

PUBLIC TRANSPORT CORPORATION
INTERVIEW AND ORAL TEST OF APPLICANTS
FOR THE POSITION OF DEPOT TRAINER

NAME _____ **NO** _____ **GRADE** _____ **DEPOT** _____ **FINAL SCORE** _____

QUESTIONS

WT **SC** **WT/SC**

Q.1 Briefly outline the types of tram vehicles and their differences used at the Depot?

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Q.2 What Training Programs are in place for Tram Drivers at the Depot. Please outline the course structure for each program

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Q.3 What do you see as the major roles of the Depot Trainers?

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QUESTIONS

WT SC WT/SC

Q.4 What expectations do you believe a customer has when boarding a tram?

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Q.5 You are training a Driver who is not listening to, or not understanding, what you are teaching, what action would you take?

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Q.6 The Senior Depot Trainer is in place. How do you see the role of the Depot Trainer in relation to the Senior Depot Trainer and the changes that are taking place in the Industry?

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Q.7 As a Depot Trainer you observe a Driver driving in an incorrect manner, what action would you take?

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QUESTIONS

WT SC WT/SC

Q.8 What do you consider to be good Defensive Driving Techniques when driving a Tram?

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Q.9 Why did you apply for the position?

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Q.10 Why do you believe you are the right person for the position?

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Q.11 As a Depot Trainer you would be part of a the Training Team at the Depot. What contributions do you think you could make to the team?

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