

Lighting

- Please give the driver enough notice of your stop by using either the stop button or cord.
- Always check for traffic when getting off a tram. Ensure that the traffic has stopped completely before walking onto the road.
- Take your time when moving down the tram steps and steady yourself by holding the grabrail.



Information

For information about M>Tram services please call **131 638**

Or visit our website at
www.movingmelbourne.com.au

Or call our customer feedback line on **1800 800 120**

The logo for M>Tram, featuring a stylized blue 'M' followed by a green arrow pointing right, and the word 'Tram' in green.

www.movingmelbourne.com.au

Safe Travelling on M>Tram

Make the most of your journey and be safe



M>Tram cares for the safety of its customers. There are a number of simple things customers can do to ensure their journey is safer and more enjoyable.

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Boarding

- When waiting for the tram don't sit on the safety barrier or lean back into traffic. Stay behind the safety line and flag the approaching tram.
- When boarding at a kerbside stop wait until the traffic has stopped completely before walking out onto the road to board the tram.
- When two trams are travelling in the same direction and you have the option of more than one tram, please avoid crowding onto the first tram. Spreading passenger numbers between multiple trams speeds the service up for everyone.
- Wait for other customers to alight before boarding. Steady yourself by using the grab rails when boarding the tram. Have your ticket ready before boarding.



Onboard

- If you need to purchase a ticket have your change ready. Hold onto the handgrip on the front of the ticket machine in case the tram starts moving.
- Keep the doors clear and move to empty parts of the tram. Avoid crowding the door areas.
- Hold onto a grab rail when validating your ticket, moving around the tram or when standing.
- Take your seat quickly after validating your ticket.



- Place both feet on the floor for better balance when seated. This will help you to stay in your seat if the tram has to brake suddenly.
- Please offer your seat to elderly people, those with a disability and pregnant women.
- Please report any acts of vandalism to police by calling **000**.