



GLEN EIRA CITY COUNCIL

JULY 2014

VOLUME 195

# gleneiranews

## Celebration of local talent

A celebration of local talent was held at Glen Eira Town Hall on Sunday 22 June, with the announcement of Glen Eira City Council's My Brother Jack Awards 2014.

More than 400 entries were received this year across all award categories.

Glen Eira Mayor Cr Neil Pilling said the art of telling stories takes many forms — from the humble pen and paper to more sophisticated technologies such as smartphones and tablets.

“Creating a story in any medium requires a great deal of skill and passion,” Cr Pilling said.

“Council takes pride in celebrating talented individuals and the wonderful stories, poems and photographs that they create.”

Council would like to thank the judges, sponsors and supporters of My Brother Jack 2014 and congratulates the following prize winners.

### Avenue Bookstore Open Short Story Award

**Judge:** Annette Trevitt

First prize: Owen Johns — *Canal*

Second prize: Fleur Murphy — *The Good Femme*

Third prize: Elise Carrotte — *The Narrator*

Commended: Brett Currie — *Coming of the Thunder Men*

Commended: Rosslyn Ball — *A Bunch of Bags and a Bogan*

### Glen Eira City Council Open Poetry Award

**Judge:** Paul Mitchell

First prize: Alicia Sometimes — *Universality*

Second prize: Laura Hallsworth — *On Tuesday*

Third prize: Phillip Damon — *Carnegie's Coming Up*

Commended: June Torcasio — *The River*

### Benn's Books Senior Secondary School Short Story Award

**Judge:** Amra Pajalic

First prize: Matthew Laughlin — *The Artist*

Commended: Kiara Currie — *Welcome to the World*

Commended: Danielle Clarke — *The Garden*

### Benn's Books Senior Secondary School Poetry Award

**Judge:** P.S. Cottier

First prize: Lauren Rosenberg — *Gone*

### Hardie Egmont Junior Secondary School Short Story Award

**Judge:** Stephanie Campisi

First prize: Mia Pisano — *Birdie in Flight*

Commended: Naomi Rodriguez Ryan — *A Breath Away*

Commended: Hannah Campbell — *City of Ashes*

Commended: Chloe Chin — *Jungle Antics*

### Grill'd Healthy Burgers Carnegie Junior Secondary School Poetry Award

**Judge:** Diana Harley

First prize: Susanna Gao — *Blessings to a Child*

Commended: Eloise Halloran — *Calamity*

Commended: Mikailah You — *Death*

Commended: Golda Sanchez — *Laughter*

### Hardie Grant Egmont Primary School Short Story Award

**Judge:** Angela Meyer

First prize: Chloe Shin — *The Computer Pig*

Commended: Matilda Pickthall — *Over the Hill*

Commended: Veronica Perez-Torres — *The Robbery*

Commended: Jake Hudson-Thompson — *Sammy Bears Adventures*

### Grill'd Healthy Burgers Elsternwick Primary School Poetry Award

**Judge:** Ozlem Baro

First prize: Caleb Gering — *The Creature*

Commended: Diya Agarwal — *Snow*

Commended: Martha Sands — *With Wings I Can Fly*

Commended: Esperenza Wilson — *White Man*

### Glen Eira City Council Photographic Award

**Judge:** Diane Soumilas

First prize: Naomi Rodriguez Ryan — *Morning in Packer Park*

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## Mayor's column

Six locals were awarded in the *Queen's Birthday 2014 Honours List*. Congratulations to Jeffrey Appel, Evelyn Field, Bonnie Hoffman, Rabbi Frederick Morgan, Professor Phillip Nagley and Professor Henry Prince for your outstanding contributions.

Glen Eira City Council's new garbage, recycling and green waste collection contractor begins in July. Your normal waste and recycling collection days will stay the same, but the time of day your bins are normally emptied may change. Bins should be put out the night prior to your collection day to ensure they are emptied.

With school holidays just around the corner, why not visit Glen Eira Sports and Aquatic Centre. The waterslides will be open from 10am to 7pm and the inflatable obstacle course from 12pm to 3pm. There will also various holiday programs available. See page three for further information.

The ninth annual *Winter Music Series* will be held during July and August. *Blue Eyes Cry* will kick-off the *Series* on Sunday 20 July at 2.30pm at Glen Eira Town Hall. Tickets are \$23 or \$20 for concession cardholders. Further information about the *Series* can be found on page 14.

Finally, Council's Youth Services is calling all interested bands, soloists, duos, acoustic acts and vocalists to submit their demo CD for the chance to compete in *Sounds of Glen Eira*. Previously known as *Battle of the Bands*, the closing date for all submissions is Friday 8 August. For further information, contact Youth Services on 9524 3676.

**Cr Neil Pilling**  
Mayor



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## Council wins ARA Gold

Glen Eira City Council has won a *Gold Award* at the 2014 *Australasian Reporting Awards (ARA)*.

Announced on Thursday 19 June, Council received the award for its *2012-13 Annual Report*.

ARA judges said Council's *Report* demonstrates Council's commitment to fully reporting on its activities to its community and to other stakeholders.

"It contains honest, well explained commentaries in plain language.

"The discussion of highlights, disappointments and challenges reflects a strong commitment to accountability and transparency."

Other organisations to win *Gold* included:

- BHP Billiton;
- Bureau of Meteorology;
- Judicial Commission of NSW;
- National Australia Bank;
- Wesfarmers Limited;
- Sydney Opera House; and
- some other Victorian councils.

*Report of the Year Award for Public and Not-for-Profit Organisations* was awarded to Audit Office of New South Wales.

Council was also the first public institution in three years to be announced a national finalist in the *Work Health & Safety Reporting Award*. Mirvac was also a finalist. The *Award* was won by Aurora Energy Pty Ltd.

The ARA is an independent organisation that promotes excellence in reporting and covers all corporations, government bodies, charitable and community organisations in Australia and New Zealand.

Copies of the *2012-13 Annual Report* are available from Council's Service Centre or [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

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## DEADLINES

The deadline for the next edition (August) of *Glen Eira News* is Wednesday 2 July for delivery 28 July to 1 August (weather permitting).

### Coming deadlines

The deadline for the September edition of *Glen Eira News* is Wednesday 30 July for delivery 1 to 5 September (weather permitting).

For advertising and *Community Diary* enquiries, contact 9524 3333 or email [editor@gleneira.vic.gov.au](mailto:editor@gleneira.vic.gov.au)

To submit editorial material write to:  
Glen Eira News, PO Box 42, Caulfield South  
VIC 3162 or email: [editor@gleneira.vic.gov.au](mailto:editor@gleneira.vic.gov.au)

## Play — keeping it simple

Playing with your child has many benefits. Not only does it help parents foster a close relationship with their loved one, but play helps children organise and make sense of their social worlds as they engage actively with people, objects and representations around them (*Being, Belonging and Becoming: The Early Years Learning Framework*).

Although play is for fun and enjoyment, children are continually improving their own personal development and self-esteem and developing problem solving and negotiation skills. Play can also expand children's thinking and enhance their desire to know and to learn.

Playing with your child is a special time for both you and your child. Parents are encouraged to take time every day to observe their child, their interests, what they can do and what they like doing.

When your child is challenged, try and assist them as much as possible. Follow your child's lead as to when to join in and remember to provide space and resources.

Playing with other children is just as important, so providing opportunities for children to play together is an essential part of their growth and development. As children play alongside and with other children — talking, negotiating, making decisions, expressing their feelings and ideas — they are developing skills and an

understanding of relationships for lifelong learning.

Through play, children develop social skills and interpersonal skills. They develop numeracy, literacy and language skills, setting them up for future academic success.

Glen Eira City Council Family and Children's Services will host *Play — keeping it simple* on Wednesday 30 July at 7.30pm.

To be held in the Caulfield Cup Room at Glen Eira Town Hall at 7.30pm, this session for parents of young children will acknowledge the importance of play in early childhood. The session will also focus on child development; environment and what children really need — confirming that simple play experiences are as suitable today as ever.

Cost for the session is \$7 per person and bookings can be made through Council's Service Centre on 9524 3333 or online at [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

### Toy library display

Caulfield Community Toy Library and Moorabbin Area Toy Library will also have interactive displays on the night.

Toy libraries are a fabulous resource for families, grandparents, family day care

educators and other carers and groups.

Joining a toy library is a great way to access a variety of quality new and traditional toys; puzzles; costumes and dress ups; games; duplo; vehicles; big role-play toys; party packs; and more.

Toy libraries offer an affordable way of providing children with a variety of experiences through play.

### Toys Libraries in Glen Eira

#### Caulfield Community Toy Library

Carnegie Swim Centre  
Corner Moira Avenue and Lyons Street  
Carnegie  
Phone: 0448 770 142  
Email: [cctoymat@gmail.com](mailto:cctoymat@gmail.com)

#### Moorabbin Area Toy Library

Moorleigh Community Village  
90-92 Bignell Road  
Bentleigh East  
Phone: 9570 3590  
Email: [moortoylib@gmail.com](mailto:moortoylib@gmail.com)

### Resources

KidsMatter — <http://www.kidsmatter.edu.au/ec/>  
Raising Children Network — <http://raisingchildren.net.au/>  
Kidscount — <http://www.kidscount.com.au>

## Community column

### Speaking up for our City

#### Council's Public Health Unit assists with national product recall

Glen Eira City Council's Public Health Unit has assisted the State Health Department with a national recall of a dangerous gym pre-workout supplement powder.

Following a complaint to the State Health Department by a Glen Eira resident who was hospitalised shortly after consuming the powder, Council's environmental health officers visited the resident's home, obtained written statements and collected the remainder of the product for testing.

Testing revealed that the product contained prescription only medications, resulting in a national recall of the product — a satisfying outcome for all involved.

Council officers have visited the one Glen Eira store which stocked the recalled product to ensure it had been removed from sale.

### Engaging our community

#### GESAC recognised nationally

Glen Eira City Council has received two national awards for its state-of-the-art sports and aquatic centre at the 2014 Property Council of Australia (PCA)/Rider Levett Bucknall Innovation & Excellence Awards.

Glen Eira Sports and Aquatic Centre was presented with the Ryan Lawyers Award for Best Tourism and Leisure Development, while Council was recognised with the ISPT Award for Government Leadership.

Council is honoured to receive such prestigious awards and be recognised for innovative and leading practice.

## School holidays at GESAC

Glen Eira Sports and Aquatic Centre (GESAC) is the perfect destination these school holidays to keep your child active in a fun and safe environment.

*Team Holiday*, a multi-award winning school holiday program provider, will run a range of fun and interactive activities for kids from 30 June to 11 July.

All activities will utilise the state-of-the-art facilities in and around GESAC — the swimming pools, stadium courts, surrounding parks and playground.

The program operates during the holiday period, Monday to Friday, from 8am to 6pm. You can enrol in as many days as you like.

In addition, GESAC will hold its *Fast-Lane*

holiday program. The program offers swimming lessons every morning, Monday to Friday, to accelerate progression. This program is open to swim school members and the public.

The waterslides will be open from 10am to 7pm during the holidays, along with a new giant inflatable obstacle course, which will be open from 12pm to 3pm.

Captain Swimalot is scheduled to make regular appearances with lots of fun and activities planned for the kids.

Basketball lovers are also well catered for with three separate holiday programs on offer at different times over the two-week holiday period. The Warriors Basketball Association, Melbourne Tigers and Hoopsmart will run basketball programs





## CEO's column

Glen Eira City Council has consulted on a proposal to build a new open space at what is currently the intersection of Archibald and Gisborne Streets in Elsternwick. The location is in one of the gap areas identified in Council's *Open Space Strategy*, which was finalised earlier this year. Council has endorsed the concept and initiated the statutory process to close the intersection. Speed humps are proposed for Riddell Parade in order to slow traffic as it passes the new open space.

We are currently consulting on the concept for a large new park on the site of the Glen Huntly Reservoir. Consultation is open until Friday 11 July.

These are two of the five open space projects that are funded in 2014 to 2015.

The Victorian Auditor General has commenced a Performance Audit of the Caulfield Racecourse Reserve Trust. It will address the Trust's governance of the Reserve in accordance with the purposes of the Crown Grant — a racecourse, public recreation ground and public park. A report is expected to be tabled in Parliament later this year.

**Andrew Newton**  
Chief Executive Officer



# Rates: what you pay and why

## How rates are set

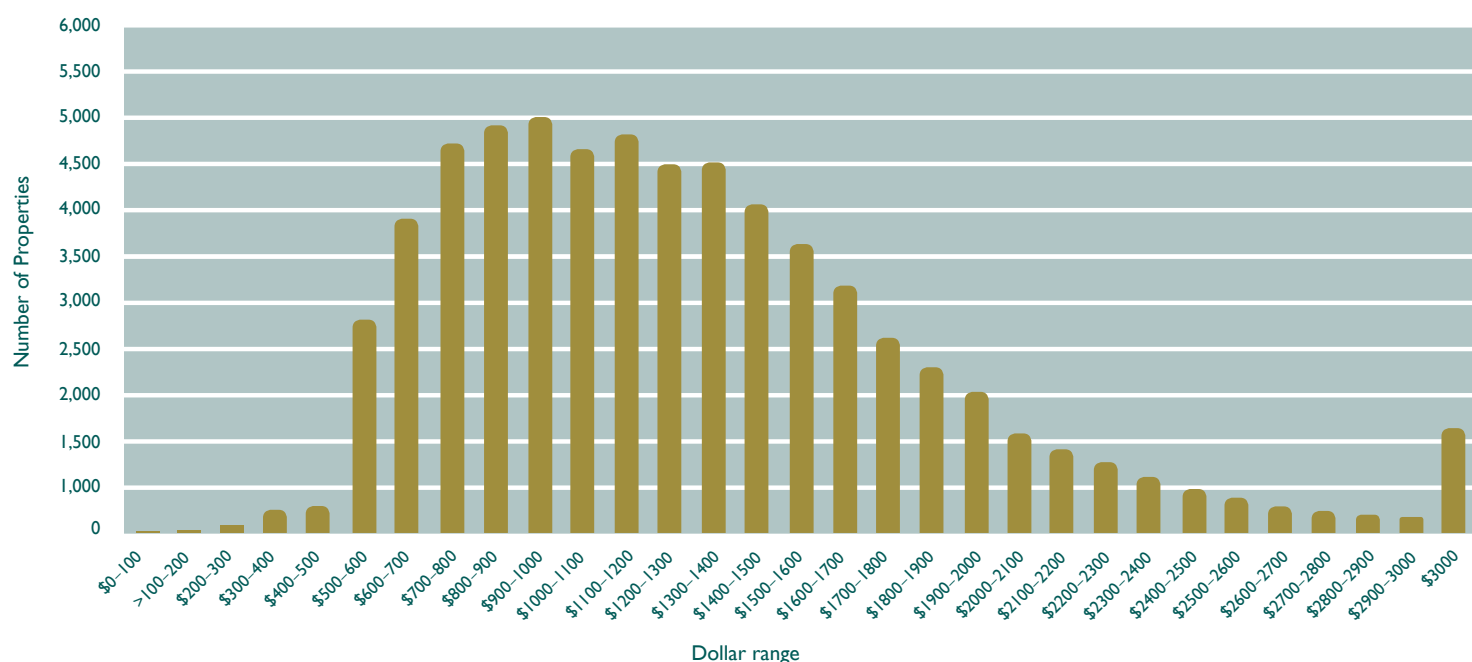
The rates system is set down in State Government legislation. One of the easiest ways to explain this system is that if you own one per cent of the value of property in a municipality, you pay one per cent of the total rates.

Rates are set according to how much your property is worth compared to the rest of the municipality. For example, a \$700,000 property in a wealthy municipality may be below the average house value, so the owner would pay below the average rates. However, a \$700,000 property in a less affluent municipality might be well above the average house value so the owner would pay above average rates.

The distribution of rates on residential properties within the City of Glen Eira is set out in the following graph:

### Distribution of Residential Rates and Charges Payable 2013–2014

(After rebate — excludes the State Government Fire Services Levy)



### Revaluation of all properties

All properties in the City have been revalued as at 1 January 2014. The total value of rateable property in Glen Eira is \$46.3 billion. The revaluations of all properties are required by the State Government to levy land tax and the Fire Services Property Levy.

The level of value, as set by the Valuer General, has been assessed as at 1 January 2014 and used for rating purposes from 1 July 2014 to 30 June 2016. Owners may object to the valuations.

### The revaluation has no effect on Council's total rate income

The revaluation has no effect on Glen Eira City Council's total rate income. Rising property values do not impact on Council's total revenue collection. They usually result in the adjustment, by Council, of a lower rate in the dollar to offset the overall increase in property values. For example, the rate in the dollar in 1987–88 (City of Caulfield) was 9.4985 of net annual value. The rate in the dollar in 2013–14 is 3.3218.

If Council had held the rate in the dollar constant at 1995–96 levels, then Council would have raised more than \$280 million extra in rate revenue since then.

The revaluation can affect the rates on an individual property. Rates are redistributed according to the shift in property values that have occurred in different parts of the municipality. Some ratepayers may experience a change in their rates depending on

the type of property they own, where it is located and how its value has moved relative to the average.

### How does the City of Glen Eira compare with other municipalities?

Average rates and charges for the City of Glen Eira are \$215 per assessment below the average of inner metropolitan councils. (\$13.1 million per annum. Refer to figure one.) This means that Council charges \$13.1 million per annum less than inner metropolitan municipalities and has \$13.1 million per annum less for upgrading or providing facilities and services. The average rates and charges per person, per week in the City of Glen Eira will be \$12.33.

In terms of operational expenditure (excluding depreciation), Glen Eira ranks as spending \$221 less per assessment (\$13.5 million) than the average for the inner metropolitan grouping. (Refer to figure two.)

Council's capital spending has been very solid over the trend period and continued to be strong in the 2012–13 financial year, with a demonstrated commitment to renewing and upgrading existing assets. (Refer to figure three.)



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Figure one: Rates per assessment 2012–13

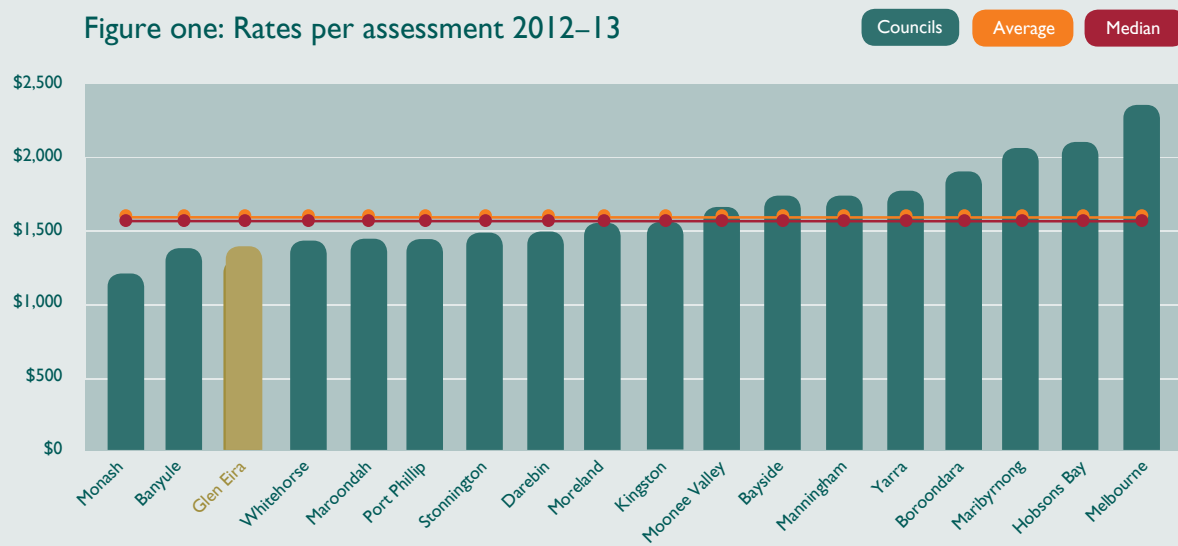


Figure two: Expenses (excluding depreciation) per assessment 2012–13 inner metropolitan councils

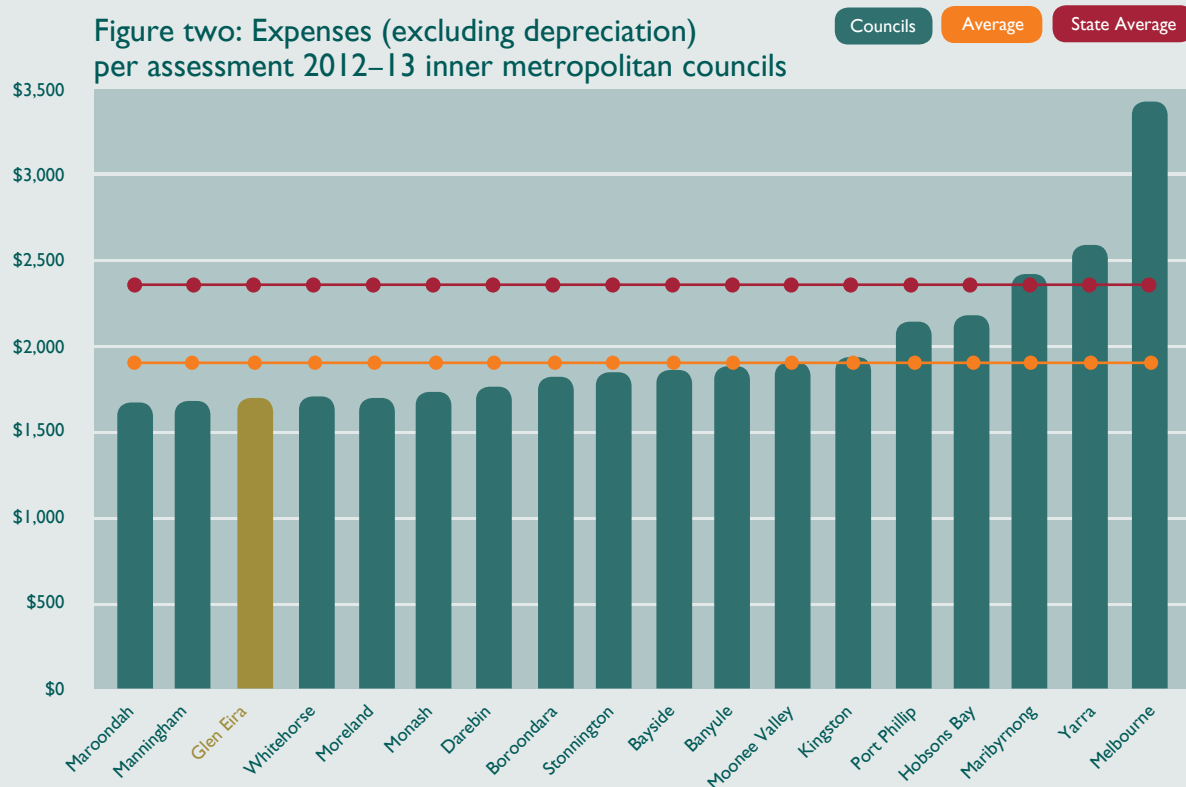
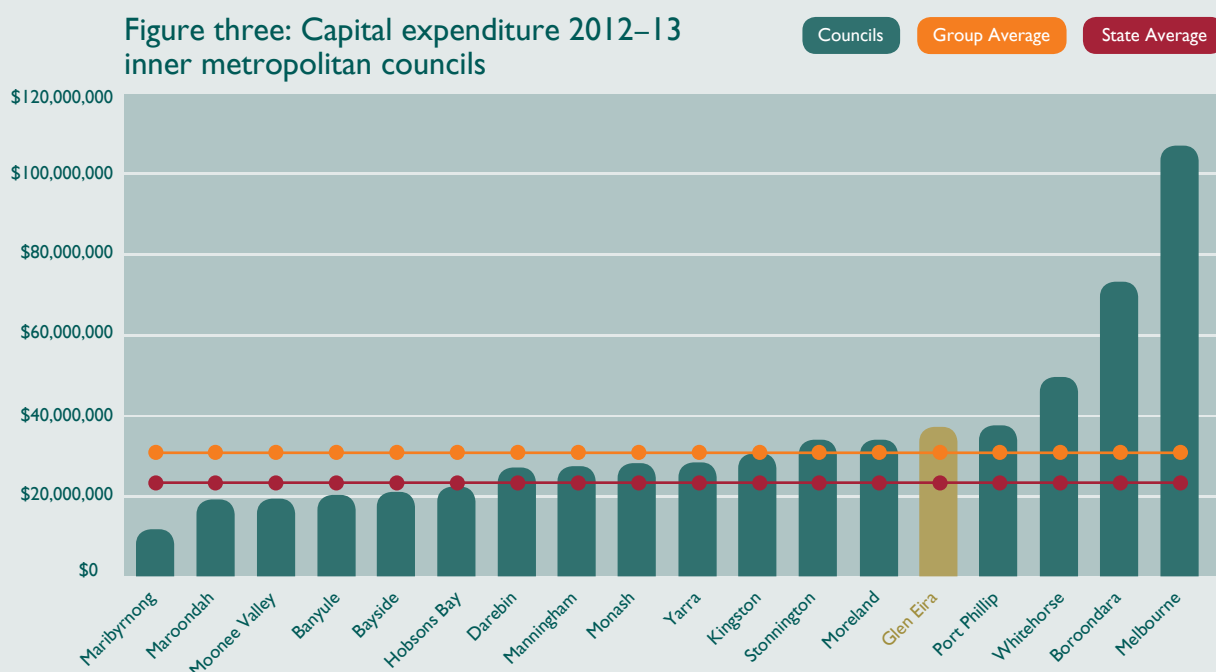


Figure three: Capital expenditure 2012–13 inner metropolitan councils



Note: whilst Melbourne is shown in the graphs, the averages excludes Melbourne's result.

### How does Local Government compare with other levels of government?

The whole community pays taxes and rates. Of the total tax revenue collected by all levels of government, currently councils only collect 3.5 per cent. The other 96.5 per cent goes to federal and state governments. The more tax revenue that federal and state governments return to local projects, the less pressure there will be on rates.

Council's reliance on rates is influenced by policy and legislative factors that preclude or limit Council's ability to charge. Council does not have discretion to set user fees and charges for a range of services where this is set out in State legislation or regulation, such as prescribed fees for planning permits, or in funding agreements with other levels of Government, such as those applying to aged services and maternal and child health.

The amount of rates collected by a council depends on conscious and considered choices as to the quantity and quality of services that it decides to provide and how much of the cost is to be recovered from other revenue sources. The amount collected in rates represents the difference between the total expenses required by Council to fund programs, maintain assets and to service and redeem debt, and the total revenue from all other sources. Other revenue sources include grants from other levels of government, prescribed and discretionary fees, fines and charges, income from the sale of assets and interest earned. Hence, rates are the balancing item between total expenses and all other revenue sources.

### What are the pressures on rates?

Council's services can be maintained with rates at the current level in real terms. However, the renewal of ageing infrastructure and community facilities needs to be accelerated.

The majority of Council's buildings and facilities were built before or during the 1950s, 60s and early 70s and are reaching the stage of their life where they require major maintenance and renewal works.

In addition to this, a number of shopping strips need to be upgraded along with roads, footpaths and drainage systems.

Investments in local facilities can have a positive impact on property values. Properties in areas with good shopping strips, parks and playgrounds, children's services, libraries, recreation facilities, etc. can be more attractive and therefore more valuable.

Another pressure on rates is cost-shifting — situations whereby federal and state governments shift their responsibility for delivering programs and service onto Local Government, with no or insufficient funding.

Over the years many joint government–council programs have been established on the basis of cost sharing. As the years unfold, governments do not maintain their share and ratepayers are left to pick up more of the costs.

The Federal Parliamentary Inquiry into cost-shifting several years ago revealed:

3.10 “The submissions make a strong case that there has been cost-shifting from the States and the Commonwealth to local government:

- States (and to a lesser extent the Commonwealth) have legislated for local government to assume additional responsibilities, or changed regulatory frameworks in such a way as to impose additional costs on councils, without providing matching resources.
- States (and sometimes the Commonwealth) have reduced or withdrawn financial support for services leaving local government to deal with community expectations that those services will be maintained.

3.25 On the available evidence, the Committee has little doubt that local government faces some real difficulties in generating adequate revenues to meet its expanded responsibilities, and that significant financial problems may be in prospect. Shortfalls in infrastructure spending are of particular concern.”



## Glen Eira residents support local park proposal

Glen Eira City Council has proposed a new park in Elsternwick. The new local park would see the closure of a roundabout at the intersection of Archibald Street and Gisborne Street.

Local resident Matthew Annells said he and his family are extremely happy with the proposal and fully support Council's plans.

"There are many families with young children who live in the immediate vicinity of the relevant area for development," Mr Annells said.

"I think the new park would be a wonderful addition to this pocket of Elsternwick."

Mr Annells also stressed how important having access to open space is.

"With so much development going on in and around suburban Melbourne and the consequential increase in population density, the need for more parks and open spaces has never been greater."

"The health, environmental and community benefits of open spaces like the one being proposed are really important if Elsternwick is going to maintain the right balance between

development and lifestyle," Mr Annells said.

Council's proposed park will enhance the local streetscape and reinforce the character of the area with the continuation of tree planting along Riddell Parade and softening of existing footpaths through the park.

The park will incorporate large canopy trees, a grassed area and plantings will assist to alleviate urban heat and contribute to creating a walk-friendly neighbourhood for all ages to enjoy.

This project responds to a key priority of Council's *Open Space Strategy*.



## Restricted breed dogs: owner responsibilities

Restricted breed dogs are defined as dogs that fit the *Approved Standard for Restricted Breed Dogs in Victoria*. These may be pure or crossbred American Pit Bull Terriers (or Pit Bull Terriers), Perro de Presa Canarios (or Presa Canario), Dogo Argentinos, Japanese Tosas or Fila Brasileiros.

Following changes in September 2011 by the State Government to the *Domestic Animals Acts 1994*, the only restricted breed dogs that can be kept are those that were in Victoria prior to 1 September 2010 and are registered (as any breed) with the local council prior to 30 September 2011.

Owners of restricted breed dogs must comply with a range of requirements. Not only must the restricted breed dog be registered, but it must be desexed and implanted with an ISO microchip (unless already microchipped prior to 20 May 2003).

Restricted breed dogs must wear a securely fastened, prescribed collar at all times.

The collar is specifically designed to be visible from a distance and is reflective at night.

Restricted breed dogs must be kept in a secure, escape-proof enclosure with warning signs. Any gates to this enclosure must be self-closing, self-latching and lockable.

When being exercised off the property, restricted breed dogs must be muzzled and leashed.

There are major penalties for owners of restricted breed dogs who fail to comply with the requirements for the keeping of a restricted breed dog.

Owners can also be jailed for up to 10 years if their dog kills someone or for up to five years if their dog endangers someone's life.

In accordance with legislation, Glen Eira City Council will take action and owners will face serious consequences.

## Working together to address cat overpopulation

A survey by Monash University has revealed that 22 per cent of people feed cats that don't belong to them.

However, what many people don't realise is that feeding unknown cats and not taking full ownership or responsibility for them contributes to the high number of feral and stray cats.

As part of the *Who's for Cats?* campaign, Glen Eira City Council is calling for people who are feeding an un-owned cat to act humanely and take full responsibility for the cat by contacting Council to seek advice on either taking ownership of the cat (registering and desexing) or by bringing the cat into their

local pound or shelter.

Council's Manager Building and Civic Compliance John Bordignon said it's important to educate the community about the problems associated with cat overpopulation.

"Cats breed extremely quickly, and if left alone, the stray cat population would continue to breed," Mr Bordignon said.

"Large numbers of unowned cats on the streets is causing problems for residents, such as spraying strong smelling urine around houses and cars, fighting with other cats and spreading disease.

"This is a situation no humane person or

cat lover wants to see continue."

For further information, contact Council's Service Centre on 9524 3333 or visit [www.whosforcats.com.au](http://www.whosforcats.com.au)



## Changes to occasional care

Glen Eira City Council's occasional care sessions will change to Wednesday and Thursday from the week commencing Monday 14 July.

Located at Carnegie Children's Multi-purpose Centre, the program provides short-term and affordable care options for children aged six months to five years.

Sessions run from 9.30am to 12.30pm each Wednesday and Thursday during school terms.

Places will be available for permanent bookings so you can have regular day/s each week. Casual bookings can also be made.

For further information and bookings, contact Council's Service Centre on 9524 3333.

# News in brief

## BPAY View

Are you tired of paper bills?

BPAY View is a convenient way to pay your Glen Eira City Council rate and valuation notice while removing the need for paper bills. You can now receive, pay and store your rate notices through your online banking.

Say goodbye to paper bills and register for BPAY View today.

With convenient email, SMS or bank message reminders, and secure online or mobile access, BPAY View makes it easy to pay on time, every time. It's also an environmentally friendly way to pay your bills.



## Community Consultation E-Newsletter

Glen Eira City Council produces a regular electronic newsletter that provides information about where and when community consultations will be held and how to participate. The *Community Consultation E-Newsletter* is sent via email.

To subscribe, visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

## Fostering resilience and self-esteem in our children

Presented by Kathy Walker, this session will provide strategies to help build a positive self-esteem in your child and resiliency skills.

**Date:** Thursday 17 July

**Time:** 7.30pm–9.30pm

**Location:** Glen Eira Town Hall — Theatrette, corner Glen Eira and Hawthorn Roads, Caulfield

**Cost:** \$7 per person

Places are limited. Registration and payment must be received prior to each session. No refunds or exchanges will be offered. To book online, visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au) or contact Council's Service Centre on 9524 3333.

## National Blood Donor Week

*National Blood Donor Week* will be held from Sunday 27 July to Saturday 2 August and pays tribute to all blood donors across the nation who each year give more than 1.35 million life-saving blood, plasma and platelet donations across Australia.

Blood donors are the heroes to many cancer patients, trauma victims and renal dialysis patients amongst countless others.

If you haven't donated blood before, *National Blood Donor Week* is the perfect time to make an appointment.

To make an appointment, contact 13 14 95 or visit [www.donateblood.com.au](http://www.donateblood.com.au)

The Caulfield Blood Donor Centre is located at 322 Hawthorn Road, Caulfield.

## Opening hours

Monday: 8.30am–3.30pm

Tuesday: 1pm–8pm

Wednesday: 2pm–8pm

Thursday: 1pm–8pm

Sunday: 8.30am–3.30pm



## out and about



**The City of Glen Eira's new waste collection trucks — Glen Eira Mayor Cr Neil Pilling and Manager Sustainability Rachel Ollivier.**

Photo: Rob Churchus.



**My Brother Jack Awards — Cr Jamie Hyams, First Prize winner in the Benn's Books Senior Secondary School Short Story Award Matthew Laughlin and Glen Eira Mayor Cr Neil Pilling.**

Photo: Lucia Rossi.



## Libraries are now tech centres



Excited to try out the latest technology? Curious about e-books? Need help to get online? If the answer is yes, then visit our libraries. You'll be surprised what you can discover and do there.

### One-on-one tech support

Do you need help to get online, download e-books, use your iPad, tablet, e-reader or other devices? A free one-hour session with our library tech support professionals will answer all your technology questions and get you online. They have lots of tips and tricks to share and will show you step-by-step how to use technology with confidence.

Tech support is available at Caulfield and Carnegie libraries on Mondays, Tuesdays, Wednesdays and Fridays from 10am to 6pm and Thursdays from 1pm to 8pm.

Book online at [library.gleneira.vic.gov.au](http://library.gleneira.vic.gov.au) or at any Glen Eira library.




### Getting connected

Not everyone is confident in using new technology, so we have implemented a range of hands-on, small and relaxed workshops to help you get connected.

Presented each month by IT professionals, these workshops cover a range of topics from computer basics, email and the internet to using social media platforms like Facebook, Viber and Skype to help keep you in touch with family and friends. There will also be workshops on uploading digital photos and using iPads.

Places are limited, so bookings are essential. Book online at [library.gleneira.vic.gov.au](http://library.gleneira.vic.gov.au) or at any Glen Eira library.



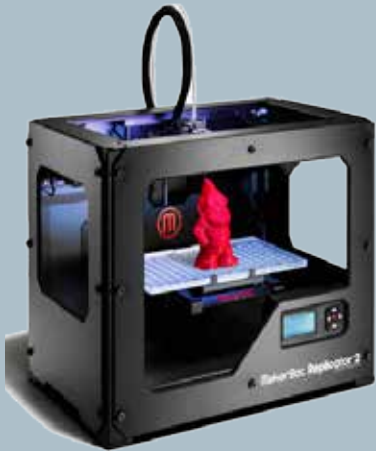
### 3D printing

Get started with 3D modelling at Bentleigh Library on our new 3D printer. With this exciting new technology, you can create jewellery and puzzle pieces, architectural models and cookie cutters from PLA plastic filament.

3D printing creates solid objects from a 3D digital design. This amazing technology is used in manufacturing industries; hospitality; science and medicine; art and crafts; and for hobbies.


It costs just \$1 per hour to use our 3D printing service.

For further information about our 3D printer and how to submit your print job, visit the library website.



### More e-books

With more than 4,000 titles for you to download and read, our growing range of great e-books is available 24/7, anywhere and anytime. It's easy and convenient, so you don't have to wait until the libraries are open to borrow a book and start reading. Download to your PC or laptop; e-reader; iPad; tablet; or smartphone. We can help you get started — just ask at the libraries.



### We're here to help

At our libraries, staff are out on the floor and ready to help you. They carry a Surface Pro tablet with them so they can check the catalogue and the internet and give on-the-spot assistance, saving you time and making it easier to find a great book to read. So come and visit our libraries and have a chat to one of our friendly staff.



# iPad Centre



Visit the iPad Centre at Caulfield Library to get hands-on with an iPad for free. Try one out at your own pace — our staff member will help you get started. Just sit back, relax and check out the latest apps, keep up with what's happening in the news and play games.



## Magazines online

You can now get your favourite magazine, plus access to lots of others from Australia, the UK and USA whenever it suits you. Download a complete copy of the magazine to your iPad, tablet, laptop or smartphone and get reading. Flip through the pages at your leisure — it's just like reading the real thing, so you won't miss a word or photo!

## Try e-readers at no cost

Interested in trying e-books? Then borrow a Kobo e-reader from one of our libraries. There are 80 e-readers for loan, preloaded with 25 books. Library staff will show you how to use the e-reader and download other e-books from our collection, so you can start reading straight away. It's that simple!

## Console gaming

Xbox and Wii gaming at Caulfield and Carnegie libraries is great fun for children and teens. Available weeknights from 4pm to 6pm and with extended play during school holidays and exciting high score challenges, there's lots to enjoy. The brand new Gaming Centre at Carnegie Library features a 190 centimetre flat screen television with sound bar, Wii U and Xbox One consoles and comfortable gaming beanbag chairs for the ultimate gaming experience.

Book at the library, or contact Caulfield Library on 9524 3623 or Carnegie Library on 9563 0971.



## Coming in July

Bringing indigenous plants into the garden with Bayside Community Nursery  
Co-ordinator Julie Shepherd



**Thursday 10 July, 7pm–8pm**  
**Carnegie Library**

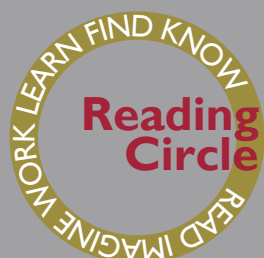
Join us for a talk about planning a garden using indigenous plants. It is easier than you think!

Bookings are required for all talks and can be made online at [library.gleneira.vic.gov.au](http://library.gleneira.vic.gov.au) at any Glen Eira library or by contacting 9563 0971.

Reading Circle — Merric Boyd and Murrumbena  
with Colin Smith

**Wednesday 16 July, 7pm–8.30pm**  
**Carnegie Library**

Join Colin Smith as he discusses his recently released book *Merric Boyd and Murrumbena: The life of an artist in a time and a place*. Colin will talk about the Boyd family, their connection to the local area and their influence on Australian art.

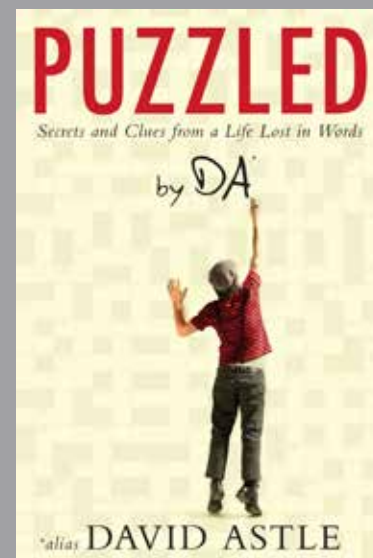


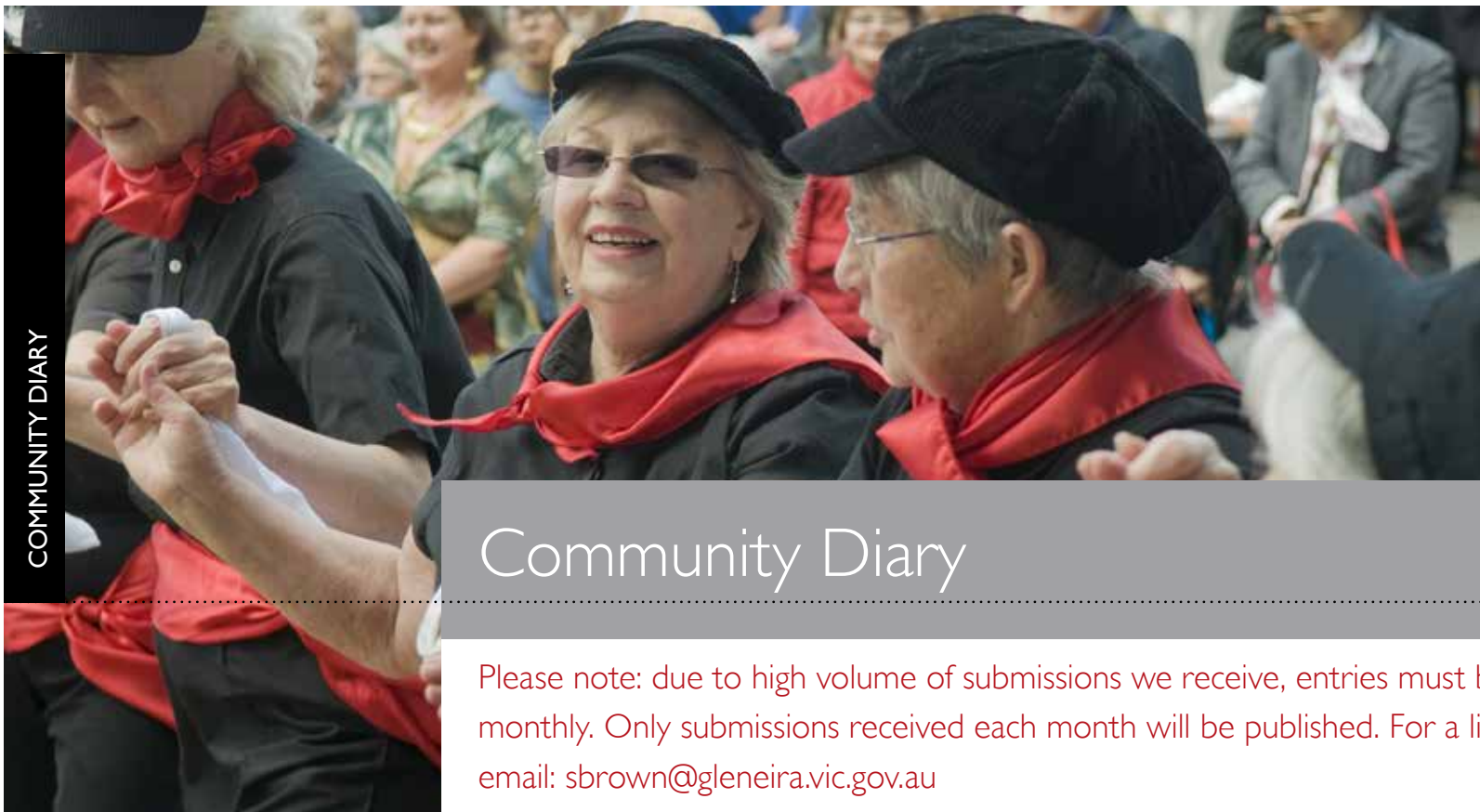
Secrets of puzzles and words with David Astle

**Wednesday 30 July, 2pm–3.30pm**  
**Carnegie Library and Community Centre — Boyd Room**

Back by popular demand is everyone's favourite word nerd. David is a crossword maker for *The Age* and *Sydney Morning Herald*, and wordplay columnist with *Spectrum*. He's the author of *Cluetopia*, *Puzzled*, *Puzzles & Words* — and now *Puzzles & Words 2*. This session will unlock the secrets of each clue recipe, and pass on the pleasures of solving and making your own clues. Far more than your chance to unravel a single puzzle, David's chat is a challenge to open your mind to deeper wordplay.

and your imagination to germinate, ready for any future conundrum.





## Community Diary

Please note: due to high volume of submissions we receive, entries must be submitted monthly. Only submissions received each month will be published. For a list of deadlines, email: [sbrown@gleneira.vic.gov.au](mailto:sbrown@gleneira.vic.gov.au)

### MEETINGS AND CLUBS

**Australian Plants Society South East Melbourne Region** meets on the first Tuesday of every month from 8pm at Hughesdale Community Centre, corner Poath and Kangaroo Roads, Hughesdale. Guest speaker and light supper provided. Visitors and new members welcome. Contact: 9578 3171.

**Bentleigh Bayside Parkinson's Support Group** meets on the fourth Monday of every month from 1.30pm to 3.30pm at Bentleigh-Bayside Community Health, Gardeners Road, Bentleigh East. Contact: 9581 8700.

**Bentleigh Garden Club** meets on the last Tuesday of every month at 7.45pm at St John's Anglican Church Hall, corner Tucker and Centre Roads, Bentleigh. Contact: 9570 1488.

**Bentleigh Ladies Probus Club** meets on the first Thursday of every month from 10am at the Uniting Church, 497 Centre Road, Bentleigh. Contact: 9557 4067.

**Caulfield Combined Probus Club Inc.** meets on the first Wednesday of every month from 10am at Caulfield Senior Citizens Centre, 8-10 Cedar Street, Caulfield South. Contact: 9563 5105.

**Caulfield Over 50s Dancing Group** meets every Monday (except public holidays) from 12.30pm to 3.30pm in the Auditorium at Glen Eira Town Hall, corner Glen Eira and Hawthorn Roads, Caulfield. Contact: 9822 2064.

**City of Glen Eira Brass Band** rehearses every Wednesday from 7.30pm at the back of the bowls club at Caulfield Park. If you can play a brass instrument or would like to learn, then come along. People of all ages welcome. Contact: 0408 354 398 or visit [www.gleneiraband.com.au](http://www.gleneiraband.com.au)

**Glen Eira Cheltenham Art Group** in Bentleigh East offers art classes for both adults and children. Adult classes are held day and evening and children's classes are on Wednesday afternoon and Saturday morning. Adult classes include drawing,

tonal oils, watercolours, mixed-media, acrylics, oils, pastels and life drawing. Contact: 9563 7621 or visit [www.gecartgroup.com.au](http://www.gecartgroup.com.au)

**Jewish Bereaved Parents Support Group** is for parents in the Jewish community who have suffered the death of a child. Regular monthly peer support meetings, activities and social nights. Free lending library. Contact: 0403 867 494.

**Life Activities Club Bentleigh** offers a range of activities for people over 50. New members welcome. Contact: 9662 2930 or 0427 275 959.

**Ormond Tennis Club**, Foch Street, Ormond, welcomes new players for their intermediate mixed Wednesday night social tennis from 7.15pm. Cost of \$10 includes light supper. Contact: 9579 0451.

**Phoenix Park All Ability Table Tennis Group** meets every Monday and Thursday during the school term from 5.30pm to 7pm. Coaching by Zvi Schweitzer and Ben Rychter. Contact: 0412 804 036.

**Phoenix Park Table Tennis Club** (formerly Princes Table Tennis Club) operates on Mondays and Thursdays. Seniors: 9am to 1pm. Juniors, families, adults and people of all-abilities: 5.30pm to 10.30pm. Contact: 0412 804 036.

**Probus Club of Brighton East** meets on the second Friday of every month from 10am to 12pm at The Bentleigh Club, Yawla Street, Bentleigh. New members welcome. Contact: 9029 6084 or 9592 3499.

**Rotary Club of Caulfield** meets every Tuesday from 6.30pm to 8pm at The London Tavern, 414 Hawthorn Road, Caulfield South. Visitors welcome. Contact: 0408 024 224 or visit [rotarygleneira.org.au](http://rotarygleneira.org.au)

**Sandbelt Ladies Probus Club** meets on the first Monday of every month from 10am at Bentleigh RSL, 538 Centre Road, Bentleigh. Visitors welcome. Contact: 9557 6778.

### EVENTS

**Honey Festival** will be held on Saturday 5 July from 10am to 3pm at Koornang Uniting Church, 115-117 Murrumbeena Road, Murrumbeena. Come along and find out about bees and bee keeping. There will be children's activities and bee-related products and plants for sale. Entry: \$2 (children free). Contact: 9568 7190.

**Honey Festival Ball** will be held on Saturday 5 July at 8pm in Murrumbeena. Ballroom dancing. Bring a plate to share. No alcohol. Cost: \$12. Bookings essential. Contact: 0403 083 113.

**Bentleigh winter brain workout test** will be held on Friday 11 July from 7pm to 10pm at Bentleigh RSL. Free admission. Bookings essential. Contact: 9662 2930 or 0427 275 959.

**Bentleigh Traders Association Coolest Pet Competition** will be held on Saturday 12 July from 11am to 1pm at Bentleigh Rotunda. The free competition is open to children under 16 and there are some great prizes to be won. Contact: [shopbentleigh.com.au](http://shopbentleigh.com.au)

**The Handmade Show** will be held on Saturday 19 July from 10.30am to 3.30pm at St. Anthony's Parish Hall, corner Grange and Neerim Roads, Glen Huntly. Free entry. Contact: 0423 727 607 or visit [www.thehandmadeshows.blogspot.com](http://www.thehandmadeshows.blogspot.com)

**Team of Pianists** presents *Slavic Romance* — *Sisters from the Sydney Symphony* on Sunday 20 July at 3pm at Rippon Lea, 192 Hotham Street, Elsternwick. Marina Marsden (violin), Justine Marsden (viola) and Robert Chamberlain (piano) will perform. Cost: \$40 adults, \$30 concession and \$20 students. Contact: 9527 2851.

**Christmas in July Handcraft and Plant Market** will be held on Sunday 27 July from 10am to 2pm at Temple Society Australia, 152 Tucker Road, Bentleigh. Contact: 0407 271 764.

**The Sew Inspired Patchworkers of Murrumbeena quilt display** will be held on Saturday 9 August from 10am to 5pm

at Baptist Church Hall, 44 Murrumbeena Road, Murrumbeena. Entry of \$6 includes devonshire tea. Contact: 0423 001 603.

**Six day holiday** to Canberra, Batemans Bay and Jervis Bay will be held between Monday 29 September and Saturday 4 October. Places filling fast. Contact: 9557 5739.

**Murrumbeena Relay for Life** will be held on Saturday 11 October and Sunday 12 October. Registrations for the 2014 event at Duncan Mackinnon Reserve are now open. In 2013, 799 Glen Eira residents took part in the event, raising \$106,000 for Cancer Council Victoria. Contact: 1300 656 585 or visit [www.relayforlife.org.au](http://www.relayforlife.org.au)

### COMMUNITY

**Caulfield Community Toy Library** will soon move to its new home at 12 Munro Avenue, Carnegie. An official launch and open day will be held at the new library on Saturday 23 August. Come join us for free children's activities. Contact: 0408 770 142 or visit [www.cctl.org.au](http://www.cctl.org.au)

**Elsternwick Toddlers Playgroup**, Foster Street, Elsternwick, has sessions Monday to Friday, 9.30am to 12.30pm and Tuesdays, 3pm to 5pm, including school holidays. Great for babies and preschoolers (up to five years) and their parents/carers. New members welcome. Contact: [etp-au.org](http://etp-au.org) or email [etpmembership@gmail.com](mailto:etpmembership@gmail.com)

**Glen Eira U3A** requires a pianist to accompany its choir. Rehearsals are on Mondays from 10am to 12pm at U3A Campus, 1151 Glenhuntly Road, Glen Huntly. This is a voluntary position. Contact: 9568 3117 or 9578 9869.

**Life Activities Club Bentleigh** will present a five month series of conversations with Melbourne authors. The series will commence on Tuesday 15 July with author Goldie Alexander. Contact: 0427 275 959.



# Exhibitions

Glen Eira City Council Art Gallery, Glen Eira Town Hall, corner Glen Eira and Hawthorn Roads, Caulfield. Phone: 9524 3333. Opening times: Monday–Friday, 10am–5pm, Saturday and Sunday, 1pm–5pm. Free admission.

## Until 13 July

### See and feel the world through the eyes of Glen Eira artists

The Glen Eira Artists Society Inc (GEAS) was established in 2008. Since then, it has rapidly grown into a vibrant community of developing and established artists. Many have won awards and held solo or group exhibitions. There is an immense diversity of styles amongst the artists including realism, impressionism and abstractionism. This exhibition is a vision of the world through the eyes of local Glen Eira artists.



Lilian Weinberg  
*Pale peach and blue flowers*  
oil on canvas  
122cm x 92cm

## Until 13 July

### Art from the Heart

This exhibition features works by the Glen Eira Cheltenham Art Group. This vibrant group of local artists will be showcasing more than 50 works ranging from drawings to traditional and contemporary paintings in oil, acrylic, watercolour and pastel. Experience the heartfelt richness and beauty of life as expressed through these diverse works.



Patricia Mirabile  
*Reflections, Southbank 2013*  
Watercolour, 36.5 x 17.5cm

## Gallery annexe

### A Medieval adventure — The Barony of Stormhold Until 13 July

The Barony of Stormhold is the regional branch of the Society for Creative Anachronism. This exhibition will feature medieval items created by the group's members, including clothing, armour, household implements and much more.

### 16 July to 3 August Twenty Melbourne Painters Society Inc

Presented by Jenny Pihan Fine Art, this is the 96th annual exhibition of the Twenty Melbourne Painters Society. Established in 1918, the enduring strength of one of Australia's longest standing art exhibiting bodies is due to the foresight and conviction of its founding and past members.

# Winter Music Series

**BLUE EYES CRY 20 July**  
**TAMARA KULDIN 3 August**  
**MARY MASS 10 August**  
**THE TWOKS 17 August**  
**SLAVA AND LEONARD GRIGORIAN 31 August**

**2.30pm, Glen Eira Town Hall**  
**Corner Glen Eira and Hawthorn Roads, Caulfield**  
**Travel by tram Route 64 Stop 54**

**Tickets: Full \$23, Concession \$20 available**  
**at [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)**

Presented by Glen Eira City Council.  
**For further information and accessibility requirements,**  
**contact Council's Service Centre on 9524 3333**  
**or visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)**

**City of GLEN EIRA**  
 GLEN EIRA CITY COUNCIL

**yarra trams**

Think local first

/gleneiraarts

Bentleigh | Bentleigh East | Brighton East | Carnegie | Caulfield | Elsternwick | Gardenvale | Glen Huntly | McKinnon | Murrumbeena | Ormond | St Kilda East

## Glen Eira City Council Arts and Culture

Glen Eira City Council provides a diverse program of activities including exhibitions, events, concerts and festivals to entertain, engage and culturally enrich the lives of those who live, work, study and visit in the City of Glen Eira.

Follow us on Facebook to keep up-to-date with the latest news and events. Discover the fantastic array of free/low cost exhibitions, concerts, literary events, community festivals and more.  
<http://www.facebook.com/gleneiraarts>



## The Summit — youth leadership conference



Glen Eira City Council Youth Services will host its annual youth leadership conference — *The Summit* — on Tuesday 22 July.

Year Nine and 10 students from local secondary schools will have the opportunity to hear from two inspiring guest speakers — Justine Flynn from ThankYou and Elliot Costello from Y-Generation Against Poverty (YGAP).

*The Summit* aims to inspire and challenge students to think creatively and engage their potential and ability to make a

positive difference by being active leaders in their schools and wider communities.

A small group of representatives from each school will experience this day-long conference, gaining insight and hearing from other young people about how they are enacting change in their local school communities.

Schools will benefit from having their students hear about how they have the influence, resources and ability to create positive changes within their local

communities. Students will also have the opportunity to participate in a workshop held by representatives from YGAP, providing information and tips on how to implement the changes they want to see happen.

Youth Services hopes students attending will not only enjoy *The Summit*, but also take away practical strategies and tips from the speakers and workshops.

For further information about *The Summit*, contact Youth Services on 9524 3676.

## Sounds of Glen Eira musician call out

Glen Eira City Council's Youth Leadership Team (YLT) is calling on bands, soloists, duos, acoustic acts and vocalists to submit their demo CD with a short biography for a chance to compete in *Sounds of Glen Eira*.

Previously known as *Battle of the Bands*, *Sounds of Glen Eira* is now open to a wider range of musical talents.

*Sounds of Glen Eira* will be held on Friday 12 September from 5.30pm to 10.30pm and provides musicians and vocalists the opportunity to perform in front of a live audience.

The event will be held at Bentleigh McKinnon Youth Centre, Higgins Road, Bentleigh.

If selected to play by the YLT, you will be in the running to win two full days recording in Council's Youth Services *Plugged In* music recording studio with a professional sound engineer who will record, mix and master your tracks.

The closing date for all submissions is Friday 8 August.

*Sounds of Glen Eira* is a fully supervised drug, alcohol and smoke-free event.

For further information or to get a copy of *Sounds of Glen Eira* terms and conditions, contact Bree Cross at Youth Services on 9524 3676 or email [bcross@gleneira.vic.gov.au](mailto:bcross@gleneira.vic.gov.au)



## Youth Leadership Team member Naomi

### Why did you want to be part of the 2014 Youth Leadership Team (YLT)?

I wanted to learn some new skills and help other kids in the community.

### What skills do you hope to get out of the program?

I hope the YLT program will help me learn leadership, time management and event co-ordination skills.

### What are you looking forward to doing most this year as part of the YLT?

Successfully completing the YLT program and delivering all of our planned events to the community.

### What attributes can you bring to the YLT?

I am a friendly, organised and courteous person who likes to help others.

### If you could have any job what would it be and why?

I would like a job that involves interacting with people in a team office environment, that possibly requires domestic and/or international travel.

### What feedback would you give other youths who were thinking of joining the YLT in 2015?

If you want to get involved in the community and help plan youth events, while learning how to be part of a team

and obtain leadership skills, then you should consider the YLT program.



## Special four-year-old immunisation sessions 2014

Glen Eira City Council's Immunisation Service is offering immunisation sessions for four-year-old children in 2014. These immunisations are recommended to be given just prior to a child's fourth birthday.

All four-year-old children receiving their immunisation will receive a free show bag. Face painting, balloons and magic tricks will keep the kids entertained.

**Parents please note:** the Australian Childhood Immunisation Register recommends that all childhood vaccinations are completed by four years. If your child is not vaccinated by four years and one month they will be considered overdue and you will receive reminder letters from Council.



**Wednesday 2 July**  
4pm–6pm

Carnegie Library and  
Community Centre  
7 Shepparson Avenue,  
Carnegie

**Saturday 2 August**  
9.30am–11.30am

Bentleigh-Bayside Community  
Health Centre  
Gardeners Road,  
Bentleigh East

**Wednesday 3 September**  
4pm–6pm

Carnegie Library and  
Community Centre  
7 Shepparson Avenue,  
Carnegie



**Glen Eira City Council**

Bentleigh Bentleigh East Brighton East Carnegie Caulfield Elsternwick Gardenvale Glen Huntly McKinnon Murrumbeena Ormond St Kilda East



## Local footballers help the community

Warawee Residential Community in Bentleigh East has received a garden makeover thanks to players from local football club, Caulfield Grammarians.

The garden courtyard, which had become overgrown, has now been turned into an attractive and modern garden setting for residents to enjoy.

Warawee Lifestyle Program Manager Audrey Bermingham said the courtyard is now a place where residents want to and are able to spend time.

“We are waiting for the aromas from the gardenias — a wonderful sensory experience to look forward to,” Ms Bermingham said.

The redevelopment of the garden area was an initiative of the Caulfield Grammarians Football Club’s (CGFC) *Leadership Development Program*, where players take on a range of projects within the community. Warawee was selected

as a worthy project by Club Captain Ben Price and CGFC Community Services Leader Chris Hammond.

Glen Eira City Council Director of Community Services Peter Jones said the feedback he has received regarding the new garden has been positive.

“We’re very appreciative of the great work undertaken by CGFC on the garden makeover at Warawee,” Mr Jones said.

“The players have achieved a wonderful result; one that will be enjoyed for many years to come.”



## Soccer World Cup fever

The symptoms of world cup fever include falling asleep during the day, bloodshot eyes, a sore throat and a refusal to take off your Aussie scarf.

The *World Cup* is the largest sporting event in the world and dates back to 1930 when Uruguay won the first trophy.

Brazil is currently hosting the 20th edition of the *FIFA World Cup*. Thirty two qualified teams from more than 100 countries are competing to take out the title. Quarter finals are about to begin and more than one billion people are expected to watch the final on 14 July.

So if you’re hooked on soccer, what can you do?

For all the budding Kewells, Cahills and Gills you can get involved through your local club.

Glen Eira has eight soccer clubs ranging from junior boys and girls to senior men’s and women’s. Clubs

compete on a social and competitive level.

Apart from the health benefits, joining a club and playing in a team is a very rewarding experience. The camaraderie and teamwork displayed at local sporting clubs within Glen Eira is inspiring and can help you forget the stresses of everyday life.

For further information on the different clubs in Glen Eira, visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)



## Le Tour De France — ride a bike

With the *Tour de France* about to start, why not get into the spirit of going for a ride within Glen Eira.

Glen Eira is a great place to ride bikes. The flat terrain and closely spaced grid of arterial roads provides a well connected on-road network for cyclists. This, coupled with the historic Rosstown Rail Trail, Elster Creek Trail and the many off-road paths in parks, make for interesting and enjoyable riding throughout the City.

Cycling promotes a healthier lifestyle, is kind to the environment and provides a recreational activity that can be enjoyed by all sorts of people. So why not get motivated to cheer on the Australian riders by going for a ride yourself.

For further information on cycling in Glen Eira, visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)

Keep up-to-date with Council’s latest news and events!

visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au)



Bentleigh, Bentleigh East, Brighton East, Carnegie, Caulfield, Elsternwick, Gardenvale, Glen Huntly, McKinnon, Murrumbeena, Ormond, St Kilda East

## Immunisation sessions

**Bentleigh-Bayside Community Health**  
**Gardeners Road, Bentleigh East**  
 Saturday 19 July and Saturday 16 August 9am–11am  
 Wednesday 9 July and Wednesday 13 August 5.30pm–7.30pm  
 Thursday 31 July and Thursday 28 August 5.30pm–7.30pm

**Carnegie Library and Community Centre**  
**7 Shepparson Avenue, Carnegie**  
 Wednesday 16 July and Wednesday 20 August 1pm–2.30pm and 5.30pm–7.30pm

**DC Bricker — Princes Park**  
**Beech Street, Caulfield South**  
 Monday 28 July and Monday 25 August 9.30am–11.30am

**Glen Eira Town Hall Auditorium (entry via Glen Eira Road)**  
**Corner Glen Eira and Hawthorn Roads, Caulfield**  
 Tuesday 8 July and Tuesday 12 August 9.30am–11.30am  
 Tuesday 1 July and Tuesday 5 August 6pm–7pm

**Glen Huntly Maternal and Child Health Centre**  
**Corner Royal and Rosedale Avenues, Glen Huntly**  
 Wednesday 23 July and Wednesday 27 August 9.30am–11.30am

**McKinnon Public Hall**  
**118 McKinnon Road, McKinnon**  
 Monday 7 July and Monday 4 August 9.30am–11.30am

# Sell like a superhero

## Navigating your way to certainty — how to keep sales flowing in



In recent times, it seems that people are waiting — but what are they waiting for?

They're waiting for a degree of certainty in the marketplace before they make decisions about what to do next.

But while people wait, they're not investing in their future. Indecision can lead to stalling, which will eventually affect the sales and cashflow of your business.

Recently, businesses around Australia have been experiencing a decrease in sales. It doesn't have to be that way.

Join sales expert Sue Barrett as she explores some of the challenges facing businesses today, and learn what you can do to improve your cash flow problems.

At this workshop you will learn:

- seven things you can implement to improve your sales operations immediately;
- why we need sales superheroes;
- the power and importance of trust and having a moral compass; and
- what is indecision and what can we do about it?

### About the presenter

Founder and CEO of Barrett and Sales Essentials Sue Barrett has emerged as a leading expert in sales leadership. She has written 21 e-books and more than 500 articles on the world of 21st century selling, sales leadership and sales philosophy.

Amongst her many achievements was introducing 'selling' as a university qualification in Australia. Sue and her team partner with organisations to improve their sales operations and provide sales consulting training, coaching and assessments.

**Date:** Thursday 17 July

**Time:** 6.30pm arrival for 7pm start

**Where:** Glen Eira Town Hall, corner Glen Eira and Hawthorn Roads, Caulfield

**Cost:** \$20 per person (networking opportunity and light finger food on arrival)

**RSVP:** Bookings are essential by Monday 14 July to Council's Service Centre on 9524 3333

**Dress code:** please wear colour (it can be an accessory)

## Think local first



*Think local first* promotes the value, advantages and experience of shopping locally. It raises awareness of why giving a thought to our local businesses and shops and services is essential to the economic health of our community and future employment.

The message is simple: explore your local centres before going online and supporting overseas retailers or before visiting the hard-topped homogenised centres.

## May Small Business Month 2014 wrap up

Hundreds of local businesses recently took advantage of Glen Eira City Council's *May Small Business Month* not only to re-energise, learn and connect, but to help them to develop further and gain greater control over their future.

*From little things, big things grow* was the theme for the 2014 event, which focussed on providing key messages and insights for small businesses. The month long event also promoted the benefits of businesses developing their own *Think Local First* strategies.

The 13 workshops, seminars and dinners provided attendees with the opportunity to network, share ideas and take advantage of the cross-section of business industry experts presenting on a range of topics.

*May Small Business Month* included

presentations from Carolyn Creswell from Carman's Fine Foods and Simon Hammond from BE Brands. Both Carolyn and Simon talked about the benefits that small businesses have over big and why authenticity and developing a real value or belief system are successful business strategies currently driving social change.

Other highlights of *May Small Business Month* included sessions on branding, strategic planning, innovation, social media, secrets of online entrepreneurs and marketing.



### Think local first

DISCOVER WHAT'S ON YOUR DOORSTEP

Be a tourist in your own town

Find the value — value the difference

Smell the roses

LOVE WHERE YOU LIVE

Invest in your children's future

Discover uniqueness

Value experiences

Give a smile away free

Learn the person's name behind the till and use it

Become a part of your local community shopping centre

Walk to your local shops

Ask the butcher how and share a recipe

ASK AN EXPERT

ENTER THE DOOR YOU ALWAYS PASS

Touch a life —

make a conversation with a stranger

Look up, discover, admire, respect

Find out who can do it in the place you live

FIND A PLACE TO SHARE WITH SOMEONE ELSE

EXPLORE THE CREATIVITY

Show your kids

Find out what's new

Protect your future

WWW.GLENEIRA.VIC.GOV.AU/  
THINK-LOCAL-FIRST

AN INITIATIVE OF GLEN EIRA CITY COUNCIL BECAUSE WE VALUE OUR LOCAL RETAILERS AND SUPPLIERS THAT MAKE OUR COMMERCIAL CENTRES VIBRANT FOR OUR LOCAL RESIDENTS, AND BECAUSE THEY SUPPORT OUR LOCAL ECONOMY AND THE FUTURE OF OUR CHILDREN.

### Caring for the Glen Eira community

Glen Eira City Council's in home support workers undertake a range of caring roles in the community, providing services for clients of all ages.

Services include personal care (showering and dressing), home care (cleaning and household duties) and respite (time out for carers).

These services help the City's older and disabled residents remain independent in their own homes for longer.

If you want to work flexible hours and seek a feel good job that offers opportunities for professional development, then why not consider working for Council's Community Care Unit as a support worker.

You will be able to use your communication skills, empathy and initiative in assisting frail older people and people with disabilities to live independently at home.

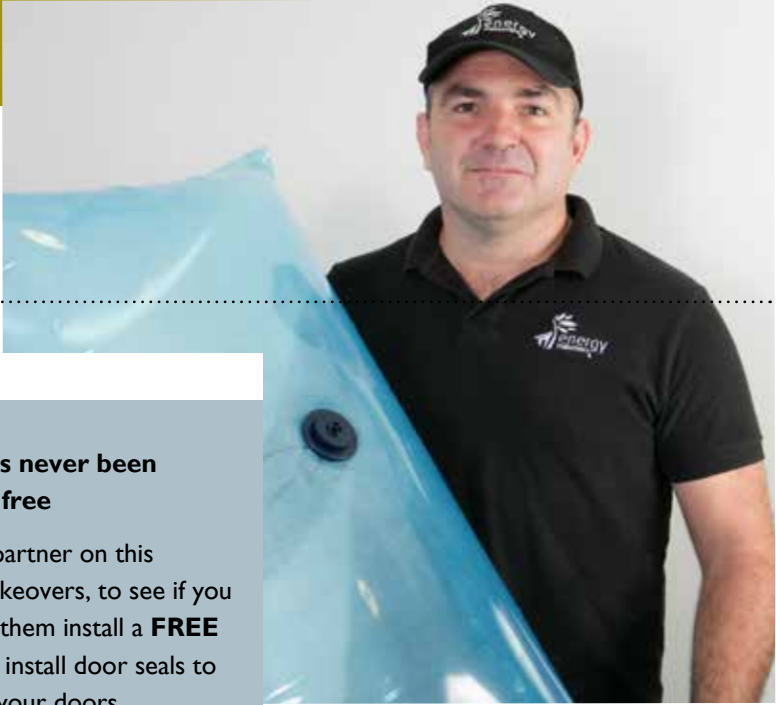
A range of positions are currently available. Positions are four or five days per week.

All applicants will be required to undergo a police check and a work-based medical check.

For further information, contact Council's Service Centre on 9524 3333.

Bentleigh Bentleigh East Brighton East  
Carnegie Caulfield Elsternwick Gardenvale  
Glen Huntly McKinnon Murrumbena  
Ormond St Kilda East

# Help now available to draught-proof your home



If you have a chimney that is more for decoration than keeping your home warm, chances are you're losing a lot of heat.

Glen Eira City Council has partnered with energy efficiency specialist Energy Makeovers to provide the *Glen Eira Energy Saving Program* to offer households free installation of energy saving products, including chimney balloons.

If your home is like a freezer in winter, chances are you need to pay attention to weatherproofing your home.

Draughts down the chimney and under doors can soon suck the heat out of a home and have you turning up the heat, only to feel it vanish in an instant.

One of the most cost-effective things you can do to keep warm and cut energy bills this winter is to draught-proof your home.

### How does a chimney balloon work?

Chimney balloons are specially made of durable, long-life, low flammable material and are available in a range of sizes.

They are designed to block the chimney flue to reduce draughts — reducing heating costs in winter and cooling costs in summer. Chimney balloons are easy to install and can be easily removed for cleaning and maintenance of your chimney. They also help prevent the debris, soot and bird mess from coming down your chimney.

### Saving energy has never been easier — and it's free

Contact Council's partner on this *Program*, Energy Makeovers, to see if you are eligible to have them install a **FREE** chimney balloon or install door seals to reduce gaps under your doors.

Other energy saving products available for installation at no charge under the *Program* include lights, standby power controllers and water and energy efficient showerheads.

For further information or to book an installation, contact Energy Makeovers on 1300 788 776 or visit <http://www.energymakeovers.com.au/energy-savers-glen-eira/>

**Please note:** most but not all households are eligible. Eligibility will be assessed when an installation is booked.

*Council has contracted with Energy Makeovers to provide the services. All dealings with Energy Makeovers will be confidential and Energy Makeovers will abide by the same privacy obligations that Council has in relation to the information provided to them by residents who use the service.*

## Social Support volunteers required

The Social Support and Monitoring Service provides a valuable community service to isolated older people and people with a disability living independently within the Glen Eira community. Volunteer roles include assisting with shopping; transport and escort to appointments; and friendly visiting. A car is essential and five years driving experience is required.

If you have a few hours to spare and enjoy the company of others, contact Co-ordinator Sandra Tauber on 9571 8622 or email [stauber@gleneira.vic.gov.au](mailto:stauber@gleneira.vic.gov.au)

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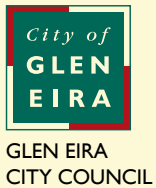
## New garbage, recycling and green waste collection contractor begins

From July, Solo Resource Recovery will be the City of Glen Eira's waste collection contractor for all three garbage streams. This may result in your bins being emptied at a different time of the day.

To ensure your bins are emptied, Council recommends you leave your bins out the night before collection.

The days on which your bins are emptied will not change.

For further information or if you have any questions, contact Council's Service Centre on 9524 3333.



# DID YOU KNOW YOU CAN RECYCLE PLASTIC TOYS AND OTHER HARD PLASTIC?



For further information, visit [www.gleneira.vic.gov.au](http://www.gleneira.vic.gov.au) or contact Council's Service Centre on 9524 3333.

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