

# glen eira news

## Donate and make a difference to the Glen Eira community

**Youth Leadership Team members Noa and Cassi shopping for goods for Can with a Plan at local deli Delicious Small Goods in Bentleigh.** Photo: Rob Churchus.

Every year around two million Australians need emergency food relief services. According to Foodbank Victoria, about 400,000 people living in Victoria are food insecure.

Glen Eira City Council's Youth Leadership Team (YLT) is doing something to help — and you can too.

The YLT and Youth Services staff are running a food donation campaign in Glen Eira called *Can with a Plan*.

The aim of *Can with a Plan* is to donate emergency food relief supplies to local community support agency Community Information Glen Eira (CIGE), which will give them to residents who need relief from poverty, distress and misfortune.

Community Information Glen Eira is a community-based information and referral service staffed by trained personnel who are mostly volunteers.

Youth Services Co-ordinator Leigh Morris said the YLT was determined to help those who were less fortunate than others this year.

"Hunger is a problem everyday in our community and food donations are needed all year round," Mr Morris said.

"The YLT wanted to come up with something that involved the local community and have made donating food easy."

*Can with a Plan* is raising awareness for the service (CIGE) as well as positively showcasing youth participation in the community.

The campaign has also been designed to support local businesses — it is hoped people making donations will buy food from independent retailers.

Glen Eira City Council encourages all residents to get involved and donate non-perishable goods. Items include canned foods such as vegetables, fruits,

soups, beans, tuna, salmon, fish, ham, sauces, curries etc., and packet pasta, rice, savoury and sweet biscuits, tea, coffee, cereals and the like.

Donation stations have been set up at the following locations:

- Glen Eira Youth Services  
86 Robert Street, Bentleigh
- Glen Eira Town Hall  
Corner Glen Eira and Hawthorn Roads, Caulfield

All donations will be collected by Friday 6 December and donated to CIGE on Thursday 12 December.

**Please note:** all donated items will be checked for safety and quality prior to being distributed.

For further information or if you would like to be a part of the YLT for 2014, contact Youth Services on 9524 3676.

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Keeping safe this summer

# Outstanding local students recognised

Glen Eira City Council's *Student Achievement Award Program* recognises and encourages outstanding achievements by students attending secondary schools within the municipality. This year 67 students were nominated to receive an award.

Students will receive a certificate of recognition, as well as a \$40 book voucher from Benn's Books, Bentleigh; Golds World of Judaica, Balaclava; or The Avenue bookshop, Elsternwick.

Former Glen Eira Mayor Cr Jamie Hyams said he had enjoyed presenting awards to students at school assemblies during September, October and November with more presentations scheduled for December.

"There are so many active and engaged young people in Glen Eira, so it's always a pleasure to recognise and celebrate their hard work," Cr Hyams said.

Schools were also invited to nominate a finalist who will be rewarded with an additional \$100 book voucher and

entered in the *Glen Eira Young Citizen of the Year Awards 2014*. This award will be presented at Council's *Australia Day Breakfast* in January 2014.

Schools that nominated students for awards were Adass Israel School (ladies), Bentleigh Secondary College, Beth Rivkah Ladies College,

Caulfield Grammar School, Glen Eira College, Kilvington Grammar School, Liebler Yavneh College, McKinnon Secondary College, Our Lady of the Sacred Heart College, St James College, Shelford Girls' Grammar and Wesley College — Elsternwick Campus.



**Former Mayor Cr Jamie Hyams presented students from Kilvington Grammar School with awards as part of Council's Student Achievement Award Program.** Photo: Kilvington Grammar School.

## Mayor's column



It is a privilege to be elected as Mayor for the first time during my time at Council. I thank my councillor colleagues for the trust they have shown in me by electing me to this position. I look forward to working with you all in 2014.

The coming of the festive season sees the return of Council's *Carols in the Park*, at Bentleigh Hodgson Reserve on Sunday 8 December. Bring your family and friends and celebrate together with an evening of entertainment for all ages. Festivities will commence with a market at 2pm and entertainment will begin at 5pm.

Congratulations to the 2013 Youth Leadership Team, which organised a number of successful events throughout the year including *Can with a Plan*. Thank you for your contribution and best wishes to you all in your future endeavours. Well done!

Council will bring the community together in January, February and March with a series of free outdoor events in three of the City's best-loved parks. Join us for an unforgettable evening of musical entertainment at Packer Park and then enjoy two afternoons of entertainment and family fun at Princes and Allnutt Parks. For further information, see page 12.

Finally, Council's *Australia Day Breakfast* will be held at Glen Eira Town Hall on 24 January from 7.30am to 9am. Council looks forward to paying tribute to its outstanding volunteers from 2013.

Cost is \$30 per head and bookings must be made by 17 January.

On behalf of councillors and Council, I wish you a safe and happy festive season and best wishes for the New Year.

**Cr Neil Pilling  
Mayor**

## Councillor contacts

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## Glen Eira City Council

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Victoria 3162

Telephone: 03 9524 3333  
National Relay Service: A phone  
solution for people who are deaf or  
have a hearing or speech impairment,  
TTY dial 13 36 77 or Speak and Listen

1300 555 727 or [www.iprelay.com.au](http://www.iprelay.com.au)  
then enter 03 9524 3333  
Facsimile: 03 9523 0339  
Email: [mail@gleneira.vic.gov.au](mailto:mail@gleneira.vic.gov.au)  
Website: [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

## Deadlines

The deadline for the next edition (February) of *Glen Eira News* is Wednesday 2 January for delivery 4 to 8 February (weather permitting).

### Coming deadlines

The deadline for the March 2014 edition of *Glen Eira News* is Wednesday 30 January for delivery 25 February to 7 March (weather permitting).

For advertising and *Community Diary* enquiries, contact 9524 3333.

To submit editorial material write to: *Glen Eira News*, PO Box 42, Caulfield South Victoria 3162 or email: [editor@gleneira.vic.gov.au](mailto:editor@gleneira.vic.gov.au)

## Disclaimer

The information in this publication is of a general nature. The articles contained herein are not intended to provide a complete discussion on each subject and/or issues canvassed. Glen Eira City Council does not accept any liability for any statements or any opinion or for any errors or omissions contained herein.

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# New Mayor

Cr Neil Pilling was elected as the 18th Mayor of Glen Eira for 2013–14 at a Special Council Meeting held on Tuesday 12 November.

Witnessed by residents and family members, Cr Pilling was elected through a nomination process involving all Glen Eira Councillors.

Cr Pilling said he was honoured to be elected to represent Council in this role.

“Thank you to the councillor group for their support and trust. It is very much appreciated and I will endeavour to perform in this role with integrity and professionalism at all times,” Cr Pilling said.

Cr Michael Lipshutz, who is serving his eighth year on Council, was elected Deputy Mayor.

## About Cr Pilling

Cr Pilling has lived in the Murrumbeena area for more than 18



**Mayor Cr Neil Pilling with his family.** Photo: Rob Churchus.

years. With children having attended the local primary school and an active involvement with local sporting groups at Duncan Mackinnon Reserve, he values and enjoys the sense of community that the area offers.

Cr Pilling's previous careers include IT consulting and working as a professional mountain guide in Nepal and Tasmania. Cr Pilling has been

involved in many campaigns to protect our natural heritage including the Franklin River and the old growth forests of East Gippsland, as well as volunteering for groups like Oxfam.

Until recently, he was working in warehousing for a local physio and sporting goods wholesaler.

This is Cr Pilling's fifth year on Council and his first term as Mayor.

## Community column

### Engaging our community

#### Glen Eira Sports and Aquatic Centre wins the National Award for Leisure Facilities

Glen Eira Sports and Aquatic Centre (GESAC) has won the *National Award for Leisure Facilities* at the *Parks and Leisure Australia National Awards of Excellence* on Wednesday 16 October. Prior to the awards night, GESAC qualified for the *Award for Leisure Facilities* by winning the Victoria/Tasmania regional awards in September. GESAC was up against regional finalists from Western Australia, South Australia, the Northern Territory, Queensland, New South Wales and the Australian Capital Territory.

The *Award* recognises the quality of design, development and operations of a new or redeveloped leisure facility. It also recognises innovative design and management practices, stakeholder outcomes and business performance.

### Speaking up for our City

#### Open Space Strategy

Council is currently seeking your feedback on its *Draft Open Space Strategy*. The purpose of the *Strategy* is to direct future planning, provision, design and management of open space in Glen Eira from 2013 to 2026.

All comments and submissions should be posted to:

Open Space Strategy 2013–2026  
Recreation Services  
Glen Eira City Council  
PO Box 42  
Caulfield South Vic 3162

Alternatively, you can email your comments to [recservices@gleneira.vic.gov.au](mailto:recservices@gleneira.vic.gov.au)

If you require further information, contact Recreation Services on 9524 3333.

The opportunity to provide feedback is available until 13 December 2013.

## 2012–13 Annual Report

Glen Eira City Council's 2012–13 *Annual Report* is now available.

Council produces the *Annual Report* each year to provide the community, stakeholders and staff with information about how it has performed against the objectives set out in the *Community Plan*.

Former Glen Eira Mayor Cr Jamie Hyams said a number of key improvements had been made to the City in 2012–13, meeting the strategic objectives and actions outlined in the *Community Plan*.

“The *Annual Report* is a snapshot of Council's achievements, challenges and difficulties faced over the year,” Cr Hyams said.

“The information contained within the *Report* is an open, accurate and transparent look at our performance across all sectors.

“We encourage the community to take an interest in the *Report* and welcome any feedback from our residents.”

### 2012–13 highlights

- Council converted 5,033 mercury vapour lights in residential streets to more energy-efficient T5 fluorescent lights. This reduced Council's annual carbon emissions by 10 per cent (1,701 tonnes).
- Glen Eira Sports and Aquatic Centre (GESAC) won the

*Sustainable Project Award* in the Australian Institute of Project Management (AIPM) *Victorian 2012 Project Management Achievement Awards*.

- Council adopted its *Budget* with the lowest operating cost per property at \$215 less per assessment than the average of all inner metropolitan councils.
- Youth Services introduced two new programs — *BAM (Body and Mind)*, a women's self-defence program and *iMusic*, a sound recording program for young people with a disability, which provides respite for parents.

- Council administered more than 10,000 vaccinations to infants and students and completed almost 16,000 Key Ages and Stages assessments.

- Council awarded more than \$400,000 in community grants to 136 not-for-profit community groups and organisations as part of the *2012–13 Community Grants Program*.

To obtain a copy of Council's 2012–13 *Annual Report*, contact Council's Service Centre on 9524 3333 or visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)



**Glen Eira Sports and Aquatic Centre (GESAC) won the Sustainable Project Award in the Australian Institute of Project Management (AIPM) Victorian 2012 Project Management Achievement Awards.**

Photo: Maxam Productions.

## CEO's column



Our recycling rate for the month of October was 48.9 per cent. That is up from around 33 per cent five years ago and is the highest rate we have yet

achieved. But it is still not as high as some other communities are achieving.

There is demand for the goods that we recycle. Many items can be reused which is a much better result than being tipped into a landfill.

Recycling actually brings money in to Council and offsets the costs of collection and disposal of other material. A tonne of recycling brings in about \$40 while a tonne of waste going to landfill costs about \$110 — a difference of \$150 a tonne. As a general rule, the more we recycle the lower our waste charges will be.

Council has expanded the range of material that we collect including offering on-demand collections of e-waste, hard waste, bundled branches and large quantities of cardboard. Green waste bins have no annual fee (after the one-off initial charge is paid).

Recycling is good for both planet and pocket. Most households could recycle more. Council will be aiming to pass 50 per cent recycling and continue to build on that.

**Andrew Newton**  
Chief Executive Officer

# Council's overview of the 2012–13 financial year

## Public open space

We commissioned a new *Open Space Strategy* to drive more and better open space and consulted the community on priorities. We changed policy so that future open space contributions from developers will now be spent on creating new open space, rather than improving existing spaces.

We improved the facilities at our newest additional open space in Packer Park, Carnegie. We completed the fantastic new play space for children of all ages at Murrumbeena Reserve. We lobbied the State Government for a lease over VicTrack land next to Elsternwick railway station in order to bring it up to the standard of Council's own open space. We adopted a position for public use of public land at the Caulfield Racecourse Reserve Crown Land and developed an indicative layout to accommodate additional facilities there for community recreation.



**Council completed the fantastic new play space for children of all ages at Murrumbeena Reserve.**

Photo: Rob Churchus.

## Sustainability

We converted more than 5,000 street lights to achieve lower energy consumption, lower emissions and lower costs. We increased our recycling rate from 41.4 per cent to 44.8 per cent. We planted 1,721 street trees (895 replacement and 826 additional). In the *ECO-Buy* scheme, our green purchasing was 60 per cent higher than the Victorian council average. We implemented further actions in the *Bicycle Strategy* including 13 kilometres of new bicycle lanes.

## Land use

We initiated proposals to introduce mandatory maximum height limits over all residentially-zoned land under the State Government's New Residential Zones.

## Community wellbeing

As part of its *Community Grants Program*, Council provided \$466,793 to local not-for-profit community groups and organisations to encourage community strengthening and inclusion. We accommodated nearly 500 teams

playing community sport and delivered nearly 118,000 hours of in-home support. Glen Eira Sports and Aquatic Centre (GESAC) hosted one million visitors, including large proportions of older-than-usual and younger-than-usual participants and people of all-abilities.

## Responsiveness

Our Service Centre handled 237,435 calls with an average wait time of 10 seconds, with 86 per cent of calls handled completely by the first person to answer the call. We achieved an approval rate of 90 per cent with overall performance in the independent survey of community satisfaction, and were ranked first in the state for customer service.

## Community facilities and assets

We invested \$36.3 million in infrastructure (such as drains and footpaths) and community facilities (such as sports pavilions, parks and senior citizens' centres).

The capital works program comprised 86 per cent renewal or upgrade and 14 per cent expansion. We removed 9,355 square metres of graffiti from private property.



**Council removed 9,355 square metres of graffiti from private property.** Photo: HM Group.

## Finance and risk management

Our operating result was a \$11.28 million surplus. This was \$7.97 million better than budget owing mainly to early payment of Commonwealth grants, high utilisation of Glen Eira Sports and Aquatic Centre (GESAC) and much lower WorkCover costs than budgeted. Any surplus on operations pays for higher levels of capital investment. We continued to have average rates and operating costs among the lowest in Melbourne, above average capital investment and one of Victoria's highest pensioner rate rebates. We budgeted to pay off the *Defined Benefit Superannuation* call of \$7.12 million over three years to 30 June 2015 and made provision for a possible future call. On a cash basis, GESAC is covering all operating costs, all loan repayments and all interest on the loan. We are rated first in the state for Risk Management by the industry insurers.

## Our staff members

We continued to invest in development, leadership and wellbeing programs for our staff members. Twenty four staff members were recognised for their performance against our values — Teamwork, Initiative, Leadership, Customer Service and Respect.

Staff turnover was low at 7.92 per cent. We won the Victorian division of the *Management Challenge* in a field of 26 council teams. In the annual *National HR Awards*, we were judged *Employer of Choice for the Public and Not-for-Profit* sectors.



**Council continued to invest in development, leadership and wellbeing programs for its staff members.** Photo: Rob Churchus.

## Governance

The new Council was elected in October 2012 comprising six re-elected and three new Councillors. Council's proceedings against one former Councillor for misconduct lapsed when the Councillor was not re-elected by the community in October 2012.

## Disappointments

Half of the actions in the *Bicycle Strategy* for 2012–13 were not completed owing mainly to lack of approvals from VicRoads and VicTrack.

Utilisation of Council's childcare centres fell after other providers opened new centres which expanded choices for parents.

Victoria Police, which takes the feed from Council CCTV cameras in Hawthorn and Prahran, declined to do so in Bentleigh.

## Key challenges

Council is strongly advocating to the State Government to separate road and rail at key intersections to improve public transport and ease road congestion.

## Opportunities

We aim to lift our recycling rate above 50 per cent through increased green waste and recycling collections, including kerbside collection of e-waste.

## Sustainable Gardening Program

Council recently launched its *Neighbourhood Sustainable Gardening Program* for residents, schools, organisations and businesses in Glen Eira, which encourages residents to make their garden more sustainable.

Anyone who has (or is planning to have) a vegetable patch, fruit trees, compost system, local indigenous plants, water-wise features or chickens can join the *Program*.

One hundred and seven people have already registered their gardens as part of the *Neighbourhood Sustainable Gardening Program*.

Registered gardeners will receive a welcome pack, which includes a sign that can be attached to their fence. They will be sent regular updates on local events (run by Council and community groups) and specific local gardening information.

The *Neighbourhood Sustainable Gardening Program* is designed to tap into and build on the passion, knowledge and skills of residents as gardeners and managers of open spaces.

You can register online at [www.gleneira.vic.gov.au/sustainable\\_garden](http://www.gleneira.vic.gov.au/sustainable_garden)

For further information, contact Council's sustainability education officer on 9524 3333 or email [mail@gleneira.vic.gov.au](mailto:mail@gleneira.vic.gov.au)

### You're never too old to garden sustainably

Elsternwick resident David contacted Council to talk about the new *Neighbourhood Sustainable Gardening Program*.

David said he enjoys gardening in his raised vegetable beds and is growing plenty of herbs and various vegetables.

"I am thrilled every time I dig up my own new potatoes," David said.

Approaching 97 years of age has not stopped David from enjoying his garden and the fruits of his labour.



### Working together sustainably

Sometimes it can be challenging to organise a new garden bed in units or apartments with the various tenants.

Not in the case of Elizabeth from Murrumbeena. Elizabeth proudly rang Council to say that her neighbours in a block of units have worked together to plant a new citrus hedge.

Elizabeth has worked hard planting the following delicious hedge: Ruby Grapefruit; Tahitian Lime; Lemonade Lemon; Japanese Mandarin; Washington Navel; Emperor Mandarin; Imperial Mandarin; Blood Orange; and Clementine Mandarin.



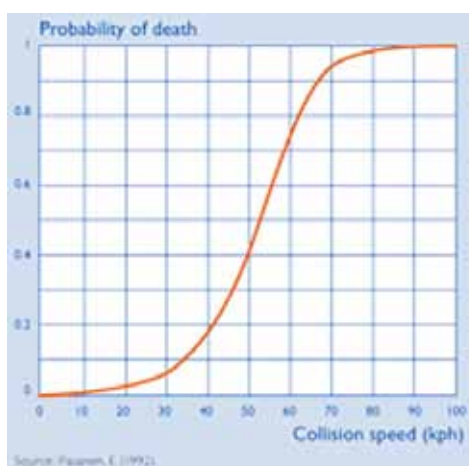
## Safer speeds in residential streets

Any change to speed limits, including a reduction, requires VicRoads approval.

Council has been advocating for speed limit reductions in a number of streets. Shortly, the speed limit in sections of Riddell Parade, Elsternwick, Clarence Street, Elsternwick and Gardenvale Road, Gardenvale will be reduced from 60 kilometres per hour to 50 kilometres per hour. The speed limit in Riddell Parade near Leibler Yavneh College will remain at 40 kilometres per hour during school drop-off and pick-up periods.

Speed is a major factor in crash severity — particularly when vulnerable road users such as pedestrians, cyclists, older people and children are involved. Research shows a pedestrian has only a 20 per cent chance of surviving a collision with an impact speed of 60 kilometres per hour. However, this increases to 80 per cent when the impact speed is 40 kilometres per hour.

The relationship between speed and the likelihood of fatality is shown below.



Council's Manager Transport Planning Terry Alexandrou said more 60 kilometre per hour roads in Glen Eira will be considered for speed limit reductions in the near future but, funding will need to be allocated for physical measures to be built to reinforce the reduced speed limit.

"The reduced speeds will improve safety for our vulnerable road users and encourage increased walking and cycling," he said.

## Caring for the Glen Eira community

Glen Eira City Council's in home support workers undertake a range of caring roles in the community, providing services for clients of all ages.

Services include personal care (showering and dressing), home care (cleaning and household duties) and respite (time out for carers).

These services help the City's older and disabled residents remain independent in their own homes for longer.

If you want to work flexible hours and seek a feel good job that offers opportunities for professional development, then why not consider working for Council's Community Care Unit as a support worker.

You will be able to use your communication skills, empathy and initiative in assisting frail older people and people with disabilities to live independently at home.

A range of positions are currently available.

Positions are four or five days per week.

All prospective support workers must have a desire to work with older people and people with disabilities, good physical fitness, an ability to carry out the required duties, a car for work purposes and a current Victorian driver's licence.

All applicants will also be required to undergo a police check and a work-based medical check.

For further information, contact Council's Service Centre on 9524 3333.



Bentleigh • Bentleigh East • Brighton East  
Carnegie • Caulfield • Elsternwick  
Gardenvale • Glen Huntly • McKinnon  
Murrumbeena • Ormond • St Kilda East



Glen Eira City Council

## Dumping rubbish is an offence

### Illegally dumping rubbish and household goods on your nature strip risks a fine of \$225.

If you need to get rid of your old television after the analogue signal switches off on 10 December, do it the right way with Council's help.

Glen Eira City Council recycles e-waste that is collected as part of its free on demand hard rubbish service. Council can collect up to four cubic metres in each collection including items too large to fit in your bin, like furniture, appliances and carpet. Each household is eligible for up to three collections each year.

To book your free hard rubbish collection, contact Council's Service Centre on 9524 3333.

**Please note:** Council cannot collect car parts, gas bottles, chemicals and liquids like paint and oil, commercial waste, asbestos, and building materials like timber, bricks, concrete, etc. For further information on the analogue switch off, visit [myswitch.digitalready.gov.au](http://myswitch.digitalready.gov.au)



# News in brief

## Celebrating International Day of People with Disability 2013

*International Day of People with Disability* is part of a worldwide celebration that occurs each year on 3 December.

To celebrate, Glen Eira City Council will host a *Free Activities Day* on Tuesday 3 December from 10am to 2pm at Glen Eira Sports and Aquatic Centre (GESAC). People of all abilities are welcome to come along and try a range of different activities including cricket, bowls, Zumba, wheelchair football, basketball, T-ball, circus skills and more.

For further information, contact Council's Metro Access officer on 9524 3333.

## Graffiti removal

Prompt removal of graffiti is often the best deterrent. Glen Eira City Council encourages residents and traders to remove graffiti from their properties promptly. To assist, Council provides Glen Eira residents and traders with personal graffiti removal kits available free of charge from Council's Service Centre.

Glen Eira City Council also continues to assist residents by removing graffiti from the title boundary of private property (both residential and commercial), which is visible from a public place. Requests are referred to a priority list for consideration.

Requests to remove graffiti from private property can be made through Council's Service Centre on 9524 3333.

## Australia Day Breakfast

Glen Eira City Council's *Australia Day Breakfast* will acknowledge outstanding citizens and community groups that have significantly contributed to the Glen Eira community.

To be held at Glen Eira Town Hall on Friday 24 January from 7.30am to 9am, Council will honour and award the *Citizen of the Year*, *Young Citizen of the Year* and *Community Group of the Year*.

Cost is \$30 per head and bookings must be made by Friday 17 January.

To make a booking or obtain further details about Council's *Australia Day Breakfast*, contact Council's Service Centre on 9524 3333.

## Council Meeting dates 2014

- Tuesday 4 February
- Tuesday 25 February
- Tuesday 18 March
- Tuesday 8 April
- Tuesday 29 April
- Tuesday 20 May
- Tuesday 10 June
- Tuesday 1 July
- Tuesday 22 July
- Tuesday 12 August
- Tuesday 2 September
- Tuesday 23 September
- Tuesday 14 October
- Wednesday 5 November
- (Note: 4 November — Melbourne Cup Day holiday)
- Tuesday 25 November
- Tuesday 16 December

## out and about



**Mayoral election: former Mayor Cr Jamie Hyams, Mayor Cr Neil Pilling and Deputy Mayor Cr Michael Lipshutz.** Photo: Rob Churchus.



**Ogaki Mayoral visit: Mayor of Ogaki City Bin Ogawa, Interpreter Mie Yoshiyasu, Principal Japanese School of Melbourne Hisao Miyazoe and former Glen Eira Mayor Cr Jamie Hyams.** Photo: Rob Churchus.

## Immunisation sessions



### Bentleigh-Bayside Community Health

**Gardeners Road, Bentleigh East**

Saturday 14 December 9am–11am  
and Saturday 18 January 9am–11am  
Wednesday 4 December and  
Thursday 19 December  
5.30pm–7.30pm  
Wednesday 15 January and Thursday  
30 January 5.30pm–7.30pm

### Carnegie Library and Community Centre

**7 Shepparson Avenue, Carnegie**  
Wednesday 11 December  
1pm–2.30pm and 5.30pm–7.30pm

Wednesday 22 January 1pm–2.30pm and  
5.30pm–7.30pm

### DC Bricker — Princes Park Beech Street, Caulfield South

Monday 16 December 9.30am–11.30am,  
Monday 20 January 9.30am–11.30am,  
Monday 24 February 9.30am–11.30am,  
Monday 24 March 9.30am–11.30am

### Glen Eira Town Hall Auditorium (entry via Glen Eira Road) Corner Glen Eira and Hawthorn Roads, Caulfield

Tuesday 3 December 6pm–7pm and  
Tuesday 10 December 9.30am–11.30am

Tuesday 7 January 6pm–7pm and  
Tuesday 14 January 9.30am–11.30am

### Glen Huntly Maternal and Child Health Centre

**Corner Royal and Rosedale Avenues, Glen Huntly**  
Wednesday 18 December  
9.30am–11.30am  
Wednesday 29 January 9.30am–11.30am

### McKinnon Public Hall

**118 McKinnon Road, McKinnon**  
Monday 2 December 9.30am–11.30am  
Monday 6 January 9.30am–11.30am

# Library holiday opening hours

	Bentleigh	Carnegie	Caulfield	Elsternwick
Tuesday 24 December Christmas Eve	10am–6pm	10am–6pm	10am–6pm	10am–6pm
Wednesday 25 December Christmas Day	Closed	Closed	Closed	Closed
Thursday 26 December Boxing Day	Closed	Closed	Closed	Closed
Friday 27 December	10am–6pm	10am–6pm	10am–6pm	10am–6pm
Saturday 28 December	10am–4pm	10am–4pm	1pm–4pm	10am–1pm
Sunday 29 December	12pm–5pm	12pm–5pm	12pm–5pm	Closed
Monday 30 December	10am–9pm	10am–9pm	10am–6pm	Closed
Tuesday 31 December New Year's Eve	10am–6pm	10am–6pm	10am–6pm	10am–6pm
Wednesday 1 January New Year's Day	Closed	Closed	Closed	Closed

Normal opening hours resume on Thursday 2 January.

# Festive StoryTime

Celebrate the festive season with stories and songs at these fun *StoryTimes*. Remember to collect your festive activity pack to take home. Sessions are suitable for preschool children three to five years.

### Celebrating Chanukah

Thursday 28 November  
Bentleigh and Elsternwick Libraries  
11am

Friday 29 November  
Carnegie Library  
11am

Tuesday 3 December  
Bentleigh Library  
2pm

Wednesday 4 December  
Elsternwick and Carnegie Libraries  
11am

### Ho, ho, ho it's Christmas

Tuesday 10 December  
Bentleigh Library  
2pm

Wednesday 11 December  
Carnegie and Elsternwick Libraries  
11am

Thursday 12 December  
Bentleigh and Caulfield Libraries  
11am

Friday 13 December  
Carnegie Library  
11am

Visit [library.gleneira.vic.gov.au](http://library.gleneira.vic.gov.au) for library addresses.



# A new look for Caulfield Library

Come and visit the refurbished Caulfield Library. Caulfield Library has been freshly painted and carpeted and has new, clearer signage, soft furnishings, updated study areas and new technology including Wi-Fi, e-readers and iPads. There is also a gaming area with Xbox and Wii and a technology hub.



# Borrow an e-reader

Would you like to try e-books? Then borrow a Kobo e-reader from one of our libraries. The Kobo will come with 25 books already loaded and you can access the libraries' e-book collection and select from more than 2,000 titles. Visit the library catalogue to view our e-book titles.



# Bounce into Reading

*Bounce into Reading* for your chance to win fantastic prizes such as your own iPad or Xbox One with games. Cut out the entry form below and borrow or download a selection of five books from Glen Eira Libraries between 16 December and 2 February.

To enter, write the titles on your entry form (below) and place it in the competition box at Bentleigh, Carnegie, Caulfield or Elsternwick Libraries.

Remember to have your entry form stamped at the library and collect your reading reward along the way. You can

enter as many times as you like — the more you read, the more chances you have to win.

For details and to download more entry forms, visit [library.gleneira.vic.gov.au](http://library.gleneira.vic.gov.au) where you will also discover e-books and e-stories suitable for all ages and reading levels. Remember to be cybersmart and always ask your parent or guardian before you go online or download e-books.

*Bounce into Reading* is open to children up to 16 years. Preschool children can enter by having books read to them.

## Bounce into Reading

**Bounce into Reading with Eira** for the chance to win fantastic prizes. Just borrow or download a selection of five books from 16 December to 2 February. Write the titles below and have the entry stamped at your local Glen Eira Library. Place the entry in the competition box provided for the chance to win:

**Age six to 16** – major prize: Xbox One with games  
2 runner up prizes: \$100 Rebel gift card

**Age zero to five** – major prize: iPad  
2 runner up prizes: Little Tikes Basketball System

Remember you can enter as many times as you like – the more you read or download, and the more times you enter, the more chances you have to win!

**Don't forget to check out the e-stories link on our website. Here you will find a fabulous selection of books and stories from picture books to teen favourites.**

**To download FREE library e-books visit [library.gleneira.vic.gov.au](http://library.gleneira.vic.gov.au)**

Complete the details below after you have read five books to go in the prize draw.

### EIRA'S SCORE CARD

1	
2	
3	
4	
5	

Name \_\_\_\_\_

Postal address \_\_\_\_\_ Postcode \_\_\_\_\_

Daytime phone number \_\_\_\_\_ Age \_\_\_\_\_

Library entered at \_\_\_\_\_

Membership number – 2 3162 00 \_\_\_\_\_

Congratulations! Collect your sports star reward when you take your completed entry to your local Glen Eira Library. Choose from hacky sack, frisbee, drink bottle, stress football and key ring sunscreen.  
Entries close 5pm Sunday 2 February 2014

Library staff to stamp when completed

Refer to the library website for terms and conditions.

# Summer heat safety

With summer here it's important to know how to keep safe in the hot weather. Keep this advice in mind in the event of extreme heat conditions.

## Staying cool in the heat:

- Drink plenty of water.
- Don't drink too much tea and coffee.
- Keep windows and doors closed to keep the cooler air inside.
- Wear lightweight, loose-fitting clothing.
- Stay indoors as much as possible with the air conditioner on.
- If able, have a cool shower to cool your core body temperature down. Otherwise, use a damp cloth or splash water over your face and arms.
- Avoid any exposure to heat by staying out of the sun as much as you can.
- If you must be outdoors, remember to protect yourself from the sun: slip, slop, slap by covering exposed skin with lightweight clothes, using sunscreen and wearing a hat; seek shade; and slide on sunglasses.

## If you become unwell:

- Stop any activity and sit quietly in a cool place.
- Drink cold water to cool your body down.
- Wet the skin with cool water or wet clothes.
- Contact your local general practitioner or Nurse on Call on 1300 606 024.
- Ring an ambulance if you continue to feel unwell and are showing symptoms of heat stress.

For further information, visit [www.betterhealth.vic.gov.au](http://www.betterhealth.vic.gov.au)

For a copy of Council's heatwave safety flyers, contact Council's Public Health and Community Development team on 9524 3333.



# Child safety in summer

Child safety is important at all times but in the summer months parents and carers need to be even more alert. Warmer weather poses increased environmental risks to children.

Some safety issues to be mindful of include:

- adequate sun and ultra violet (UV) protection;
- safety around water; and
- ensuring that young children do not become overheated or dehydrated.

## SunSmart

Australia experiences some of the highest levels of ultra violet (UV) radiation in the world (Cancer Council Victoria) with the sun's UV radiation most intense during the middle part of the day between 10am and 3pm. UV radiation can begin to damage skin when the level is three or above. In Victoria, this usually occurs from September to the end of April so a combination of sun protection measures are needed for all outdoor activities during these months. It is important adults are positive role models and ensure they practice SunSmart behaviours such as wearing clothing that covers their skin; wearing wide-brimmed hats and sunscreen; remaining in shaded areas when outdoors; and wearing sunglasses to minimise exposure to the sun.

## Water safety

Adults must always remain vigilant around pools, spas and any water — children must be supervised at all times. Drowning is one of the leading causes of death for Australian children under five years. Statistics released from Life Saving Victoria show that during the 12-month period from July 2012 to June 2013, three Victorian children aged under five drowned in backyard swimming pools.

Kidsafe Victoria has a current campaign, *Closing the Gate on Backyard Pool Drowning*, which is focussed on safety around backyard swimming pools. The campaign calls for all pool and spa owners to visit [www.kidsafevic.com.au](http://www.kidsafevic.com.au) and use the pool and spa area checking tool, developed by Life Saving Victoria. This includes common faults/non-compliance issues such as:

- gates that don't self-latch or self-close;
- climbable objects in the non-climbable zone outlined in the Australian Standards (eg. pot plants, chairs and pool pumps near the pool fencing, which could allow a child to climb over the fence);

- excess space under the fence; and
- misuse (eg. propping the pool gate open).

## Heat waves and young children

Babies and young children (up to four years) are particularly sensitive to the effects of high temperatures and can quickly get stressed by heat. They rely on others to control their environment and keep them from getting dehydrated or overheated so it is very important to watch them closely. Very young children may not always show signs or symptoms as quickly as adults, even though they have been affected.

Tips to avoid heat stress:

- encourage young children to drink regular cool drinks throughout the day, not just at meal times;
- run a cool bath for your children in hot weather to keep their core body temperature down;
- dress your baby/children in lightweight clothes that cover their skin;
- choose the coolest place in the house for babies and young children to sleep and play;
- never leave your child in a car; and
- seek medical advice if you are concerned about your child's wellbeing.

If parents are concerned about their child's wellbeing, they should seek medical advice immediately.



**Dress your baby/children in lightweight clothes that cover their skin.**



**Adults must always remain vigilant around pools, spas and any water — children must be supervised at all times.**



## Keeping your pets safe over summer

Like humans, animals can suffer from overheating, dehydration, heatstroke and even sunburn in the warmer months. As a pet owner, it's a good idea to know the signs and symptoms of heat stress.

If your pet is showing signs of heavy panting, glazed eyes, unsteadiness, a rapid pulse, vomiting or a deep red or purple tongue, they are likely to be suffering from heat stress. In this case, you should immediately try and lower their body temperature by moving your pet into the shade and applying cool water over their body to gradually lower their core body temperature. You can also apply an ice pack to your pet's head, neck and chest to help lower their temperature.

It is important that if your pet is showing any symptoms mentioned above, you contact your local veterinarian immediately.

Caring for your pets in summer:

- If pets are going to be left outdoors on warm days, owners need to make sure they have access to shaded areas and a constant supply of cool, fresh water.
- Always leave more than one bowl of water outside in case one gets knocked over.
- To keep the water cool, try adding ice blocks and if you are home during the day, bring your pets inside and let them rest in a cool part of the house.
- Never leave an animal in the car on a hot day. Temperatures can quickly soar to over 70 degrees causing death.

Remember that pets, especially dogs, still need exercise in summer — it is best to walk your dog early in the morning or later in the evening to avoid them overheating and to protect their paws from burning on hot asphalt or sand if walking on the beach.

It is important when walking your dog to consider others. It is your responsibility to clean up after your dog at all times. You can do this by using a bag or pooper scooper.

Fines can apply to owners found doing the wrong thing.



**Remember that pets, especially dogs, still need exercise in summer — it is best to walk your dog early in the morning or later in the evening to avoid them overheating.**

## Glen Eira Senior Citizens Register

Moorabbin Police and Glen Eira City Council are encouraging residents who are not registered on the *Glen Eira Senior Citizens Register* to take advantage of this successful initiative.

The Register has about 1,300 registered residents and is maintained by trained police and accredited volunteers. They contact registered residents regularly to check on their welfare and to discuss any security issues and general concerns.

Leading Senior Constable Gary Oram said the Register, which is overseen by Victoria Police, is an important community safety initiative.

“The *Glen Eira Police Community Register* gives vulnerable and aged residents peace of mind,” Leading Senior Constable Gary Oram said.

“It's a great way for our more vulnerable residents to stay in touch with the community.

Residents who provide their details have their next of kin and emergency contact secured on to the Register's database. All personal information is securely held.”

Volunteers contact residents on the Register on a monthly basis to check on their welfare and security and to assist them with any concerns they may have.

Moorabbin Pro Active Policing Unit also offers an optional home safety audit to those on the Register to ensure the resident's home has a clearly-displayed house number, fitted smoke alarms, security doors, sensor lights and deadlocks.

To register your details, contact Leading Senior Constable Gary Oram during business hours (8am–4pm) on 9556 6547 or 0414 181 313.

## Burglars targeting homes over summer

As the festive season creeps up on us, the number of reported burglaries also tends to increase. So if your home does not look secure, seems unlivin in, or provides unobserved access, it could be at risk.

According to Police statistics, there were 483 recorded incidents of residential burglaries within the City of Glen Eira during the 2012 to 2013 financial year.

By taking just a few simple measures, you can reduce the chances of it happening to you.

### Windows and doors

Ensure all doors and windows are locked before leaving your house. Windows should be secured with key locks or security grilles.

Sliding patio doors are vulnerable to forced entry because they can be lifted from their tracks. Fitting patio bolts to your door will prevent this from happening.

All external doors should be fitted with Australian Standard deadlocks.

### Alarms

A monitored alarm system can be a deterrent to burglars if it has both visual and audible warning devices. An alarm will greatly reduce the amount of time burglars will be willing to spend in your property, thus reducing the amount of items they can steal.

### Other useful tips

An overflowing mailbox could be a sign that you are away from your house. If you are going to be away for an extended period of time, ask a neighbour to collect your letters or have your mail held or re-directed at the post office.

The same applies to your garden — make sure it is maintained and have a friend mow your lawn if required.

Keep gates in good condition and have them locked with a quality padlock.



**If you are going away over summer, ask a neighbour to collect your letters or have your mail held or re-directed at the post office.**

Photo: Bernie Bickerton.

## Plan and prepare

Victoria is one of the most fire-prone areas in the world so it is imperative you plan and prepare for the hot weather to prevent serious injury and unnecessary fires during the bushfire season.

It only takes two weeks of hot, dry and windy weather to create dangerous fire conditions. So if you live, work or travel in Victoria this summer, you may be at risk of bushfire.

If you holiday near or visit areas that are heavily forested, have thick bush or long, dry grass, or coastal areas with lots of scrub, you are at risk of fire.

It is important you know how to handle yourself if you are faced with a bushfire. We recommend that you plan and prepare now by downloading a *Fire Ready Kit* from <http://www.cfa.vic.gov.au/> You can also download a *FireReady* app on your mobile phone which is available from the CFA website.

For further information, contact Victorian Bushfire Information Line on 1800 240 667 or visit <http://www.cfa.vic.gov.au/>

**MEETINGS AND CLUBS**

**Please note: due to the high volume of submissions we receive, entries must be submitted monthly. Only submissions received each month will be published.**

**For a list of deadlines, email [sfinlay@gleneira.vic.gov.au](mailto:sfinlay@gleneira.vic.gov.au)**

**Bentleigh Club Social Bowls** takes place every Wednesday and Saturday afternoon from 1pm.  
Contact: 9578 1660.

**Bentleigh Bayside Parkinson's Support Group** meets on the fourth Monday of every month from 1.30pm-3.30pm at Bentleigh Bayside Community Health, Gardeners Road, Bentleigh East.  
Contact: 9581 8700.

**Carnegie Rostrum Club** practices public speaking every first and third Monday of every month from 7.15pm in the Boyd Room at 7 Shepparson Avenue, Carnegie.  
Contact: 0404 813 806.

**Centenary Park Tennis Club** offers Wednesday night mixed social tennis from 7.30pm at 140 Brady Road, Bentleigh East. \$8 for non-members and includes light snacks.  
Contact: 0415 535 838.

**Co-ed Youth Group** is looking for adult leaders to help out on a weeknight and occasional camps.  
Contact: 0411 096 204.

**Glen Eira Combined Probus Club** meets on the fourth Friday of every month from 10am-12pm. The club offers a wide range of social activities including guest speakers. Morning tea is provided. New members welcome. The next meeting will be held on 24 January.  
Contact: 0438 834 822.

**Glen Eira Cheltenham Art Group** offers weekly classes in drawing, watercolour, pastels, oils and acrylics.  
Contact: 9563 7621 or [www.gecartgroup.com.au](http://www.gecartgroup.com.au)

**Jewish Bereaved Parents' Support Group** is an independent support group for Jewish parents who have suffered the loss of a child.  
Contact: 0403 867 494 or 0404 054 434.

**Life Activities Club Bentleigh Inc.** offers social activities for seniors such as table tennis, card games, music and dine outs.  
Contact: 9557 2562.

**The Moorabbin Historical Society** will open Box Cottage Museum in Joyce Park, Jasper Road, Ormond on the last Sunday of every month from 2pm-4pm.  
Contact: 9557 3488.

**Moorabbin Softball Association** located at Bailey Reserve, Bentleigh East is taking expression of interests from players wishing to participate in the summer competition.  
Contact: 9570 1412 or [gleneirasoftball@hotmail.com](mailto:gleneirasoftball@hotmail.com)

**Murrumbeena Park Bowls Club**, 26-28 Gerald Street, Murrumbeena welcomes people of all ages to play barefoot bowls from 5.30pm on the first Friday of every month until April. Cost is \$10.  
Contact: 9569 6718.

**Ormond Tennis Club** in Foch Street, Ormond invites you to join Wednesday night social tennis from 7pm. Cost is \$5 for non-members. Light supper included.  
Contact: 9579 0451.

**Sandbelt Ladies Probus Club** meets on the first Monday of each month from 10am at Bentleigh RSL 538 Centre Road, Bentleigh. Visitors welcome.  
Contact: 9557 6778.

**SE Suburbs Permaculture Group** meets on the fourth Saturday of each month from 3pm at Joyce Park in the barbecue area.  
Contact: [info@sesuburbspermaculture.org.au](mailto:info@sesuburbspermaculture.org.au)

**EVENTS**

**15th Brighton Scout Group** will hold its annual *Recognition and Awards* presentation night on Wednesday 9 December from 6.30pm at 6 Wolsley Street, Bentleigh. All past and present members welcome.  
Contact: [sspivak@optusnet.com.au](mailto:sspivak@optusnet.com.au)

**Caulfield Park Bandstand Concerts, Friends of Caulfield Park** will hold free community concerts on 1 December and 2 February from 2pm at the bandstand, western end of Caulfield Park. Free art and craft activity for children.  
Contact: 0417 032 437 or [www.caulfieldpark.com](http://www.caulfieldpark.com)

**Glen Eira City Choir** presents *Christmas Here* and *Christmas There* on Sunday 8 December from 2.30pm at St. James Anglican Church, 1461 High Street, Glen Iris. Cost is: \$25, \$22 for concession and \$20 each for group bookings.  
Contact: 0423 129 371 or [www.gleneira choir.org.au](http://www.gleneira choir.org.au)

**Music Lovers' Society** is holding a concert on Sunday 7 December from 8pm at Ewing Memorial Uniting Church, corner Coppin and Burke Streets, Malvern East.  
Admission: \$22 Senior, \$18 pensioner, \$13 student, \$50 family and free for members.  
Contact: 9822 7292 or 0435 997 037.

**The Melbourne Mandolin Orchestra** presents a festival of folk and classical music on Saturday 11 January from 7.30pm at Glen Eira Town Hall. Cost is: \$25.

**Waverly Communicators** meets on the second and fourth Tuesday of every month from 7.45pm at the Bendigo Bank Meeting Hub 436 Neerim Road, Murrumbeena. Learn to speak confidently.  
Contact: 9576 8790 or 9578 1947.

**U3A Glen Eira** will hold its annual *Art Exhibition* on 28 November to 1 December and will showcase paintings, ceramics, pottery, installations and clay sculptures by students. A concert will be held at the close of the exhibition on 1 December by U3A Glen Eira Choir.  
Contact: 0412 170 410.

**COMMUNITY**

**12th Caulfield Scout Group, Elsternwick** currently has vacancies for cubs aged seven to 10, and need adult volunteers to assist on Tuesday or Thursday nights during school terms.  
Contact: 0488 314 572 or visit [www.12thcaulfield.asn.au](http://www.12thcaulfield.asn.au)

**Creativity Australia** is looking for choir members to join the *One Voice Program*. The *Program* brings together people from all works of life.  
Contact: [www.creativityaustralia.org.au](http://www.creativityaustralia.org.au), [enquiries@cal.org.au](mailto:enquiries@cal.org.au) or 8679 6800.

**Glen Eira Adult Learning Centre** is offering computer and iPad classes for beginners and advanced, digital courses, MYOB, an introduction to business administration, career choices, wellness, art and writing classes.  
Contact: 9578 8996 or visit [www.gealc.org.au](http://www.gealc.org.au)

**Moongala** offers classes in iPad, Ebay, office computer skills, setting up a small business, digital and SLR photography, marketing/social media and photo editing.  
Contact: 9570 3468.

**Moongala** has vacancies in 2014 for occasional childcare and playgroup.  
Contact: 9570 3468.

**Murrumbeena House** is taking 2014 enrolments for occasional care and activity groups for two to four-year-olds. Morning sessions are from 9am-11.45am and afternoon sessions from 12.45pm-3.15pm. Term fee is \$205.  
Contact: 0423 698 198 or [www.murrumbeenahouse.com](http://www.murrumbeenahouse.com)

**Outdoor Play Group** meets on the second Monday of every month from 12pm at Caulfield Park.  
Contact: [outdoorhomeschooling.webs.com](http://outdoorhomeschooling.webs.com)



**Cleaning out? Book a free hard rubbish collection**

- Get rid of old or unwanted items at a time that's convenient for you.
- Every household is entitled to three free, on-demand hard rubbish and bundled branches collections each financial year.
- Council will collect up to four cubic metres of rubbish in each collection.

Guidelines apply. To book, contact Glen Eira City Council's Service Centre on 9524 3333, Monday-Friday, 8am-5.30pm and Tuesdays 8am-7.15pm.



Bentleigh • Bentleigh East • Brighton East  
Carnegie • Caulfield • Elsternwick  
Gardenvale • Glen Huntly • McKinnon  
Murrumbeena • Ormond • St Kilda East

**Special four-year-old immunisation sessions 2013/14**

Glen Eira City Council's Immunisation Service is offering immunisation sessions for four-year-old children in 2013. These immunisations are recommended to be given just prior to a child's fourth birthday.

All four-year-old children receiving their immunisation will receive a free show bag. Face painting, balloons and magic tricks will keep the kids entertained.

**Parents please note:** The Australian Childhood Immunisation Register recommends that all childhood vaccinations are completed by four years. If your child is not vaccinated by four years and one month they will be considered overdue and you will receive reminder letters from Council.



**Saturday 7 December**  
9.30am-11.30am

Bentleigh-Bayside Community Health Centre  
Gardeners Road  
Bentleigh East

**Saturday 11 January**  
9.30am-11.30am

Bentleigh-Bayside Community Health Centre  
Gardeners Road  
Bentleigh East

**Saturday 1 February**  
9.30am-11.30am

Bentleigh-Bayside Community Health Centre  
Gardeners Road  
Bentleigh East



**Glen Eira City Council**

Bentleigh Bentleigh East Brighton East Carnegie Caulfield Elsternwick Gardenvale Glen Huntly McKinnon Murrumbeena Ormond St Kilda East

## 2012 - 13年度報告

Glen Eira 市政府《2012 - 13 年度報告》現已公布。

市政府每年發表《年度報告》，向社區、相關方和員工提供根據《社區計劃》所訂目標的工作績效信息。

前市長 Jamie Hyams 說，2012 - 13 年度期間市政府對本市政區作出了一些重大的改進，達到了《社區計劃》概述的策略目標和行動計劃。

前市長 Jamie Hyams 接著說道：

“《年度報告》簡要地反映了市政府在這一年度中所取得的成就、遇到的挑戰和困難。”

“《報告》中所含資訊公開、準確、透明地敘述了我們在工作各方面的工作成績。”

“我們鼓勵社區閱讀這份報告，也歡迎居民們提出反饋意見。”

### 2012 - 13 年度要點

- 市政府將 5,033 個水銀燈換成更加節電的 T5 熒光燈。這項舉措使得市政府的碳排放量降低了 10% (1,701 噸)。
- Glen Eira 運動與水上運動中心 (GESAC) 贏得了澳洲項目管理學會 (AIPM) 可持續獎中的維州 2012 年項目管理成就獎
- 市政府實施了其《預算》，取得了最低的營運開支，與內各市市政區市政府的平均數相比，本市政區每個物業的營運開支要低 \$215。
- 青年服務部推出了兩項計劃 - 女性自衛計劃 BAM (身體與精神) 和殘障青年錄音計劃 iMusic (該計劃為殘障青年父母提供喘息服務)。
- 市政府為嬰兒和學生接種了 10,000 劑疫苗，並完成了近 16,000 項關鍵年齡與階段檢測。
- 市政府根據《2012-13 社區撥款計劃》向 136 個非營利社區組織和機構提供了逾 \$400,000 的社區撥款。

如想索取市政府《2012 - 13 年度報告》請致電市政府服務中心電話 9524 3333 或登入網站 [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)。

## Ετήσια Αναφορά 2012-13

Η Ετήσια Αναφορά 2012-13 του Δήμου Glen Eira βρίσκεται τώρα στη διάθεση του κοινού.

Ο Δήμος συντάσσει την Ετήσια Αναφορά κάθε χρόνο για να παρέχει στην κοινότητα, τα ενδιαφερόμενα μέρη και το προσωπικό πληροφορίες για την απόδοση του Δήμου συγκριτικά με τους αντικειμενικούς σκοπούς που καθορίζονται στο Κοινοτικό Σχέδιο.

Ο πρώην Δήμαρχος Glen Eira Cr Jamie Hyams είπε ότι έγιναν σημαντικές βελτιώσεις στο Δήμο το 2012-13 καλύπτοντας τους στρατηγικούς στόχους και ενέργειες που περιγράφονται στο Κοινοτικό Σχέδιο.

Ο πρώην Δήμαρχος Jamie Hyams ανέφερε ότι «Η Ετήσια Αναφορά αποτελεί ένα στιγμιότυπο των επιτυχιών, προκλήσεων και δυσκολιών του Δήμου κατά τη διάρκεια της χρονιάς».

«Τα στοιχεία που περιέχονται στην Αναφορά αποτελούν μια ανοιχτή, ακριβή και διαφανή εξέταση της απόδοσής μας σε όλους τους τομείς».

«Παροτρύνουμε την κοινότητα να δείξει ενδιαφέρον στην αναφορά και καλωσορίζουμε κάθε σχόλιο από τους δημότες μας».

### Κύρια επιτεύγματα το 2012-13

- Ο Δήμος αντικατέστησε 5.033 φώτα ατμών υδραργύρου σε οικιστικούς δρόμους με τα πιο ενεργειακά οικονομικά φώτα φθορίου T5. Αυτό μείωσε τις ετήσιες εκπομπές διοξειδίου του άνθρακα του Δήμου κατά 10% (1.701 τόνοι).
- Το Αθλητικό και Κολυμβητικό Κέντρο του Δήμου Glen Eira (GESAC) κέρδισε το Βραβείο Βιώσιμου Έργου στα Βραβεία Καλής Διαχείρισης Έργου 2012 Βικτώριας που διοργανώνει το Αυστραλιανό Ινστιτούτο Διαχείρισης Έργου (AIPM).
- Ο Δήμος ψήφισε τον Προϋπολογισμό του με το χαμηλότερο λειτουργικό κόστος ανά ακίνητο με \$215 λιγότερα ανά αξιολόγηση απ' ό,τι ο μέσος όρος όλων των κεντρικών μητροπολιτικών δήμων.
- Το Τμήμα Υψηλών Νεολαίας εφάρμοσε δύο νέα προγράμματα - BAM (Body and Mind - Σώμα και Μυαλό), ένα πρόγραμμα αυτοάμυνας για γυναίκες και το iMusic, ένα πρόγραμμα ηχογράφησης για νέους με ειδικές ανάγκες, το οποίο παρέχει μια ανάπαυλα στους γονείς.
- Ο Δήμος εμβολίασε περισσότερα από 10.000 μωρά και μαθητές και ολοκλήρωσε σχεδόν 16.000 αξιολογήσεις για τις Κρίσιμες Ηλικίες και Στάδια.
- Ο Δήμος χορήγησε περισσότερα από \$400.000 σε κοινοτικά κονδύλια σε 136 μη κερδοσκοπικούς συλλόγους και οργανισμούς ως μέρος του Προγράμματος Κοινοτικών Κονδυλίων 2012-13.

Για να πάρετε αντίτυπο της Ετήσιας Αναφοράς 2012-13 του Δήμου, επικοινωνήστε με το Δημοτικό Κέντρο Εξυπηρέτησης στο 9524 3333 ή επισκεφθείτε την ιστοσελίδα [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

## Rapporto annuale 2012-13

È adesso disponibile il Rapporto Annuale 2012-13 emesso dal Comune di Glen Eira.

Il consiglio comunale effettua annualmente un Rapporto annuale allo scopo di fornire alla comunità, ai referenti ed al personale informazioni sulle prestazioni effettuate verso gli obiettivi predisposti come illustrato nel Piano Comunitario.

L'ex sindaco di Glen Eira, Cons. Jamie Hyams, ha affermato che nel 2012-13 sono stati effettuati dei miglioramenti chiave in seno al Comune rispondendo agli obiettivi strategici ed alle iniziative come indicato nel Piano Comunitario.

“Il Rapporto annuale costituisce un'istantanea delle conquiste, sfide e difficoltà che il Consiglio comunale si è trovato ad affrontare nel corso dell'anno” ha dichiarato l'ex sindaco Jamie Hyams.

“Le informazioni contenute nel Rapporto sono una visione chiara, accurata e trasparente del nostro rendimento nei vari settori.

“Invitiamo la comunità a prendere in considerazione il rapporto ed accogliamo qualsiasi suggerimento da parte dei residenti.”

### Iniziative importanti 2012-13

- Conversione in strade residenziali di 5.033 lampade a vapori di mercurio con fluorescenti T5 a basso consumo energetico con una conseguente riduzione del 10 per cento delle emissioni annuali di carbonio (1.701 tonnellate).
- Al Centro sportivo e acquatico di Glen Eira (GESAC) viene assegnato il premio Sustainable Project Award in seno all' Australian Institute of Project Management (AIPM) premio per il Victoria Victorian 2012 Project Management Achievement Awards.
- Il Comune adotta il proprio Budget al più basso costo operativo per proprietà riducendolo di \$215 per valutazione, il più basso rispetto alla media di tutti i comuni metropolitani.
- Introduzione di due nuovi programmi per i Servizi Giovanili — BAM (Body and Mind - Corpo e Mente), programma di autodifesa femminile e iMusic, programma di audioregistrazione per giovani disabili che fornisce ai genitori una pausa di sollievo.
- Somministrazione di più di 10.000 vaccinazioni a bambini e studenti e completamento di almeno 16.000 valutazioni del tipo Key Ages and Stages.
- Conferimento di \$400.000 in concessioni comunitarie a 136 gruppi comunitari e organizzazioni senza scopo di lucro come parte del programma 2012-13 Community Grants Program.

Per ottenere una copia del rapporto annuale 2012-13 Annual Report, rivolgersi al Centro Servizi del Comune al numero 9524 3333 oppure visitare il sito [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

## Годовой отчет 2012-13

Муниципалитет Glen Eira подготовил Годовой отчет за 2012 - 2013г.

В годовом отчете, который выпускается ежегодно, все заинтересованные лица и организации, общественность и работники муниципалитета могут найти информацию о том, насколько успешно муниципалитет выполняет задачи, поставленные в Плана общественного развития.

Бывший мэр Glen Eira г-н Jamie Hyams отметил ряд важных достижений в муниципалитете в 2012-13, в соответствии со стратегическими направлениями и целями, намеченными в Плана общественного развития.

“В Годовом отчете дается краткий обзор достижений и проблем, с которыми мы столкнулись в течение года,” сказал г-н Jamie Hyams.

“Это точная и объективная информация по всем направлениям работы муниципалитета.

“Мы приглашаем жителей муниципалитета ознакомиться с отчетом и рады будем услышать ваши отклики и комментарии.”

### Важные достижения в 2012-13:

- В жилых кварталах 5033 ртутные лампы для освещения улиц были заменены на флуоресцентные лампы T5, что позволит снизить углеродные выбросы в атмосферу в муниципалитете на 10% (1701 тонн) в год.
- Дворец водных видов спорта Glen Eira (GESAC) получил приз Австралийского института управления проектов как Проект устойчивого развития в штате Виктория 2012г.
- Муниципалитет принял бюджет с наименьшими операционными расходами на единицу недвижимости - на \$215 меньше, чем в среднем в сравнимых муниципалитетах в центральных районах Мельбурна.
- Были введены две новые программы для молодых людей - BAM (программа самообороны для женщин) и iMusic - программа записи музыки для молодых людей-инвалидов.
- В муниципалитете было сделано более 10 000 прививок для новорожденных и студентов, и проведено около 16 000 обследований развития детей в раннем возрасте.
- 136 некоммерческих общественных групп и организаций получили от муниципалитета гранты на сумму более \$400,000 в рамках Программы грантов 2012-13.

Годовой отчет 2012-13 можно заказать в Центре обслуживания муниципалитета по тел. 9524 3333 или на нашем вебсайте [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

# Community consultation

Consultation involves the community in Council's planning and activities and helps Council to understand the community's priorities and issues. For further information, contact Council's Service Centre on 9524 3333 or visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

Subject	Type	Date	Where
Draft Open Space Strategy	Comments	Closes 13 December, 5pm	Visit <a href="http://www.gleneria.vic.gov.au">www.gleneria.vic.gov.au</a> for further information

### Future consultation

Please check Council's website [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au) and local newspapers for details on upcoming consultations. The consultations below will take place soon.

Elsternwick Plaza Redevelopment

## Party in the park under the stars with Mark Seymour

**Saturday 18 January from 6pm**

Mark Seymour and his band, *The Undertow* will perform at Council's annual *Party in the Park Under the Stars* event at Packer Park Carnegie, supported by local favourites *Tinpan Orange* and *Glen Eira Battle of the Bands 2013* finalists *The Temporary*.

Mark Seymour was born and raised in the Victorian country town of Benalla and in 1980, formed *Hunters and Collectors* with a bunch of uni friends.

A rollicking eight-piece funk ensemble with industrial percussion, bizarre atonal synthesizer, thundering bass guitar and a brass section, the group recorded six albums and became one of the most successful touring bands in Australia.

Mark began his solo career in 1998 and his most recent self-titled album sees him performing with *The Undertow*, delivering a collection of roots-based blues songs with a touch of country and folk.

Bring a blanket, a picnic, invite your friends, neighbours and family and don't miss out on this rare opportunity to see Mark perform,

before he heads off with the 'BOSS', Bruce Springsteen on his Australian tour.

A range of delicious food will be available for purchase including fried calamari, wood fired pizza, falafel, Sri Lankan and Himalayan street food, spit roasted rolls, Dutch pancakes, ice-cream, frozen yogurt, espresso coffee and granitas.

For further information, contact Council's Service Centre on 9524 3333 or visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)



**Mark Seymour and his band *The Undertow* will perform at Council's annual *Party in the Park Under the Stars* event.**

## Exhibitions

Glen Eira City Council Art Gallery, Glen Eira Town Hall, corner Glen Eira and Hawthorn Roads, Caulfield. Phone: 9524 3333. Opening times: Monday–Friday 10am–5pm, Saturday and Sunday 1pm–5pm. Free admission.

### Glen Eira Artists Society Paint in the Park Day Exhibition Gallery Annexe

**2–15 December**

Works created during the *Paint in the Park Day* at Caulfield Park on 10 November will be exhibited. This event is organised by the Glen Eira Artists' Society Inc to provide artists with an opportunity to work alongside each other en plein air and to give the general public an opportunity to watch the artistic and creative process in action. Visitors can then view the works in their final

form at the exhibition.

### PIC Photographic Imaging College Graduate Exhibition Continues until 15 December

This dynamic exhibition will showcase innovative work by photography students covering diverse themes including portraiture, landscape and nature, still life, architecture, fashion, the urban environment and performance. The exhibition will feature a broad range of photographic mediums, from traditional black and white silver gelatin processes and Type C colour prints through to digitally-generated prints.

**Please note:** the Gallery will be closed for maintenance from 16 December and will reopen on 30 January 2014.

**Caitlin O'Grady**  
*Fragiara Fields 2013*  
Type C print  
50 x 61 cm



## news

### Do you still have incandescent light globes in your house?

#### Swap to compact fluorescent lights for FREE!

Replacing just one 75 Watt incandescent globe with one 15 Watt compact fluorescent light (CFL) globe can save \$23 off your annual electricity bill (assuming it's used around four hours a day). In addition, CFLs last up to 10 times longer than incandescent or halogen globes.

Glen Eira City Council has partnered with energy efficiency specialists Energy Makeovers to provide the *Glen Eira Energy Saving Program*. Under this initiative, most Glen Eira households can have lights and other energy saving products installed at no charge including chimney and door draught seals, standby power controllers and water and energy saving showerheads. Note that most, but not all households are eligible. Eligibility will be checked when an installation is booked.

CFL globes can be used throughout your home, inside and out. Waiting for your incandescent globes to burn out will simply result in you paying more for your lighting, so check your globes in the pantry, hallway, laundry, storage rooms, bathrooms, bedrooms and living areas.

About one third of all lights currently in Victorian households are still old style incandescent globes. The Australian Government is phasing out the sale of incandescent globes as they are inefficient (they convert most of the energy to heat and not light) and contribute to high greenhouse gas emissions.

To book an installation and for further information contact Energy Makeovers on 1300 788 776, or [www.energymakeovers.com.au/energy-savers.html](http://www.energymakeovers.com.au/energy-savers.html) to register your interest.

Council has contracted with Energy Makeovers to provide the services. All dealings with Energy Makeovers will be confidential and Energy Makeovers will abide by the same privacy obligations that Council has in relation to the information provided to them by residents who use the service.



# CAROLS IN THE PARK

**Sunday 8 December**

**Bentleigh Hodgson Reserve,  
Higgins Road, Bentleigh**  
Melways ref: 77 F2

**From 2pm**  
**Festive market, children's activities  
and community performances**

**5–7.30pm**  
**Carols and concert**  
**Chelsea Plumley, The Kazoos,  
Suade, Young Voices of Melbourne,  
hosted by Spencer McLaren**



GLEN EIRA CITY COUNCIL

For more information call Council's Service Centre on 9524 3333 or visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

[f /gleneiraarts](https://www.facebook.com/gleneiraarts)

Bentleigh | Bentleigh East | Brighton East | Carnegie | Caulfield | Elsternwick  
Gardenvale | Glen Huntly | McKinnon | Murrumbeena | Ormond | St Kilda East

# PARTY in the PARK

## Under the Stars

with

### Mark Seymour and The Undertow

Tinpan Orange and The Temporary

**Saturday 18 January**  
**6pm–10pm, Packer Park**  
**Leila Road, Carnegie**

MELWAY REFERENCE: 68 J8

BRING A PICNIC  
 OR ENJOY THE GOURMET FOOD AVAILABLE



# PARTY in the PARK

## Princes Park

**Sunday 16 February, 12pm–4pm**  
**Hawthorn Road, Caulfield South**

MELWAY REFERENCE: 68 A6

- Art and craft activities
- Puppet making
- Children's cooking classes
- Silent disco
- Free children's activities and rides
- Storytelling and face painting
- Wildlife education programs



# PARTY in the PARK

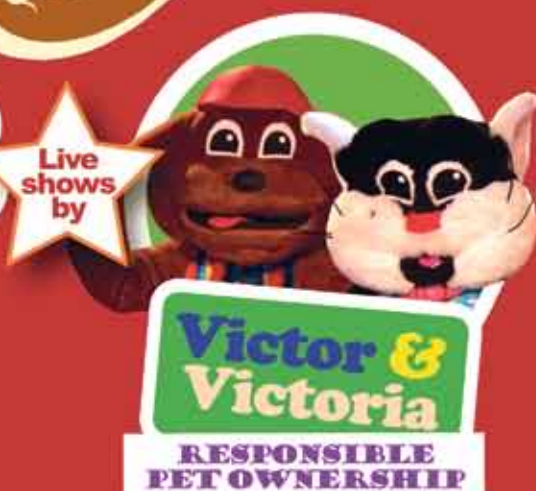
## and pet expo

### Allnutt Park

**Sunday 2 March, 12pm–4pm**  
**Wheatley Road, McKinnon**

MELWAY REFERENCE: 68 C11

- Free children's activities and rides
- Children's cooking classes
- Pets welcome
- Storytelling and wildlife education
- Lure racing, flyball and pet parade



Presented by Glen Eira City Council  
 For more information and accessibility requirements call  
 Council's Service Centre on 9524 3333 or visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)



/gleneiraarts



## Walking in Glen Eira

Walking is one of the most popular forms of exercise and can be enjoyed by people of all ages. With its mostly flat terrain, the City of Glen Eira is a perfect place to walk.

There are a number of large parks ideal for walking in Glen Eira, so why not get out during the warm months and try them out?

Great parks to walk — length of perimeter walking paths in metres:

- Caulfield Park: 2,182 metres
- Duncan Mackinnon Reserve: 1,200 metres
- Centenary Park: 687 metres
- Murrumbeena Reserve: 784 metres

**Please note:** all distances are approximate measurements.



With its mostly flat terrain, the City of Glen Eira is a perfect place to walk. Photo: Maxam Productions.

## Bag it and bin it!

Glen Eira is abundant with off-leash parks for dog walkers, but this privilege is often abused by a number of dog owners who fail to clean up after their dogs.

Not only is dog mess unpleasant, it is a human health hazard. Dog waste contaminates the ground and can pass intestinal parasites and infections to dogs and people. Your own dog can be repeatedly reinfested by parasites in this way.

Picking up the faeces and regularly worming your dog can prevent a great deal of this contamination and reduce health risks to the public.

Council's Manager Civic Compliance John Bordignon said picking up after your dog is a responsibility of being a pet owner. It also shows pride in your community, in yourself and in your dog.

"Council has tried to make it as easy as possible for local pet owners to clean up after their dogs by installing bag dispensers in many of Glen Eira's parks," Mr Bordignon said.

However, all dog owners should still take a bag with them when exercising their dogs, as pet owners doing the wrong thing will be fined.

## Get fit over summer

With summer almost here, why not get active and fit in one of your local parks. Glen Eira City Council has various parks across the municipality with fitness equipment installed.

The user-friendly fitness equipment, which is made from environmentally friendly recycled plastic, is conveniently located close to walking tracks. This provides users with the opportunity to do various exercises while walking or running around the park.

**Fitness equipment can be found in the following Glen Eira parks:**

- Bailey Reserve, Bentleigh East;
- Bentleigh Hodgson Reserve, Bentleigh;
- Caulfield Park, Caulfield;
- Centenary Park, Bentleigh East;
- Duncan Mackinnon Reserve, Murrumbeena;
- EE Gunn Reserve, Ormond;
- Halley Park, Bentleigh; and
- Koornang Park, Carnegie.

Guidelines on how to use the fitness equipment are located on nearby signs. These self-guided signs are well illustrated and carefully worded to make using the equipment easy.

### Benefits of exercise:

- supports weight loss and maintenance;
- tones and boosts muscle strength and power;
- improves cardiovascular fitness;
- helps control appetite;
- boosts energy;
- reduces stress;
- encourages relaxation;
- improves sleep;
- eases the pain or stiffness of arthritis; and
- keeps bones strong, which prevents osteoporosis.



Fitness equipment at EE Gunn Reserve, Ormond.

## news

# Carnegie Library accessibility trial

**Do you or someone you know have low vision? Do you find it hard to read books or the computer screen?**

In recognition of *International Day of People with Disability*, Carnegie Library will be hosting a trial of equipment and software designed to improve accessibility for people with low vision.

The trial includes: ZoomText, ClearView and a portable electronic magnifier.

**ZoomText** is a magnification and screen reading program that enlarges everything on the computer screen making it easier to read. The program can also read aloud your documents, web pages and emails through the computer speakers. This feature can

help people with learning difficulties and dyslexia as well students who study English as a second language. ZoomText also comes with a large print keyboard making it even easier to use.

**ClearView** is a simple to use electronic magnifier that makes things larger and easier to read or see. Place a newspaper or magazine on the movable reading table beneath the built-in camera to create large print on the monitor. You can use it to look at photos, write or sign documents or even do the crossword. Computer skills are not required.

**Please note:** if you cannot use the ClearView due to little or no sight, there is an OCR scanning unit. Place a book, document or a piece of mail



ClearView is a simple to use electronic magnifier that makes things larger and easier to read or see.

on the scanner and in a few seconds, the text will be read aloud. Computer skills are not required.

**Portable electronic magnifier** is a small hand-held magnifier that can be used around the library to

read spines of books, letters or documents.

The trial will run from Wednesday 27 November until Friday 10 January 2014.

For further information, contact Carnegie Library on 9563 0971.

# 2013 Moving Up

As the 2013 school year comes to a close, Glen Eira Youth Services is busy making sure Year 6 students are prepared for their transition to high school in 2014. This year, more than 650 Year 6 students have been a part of the *Moving Up* program.

Delivered in local primary schools, the program aims to decrease anxiety and stress during the transition from Year 6 to Year 7. Many students often feel the change is daunting and filled with uncertainty. Youth workers provide a supported space where discussions can start and issues can be resolved to make the change easier.

To make the transition simpler, here are a few tips from the *Moving Up* program that might be helpful with your preparation.

## Plan the journey

Do you know how you will be getting to school each day?

- If you will be catching public transport for the first time, do a few test runs during the school holidays with a family member or trusted friend. Make sure you know what bus/train/tram you will be catching and what time you will need to be at your stop.

## Homework

Yes, you are likely to get homework.

- Your teachers aren't going to bombard you with hours of homework when you start — they will help you adjust to doing set amounts of work each week.

- If you're having trouble with the set workload, make sure you talk with your teacher or let someone else know.

## Friendships

Will you know many people at your new school?

- Some people may be starting high school with friends from their primary school but some won't. Either way, it's a time when everyone will meet lots of new people.
- When meeting new people, think about what important qualities make up good friendships.
- Keep in contact with your primary school friends — just because you might be going to different schools, doesn't mean friendships have to end. Make sure you have each other's contact details and make an effort to catch up.

## Where to go for help

Most high schools are big places but that doesn't mean you won't be able to get support when you need it. Some people you might be able to go to for help could include:

- Year 7 co-ordinator;
- school wellbeing co-ordinator;
- school nurse;
- peer-support leader;
- youth worker; and
- older siblings or friends.

# The Summit 2013 — Youth Leadership Conference

On Tuesday 22 October, Glen Eira Youth Services hosted its first Youth Leadership Conference — *The Summit*.

*The Summit* aimed to inspire and challenge students to think creatively and engage their potential and ability to make a positive difference by being active leaders in their schools and wider communities.

Forty six local Year 9 and 10 students heard from key influential speakers, actor Eddie Perfect and Y Generation Against Poverty's (YGAP) Michelle and Eliza. They also had the opportunity to take part in electives covering topics from social justice to the environment hosted by Young People Without Borders, Conservation Volunteers Australia, Global Poverty Project and The Oaktree Foundation.

The services expo gave students the opportunity to explore volunteer and service opportunities as well as raise awareness of the issue around them and discuss how they can play a role in making a difference.

The feedback from our students who attended *The Summit* was overwhelmingly positive. One student described it as both inspirational and highly motivating. Other comments included:

"Thank you to all involved for organising this event, which our students found so valuable and engaging." — Jenny Sanchez (Wellbeing Leader, Glen Eira College)

"It was great to hear about the

different ways I could get involved and to be able to get the information I need to get started volunteering straight away." — Jessica (Year 10 Student)

Glen Eira Youth Services would like to thank the following services for their participation in the conference:

- Y Generation Against Poverty (YGAP);
- Young People Without Borders (YPWB);
- Conservation Volunteers Australia;
- Global Poverty Project;
- The Oaktree Foundation;
- Oxfam; and
- Volunteering Glen Eira.

We would also like to give a special thanks to Eddie Perfect.



Forty six local Year 9 and 10 students heard from key influential speakers including actor Eddie Perfect at Glen Eira Youth Services first leadership conference — *The Summit*. Photo: Nico Photography.



Glen Eira City Council Youth Services offers support services and programs for young people aged 10–25 who live, work or study in the municipality.

Youth Services provides a range of programs, including:

- Youth Leadership Team;
- *Plugged In Music Program*;
- *Moving Up*; and
- Young Mums' Group.

A short course covering sound recording and engineering basics. No prior experience required. Held at the fully equipped Glen Eira City Council Youth Services Plugged In Music Studio, this course is available to young people who live, work or study in the City of Glen Eira.

For further information on Youth Services programs or youth support, contact 9524 3676 or email [youthservices@gleneira.vic.gov.au](mailto:youthservices@gleneira.vic.gov.au)



# B.A.M.

Self-defence and emotional awareness program for girls aged 14 to 25

Wednesdays 4.30pm–5.45pm  
Bentleigh McKinnon Youth Centre,  
5 Higgins Road, Bentleigh 3204

For further information or to register, contact Youth Services on 9524 3676 or email [youthservices@gleneira.vic.gov.au](mailto:youthservices@gleneira.vic.gov.au)



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# Glen Eira BusEd — linking business and education delivers practical tools for business

Local businesses continue to benefit from BusEd's student projects — websites, databases, marketing plans and more ...

## Expressions of interest now being sought for 2014 projects

Glen Eira's *BusEd Program* has matched up local businesses with 72 student projects in 2013 through its educational partners — Monash University, Swinburne University, Holmesglen Institute and William Angliss Institute.

Businesses have benefited from a variety of projects including website development; software/database development; business information systems analysis; information systems integration; market research; marketing and business plans; and event management.

For businesses who are considering applying for a project in 2014, the below case studies provide examples of the outcomes that can be achieved through the collaboration of business owners and students.

### Party Higher — Contact Management System and Headphone Management Software

Paul Rosenberg, founder of Party Higher, an event company that specialises in silent disco events, applied for a Monash BusEd project

with the hope of streamlining his business processes.

Paul said the students developed software that enables them to securely run their wireless headphone system in any location including outdoors. They also developed a contact management system that saves them a lot of time in the way they manage their quoting and customer service.

"The students were very professional even though they had never worked with a real client before. They came up with new ideas and possibilities for me to consider and delivered a result above and beyond what I had expected," Paul said.



**Paul Rosenberg of Party Higher (centre) with Monash students Johnny Pham, Phyo Thant, Client, Nam Nguyen and Nick Sykes.**

### Pretty Little Treasures — new e-commerce website and Inventory Management System

Danielle Payne of Pretty Little Treasures ([www.prettylittletreasures.com.au](http://www.prettylittletreasures.com.au)), a retailer of new, second-hand and sample ladies' clothing and accessories was very pleased with the outcome of the Monash student project.

Danielle said this system has helped their business take a big step forward. "Doing this on our own would have taken us a very long time," Danielle said.

"The inventory management system will help us manage our stock and the website, which is integrated with the inventory management system.

It will also help us sell our products online as well as connect with our customers and suppliers."

### Bentleigh Traders Association — Customer Relationship Management System — winner of the student vote for Best System

President of the Bentleigh Traders Association Gerard Michaud, is looking forward to utilising the Customer Relationship Management (CRM) system that the Monash students developed for the association.

Gerard said the system integrates

with the association's existing website and will help them to better connect and communicate with all of their stakeholders, namely traders, landlords and the local community.

"The students were fantastic to work with. Both the students and the university staff take these projects very seriously and try very hard to achieve the scope of the project," Gerard said.



**Gerard Michaud of the Bentleigh Traders Association (second from left) with Monash students Agus Winata, Michelle Wang, Kai-Chin Chan and Michael Yeates.**

For further information or if you would like to participate in a *BusEd* project in 2014, contact Council's *BusEd Program* Co-ordinator Sandy Brouvalis on 9524 3333, email your project outline to [sbrouvalis@gleneira.vic.gov.au](mailto:sbrouvalis@gleneira.vic.gov.au) or visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

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# Think Local First

This festive season we encourage you to *Think Local First* before you shop. Take a look in your own backyard and support local independent businesses that are at the heart of the Glen Eira community.

Glen Eira is made up of many local strip shopping centres acting as the backbone of our residential communities. They offer an experience and variety not found in regional hardtop shopping centres. Local independent businesses unify the centres, providing a community hub of activity, variety and experience. The ongoing vibrancy of these centres relies heavily on local support. On behalf of local independent small businesses, we ask you to explore

the Glen Eira strip shopping centres this festive season — look at what is on offer locally, connect with your community and give local a chance. *Think Local First* when shopping this festive season.

**Think local first**