

NOW YOU CAN FIND OUT WHEN YOUR TRAM IS COMING – VIA THE PHONE.

tramTRACKER™ is now available across the entire Yarra Trams network.

It uses the latest real-time technology to track the whereabouts of all our trams and lets you know when your tram is going to arrive at your stop – via a friendly voice on the phone. And we're talking real-time, not schedule, so with **tramTRACKER™** you know exactly when to be at the stop!

tramTRACKER™ is easy to use. You can call from any phone, anywhere. It works from either your landline or your mobile. You can even get it via SMS.

First you need to know your Tracker Stop ID. This four digit number is clearly displayed at your tram stop, in this brochure, on our website at yarratrams.com.au or call Metlink on **131 638**

How to use **tramTRACKER™**

By Voice

You can use either your landline phone or your mobile.

CALL 1300 MY TRAM (that's 1300 69 8726)

Then follow the prompts. The voice of **tramTRACKER™** will deliver your real-time tram arrival information for the next 3 trams at your stop.

1 3 0 0 6 9 8 7 2 6

Enter your Tracker Stop ID, followed by the **#** key

eg. **3 5 0 5 #**

For route specific information, enter the route number followed by the **#** key

eg. **1 1 2 #**

Other options include scheduled and low floor tram information for your stop.

By SMS

SMS your Tracker Stop ID to 199YARRA

For the next 3 trams at your stop,
SMS your Tracker Stop ID to 199YARRA

eg **3 5 0 5**

to **1 9 9 Y A R R A**

For the next 3 trams on a specific route, SMS your Tracker Stop ID and Route Number separated by the **#** key to 199YARRA

eg **3 5 0 5 # 1 1 2**

to **1 9 9 Y A R R A**

If these options are too hard to remember, you can SMS a question mark **?** to **199YARRA** and you'll receive a text message with the above options (note: this incurs another text message cost).




tramTRACKER.

Your new best friend.

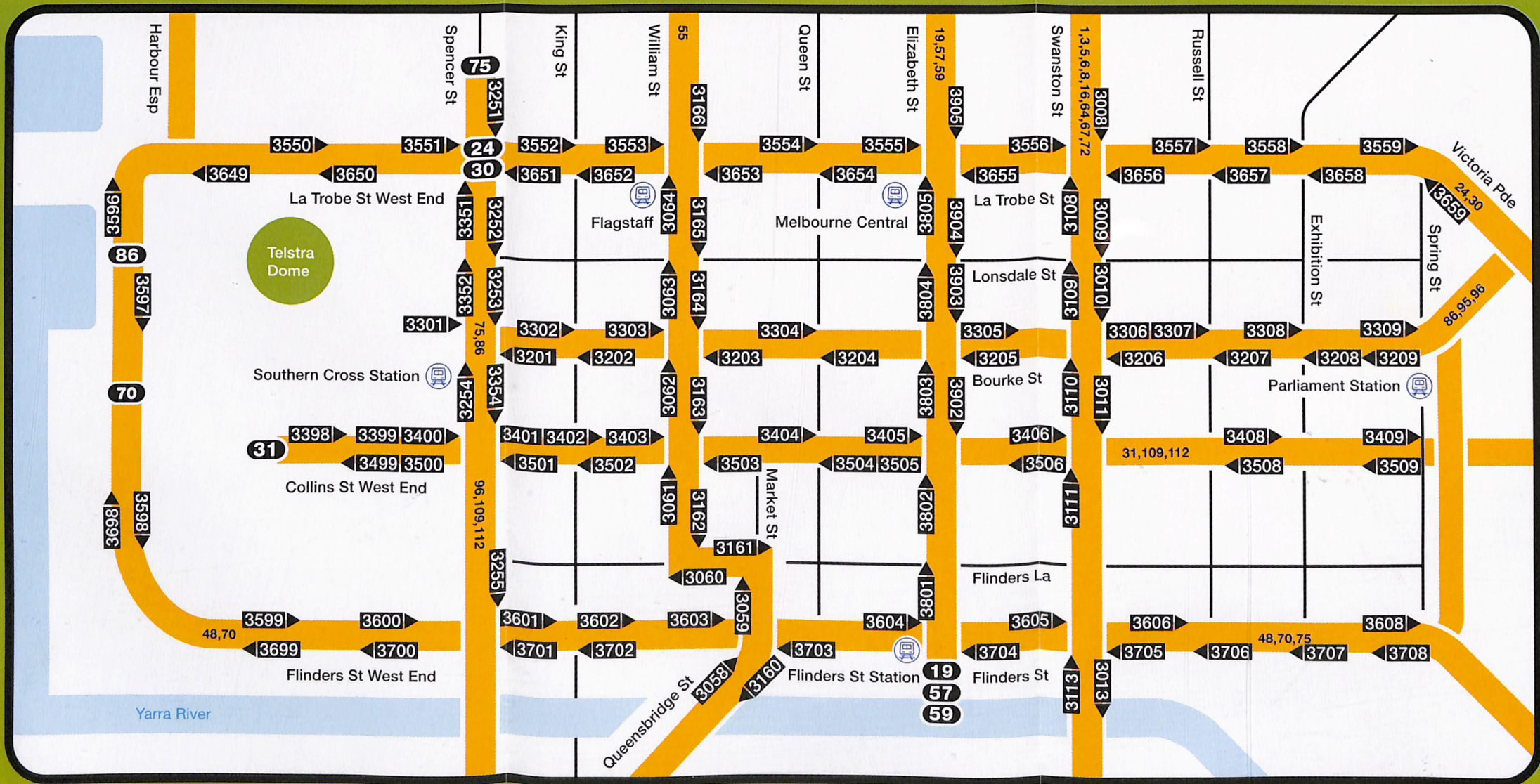
Phone **tramTRACKER™** and a friendly voice will tell you when your tram is due at your stop. Also via SMS.

City Guide

YARRA TRAMS


tram
TRACKER™

City Tracker Stop ID's



3400 → Refers to tram stop, corresponding Tracker Stop ID number and direction of trams.

We're excited about **tramTRACKER** and would like to know how you feel about it. Send us your feedback by calling **1800 800 166** or visit us at **yarratrams.com.au**

YARRA TRAMS

