is also featured on ABC's Playschool storytime.



Craig Shanahan has achieved plenty in the hospitality industry, and now hopes he can help inspire young people who are blind or have low vision after telling his story in *Cooking up a Storm*.

"The book is a real privilege for me and it's really special that my story might help motivate a young person to go after their dreams," Craig said.

"Just because you might live with a disability doesn't mean that you can't find a way of doing what you want to in life. It's important for young people know that, but also everyone else in their life."



As part of the launch of *Surfing in the Dark*, Matt Formston (kneeling in red) gave a group of Vision Australia clients a special surf class at URBNSURF Melbourne.

Speaking to kids with similar vision conditions as himself, Matt motivated participants into the water by showing them that he learnt by feeling the waves and starting on his stomach at first, rather than relying on his vision.

11-year-old Ethan, who had Matt as his personal wave buddy on the day, said, "If he can do the things he's doing, then I can achieve the things I want to achieve."

Vision Store meets the needs of customers

Vision Store achieved outstanding successes during FY23, and continued to make a positive difference in the lives of individuals who are blind or have low vision.

By providing a diverse range of assistive technologies, daily living aids, and recreational products, Vision Store continues to have a pivotal role in improving accessibility and independence. Our full range of services - which includes personalised assistance, expert advice and access to our resources - this year helped 35,438 people live the life they choose, overcome barriers, develop skills, and achieve their goals.

Our impressive low return rate of products (just 1.25%) underscores the high quality and suitability of our products, ensuring customer satisfaction and trust in our offerings.

We are also thrilled to report an impressive Net Promoter Score of 71/100 for the year. This strong result is based on the positive experiences, satisfaction, and advocacy of our customers, and is testament to the value we provide and the positive impact we have on our customers' lives.

This year, we expanded our reach and impact by establishing a strong partnership with Blind and



The Vision Store product catalogue now contains more than 138,000 different pieces of specialist equipment. This range of products mean Vision Store Support Officer Sam Rai (left) and his colleagues can help clients like Kevin trial equipment, such as our wide range of hand-held magnifiers.

Low Vision NZ and launched a dedicated e-shop for customers in New Zealand.

As well as giving us access to new customers, this collaboration allows us to provide our customers with tailored support and foster greater accessibility and inclusivity in the region.



Along with an extensive range of products, our Vision Store also provides expert advice and support to customers. A qualified occupational therapist, Alex Lonsdale draws on that expertise to find the right product for her customers.

“Working in Vision Store diversifies my clinical skills. I am able to connect with our clients to find solutions and remove barriers while working within a multidisciplinary team. I have first-hand access to the latest assistive technology,” Alex said.

“When sourcing products as a solution, I start small. Small solutions that make big impacts on wellbeing and confidence.”

Seeing Eye Dogs set industry standards

From our headquarters in Kensington, to working in the community with clients, or representing our organisation internationally, the last 12 months have been full of progress for our Seeing Eye Dogs team.

The welfare of our dogs is always one of our highest priorities and we have taken significant strides in the past year to uphold this.

On International Guide Dog Day in April, our veterinary team were thrilled to launch the new Seeing Eye Dogs Animal Welfare strategy, which uses the three principles of choice, care and connection to guide how we keep our dogs happy and healthy from birth through to retirement.

Our emphasis on welfare is also highlighted by the results of our breeding program over the last year. We achieved Seeing Eye Dog's highest average litter size and lowest neonatal mortality on record - key indicators of a sustainable breeding program.

Our dog care team have also navigated the challenges of ongoing kennel renovations at

our Kensington headquarters and have developed a number of innovative methods to care for dogs being kept offsite, as well as how to manage noise and other onsite construction disruptions.

On the client services side of operations, we have spent significant effort in consulting with our Seeing Eye Dog handlers to understand how we can continue to best support them.

As a result, we have committed to providing more individual support to our handlers to ensure their Seeing Eye Dog is supporting them in the best manner.

We've also continued to grow the offering of services we provide to handlers and potential handlers, so our Seeing Eye Dogs can support more people doing the things they love.

Over the summer months, we ran our first ever bushwalking pilot program for Seeing Eye Dog handlers. Open to handlers of all fitness levels, the program was designed to provide handlers experience of bushwalking in a safe environment.

Participants learned skills such as how to assess walking paths, in the hope they would be able to access these independently and connect with other like-minded people with similar interests.

Our Seeing Eye Dog youth program has also gone from strength to strength and continues to help young people prepare for potentially being matched with a Seeing Eye Dog down the track.

In September, we led a camp for six young people aged 12-18, a core part of the youth program.

Each young person was matched with a paw-some pal of their own to experience working with a dog guide and improve their mobility skills. Over a week, they learnt how to work with their new companion, including how to groom, feed and maintain a Seeing Eye Dog's training.



Youth camp participant, Clement, Seeing Eye Dog Kimba, with instructor Jacqui.

Improving pedestrian safety

On behalf of the blind and low vision community, Vision Australia has led advocacy efforts since 2018 to improve pedestrian safety by urging decision-makers to introduce external noise-emitting devices for electric vehicles travelling at low speed or reversing.

As a result of these efforts, the federal government signed a draft Regulation Impact Statement calling for public consultation and feedback.

Electric vehicles can pose a particular risk for blind and low vision pedestrians, who rely on sound such as vehicular noise to navigate roads independently and safely.

The draft Regulation Impact Statement examines whether the Federal Government should adopt Acoustic Vehicle Alerting Systems as a new Australian Design Rule.

Most major vehicle markets, including the EU, UK, Japan, Korea, China and the US, have mandated the fitting of Acoustic Vehicle Alerting Systems to electric vehicles.



Minister for the National Disability Insurance Scheme and Minister for Government Services, Bill Shorten, Vision Australia Director of Government Relations Chris Edwards and Seeing Eye Dog Eva, Assistant Minister for Infrastructure and Transport Senator Carol Brown and Vision Australia client John Barlow and dog guide Jazzy at the announcement of the regulatory impact statement.

Pups visit Parliament

Seeing Eye Dog puppies are always great door openers and that was again the case when a Vision Australia delegation arrived at Parliament House in Canberra.

While there were plenty of puppy cuddles and photographs with politicians, including the Prime Minister, the visit was a significant component of the work our Government Relations team has been doing to highlight the fact

that people who are blind or have low vision face a number of challenges in having their Seeing Eye Dogs funded under the NDIS.

For the last 12 months, Vision Australia has invested a great deal of effort in educating politicians, staffers, and the National Disability Insurance Agency (NDIA) about this issue, and the visit highlighted the challenges and possible solutions.

Prime Minister Anthony Albanese and Minister for the National Disability Insurance Scheme and Minister for Government Services, Bill Shorten were some of the many politicians who couldn't get enough of Seeing Eye Dog pups at Parliament House.



The access rights of Seeing Eye Dogs, particularly around taxis and rideshare vehicles remains a key priority for Vision Australia.

This year, we partnered with Safe Transport Victoria on International Guide Dog Day at a special event for taxi and rideshare drivers at Melbourne Airport.

The event allowed drivers to meet Britnee and Seeing Eye Dog Kuma and other assistance dog handlers and be given a better understanding of the rights of dog guides and how they are trained to behave in vehicles.

Audio description

Our audio description team has had another highly successful year in bringing stage, screen and other visual productions to life for people who are blind or have low vision.

A particularly significant development is a new partnership with ACMI (Australian Centre for the Moving Image), enabling us to conduct audio-described tours of selected exhibitions, the first of which was 'Light: Works from Tate's Collection' in August 2022.

Visitors who attended these tours were enthralled and delighted by both the art and the audio descriptions with many providing positive feedback about the experience directly to Vision Australia.

Not only has the team expanded its offering of audio described events in Melbourne, it has also upgraded its infrastructure to deliver a better experience for clients. Supported by the Vision Australia grants department, the audio description team secured funding to develop new transmission equipment for audio description services in Melbourne. As a result, we're now able

to provide more people with audio description at performances across Melbourne. The new equipment has been enthusiastically welcomed by theatre-goers in Melbourne - a record 46 people attended a single audio described performance of '9 to 5 The Musical'.

We're also very excited by the progress we've made in reestablishing our audio description offering in Canberra. Expanding our footprint of live audio description offerings has been a priority for the team, and it's pleasing that 17 people in Canberra have already made use of the service.

Spreading the message of accessibility

This year, the Digital Access team completed 95 projects to improve the accessibility of many sources of information, as well as important and essential products and services. These include websites, apps, payment terminals, bank cards, and branding and communications of various organisations.

To ensure that accessibility-based changes are appropriate and effective, we interviewed 140 participants with disability to find out what works best for them and to understand the accessibility challenges they face in many situations.

We also delivered public training courses to more than 800 participants who developed greater insights into why accessibility to information, products and services is so important, and how to achieve accessibility in their own workplace.

We consulted on the development of the new Emergency Victoria app as well as Australia's National Disability Strategy website to ensure they are accessible

to people with disability, and recently worked with Jean Hailes for Women's Health so that the health information they provide for women is accessible to people with disability.

This year, we also ran our first annual survey of people who are blind or have low vision in order to collect information about the assistive technologies they use and the accessibility of websites and apps in Australia. Having had a tremendous response, with more than 1,100 people completing the survey, we published the findings on the Vision Australia website in order to improve awareness of assistive technologies and digital accessibility. By publishing the each year's results, we hope to encourage governments and private enterprises to continually improve the accessibility of their websites and apps.

New partnership means healthy Seeing Eye Dogs

We are excited to announce our new partnership with Zoetis, one of the world's leading animal health companies, whose goal is to nurture our world and humankind by advancing care for animals. Zoetis have donated a year's worth of their product called Simparica Trio to keep our Seeing Eye Dogs safe from ticks,

worms and other parasites. We extend our sincere gratitude to Zoetis for their commitment to animal health and for supporting the well-being of our dogs. It's heartening to work with a company that shares our vision of providing the best possible care and we look forward to a long and fruitful partnership.



Nicola Cotton, Seeing Eye Dogs' Veterinary and Reproduction Manager (left), and Rolf Geerlings, Vision Australia Regional Client Services Manager, and Seeing Eye Dog Stella (middle) with the Zoetis team at the announcement of our partnership.

Learning from our international dog guide partners

Delegates from Vision Australia recently attended the 2023 International Guide Dog Federation (IGDF) Conference in Vancouver, Canada, participating in a range of events addressing all aspects of dog guides.

We were delighted that our delegates were there when Vision Australia Seeing Eye Dogs was awarded the IGDF Derek Freeman Scholarship for continued learning. This scholarship supports the practical application and academic study of canine breeding and puppy-raising programs undertaken by eligible organisations who are members of the International Guide Dog Federation.

While at the conference, our team networked with other members, strengthened our associations with our international partners, and established future opportunities to collaborate with international dog guide schools on a number of innovative projects.

These many achievements have reinforced the strategic direction of our Seeing Eye Dogs program, and will help to maintain our position as a world leader in the dog guide sector.



The 2023 IGDF conference in Vancouver was a great opportunity for our Seeing Eye Dogs team to learn from others in their field and also share knowledge of their own.

One of the key topics our team discussed was the new Seeing Eye Dogs Animal Welfare strategy.

Picture here are Kylie Gersh, Seeing Eye Dogs training program manager and Abi Howes, Seeing Eye Dogs puppy development trainer with the strategy on display.

Vision Australia Radio's voice for our community

On the airways across Australia, Vision Australia Radio remains an important voice for the blind and low vision community.

Vision Australia Radio's podcast presence has grown, and our 75 podcast channels are now available on all major podcast streaming services, including Apple, Amazon, Spotify, Google, the community radio sector's Community Radio Plus App. With the wide variety of interests and topics covered by our podcasts, it's no surprise that the number of downloads has this year increased by 6.6% to 83,618.

After applying for a grant from the Community Broadcasting Foundation, we were delighted to receive \$150,000 to upgrade our transmission facility, which enables us to deliver quality and consistent broadcasts across the Vision Australia Radio Network.

Vision Australia Radio also featured heavily at the 2022 Community Broadcasting Association of Australia (CBAA) Awards.

We were thrilled to win the 'Excellence in Outside Broadcasting' Award for our coverage of the broadcast of the 2021 VIC Disability & Sports Recreation Festival .

The broadcast aimed to promote community participation of people with disabilities, and featured interviews with local inclusive sporting groups, event organisers and community participants. With the goal of promoting community participation for people with disabilities, the broadcast was hosted by Sam Colley and Matt Lee, who brought their lived experience with low vision and community radio expertise to this award-winning project.

Vision Australia Radio was also a finalist for three other CBAA Awards:

- Best Station Production, for our Talking Vision 600th episode special
- Best Online Content, for Let's Talk About Vision Loss
- Excellence in Creative Audio, for White Cane Day.

Across the country, our stations have also continued to make strides to ensure we're meeting the needs of listeners.

In Adelaide, we developed and broadcast four new programs, Emerging Writers, Top End News, Regional Round Up, and Good News Week, that have increased community and regional content. Production of Happy Pants, our weekly children's program has moved to Perth, where we also welcomed 18 new volunteers this year. In Darwin, we have started a new reading program broadcast

on DAB+ and online from our Adelaide studio and we are recruiting Northern Territory based volunteers to produce content for us.

During floods in Victoria in late 2022, we were extremely proud of how Vision Australia Radio in Bendigo and Shepparton were able to keep broadcasting with minimal disruption, ensuring the local blind and low vision community had access to essential safety updates about their region.



Weekly readings of the AFL Record are just one of the ways Vision Australia Radio makes popular information accessible to people who are blind or have low vision.

Matt, pictured here, is legally blind and a diehard Western Bulldogs fan. He's also the host of Vision Australia Radio's Vision Sport program and an AFL accredited commentator, for which the Record is important information.

"Like so many other people, since I was a kid the Record has been a tradition of going to the footy," Matt said.

"To be able to tune in on Thursday night or download the podcast of the reading is so important for footy fans who might be blind, have low vision or any other print disability. It's inclusive which is what sport is about: something everyone should be able to enjoy and participate in."

Seeing Eye Dogs expands presence in NSW

As part of our regionalisation strategy, Seeing Eye Dogs appointed three staff in NSW this year. Not only does this give us the ability to raise pups and train Seeing Eye Dogs in a wider area,

it also means we are delivering greatly improved services for our NSW clients, and ensuring the long-term sustainability of our Seeing Eye Dogs services in NSW.



Pictured here with Seeing Eye Dog puppy Walker, Jess McKenzie has made history by becoming our first puppy development trainer to be based in NSW. Jess is spearheading our puppy carer recruitment efforts across the Central Coast and northern Sydney regions. As she explains, "No experience is needed. Just a love of dogs, a little patience and a willingness to learn. Volunteers can also meet like-minded people, learn new skills, and give back to their local community."

Generosity sustaining our services

As in past years, philanthropy again played a vital role in supporting Vision Australia's work to support the blind and low vision community.

This year, our fundraising efforts raised an impressive \$43.9m. Almost \$11m of that comes from the 30,000+ supporters who contribute to our regular giving program, and \$16.1m being revenue from bequests. We are forever grateful to those who generously commit to a monthly donation, and to those who choose to leave Vision Australia a gift in their will.

This year, as we looked for new ways to raise revenue that would involve both our community and the wider public in our fundraising efforts, we launched our 100k Your Way event in early 2023, asking people to walk, ride or roll 100 kilometres in a month to support Vision Australia.

More than 700 people participated in this event, which raised \$80,000.



Ashleigh and Jake were part of 100K Your Way as Team Reeves, after their son Koa was diagnosed with bilateral optic nerve hypoplasia when he was three months old.

"After Koa's diagnosis we were left feeling unsure on what the next steps were. We have now been in contact with Vision Australia for three months and the support we have from them every week is incredible," Jake said.

Team Reeves, made up of 28 of Ashleigh and Jake's family and friends raised more than \$13,000 for Vision Australia through 100K Your Way.

We also held our first Bay of Fires trek to raise funds for Seeing Eye Dogs. A team of Vision Australia staff, clients, Seeing Eye Dogs and representatives from our partners at Petbarn took on the 50 kilometre trek through the world-famous Bay of Fires in Tasmania. Despite many aching legs and blisters, this intrepid group raised more than \$21,000 that will go directly to breeding, caring for and training pups to become Seeing Eye Dogs.

This year's adventure was so successful that preparation is now underway for a similar trek in New Zealand in 2024.

Our Bay of Fires Trek team braved what Tasmania could throw at them as they completed the expedition in Support of Seeing Eye Dogs.



Our Iris Circle events continue to be a key part in how we connect with those who have made the generous commitment to leave Vision Australia a gift in their Will as well as other long-term supporters.

Each year we hold these events across the country and give our supporters the opportunity to meet staff, clients and each other and learn more about our work.

Pictured above from our Brisbane Iris Circle event pictured are Matt Formston showing off a copy of *Surfing in the Dark* to supporter Bob.

Carols by Candlelight again a Christmas highlight

Tickets to this year's Carols by Candlelight were, as always, a hot commodity, and we were thrilled that this Christmas Eve tradition was again a sell-out.

Celebrating 85 years, Carols in 2022 welcomed crowd favourites back to the stage, along with some new faces, including first-

time host Brooke Boney and the Central Australian Aboriginal Women's Choir, which was a crowd favourite.

We are also thrilled that our presenting partner, AAMI, has extended their sponsorship of Carols by Candlelight to 2027.



The relationship between Carols by Candlelight and AAMI has proved to be a perfect fit and we're thrilled it's now extended through to 2027.

As seen here, the AAMI Cheer Van and team brought great Christmas spirit to last year's Carols and we were also pleased to involve them in events throughout the year such as our Christmas Family Fete in Kooyong.

Petbarn Foundation

Seeing Eye Dogs appeal makes history



The celebration of this year's Petbarn Seeing Eye Dog Appeal truly showed the impact the partnership has had in the past 10 years.

The cutouts held here of Barkley, the Petbarn mascot, represent the 152 Seeing Eye Dogs worth of funding the appeal has generated in its history.

This year's Petbarn Seeing Eye Dogs Appeal marked its 10th anniversary, and was the perfect time to acknowledge Petbarn's involvement in many of Seeing Eye Dogs' achievements.

The Petbarn Appeal has now raised more than \$7.6 million in total – equivalent to funding the training and development of 152 Seeing Eye Dogs. This year's appeal was successful thanks to the annual Petbarn Strategy Day, where Petbarn and our other corporate partners came together to ensure the Appeal succeeds.

With this year's appeal raising an amazing \$1.3 million (the equivalent of funding 27 Seeing Eye Dogs), we are extremely grateful for everything Petbarn does for Seeing Eye Dogs, and look forward to partnering with them into the future.

We also acknowledge Royal Canin's ongoing support of the Appeal and for being the premium dog food supplier for Seeing Eye Dogs since 2006.

Our dedicated volunteers

Over the past 12 months, we were blown away by the commitment of volunteers supporting Vision Australia.

More than 1,600 volunteers across the country supported Vision Australia, giving their time and skills across back-office functions, client services, fundraising, Vision Australia Radio and more.

Seeing Eye Dogs were also fortunate to be supported by dedicated volunteers that make it possible for us to produce Seeing Eye Dogs. This support is exemplified by our puppy carers, who open their homes to Seeing Eye Dogs puppies and provide around the clock care and training that's vital to our program's operations.

Many of our volunteers choose to continue with us for many years, and we have recently paid tribute to 318 volunteers who have been volunteering with us for 10 or more years, 22 of whom have been volunteering for 30 years or more. That is truly a lifelong commitment.

The dedication and support of our volunteers never ceases to amaze us, and they are truly an integral part of Vision Australia.

How our volunteers have supported us

30,000

hours in the back office

2,500

hours in fundraising

26,000

hours in client services

27,000

hours in radio



Every May, we mark National Volunteer Week to celebrate the dedication of volunteers across Australia.

Pictured is the celebration of Bairnsdale volunteers, who provide a wide range of support to clients including, one on one support, tech support, telelink and more!

As part of this year's celebrations, we enjoyed recognising Tina and Jill (holding certificates) for 25 and 10 years of service respectively.

Our supporters

Meet our corporate partners and fundraising committees, as well as the many wonderful individuals, businesses and organisations who have each supported us by donating more than \$10,000 this year. We also thank all the wonderful supporters who chose to remain anonymous.

Gift in wills from the estate of

Judith Alexander

Emmanuela Maria Lily Bartoli

William Douglas Baxter

Heather Jeannine Becus

Edna Bird

John William Boyle

Denis John Bradley

Betty Elaine Bremner

Sheila Elizabeth Brines

Bettye Florence Brown

Elio Canderle

John Edmond Carlow

Angelo Casella

Keith Clayworth

Elizabeth Cobbold

Leslie Alan Cooper

Joan Maureen Correll

Patrizia Giovanna Maria Coulter

Doreen Elizabeth Crawley

Mary Dellis

Mary Dixon

Barbara Anne Dowling

Kevin John Doyle

Suzanne Dryden

Jack Eadon

Jack Raymon Ellis

Carlyle Ellis

Doreen Ellwood

Jean Foley

John Foley

Lionel Follan

Patricia Thiza Glennie

Helen Godlee

Suzanna Johannah Goldberg-Magree

Jessie May Hall

Dawn Lesley Hall

Violet Elaine Harding
Clement Harrison
Joyce Alma Heath
Boyd Higgins
Mary Veronica Hopkins
Joan Hutchison
Irene Letitia Ivory
Margot Junek
Gregory Keighery
Jack Keller
Bruce Leon Kelly
John Kennedy
Frederic Alexander Kewley
Marjorie Inglis Lander
Ann Lang
Patricia Mary Lawless
Egon Franz Lorber
Derek Bertram Lowe
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Anita Stafford McKenzie

Milton John McNally
Walter Miles
Wilma Caroline Morrison
Harold Muir
Mavis Nankervis
Doris Emily Newcombe
John Vivian Noble
Frances Hilda Parkinson
Stanley James Pendall
Betty Quodling
James Conway Sandercock
Myrtle Smith
Georgina Stone
Cornelia Ljerka Sullivan
Bertha Florence Thomas
Clifford Hugh Tindale
Norma Maud Todd
Patricia Joan Wilkinson
Geoffrey Williams
Yoshiko Wright
Shenay Yusuf

Trusts and foundations

Aged Persons Welfare Foundation

Allen & Cecilia Tye Fund

Amy Irene Christina Ostberg Estate

Arthur Leonard Raper Charitable Trust

Bagot Gjergja Foundation

Bill & Jean Henson Charitable Trust

Centenary Foundation - Scott Family Bequest

Clifford Abbott Davidson Charitable Trust

Collier Charitable Fund

David Allen Trust

Dick and Pip Smith Foundation

E C Blackwood Charitable Trust

Edith Jean Elizabeth Beggs Charitable Trust

Edith McTaggart Charitable Trust

Eleanor Weir Vicars-Foote Estate

Eric Crawford Memorial Fund

Estate of John Frederick Wright

Estate of Kostantin Doku

Estate of Robert John Finlay

Estate of the Late Georgena E Bradshaw

Estate of the Late Helene Elizabeth Todd

Estate of William H Fernie

Family Frank Foundation

Flannery Foundation

Florance Hattersley Trust

Floroyol Seeing Eye Dogs Foundation

Foundation of Graduates in Early Childhood Studies

Frank & Sybil Richardson Charitable Trust

Frederick Shepherd Trust

G&O Mulcahy Barnett Family Foundation

Gambling Community Benefit Fund

Gregory Patrick & Marie Dolores Farrell Foundation

Gwenneth Elsie Miller Charitable Trust

Harry Yoffa Charitable Bequest

Henry James Francis Charitable Trust

Ian McLeod & Madge Duncan Perpetual Charitable Trust

James N Kirby Foundation

Jane Williamson Charitable Trust

Janet Calder MacKenzie Charitable Trust

Jessie Catherine Reseigh Estate

Joan and Ronald Filmer Foundation

John and Laurine Proud Family Estate Trust

Kenneth Martin Estate

Knappick Foundation

Leslie Francis Gill Trust

Lily Maude Payne Charitable Trust
 Lola Poynton Memorial Fund
 Marjorie Scott Trust
 Marrich Charitable Foundation
 Noel Ernest Maddison Charitable Trust
 Olive Woods Trust
 Oscar William Eschenhagen Edwards Trust
 Perpetual Foundation
 Perpetual Foundation - Sibley Endowment
 Philandron Foundation
 Pierce Armstrong Foundation
 Roche Australia
 Russell McKimmin Charitable Trust
 Russell Vontom Charitable Trust
 S.T.A.F - Lockwood Murray Hogben Bequest
 S.T.A.F. - Frederick John Banbury
 S.T.A.F. - John & Sylvia Lindsay Donation
 S.T.A.F. - Judith De Garrood Donation
 S.T.A.F. - Thomas James Malcolmson & Winnifred Gleeson
 Skipper Jacobs Charitable Trust
 Sylvia Foster Trust
 TG & JM Matthews Foundation
 The Dennoch Fund
 The Edith Kemp Memorial Trust Fund
 The Elliott Family Trust
 The Hanna-Fisher Family Trust
 The Hardie Family Bequest
 The Hargrove Foundation
 The Howard Glover Perpetual Charitable Trust
 The J.O. & J.R. Wicking Trust
 The JOPA Charitable Trust
 The Kemvan Trust
 The Lady (Mary) Fairfax Charitable Trust
 The Lin Huddleston Charitable Foundation
 The Mudford Fund for Young People
 The Muffin Foundation
 The Orloff Family Charitable Trust
 The Profield Foundation
 The Sally Sinisoff Trust Fund
 The Vernon Sinclair Fund
 The William & Aileen Walsh Trust
 The William Mansel Higgins & Dorothy Higgins Charitable Trust
 Urquhart Charitable Fund
 Will and Ruby Weaver Endowment
 William Andrew Bon Charitable Trust
 Winifred & John Webster Charitable Trust

Individuals

Mr R & Mrs E Albert

Lorna Allingham

Joy Anderson

Mr Frank & Mrs Ann Atkinson

Mr David Bowers

Mr L and Mrs A Browne

Mr B & Mrs N Callaghan

Mr B Castellino

In memory of Colin Colgan

In Memory of Neil Conway

Mr D & Mrs A Craig

Mr A & Mrs D Dunn

Roy Edwards

In memory of W J (Bill) Eichhorn

Dr Donald Fraser

Michael Fung & Anne-Marie Tosolini

Mr R Kaiser

Miss E Macdonald

Mr P & Mrs J Mannix

Mrs R Mckeown

Winsome McPherson

Ann Miller AM

Mr D & Mrs J Milston

Mr P Okkerse

Richard and Clare Opie

Mr G Painton

Mr S Plunkett

Mrs N Quinlivan

Mr Herb Reddel

Mr B & Mrs J Royle

Mr M Schroder

Miss J Sheridan

Anne Smith

Mrs June Smith

Prof Geoffrey C Stacy

Mr R Talbot

Mr D Wallis

Mr E White

Mr P White and Mrs L Porcsin

Organisations

Archibald's Leak Detection Services
Pty Ltd

Bendigo City Council

Bendigo Easter Egg Hunt

Commonwealth Bank Social & Charity
Club

Focus Eyecare Studio

National Seniors Australia Peel Region

Security Portman Pty Ltd

Specsavers Pty Ltd

Walk for Reason Inc

Committees and auxiliaries

Black & White Committee of Vision
Australia

Coorparoo Friends of Vision Australia

Gisborne Friends of Vision Australia

Kiama & District Friends of Vision
Australia

Kyneton Friends of Vision Australia

Maitland Black & White Committee

Mudgee Black & White Committee

Skipton Friends of Vision Australia

Registered clubs

Ashfield RSL Club

Cabra-Vale Diggers Club

Lions Club of Bombala

Lions Club of Figtree

Lions Club of Red Hill

Lions Club of Whitsunday

Carols by Candlelight corporate partners

Presenting partner

AAMI

Venue partner

Arts Centre Melbourne

Accommodation partner

Marriott International

Media partners

News Corp Ltd

3AW

Smooth FM

QMS

Vision Australia Radio

Broadcast partner

Channel Nine

Christmas partner

Sony Pictures

Supporting partners

Villa Maria

Treasury Wines

TEG Entertainment Store

NAB

St John Ambulance

Hamper World

Seeing Eye Dogs corporate partners

Petbarn

Petbarn Foundation

City Farmers

Greencross Vets

Royal Canin

Zoetis

Vision Australia
client Hazel with
her mum



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- Enter into a corporate partnership
- Volunteer with us
- Leave a bequest
- Donate now

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info@visionaustralia.org

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 [@visionaustralia](https://twitter.com/@visionaustralia)  [visionaustralia](https://www.instagram.com/visionaustralia)

 [vision-australia](https://www.linkedin.com/company/vision-australia)

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 [seeingeyedogs](https://www.facebook.com/seeingeyedogs)

 [seeingeyedogsaustralia](https://www.instagram.com/seeingeyedogsaustralia)

 [Seeing Eye Dogs](https://www.youtube.com/Seeing Eye Dogs)

Vision Australia Radio

Tune into our radio stations on the frequencies listed below. Vision Australia Radio is also broadcast over digital stations in Melbourne, Perth and Adelaide.

New South Wales

Albury/Wodonga 101.7 FM

Victoria

Bendigo 88.7 FM

Geelong 99.5 FM

Melbourne 1179 AM/VA Radio DAB+

Mildura 107.5 FM

Shepparton 100.1 FM

Warragul 93.5 FM

Warrnambool 88.2 AM

South Australia

Adelaide 1197 AM/VA Radio DAB+

Western Australia

Perth 990AM/VA Radio DAB+

Northern Territory

Darwin VA Radio DAB+



The Vision Australia Radio Network acknowledges the advocacy and support of the Community Broadcasting Association of Australia, the ongoing collaborative partnership with RPH Australia, and the Australian Government's financial support for this vital service via the Community Broadcasting Foundation.