

THE WIRE


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yarra trams

Issue #9

When you see a rhinoceros on a skateboard you're sure to take notice. So we're using the rhino to remind Melburnians to be aware that trams are also moving along our roads. Find out more in this issue of The Wire.



 SNAPSHOT	
Punctuality	79.25% (last March 79.55%)
Service Delivery	99.03% (last March 98.80%)
Tram-vehicle collisions	87 this month 227 this year
Tram-tram collisions	2 this month 8 this year
Passenger falls	12 this month 35 this year
Pedestrian knockdowns	2 this month 9 this year
Derailments	4 this month 11 this year

All figures current on 30 March 2011

Your ideas into action!

Six ideas from employees are being turned into reality thanks to our Performance Improvement Fund.

The PIF committee gave the nod to the ideas at its first meeting and wants to thank everyone who submitted suggestions.

Four suggestions for safety equipment came from staff in the Rolling Stock department. Jamie Russell of Preston Workshops proposed equipment for bogie axle and wheel stands, Reza Naghavi of Southbank asked for capacitor discharge units and Jim Tennant of Brunswick suggested a storage cabinet for flammable chemicals.

Endorsed proposals also came from Amar Shah in IT for a hydraulic trolley to carry heavy equipment and from Steve Roberts at Head Office for safety mirrors.

The fund has been established to give employees the chance to see their suggestions transformed into workplace enhancements. Ideas can be submitted on a PIF form, available at your location, and will be reviewed by managers before going before the committee. A budget of \$200,000 has been allocated for turning good ideas into reality.

Five ideas were referred back to the person who made the suggestion for further information and will be discussed again at a future meeting.

The committee will meet again on 8 April and there's still money left in the budget, so make sure you pick up a form and get your good idea in as soon as possible.

Results are black and white

The March Champions competition has revealed the reigning premiers are the most popular footy team in the company!

Collingwood has more than 60,000 members this year. The Magpies can also boast having the most fans who entered the competition to win a family pass to The Icehouse. Carlton and Essendon also received strong support.

Votes came in for most AFL teams, but there was also strong support for the Melbourne Storm, Victory and the teams of the English Premier League.

Winners of the Icehouse passes have been notified by email or through their depot Marketing staff.

Spencer Street works update

Preparations for the major works on Spencer Street over the Easter holidays are in full swing.

The project involves overhead work and track renewal, as well as maintenance on the Clarendon Street bridge.

Metro Trains will be doing works between Flinders Street and Southern Cross Station at the same time, to minimise disruption to local businesses and residents. The two public transport operators teamed up to present a community information session on Wednesday 16 March.

Yarra Trams staff from Infrastructure, Communications and Marketing as well as Traffic Management contractors and Metro's representatives discussed the project with locals.

The works will have a major impact on services.

Further details will be posted at affected depots closer to the start of the project.

Special events

Yarra Trams will be providing extra services to the following events over the next fortnight:

Friday 8 April to Sunday 10 April
AFL Round 3
 Collingwood vs Carlton – MCG
 Western Bulldogs vs Gold Coast – Etihad Stadium
 Richmond vs Hawthorn – MCG
 Melbourne vs Brisbane – MCG
 St Kilda vs Essendon – Etihad Stadium

Sunday 10 April
 Melbourne Storm vs Parramatta – AAMI Park

Friday 15 April to Sunday 17 April
AFL Round 4

Did You Know?

The fifth and final *Did You Know?* passenger information card is on board trams and it's a big hit.

Unlike the third card in the series which gave its message in the form of a "smash hit" record, this time passengers are reminded what the consequences of a 'big hit' from a tram can be. It urges them to be alert around public transport.

One tram weighs roughly the same as 30 rhinoceroses and the message is that you'd stop and pay attention if you saw 30 rhinos coming down the street on skateboards so why wouldn't you do the same for a tram?

It also explains the consequences of a quick stop on passengers inside the tram and the potential for falls.

The message about avoiding distractions around trams is also relevant to staff, in line with our *Zero Harm* policy.



TRAM IMPROVEMENTS WORKS ALERT

The following works are scheduled in coming weeks. Tram service changes will be in place for each job. Please check passenger bulletins and employee notices for details.

Monday 4 April to Thursday 7 April

Sunday 10 April

Monday 11 April to Thursday 14 April

Spencer Street and Bourke Street
Overhead work

Thursday 21 April to Wednesday 27 April

Spencer Street between Lonsdale Street & Flinders Street and Spencer Street Bridge
Track renewal

Mid 2011

Fitzroy Street and The Esplanade, St Kilda
Track renewal and road safety upgrades

Your Say

To provide your feedback or submit a story to *The Wire* or *The Pantograph* email panto@yarratrams.com.au