



Night Network

All night public transport on weekends from 1 January 2016



Night Network

WHAT IS THE NIGHT NETWORK TRIAL?

From 1 January 2016, Melbourne's Night Network will get you where you need to be. The Night Network trial includes 24-hour public transport on weekends, with all night metropolitan trains, trams, late night buses, and a 2am coach service to key regional centres.

Who is delivering the one year trial?

PTV will lead the delivery of the one-year trial in partnership with Victoria Police. Metro Trains, Yarra Trams and V/Line will deliver services across the network. Night bus services will continue to be delivered by Ventura, Dysons and McKenzies bus operators.

Who will have access to the all night services?

The trial network has been designed to provide over 70 per cent of Melbournians with an all night train, tram or bus within one kilometre of their home, so that there is the best chance possible to properly assess the success of all night transport on weekends.

The one-year trial will be closely monitored to review and adjust services accordingly. If successful, 24-hour weekend public transport may be continued or modified where necessary.

How will the trial be evaluated?

Community and customer feedback will be key to assessing the success of the trial.

During the trial, patronage on late night services will be closely monitored to assess the level of interest from the community and take up of services.

PTV will also be seeking feedback from a wide variety of stakeholders, including local councils.

Will there be different timetables for public holidays?

The Night Network services will operate on all Friday and Saturday nights regardless of public holidays.

Night Network services will not run on a weekday, even where public transport is running a Saturday timetable for a public holiday that falls on a weekday.

How can I get involved and provide feedback on the Night Network trial?

Community and customer feedback will be key to assessing the success of the trial. Feedback can be provided via ptv.vic.gov.au/getinvolved or by calling 1800 800 007.



Night Train

When will Night Trains run?

Night Trains will run hourly all night on weekends on all lines, except **Stony Point** and **Flemington Racecourse** lines.

Many stations will benefit from more frequent train services through the night, where they are serviced by two or more train lines. For example, key stations such as **Footscray**, **Caulfield**, **Clifton Hill** and **Burnley**, and several others, will have two trains an hour.

What is the service offering?

Major junctions such as **Richmond**, **South Yarra** and **North Melbourne** will have even more trains an hour as they are serviced by several lines (e.g **Richmond** will have five trains an hour).

Some branches will have a shuttle train from their nearest major station – e.g the **Williamstown line** will operate as a shuttle train from Newport, and the **Alamein line** will operate as a shuttle from Camberwell, and the **Cranbourne line** will operate as a shuttle from Dandenong. The **Lilydale** and **Belgrave** lines will alternate as shuttles.

Will all train stations be open?

In the City, **Flinders Street Station** will be the central hub for Night Trains. **City Loop stations** will continue to close shortly after midnight as they do now, and **Southern Cross Station** will close shortly after 1am. After 1am, all trains will run direct to and from **Flinders Street Station**.

Night Trains will stop at all stations on the rest of the metropolitan rail network, except on the **Stony Point** and **Flemington Racecourse** lines where trains will not operate.

Will Night Trains collect passengers inbound and outbound?

Yes – Night Trains will stop to collect passengers in both directions, which will be great for people travelling between suburban destinations, or travelling into the city for shift work.

How can I get involved and provide feedback on the Night Network trial?

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Night Tram

When will Night Trams run?

Night Trams will run all night on weekends every 30 minutes on six key routes – Routes **19, 67, 75, 86, 96, 109** – providing services to **St Kilda, Coburg, Bundoora, Port Melbourne, Carnegie, Box Hill, Vermont South** and **Brunswick**, as well as within the **CBD**.

These routes are some of our most popular and provide wide coverage across Melbourne as well as covering key night-time precincts and key streets in the CBD.

We will closely monitor patronage, and if demand is strong, services could be expanded in the future.

Suburbs covered by these routes include:

19 North Coburg to City (via Brunswick)

67 Melbourne University to Carnegie (via St Kilda, Glenhuntly)

75 City to Vermont South (via Richmond, Hawthorn, Camberwell, Burwood).

86 Bundoora to Docklands (via Reservoir, Thornbury, Northcote, Fitzroy)

96 East Brunswick to St Kilda (via Fitzroy)

109 Box Hill to Port Melbourne (via Mont Albert, Surrey Hills, Kew, Hawthorn, Richmond)

Night time precincts covered by these tram routes include:

- > CBD > St Kilda Beach > Sydney Road > Brunswick
- > Smith Street > Collingwood > High Street Northcote
- > Richmond – Victoria Street and Bridge Road

Will Night Trams every 30 minutes be frequent enough?

We will closely monitor patronage and if demand is strong, services could be expanded in the future. Yarra Trams will be operating larger capacity trams on all lines.

With the PTV and tramTRACKER apps providing real-time information through the night, passengers will be able to arrive at the tram stop close to when the tram arrives, so they don't have a long wait.

Will the Free Tram Zone apply during the night?

The Free Tram Zone will continue to apply to late night travel. Passengers travelling within the free zone don't need a myki, however, passengers travelling outside the boundaries of the Free Tram Zone must touch on in the normal way to have a valid ticket.

How can I get involved and provide feedback on the Night Network trial?

Community and customer feedback will be key to assessing the success of the trial. Feedback can be provided via ptv.vic.gov.au/getinvolved or by calling **1800 800 007**.





Night Bus

What is the Night Bus service?

The Night Bus network will be revamped and improved. The new network will include **21 Night Bus routes** – with half of these routes departing from the CBD, and the other half departing from suburban train stations, connecting with trains from the city.

The new Night Bus network will replace the existing NightRider service.

When will Night Buses run?

Night Bus routes that depart from the CBD will mostly run every 30 minutes. Night Bus routes departing from suburban stations will run hourly to align with the train timetable. First and last trip times will vary across routes due to connections to train services. Customers are encouraged to check timetables (once available) and use the journey planner to plan their travel accordingly.

Will any areas lose an existing NightRider service?

The new Night Bus network will support and complement the rail network and serve areas beyond the reach of the train and tram networks. Many existing NightRider routes closely follow train corridors, and we will be changing these bus route alignments to focus on areas further away from the train and tram services that will be operating. As such, not all streets currently served by NightRider bus services will be directly served by buses in the new network. However, the new Night Bus network will be designed to ensure the vast majority of people who have access to all night public transport will continue to do so under the new integrated network of trains, trams and buses.

We will closely monitor patronage, and if demand is strong, services could be altered or expanded in 2017.

How many new and changed bus stops will be required?

Where possible, the trial Night Bus network will make use of existing bus stops.

However, as the trial bus network will expand all night bus service coverage, there will be a need to install a small number of new bus stops, and make changes to some existing stops.

Night Bus services will stop to set down customers at any bus stop or kerbside tram stop along the route, while these buses can be boarded at specially flagged Night Bus stops at key locations along these routes.

How can I get involved and provide feedback on the Night Network trial?

Community and customer feedback will be key to assessing the success of the trial. Feedback can be provided via ptv.vic.gov.au/getinvolved or by calling **1800 800 007**.





Night Coach

Will V/Line trains run?

V/Line Night Coaches will provide a new late night service to regional centres, departing from **Southern Cross Station** around 2am on Friday and Saturday nights. Night Coaches will travel to the major regional centres of **Ballarat, Bendigo, Traralgon** and **Geelong**.

We will closely monitor patronage, and if demand is strong, services could be altered or expanded in 2017.

Why are you running coaches, not trains?

Night Coaches can comfortably seat around 50 people. We will closely monitor patronage, and will provide additional coaches if demand is strong.

Why won't the V/Line services run all night?

The journey time to get home to the regional centres is much longer, and there is likely to be less demand than in the metropolitan area where it is quicker to get home.

However, community feedback will be a key part of the evaluation of the trial, to help inform whether timetables and should be expanded in the future.

Will Night Coaches stop at all stations?

Night Coaches will serve all regional stations on these lines. They will pick up and drop off at major stations, and drop off only at smaller stations on request.

How can I get involved and provide feedback on the Night Network trial?

Community and customer feedback will be key to assessing the success of the trial. Feedback can be provided via ptv.vic.gov.au/getinvolved or by calling **1800 800 007**.





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FARES AND TICKETING

What fares apply to Night Network services?

Standard myki fares will apply for travel on the Night Network services. Customers should remember to touch on and touch off with their myki to receive the correct fare.

Metropolitan passengers can travel into the city using a daily or 2-hour myki fare, and return home prior to 3am (touch on before 3am) on the same fare.

A new fare will be charged for any travel when touch on occurs after 3am, as public transport fares switch to a new day at 3am.

Off-peak fares will apply for V/Line customers.

Where can I buy a myki / top up my myki during the night?

During the night, customers will be able to top up their myki at machines at train stations and selected tram stops, on board the bus and at 24-hour convenience stores. Customer service windows will also be open at Flinders Street Station and other major stations across the network through the night.

How will fares be enforced?

Authorised Offices will be checking tickets across the network to assist customers and help to ensure fare compliance. Passengers are expected to touch on and touch off.

How can I get involved and provide feedback on the Night Network trial?

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SECURITY AND SAFETY

What security measures are in place?

A key part of the Night Network trial is extra police presence to provide a secure network that people choose to use. There will be PSOs at the busiest stations and extra Transit Police travelling on many Night Network services. PSOs will be situated at major stations across the network making sure passengers are reassured by seeing a uniformed presence.

The deployment of extra police personnel will provide assistance and reassurance, improve passenger safety, and help make sure the public transport environment is safe and pleasant for passengers and other staff. In addition to PSOs and Transit Police, other security measures already on the network will be in place, including monitored CCTV, emergency assistance buttons, and a staff presence.

Victoria Police will continually assess the situation during the Night Network trial to inform any requirement to change the deployment of resources.

Will customer service staff be on the network during the night?

Ticket offices will be staffed at major stations across the train network, and at other stations the red assistance button will connect passengers with a Metro customer service staff member at all times. Both tram and bus drivers can assist customers with any enquiries as well; however, customers should only try to speak to the driver when the tram or bus is at a stop. Authorised Officers and customer service staff will also be available on the network overnight.

Getting home from your final stop

There are a number of things that you can do to make your journey on all night services safe. When approaching your final stop, you may wish to call family or friends, to pick you up from your final stop.

Before you begin your journey on the Night Network, check timetables and connecting train, tram or bus services. It is recommended that you top up your myki in advance. This will save you time and ensure you don't miss your ride when you get to the station, tram or bus stop.

NOISE ON THE NETWORK

What about late night noise levels?

With train and tram services running for longer hours on weekends, there is the potential for additional noise along rail corridors.

Train horns or tram bells are critical safety devices and will sometimes be required at night to ensure pedestrians and vehicle drivers are aware of trains and trams, particularly as people may not expect services to be running at these times.



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For more information visit
ptv.vic.gov.au or call 1800 800 007

Public Transport Victoria is your central stop for information on public transport services, tickets, improvement projects and to provide customer feedback. Up-to-date information is available via our website, call centre and mobile applications.

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750 Collins Street, Docklands