

**The Met incorporates all of Melbourne's trams, trains and buses into one integrated system. And that makes getting around Melbourne easy.**

**With The Met you can change from tram to train to bus all on the one ticket. Get The Met and you can travel to almost any destination in the Melbourne metropolitan area cheaply and easily.**

**About The Met...**

This brochure will help you make the best use of Melbourne's public transport - The Met. It's easy to travel around Melbourne on The Met - you can change from tram to train to bus all on one ticket. Three fare zones apply and the ticket you buy will depend on the amount of time you need. Tickets can be purchased at train stations, on board trams and buses, or at Met Shops and various retail outlets.

Train, tram and Met buses generally operate between 5am and midnight Monday to Saturday and 8am to 11pm Sundays. Operating hours vary for local bus services run by private companies, contact the Transport Information Centre on 6170900 for further details.

**Whatever your needs - we've got the ticket**

Met tickets are color coded - Zone 1 are yellow, Zone 2 are blue, Zone 3 are red, Zones 1+2 are yellow and blue, Zones 2+3 are blue and red and Zones 1+2+3 are yellow, blue and red.

There are two types of Met tickets - paper and scratch. Scratch tickets can be purchased as you need them or in bulk from Met Shops and various retail outlets. The full range of Met paper tickets can be purchased from train stations, but cannot be bought in bulk. The Met's 3 Hour, Daily and 60 Plus tickets can be purchased on board trams and buses, from retail outlets, train stations and Met Shops.

*\*Retail outlets: Selected newsagents, chemists, milk bars and mixed businesses.*

**Passengers with special needs**

A number of services are available to passengers with disabilities for information contact the Disability Services Officer on 6192355.

For rail enquiries 6107482 or physical assistance, such as booking a wheelchair ramp, or personal guidance, telephone toll free 008013920.

For customers with hearing or speech impairments our Transport Information Centre has Telephone Typewriter facilities - 6102888 (all numbers are TTY connected).

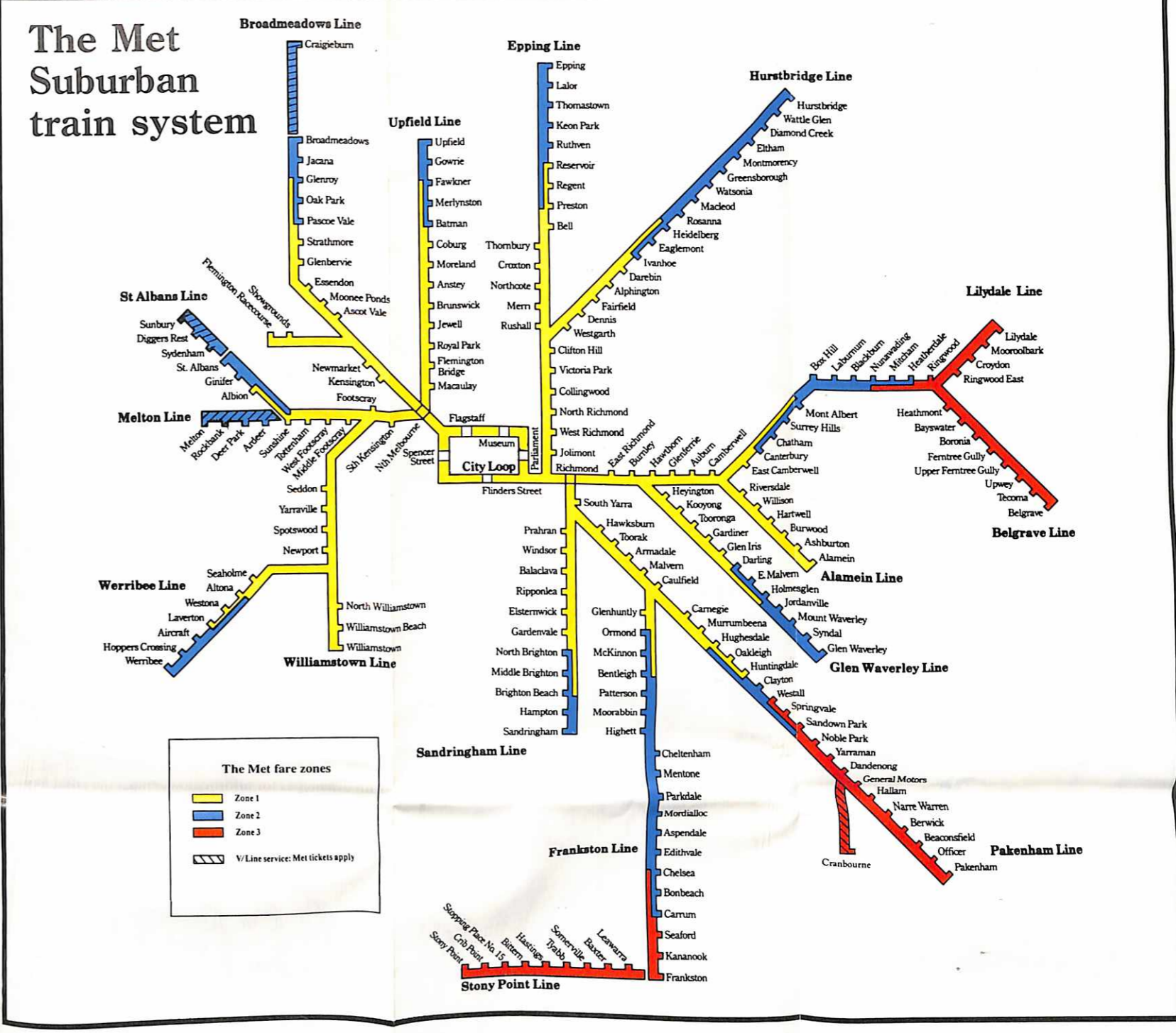
**General information**

**Transit Patrol:** a fully trained and equipped team whose role is to ensure the safety and security of customers, staff and property, Hotline 6292126, D24 for immediate assistance 11444, Community and school education 6102691.

**Refunds:** under certain circumstances refunds are available for tickets valid for one week or longer. For refund applications and information ask at train stations, Met Shops or tram and bus depots.

**Pets:** can travel on Met trains, trams and buses between 9.30am and 4pm and after 6pm, Monday to Friday. There are no restrictions on weekends and public holidays. On trams and buses pets must be in a suitable container, on trains they must travel in the last carriage, be on a lead or in a suitable container - large dogs must be muzzled. Concession fares are charged for each pet. \*Seeing Eye and Hearing Guide dogs may be carried at all times free of charge.

only certain tickets are replaced. Enquiries should be made at the station, Met Shop or tram and bus depot where original ticket was issued - a declaration is required and a fee is charged.



**Prams pushers, bicycles and surfboards:** prams, pushers or baby carriages can be carried free at all times on Met services.

Bicycles may be carried free during off-peak times on Met train services (only) - off-peak times: before 7am; between 9.30am-4pm; and after 6pm Monday to Friday; all day Saturday and Sunday and public holidays. A concession fare applies at all other times.

Surfboards may be carried at all times on Met train services only - a concession fare applies.

**Lost property:** 6107511

**For metro service details**

Transport Information Centre **6170900**  
Country Callers **008 817900**  
You can pick-up all timetables, maps and... Met Shop. Train timetables are also available at stations, tram timetables at major stations and appropriate tram and bus depots. City Met Shop, 103 Elizabeth Street, Melbourne.

**And further afield...**

V/Line is a network of trains and luxury road coaches operating throughout country Victoria and to several interstate destinations. Fast and frequent 'Inter-City' services link all major provincial cities. Higher frequency 'Inter-Urban' services cater for commuter travel from Geelong, Ballarat, Kyneton, Seymour and Traralgon. For V/Line travel information telephone V/Line Reservations 6195000. For country passengers with disabilities call toll free 008 136109.



**The Met.**  
*Putting Melbourne on your doorstep*  
Public Transport Corporation