

THE WERE

18 April 2012

yarra trams

Issue #34



ABOVE: The well known bumblebee design has been included in the new stop.



Dr Jake's stop open for business

Yarra Trams has celebrated our relationship with the Royal Children's Hospital by opening a specially designed kids stop outside the hospital.

Much like the new RCH, the tram stop has been designed to make a trip to this famous Melbourne institution a little less stressful for sick children.

Dr Jake regularly visits the hospital to lift the spirits of children undergoing treatment, and the new stop demonstrates our commitment to the hospital not only to patients and their families but to the general public as well.


Some of the design features include:

- brightly coloured paw prints along the walkways to the platform to show kids the way to the hospital entrance
- metal cut outs of bumblebees, flower beds, Dr Jake with a stethoscope and thermometer and Dr Jake's kennel
- height charts for kids to measure themselves
- stop signage that arches out over the platform

If you see any damage to the stop features please contact FOC immediately.

Thanks to the generous contributions of staff and the community we were able to donate \$84,910 to this year's Good Friday Appeal. Marketing Manager Matt McDonnell presented the cheque from KDR Yarra Trams during the Good Friday Appeal telethon on Channel 7.

Tax deductible contributions to the appeal can be made until 30 June through your local GFA representative or on goodfridayappeal.com.au

 SNAPSHOT	
Punctuality	81.90% (this time last April 80.12%)
Service Delivery	99.27% (this time last April 98.94%)
Tram-vehicle collisions	17 this month 227 this year
Tram-tram collisions	1 this month 6 this year
Passenger falls	6 this month 50 this year
Pedestrian knockdowns	1 this month 8 this year
Derailments	3 this month 13 this year

All figures current on 13 April 2012

Our first Premium Line

Route 96 Project to provide template for the future of Melbourne's tram network.

One of the fastest growing tram routes on our network is set for a major upgrade as part of the \$809m introduction of E Class vehicles to the city.

KDR's vision for the Route 96 as a 'premium' tram line will benefit both staff and passengers. The makeover is aimed at improving accessibility, travel times, service levels, safety and reliability.

The Route 96 Project will involve a series of upgrades across the full 14 kilometres of the route, demonstrating how new trams and improved infrastructure can turn a tramway into a light rail system.

Community and stakeholder feedback will be encouraged on ideas such as increasing level access tram stops, more real-time information, improved segregation, enhanced tram priority and improved connectivity with trains and buses.

Extensive consultation with the community will begin in coming months.

100% low floor
trams

100% accessible stops

Priority
traffic sig



Termini with shunts
for two trams

Semi-resilient track

Connectiv
more info

Why Route 96?

- It will be the first route to operate with the new E Class trams
- It has more than 13 million passengers every year and operates at capacity during peak times
- It has a higher proportion of level access stops than other routes
- More track is already segregated from traffic than on other routes
- The route links major visitor attractions, so it is well patronised at all times of the day

at
nals

100% segregation from
road vehicles

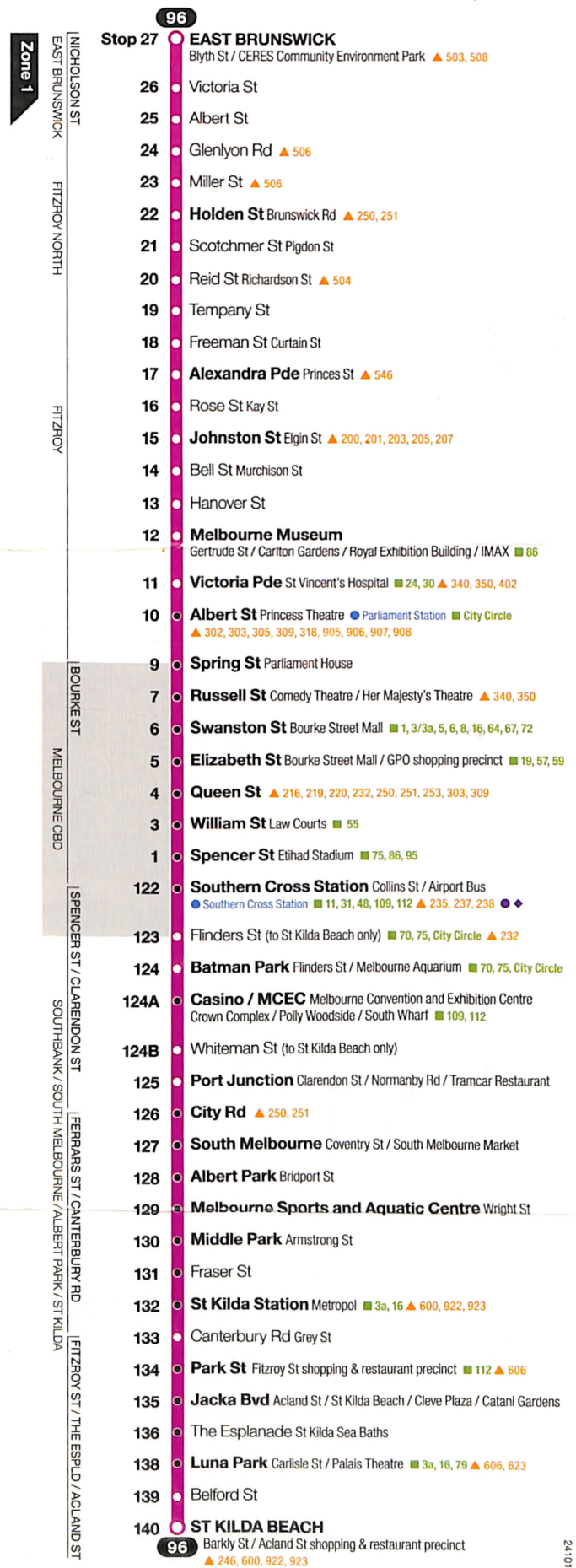


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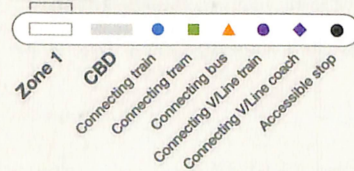
High frequency

East Brunswick –
St Kilda Beach
via Nth Fitzroy > Carlton > City > Sth Melbourne

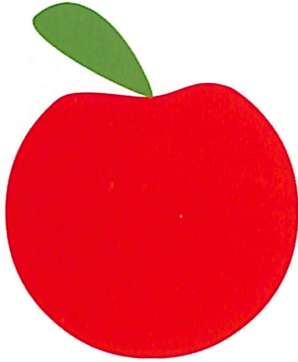
96



Ticketing zone



PUBLIC
TRANSPORT
VICTORIA **PT**



For goodness sake

Early to bed, early to rise makes a man healthy, wealthy and wise.

That was the view of the American inventor, statesman and publisher Benjamin Franklin way back in the 1700s.

By 1900, the world was told that "an apple a day keeps the doctor away".

But times have changed and everyone has an opinion about what makes them feel good.

Now, KDR Yarra Trams wants to hear from you about what you need to make life even better for you, your friends and your family.

In the coming weeks, you will be asked to fill in a survey about the kinds of health advice or lifestyle tips that you would like to be offered.

Giving up smoking and losing weight are topics that have already been pencilled in to a new program that will be offered at no cost to you.

Watch for the survey at your depot or work location. Office staff will be able to complete an online version.

Your ideas could benefit you, your colleagues and your loved ones so please fill in the survey.



Celebrity support for track works



3AW broadcaster and local resident Derryn Hinch paid a compliment to the recent St Kilda Road track works on his Twitter account @humanheadline.

"Amazing work on St Kilda Rd. Jack-hammered concrete yesterday. Removed old tram tracks, already laying new ones"

More on the works in the next issue of *The Wire*.



myki update

myki support officers are working on the road with our staff to help educate passengers about the new ticketing system.

The officers have also been stationed at major tram stops to assist passengers with the transition.

From January 1 next year myki will be the only way for passengers to buy a ticket on metropolitan public transport.

Approximately 590 retailers are now selling myki over the counter. A further 140 retailers are offering top ups but not yet selling cards.



ABOVE: Authorised Officers and Customer Service Employees have been joined by the support officers as they conduct their duties.

Taking it to the limit

Our employees have pushed themselves to the limit in some of Melbourne's toughest events.

EROC Database Administrator Luis Lopez had a busy 11 hours on Sunday 25 March, managing a 3.8km swim, 180km bike ride and 42km run as part of the Melbourne Iron Man event.

A week later Robert Anderson, Damien Chabas, Katrina Crockford, Veronica Micic, Ernie Newhouse and Richard Proudlove participated in the inaugural *Tough Mudder* endurance event on Phillip Island.

They faced 28 different obstacles designed to test their physical and mental capabilities.

We're pleased to report that all of our *Tough Mudders* survived with only a few scratches and grazes!

Your Say

To provide your feedback or submit a story to *The Wire* email thewire@yarratrams.com.au