

LEES

MELBOURNE AND METROPOLITAN TRAMWAYS BOARD

ENGINEERING DEPARTMENT

PLANNING BRANCH

STAGGERING OF OFFICE HOURS  
OF STATE PUBLIC SERVICE  
EFFECT ON TRAMS AND BUSES.

STAGGERING OF HOURS. - HOFT. VERSION

JUNE 1972.

MELBOURNE AND METROPOLITAN TRAMWAYS BOARD

ENGINEERING DEPARTMENT

PLANNING BRANCH

STAGGERING OF OFFICE HOURS OF STATE PUBLIC

SERVICE EFFECT ON TRAMS AND BUSES.

Counts were carried out of inbound tram and bus passengers entering the central business area for all the Board's tram and bus routes, over the a.m. peak period during both the week immediately prior to and the week immediately after the 28th February, 1972 - the date of the staggering of the office hours for the State Public Service. Similar counts were also carried out of outbound tram and bus passengers over the p.m. peak period, during the last week in November 1971 and again during the third week in March 1972, that is, prior to and after both the above staggering of hours and also the introduction of late night shopping.

The results are as set out in the following table and graphs and in each case are the average of counts made on two separate days.

Table No. 1. - Shows the % change (and change) for both the entire cordon and also for a number of selected routes for each quarter hour period for both the a.m. peak and p.m. peak counts.

Figure No. 1. - Is a graph of the total number of a.m. peak inbound passengers crossing the city cordon.

Figure No. 2. - Is a graph of the total number of p.m. peak outbound passengers crossing the city cordon.

Figure Nos. 3 to 22. - Are graphs of the number of passengers crossing the city cordon for both the a.m. and p.m. peaks for individual tram and bus routes.

COMMENTS.

The a.m. peak counts indicate two significant changes namely :-

- (i) A large increase between 7.45 and 8.00 a.m.
- (ii) A substantial decrease between 8.45 and 9.00 a.m.
- (iii) The peak half hour period which was 8.15 to 8.45 a.m. was not significantly altered.

The p.m. peak counts indicate significant changes as follows :-

- (i) A substantial increase between 4.00 and 4.15 p.m.
- (ii) A substantial increase between 4.45 and 5.00 p.m.
- (iii) A substantial decrease between 5.30 and 5.45 p.m.
- (iv) A large increase between 6.00 and 6.15 p.m.
- (v) The peak half hour period which was from 5.00 to 5.30 p.m. was not significantly changed.

TRAFFIC ADJUSTMENTS.

Adjustments have been made to the frequency of tram and bus services as follows :-

A.M. PEAK

| <u>Route</u>                     | <u>7.45 - 8.00 a.m.</u> |        |    |        | <u>8.45 - 9.00 a.m.</u> |         |    |        |
|----------------------------------|-------------------------|--------|----|--------|-------------------------|---------|----|--------|
| Bulleen                          | Increased               | 4 min. | to | 3 min. | Decreased               | 2½ min. | to | 3 min. |
| E. Brunswick                     | "                       | 4 "    | "  | 3 "    | "                       | 3 "     | "  | 4 "    |
| E. Preston                       | "                       | 2½ "   | "  | 2 "    | "                       | 2 "     | "  | 2½ "   |
| Essendon                         | "                       | 3 "    | "  | 2½ "   | "                       | 2½ "    | "  | 3 "    |
| Sth. Melbourne & St. Kilda Beach | "                       | 5 "    | "  | 4 "    | "                       | 4 "     | "  | 5 "    |
| Burwood                          | "                       | 3 "    | "  | 2 "    | "                       | 2 "     | "  | 2½ "   |
| Nth. Balwyn                      | "                       | 2½ "   | "  | 2 "    | "                       | 2 "     | "  | 2½ "   |
| Mont Albert                      | "                       | 3 "    | "  | 2½ "   | "                       | 2½ "    | "  | 3 "    |

P.M. PEAK

| <u>Route</u>                     | <u>4.45 - 5.00 p.m.</u> |        |    |        | <u>5.15 - 5.30 p.m.</u> |        |    |        |
|----------------------------------|-------------------------|--------|----|--------|-------------------------|--------|----|--------|
| E. Brunswick                     | Increased               | 5 min. | to | 4 min. | Decreased               | 4 min. | to | 5 min. |
| E. Preston                       | "                       | 2½ "   | "  | 2 "    | "                       | 1½ "   | "  | 2 "    |
| Essendon                         | "                       | 2½ "   | "  | 2 "    | "                       | 1½ "   | "  | 2 "    |
| Sth. Melbourne & St. Kilda Beach | "                       | 4½ "   | "  | 4 "    | "                       | 4 "    | "  | 5 "    |
| Mont Albert                      | "                       | 3½ "   | "  | 3 "    | "                       | 3 "    | "  | 2½ "   |
| Glen Iris                        | "                       | 6½ "   | "  | 6 "    | "                       | 5½ "   | "  | 6 "    |
| W. Preston                       | "                       | 3 "    | "  | 2½ "   | "                       | 2½ "   | "  | 3 "    |
| Burwood                          | "                       | 4½ "   | "  | 4 "    | "                       | 3 "    | "  | 3½ "   |

*Dwkes*  
PLANNING ENGINEER.

**A.M. PEAK INBOUND TRAM & BUS PASSENGERS**  
**% CHANGE (& CHANGE) BETWEEN FEBRUARY 1972 & MARCH 1972**

|                               | Total<br>Cordon   | St.Kilda<br>Road<br>Trams | N.Balwyn<br>and<br>Burwood | Mnt. Albert<br>and<br>W. Preston | East<br>Preston | East<br>Brunswick<br>Blyth St. | Royal Pde.<br>to<br>Elbeth St. | Fl'ton.<br>Rd. to<br>Elbeth St. | Fl'ton.<br>Rd. to<br>Peel St. | West<br>Heidelberg<br>Buses | Footscray<br>Buses | Total<br>Buses  |
|-------------------------------|-------------------|---------------------------|----------------------------|----------------------------------|-----------------|--------------------------------|--------------------------------|---------------------------------|-------------------------------|-----------------------------|--------------------|-----------------|
| 0730-44                       | +10% (+239)       | (+ 14)                    | +13% (+ 22)                | (+ 4)                            | +55% (+60)      | + 16% (+13)                    | +24% (+ 37)                    | - 8% (-18)                      | (- 5)                         | +37% (+30)                  | -21% (-19)         | (- 3)           |
| 0745-59                       | +25% (+714)       | +35% (+153)               | +33% (+ 49)                | +88% (+171)                      | (+ 8)           | + 31% (+38)                    | (+ 9)                          | +21% (+58)                      | + 6% (+11)                    | +90% (+67)                  | +20% (+35)         | +47% (+119)     |
| 0800-14                       | + 4% (+193)       | (+ 26)                    | + 8% (+ 31)                | (+ 10)                           | +16% (+48)      | (- 1)                          | +11% (+ 29)                    | +14% (+49)                      | +11% (+25)                    | -17% (-34)                  | +12% (+20)         | -11% (-64)      |
| 0815-29                       | (+ 18)            | (- 24)                    | +50% (+202)                | +24% (+116)                      | - 7% (-28)      | - 6% (-12)                     | -18% (- 70)                    | -15% (-74)                      | +26% (+76)                    | -16% (-24)                  | -15% (-32)         | -20% (-139)     |
| 0830-44                       | - 2% (-117)       | + 9% (+ 97)               | + 5% (+23)                 | -21% (-124)                      | -11% (-32)      | - 27% (-67)                    | + 9% (+ 34)                    | +16% (+76)                      | -25% (-78)                    | + 5% (+11)                  | - 8% (-17)         | + 7% (+ 46)     |
| 0845-59                       | -14% (-737)       | -22% (-273)               | -35% (-487)                | - 8% (- 38)                      | - 6% (-13)      | (+ 1)                          | - 7% (- 17)                    | -10% (-32)                      | -19% (-36)                    | +33% (+40)                  | -14% (-25)         | + 9% (+47)      |
| 0900-14                       | - 4% (- 95)       | - 8% (- 48)               | + 6% (+ 11)                | (+ 3)                            | (+ 2)           | (- 4)                          | + 5% (+ 8)                     | -17% (-22)                      | -50% (-43)                    | -27% (-27)                  | -34% (-39)         | -21% (- 85)     |
| 0915-29                       | + 3% (+ 44)       | (+ 2)                     | +15% (+ 27)                | -40% (- 66)                      | -28% (-28)      | + 25% (+15)                    | +32% (+ 33)                    | +34% (+37)                      | -30% (-13)                    | (- 8)                       | (- 7)              | (+ 5)           |
| 0930-44                       | - 5% (- 137)      | -25% (-164)               | - 7% (- 9)                 | +17% (+ 33)                      | (- 6)           | + 24% (+12)                    | + 9% (+ 11)                    | (- 7)                           | -27% (-16)                    | (+ 9)                       | +31% (+14)         | +28% (+ 50)     |
| 0945-59                       | - 8% (-145)       | -13% (- 56)               | (- 3)                      | (+ 2)                            | -29% (-34)      | (- 7)                          | (+ 5)                          | (- 1)                           | +17% (+10)                    | (- 2)                       | -53% (-40)         | -23% (- 42)     |
| Totals<br>Feb. 72/<br>Mar. 72 | 33,900/<br>33,900 | 6,890/<br>6,620           | 2,650/<br>2,820            | 3,100/<br>3,110                  | 1,930/<br>1,910 | 1,310/<br>1,290                | 2,220/<br>2,280                | 2,570/<br>2,640                 | 1,550/<br>1,480               | 1,050/<br>1,110             | 1,330/<br>1,220    | 4,170/<br>4,110 |

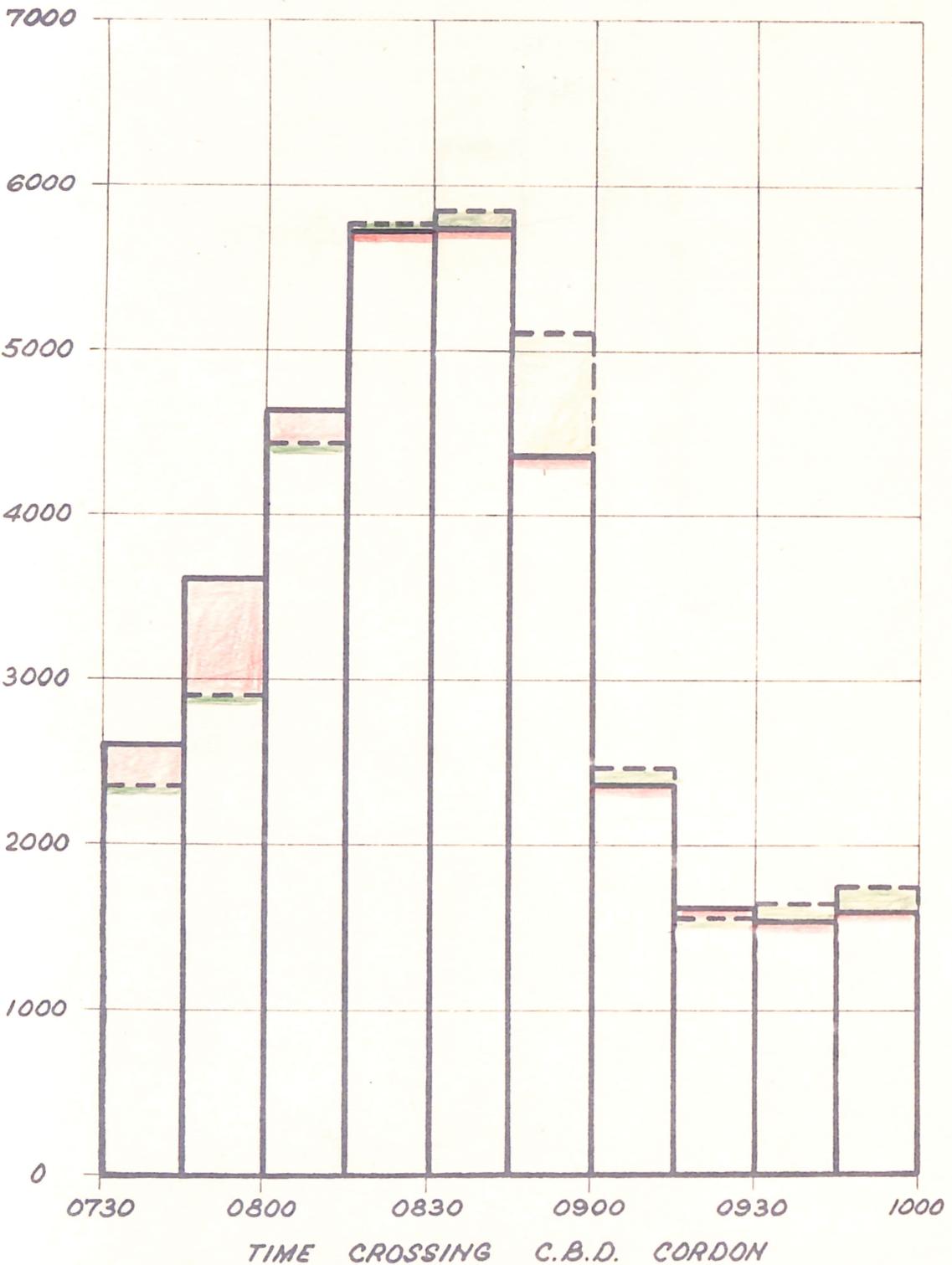
**P.M. PEAK OUTBOUND TRAM & BUS PASSENGERS**  
**% CHANGE (& CHANGE) BETWEEN NOVEMBER 1971 & MARCH 1972**

|                               |                   |                 |                 |                 |                 |                 |                 |                 |                 |                 |                 |                 |
|-------------------------------|-------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| 1600-14                       | +17% (+373)       | +24% (+ 98)     | +43% (+ 63)     | +25% (+ 50)     | +13% (+21)      | - 8% (- 7)      | +40% (+ 81)     | +23% (+34)      | +32% (-20)      | (- 5)           | -19% (-20)      | -18% (- 67)     |
| 1615-29                       | + 4% (+112)       | + 5% (+ 27)     | +21% (+ 44)     | -14% (- 43)     | +22% (+34)      | +100% (+58)     | (+ 7)           | -23% (-52)      | +64% (+50)      | (- 4)           | + 8% (+ 9)      | (+ 1)           |
| 1630-44                       | + 3% (+ 86)       | +10% (+ 56)     | (- 5)           | +19% (+ 59)     | - 8% (-20)      | - 15% (-21)     | -17% (- 43)     | +33% (+70)      | -10% (-12)      | -32% (-27)      | + 6% (+ 7)      | (- 1)           |
| 1645-59                       | +16% (+673)       | +13% (+ 84)     | +27% (+107)     | +25% (+101)     | +24% (+53)      | + 11% (+18)     | +37% (+ 96)     | +24% (+75)      | +26% (+49)      | +36% (+52)      | (- 6)           | (+22)           |
| 1700-14                       | (+ 18)            | (- 40)          | -17% (-101)     | - 7% (- 32)     | - 5% (-16)      | (+ 9)           | +54% (+173)     | - 7% (-33)      | (- 4)           | - 5% (-11)      | + 6% (+15)      | + 7% (+58)      |
| 1715-29                       | + 4% (+252)       | +15% (+176)     | (- 22)          | -20% (-144)     | +18% (+59)      | - 30% (-83)     | + 5% (+ 24)     | (0)             | + 5% (+14)      | - 5% (-14)      | (+ 5)           | +11% (+89)      |
| 1730-44                       | -17% (-807)       | - 5% (- 62)     | -13% (- 63)     | -16% (- 83)     | -25% (-76)      | - 23% (-47)     | - 6% (-23)      | -17% (-65)      | -33% (-75)      | -18% (-36)      | (n)             | -22% (-70)      |
| 1745-59                       | (- 27)            | (- 19)          | +24% (+ 76)     | + 9% (+ 25)     | - 9% (-17)      | - 26% (-37)     | +15% (+ 30)     | +10% (+27)      | +25% (+21)      | -40% (-61)      | -24% (-32)      | -27% (-50)      |
| 1800-14                       | +33% (+592)       | +37% (+151)     | +16% (+ 23)     | +38% (+ 81)     | (+ 3)           | + 62% (+36)     | +28% (+ 33)     | +67% (+79)      | +40% (+27)      | +60% (+39)      | +32% (+20)      | +22% (+54)      |
| TOTALS<br>Nov. 71/<br>Mar. 72 | 35,790/<br>37,060 | 7,000/<br>7,480 | 3,100/<br>3,220 | 3,410/<br>3,420 | 2,020/<br>2,060 | 1,310/<br>1,230 | 2,460/<br>2,840 | 2,560/<br>2,700 | 1,370/<br>1,420 | 1,320/<br>1,250 | 1,320/<br>1,320 | 4,840/<br>4,680 |

\* SCHOOL SPECIALS INCLUDED IN FEBRUARY 1972 COUNTS

**A.M. PEAK INBOUND BUS & TRAM**  
**PASSENGERS CROSSING CITY CORDON**  
**FEBRUARY & MARCH 1972**

BEFORE & AFTER ALTERATION OF STARTING TIME  
FOR STATE PUBLIC SERVICES.

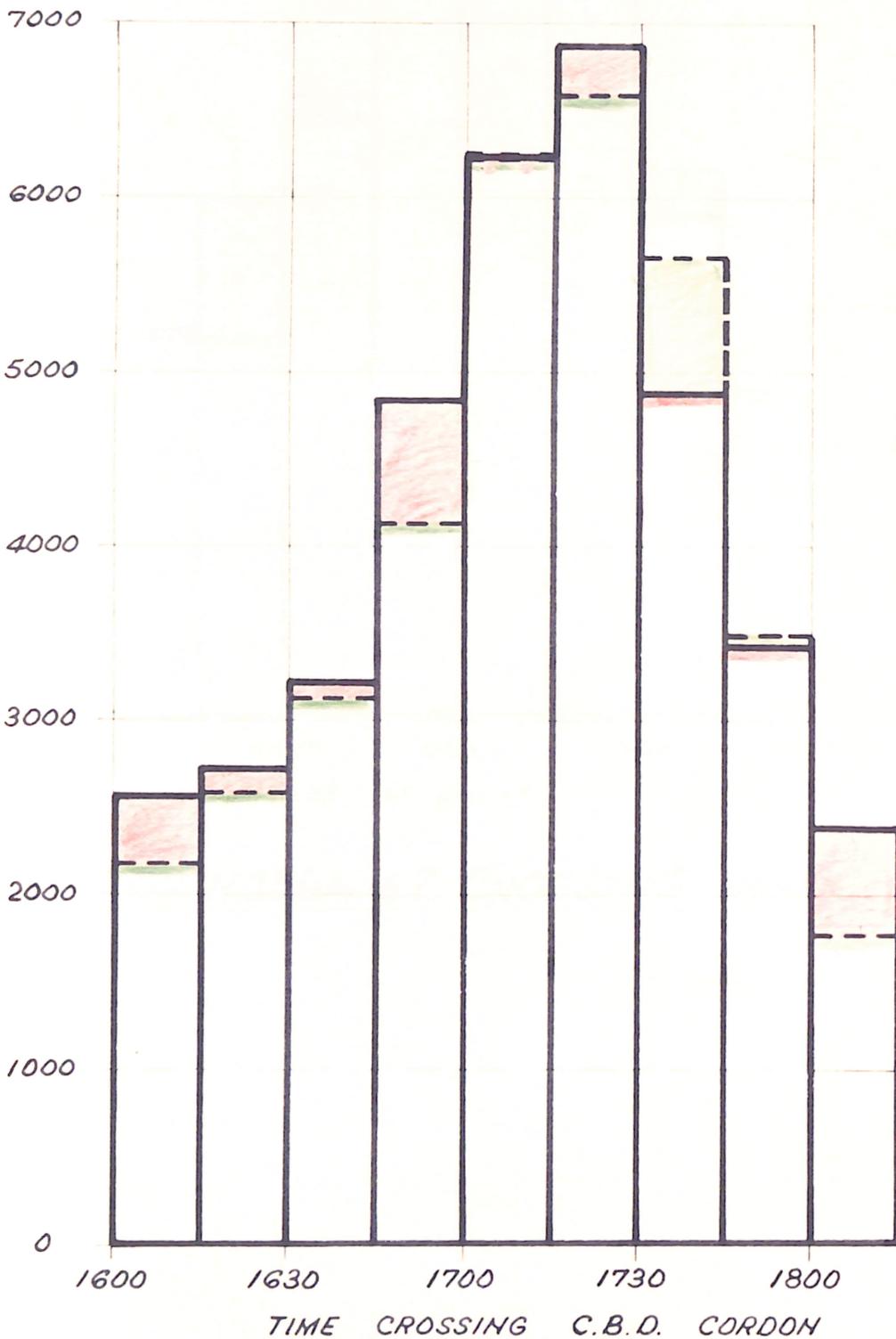


FEB. 1972 TRAM 29,700  
 BUS 4,200  
 TOTAL 33,900

MARCH 1972 TRAM 29,800  
 BUS 4,100  
 TOTAL 33,900

P.M. PEAK OUTBOUND BUS & TRAM  
PASSENGERS CROSSING CITY CORDON  
NOVEMBER 1971 & MARCH 1972

BEFORE & AFTER ALTERATION OF FINISHING TIMES  
FOR STATE PUBLIC SERVICES & RETAIL TRADE EMPLOYEES



|                    |               |                   |               |
|--------------------|---------------|-------------------|---------------|
| --- NOV. 1971 TRAM | 31,000        | — MARCH 1972 TRAM | 32,400        |
| BUS                | 4,800         | BUS               | 4,700         |
| TOTAL              | <u>35,800</u> | TOTAL             | <u>37,100</u> |