

Community volunteers honoured

Council recognised 289 people for their work as volunteers in the local community at two special ceremonies at the Glen Eira Town Hall last month.

Glen Eira Mayor Cr David Feldman presented the volunteers with awards at the two Glen Eira Volunteer Recognition Awards ceremonies held during the second week of May.

Volunteers and guests gathered to celebrate the work of local volunteers and their commitment to others. Each award recipient received a certificate signed by the Mayor and a specially inscribed badge.

Cr Feldman said it was with great pride that the City of Glen Eira recognises the work of volunteers in our community.

"These volunteers make a valuable contribution to the community assisting the elderly, working with our youth, running sporting clubs. In every part of community life there is a volunteer unselfishly giving of their time and energy," Cr Feldman said.

Volunteers received awards in four categories — for 500 hours of service, 1,000 hours of service, 2,000 hours of

service and a special contribution award for achieving 10 or more continuous years of voluntary service to the same organisation.

Awards were given to 111 people for 500 hours of service, 44 people for 1,000 hours of service, 31 people for 2,000 hours of service and 103 people received the special award for 10 or more continuous years of service.

This year a total of 49 different organisations nominated their volunteers, highlighting the diversity of volunteering in the municipality.

Cr David Feldman said this year's volunteers had contributed more than 128,000 hours of voluntary service to the local community — a figure equal to about 89 people working full time for a year or a contribution of around \$2.5 million a year.

Council has held a volunteer recognition ceremony annually for the past 16 years to support, promote and acknowledge the contribution of volunteers in the Glen Eira community.

Glen Eira Mayor Cr David Feldman with Mr Henry Hungerir from U3A Glen Eira.

Photo: Robert Churchus.



Recycling bin rollout starts

By the end of June new recycling bins will have been delivered to all Glen Eira households. These new green 240 litre wheelie bins with yellow lids replace Council's existing crate-based recycling service.

Attached to the top of the yellow lid will be an information kit — Recycling in the City. This kit details what can and cannot be included in the recycling bin as well as a calendar to remind you which week your area has a recycling collection service.

Unless notified, your collection day will stay the same, but your recycling collection will become fortnightly. Regular waste will still be collected weekly. Green waste will still be collected fortnightly, on alternate weeks to the new recycling collection service.

The night before collection day, place your recycling bin at the kerbside with your garbage bin. Leave a gap of half a

metre between the bins.

The new service starts after 1 July, so please continue to use your crates in the meantime. There is no additional charge for the new bins.

Under this new system, you will no longer need to separate items for recycling because recycling companies automatically do this.

You can also recycle more plastic. The new recycle bin takes the same items that you used to put into the crates as well as some extra plastics. Your new bin will have a label on the inside of the lid detailing what can go in it.

You are welcome to keep the old crates. If you want them taken away, just ring the Council's Service Centre in July to have them picked up. Do not put them in the recycling bin.



Your new recycling bin will soon be arriving, but don't start using the service until after 1 July 2006.

Keep an eye out for Council's Residential Waste and Recycling Services Guide, which will be delivered in June. This guide will tell you all you need to know about Council's waste services, including hard and green waste collections and street sweeping.

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MAYOR'S COLUMN



The past month has been all about the community of Glen Eira.

The efforts of our incredible volunteers were recognised at two ceremonies at the Town Hall. I am in awe of their contribution to the City and thank them for their ongoing efforts to ensure vital services are available to those in our community who need them most.

We've celebrated businesses achieving high food safety standards and providing healthy food options at the 2006 *Safe Food Awards* and *Taste 4 Health Awards*, and business owners and operators came together for learning, supporting and networking activities during Small Business Month in May.

And the voices of our community members were heard, resulting in a decision to keep the McKinnon Maternal and Child Health Centre open. Submissions on the City's two public swimming pools have also been received and options will be available for consideration in the near future.

Residents have been active in putting forward their views on community issues and I hope this trend continues. We value your input: a Council cannot make decisions on its own and your comments help us tap in to the needs and wants of the City. Making decisions on behalf of the City is not easy, and many views must be considered before an approach is taken.

I must also congratulate our Service Centre on 10 years of one-stop-shop service for our residents. As our frontline communication avenue they have provided excellent service to our community: and I know you've appreciated their help.

As a Councillor and as Mayor, it is my great honour to be closely involved in community activities — presenting awards, listening to community concerns and suggestions, and enjoying the great atmosphere of the City created by residents.

Glen Eira could not be the great City it is today without the contributions of its citizens. I look forward to continuing to work closely with you in future — and to enjoying the rewards of our hard work together.

Cr David Feldman
Mayor

Glen Eira resident turns 100

Since 1906, Violet James has served her country and community and her lifetime of achievements was celebrated on her 100th birthday last month.

Glen Eira Mayor Cr David Feldman and over 50 family and friends gathered at Spurway, one of Council's three residential aged care facilities, to congratulate Violet for reaching 100 years of age.

"Few people reach 100 years of age and it is a wonderful achievement for which you should be proud," said Cr Feldman.

"We appreciate the contribution you have made to Australia during this time. Thank you for serving your country so well."

Violet's nephew Bill Eels said "Violet is a very caring person who spent much of her life helping both friends and family."

Her niece Helen James said that one of her happiest memories was of "the two of us in the car playing my opera music and she conducting an orchestra and the both of us singing along — very loudly and poorly — to the music."

Born in Marong, a small town outside Bendigo, Violet had a long and distinguished nursing career and enjoyed music. She trained at the Austin hospital before enlisting in the RAAF Nursing Service in 1942. Violet nursed



Glen Eira Mayor Cr David Feldman with Violet James.

Photo: Bernie Bickerton.

in New Guinea on the Kokoda track and was awarded the Pacific Star and the Australian Service and Return Service.

Following the war and a long working holiday in England, Violet returned

to Australia and worked for the Royal District Nursing Service and the Peter McCallum Cancer Institute.

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DEADLINES

The deadline for the next edition (July) of *Glen Eira News* is Wednesday 7 June for delivery 30 June–2 July.

Coming deadline:

The deadline for the August edition of *Glen Eira News* is Wednesday 12 July for delivery 4–6 August.

For advertising and *Community diary* enquiries contact 9524 3366. To submit editorial material write to: Glen Eira News, PO Box 42 Caulfield South 3162 or email: editor@gleneira.vic.gov.au

DISCLAIMER

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In brief

Aged care accreditation

Council residential aged care facilities have been accredited by the Aged Care Standards Agency for a three year period until June 2009.

Auditors attended three residential facilities — Spurway, Rosstown and Warrawee — for two days and assessed the management systems, staff practice and care compliance, food and environment, safety and security, as well as resident and family feedback.

The agency concluded that Council's aged care facilities actively pursue and implement continuous improvement in all key areas of service. They were impressed with the *Lifestyle and leisure* program and *Wellbeing* program which address residents' emotional and spiritual needs.

Planning application help

Do you need some help in finding out how to lodge an objection or letter of support for a planning application?

In conjunction with multi-media company Acumentum P/L, Council has developed an easy to use web-based program to help guide you through the steps with lodging a submission online.

The program, *Scenario builder*, will be piloted for a three month period as part of a program sponsored by the Municipal Association of Victoria.

To find out more visit www.gleneira.vic.gov.au. Go to Planning/ Planning applications/ Commenting on an application.

Graffiti clean up

Council is involved in a campaign to have the State Government provide more support and resources to help tackle graffiti.

The campaign calls on the State Government to provide practical assistance to residents and businesses to remove graffiti on arterial roads and simultaneously develop a legal framework to deal with offenders.

It also requests that the State Government removes graffiti from State infrastructure or from infrastructure managed under state contracts within 24 hours.

In addition to this, the campaign outlines the need for the State Government to provide grants to municipalities to support their graffiti removal programs and enable the provision of enhanced education programs.

Rosstown Hotel wins Shop of the Year

Rosstown Hotel has been awarded Glen Eira City Council's Shop of the Year 2006 for delivering the highest standard of food safety in the City.

Glen Eira Mayor Cr David Feldman made the announcement at Council's annual Food Business Awards held last month. Bakers Delight in Carnegie was named Shop of the Year runner-up.

Cr Feldman said the two businesses not only achieved a five-star food safety rating but also have the highest food safety ratings of the 750 registered food businesses tested within the City in 2005.

"To achieve a five-star food safety rating businesses must operate within a food safety program designed specifically for the business," Cr Feldman said.

Matthew Nikakis, Rosstown Hotel, said receiving the award was a great honour and motivation to continually follow safe food handling guidelines.

"Being an award winner in the *Safe Food* program is an asset to our business," Matthew said.

"The award reinforces our desire to use fresh produce, service fine meals and comply with the food safety standards."

Under Council's *Safe Food* program, businesses are taught about safe food handling procedures and safe food techniques. Council's environmental health officers conduct safety assessments of food businesses each year against the strict hygiene standards.

Cr Feldman said that Council is unique in that it works in partnership with local food businesses to achieve better food safety outcomes in the City.

"Since the introduction of the five-star food safety incentive program in 1998, Council has seen a decrease in food



Rosstown Hotel owner Carolyn Nikakis, Glen Eira Mayor David Feldman and Bakers Delight Carnegie owner Graham Grieves celebrate their award winning businesses.

Photo: Les O'Rourke.

related complaints and food poisoning incidents," he said.

Awards were also presented to 25 local food businesses participating in Council's *Taste 4 Health* nutrition program. This program recognises local food businesses that offer their customers healthy meal choices.

The *Safe Food Guide* and *Taste for Health* booklet are available from Council's Service Centre.

Healthy food for kids on the menu

After the success of its *Taste 4 Health* program, Council is pleased to announce the introduction of *Taste 4 Health Kids*.

With statistics showing a worrying increase in the numbers of overweight children and adults in Australia, Council is extending its *Taste 4 Health* program to encourage Glen Eira food businesses to offer healthy food choices for children.



Council is introducing a healthy eating program for kids menus in restaurants throughout Glen Eira.

Photo: Bernie Bickerton.

Childhood is an important time to develop patterns for life and prevent weight problems and research has shown that overweight children are more likely to become overweight adults.

Council's Director Community Services Peter Jones said providing a healthier option on menus was important, particularly with children when dining out.

"Our *Taste 4 Health* program has been successful in promoting healthy eating and we wanted to expand the program to include healthy options for children," Mr Jones said.

"By promoting healthy eating in children at an early age, we hope they will continue to make healthy eating choices as they get older.

"We hope that by rewarding Glen Eira food businesses that provide healthy options on children's menus, that more businesses will be encouraged to follow suit."

Taste 4 Health Kids developed in partnership with dietitians from the International Diabetes Institute, Caulfield Community Health Service and Bentleigh-Bayside Community Health Service, teaches commercial businesses that provide children's menus how to improve the nutritional value of food.

Through the program, Glen Eira food businesses are encouraged to implement healthy initiatives in children's menus; reducing fat, salt and refined sugar and increasing dietary fibre in children's menu choices.

Food businesses that provide healthy alternatives in children's menus are eligible for a *Taste 4 Health Kids* award.

CEO'S COLUMN



Creating the right environment for our residents is an activity that occurs at many levels of Council.

From providing and reporting on consultation opportunities to ensure community members can have their say, to providing appropriate waste management and other Council services to residents — all impact on the amenity of the City.

In May, Council was recognised for its commitment to the physical environment with an award from the Minister for Local Government Candy Broad for excellence in the environmental management of our parks and gardens through the purchase of environmentally friendly goods and services.

The award, the *Eco-Buy Award for Excellence*, is organised by the Municipal Association of Victoria (MAV), Sustainability Victoria and the Department of Sustainability and Environment. The purpose of these awards is to recognise Victorian Local Governments' outstanding achievements in green purchasing.

To achieve this success, Council has co-ordinated a maintenance approach which includes drought resistance grasses; environmentally friendly herbicides and pesticides; and slow release fertilisers that don't leach into the surrounding storm water drains.

The result is that we are now using 70 million litres less water than before but our 42 sports grounds and a third of our parks are looking healthier and more lush than ever.

Council is committed to providing service excellence and best value for our residents. Our Service Centre, which this month celebrates 10 years of service, is testimony to this. Our Service Centre has been acknowledged as one of the best call centres in Australia and we are very proud of the great service provided by its staff members.

Andrew Newton
Chief Executive Officer

We're gonna knock on your door!

Pet owners in Glen Eira who have not renewed their dog or cat registration can expect a visit from Council's animal officers in the coming weeks.

In mid-May, Council's Civic Compliance Unit sent out almost 3,000 reminder notices for registrations not paid by the due date of 10 April. This represents almost 17 per cent of animals previously registered in Glen Eira, not having been re-registered.

Council's Manager Civic Compliance John Bordignon said the renewal rate was disappointing and represented a lack of regard by pet owners of responsible pet ownership.

"Pet owners not responding to the reminder will be visited in early June to seek registration. Such owners also risk a fine of \$210. It is imperative pets are registered as this is the basis of responsible pet ownership," he said.

"It is disappointing a significant percentage of pet owners are not taking responsibility to register their pets.

"Pet registration is the key to responsible pet ownership and can be considered an act of community safety — animals found at large, that potentially pose a threat to residents, can quickly and safely be returned to their owners if their registration details are current," Mr Bordignon said.

Under the *Domestic (Feral and Nuisance) Animals Act 1994*, all dogs and cats more than three months old must be registered annually with Council. Fees help provide important pet-related services, such as proactive park patrols, enforcement, pound services, education campaigns promoting responsible pet ownership.

For a pet registration application or a copy of Council's *Responsible Pet Ownership in Glen Eira: Dogs and Cats* booklet, contact Council's Service Centre on 9524 3333.



Pet owners in Glen Eira need to make sure that they have renewed their dog or cat registration. Photo: Bernie Bickerton.

Getting rid of rubbish

When the pile of unwanted 'hard rubbish' items feels insurmountable, many people are tempted to put it all out on the naturestrip and hope 'someone' takes it away.

Council's Waste Management Engineer Doug Griffiths said it was frustrating to think that with one phone call, this illegal dumping of rubbish could be eradicated.

"Council provides a hard rubbish

collection service which residents can use to relieve themselves of all manner of things that can't be put out in the regular garbage collection — and it's as easy as making a phone call," he said.

Council's hard rubbish collection service is provided to Glen Eira residents on a four-week cycle — collections are made in one of four areas across the municipality once every four weeks on a pre-booked basis.

"This makes Glen Eira's hard rubbish

collection one of the most frequent of any municipality in Melbourne.

"All people have to do is phone Council's Service Centre to find out when the next collection in their area is and register their address and the type of items they need collected. They should then place the material out on the Sunday before the collection week. Council's contractor plans the most efficient route and allocates an appropriate collection truck based on the bookings received. The metal from some goods, such as refrigerators and other white goods can be recycled and needs to be collected with a particular truck," Mr Griffiths said.

Council's *Residential and Recycling Services Waste Guide* will be delivered to all households this month.

For more information about hard rubbish or to book a collection, contact Council's Service Centre on 9524 3333.

Residents can easily have their hard rubbish collected by calling Council's Service Centre. Photo: Bernie Bickerton.



Don't answer while driving

Council is encouraging drivers to reduce the risk of becoming a statistic by not answering their mobile phones while driving.

Using a mobile phone while driving is not only illegal, it is one of the most dangerous and distracting activities for drivers.

Statistics show that despite Victoria's roads being among the safest in the world, more than 300 people are killed

and 6,500 are seriously injured on Victoria's roads each year.

The number of collisions and fatal accidents caused by people using mobile phones while driving has dramatically increased. Local and international research shows that drivers using mobile phones are four times more likely to be involved in a collision.

Speaking or messaging on a mobile phone while driving is extremely distracting and significantly impairs a

driver's reaction time, ability to maintain position on the road, and to safely judge gaps in the traffic.

Council is appealing to drivers who must use their phones to behave responsibly, and not put others' lives at risk, by pulling off the road while they make or take their calls.

Drivers who are caught using a mobile phone while driving face a \$141 on-the-spot fine and loss of three demerit points.

Focus on Glen Eira's business community

A healthy breakfast and some food for thought helped Glen Eira's business community kick-start Glen Eira Business Month in May.

The breakfast, attended by 100 business people, marked the launch of a month-long focus on all things business in Glen Eira.

In his address, Mayor Cr David Feldman acknowledged the need for collaboration between the City's business people and Council in maintaining and developing the economic viability of the City.

"Council cannot drive economic development or the maintenance of our economic wellbeing on our own. This can only be done through partnerships and joint commitments on the part of Council, local businesses, the community and other levels of government."

He said Business Month was about celebrating the contribution small business makes to the Glen Eira community and about Council's commitment to bringing the business community together to share knowledge and resources and provide information and networking opportunities.

Keynote speaker at the breakfast Stephen Tighe challenged the participants to think about the future of their businesses in a rapidly changing world.

Foresight manager for Foster's Australia, Tighe discussed the role foresight plays in developing a competitive edge in business, and how a deeper understanding of the driving forces that influence change will ensure business is on target to achieve future goals.

Council's Manager Business Development Lynda Bredin said the event was an appropriate way to start Business Month and led into the *Going into business* workshop, held in partnership with the State Government.

"The workshop was part of the *Under new management* program, sponsored by the Minister for Consumer Affairs from the Estate Agents Guarantee Fund, and provided potential business owners with strategies and skills for making an informed decision when considering buying a business," Ms Bredin said.

"Participants learnt to evaluate their own skills and were given direction on key aspects of growing a business; marketing skills, getting finance for a business proposal, planning for future growth and accessing appropriate support services."

Business Month included the Elsternwick food and wine event *Taste of Elsternwick* — held by Elsternwick Main Street Committee with support from Council — enabling Elsternwick traders to showcase their wares and giving participants an opportunity to literally



Participants at the Glen Eira City Council Business Development Breakfast Seminar.

Photo: Robert Churchus.

'taste' what Elsternwick has to offer.

The month also featured the inaugural Glen Eira Business Expo which filled the Auditorium to capacity with Glen Eira businesses bringing their goods and services to the community.

Ms Bredin said 70 local businesses had the opportunity to present their businesses and to network with other service providers.

"The expo attracted a good cross-section of the community; people interested

in starting up their own business and those already in business seeking ideas and information. Plus, those wanting to see what was on offer in the Glen Eira business community."

"The expo was as much about providing a marketing opportunity as it was about giving businesses experience of such an event. Expos are a major marketing tool, and although this one might be considered 'small scale', it was a great opportunity for local businesses to get a feel for what being part of a larger event might entail," she said.

YOUTH NEWS

Boys in blue win over Wildcats

To celebrate National Youth Week 2006, Caulfield police officers came head to head with Glen Eira Youth Services' basketball team, the Why? Stop Wildcats.

The 'Wildcats' is facilitated by Council's Youth Services in partnership with Eastleigh Community Church and Caulfield Police and provides 'at risk' young men with a positive environment to make friends, improve personal health

and wellbeing, and encourage teamwork skills.

After another successful season, Caulfield Police challenged the Wildcats to a friendly competition at the Victorian Police Academy to mark National Youth Week.

The game was very close but Caulfield Police took home the inaugural trophy; winning the game by just three points.

In the manner of the America's Cup or 'The Ashes', the trophy will be displayed by the winning team for a period of 12 months.

Despite having to hand over the trophy this year, the Wildcats have vowed to reclaim it in 2007.

For information on how to join the Wildcats contact the Why? Stop Youth Information Centre on 9572 5389 or visit 54 Rosstown Road, Carnegie.



Caulfield Police played basketball with Glen Eira Youth Services' basketball team, the Why? Stop Wildcats. Photo: Bernie Bickerton.

Take over Glen Eira

Want to make a difference for young people in Glen Eira? Interested in learning new skills and working behind the scenes of major events? Aged 15 to 19 years and live, work or study in Glen Eira?

Then Council's Youth Consultative Group (YCG) is looking for you.

YCG aims to enhance personal skills while allowing participants to gain experience in a professional environment and gives young people the opportunity to be a voice for their peers.

It comprises 10 to 13 young people who take responsibility for hosting special events for their peers in Glen Eira and provide feedback on issues affecting young people to Council's Youth Services.

YCG starts each year in July and participants must be prepared to make a 12-month commitment. They are given training in all aspects of event management, communication and teamwork. To get involved, contact Glen Eira Youth Services on 9572 5389.



Celebrating

Council's Service Centre will celebrate a 10 year anniversary of its opening in July 1996

The Service Centre is an integral part of Council, not only providing assistance for residents but for all Council staff with a helpful voice and friendly smile.

The 10 year anniversary will be a celebration for all Service Centre staff, but particularly for four staff members who have been there since the beginning.

Customer Service Centre Manager Greg Goldenberg and consultants Michelle Pirie, Norman Reimers and Gabrielle Moseley have all seen the centre begin and evolve over the past 10 years and are looking forward to the celebration.

For Greg, providing a one-stop-shop for residents and working with a team of dedicated staff members is the most enjoyable part of his position.

"Watching our staff develop as a team and being able to lead this fantastic

group, who genuinely believe in what they do, is what I enjoy the most," Greg said.

"There has been a huge increase in responsibilities and calls from residents that we are able to solve at first point of contact, which can be attributed to the group of staff that work in the centre.

"The implementation of the Customer Request Tracking System (CRTS) has significantly helped maintain records of customer queries, so that we can track requests, allowing us to evaluate our service from the number and types of requests we receive.

"The improvements we have seen over the past 10 years has developed the Service Centre into an award-winning team, I'm looking forward to the next 10 years of service."

Council's Service Centre staff celebrate 10 years of service

Top 10 queries

Top 10 resident queries received by Council's customer service consultants.

When is my next hard rubbish/bundled branch collection?

Glen Eira offers free monthly hard rubbish and bundled branch collections to residents. These collections must be booked no later than 12pm on the Friday prior to your collection week. Details can be found in the residential waste and recycling service brochure available at Council's Service Centre.

What can be done about dumped rubbish outside my place?

Residents are urged to report dumped rubbish to Council. By reporting the rubbish, Council staff can check to see if the rubbish has been booked in for a hard rubbish collection, in which case the items should be gone by the end of the week.

When are my rates due?

Rates instalments for the new financial year will be mailed to residents in August 2006. Payments can be made in four instalments on the 30 September 2006, 30 November 2006, 28 February 2007 and 31 May

2007, or all by 30 September 2006. Reminder instalment notices are sent before the second, third and fourth instalments. Alternatively residents can elect to have their rates payments direct debited over a 10 month period.

How can I change my garbage bin size?

Glen Eira currently offers a 120 or 240 litre bin to its residents. A request to change the size of a garbage bin must be made by the owner of the property. Tenants wishing to change their bin, must ask the owner of their property to contact Council.

What can be done about a barking dog?

Residents who wish to complain about a barking dog need to put their complaint in writing, and address it to the Manager of Civic Compliance. The letter should state their name, address and phone number as well as the usual times of barking, how long the dog barks for and how long this has been occurring. The complainant must state

whether he/she is willing to go to court, should the complaint proceed this far.

How do I dispose of paint/chemicals?

Chemicals and paint cannot be put out with hard rubbish collections. These items need to be taken to an Eco-recycling collection. These occur at various venues through out the year.

Where is Council's free mulch located?

Council's free self serve mulch pile is available all year in Caulfield Park at the rear of Caulfield Park Bowls Club. Entrance located on Balaclava road.

The footpath is raised/sunken/broken how can this be fixed?

Reports of uneven, cracked or sunken footpaths should be made to the Council Service Centre. Please let staff know what sort of damage has occurred, in front of which address, how large the affected area is.

I have a blocked storm water drain, what can council do?

The Service Centre sends reports of blocked drains to Council's works department to investigate.

What time can builders' start work/music be played?

EPA Victoria guidelines state that loud music from stereos, radios, televisions and musical instruments cannot be played:

- before 7am or after 10pm on Monday–Thursday
- before 7am or after 11pm on Friday
- before 9am or after 11pm on Saturday and public holidays or
- before 9am and after 10pm on Sunday

Building works — electric power tools are not allowed to be used:

- before 7am or after 8pm on Monday–Friday
- before 9am or after 8pm on weekends

Council's Service Centre can be contacted on 9524 3333.



g 10 years of service

milestone in the coming months with the 1996.

A shining example

In 10 years of operation, Council's Service Centre has received a number of awards and recognition of the efficiency and effectiveness of the centre.

In 2000, the Service Centre was awarded the state winner at the Australian Customer Service Association Awards.

The Service Centre received the award for a small division/department section, giving recognition of Council's focus on service to residents and to the team which had developed one of the best customer service centres in Victoria.

In July 2005, the Service Centre was rated as one of the most efficient in Australia, according to an independent investigation conducted by Customer Service Benchmarking Australia.

For its telephone efficiency and response time, Council's Service Centre was rated number one in Victoria and among the top four in Australia, along with Blacktown, Adelaide and Brisbane City Councils.

Council's Director Community Relations Paul Burke said Council worked hard to maintain a quality level of service for its residents and to be continually acknowledged as one of the best service centres was a great achievement.

"The Service Centre handles more than 200,000 telephone enquiries and more than 50,000 counter enquires each year," Mr Burke said.

"Of those calls, the Service Centre answers 96 per cent of calls within 20 seconds and almost 72 per cent of queries can be resolved by the customer service consultant answering the call."

Mr Burke said Council implemented a new system late last year to better respond to queries from residents and ratepayers.

"Information from a number of different service areas is now linked under the one system, which enables quicker response times, particularly for multiple-issue enquiries," he said.

Council's Service Centre is recognised by both public and private sector organisations as a best practice organisation in regards to call response times.

Council will continue to strive for ensuring residents queries are handled in the most effective and efficient way for the next ten years and more. ■



Manager Customer Service Greg Goldenberg proudly shows off the 2000 Australian Customer Service Award.

Stories: Anna McGibbon.
Photos: Bernie Bickerton.

Servicing all requests — big and small

Council's Service Centre provides assistance to a number of resident's queries and complaints, from rubbish removal and drainage to home care and noise complaints.

Request one: tree inspection

A resident called Council regarding several trees on the nature-strip outside their property, and was concerned that the trees were damaged and unhealthy and that they may be a safety risk to pedestrians.

Through the CRTS, a customer service officer called a parks officer, requesting they visit the address and inspect the wellbeing and safety of the trees.

The officer found that one of the trees is in fact dead and organises for the dead tree to be removed. The others are given the all clear, appearing healthy and not a risk for pedestrians.

Council then calls the resident, notifying them of the outcome of their request.

Request two: home care to the rescue

An elderly resident contacts Council, asking for help to replace a fluro light globe in their home.

A customer service officer sends through a request through CRTS and organises a home maintenance officer to visit the resident and replace the fluro light globe.

Home maintenance officers provide assistance with tasks around the home for elderly residents or people with a disability.

Resident is advised of the date, time and details of the officer visiting their home.

MEETINGS AND CLUBS

Bentleigh Life Activities Club offers opportunities to meet new friends and enjoy activities such as table tennis, scrabble, and theatre outings. New members welcome. Contact: 9557 2562.

Bentleigh Men's Probus Club meets at Bentleigh RSL, Centre Road, Bentleigh on the second Thursday each month 10.30am to 12.30pm. New members welcome. Contact: Collin 9579 5506.

Bentleigh Organ Club meets at the Bentleigh East Sporting and Recreation Club, Mackie Road, Bentleigh East on the first Monday of each month at 8pm. Contact: Jenny or Cliff 9258 2539.

Carnegie—Murrumbeena Elderly Citizens Club meets for cards and bingo at 7 Shepparson Avenue, Carnegie. Contact: 9568 2727.

Caulfield Men's Probus Club meets at St John's Uniting Church, Glen Huntly Road, Caulfield on the first Tuesday of each month at 10am. New members welcome. Contact: Bill 9571 7723.

Club 66 holds old-time, modern and new vogue dances with live band at the Bentleigh Uniting Church Hall, 495 Centre Road, Bentleigh on first and third Saturdays each month at 8pm. Cost: \$6. Contact: 9587 1092.

Coatesville Uniting Church holds playgroup session at the corner North and Mackie Roads, Bentleigh East from Monday to Saturday. Contact: 9570 3912.

East Bentleigh Combined Probus Club meets at the Bentleigh Club, Yawla St, Bentleigh East on the second Tuesday of each month at 10.30am. Contact: Otto 9557 8236.

JUDO

YAMADA JUDO ACADEMY
Caulfield Recreation Centre
6 Maple St, Caulfield South
9578 4460

**Self defence, Concentration,
Discipline, Self-esteem, Enjoyment,
Co-ordination, Stress Release**
BEGINNERS TO BLACK BELT – From 4 years old

4th Caulfield cubs and scouts meet weekly in Birch Street, Caulfield South during the school term for girls and boys. New members welcome. Contact: Jo or Steve 9505 6995.

Moorabbin Historical Society opens Box Cottage, Joyce Park, Jasper Road, McKinnon on the last Sunday of each month from February to November from 2pm to 4pm. Cost: donation. Contact: 9585 7276.

Murrumbeena Bowls Club begins social bowls season at 10 Blackwood Street, Carnegie. New members welcome. Contact: 9568 5144

Royal Children's Hospital Auxiliaries meets at Alma Club, 1 Wilks Street, North Caulfield, on the third Wednesday of each month at 1pm. New members welcome. Contact: Pat 9571 2666.

Salvation Army Bentleigh holds activities at 87 Robert Street, Bentleigh on the second and fourth Thursday of each month at 1pm. All welcome. Contact: 9557 2644 or 9557 8326.

St John's Anglican Playgroup meets at 624 Centre Road, Bentleigh on Wednesday mornings between 9.30 and 11.30am. Suitable for children aged 0–4-year-old. Contact: Heather 9502 8050.

Glen Huntly Friendship Group

99 Grange Road, Glen Huntly
Activities for May
Enquiries and bookings
Margaret 9596 6124

Tuesday 13 June

Bus trip. A program to cure the winter blues! At Grants on Sherbrook, Kalista, in the beautiful Dandenongs. Tony Hoseman will present a morning melodies program with all the music and songs we grew up with. Lunch at Grants is included. Come and enjoy.

Cost: \$36 includes morning tea.

Depart 9am from 99 Grange Road, Glen Huntly and 9.15am from 185 Poath Road, Hughesdale.

Scottish Country Dancing holds dancing classes at Ormond Uniting Church Hall, corner North and Booran Roads on Tuesday from 1.30pm. Cost: \$3. Contact: 9555 8208 or 9889 3928.

The Over 40s Club holds dances at Ormond Uniting Church, corner North and Booran Roads, Ormond on second and fourth Saturdays each month at 7.45pm. Cost: \$7 (includes supper). Contact: 9570 4564.

EVENTS

Glen Eira City Choir will celebrate their 60th anniversary with a concert at the Auditorium, Glen Eira Town Hall, corner Glen Eira and Hawthorn Roads, Caulfield on Sunday 9 July at 2.30pm. Cost: \$22/\$20 conc. Contact: 9598 6501.

COMMUNITY

4th Caulfield Scout Group urgently needs more leaders. All training and uniform provided. Contact: Steve 9233 8702 or 0401 716 232.

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Call today to find out more
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AMY
0413 563 194

Ogonyok Multicultural Association of Russian Women seeks volunteers to assist in administration, IT support, and driving. Contact: 0416 251 317.

VENUES FOR HIRE

Are you holding a family function, birthday celebration, wedding, conference, exhibition, anniversary or special event? Then why not consider hiring one of the council facilities as the venue. The facilities range in size, are located throughout the city and are clean and comfortable. Did you know that the rotundas in our parks can be hired for a special event? Weddings are often held in these picturesque settings. More information is available on Council's web site www.gleneira.vic.gov.au/facilityhire

For a free brochure or further information contact the Facilities Booking Officer on 9524 3333 or email recservices@gleneira.vic.gov.au



GLEN EIRA CITY COUNCIL

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56 Auburn Grove, East Hawthorn

IMMUNISATIONSESSIONS

JUNE 2006

McKinnon
Progress Hall,
118 McKinnon Road, McKinnon
Monday 5 June 10am–11am

Glen Eira Town Hall
Corner Glen Eira and Hawthorn Roads, Caulfield
Tuesday 6 June 6pm–7pm
Tuesday 13 June 9.30am–10.15am

Carnegie Library
7 Shepparson Avenue, Carnegie
Wednesday 14 June 1.30pm–2.30pm

Bentleigh–Bayside Community Health Service

Gardeners Road, East Bentleigh
Wednesday 21 June 6pm–7pm
Saturday 24 June 9.30am–10.30am

Glen Huntly
Corner Royal and Rosedale Avenues, Glen Huntly
Wednesday 28 June 9.30am–11am

Packer Park
Leila Road, Carnegie
Monday 26 June 10am–11am

Ask a librarian

By Rosemary Feldman

During her ten years as an Information Services Officer at Bentleigh Library, Gill Stubbs has used her training and specialist wealth of knowledge to assist thousands of Glen Eira residents to locate information ranging from dog breeding to architectural history.

Council's qualified information service officers provide professional reference and information services to all library customers.

Located at the information desk of your local library they can expertly search the catalogue and other online services and databases to help with your information request.

The online *Ask a Librarian* service on Council's website also brings the expertise of the librarians to customers at home and at work.

As an information service officer Gill's requests vary daily and range from the ordinary to the extraordinary and often includes research for school or VCE projects and university assignments.

"I have assisted people to find some really unusual information. I recently helped a resident to trace his ancestry using a DNA registry website — it was fascinating and great to help him piece together his personal history," Gill said.

Council's information service officers can also assist local businesses with information to support their decision making, locate information for people researching the City's demographics, or simply find the right book for someone looking for a good read.

It is the constant contact and feedback from the community which Gill finds most satisfying about her work.



Information Services Officer Gill Stubbs enjoys her role.

Photo: Bernie Bickerton.

"Dealing with the public and doing that bit extra to help people find the right information is what I find most enjoyable about my job," Gill said.

"It's really great to see the customer's

satisfaction when I have helped them obtain research for a project — I love to see a customer return regularly as I know that my help is making a real difference to the community."

What's on at Council's libraries

June Holiday Mania

Council's libraries are offering a wide variety of events to educate and entertain children these school holidays. All tickets are \$6 and go on sale from all library branches on Saturday 3 June. Events are age specific so please check the age limits before booking. Storytimes for pre-schoolers also continue throughout the holidays. Check at library branches or www.gleneira.vic.gov.au for details.

Tricks and magic

Tuesday 20 June 11am to 11.45am
Bentleigh Library, 161 Jasper Road
Bentleigh
Magic, mirth and mystery plus plenty of laughs.
Suitable for ages 5 to 12 years.

Science with Professor Bunsen

Thursday 22 June 11am to 12.30pm
Carnegie Library, 7 Shepparson Avenue
Carnegie

Professor Bunsen shows you exciting science and cool chemistry. An entertaining and informative hands-on experience that explains how science works.

Children will be required to participate in activities and must be aged 6 to 12 years to attend.

The Kazoos

Thursday 29 June 11am to 12pm
Theatrette, Glen Eira Town Hall,
Corner Glen Eira and Hawthorn Roads,
Caulfield

A live music show packed with songs and loads of silliness — just for fun. Suitable for all ages.

Frame it

Friday 30 June 11am to 12pm
Elsternwick Library, 4 Staniland Grove
Elsternwick
Make your own engraved frame full of floating fish.
A fun and creative craft activity session. Suitable for ages 5 to 12 years.

Saturday shaker — magic workshop

Saturday 10 June 2pm to 3pm
Carnegie Library, 7 Shepparson Avenue
Carnegie.
The library's popular *Saturday shaker* program takes children into the secret

world of a magician. Learn how magic tricks are really performed in this entertaining workshop. Strictly for children eight years and older. A free event but bookings are required and can be made at any branch or by calling 9563 0971.

Bentleigh Library temporary closure

Bentleigh Library will be closed from Tuesday 13 June to Friday 16 June inclusive for new carpet and shelving to be installed.

To minimize inconvenience to library users, return chutes will remain open during this period. Library customers are invited to use Caulfield, Carnegie and Elsternwick library's resources and services while Bentleigh library is closed.

Safe parking around schools

Council, in conjunction with Victoria Police and VicRoads, has developed a program to increase awareness of dangerous and illegal parking around schools.

The key message is that parking illegally around schools puts young lives at risk.

As part of Council's ongoing commitment to promote safe driving habits, stickers have been introduced to be displayed on vehicles.

Council's Prosecutions and Traffic Co-ordinator Alan Katz said it was important for drivers to become aware of the dangers of illegal parking around schools.

"Drivers need to be particularly cautious when driving around schools, abiding the road rules that are in place," Mr Katz said.

"Illegal parking around schools is extremely dangerous, preventing a clear path for children to walk and forcing them onto the road.

"By implementing the stickers, we hope it will raise awareness in drivers' minds of the dangers of breaching road rules."

Victoria Police will reward drivers who display the sticker and are observed by the Police doing the right thing.

Police will also continue to intercept drivers of vehicles found breaching the road rules and issue offenders with penalty notices.

Council has distributed stickers 'illegal parking around schools endangers young lives' and a fact sheet containing safe driving and parking tips for parents to every kindergarten, primary and secondary school within the City of Glen Eira. ■



Glen Eira Senior Sergeant Deb Abbott, Melbourne Grammar School, Grimwade House Principal Andrew Boyd and Council's Traffic and Prosecution Officer Alan Katz promote the new safe parking stickers.

Photo: Bernie Bickerton.

Волонтеры получают награды

В прошлом месяце в муниципалитете Glen Eira состоялись две церемонии, на которых 289 человек были награждены за свою работу волонтерами.

Мэр Glen Eira г-н David Feldman отметил, что муниципалитет гордится своими волонтерами и признает важность их работы.

«Волонтеры вносят неоценимый вклад в жизнь общества, помогая пожилым, работая с молодежью, управляя спортивными клубами. Во всех сферах общественной жизни ощутимо присутствие волонтеров, бескорыстно отдающих другим свое время и энергию», сказал г-н Feldman.

111 человек получили награды за 500 часов работы волонтерами, 44 человека за 1000 часов, 31 человек за 2000 часов; 103 человека получили награды за 10 или более лет непрерывной работы волонтерами.

В этом году 49 различных организаций выдвинули своих волонтеров для получения наград, что еще раз подчеркивает многообразие их деятельности в муниципалитете.

Муниципалитет уже в течение 16 лет проводит ежегодные церемонии награждения, чтобы поддержать и отметить вклад волонтеров в общественную жизнь муниципалитета Glen Eira.

Riconoscimento ai lavoratori volontari

Lo scorso mese, durante due cerimonie speciali tenutesi al Palazzo Comunale di Glen Eira, il Consiglio comunale ha premiato 289 cittadini per le prestazioni lavorative svolte in qualità di volontari.

Il Sindaco di Glen Eira, On. David Feldman, ha affermato che il Comune di Glen Eira riconosce con grande orgoglio il lavoro svolto dai volontari nell’ambito della comunità.

“Questi volontari offrono un prezioso contributo alla comunità assistendo gli anziani, lavorando con i nostri giovani, gestendo club sportivi. In ogni angolo della vita comunitaria c’è un lavoratore volontario che generosamente impiega il proprio tempo e la propria energia,” ha

aggiunto l’On. Feldman.

111 cittadini sono stati premiati per aver svolto 500 ore di servizio volontario, 44 per 1.000 ore di servizio, 31 per 2.000 ore di servizio e 103 cittadini hanno ricevuto un’onorificenza speciale per aver svolto 10 anni o più di servizio continuato.

Quest’anno un totale di 49 organizzazioni differenti ha candidato i propri volontari, mettendo in evidenza le diverse attività di volontariato effettuate all’interno dell’area comunale.

Da 16 anni il Consiglio comunale organizza annualmente la cerimonia di premiazione del volontariato allo scopo di sostenere, promuovere e riconoscere il contributo offerto dai lavoratori volontari alla comunità di Glen Eira.

表彰社區義工

市政府上個月兩次在 Glen Eira 市府禮堂舉行特別頒獎儀式，表彰了 289 名社區義工的默默貢獻。

Glen Eira 市長 David Feldman 市議員指出，Glen Eira 市政府非常自豪地表彰我們社區中的義工的辛勤工作。

Feldman 市議員說：“這些義工在協助高齡人士、幫助青少年，舉辦俱樂部等工作中為社區作出了重要貢獻。在我們社區生活中的每個方面都能見到義工們無私地奉獻自己寶貴的時間和精力”。

獲獎義工中有 111 人貢獻了 500 小時，有 44 人貢獻了 1,000 小時，另有 31 人貢獻了 2,000 小時；此外，已連續服務 10 年以上的 103 名義工獲得了特別嘉獎。

今年共有 49 個機構提名其義工為獲獎候選人，這高度表明了市政區中義工的多樣化服務。

市政府已連續 16 年舉行年度義工表彰儀式，旨在支持、促進和表彰 Glen Eira 市政區中義工的貢獻。

Τιμήθηκαν κοινοτικοί εθελοντές

Η Δημαρχία τίμησε 289 άτομα για τις υπηρεσίες τους ως κοινοτικοί εθελοντές σε δύο ειδικές τελετές που έγιναν στο Δημαρχείο Glen Eira τον περασμένο μήνα.

Ο Δήμαρχος Glen Eira Cr David Feldman είπε ότι ήταν μεγάλη τιμή που ο Δήμος Glen Eira αναγνώρισε τις υπηρεσίες των εθελοντών στην κοινότητά μας.

"Αυτοί οι εθελοντές προσφέρουν πολύτιμη συνεισφορά στην κοινότητα βοηθώντας ηλικιωμένους, εργάζονται με νέους, διευθύνουν αθλητικούς συλλόγους. Σε κάθε τομέα της κοινοτικής ζωής υπάρχει κάποιος εθελοντής που αφιλοκερδώς δίνει το χρόνο και τον κόπο του", ανέφερε ο κ. Feldman.

Δόθηκαν αναμνηστικά βραβεία σε 111 άτομα που πρόσφεραν 500 ώρες εργασίας, 44 άτομα για 1000 ώρες εργασίας, 31 άτομα για 2000 ώρες εργασίας και 103 άτομα έλαβαν ειδικό βραβείο για 10 ή περισσότερα χρόνια συνεχούς υπηρεσίας.

Εφέτος πάνω από 49 διαφορετικοί οργανισμοί πρότειναν τους εθελοντές τους, τονίζοντας την πολυμορφία του εθελοντισμού στο δήμο μας.

Η Δημαρχία πραγματοποιεί ετήσια τελετή αναγνώρισης εθελοντών για τα τελευταία 16 χρόνια για τη στήριξη, προαγωγή και αναγνώριση της συνεισφοράς των εθελοντών στην κοινότητα Glen Eira.

GLEN EIRA NEWS PHOTOS

Have you been photographed at a Glen Eira City Council event and would like a copy of the photo?

Photos that are published in the Glen Eira News are now available for sale by contacting Anna on 9524 3366.

GLEN EIRA CITY COUNCIL

City of GLEN EIRA

Is your property number clearly visible?

Council is encouraging residents to ensure that their property numbers are clearly visible.

Property identification plays an important role in ensuring the community retains a high level of safety. Adequate street numbering assists emergency services, Council, Australia Post, customers and guests to the correct address with ease.

“Ensuring that your property number can be easily identified may save your life in the case of an emergency,” said Council’s Manager Public Health Mr Mark Saunders.

Property numbers must be readily seen and visible. Numbering may be located on a fence, a building, the kerb

adjacent to a driveway, or a street fixture immediately adjacent to the property.

If complaints are received from organisations such as emergency services, disability groups and service utilities, Council will conduct an inspection of the property. Current inspection programs undertaken by Council in areas such as overhanging vegetation, footpaths and unsightly properties will also check for street numbering compliance.

Residents who fail to comply with Council’s property numbering requirements risk fines of up to \$200.

For further information on street numbering requirements contact Council’s Service Centre on 9524 3333.



Property numbers that are clearly visible from the road can save lives. Photo: Anna McGibbon.

COMMUNITYCONSULTATION

Council sees community consultation as a vital part of its decision-making process. Consultation involves the community in Council’s planning and activities, and helps Council to understand the community’s priorities and issues.

Upcoming and current consultation opportunities

Subject	Type	Date	Where
Draft Budget 2006–07	Submissions	Thursday 8 June	Glen Eira City Council PO BOX 42, Caulfield South 3162
Councillor allowances	Submissions	Thursday 8 June	Glen Eira City Council PO BOX 42, Caulfield South 3162
Renewal of leasing contracts	Meetings and letters written to clubs and organisations	Ongoing	Glen Eira City Council PO BOX 42, Caulfield South 3162

Recent consultation opportunities

Subject	Type	Date
Amendment C50 — Aged Persons Housing policy	Submissions	Closed 19 May

For further information about any of the above consultation opportunities, contact Council’s Service Centre on 9524 3333 or visit Council’s website at www.gleneira.vic.gov.au



MY BROTHER JACK LITERARY FESTIVAL 2006

This year's *My Brother Jack* Literary Festival is bigger than ever — featuring a workshop series, Writers Read series, and a local writing competition culminating in the awards presentation evening.

Workshops

This series of practical workshops will familiarise participants with the 'ins and outs' of character development, structure, dialogue and voice through some of Australia's most successful published authors.

Workshops sponsored by the Baha'i Community of Glen Eira include **Sparkling creativity with Sandra Shotlander** — a full day workshop to inspire writers to find their own voice and imagery, cope with contrivances, censors, and blocks — on Sunday 11 June, 10am–5pm; **Giving voice to characters with Cate Kennedy** on Sunday 9 July; and **Writing for children with Kirsty Murray** on Sunday 16 July.

Other workshops include **Short story writing with Arnold Zable** on Sunday 30 July and **Poetry with Claire Gaskin** on Sunday 25 June.

All workshops will be held in the Caulfield Cup Room at the Glen Eira Town Hall.

Sponsored by Sunflower Bookshop and the Baha'i Community of Glen Eira.

Writers Read

On July 23 and 6 August, part three of the festival will feature the new event *Writers Read* series, focusing on two prolific writers: John Marsden and Shane Maloney who will discuss their writing and will also read from their latest works.

Literary awards

Over the past decade, Glen Eira City Council has cultivated local writing talent through its annual literary awards. Open to people who live, work, or study in the City of Glen Eira, the awards offer major cash prizes for the Sunflower Bookshop Short Story Award, Poetry Award, Youth Short Story Award, Youth Poetry Award, Baha'i Junior Short Story Award, Baha'i Junior Poetry Award. The winners will be announced at the presentation night on 12 October. Entries close Monday 14 August 2006.

For brochures on the *My Brother Jack* Literary Festival and Glen Eira City Council Literary Awards contact Council's Service Centre on 9524 3333 or visit the website www.gleneira.vic.gov.au



2006 Winter Music Series

Council's Winter Music Series offers afternoons of classical guitar, seductive tangos, vibrant tunes, swinging sounds and classical piano.

Cosmo Cosmolino

Glen Eira Theatrette, corner Glen Eira and Hawthorn Roads, Glen Eira
Sunday, 18 June 2.30pm–4.30pm (doors open 2pm)

Pre-purchased tickets: \$18 full, \$16 concession

Door price: \$20 full, \$18 concession

The second concert of the series sees the return of the dazzling talents of Cosmo Cosmolino, Melbourne-based quintet of luscious strings and romantic piano accordion, who delight with their unique compositions, charming gypsy swing and Hungarian songs.

Cosmo Cosmolino's two CD releases received rave reviews with critics noting their music 'is warm and sultry, virtuosic, rich, and sexy.'

Coming up in July

Klezmania

Sunday 2 July 2.30pm–4.30pm
Auditorium

Pre-purchased tickets: \$22 full, \$19 concession

Door price: \$25 full, \$22 concession

Nehama Patkin and Rebecca Chambers

Sunday 16 July 2.30pm–4.30pm
Auditorium

Pre-purchased tickets: \$22 full, \$19 concession

Door price: \$25 full, \$22 concession

David Bridie

Sunday 30 July 2.30pm–4.30pm
Theatrette

Pre-purchased tickets: \$18 full, \$16 concession

Door price: \$20 full, \$18 concession

Credit card bookings can be made by telephoning 9524 3333 or tickets purchased in person at Council's Service Centre Monday to Friday 8.30am–5pm.



Nehama Patkin and Rebecca Chambers.
Photo: Bernie Bickerton.

EXHIBITIONS

Glen Eira City Council Gallery Glen Eira Town Hall, corner Glen Eira and Hawthorn Roads, Caulfield. Phone: 9524 3333

Opening hours: Monday–Friday 10am–5pm, Saturday, Sunday and public holidays 1pm–5pm

A TRIPTYCH OF ETHNIC AND TRIBAL ART — FROM TIMBUKTU TO TASMANIA

*Opens Thursday May 18 at 6pm
Continues to June 1*



The tenth annual exhibition of African art presented by Sidewalk Tribal Galleries. Director Ann Porteous is renowned for collecting diverse

Nyamwezi
Figures, Tanzania

and eclectic African art objects; her collection is among Australia's best.

The exhibition is presented as a triptych of three themes: sculpture collected broadly across Africa, textiles from the Hmong Dao and Co-tu peoples of Vietnam, and ethnic and tribal jewellery from all corners of the world.

MELBOURNE SOCIETY OF WOMEN PAINTERS AND SCULPTORS ANNUAL EXHIBITION

*Opens Wednesday June 7
Continues to 18 June*

Glen Eira City Council Gallery proudly hosts Melbourne Society of Women Painters and Sculptors 97th annual exhibition. The society is the longest established women's art group



Beach Walkers 2005 by Angela Abbott

in Australia and the second oldest art society in Victoria.

Formed in 1902 by eight former students of the National Gallery Art School to provide support and companionship for women artists, the society has included painters such as Alice Bale, Clarice Beckett, Lina

Bryans, Ethel Carrick Fox, and sculptors Margaret Baskerville and Marguerite Mahood.

KASEY SEALY

22 June to 2 July

Renowned Australian contemporary artist Kasey Sealy is represented in Australian and international galleries. Sealy's work is impressionistic with modern subject matter including landscapes as well as figuratives.

Sealy works mainly in oils, but on occasion in watercolour and pastels. An extraordinarily diverse artist who moves between broad impressionism and more descriptive realism, Sealy is noted for his use of light and atmosphere; the theme of his book *The Art of Kasey Sealy: Light and Atmosphere* (1993).

Cross country event

Glenhuntly Athletics Cross Country Carnival for students at specialist schools was hosted at Duncan Mackinnon Reserve in Murrumbeena last month.

The annual event held by Joint Councils Access for All Abilities (JCAAA) in partnership with Glenhuntly Athletics Club saw more than 170 young people with an intellectual disability in the south eastern region participate.

Trevor Vincent from Glenhuntly Athletics Club said that nine specialist schools were involved and that the event was a great success.

“Everyone had a really great day. It was a fine but cool day so no one got wet!” said Mr Vincent.

All participants received a medal, drink bottle as well as a packet of lollies for completing the course. Ribbons were awarded to the first, second and third placegetters in each event during a short ceremony after the event.

Glen Eira City Council is one of four members involved in the JCAAA program. JCAAA works with the



community to facilitate the development of sustainable sport, recreation and arts opportunities for people with disabilities.

Participants at JCAAA cross country proudly show their medals.

Joyce Park upgrade to start

The popular Joyce Park in Ormand will be upgraded and the new playground will feature a space theme, making ‘space discovery’ available to younger residents.

The new playground will include slides, a climbing space-net, a triple swing, pommel walk and much more. A key feature will be the rubber under surfacing which will incorporate space icons such as planets, stars and asteroid as well as a large map of the world as seen from space.

Future park developments will include sails over the adventure playground, landscaping, paved pathways and planting of new trees and shrubs. There

will also be a picnic area with barbeque facilities, picnic tables and shelter.

Council’s Manager Recreation and Youth Services Linda Smith said the redevelopment will ensure the park better meets the community’s needs.

“The new playground will be adjacent to the path system and will cater for a range of ages and abilities. Parents with children in prams and people in wheelchairs will be able to enjoy the new equipment and grandparents with less mobility will be able to easily access the playground,” Ms Smith said.

The upgrade is part of Council’s ongoing commitment to upgrade the City’s parks in-line with its open space strategy.



The popular Joyce Park before renovations.
Photo:Tracy Cassidy.

New fitness equipment available

Residents are encouraged to stay active this winter with the installation of fitness equipment in two of Glen Eira’s popular parks — Koornang Park in Carnegie and Centenary Park in Bentleigh East.

The new fitness equipment, made from environmentally-friendly recycled plastic, is located close to the walking tracks

so users can undertake exercise while running or walking around the park.

Guidelines on how to use the fitness equipment are located on the nearby signs. These guidelines are carefully worded and well illustrated to make the experience of using this equipment as easy as possible.

The benefits of exercise include improved cardiovascular fitness, toned muscles, and increased energy. Certain exercises help keep bones strong which prevents osteoporosis, and can ease the pain or stiffness of arthritis.

Try not to stay indoors all winter — when weather permits get out there and make the most of Glen Eira’s recreation facilities and beautiful surrounds.

Recreation in brief

Duncan Mackinnon Reserve works

Underground pipes have been installed to increase drainage at the ovals in Duncan Mackinnon Reserve, Murrumbeena.

The increased drainage was necessary as the ovals had been waterlogged after heavy rainfall.

The new drains will keep the ground safer and more usable after wet conditions.

Kings Park tennis

Joint Councils Access for All Abilities (JCAAA) and Kings Park Tennis Club are working together to provide a tennis program that is open to people of all abilities.

This program has been running since the start of February and is proving popular with the community.

For more information or to register please call Jake Carroll at JCAAA on 9209 6552.

Public tennis courts for hire

Glen Eira’s public tennis courts at the East Caulfield Reserve, Koornang Park and Princes Park are equipped with lights for night tennis, creating an ideal opportunity for families and friends to get out for a hit of tennis on these great courts.

There is no need to join a club as you can just make a booking on an hourly basis.

For more information contact:

Brooklyn Avenue Tennis Courts (Princes Park)
Caulfield Recreation Centre
9532 4956

Moirs Avenue Tennis Courts (adjacent to the Caulfield Swim Centre)
Caulfield Swim Centre (during summer) 9571 8143 and Caulfield Recreation Centre (during winter) 9532 4956

East Caulfield Reserve
MONSU Fitness Centre 9903 2358

King George Reserve spoon-drain

A new spoon drain has been installed around the perimeter of the eastern oval at King George Reserve in Bentleigh East to assist with drainage of the sports ground. The spoon drain has been constructed in smooth concrete which is recessed into the ground to ensure that there is no risk of injury for sports players.