



Published for PTC staff fortnightly

# Turning POINT

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## New Tram & Train Units

**B**oth Met Tram and Met Trains are being split into two parts, creating four suburban tram and train separate businesses within the PTC.

The four, fully integrated, self-supporting businesses are Bayside Trains, Hillside Trains, Swanston Trams and Yarra Trams.

Each business will have their own management structure, operations, infrastructure and financial responsibilities.

### The four Managing Directors are:

- Bayside Trains Simon Lane, former MD of Met Trains
- Hillside Trains Roger Mendes, former Director, Finance and Planning
- Swanston Trams Russell Nathan, former MD of Met Tram
- Yarra Trams John Wilson, former MD of Met Bus.

Chief Executive Ian Dobbs said these proven managers and their teams will operate each business separately, under PTC control.

"I am confident these new organisations will build on the progress that has been made in Melbourne's public transport over the last few years," Mr Dobbs said.

Bayside Trains covers the Sandringham, Frankston, Cranbourne, Pakenham, Upfield, Broadmeadows, St Albans, Werribee and Williamstown lines.

Hillside Trains is responsible for the Glen Waverley, Alamein, Belgrave, Lilydale, Hurstbridge and Epping lines.

Swanston Trams will operate services out of Brunswick, Glenhuntly, Malvern and Essendon depots.

Yarra Trams is managing services run by Camberwell, East Preston, Kew and Southbank depots. All four businesses will become fully functional in the next three months.

Turn inside for maps showing the split of services.

### Trains senior appointments

|                        | Bayside            | Hillside     |
|------------------------|--------------------|--------------|
| Financial Controller   | Mark Scully        | John Lind    |
| Train service delivery | Wayne Walsh        | Bruce Hughes |
| Fleet                  | Terry Poynton      | Alex Gash    |
| Personnel              | Peter Blackman     | Barry James  |
| Customer Services      | Ken Hawkins        | Trevor Greer |
| Public Relations       | Bridget Montgomery | Ray Wilson   |
| Infrastructure         | Norm Grady         | Clim Pacheco |

### Trams senior appointments

|                        | Swanston       | Yarra         |
|------------------------|----------------|---------------|
| Financial Controller   | Rick Merrigan, | Joe Kwan      |
| Operations             | Allan East     | Greg Dower    |
| Tram fleet maintenance | Russell Brooks | Rod Beet      |
| Personnel              | Steve Vosti    | Des Davies    |
| Commercial             | Chas Spanti    | Paul Matthews |
| Infrastructure         | Phil Purdy     | Don Paterson  |

## DRIVING A PRINCIPAL

**T**here is now a new career opportunity for Met Trains drivers. Called Principal Drivers, the new position combines the previous jobs of Train Performance Officer and Instructor Driver (Special).

Train Crews Manager, Bob Short, said the 12 Principal Drivers would be responsible for the training, validation and supervision of Met Drivers.

"They will be monitoring and liaising with drivers, developing driving strategies and will be on-hand to assist drivers with technical advice," Bob said.

"Another important duty will be the training and certifying of loco trainees as qualified to drive Met trains.

"However, the new position is not all office bound. For one month a year, each principal driver will be back in the drivers seat keeping up-to-date with operational changes and improvements.

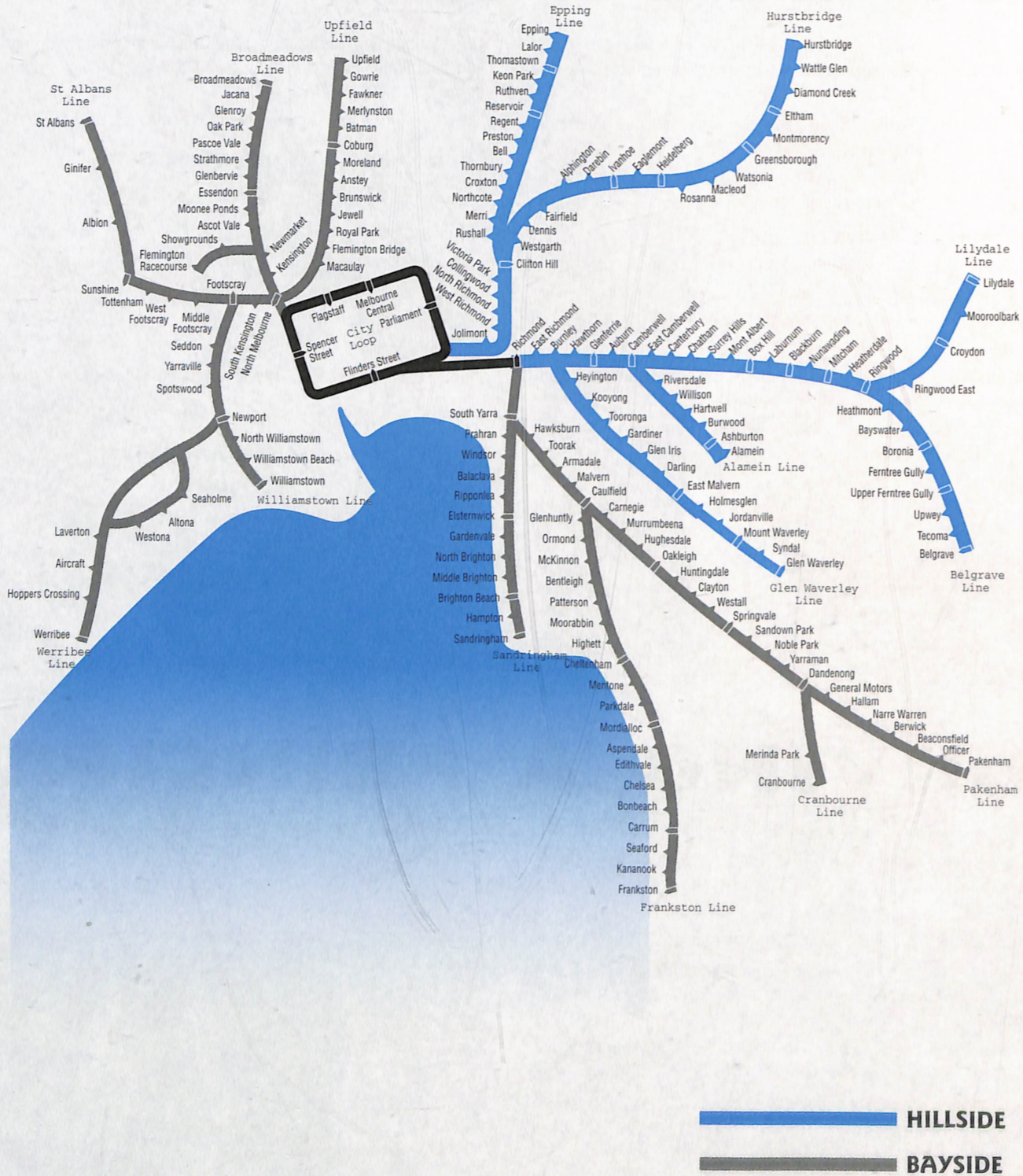
"Also when there is a disruption and the driver has to be relieved, a principal driver will be able to go to the scene and take control of the train.

"It's an exciting career development for all Met Trains drivers and already there has been a lot of interest shown in the position from other Australian railways."

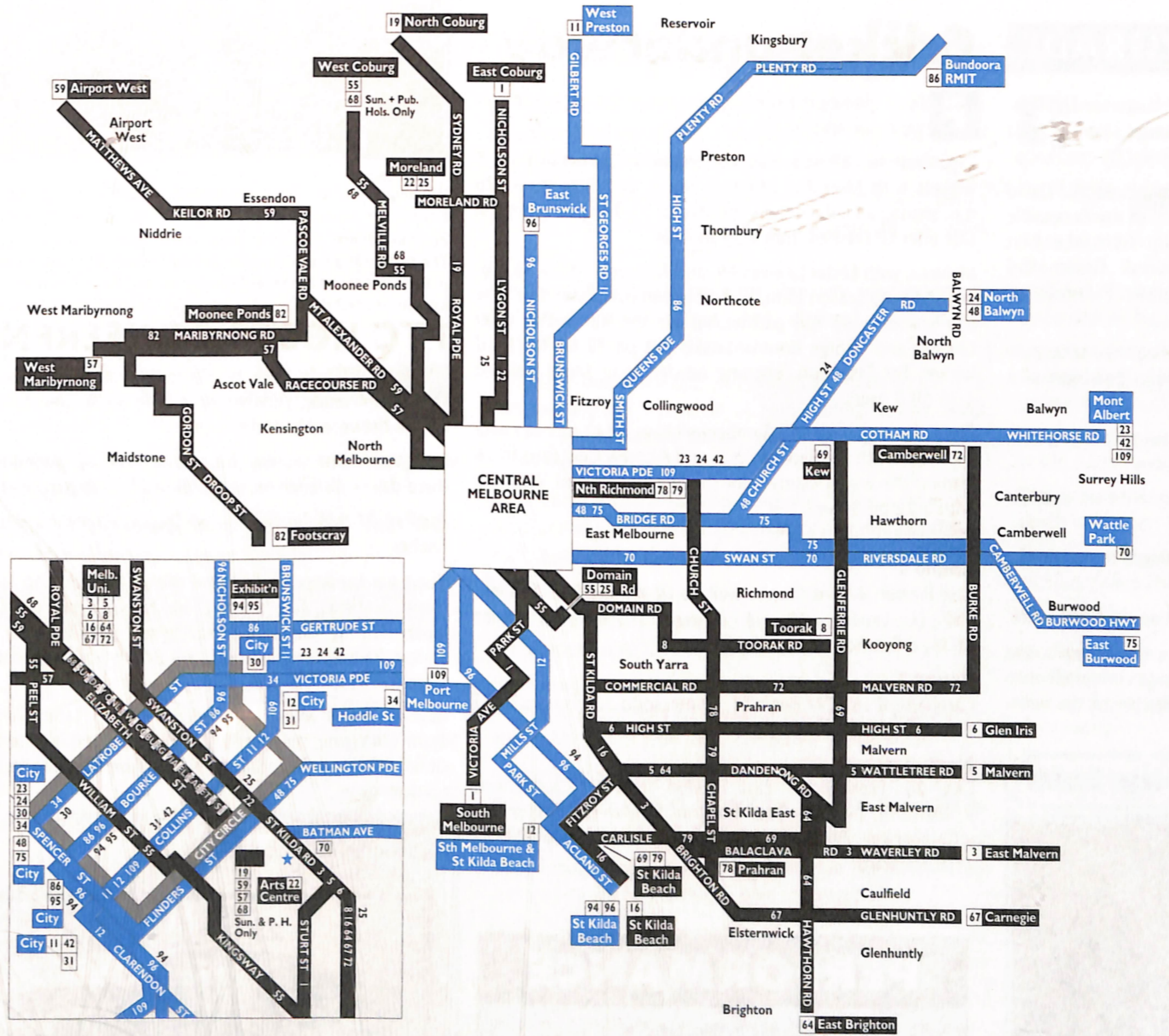
Principal Drivers, standing from left, Shane Tempest, Robert Nisbet, David Collard, Kuljit Singh, John Markoski, Train Crew Manager, Bob Short, Bruce DeHaas, Nic VanGrunsven, Mal Walter. In front are Mark Trickey (left) and Ross Condon.



# Metropolitan Train System



## Tram Network Map



| CITY TRAMS                             |  | SUBURBAN TRAMS                     |                         |
|--|--|------------------------------------|-------------------------|
| <b>Swanston Street</b>                 | <b>Elizabeth Street</b>                | <b>Bourke Street</b>               | <b>Flinders Street</b>  |
| 1 East Coburg – Sth Melb Beach         | 19 North Coburg                        | 86 Bundoora RMIT                   | 48 North Balwyn         |
| 3 East Malvern                         | 57 West Maribyrnong                    | 94 St Kilda Beach – Exhibition     | 75 East Burwood         |
| 5 Malvern                              | 59 Airport West                        | 95 Exhibition                      | <b>Batman Avenue</b>    |
| 6 Glen Iris                            | 68 West Coburg (Sun + Pub. Hols. only) | 96 St Kilda Beach – East Brunswick | 70 Wattle Park          |
| 8 Toorak                               | <b>William Street</b>                  | <b>Collins Street</b>              | <b>CITY CIRCLE TRAM</b> |
| 16 St Kilda Beach                      | 55 West Coburg                         | 11 West Preston                    | Swanston Trams          |
| 22 Moreland                            | <b>Latrobe Street</b>                  | 12 Sth Melb & St Kilda Beach       | Yarra Trams             |
| 25 Moreland – Domain Rd (AM peak only) | 23 Mont Albert                         | 31 Collins Street – Brunswick St   |                         |
| 64 East Brighton                       | 24 North Balwyn                        | 42 Mont Albert                     |                         |
| 67 Carnegie                            | 30 Latrobe Street – Brunswick Street   | 109 Mont Albert – Port Melbourne   |                         |
| 72 Camberwell                          | 34 Hoddle Street                       |                                    |                         |



# MET TRAM

## CATCH THE TRAM TO BE FIT FOR WORK

**A** highlight of last week's 1997 Health and Safety Week was the special "Fit for Work" tram running on the City Circle.

Throughout the week there were activities, hand-outs and video presentations.

Travellers were able to get free advice and treatment from physiotherapists, chiropractors and masseurs.

The ancient Chinese art of Tai Chi was demonstrated. Travellers, if they so desired, could also take part in aerobics and dance classes.

All passengers were given a copy of the Back Book, Work Cover's publication on back pain management.

To enable the demonstrations to take place, all seats in the centre section of tram 1011 were removed.

Champion jockey Damien Oliver and former Australian test cricket all-rounder, Merv Hughes launched the "Fit for Work" tram.

Southbank Driver Tri Nguyen with cricketer, Merv Hughes and jockey Damien Oliver at the launch of "Fit for Work" tram.



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# MET TRAINS UPDATE

## A happy ending

**A** worrying episode for a Nunawading family was recently brought to a happy ending thanks to a team effort involving train controllers, drivers and station staff.

It all began when a Ringwood to Richmond train's running was altered to "express", instead of its usual "stopping-all-stations" schedule.

The driver on the train made the necessary announcements and all passengers, except one, changed trains at the appropriate time.

When the one passenger, an intellectually disabled girl who was meeting her mother at at Nunawading Station, went cruising past her regular station, she got on the mobile phone to her mum.

The mother then called Train Controller Shane Latham who set in action a recovery plan that had train drivers and station staff searching for the missing girl.

However, the search became more difficult because the daughter became stressed and was not able to communicate her location using the mobile phone.

After many panicked calls between Shane Latham and the mother and attempts to speak to the girl, she showed up at East Malvern Station, on a completely different line.

Having just heard the communication from Shane, Station Assistant Betty Pollard noticed the agitated girl sitting at the station.

Betty brought the girl into the office, gave her a cup of tea and quickly got on the phone back to Metrol.

Within minutes, the girl's father, who was closer to East Malvern Station than the mother, had been happily reunited with his daughter.

## CLAYTON GOES NATIVE

**A** selection of native plants is making Clayton Railway Station a more attractive location for our customers.

Stationmaster Peter Lavell arranged with Greenlink Community Nursery to provide the plants and the nursery also arranged for volunteers to do the planting.

"There are two boxes on each platform," Peter said. "All four boxes were donated by the City of Monash."

Greenlink volunteers planting native shrubs at Clayton Station.



# V/LINE PASSENGER

## BAIRNSDALE UPGRADE

**T**here has been a major upgrade of customer facilities, including improvements of facilities for disabled travellers, at Bairnsdale Railway Station.

On Monday, October 13, East Gippsland MLA, David Treasure was joined by Judi Hollingsworth, of the Accessible Transport Advisory Council, Ann Guy from the East Gippsland Arts and Recreational Access Group and Gippsland Disability Resource Group's Margaret Pussey for an inspection of the refurbished facilities.

Improvements carried out included a wheelchair-accessible waiting room, upgraded toilet facilities and provision of a unisex toilet for disabled travellers.

Other improvements to the station include improved lighting at the station and approaches to the station.

The upgrade reflects the station's importance as a major coach hub of the East Gippsland region.

It is another example of V/Line's commitment to passengers comfort, safety and accessibility.

Bairnsdale is served by 38 V/Line Passenger services each week.

Of these 38 services, 28 are accessible to wheelchair-bound travellers and the upgrade is part of V/Line's commitment to making public transport even more accessible to the wider community.

## Metrol hosts study tour



Fact-finding members from the Australia Quality Council on their visit to Metrol.

**A** benchmarking-study group, organised by the Australian Quality Council, recently inspected Metrol, the nerve centre of suburban train operations.

Twenty managers from companies around Australia were on the fact-finding mission.

Hillside Operations Manager, Bruce Hughes, Train Service Delivery Manager Leo Grande and Service Production Manager Bill Taylor talked on the total quality program to achieve improvement through team work.

Quality Adviser Jing Sosa said visitors were impressed with how teamwork and commitment in the past three years had led to an improved service for customers.

"After the presentation, course participants made comments such as: 'the communication of the business plan to staff is impressive,'" said Jing.

Earlier this year, Met Train Equipment Malfunction Procedure team won the Victorian Quality Team Award, conducted by the Australian Quality Council.

# IN BRIEF

## Cricket underway

**F**or a change the opening rounds of the cricket season were not washed out.

East Preston defeated reigning premiers Camberwell by 5 wickets with Moujahid Mohtadi 28n.o. and Alka Kuma 26 n.o. sharing an unbeaten partnership of 51. The pair saved the side after EP crashed from 1-39 to 4-46.

Malvern, with Lester Lawless 69, and Michael D'Roza 38 n.o. in good early season form, had a big win over Essendon. The pair shared a 62 run partnership for the 4th wicket after Lawless and George Koumantatakis put on 72 for the third wicket. For Essendon, opening bowler Brian Moss claimed 4-35 off 8 overs.

The following week saw Camberwell have a 143 run win over Essendon with Bill Repic 61 n.o. and Andrew Contessotto 38 leading the way. Destroyer for the Wells was Paul Westoby with 5-22 off 6 overs.

### Scores:

#### Round 1

East Preston 4-97 d Camberwell 96 (R Kimber 33); Malvern 159 (L Lawless 69, M D'Roza 38 n.o., B Moss (4-35) d Essendon 71.

#### Round 2

Camberwell 187 (W Repic 61, Contessotto 38P Feriera 3-37) d Essendon 44 (Westoby 5-22).

### Next matches

Oct. 26: Essendon v East Preston, Nov 2: Camberwell v Malvern, Nov 9: East Preston v Malvern, Essendon v Camberwell. All matches Elgar Park (Melways map 47 C 4) 11.30am start.

## PERFORMANCE

| Met Trains                 |           |            |         |
|----------------------------|-----------|------------|---------|
|                            | AM Peak   | PM Peak    | All day |
| Punctuality                | 91%       | 96.5%      | 95.8%   |
| W/E 4 Oct                  | 94.4%     | 91.6%      | 95.5%   |
| W/E 11 Oct                 | .....     | .....      | 98.9%   |
| W/E 11 Oct                 | .....     | .....      | 99.2%   |
| Service delivery           |           |            |         |
| Met Tram service delivery  |           |            |         |
|                            | AM Peak   | PM Peak    | All day |
| Week ending                | 99.8%     | 99.9%      | 99.9%   |
| 4 Oct                      | 99.8%     | 99.8%      | 99.8%   |
| 11 Oct                     | 99.8%     | 99.8%      | 99.8%   |
| Met Bus service delivery   |           |            |         |
|                            | AM Peak   | PM Peak    | All day |
| Week ending                | 99.9%     | 99.9%      | 99.9%   |
| 4 Oct                      | 99.8%     | 99.7%      | 99.9%   |
| 11 Oct                     | 99.8%     | 99.7%      | 99.9%   |
| V/Line punctuality details |           |            |         |
|                            | InterCity | InterUrban |         |
| Week ending                | 93.9%     | 96.1%      |         |
| 4 Oct                      | 93.9%     | 96.1%      |         |
| 11 Oct                     | 93.9%     | 93.6%      |         |

## Wodonga Presentation



Wodonga Mobile Gang workmates congratulate colleague Bob Baynes on receiving a silver tray in recognition of completing 25-years service. The presentation was made to Bob by District Engineer, Frank Flynn in the presence of the local Roadmaster and Road Foreman.

## PTC HOSTS CONFERENCE

**T**he PTC is host of Australia's largest rail industry conference, AusRail 97, at the Melbourne Exhibition Centre between November 5 and 7.

Delegates from around the world will be attending the three-day conference on rail solutions for modern cities.

AusRail 97 will be opened by Deputy Prime Minister Tim Fischer.

There are speakers from around the world including Tranzrail (New Zealand), Go Transit (Toronto, Canada), the Central Japan Railway Company, New Jersey Transit (USA), Mass Transit Railway, Hong Kong, the British Railway Board and State Railways, Thailand.

Bayside Trains Managing Director, Simon Lane, Swanston Tram Managing Director Russell Nathan and V/Line Freight Chief Executive Rod O'Loan will all present papers at the conference.

There will also be speakers from Queensland Rail, State Rail Authority (NSW) and Westrail.



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# CLASSIFIEDS

## Hurry

Closing time for classifieds in the next Turning Point is 12 noon, Wednesday October 22. Phone I 1319 or fax your advert on I 2051.

## CONGRATULATIONS

To Ian (Footscray Station Assistant) and Lana Wootton on the arrival of your son, Craig, on Monday, October 13. Best wishes - staff at Footscray.

## Farewell

Signal Design Engineer Glen Mills has retired after a 38-year career. Starting as a pupil engineer, Glen worked in Machinery & Water Supply, Spotswood. His father was a works foreman, Great Grandfather, a foreman bricklayer and his sister, Carolyn works at Camberwell Tram Depot.



## For Sale

**Toyota**, 1994 SECA, red, 57,000kms, 1.6lt., EC, one-owner, 12 months reg., 5-speed man., a/c, power steering, Toyota tinted windows, RWC, new tyres. Fully serviced in accordance with service schedule, last service 4/10/97. \$15,600 neg., phone Carmel I 1563, Michael 9301 1331 (AH) 9857 5297.

**Pool table**, 9x4.5', EC, cues, balls, rest, chalk, and Kelly Pool numbers supplied, make an offer, \$1200 ONO, phone George 5 8958, (0416) 058 224.

**Mazda RX 4 Coupe**, 1974, bronze, one-owner, 101,000 miles, air con., cruise control, EC, \$4250 with RWC, phone Ray I 4916.

**Table & chairs**, pine table (3.5'Lx2'Wx1.5'H) and 4 chairs for children, EC, \$50, phone Daryl I 1203.

**Nissan Pintara TRX**, EC, 5-speed, tint windows, mags, full body kit, power sun roof, 130,000kms, reg. and RWC, \$13,000, phone Julie or James (BH) 9783 1810 (AH) 9785 9352.

**Snooker table**, 12'x6', cues, snooker balls, chalk, rests and extension rest supplied. Table not set up but in EC. Make an offer, \$2400 ONO, phone George 5 8958, (0416) 058 224.

**Home gym**, tread mill with digital display, pec deck, bench press, sit ups bench, cycle facility. Hydraulic driven. As new, hardly used bought \$890, sell \$350, phone Daryl I 1203.

**Ford XF**, GC, mach/sound, reg and RWC, \$4600 ONO, phone Julie or James (BH) 9783 1810 (AH) 9785 9352.

**Motor bike leather jacket**, black, GC, size 42, long, large, \$150 ONO, phone Darren (03) 5799 1121.

**Swimming pool**, Paramount 450, sand filter and Wier pump, fittings and instructions, \$500 ONO, phone Lloyd I 3427, (AH) 9772 3337.

**Holden Commodore**, 1980 VC Sedan SL, new motor, dual fuel, new suspension, reg until Aug '98, \$2500, phone Keith 5 7310, (0414) 569 490.

**Gym membership**, Fernwood Ladies Fitness Centres (Aust wide, transferable). Includes towels, breakfast, use of all equip., soap, showers spa & day care. Normally \$595 for 12 months, will sell \$525 for 12 months & 2 weeks. Phone Raffaella (0418) 317 327.

**Motor bike riding boots**, GC, size 11, sell \$80 ONO, phone Darren (03) 5799 1121.

**Corolla Seca CSI Ltd '94**, 5-speed man., 5-door liftback, red, 41,000kms, a/c, p/steer, c/locking, tinted windows, stereo full serv hist., one lady owner, always garaged, EC, \$16,850 ONO, phone Raffaella (0418) 317 327.

## Wanted

Running times for pass and goods trains between Bendigo and Robinvale and all other Northern District lines in 1940s, 1950s. If anyone has details could they photocopy the info. Also seeking Bradshaw guides for 1944 and 1945. Phone John I 7888.

**MMTB dark blue uniforms**, will pay \$10 per item (cap, tunic, trousers) wearable or repairable. Can arrange pick-up from home or depot, more details, phone Tim (0418) 590 199.



## NEWS

## Congratulations

To the Dandenong VRI Golf Club on successfully defending the Dandenong-Northern Trophy at VRI country golf week. To the team of Robert Coyne, Wayne Elliott, Roger Foenander, Bernard Skerys and Colin Wenman, well done - from Dandenong VRI.

**VRI Insurance** can arrange full cover on house, contents, car, caravan, boat and health insurance. Payroll deductions for home car and health insurance. All details, phone I 8855 or I 8856.

**Accident insurance** is now available through VRI Insurance. Full details phone I 8855 or I 8856.

**Cinema tickets** for Village, Hoyts and greater Union. Adults \$6.50, children \$5.50. Phone 9629 3933 for details.

**Melways Street Directories**, buy your 1998 25th edition Melways for just 427. Call I 8855 now.

VRI Family Zoo Day, Saturday, 22 November, 1997. Adults \$9, children \$3, phone I 8855 for details.

# ROLLOVERS

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