

Met Fares and Ticketing Manual

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METROPOLITAN TRANSIT AUTHORITY

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INTRODUCTION

This book has been produced for the convenience of staff in determining the many fares, conditions and availability of tickets issued to passengers of the Metropolitan Transit Authority.

The passenger fares, charges, regulations and conditions have been prepared in accordance with the Transport Act 1983, No. 9921 and the Regulations relating to this Act.

This book has been divided into five sections consisting of:

- SECTION 1:** General Information and Conditions concerning passenger travel on The Met. This section deals with such items as Neighbourhood ticketing, extensions to tickets, refunds, family travel, duplicate tickets, computation of fares etc.
- SECTION 2:** Met Fares. All the fares in The Met Neighbourhood Fare System.
- SECTION 3:** Authorised Concessions. A list of which groups/persons are entitled to obtain concession fares for Met travel.
- SECTION 4:** Accompanied and Miscellaneous Items. The section refers to items including cloakroom, luggage, bicycles, pets, prams etc. and their respective fees, charges and conditions in regard to Met services.
- SECTION 5:** Availability and Description of Tickets. The conditions of availability of every ticket, concession card or pass which can be used on Met services are explained, along with a photocopy of nearly every ticket type for easy identification.
- NOTE:** A number of pages have been reserved for possible future use. Notification of amendments or reprinted pages will be forwarded as required.

CONDITIONS OF CARRIAGE OF PASSENGERS

The following Conditions for the Carriage of Passengers as provided in the Transport Regulations 1984, apply to passengers travelling on Metropolitan Transit Authority services:

1. The Authority may use or substitute any mode of transport to carry passengers.
2. The Authority shall not in respect of any passenger, be liable for loss, damage or delay caused by or arising from riot, civil commotion, strike, lockout, stoppage or restraint of labour from whatever cause, whether partial or general.
3.
 - (i) The Authority shall not be responsible for any consequences arising from any variation in the time of arrival at or departure from any station or point of any train, tram or bus.
 - (ii) The Authority may cancel wholly or in part any of the trains, trams or buses shown in the published timetables or vary the stations or points at which the trains, trams or buses will pick up or set down passengers.
 - (iii) The Authority may during any journey change the mode of transport.
4. The Authority is not required to refund money or to make any other allowances in respect of any ticket which has been lost or mislaid.
5.
 - (i) A periodical ticket is issued subject to any alteration which may be made to the service to which the ticket relates during the currency of the ticket and the holder will not be entitled to any allowance or compensation on account of any change in the time or reduction in the service provided.
 - (ii) The Authority shall not make any allowance or refund to the holder in the event of any reduction in fares becoming effective during the currency of the periodical ticket.
6.
 - (i) When a periodical ticket is lost the person to whom it was issued may obtain a substitute ticket or pass on providing to the person in charge of the selling place where the original ticket or pass was issued satisfactory evidence as to when and the circumstances under which the ticket or pass was lost.
 - (ii) Where a substitute ticket or pass is issued under paragraph 6(i) the person to whom it is issued shall pay a fee of \$10.
7. A periodical ticket holder may be required to pay the ordinary fare for travelling whenever the holder cannot produce the periodical ticket to an authorised employee.
8. A passenger wanting to proceed to a place beyond that for which the ticket held by that passenger is available, shall be issued with the appropriate ticket on payment to an authorised employee of the prescribed fare for the additional distance involved.

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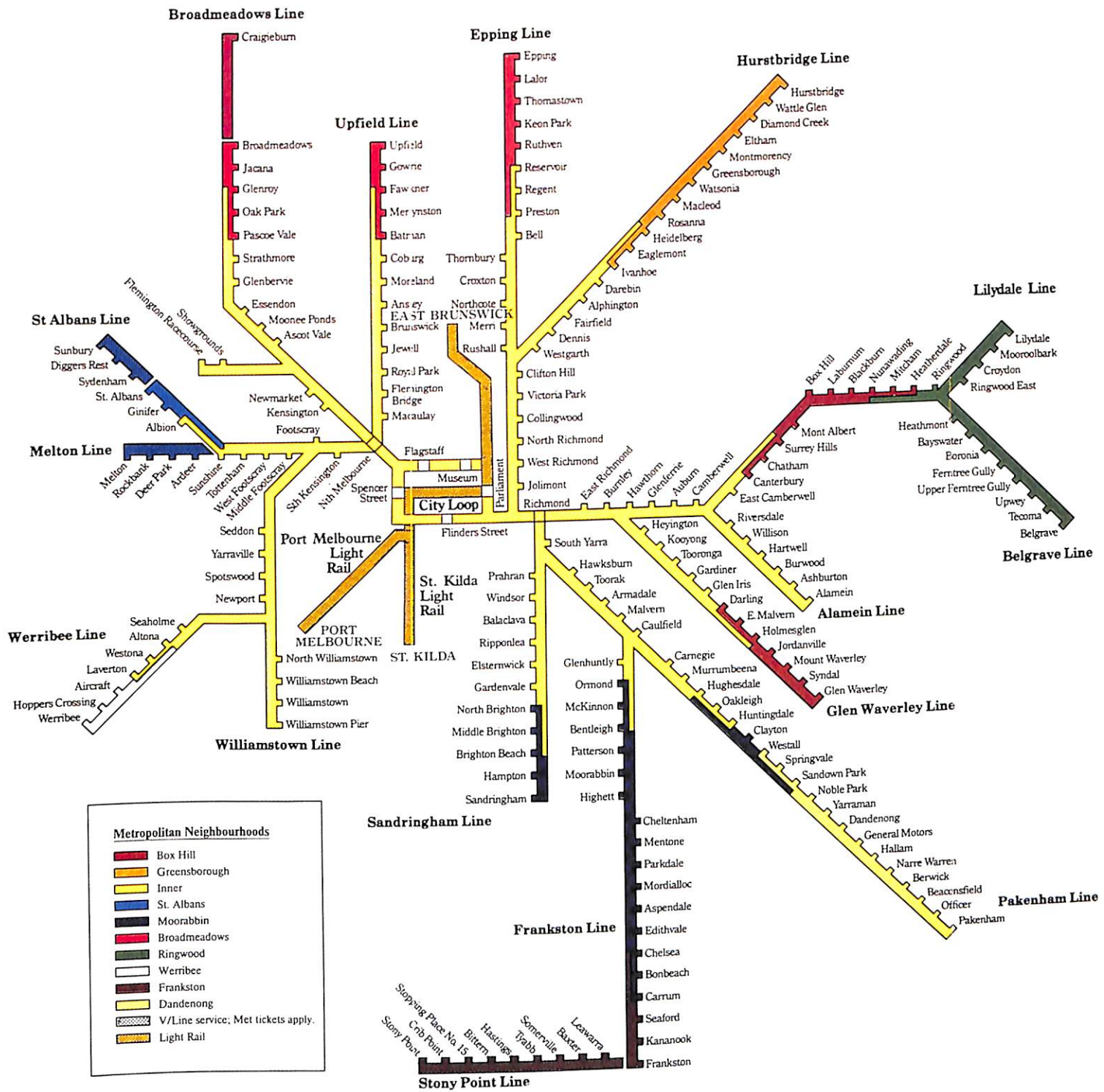
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DEFINITIONS AND INTERPRETATIONS

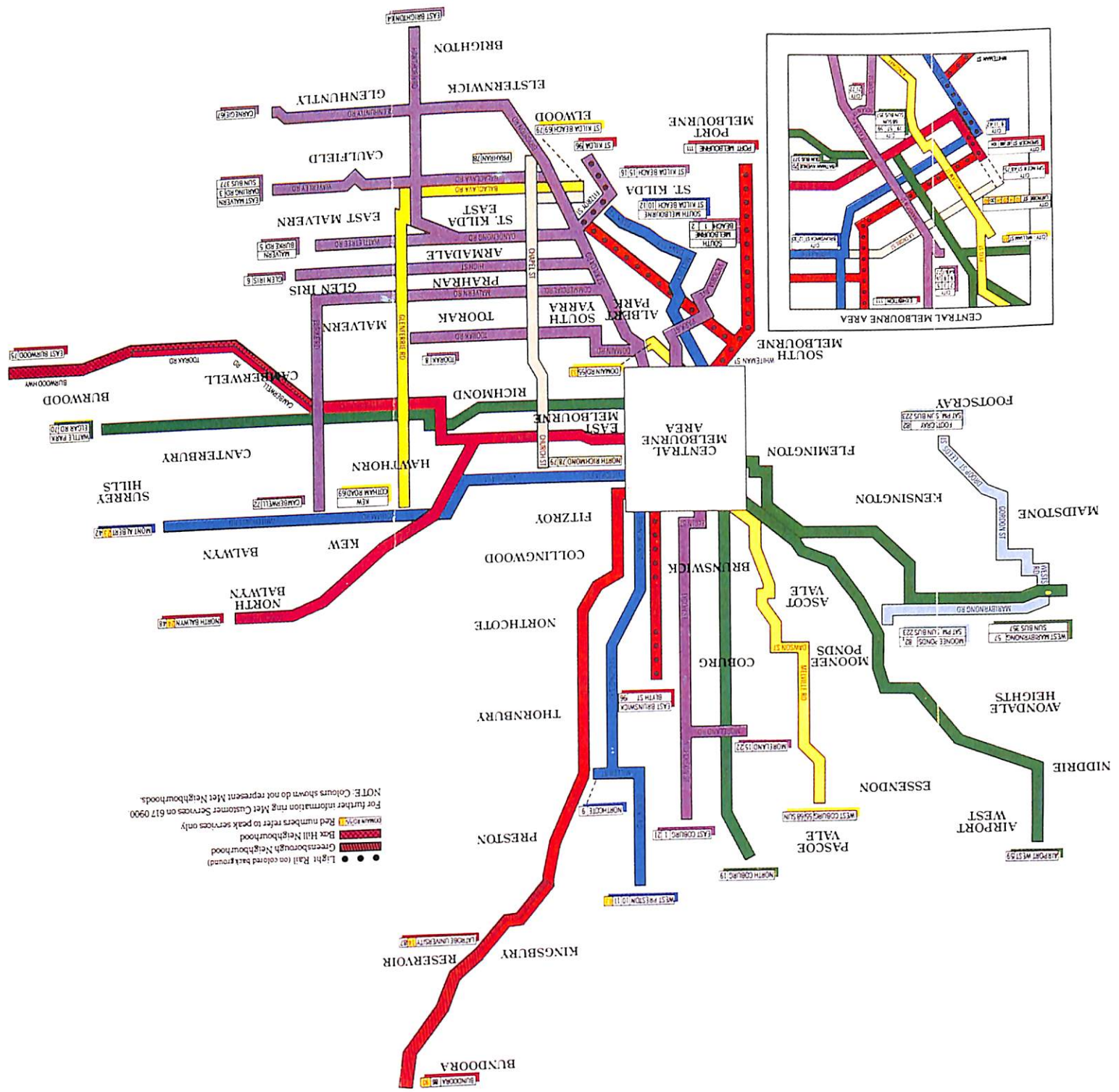
Where the following terms are used in this Book, such terms will have the meaning as described in the definition or interpretation section listed below:

TERM	DEFINITION OR INTERPRETATION
AUTHORISED EMPLOYEE	An Officer of the Metropolitan Transit Authority whilst on duty as a member of a train, tram or bus crew, a member of station staff, or an Operations Officer or an Investigation Officer.
COUNTRY	The area outside the Metropolitan Area as defined in the Transport Act.
EMPLOYEE	A person employed by the Authority and where the context permits includes a person who is an agent of or contractor to the Authority.
FARE	The charge fixed by The Met for the conveyance of passengers between specified places.
LINE	A line of Railway or a Route followed by a Tram, Bus or Light Rail Vehicle.
LUGGAGE	Wearing apparel and other similar personal belongings of the passenger contained in a receptacle commonly used for this purpose.
M.T.A. OR MET	Metropolitan Transit Authority, Victoria.
METROPOLITAN AREA	The Melbourne Metropolitan area as defined in the Transport Act.
MULTI-MODAL TRAVEL	Travel allowed by one or more modes on services supplied by The Met within the Neighbourhood System.
PASSENGER	'Passenger' means a person — (a) who is travelling on a rail or road vehicle of the Authority; or (b) who is upon or about any rail vehicle, road vehicle or premises of the Authority — (i) with the intention of travelling by a rail vehicle or road vehicle under the general control of the Authority; or (ii) after having completed a journey by such rail vehicle or road vehicle.
PERIODICAL TICKET	Any ticket or pass which is expressed to be valid for a period in excess of one day.
ROAD VEHICLE	Any tram, bus, light rail vehicle or any other service operated by or on behalf of the Authority.
SERVICE	A train, tram, bus or light rail vehicle provided for the conveyance of passengers.
SINGLE JOURNEY	A continuous passenger journey on one mode in one direction between two specified places.
STATION	A station on any line of railway used for picking up or setting down passengers.
TICKET	Any ticket, pass, symbol or evidence of a right to travel as a passenger upon a rail or road vehicle provided by The Met.
V/LINE	State Transport Authority, Victoria.

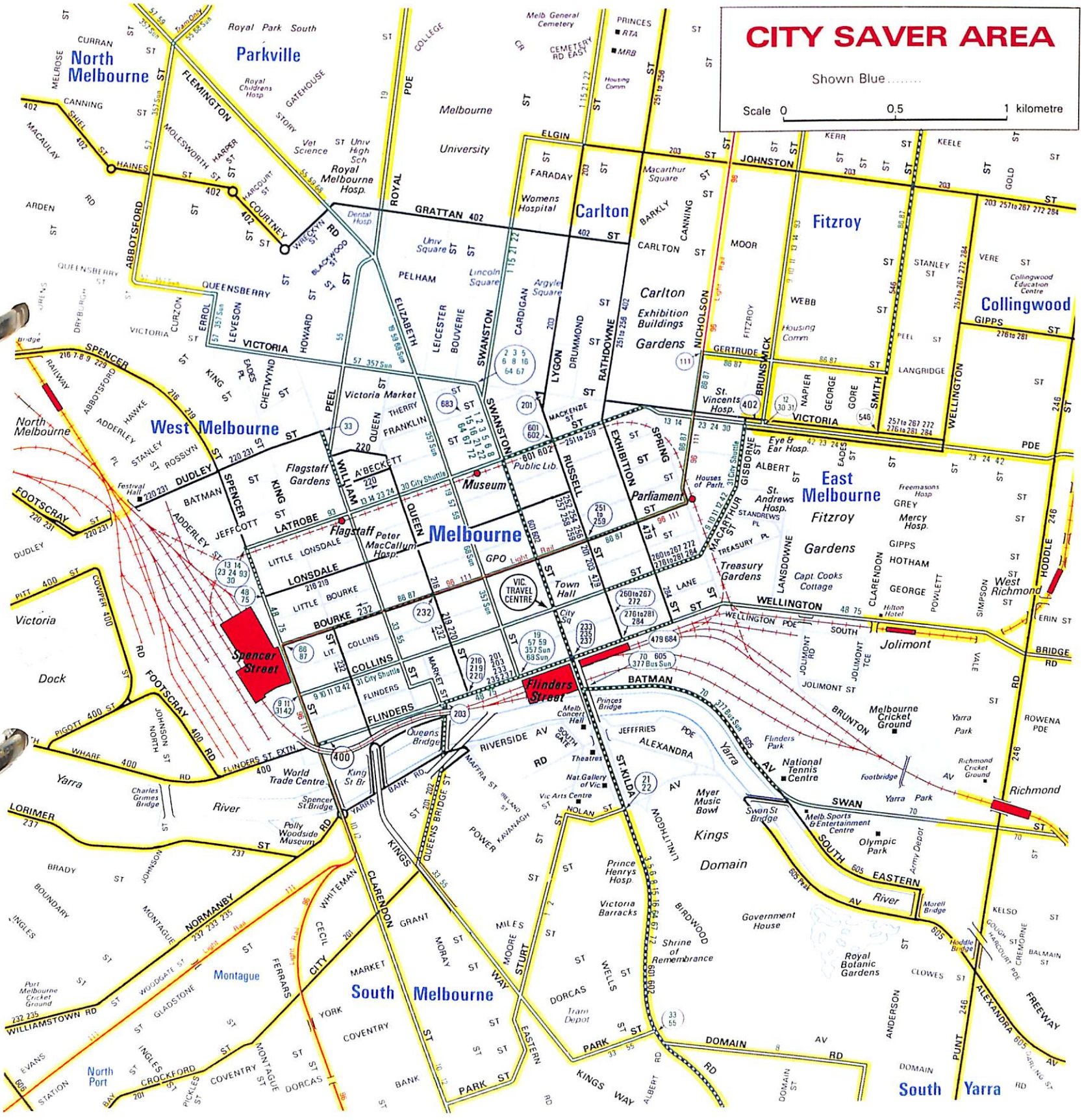
RAIL SYSTEM MAP



TRAM SYSTEM MAP



CITY SAVER AREA MAP



CITY SAVER AREA

Shown Blue

Scale 0 0.5 1 kilometre